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PC Labs Tests

31 PORTABLES

Closing In on Desktops



Illustration
Software: Six
Packages Designed
To Please

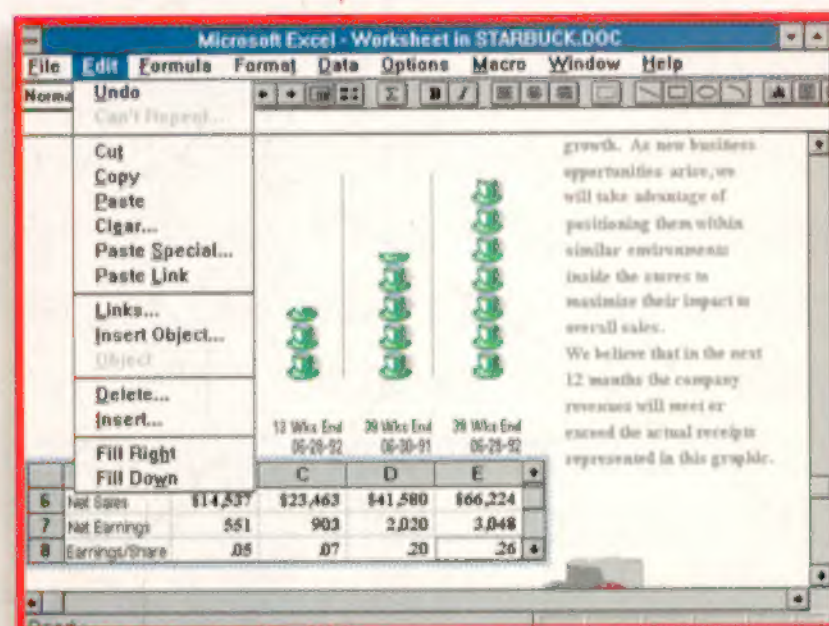
Routers: An In-
Depth Look at
Smart Hardware
For LANs

MAGAZINE

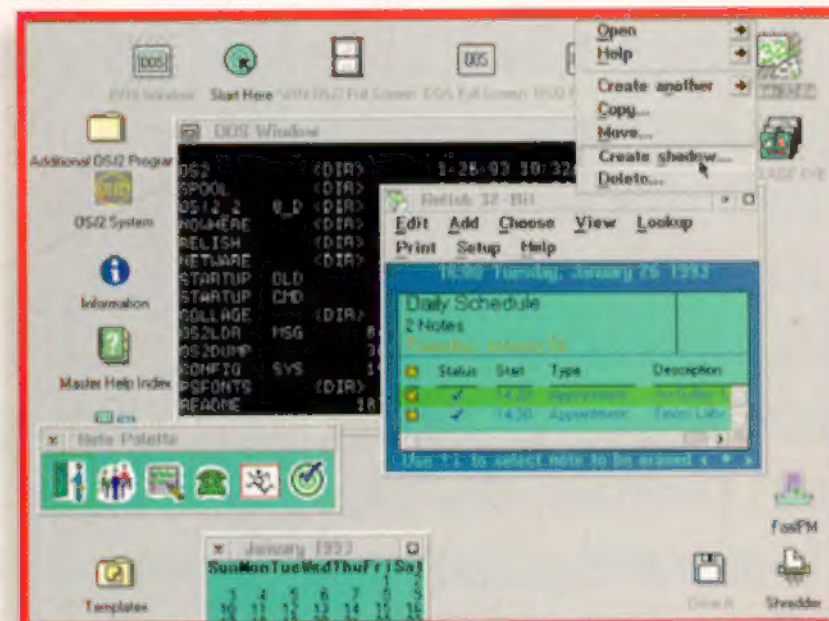
MAKING YOUR PROGRAMS WORK TOGETHER

Microsoft Windows • OLE

Using Object Linking and Embedding, Windows lets you combine data among several applications.

**IBM's OS/2 • SOM**

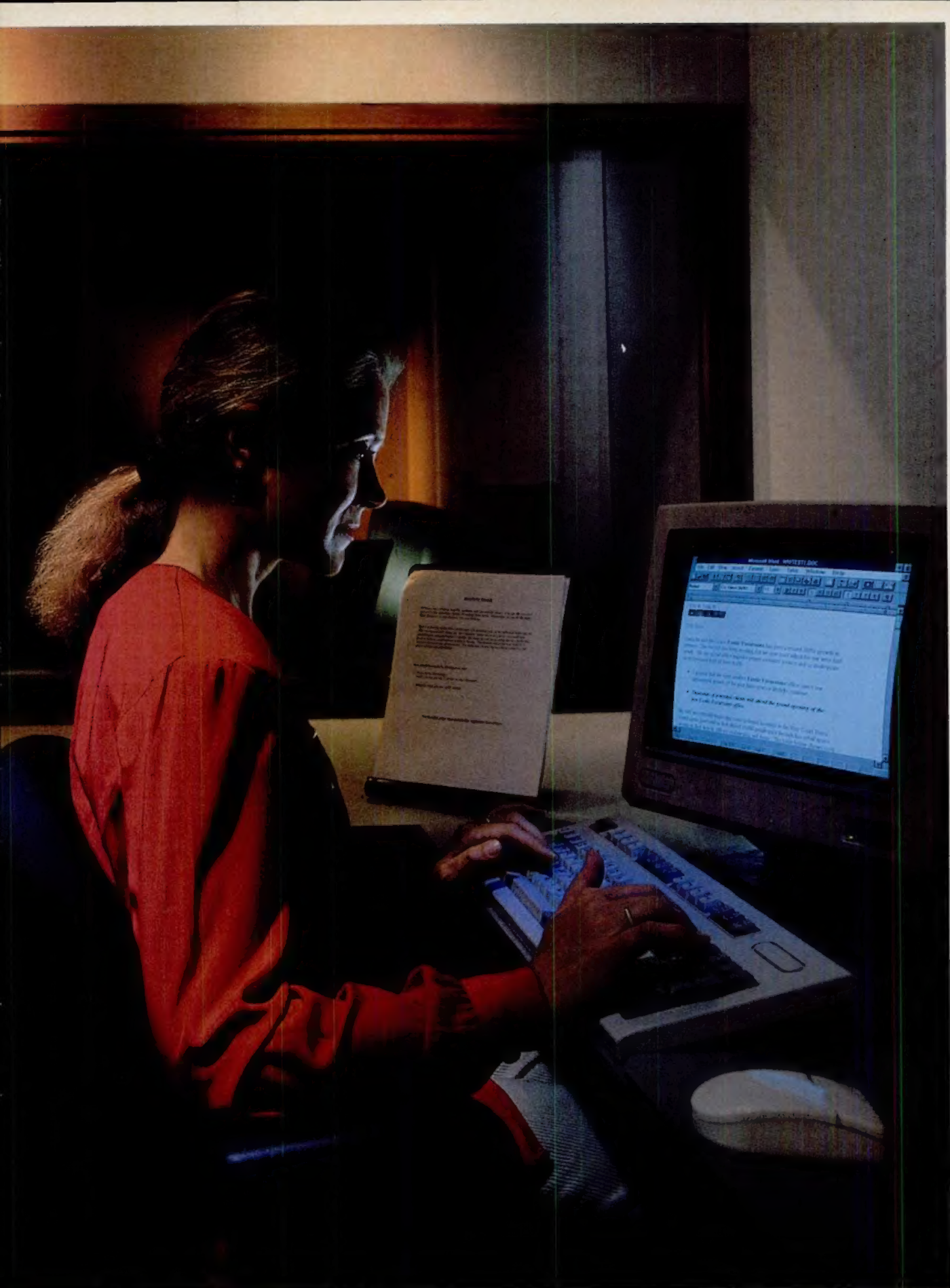
OS/2's System Object Model extends the power of the Workplace Shell to all your applications.



- A Guide to Connecting Applications
- Techniques for Integrating Your Work
- Software Makers' Strategies



It's not surprising
that WordPerfect
users are switching
to Microsoft Word
for Windows.



sers, Wake Up he Windows.



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Inside

To many people, a complex computer network's hardware is so much plumbing. But unlike the plastic and copper pipes that bring water into your home, a PC network's infrastructure has to be pretty darn smart.

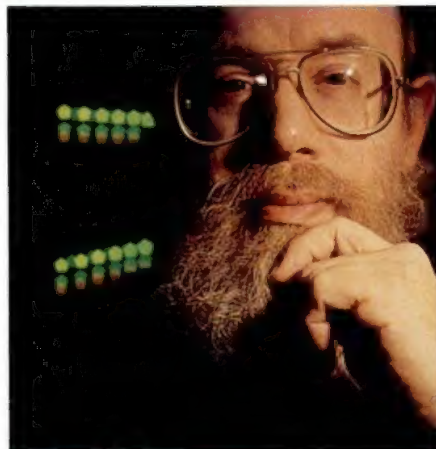
The router is the best example of intelligent network hardware. This piece of equipment is critical for connecting several PC networks into a wide-area network. A router is a kind of traffic cop that speeds your data, provides your networks with security by controlling what kind of data goes in and out, and isolates segments of your networks to protect them or make them easier to maintain.

This versatility also makes routers very difficult to test. For our review of routers in this issue, associate editor David Greenfield sought the help of a renowned expert. There was only one candidate: Scott Bradner, consultant to Harvard University's Office of Information Technology.

"He is the only independent router expert in the country," says Greenfield. "He's done more router testing than anyone else." Bradner annually conducts high-level performance tests at the Harvard University Network Device Test Laboratory. For this story, we used the results of his tests to determine these routers' performance. In addition, ZD Labs

tested the ease of use for these ten routers.

It turned out that Bradner's expertise—and our lab tests—were much needed. Greenfield reported that many of the participating vendors misconfigured their own products when setting them up for our tests. Bradner and our PC Labs folks were able to fix these glitches in time to



Router expert Scott Bradner.

produce the story "Building the Highway."

As he has done for previous router evaluations, Bradner will post detailed results of his router performance tests on the Internet network. If you need more information, you can access it from Internet or in PC MagNet's Editorial Forum.—Joel Dreyfuss

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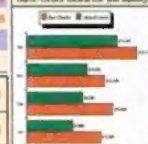
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Total Number of Bad Checks	6014
Average Daily Balance	-\$41,449.00
Average Amount of Bad Checks	\$19,242.00
Largest Overdraft	\$49,650.00
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3/31	5262	The Hair Club For Men	21,530.00		-47,153.00
3/28	5263	Club Med	3,850.78		-51,003.78
4/7	5264	Larry's Lexus Dealer	49,650.00		-97,653.78
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PC Week
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PC Magazine, December 1992

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—*Computer Shopper*, November 1992

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Applications Integration

Making Your Applications Work Together

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You can get there from here.
Compound documents made from
many applications add richness to
your message (page 108).

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The Laptop Gap

BY BILL HOWARD As computer makers squeeze more and more desktop features into and get greater battery life out of notebooks, buyers continue to demand even more. *PC Magazine* tests 31 of today's mobile powerhouses144

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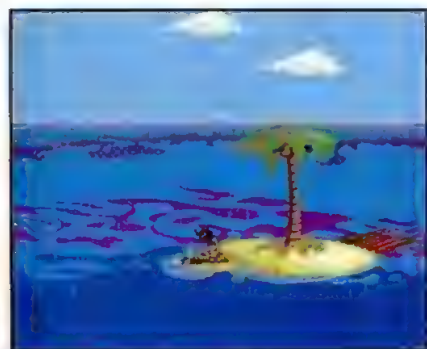
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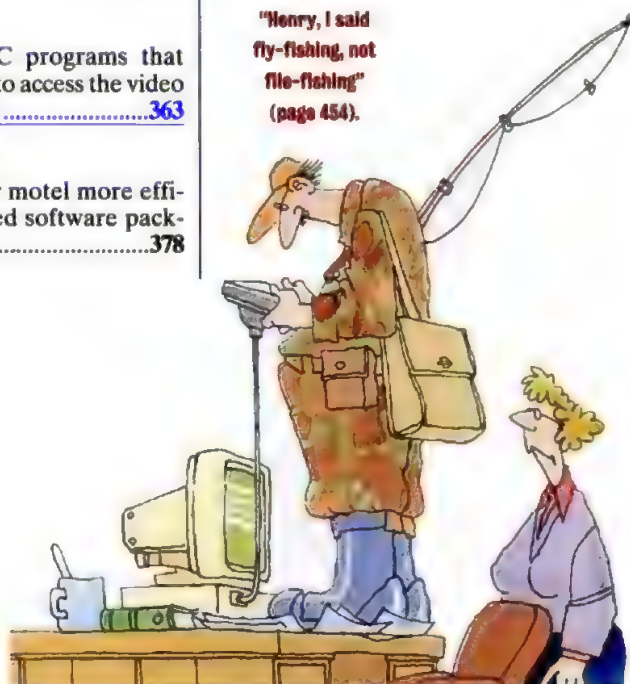
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"Henry, I said fly-fishing, not file-fishing" (page 454).



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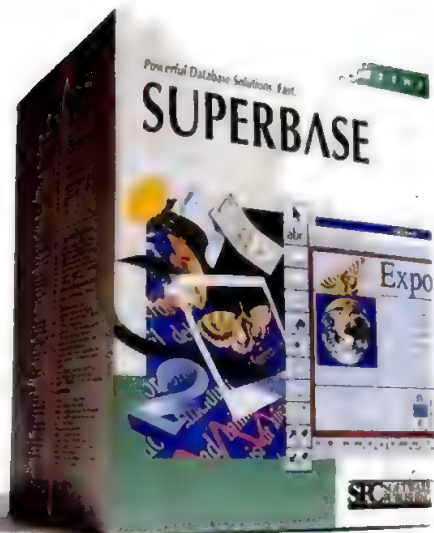
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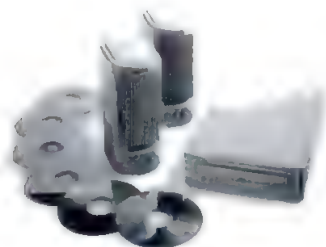
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According to Mr. Magoo, there's no trick to spotting a reliable monitor. You just pick one from a manufacturer that has met the stringent ISO 9000 series of standards for quality. And displays the ISO 9000 seal. The way Samtron does.

In fact, Samtron was awarded ISO's highest rating: ISO 9001. One of the very few monitor manufacturers in the world to ever earn it.

To achieve that rating, we underwent 1½ grueling years of auditing ordered by the Geneva-based International Organization for Standards (ISO). Everything we do was scrutinized. From design and manufacturing through packing and shipping.

Their high rating means that, with the possible exception of advertising, they approve of what Samtron does. The way we train our people. The way we keep our records. Our management. Our delivery. Our overall product quality. About the only thing they weren't quite sure of was Magoo.

Gads, Two New Flat-Screen Monitors.

With our world-class ISO credentials clutched in hand, we present our new high resolution flat-screen, color monitors. The SC-528DX multi-mode 15" And the SC-726V, our 17" with 0.26 dot pitch. These monitors have pictures so big and so sharp that even Mr. Magoo's eyes can see them. All the way out to the corners. Without distortion. Which makes them ideal for viewing Windows™ or CAD/CAM. If your needs are smaller look at our

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CIRCLE 296 ON READER SERVICE CARD

Letters

AREN'T YOU FORGETTING SOMETHING?

In "DOS 6 to Double Hard Disks" (Trends, January 12, 1993), nearly a full page is spent rhapsodizing over how great MS-DOS 6.0 will be with its on-the-fly disk compression and decompression.

It's amusing that Digital Research's DR DOS 6.0 was not mentioned once, considering it has had this capability for nearly a year! In fact, DR DOS 6.0 has all the other "new" utilities MS-DOS 6.0 offers except for virus-checking, but that will probably be included in DR DOS 7.0. Also, if past trends are a guide, it may even be available before MS DOS 6.0.

William Degler
Wheeling, Illinois

THUMBS UP, THUMBS DOWN

The "1992 Thumbs Up/Thumbs Down" section in "The Best of 1992" (January 12, 1993), contained several factual errors regarding Intergraph Corp.'s MicroStation PC.

First of all, MicroStation is not a new product; it was introduced in 1987 and has been the second-best-selling PC CAD package since 1988.

Also, the package you tested did not bomb every 30 minutes, it timed out. If the hardware lock is missing or unrecognized, MicroStation runs in demonstration mode. In this mode, the software completes the operation and won't accept the next command, leaving all files intact.

The apparent bug in the interface could have resulted from a number of causes, not just from the parallel-port dongle. Intergraph is looking into the specifics of this configuration in order to replicate the incident and respond to it.

John Hubbard, Manager
MicroStation Marketing
Intergraph Corp.
Huntsville, Alabama

PC Magazine unjustly gave a "Thumbs Down" to the entire PC industry for failing to agree on a standard for CD-ROMs.

CD-I, CD-ROM XA, CDTV, MPC, Ultimea, and VIS are actually all multimedia derivatives of CD-ROM. Once the



**"Microsoft adds features to
MS-DOS 6.0 that are
already in DR DOS 6.0."**

flash and glitter of multimedia began to get widespread attention, developers like IBM, Kodak, Microsoft, Sony, and Tandy tried to grab the lion's share of the home market by introducing proprietary standards. To condemn CD-ROM technology for the incompatibilities of multimedia platforms is not only unfair, but it is also inaccurate.

CD-ROM is the most standardized medium in the industry. The physical standard is called Yellow Book. Any disk manufactured to this standard is readable in any manufacturer's drive. Also, disks recorded in the ISO 9660 format are accessible by Macs, PCs, and Unix-based systems. Show me another technology that can make these claims.

Dana J. Parker
New York, New York

NO PROBLEMS HERE

Thank you for giving us one more reason to avoid Windows. In "Got the Travellin' Font Blues" (Pipeline, January 26, 1992), you say how difficult it is to share or distribute documents and files created with Windows applications because Windows does a poor job of font-substitution when files are moved between systems with different typefaces installed.

WordPerfect for DOS is used exclusively at our office and has done a marvelous job translating forms, fonts, and formats in our environment. We are continually moving and sharing files between users with different font packages, printing on a myriad of printers with varying levels of font support, and faxing files on assorted fax devices with various emulation capabilities. If we had problems like the ones you describe, I think I would just retire.

Joshua W. Wertheim
New York, New York

PORTABLE COMMUNICATORS: BANE OR BLESSING?

I would like to comment on John C. Dvorak's "Privacy, Schmivacy" (January 26, 1992). Although portable telecommunications devices may seem perfect for workaholics and power-mad bosses, the majority of individuals with these devices wind up chaining themselves to their work. The benefits of this technology should ease the difficult task of balancing professional and family life, not make it harder.

Therefore, instead of dumping all the devices as Mr. Dvorak suggests, I think people should just find the ON/OFF switches on their portable communicators and learn how to use them.

Dmitry A. Altshuller
Chesterfield, Missouri

John C. Dvorak's comments on portable communication devices were excellent. Why must we add E-mail pagers to our belts? Aren't we already overfeeding on bizarre and useless information?

David Hagan
San Diego, California

AND THE WINNER IS...

Hooray! OS/2 2.0 is PC Magazine's operating system winner in "The 9th Annual Technical Excellence Awards" (December 22, 1992). But when you think about it, there really wasn't any competition. DOS is old and needs a lot of memory-management band-aids, Windows is just a graphical environment, and Win-

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LETTERS

dows NT is not yet available.

Now that OS/2 has won, maybe we'll see more performance comparisons between OS/2 and Windows applications.

Steven Hoagland
Asheville, North Carolina

WHAT ABOUT US?

I was disappointed by "LAN Packages Distribute Apps" (Trends, January 12, 1993). Until recently, Aleph Systems' WINSTALL was almost the only automated means of distributing or removing Windows applications from a network. Now that the software giants are planning to move into this territory, *PC Magazine* has let its readers know of the need for this software, without mentioning our product at all!

The big companies will probably come to dominate this market, but your readers deserve to know that we pioneered this area, while our program has earned the right to be considered alongside those from the Novells and Microsofts of the world.

Mel Raff, President
Aleph Takoma Systems
Takoma Park, Maryland

ADAPTING TO CHANGE

I am a little disappointed with the thoroughness of "Making a Choice in an Era of Change" (January 12, 1992). Your attempt to show the difference between the three main bus architectures was useless because you tested VL-bus cards on a 33-MHz 486 system while testing ISA- and EISA-based cards on a 25-MHz 386. How can you expect your readers to see the anticipated performance advantages of VL-bus technology when their higher numbers could be easily attributed to a faster CPU?

Keith Luken
Marietta, Georgia

While your recent roundup of graphics adapters was an excellent update on state-of-the-art video accelerators, it did a disservice to those of us ready to upgrade by failing to correlate the new Winbench 3.1 scores to the widely published

and advertised values produced by video cards tested with Winbench 2.5.

Gary S. Thompson
Indianapolis, Indiana

TOO GOOD TO BE TRUE

Disk compression utilities have really carved out a hefty market niche for themselves. The promise of being able to "double" your available hard disk space for under \$100, without having to invest in any new hardware, is almost too tempt-

*Beware! Once compression
utilities fill your hard disk
beyond its normal capacity,
changing or upgrading
your existing operating
system becomes next
to impossible.*

ing to pass up.

But beware! If you're using a compression utility you may be leading your PC down a dead-end street because once your hard disk is filled beyond its normal capacity, changing or upgrading your existing operating system becomes next to impossible.

William H. Christensen
Knoxville, Tennessee

WHY PAY MORE TO PAY TAXES?

It's not paying taxes that gets my goat, it's paying what I feel are exorbitant prices to upgrade my federal and state income tax programs.

Tax software has been pretty stable for the past few years, and everyone I talk to that uses these programs only upgrades each year to keep up with the changing tax codes, not because they want or need the latest technological improvements.

Steve Vanetti
Middletown, New Jersey

FIRE SUPPRESSOR

I am pleased to see that you will reevaluate surge suppressors in early 1993

(Corrections and Amplifications, January 12, 1993). I used to use plastic-housed surge suppressors at home, until they failed with catastrophic consequences. Each one burned a hole through its case and melted the carpet on which it rested. I now only purchase surge suppressors with sturdy metal housings because I believe they are more likely not to start a fire. This time around, please evaluate the fire safety of these products.

Jim Bewley
Littleton, Colorado

MORE INDEXES PLEASE

The PC industry is a growing and fast-changing field. While *PC Magazine* has done a fine job trying to keep its readers informed, I feel that there should be more cumulative product indexes, updated three or four times a year, so readers can easily locate information regarding products they're interested in.

Ralph L. Hyland
Cocoa, Florida

COMPUTER DICTIONARY

Although I am an avid reader of your magazine, I don't by any stretch of the imagination understand all of the vocabulary relating to computers. Unfortunately, it is important to know what "cache," "expansion slot," "ISA," "MCA," and "IDE" mean when trying to make a prudent buying decision. While it's silly to suggest that you print a glossary with every issue, is there anywhere I can get help?

Lee A. Davenport
Towanda, Pennsylvania

• You may want to take a look at the *Microsoft Press Computer Dictionary*, which we reviewed in Read Only (November 12, 1991).—Ed

HOW TO WRITE TO PC MAGAZINE

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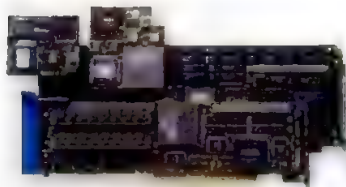


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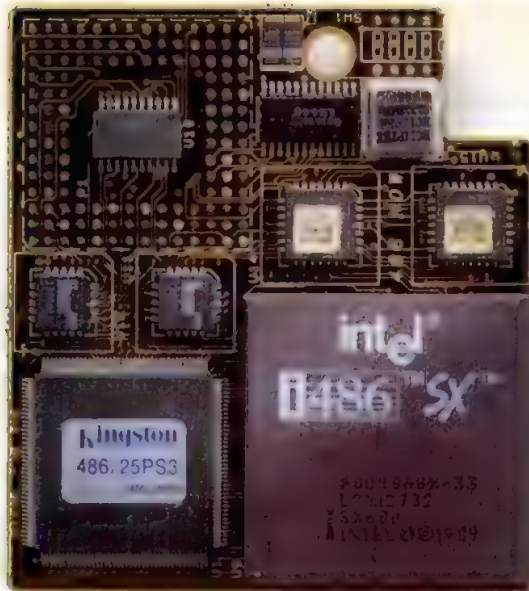
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the ce of NEC's

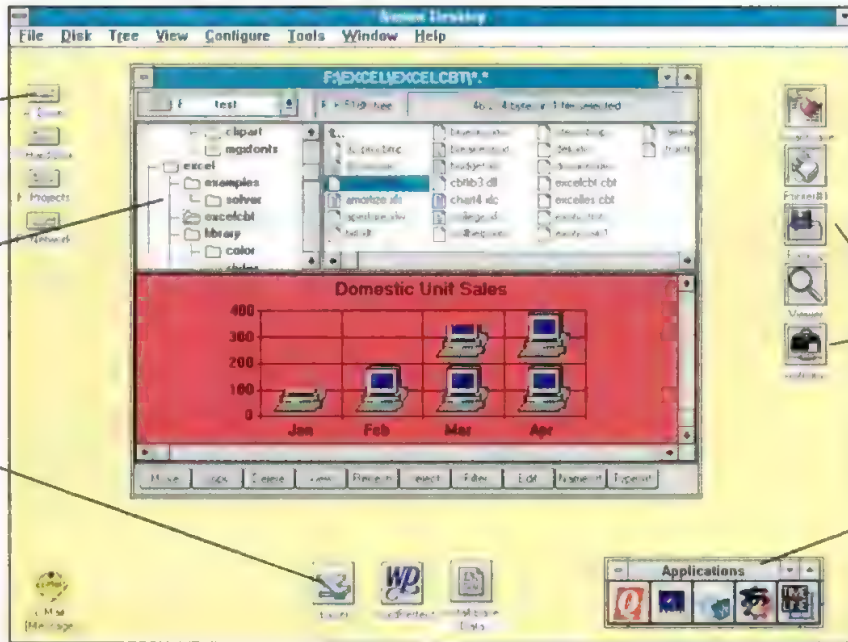


NORTON DESKTOP FOR WINDOWS SAVES TIME, MONEY, ENERGY, AND DATA.

With Norton Desktop for Windows, your drive icons sit right on the desktop, so you get direct access to your files.

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Keep your favorite applications in a handy customizable toolbox. Launch the application easily with just a click of the mouse.

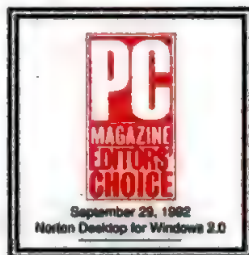
That's a package full of savings. Norton Desktop for Windows 2.0 enhances Windows in all the important ways. It helps you work faster, smarter, and with better results.

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CIRCLE 350 ON READER SERVICE CARD

PDA Players Partner Up

Apple spin-off latest to announce a PDA.

General Magic, a company whose product plans have been cloaked in secrecy—is the latest company to announce plans to develop a personal digital assistant. While no specific hardware details were released, General Magic described its product as a Personal

Intelligent Communicator, or PIC. Using system software called Magic Cap (Cap is an acronym for communication application platform) and an object-oriented programming language called Telescript, General Magic is targeting communications-based applications.

Telescript is described by General Magic officials as being to communications applications what the Macintosh is to graphics applications. A key function of Telescript is smart messaging. A Telescript message envelope will contain information about the message inside, and will have built-in intelligence to help it locate the recipient. Appli-

cations developed for General Magic's PIC will be able to deal with wired, wireless, and fax technologies.

Collaborating with Apple, AT&T, Matsushita, Motorola, Philips, and Sony, General Magic was spun off from Apple when Apple decided to go with the Newton PDA technology rather than the General Magic PIC concept.

General Magic chose its partners carefully. Motorola, which is steeped in technology, is contributing wireless and microprocessor technologies. AT&T has the communications expertise with its EasyLink

Continues on page 32

Tiny Wires May Mean Tiny PCs

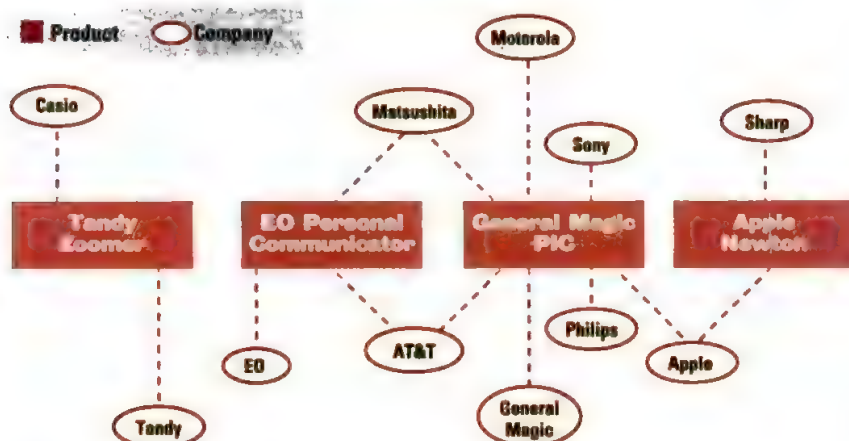
RESEARCH SCIENTISTS WORKING at NEC Corp.'s Tsukuba Basic Research Laboratories in Tokyo have developed a new technique for inserting metal into the hollow center of carbon nanotubes, creating what they believe are the world's tiniest wires (with a diameter the width of several atoms, or less than 1.5 nanometers, and lengths up to 30 nanometers). The company hopes that the wires, which are thousands of times smaller than today's wires, can be used to create smaller electronic circuits.

According to NEC, in November of 1991, a company scientist named Dr. Sumio Iijima discovered carbon nanotubes (also known as buckytubes) while he was experimenting with buckyballs (carbon structures named for their resemblance to R. Buckminster Fuller's geodesic domes). Last July, NEC scientists Dr. Thomas Ebbesen and Dr. Pulickel Ajayan announced a simple method for inserting lead into the nanotubes by evaporating it onto a grid of nanotubes and then heating the material for half an hour at a temperature higher than the melting point of lead.

NEC scientists are still exploring the new material, which may be a "nano-composite" with properties different from pure carbon or pure lead. NEC hopes the wires will one day be used in semiconductors, "therefore creating smaller, lighter, and more powerful components for use in PCs," says Ajayan. "If the nanowires are found to be good conductors of electricity, there may be an even greater impact on the PC."

—Mary Kathleen Flynn

PDA Partnerships



Designing a PDA takes expertise in several different technologies—microprocessor, communications, display, and miniaturization, for example—so it's no surprise that this also takes several partners.

Win NT Spawns SMP Systems

MICROSOFT WON'T SHIP WINDOWS NT until later this year, but nearly a dozen computer makers have already delivered machines that have been designed specifically for the 32-bit operating system. Software developers stand to gain the most mile-

Pipeline By Robin Raskin

Managing Memory

Although utilities vendors are putting on their best "business-as-usual" veneers, there's no doubt that MS-DOS 6.0 is going to shake things up. With compression, anti-virus, and backup utilities built into the operating system, third-party vendors are going to be working overtime to seize any window of opportunity. The pressure is already being keenly felt by the memory management software vendors.



It's not that DOS 6.0's new MemMaker is so good. It's just that it's good enough to satisfy a majority of typical PC users who realize they need to use upper memory to cope with CD-ROMs, fax modems, and other emerging facts of PC life. The challenge is for third-party memory managers to be not just marginally better, but light years better than DOS 6.0.

DOS 5.0's memory optimization was manual; we all learned to type LOADHI. DOS 6.0's MemMaker automates the routine, analyzing the CONFIG.SYS file and automatically detecting what can be loaded high. From beta tests, it also appears that DOS 6.0 will be safely conservative in how it uses upper memory. DOS 6.0 will not perform some of the more dangerous acrobatics used to recover memory, such as loading items in unused BIOS regions or prying into subsidiary batch files. Nor will it do much reordering of the elements that get loaded high—something third-

age from these early arrivals.

To run NT, a PC has to have a 386 (or more powerful) CPU, 8MB RAM, and a 100MB (or larger) hard disk. But NT-specific systems, such as the multiprocessing ones being sold today, take advantage of particular operating system functions, such as NT's thread-level support for symmetric multiprocessing.

SMP allows multiple CPUs in a single system to share the processing load—a key capability for multitasking and for multi-threaded applications such as database servers. Applications don't have to know whether or not the system has multiple processors because the Windows NT Scheduler manages the multiple threads. It sends the highest-priority thread to the next available processor, whether the system has 1 CPU or 16. More processors add up to more efficiency.

The current batch of NT-specific SMP machines relies on 486 chips. But Compaq claims its systems are "Pentium-ready." And desktop SMP systems using Intel's forthcoming Pentium processors—as well as high-end systems based on RISC chips from

Digital Equipment Corp. and MIPS Computer Systems—will come out later this year.

With support for 2 to 16 processors and with prices ranging from \$8,000 to \$1 mil-

lion, the shipping SMP systems are designed for a wide variety of uses, ranging from high-end desktop workstations to enterprise-wide applications servers. They also come

from a broad range of PC and minicomputer makers: Acer, ALR, AST Research, Compaq, Corollary, NCR, Olivetti, Sequent Computer Systems, Tricord, and Wyse.

Why would anyone want an NT system

now while the operating system is still in beta? "Software developers want to get a head start on testing their apps in a multiprocessed system," says George White, president of Corollary, which is selling a three-processor system to developers for \$15,000. "You don't have to wait for multiprocessor machines based on RISC chips to work with NT."

Now all that's missing is a shipping version of Windows NT. Latest reports indicate that a summer product launch is likely.

—Mary Kathleen Flynn

party vendors jockey with to fill each and every available kilobyte optimally.

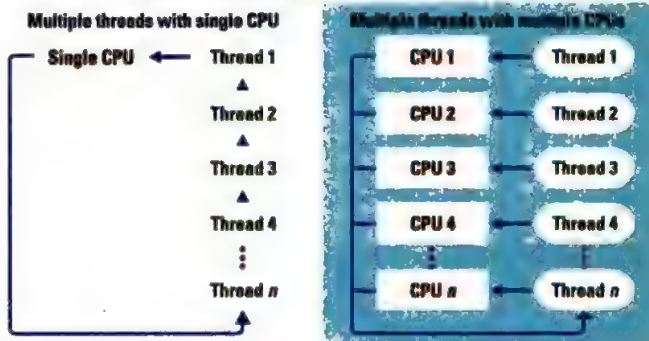
One of the most ambitious plans for leapfrogging DOS 6.0 comes from Helix Software's Netroom 3.0. This new release offers *cloaking* technology. Cloaking moves Helix's special, customized versions of the PC BIOS, Video BIOS, screen saver, disk cache, RAM Disk, screen accelerator, and other utilities out of conventional memory to extended memory, where they'll exist in a full 32-bit protected-mode environment. The technique is similar to Microsoft's VxD environment, and the utilities are housed in the faster-running, totally privileged Ring Zero address space. The Netroom BIOS is a customized Award BIOS available in four different flavors: EISA, ISA, MCA, and APM. Furthermore, the Cloaking API is included in the box, which means developers can produce 32-bit applications, drivers, and TSRs that use virtually no conventional memory.

Qualitas is more tight-lipped about its plans, but we know the memory management maker sees a veritable goldmine in the new DOS 6.0 footprint. Qualitas expects that the current version of 386MAX will outdo DOS 6.0, claiming anywhere from 30K to 90K more conventional memory and 10K to 60K of high DOS memory. For future versions, Qualitas is working to fill some gaps in the DOS 6.0 implementation, most notably how it works with Windows. It's likely that the new version will be able to reclaim more memory for DOS sessions under Windows.

DOS 6.0 will ask us to redefine our computer personalities. Those satisfied with substantial, but not staggering, memory gains after optimizing their systems will be happy. Those willing to spend a few extra dollars and a smidgeon of extra time will find some interesting products and prospects in the very near future.

Robin Raskin is an executive editor of PC Magazine.

Symmetric Multiprocessing



Source: Microsoft.

The Windows NT Scheduler sends the highest-priority thread to the next available processor, whether the system has 1 CPU or 16.

Keyboards Split

A FEW YEARS AGO, CUSTOMER concerns about the health hazards of high-tech devices pressured monitor makers into delivering displays with reduced radiation emissions. This year, users' worries about carpal tunnel syndrome—underscored by a spate of highly publicized lawsuits—have pushed keyboard vendors onto the ergonomically correct bandwagon. Separating the keyboard into two adjustable halves has quickly become the most popular way to cope with cramped fingers.

Apple Computer is the biggest player to embrace the new order. While Apple is careful not to claim its new \$219 Adjustable Keyboard reduces the risk of carpal tunnel syndrome and related injuries, the company is touting the ergonomic design and customizability of the device. The keyboard is divided into two hinged sections; so, the theory goes, users can find the angle that is best for them. The slope and height can also be adjusted, and detachable palm rests are designed to reduce stress on the neck and shoulder muscles. The 111-key keyboard comes with a keypad.

Apple has also brought out a new \$79 mouse with an elongated, rounded shape to better fit the hand. To date, Apple's new input devices work only with Macintosh machines, but the company is considering a PC version of the keyboard.

Apple is not alone in separating the right and left halves of the keyboard. (In fact, inventor Tony Hodges claims Apple's Adjustable Keyboard infringes on the patent for his Tony! keyboard.) Several lesser-known companies have also brought out split keyboards, most recently Health Care Keyboard Co. (414-253-4131) and Kinesis Corp. (206-455-9220).

Health Care's expensive \$675 Comfort Keyboard System, which uses the standard 101-key QWERTY layout, is divided into three sections: left-hand, right-hand, and numeric keypad. Each section can be rotated and tilted independently, providing a wide range of positions. The keyboard comes with arm rests.

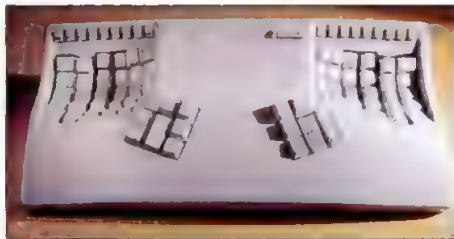
Kinesis Corp. has taken a slightly different tack. The company's pricey \$690 Ergonomic Keyboard (reviewed in First Looks, this issue) separates the left and right halves into two concave keywells, which, the company claims, conform to the shape of the body. The key layout is based on the QWERTY design, but there are innovations—such as thumb keys for the Enter key and the Spacebar—that take some getting used to. Optional foot pedals are also offered to "redistribute the workload."

Whether or not these new keyboard designs cut down on the number of injuries, users have gained a wider range of choices in keyboard comfort. Later this year, you'll see more choices—and even more attention paid to the ergonomics of input devices.

—Mary Kathleen Flynn



Apple's \$219 Adjustable Keyboard



Kinesis Corp.'s \$690 Ergonomic Keyboard



Health Care's \$675 Comfort Keyboard System

MRCI Beaucoup Or Habeas Corpus?

ONE OF THE MOST COMPELLING reasons to buy the next version of MS-DOS will be its compression software. Like Stacker and SuperStor (which is bundled with DR DOS 6.0), Microsoft's DoubleSpace disk compression software will effectively double the capacity of a hard disk. (Trends, January 12, 1993.) In fact, it's so much like Stacker that Stac Electronics is suing Microsoft for patent infringement.

While all three compression products are adequate, Microsoft is using its market-leading influence to establish its compression technique, called Microsoft Real-time Compression Format (MRCF), as a standard by releasing the file format and compression API. The API, called MRCI (for Microsoft Real-Time Compression Interface and pronounced *merci*), will let third-party hardware and software companies develop products that work directly with DoubleSpace compressed drives.

Take defraggers as an example. All three leading disk-compression products come with proprietary defragging utilities that optimize a compressed disk. Third-party defraggers won't destroy a compressed disk but don't often enhance it. By writing to the MRCI API, utilities will be able to deter-

Top Retail Software

Current rank	Last issue	Product/company
1	11	TurboTax <i>ChipSoft</i>
2	13	WordPerfect 5.2 for Windows <i>WordPerfect Corp.</i>
3	1	Quicken for Windows 2.0 <i>Intuit</i>
4	—	Microsoft Windows 3.1 <i>Microsoft Corp.</i>
5	3	Microsoft Access <i>Microsoft Corp.</i>
6	—	Fastback Plus 3.1 <i>Fifth Generation Systems</i>
7	5	Quicken 6.0 <i>Intuit</i>
8	12	Microsoft DOS 5.0 Upgrade Kit <i>Microsoft Corp.</i>
9	2	QEMM-386 6.0 <i>Quarterdeck Office Systems</i>
10	10	WordPerfect 5.1 for Windows <i>WordPerfect Corp.</i>
11	4	Stacker 3.0 <i>Stac Electronics</i>
12	9	Microsoft Office for Windows 3.0 <i>Microsoft Corp.</i>
13	8	Microsoft Windows 3.1 Upgrade <i>Microsoft Corp.</i>
14	—	Procomm Plus for Windows <i>Datastorm Technologies</i>
15	—	WordPerfect 5.2 for Windows Upgrade <i>WordPerfect Corp.</i>

The list ranks PC business programs according to the total number of copies shipped to stores and resellers in the week ending January 16, 1993. The list is based on shipments to more than 12,000 retail locations. It does not include sales made directly by software publishers and cannot be interpreted as a picture of the entire software market. Sales information compiled by Ingram-Micro.

mine if a disk is MRCF-compressed, at which point it can take the appropriate action. As a result, there will no longer be the fear of incompatible software, and with competition, third-party compatible utilities should be faster and produce more tightly compressed disks than proprietary solutions.

The first products to be MRCI-compliant will be from utility makers Symantec Corp. and Central Point Software. Symantec plans to make a future version of the Norton Utilities compatible with the MS-DOS 6.0 DoubleSpace file format. Norton's disk utilities will then be able to perform disk-error recovery tasks, as well as to optimize and defragment the disk. And Central Point will make a future version of PC Tools compatible with the DoubleSpace compression format in MS-DOS 6.0. The DiskFix utility and disk analysis tools will be MRCI-compliant.

But Microsoft's MRCI won't be the only compression API on the planet. As we went to press, Stac Electronics announced it was making its Stacker LZS technology available to third parties as the Stacker API—and that it was suing Microsoft for patent infringement. Whatever the outcome of the suit, however, it won't delay the release of MS-DOS 6.0: Stac has not filed for a temporary restraining order or for a preliminary injunction against Microsoft.

—Christopher Barr

Net Increase

MODEM USERS WHO HAD TO choose between pricey commercial services or the notoriously user-unfriendly Internet can now reach the 6.5 million-member network through friendlier interfaces.

General Videotex Corp.'s Delphi service (800-695-4005) recently began offering something none of the other on-line services

do: full Internet access. At \$10 per month for 4 hours (plus \$4 each additional hour), or \$20 per month for the first 20 hours, subscribers can send mail to anyone with access to the Internet; join any of the thousands of mailing lists on topics ranging from beekeeping to semi-

conductor technology; retrieve files from any other computer that comprises the Net; read Usenet news; and use Telnet for remote login to any computer on the Internet.

Computer Witchcraft (415-752-2477) took a scaled-down but friendlier approach. WinNET Mail, a service/software combina-

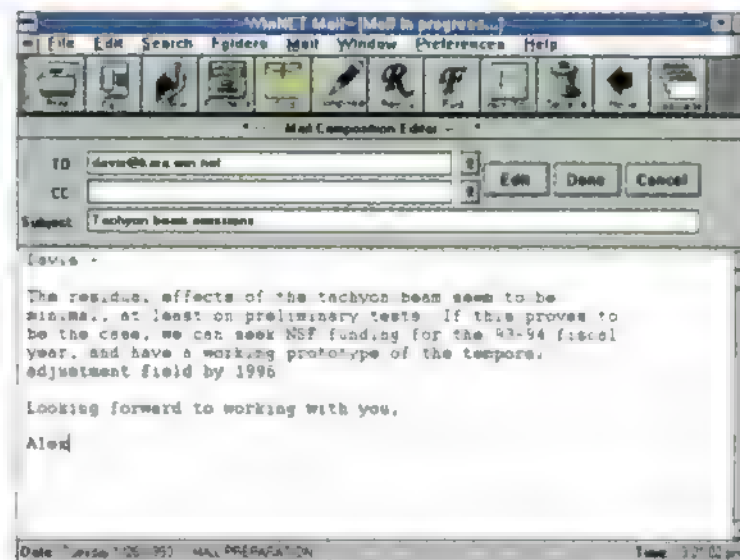
tion, gives Windows users an inexpensive Internet mail address (\$8 per hour). WinNET offers subscribers software, which makes creating an e-mail message as simple as clicking on the toolbar's Compose button. Users get access to mailing lists and Usenet news groups. The company has a help library for novices, and its technical support might be the best in the business: if they see you're having trouble, they call you.

The World, a public-access Unix system (617-739-9753) provides full access to the

Net for only \$2 an hour, plus a \$5 per month account fee. The World offers help for new users in the form of on-line command lists, though the interface is Spartan. The service also sends subscribers a step-by-step guide to the Internet system.

Information about Internet has

become more accessible with new books on the market. The \$10.95 *Internet Companion* (Addison-Wesley, 800-447-2226) is probably the best guide for new users. The \$24.95 *Whole Internet User's Guide and Catalog* (O'Reilly & Associates, 800-998-9938) is more extensive.—Andrew Kantor



WinNET Mail puts on a friendly face on the Internet.

Briefs

FOLLOWING THE LEAD OF PC AND

monitor makers, seven printer manufacturers joined the Environmental Protection Agency's Energy Star program. Apple, Bull Italia, Compaq, Data-products, Hewlett-Packard, Kyocera, and Lexmark have all committed to designing energy-efficient printers.

THE STANDARD GENERALIZED MARKUP

language gained an important ally when Novell began converting its printed manuals into on-line documentation. NetWare 4.0 will be Novell's first product to include on-line documentation, which was developed with SGML-based technology licensed from Electronic Book Technologies.

SITE LICENSE SOFTWARE HELPS

network managers track what's on the net, but what about standalone ma-

chines? PC Integrity's CopyAlert prevents unauthorized programs from being installed on networked and standalone machines (800-742-7722).

NEC'S NEW WINDOWS NT EVALUATOR

lets you test-drive the operating system. Priced at \$7,000 with a 17-inch NEC MultiSync SFG, it is based on NEC's PowerMate Express DX2/66e, and comes with 16MB of RAM, a 535MB SCSI hard drive, a MultiSpin CD-ROM drive, and a beta copy of NT.

QUARK AND FIVE OTHER DESKTOP

publishing vendors are donating the full proceeds of the \$49 Red Hot & Publish package to AIDS research. It contains Windows or Mac versions of XTensions for QuarkXPress, Photoshop plug-ins, and discounts on peripherals (800-788-7835).—Mary Kathleen Flynn

PDA Players

CONTINUED FROM PAGE 29

service. Apple, Sony, Matsushita, and Philips have experience with manufacturing, miniaturization, and consumer electronics, and each has well-established access to the necessary distribution channels. Besides supplying parts and know-how, each partner may license General Magic's technology for its own products.

General Magic's partnerships are far from being alone in the PDA market. Tandy, which announced a personal information processor called Zoomer, is marching lockstep with Casio. EO, which makes the 440 and 880 Personal Communicators, took AT&T, Matsushita and Marubeni as partners. Even Apple is dancing a tango with Sharp Electronics on the Newton PDA technology.

PDAs, because they bring so many disparate technologies together, necessitate partnerships. And in the new global economy, the companies that survive the nineties may be the ones that partnered best.—Christopher Barr

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THE INTELLIGENCE OF THE 386SL CHIR.

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Processor	Intel 386SL	Chips & Tech. F8680	Intel 386SL
Processor Speed	25MHz	10MHz	20MHz
RAM	2MB to 10MB	1MB to 3MB	2MB to 10MB
Hard Drive	80MB	40MB	60MB
Screen	VGA Backlit	CGA Backlit	VGA Reflective
Runs Windows	Yes	No	Yes
Built-in Pointing Device	Yes	No	No
Footprint	9.7" x 6.1"	9.8" x 5.9"	11.0" x 7.8"
24 Hour Support	Yes	No	No
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- RAM: 2MB expandable to 10MB
- Hard Drive: 80MB
- Display: VGA backlit, 640x480, .23 dot pitch, Sharp 7.4" diagonal
- Battery: NiMH; operating time up to 4 hours; a snap to remove
- Size: 9.7" x 6.1"
- Weight: Only 3.9 lbs.
- Power Management: Fully featured, including De-turbo, Standby and Suspend
- Keyboard: Comfortable 80-key with embedded numeric keypad
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First Looks

HANDS-ON EVALUATIONS OF THE NEWEST SHIPPING PRODUCTS

■ Windows Printing System

Microsoft Makes Windows Printing Easier And Faster

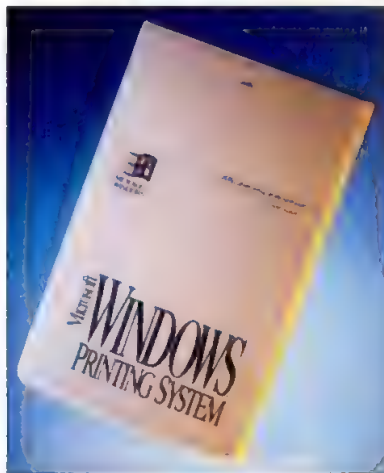
BY MARY KATHLEEN FLYNN

It can be tempting to dismiss Microsoft's "making Windows easier and faster" campaign as just so much marketing hype, but the software giant's hardware designers are clearly taking the message to heart. Despite some limitations, the company's latest foray into hardware, the \$199 Windows Printing System, does indeed make Windows both easier and faster.

Designed to work with any Hewlett-Packard LaserJet II or III printer, the Windows Printing System consists of an add-in cartridge and software for both

the printer and the host PC. The package also includes 79 TrueType fonts (equivalent to the 35 typefaces that are found in HP's LaserJet IV and PostScript printers). Because the display fonts and printed ones are the same, you get "truer" WYSIWIG.

The primary purpose of the Windows Printing System is to boost the speed of printing Windows documents—and on our tests, it accelerated printing up to 60 percent. The system also adds some unprecedented ease-of-use features.



SAME LANGUAGE: The WPS knows GDI.

EASY INSTALLATION

Installing the Windows Printing System is simple. Turn off your printer, slide the cartridge into

the LaserJet's left-hand slot, and load the software. The recommended Express installation takes about the same length of time it takes to install Windows;

the Custom option lets you save disk space by eliminating the font files or sound files (which don't work on a network printer, for example). You'll need nearly 8MB of free disk space to install the whole program. Unlike most Windows products—even other hardware products from Microsoft, such as the Windows Sound System and Video for Windows—the WPS does not provide an option to install it on a hard drive other than the one

you've got Windows on. Unfortunately, the short manual fails to make this subtle point.

Continues on page 38

■ Color Printers

Tektronix Phaser 200i Hits a New Price/Performance Mark

BY ALFRED POOR

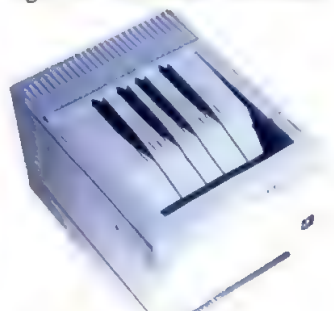
Last year's *PC Magazine* annual printer issue included only two color page printers priced less than \$6,000, but now Tektronix has added two more 300-dot-per-inch color printers to the market: the \$5,995 Phaser 200i and the \$3,695 Phaser 200e. Both are networkable thermal wax transfer PostScript printers, and both are fast. In fact, the 200i is faster than any of the color page printers we saw last year at any price.

The biggest news, however, is that unlike most thermal wax transfer printers, which require

special coated paper, both of the Tektronix printers accept plain paper.

Tektronix's new ColorCoat technology is the key. Instead of using standard three-color ink rolls, with bands of cyan, magenta, and yellow, ColorCoat adds a fourth, clear panel. The printer puts down a layer of this clear material at all the points on the page where one or more of the other three colors will print. The clear coat is specially designed to adhere to the rougher surface of plain bond paper, and it provides a smooth, "coated" surface for the colored wax inks.

The result is impressive. Using an ink roll designed for coated paper gave very poor results on plain paper, but switching to the ColorCoat roll made a dramatic difference. Ink coverage for solid areas was much



COMPACT:

The 200i is 13 inches wide.

better, and there were few drop outs on the strokes of text characters. Since the clear coat is

Continues on page 39

IN FIRST LOOKS

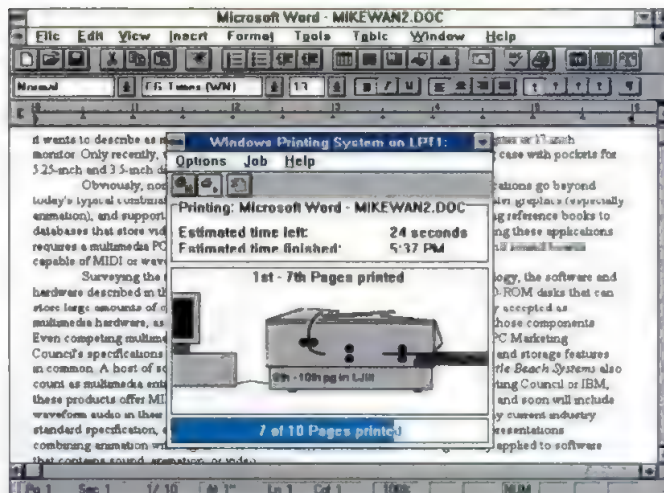
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Printing System

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Once installed, you restart Windows with the simple press of a button, and the WPS automatically becomes your current printer driver. Print the Test Page, and you'll see everything you ever wanted to know about your printer—including how much memory it has (and how much of it is free) and how many pages it has printed over the course of its lifetime.

To access the WPS, you can go through Print Manager or Control Panel (in either case, whatever options you set up will apply to all Windows-based print jobs until you change them), or through your Windows application (in which case,



ARE WE THERE YET? The animated Status window shows you how long the print job will take and when it will finish.

tell you when the job has started and when it has finished. When the novelty of these features

wears off, you can just turn off the sound and display the Status window as an icon. A progress bar above a picture of your printer will tell you the percentage of pages that have finished printing.

These features do far more than entertain entry-level users. They allow the WPS to send you alerts when the printer needs your attention—when it's out of paper or the paper has jammed, for example. The alerts are even color-coded: red shows you the type of problem and green tells you how to go about correcting it.

The WPS provides this feedback by taking over the parallel port, remapping its pins, and

giving it bidirectional communications capabilities. The printer manufacturing community (with help from both Hewlett-Packard and Microsoft) is actively working on bringing bidirectional communications to tomorrow's printers, but this kind of intelligence is still very rare in printers today.

SPEED BOOSTS

The WPS also uses some advanced technology to achieve its performance gains. First, it makes direct calls to the Graphics Device Interface in Windows, thereby eliminating the need to translate between the GDI and the HP-PCL printer language. Other printers, most notably LaserMaster's WinPrinters, use host-based GDI drivers, but the Windows Printing System is the only product that puts a subset of GDI in the printer itself. Second, it intelligently manages resources (such as memory) between the GDI host PC and the printer.

But how big a speed boost the WPS will give you depends on your configuration, the types of files you print, and whether or not you usually turn off the Print Manager. The less memory you have, the bigger the difference the WPS will make. On a LaserJet III with 1MB (the most common configuration in the installed base, according to Hewlett-Packard), PC Magazine Labs found that the WPS improved printing speed from roughly 30 to 60 percent, depending on the file; whereas with 5MB, the improvement was only 25 to 45 percent.

If you regularly print files with mixed text and graphics, you'll get the biggest impact

from the product, according to Microsoft. On our tests—using documents created with Word for Windows, Excel, CorelDRAW, and QuarkXPress for Windows—we saw the greatest improvement with large spreadsheets and the least improvement with word-processing documents.

One factor you should consider is the impact of turning off the Print Manager. On our tests with the Print Manager off, the WPS performed only 20 to 25 percent faster than the HP-PCL driver. But before you rush to disable the Print Manager, keep in mind that you won't be able to use your system until your document finishes printing.

One limitation of the Windows Printing System is that the only font technology it works with is TrueType. At press time, however, Microsoft was working with Adobe to provide a way for Adobe Type Manager users to take advantage of the WPS.

Faced with the choice between buying a new printer for a couple thousand dollars or souping up the old one for a couple hundred (or less), many users will find picking the Windows Printing System a no-brainer. □



To download information about the Windows Printing System from PC MagNet, type GO ZNT:DEMOS from any CompuServe prompt. From March 15 through 19, you can go on-line to discuss the product with Mary Kathleen Flynn and Microsoft product manager John Misko. Type GO ZNT:EXEC.

ANIMATED STATUS

By far, the most fun element of the WPS is the Status window. At the beginning of the print job, it estimates how long the job will take and what time it will finish. Throughout the job, the Status window tells you how much time is remaining, how many pages have printed, and how many are left. An animated drawing lets you watch each page as it travels through the printer's paper path. Sound files

Windows Printing System

Microsoft Corp., One
Microsoft Way, Redmond, WA
98052; 800-426-9400,
206-882-8080.

List price: \$199

Requires: 7.5MB hard disk space, HP LaserJet II, IID, IIP, IIP+, III, IIID, or IIIP, Microsoft Windows 3.1

In short: An add-in cartridge with software including 79 fonts for HP LaserJet IIs and IIIs, the Windows Printing System makes printing with Windows easier (through bidirectional communications, an on-going animated status report, and "truer" WYSIWYG) and faster (20 to 60 percent faster on PC Labs' test's)

ON READER SERVICE CARD

First Looks

Tektronix

CONTINUED FROM PAGE 37

only applied to areas where the colored ink will print, the rest of the page retains its normal, plain-paper texture instead of taking on the slippery coated-paper feel.

As good as the ColorCoat process may be, it still doesn't match the results you can get with coated stock. With coated paper, color coverage was noticeably smoother and there were fewer flaws in text sections.

Surprisingly, it can cost more to print on plain paper than on coated paper. Using Tektronix's own figures, a printed page on coated paper will cost \$0.56, but on plain paper the cost actually rises to \$0.65. The reason is that the clear panel reduces the number of prints you can get from an ink roll: 324 pages with the 3-color roll for coated stock, and only 214 pages with the ColorCoat rolls.

The clear coat is significantly louder when being applied than the ink coats are, making a noticeable tearing noise in the process. This is not a sound you want to have nearby when you're on the phone.

As a result, the only advantage for the ColorCoat process is in instances where you need to use plain paper (such as pre-printed letterhead or report covers).

TWO MODELS

The Phaser 200i and 200e are nearly identical in every respect, from the ColorCoat technology to their optional lower paper tray (\$495), which adds an additional 200 sheets of paper (trays may be selected under software control). Both use true Adobe PostScript Level 2, which pro-

vides improved color-support and image-compression features, and both include an HPGL plotter emulation mode. The printers come with parallel, serial, and Appletalk connectors and also have TCP/IP and DECnet options available (and the 200i can accept an EtherTalk option).



NEW COLOR TECHNOLOGY: The Phaser 200i uses the ColorCoat process to print on plain paper.

These new Phasers are remarkably compact. With dimensions of 11.0 by 13.4 by 17.5 inches (HWD), you can almost fit one on a ledger-size sheet of paper. The fact that the paper tray fits inside the bottom of the case helps keep the footprint small.

Interestingly, Tektronix offers special paper for letter-size images. Like most thermal transfer printers, the paper transport mechanism clamps about an inch of the sheet of paper; this makes it possible to get extremely accurate registration for the three (or four) passes by the print element. The problem is that the

clamping creates an unprintable region on the page. Tektronix has solved this problem by offering special paper with a perforated strip along the bottom (available in both coated- and plain-paper stocks) so you can get an 8.1- by 10.6-inch image on a letter-size sheet of paper.

The two models differ primarily in terms of speed, fonts, and memory. Both use a print engine rated at two pages per minute, but the Phaser 200i (which we tested) comes with a 24-MHz AMD RISC processor; the 200e uses a 16-MHz version of the chip.

With the 200i, we measured graphics speed times of 1.03 graphics pages per minute (gppm) on coated paper with the *PC Magazine* Printer Benchmark tests, and 0.76 gppm on plain paper. These times were faster than any of the color PostScript printers that were reviewed in last year's printer issue. The 200e should manage at least two-thirds the gppm ratings of its more expensive sibling, which would also place it at the top of the pack from last year's printer issue.



SMOOTH COLOR: Gradient fills are excellent.

The 200i comes with a full complement of 39 Adobe fonts, plus a SCSI port that accepts a hard disk for additional font storage. The 200e only includes

FACT FILE
Phaser 200i
Tektronix Inc., P.O. Box 1000,
Wilsonville, OR 97070; 800-
835-6100; 503-682-7377.

List price: \$5,995; 200-sheer bottom
paper tray, \$495; 3-color ink roll (324
pages), \$165; ColorCoat plain paper ink
roll (214 pages), \$126.
In short: The Phaser 200i and its slower
sibling, the 200e, are fast and afford-
able color PostScript printers. Their abil-
ity to print on plain paper is attractive,
but coated paper still provides the best
quality results.
425 ON READER SERVICE CARD

17 fonts, and while it can be upgraded to 39 fonts with the addition of a special SIMM, it doesn't have the SCSI port option. The 200i comes with 6MB in the base model, and accepts one or two 4MB upgrades for a maximum of 14MB. (Our evaluation unit came with a total of 10MB installed.) The 200e has 4MB in the base model, and only accepts a single 4MB upgrade for a maximum configuration of 8MB.

Both printers are Pantone certified, and also come with features that let you adjust the printed output to compensate for differences between the way your printer and monitor display shades of blue. The 200i also has a Press Color Adjustment feature that can be used to simulate printing press colors.

Many users will find the Phaser 200e well-suited for general business needs, especially at its competitive price. If you need the extra fonts or extra speed, the 200i is still an affordable and attractive option, especially in networked situa-

tions. While the ColorCoat feature is impressive, most users will probably stick to coated stocks to get the best results possible. □

■ Multimedia

Sound Blaster 16 ASP: A Wealth of Noisy Software

BY MARK BROWNSTEIN

The \$349.95 Sound Blaster 16 ASP is the most ambitious sound card yet from Creative Labs, the company that first made PC-sound serious. The new 16-bit card is still fully Sound Blaster-compatible, but that's just the start.

The new Sound Blaster is capable of recording or playing stereo audio with a sampling rate of up to 44.1 kHz, a rate that produces CD-ROM-quality audio. In fact, you can use the card to record directly from a CD-ROM or through other sound sources.

External connections let you attach any stereo sound source by plugging in an included miniplug. This is the same size plug used for Walkman radios, but with standard RCA plugs at the other end that let you plug into the back of a CD, tape player, stereo VCR, or other device. The recording setup lets you choose the audio source (CD audio with an internal connection, line in, microphone, .VOC or .WAV file, or MIDI), and select which channel goes where on a stereo recording.

What this does is let you take a monaural sound source and record it in both channels. The audio mixer does a good job of combining sources.

If you want your audio masterpiece to be played through your stereo with the best quality, you set the Sound Blaster 16 ASP to output your sound at standard levels without amplification. This option creates the highest fidelity signal possible, and is CD-quality when recorded at the highest data rate.

The biggest problem with the highest-quality mode is that it rapidly fills a hard disk. Recording at this rate takes many megabytes per minute of sound, so it's most suitable for playing large selections that are recorded onto CD-ROM, rather than for recording messages or your own masterpieces.

Sound Blaster 16 ASP
Creative Labs Inc., 1901
McCarthy Blvd., Milpitas, CA
95035; 800-998-5227, 408-428-
6600; fax, 408-428-6611

List price: \$349.95

In short: The Sound Blaster 16 ASP can record and play sounds at CD-quality levels. Included software makes the card more useful than ever.

418 ON READER SERVICE CARD

ADVANCED SIGNAL PROCESSOR

The ASP in the product name refers to what Creative Labs calls an Advanced Signal Processor. This signal processor is currently underutilized; in the future, it will probably be used for such things as voice recognition and even telecommunication (with the addition of the appropriate daughterboard).

The signal processor is capable of recording and playing back compressed audio. A compression ratio of approximately 4:1 provides an audio signal that sounds virtually the same as the original uncompressed source, while taking up less than three megabytes per minute.

The Sound Blaster 16 ASP supports OLE, and that lets you embed a sound "object" OLE-client applications. If you're us-

ing a spreadsheet and want to voice annotate a cell. You can record and insert a note. A microphone is included.

HIGH SOFTWARE SET

In addition to its mixing, recording, and playback capabilities, the Sound Blaster 16 ASP comes with a rich set of software. Creative Labs has upgraded many of the original Sound Blaster utilities. There's a .WAV/.VOC player, a DOS recorder, a text-to-speech processor, and a MIDI and .CMF music player. MMPlayer, a multimedia scripting and playback utility, combines sound with captured screens.

Microsoft Windows utilities include a talking scheduler, a mixer, a MIDI player, and a .WAV file editor. A special version of HSC Interactive provides a simple user interface for creating multimedia presentations, and PC Animate Plus lets you create animated presentations. Once created, the presentation can be added to an HSC Interactive presentation and made to talk or play music.

Monologue for Windows, another program bundled with the Sound Blaster 16 ASP, converts text to voice for reading back spreadsheet data or word processing files.

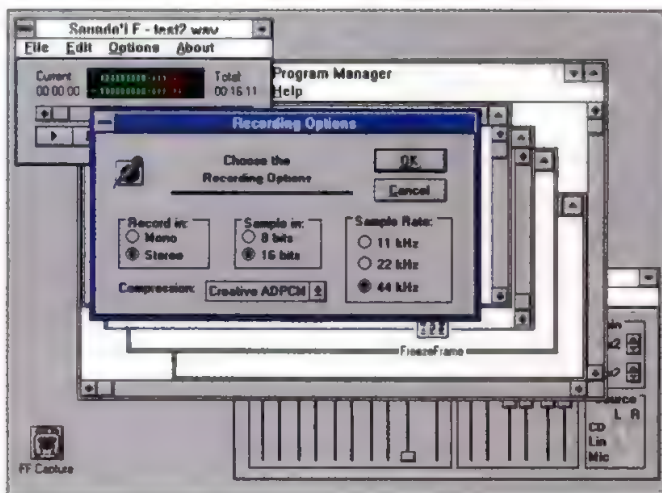
A CD-ROM interface controls an internal Creative Labs CD-ROM drive or a compatible CD-ROM drive. An internal

connector also takes audio output from an incompatible CD-ROM drive, playing the sound, but not controlling the CD-ROM's function.

A MIDI port is also built into the board for connection to a MIDI device (such as a keyboard). The port can also be used as a game port.

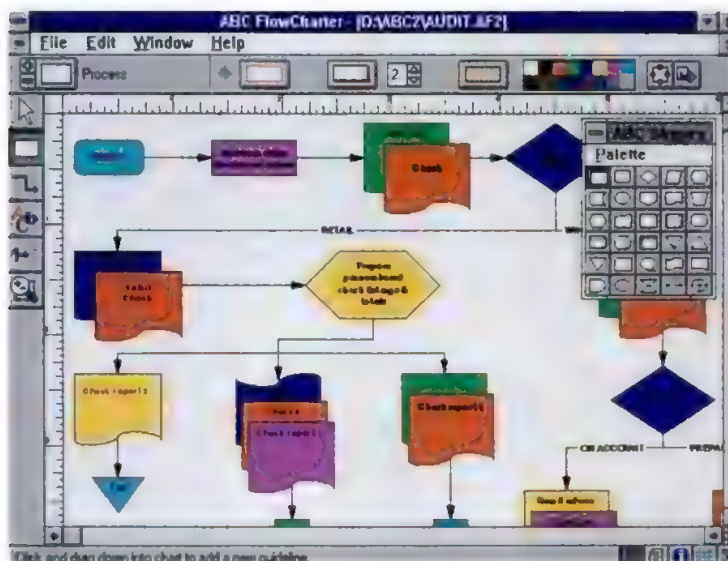
A \$295 enhancement daughtercard called the Wave Blaster attaches to the Sound Blaster. When MIDI music is played through the speaker, it is normally synthesized sound, making the music sound like something played by computer. With the Wave Blaster, however, you get to play a fully digitized sample. The result: music that sounds like it's being played by real instruments.

The question may really come down to this: Is any sound card, no matter how high-quality, really worth the \$300 or so street price? With OLE for embedding sound for business applications, the ability to record CD-quality audio, and the included software, for some people the answer may now be yes. It's still a lot of money, but with the upgrade options that ASP supports, MPC compatibility, and the rich software products included (and Sound Blaster and AdLib capability for playing video games), the Sound Blaster 16 ASP is the right product at the right time for users who want the best. □



RECORDING: The new Sound Blaster can record CD-quality sound.

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April 20, 1990

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DBMS Magazine
August 1991

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CIRCLE 361 ON READER SERVICE CARD

Windows Utilities

FirstApps 2.0: 20 Hot Windows Tools

BY BARRY SIMON

hDC Computer Corp.'s update of FirstApps, its \$99.95 collection of 20 Microsoft Windows utilities, includes many new tools and features, most notably the enhanced command technology that is a key component of hDC's Power Launcher. The collection has updates of original FirstApps tools and even includes some of the features of FileApps, hDC's other collection of Windows utilities.

The 20 utilities in FirstApps, Version 2.0, include five file-manipulation utilities, four system-reporting programs (memory, resources, disk space, and fonts), six system-manipulation tools, a game, two graphics utilities, an alarm program, and a utility for customizing hDC products.

Each utility will run separately, but hDC includes a man-

tributes to the screen. These menus are handy if you're in an application and you want to take care of a few file-management tasks quickly.

In addition to file handling, File Enhancer Plus' menu includes an item for invoking the hDC command builder. New to Version 2.0, this item is similar to the command builders in Power Launcher and Windows Express that help you automate several-step procedures (see "Windows Express Update").

COMPRESSION TOOL

The new File Compress, a fully .ZIP-compatible data-compression utility, is self-contained and doesn't require a separate copy of PKZIP. It includes support for both PKZIP 1.1 and the newly released PKZIP 2.0, and unlike PKZIP 2.0, File Compress will make either 1.1- or 2.0-compatible .ZIP files. Remarkably, the PKZIP 2.0-compatible archives that File Compress makes

can be smaller than those produced by PKZIP 2.0 itself. For example, with the mix of text files we used in our tests of PKZIP 2.0 (First Looks, March 16, 1993), the .ZIP file created by File Compress was 2.5 percent smaller than the one PKZIP 2.0 made.

FirstApps 2.0's Desktop module is another of its high-

lights. It lets you replace Windows wallpaper with a calendar, a fractal design (beware its 3MB size), or any After Dark screen saver. That means you have flying toasters passing by all the

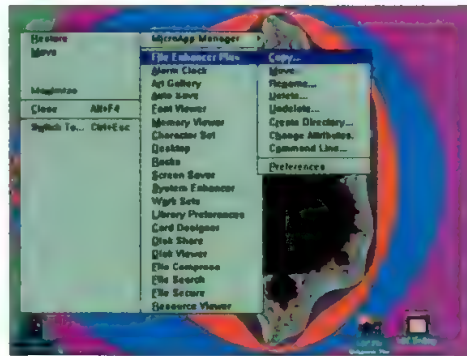
time, not just when After Dark kicks into operation.

The Work Sets tool lets you group related documents and applications together so that everything connected to a project can be found in the same place. Work Sets can also save your current desktop setup. There's also an Auto Save feature that you can set to save all your work periodically.

The utilities in FirstApps 2.0 vary from the simple to the multifaceted, but none is a waste of your disk space. Any Windows user will find many of them indispensable.

• List price: *FirstApps, Version 2.0*, \$99.95. Requires: 2MB RAM, 1MB hard disk space, Microsoft Windows 3.0 or later. hDC Computer Corp., 6742 185th Ave. NE, Redmond, WA 98052; 800-321-4606, 206-885-5550; fax, 206-881-9770.

Circle 424 on reader service card



EASY ACCESS: FirstApps' MicroApps Manager.

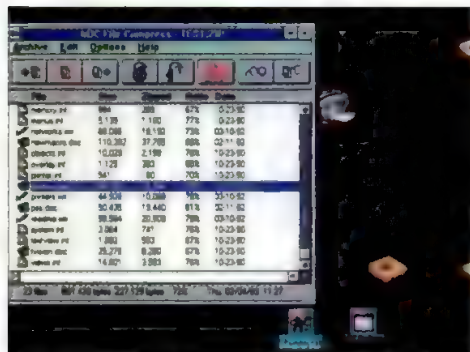
Windows Express Update

If you are one of the many Microsoft Windows users who doesn't readily embrace Program Manager's dozens of icons and its barrage of disappearing windows, help is available. Why not put a DOS-like menu interface onto Windows, but make it good-looking, flexible, and entertaining?

hDC's \$99.95 Windows Express, newly upgraded to Version 4.0, is the tool you're looking for. Since the multi-level menus look like file folders, you can instantly see where you are. The menu items can have long names (up to 50 characters) with explanatory text accompanying each name.

In Version 4.0, the menu items can invoke hDC enhanced commands, which you can string together into several-step macros that launch one or more applications and control their starting screen positions, prompt users for filenames, send keystrokes to apps, or invoke DDE commands.

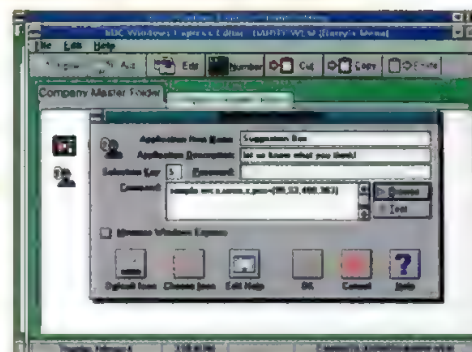
That kind of control may not be necessary for the individual Windows user, but it's a boon for network administrators who want to set up large custom menus.—BS



COMPRESSION: FileCompress does archiving.

agement tool that gives you quick access to all of the utilities. It lets you attach each of their commands to the system menu of any window.

This is especially useful in the case of File Enhancer Plus, which adds menu items for copying, moving, deleting, and restoring files, for creating directories, and for changing at-



FAMILIAR FACE: Windows Express hides Program Manager's confusion.

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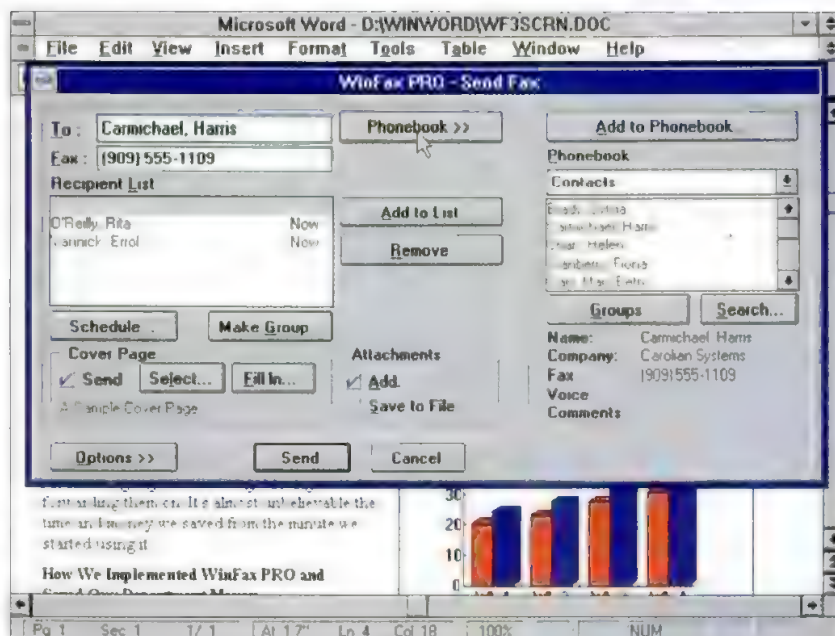
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DELIRINA

■ OS/2 Word Processing

DeScribe: Acrobatic 32-bit Word Processing In OS/2

BY EDWARD MENDELSON

DeScribe Word Processor, the only word processor designed from the ground up to work under OS/2, performs amazing acrobatic feats of editing and display that leave rival programs gasping in envy.

Version 4.0 of DeScribe's \$495 package includes drag-and-drop editing and collapsible outlining, and can search and replace two sets of text strings at once or play back and undo every keystroke and graphic operation since the start of the current session. The program sometimes stumbles, however, when attempting basic tasks. If you need footnotes, table math, or a thorough help system, you may want to look elsewhere.

DeScribe's editing screen shows either a zoomable WYSIWYG view complete with the top and bottom margins of the page, or a customizable draft view. You can open multiple windows on the same file at once, and edit in any of them. A customizable palette of baffling icons floats above the screen, and you can drag and drop documents from OS/2's desktop onto these icons for instant processing.

The program opens as many files as memory permits, and remembers the cursor position when you close a file. The infinite undo function lets you return to any earlier stage in the current session, copy long-lost text or graphics to the clipboard, and paste the nugget into the version of the file you're presently editing.

Format dialogue boxes are awkwardly designed and often lack keyboard shortcuts. A "stationery manager" lets you overlay letterheads or "rubber stamps," such as a gray "Confidential" on text, and you can

drag and drop the overlays to an Insert icon. However, you can't preview the results.

DeScribe includes good indexing with entries that span multiple pages. The spell checker displays definitions and antonyms. You can insert special characters from a symbol menu that lets you store and display selected symbols from different fonts. But if you want to search for a paragraph mark, you have to remember to type Alt-020 on the number pad. Programmable macros and merges don't equal those in Windows programs.

OS/2's multithreading lets DeScribe include an option to print in the background. Without background printing enabled, however, DeScribe takes four times as long as Ami Pro or

Word for Windows to return control of the computer to you after a print command.

The program offers only limited multithreading, so options such as the symbol menu and the undo control can't be on-screen at the same time. File imports are agonizingly slow and erratic, and the program sometimes shuts down and disappears when printing imported files.

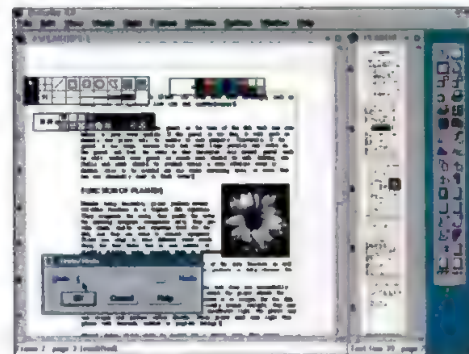
DeScribe's 32-bit architecture is designed to give it a speed advantage over 16-bit Windows programs, but Ami Pro, running in a "seamless" OS/2

Windows session, generally outpaces it.

DeScribe does the job if you need a full-featured OS/2 word processor now, but for speed and elegance, you may prefer to

use Ami Pro or WordPerfect for Windows under OS/2 until OS/2 versions of both programs arrive later this year.

• List price: *DeScribe Word Processor, Version 4.0*, \$495 (10-user LAN version, \$1,995, 20-user LAN version, \$2,995). Requires: 6MB RAM, 4MB



MULTITHREADING: DeScribe's undo is limitless.

hard disk space, OS/2 2.0 or later. DeScribe Inc., 4234 North Freeway Blvd., #500, Sacramento, CA 95834; 800-448-1586, 916-646-1111; fax, 916-923-3447. Circle 421 on reader service card

■ Keyboards

Carpal Tunnel Savior? Kinesis Tries New Ergonomic Design

BY DON WILLMOTT

Ergonomically correct keyboards are starting to pop up everywhere. Among the more interesting designs available today is that of the Kinesis Ergonomic Keyboard. Priced at \$690—the company contends that in this market that's a competitive price, and volume discounts are available—the keyboard arranges the alphabet keys in precisely vertical (not

diagonal) columns in two concave depressions. The Kinesis Keyboard also puts the Backspace, Delete, Enter, Space, Ctrl, Alt, Home, End, Page Up, and Page Down keys under your thumbs in the middle and spreads 17 smaller-than-normal function keys across the tops of the two key wells.

Elevating your thumbs turns your hands so they aren't parallel to the keyboard. The bottom of the keyboard acts as a palm rest to support your hand as your fingers type.

There's an embedded ten-key numeric keypad in the right key well, and you can use up to two optional foot pedals for

shifting or any other keystroke. The keyboard is programmable, as well.

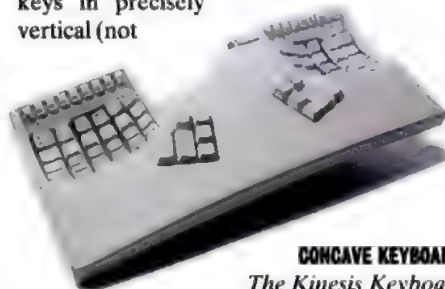
So can you type on it? That's a very subjective question, of course, but the fast answer is yes. Touch typists will find that all the letter keys are in just about the right place, though individual users may feel a particular key isn't sitting right (Kinesis says 8 hours of practice will be enough for most users).

More difficult to get accustomed to are the function keys, which you end up poking rather than pressing. They are, however, closer by than they are on a regular keyboard.

The Kinesis Keyboard will most likely be bought in bulk by organizations, because its price is so high. But anything that might bring down corporate health costs is worth a look.

List price: *Kinesis Ergonomic Keyboard*, \$690. Kinesis Corp., 915 118th Ave. SE, Bellevue, WA 98005; 206-455-9220; fax, 206-455-9233.

Circle 425 on reader service card



CONCAVE KEYBOARD: The Kinesis Keyboard limits unnecessary wrist motion.

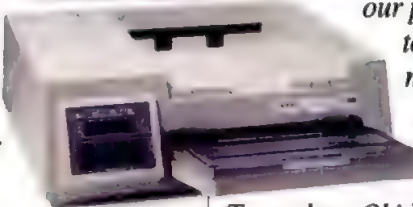
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■ Color Printers

Fargo Primera: Colorful Windows Output for \$1,000

BY M. DAVID STONE

If you've admired the saturated colors typical of a thermal wax transfer color printer but couldn't justify the price tag of \$4,000 and up, then the Fargo Primera Color Printer from Fargo Electronics may be the color printer you're looking for. The Primera delivers thermal wax transfer technology at a list price of \$995 (which translates into a street price of \$790 to \$900), and provides the kind of color quality you won't find elsewhere at this price.

As you might expect, Fargo keeps the Primera's price down primarily by cutting corners. Its front panel controls, for example, consist of only a power button, an on-line button, and a status light for each. And instead of an LCD and built-in menu settings, you'll find a bank of DIP switches on the back for the setting of the few printer defaults. But while the corner-cutting is extensive, it's also judicious, limiting the printer in ways that prove well worth the savings that you enjoy.

A WINDOWS PRINTER

The Primera is a Microsoft Windows printer, which means that it comes with a Windows 3.1 driver, so it will work with any Windows program. But the Primera doesn't follow any standard printer language, so you can't expect to use it outside of Windows. If you use Windows

programs for all your color graphics, however, this won't be a major issue.

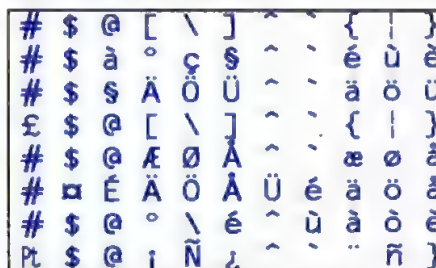
The printer also cuts corners on resolution. Instead of a 300-dot-per-inch (dpi) engine, you get Fargo's own 200-dpi engine. The resulting output leaves jagged edges on curves and on diagonal straight lines, but you have to really look for the jagged edges. And you still get fully saturated colors.

The Primera's engine offers a C-shaped path, and it can handle A, A4, and legal-size paper (with a maximum 8.5-by-9.3-inch image for A and A4 sizes, and 8.5 by 10.8 inches for legal-size sheets). The drop-down paper tray at the front holds up to 50

sheet. You can also print on any high-quality laser paper, which is typically 1 to 2 cents per sheet.

COLOR QUALITY

Because the Primera only works with Windows programs, we



SHARP: Text output shows printer's precision.

couldn't run the PC Labs Benchmark Tests. However, we printed from CorelDRAW to get a sense of output quality and print speed. For these tests, we used the three-color ribbon and sample paper and transparency sheets that came with the printer.

Output was up to the standards for the technology. A close look at some solid black areas showed a blue tinge, but that's not unusual with a three-color ribbon. Other colors showed dithering patterns and, as already mentioned, you can see some jagged edges on curves and diagonal lines. Despite these minor flaws, however, the overall effect is impressive at this price level.

2.5 MINUTES PER PAGE

Speed is hard to judge without formal tests. The engine is rated at 2.5 minutes per page for a three-color ribbon or three minutes per page for a four-color ribbon. In our tests, it took between 3 and 3.5 minutes to print each page directly from CorelDRAW, which is partly a measure of the printer's speed, but is

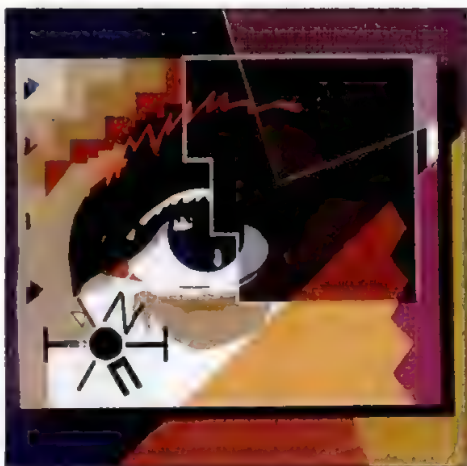
also a test of CorelDRAW, Windows, and the Primera driver.

Note that these times are not directly comparable to PC Labs' normal graphics timing tests; this is because print speed also depends on processing time, and processing time varies with the particular image. Furthermore, the Primera print speed depends on your system. The Primera is the ultimate in dumb printers, which means that it connects through the computer's parallel port (there is no serial port on

the printer—another cut corner), and it lets the computer handle all image processing.

Most important, the Primera raises the stakes within the inexpensive color printer market. Until now, the best color technology under

\$1,000 has been the ink jet, but ink jet colors aren't as vibrant or as saturated as colors from a thermal wax transfer printer. This is particularly obvious with transparencies, where less saturated colors translate into a washed-out look. And if color quality is a key consideration for your needs, the Primera doesn't have any real competition in the under-\$1000 class. □



BARGAIN COLOR: The Primera outputs images like this CorelDRAW file out at 200 dpi.

sheets of paper or 30 transparencies. The output tray holds 30 sheets.

Cost per page can vary from 40 to 57 cents for paper, and from \$1.09 to \$1.26 for transparencies. Fargo's color ribbons are \$45, with 115 images for three-color ribbons, or 80 images for four-color ribbons. Transparencies are about 70 cents per sheet, coated paper about 6 cents per

FARGO

Fargo Primera Color Printer

Fargo Electronics Inc., 7901 Flying Cloud Dr., Eden Prairie, MN 55344; 800-327-4622, 612-941-9470; fax, 612-941-7836

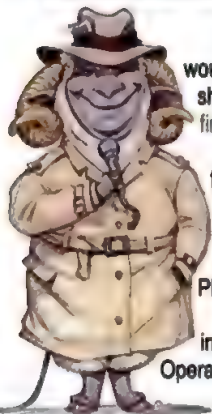
List price: \$995, including one 30-image, three-color ribbon, 25 sheets of paper, five transparencies, Microsoft Windows 3.1 driver.

In short: Although limited to 200 dpi and to working with Windows, the Primera offers eye-catching color at less than \$1,000, thanks to color wax thermal transfer technology.

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THE BIG SWITCH INTERVIEW #9

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The ACCESS PENNSYLVANIA Database was organized and funded by the Pennsylvania Department of Education and the State Library. *"(It) represents the largest CD-ROM union catalogue installation in the world, with more than 1,000 libraries,"* says Charlene M. Scheib, director of ACCESS PENNSYLVANIA Support.

After months of investigating and testing many systems, including NetWare®, they homed in on the LANtastic Network Operating System.

Why? Ms. Scheib explains: *"We chose LANtastic for several reasons: LANtastic is cost-effective, easy to install, requires little technical support and provides quick, direct access to CD-ROM mass-storage devices. We see LANtastic*

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■ Image Editing

ImagePals 1.2: A Trio of Windows Image Managers

BY BARRY SIMON

If you need to manage large collections of images or capture lots of screens, you'll treasure ImagePals, Version 1.2. With a trio of Microsoft Windows-based utilities called Album, Capture, and Enhancer, ImagePals is a competent package that is stronger in file management than in image enhancement. To make an already solid offering even better, U-Lead Systems is offering the \$249 software for only \$99 through May.

ImagePals' unique feature is Album, a utility that lets you organize files into your own collections. It supports a variety of bitmapped images, including JPEG and TIFF formats, and now also supports vector images including CGM, .WMF, and .WPG formats. Album can display the images in thumbnail format, and you can add application-specific files such as

DRAG-AND-DROP ACROSS APPS

ImagePals' interface provides quick access to stored images and other applications. Double-clicking on a thumbnail brings up a full-size view, and double-clicking on an application-specific icon launches that application along with a file.

Album acts as a drag-and-drop source both internally and for other programs. You can drag and drop thumbnails to any open application that supports Windows' File Manager's dragging and dropping, such as Micrografx's PhotoMagic. You can also add application launch buttons that act as drag-and-drop targets.

With Capture, ImagePals' powerful screen-capture utility, you can capture, via hotkey or timed delay, all or part of the screen. You can send screens to your printer, to the clipboard or to a file, or to Capture's workspace, or you can automatically drop the file and its thumbnail into a selected album.

Since Capture and Album are linked, dealing with multiple captures is a breeze. Moving images between albums is as simple as grabbing the image with a mouse and moving it between windows. The Album utility

is an excellent tool for tracking images that have been archived off-disk or in .ZIP files since thumbnails (which are 5-15K each) are saved on-disk independently of the original. You can even use Album's LZW compression to back up images off-disk.

colors) images, and in this version now works as an OLE server so you can place and edit images in OLE client applications.

Enhancer can rotate images (even through angles less than 90 degrees), flip them, convert them to gray scale or reduce

their colors. The basic filters—lighten, sharpen, blur—can act on a selected region or the entire picture, or can be used in a brushlike manner with a "magic finger" tool. Custom filters are limited to mosaic and emboss effects.

You can also view histograms of color usage and

adjust highlight, midtone, and shadow for a smooth effect, although you can't drag the response curve for finer control. Other than a gamma correction tool, there are no tools to calibrate scanned or displayed images.

Excellent scanner support encompasses Twain (a standard for scanner input) as well as drivers for leading scanners. With the stitch tool, you can assemble scans from multiple passes. On our tests, the completely automated stitching tool worked poorly, but the new "auto fine tune" option, in which you stitch by eye and let the ImagePals program make adjustments, worked wonderfully.

Enhancer is weak in a few areas. It offers a single straight-line drawing tool, and its new clone feature works only within an image and not between two images. Enhancer has no status line to indicate what the toolbar buttons do, and its on-line help is meager.

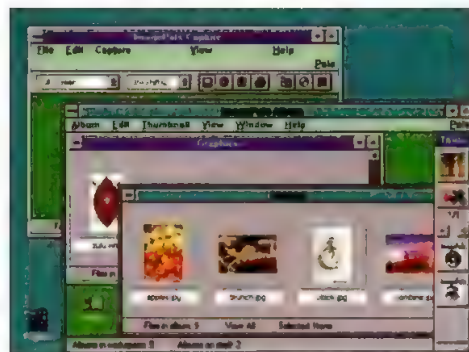
Overall, however, ImagePals' flexible image-management tools, solid screen-capture program, and intelligent use of the Windows interface make it a worthy graphics tool. □



IMAGE EDITING: ImagePals' photo editor includes a toolbar and a color selector.

IMAGE ENHANCEMENT

Enhancer is a solid bitmap editor, although not quite in the same league as Micrografx's PhotoMagic and ZSoft's PhotoFinish, the two best low-priced image editors. Enhancer supports .BMP, .GIF, JPEG, .PCX, .TGA, and TIFF formats, and its Save As command acts as a file-conversion utility. Enhancer imports but doesn't save files in Kodak Photo CD format. It supports black and white, gray scale, 8-bit color (256 colors), and 24-bit color (16 million



SLIDE SHOW: ImagePals includes a screen capture module and an image album.

Word for Windows documents to a collection.

By assigning descriptions to each image, you can search for images and display only those that meet your criteria. For example, you can search on a specific file type or a simple descriptive word.

FACT FILE

ImagePals, Version 1.2
 U-Lead Systems, 970 W. 190th St., #520, Torrance, CA 90502;
 800-858-5323, 310-523-9393;
 fax, 310-523-9399

List price: \$249 (introductory price through May, \$99); upgrade, \$29.
Requires: 2MB RAM (4MB recommended), 3MB hard disk space, Microsoft Windows 3.0 or later.
In short: A linked set of Windows-based utilities for those who need to manage graphical files. Album is a file organizer; Capture is a powerful screen capture; and Enhancer is a solid bitmap editor.

416 ON READER SERVICE CARD

What Do You
Wish
For In A PC?

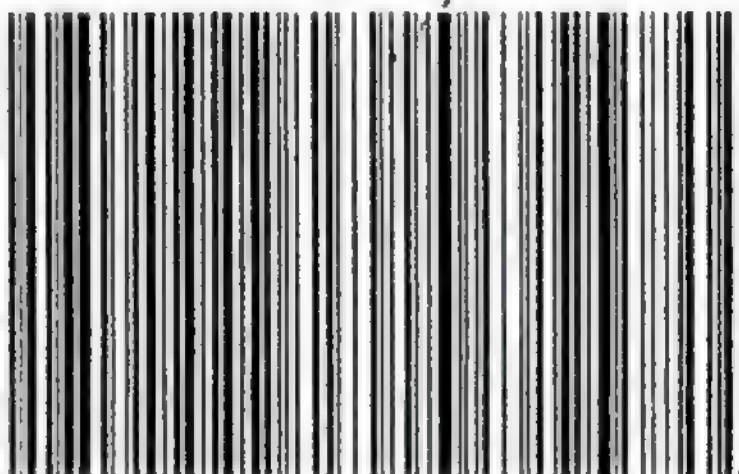




1. Follow instructions on the other side

Back

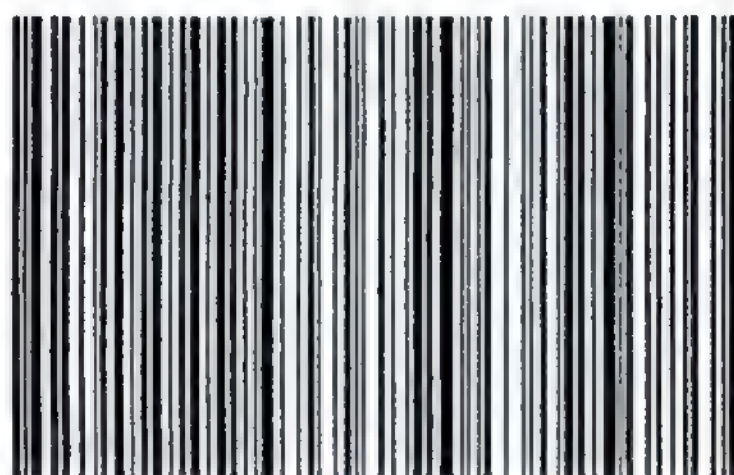
GbsSlipBack-001B



Inverted Back

1. Follow instructions on the other side

Folded edge of the page



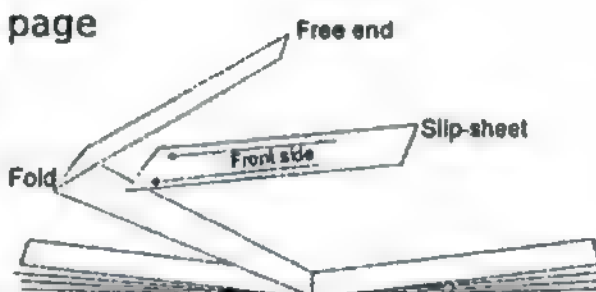
GbsSlipSheet-001

Inverted Foldout slip-sheet

1. Open the foldout page
2. Insert this sheet with

1. Front side touching the free page
2. Arrow pointing to the fold

3. Slice the folded edge
4. Close the page and slip-sheet



1. Open the foldout page
2. Insert this sheet with
1. Front side touching the free page
2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet

Foldout slip-sheet

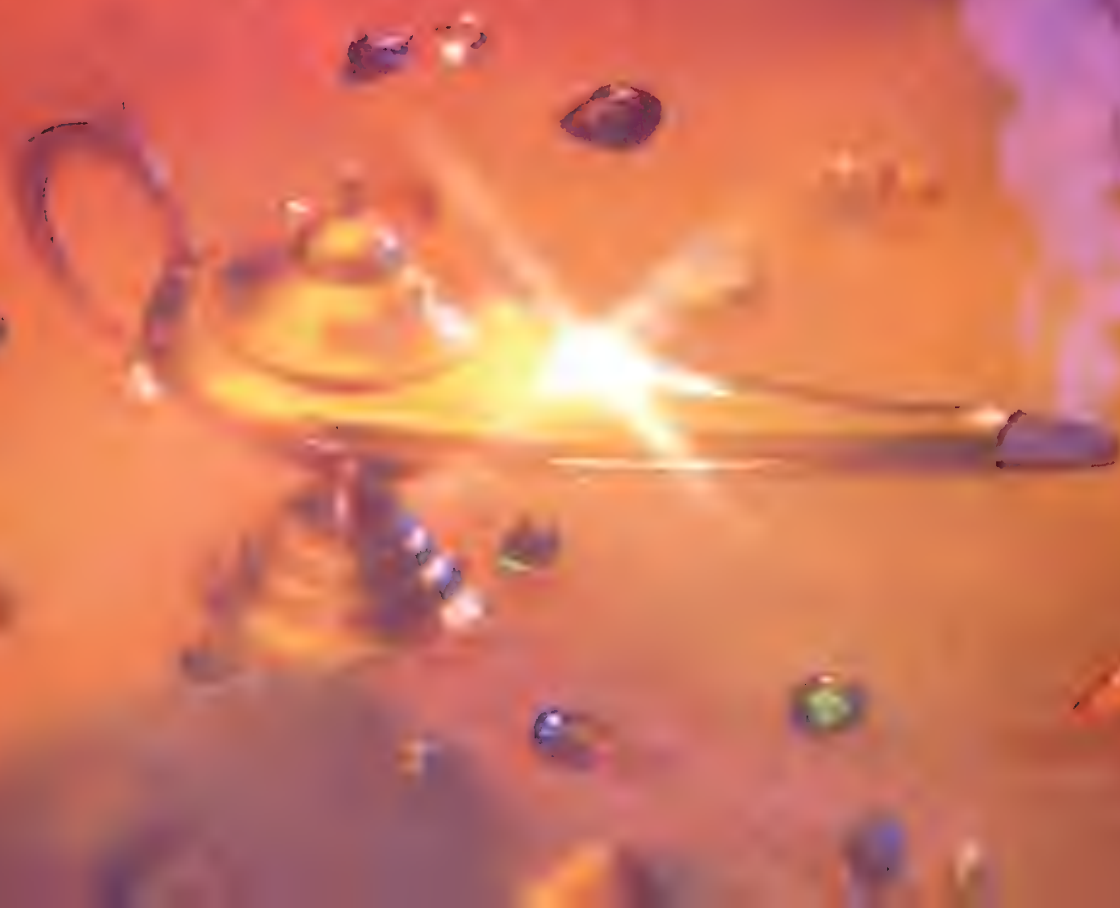
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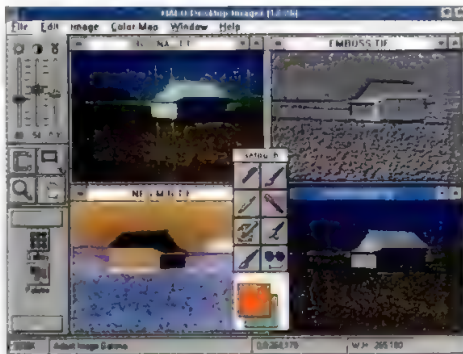
■ Windows Image Processing HALO 2.0 Adds Image Gallery to Complete Graphics

BY J.W. OLSEN

Not complacent with success, Media Cybernetics has added powerful enhancements to the already robust HALO Desktop Imager, an Editors' Choice from our last evaluation of image processors ("Capture and Conversion the Windows Way," June 16, 1992. Version 2.0 retains the competitive \$139 list price while meeting the image processing needs of Microsoft Windows users. Though it's not all things to all users, HALO 2.0 may well meet your current needs and still have plenty of room to grow.

HALO 2.0's basic functions

are intuitive and inviting. Happily, the File Open command now recognizes all of the ten graphics formats it supports. Version 2.0 adds the JPEG format, but if you prefer to use



CUSTOM IMAGES: HALO's new retouching tools.

other than the default TIFF format, you must reset the default each time.

HALO 2.0 now sports a comprehensive set of image retouching tools. Also new is text

annotation that will superimpose words onto images.

Windows 3.1 users will appreciate Version 2.0's full OLE support, which lets you integrate HALO 2.0 files into other applications, while graphics pros will delight in the new Gallery image manager. Galleries help you remember long-forgotten images by organizing mini-ature copies of related files in collections which can be displayed like a photo album. The primary image files may span directories—even on a network—and contain a combination of formats. Scan a Gallery, double-click on a miniature image, and HALO 2.0 loads the related file for you.

HALO 2.0 now supports all Kodak Photo CD formats, but to capture your own images from a full-screen DOS task, you are still required to look elsewhere—perhaps to Media Cybernetics' \$139 Dr. HALO IV Paint and Imaging Pak.

Another of HALO 2.0's weaknesses is its continued inability to display an image on a full screen, as competitors Clip and Save, ImagePrep, and

Paint Shop Pro can. This is particularly annoying since HALO 2.0's title bar and other screen elements hog screen real estate, requiring extensive panning of even medium-size images. This problem is only partially offset by good panning capability.

Also noteworthy are HALO 2.0's color editor, its ability to rotate images in single-degree increments, and its color-separating tools for preparing images for commercial printing. Color may be manipulated in RGB, HSV, HSI and CMYK models.

If your primary need is screen capturing for documentation or similar purposes, you may prefer other packages. Otherwise, it's hard to beat HALO 2.0, especially if versatile image manipulation is paramount.

• List price: *HALO Desktop Imager, Version 2.0*, \$169. Requires: 2MB RAM (3MB recommended), 2MB hard disk space, Microsoft Windows 3.0 or later. Media Cybernetics Inc., 8484 Georgia Ave., Silver Springs, MD 20910; 800-992-4256, 301-495-3305; fax, 301-495-5964.

Circle 423 on reader service card

■ Flow Charting Software ABC FlowCharter Offers the Allure of Organization

BY ANGELA GUNN

Flowcharts were once considered the tools of programmers, who needed a means of keeping track of complex processes. Of course, everyone has a few complex processes in his or her line of work, whether they involve programs or personnel. Although it may seem to target a niche market that might be served by a drawing or charting package, Micrografx's \$495 ABC FlowCharter, Version 2.0, has flexibility and ease of use that make it extremely helpful for anyone who needs to organize workflow data.

FlowCharter resembles a drawing package with an unusu-

ally large collection of shapes. The shapes, which comprise most of the traditional flowcharting forms, are connected by various lines. The package lets you label each shape, build multipage charts, and reorganize chart designs easily.

FlowCharter's excellence is in its details. Shapes can be created and automatically connected to the chart by dragging the mouse from one shape to a new location. Shapes are automatically numbered, though this feature can be switched off.

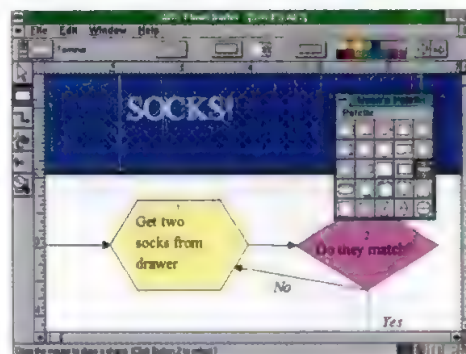
The package is designed for non-artists: Several line styles are available, each appropriate for charts of different sizes and complexity and all capable of

correcting for sloppy freehand drawing. Text and lines are automatically connected to shape at predetermined spots. Those with design skill can adjust all the specifications, build customized palettes and chart templates, and import vector and bitmap shapes and graphics of their own. OLE links make the package even more useful.

The package, which was originally released in 1989 by Roykore, has been redesigned to adhere to the Micrografx interface used by Picture Publisher and Windows Draw. Though this package clearly fills a smaller market need, it's definitely a worthy option for

any manager who's ever felt the need for a little organization.

• List price: *ABC FlowCharter, Version 2.0*, \$495. Requires: 2MB RAM, 1.7MB hard disk space, Microsoft Windows 3.1.



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■ Windows CAD

TurboCAD for Windows Improves on DOS Sibling

BY JOSEPH DESPOSITO

TurboCAD 3.0 users looking for more CAD power and a chance to do their work in Microsoft Windows will welcome TurboCAD Professional for Windows, Version 1.0. The price and features of IMSI's new package will also attract many other 2-D CAD users who want to move over to Windows. At \$395, TurboCAD Professional is more than double the price of the DOS version, but it's positioned well below the price of most Windows CAD products.

TurboCAD Professional's Windows implementation is creative—making splendid use of the cursor, icons, and buttons—but sometimes non-conventional. The default cursor is a "hot cursor" that tells you the name of each icon it touches. A set of icons appears in a vertical column on the left-hand side of the screen.

Icons are available for drawing lines, circles, and arcs. When you click on the top icon (called the parent), a second set of icons appears. Clicking on any of these replaces the original set. The parent icons correspond to the menu bar at the top of the screen; the child icons correspond to the pull-down menu choices. For each menu choice or icon, there is also a corresponding hotkey.

SCREEN OF BUTTONS

TurboCAD Professional makes lavish use of buttons on the screen. You can quickly change many of the drawing defaults, including units of measurement, scale, colors (16 to choose from), and line types. A three-button mouse works best with the program, but if you have a two-button mouse, on-screen

buttons come to the rescue.

A status area along the bottom of the screen plays a crucial role in the drawing process. As you make selections, the status area informs you of any information the program needs. If

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space, Microsoft Windows 3.0 or later.
In Short: A fine choice for current
TurboCAD users who need more power
and want to switch to Windows.

419 ON READER SERVICE CARD

you don't pay careful attention to this area, you can become confused quickly. For example, when you open a file, no drawing appears on the screen at first. To see the drawing, you must first answer a prompt for *x* and *y* offsets that appears in the status area.

Experienced Windows users will find some of the file commands disconcerting. For example, the Open command is really a merge command. And the New command is really a clear screen command. If you are not careful, you can easily load one drawing onto another, or lose a drawing inadvertently.

TurboCAD Professional for Windows improves on the DOS version in several ways. One is the inclusion of the Drafting Programming Language. This lets you automate the drafting process with a high-level BASIC-style programming lan-

guage. The language includes I/O, string manipulation, assignment, branching, and other kinds of statements, as well as subroutine calls and looping operations.

Another improvement is in the importing and exporting of files. TurboCAD Professional can import and export .DXF, IGES, and .INT (TurboCAD for DOS) files. Other added features include programmable hotkeys, dimensioning features, and ASCII text import.

The Windows interface makes drawing a snap in most cases. To draw a line, you simply click on the line icon and start to draw. Sometimes, however, things aren't as straightforward. For instance, when you click on the ellipse icon, a keyboard icon appears on the screen and you are prompted to enter a number for the major radius of the ellipse. This happens only if you click on the ellipse icon with the left mouse button. If you click on the icon with the right mouse button, you get to draw a rectangle that eventually produces an ellipse. It can take a while to

get accustomed to these different drawing scenarios.

SYMBOL LIBRARIES COMING

Although improving on the DOS version, TurboCAD Professional for Windows does lack some elements of that version. Notably missing are any symbols or optional symbol libraries, though these will be available in late spring at approximately the same prices as those of the DOS version. Also missing are an on-screen tutorial and a reference card. Like the DOS version, this version doesn't require a math coprocessor, although one is recommended.

There were a few minor trouble spots in the version of the program we tested. The arrow cursor flickered whenever it was placed in the upper-left-hand side of the screen, and the coordinate display sometimes jumped to fantastically high numbers for no reason. In both cases, fixes have been made, according to the company.

TurboCAD Professional is an attractive addition to the Windows CAD market. For current TurboCAD users looking for a path to Windows, it's a logical upgrade. For other 2-D CAD users who want Windows and don't mind the little non-standard interface quirks, TurboCAD Professional for Windows is an affordable and worthwhile choice. □



TOOLS UP FRONT: TurboCAD Professional for Windows puts common CAD functions on a convenient button bar.

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■ Windows Acceleration

Diamond and NDI Cards Use VL-Bus for Fast Performance

BY BEN MYERS

Local-bus video has been a hot issue in the PC industry ever since the first proprietary local-bus systems were shown at Fall Comdex 1991, nearly 18 months ago. Approved by the Video Electronic Standards Association (VESA) members in August 1992, the VL-bus specification recognizes the inherent limitations of the Industry Standard Architecture (ISA) bus, just like the earlier Extended Industry Standard Architecture (EISA) did.

But VL-bus equipment is relatively inexpensive to build compared with EISA, and unlike EISA, the VL-bus has the good fortune of timing on its side. Though rated at a theoretical data-transfer capacity of 33 megabytes per second, EISA hasn't caught on with video card manufacturers.

Relatively few high performance EISA add-in cards have been designed, and EISA has captured neither the minds nor the pocketbooks of most desktop PC buyers. The more costly EISA motherboards and add-in cards require specialized EISA bus chip sets. Even original EISA-consortium members like NEC and Zenith now build more cost-conscious ISA bus systems as well.

TWO VL-BUS CARDS

Now there is a pair of 32-bit graphics cards that unleash the promise of local bus, yet exploit the open VESA VL-bus.

The Diamond Viper VLB, a \$549 card propelled by a Weitek

Power 9000 graphics chip, is the speedier and more expensive of the two, and it comes preconfigured with 2MB of 70-nanosecond video RAM. Though the card is priced low

Graphics Winmark Test

The Diamond Viper VLB and the NDI Warp 10LB, two local-bus video accelerators, both improve on Windows' video performance. The Diamond board does it with Weitek's Power 9000 chip and 2MB VRAM, while the NDI board is based on the S3 86C805 chip and 1MB DRAM.

The Graphics Winmark is the mean of 12 Winbench graphics tests, measured in megapixels per second. The Winmark score takes into account tests of 12 key video functions and weights them to reflect how frequently the functions are used. Higher scores represent better performance.

Diamond Viper VLB	10.4
NDI Warp 10LB	27.5

compared with today's high-end graphics cards (which cost around \$1,000), it rivals their high-end performance. It's intended for users of Windows

and AutoCAD only, since no other drivers are provided with the card.

The NDI Volante Warp 10LB, at a more modest \$299, yields performance that still exceeds that of most ISA bus graphics cards. The Volante Warp 10LB is powered by S3's 86C805 graphics chip, a local-bus kissing-cousin of the 86C801 chip, the force behind NDI's ISA-bus Warp 10 (First Looks, December 8, 1992). The card is equipped with 1MB of less ex-

pensive 60-ns dynamic RAM and is socketed for expansion up to 2MB of on-board memory.

Installation of both VL-bus add-in cards is a bit demanding, because there are three edge connectors that need to be lined up with a motherboard slot. The procedure is exacerbated by the uneven

forces that you must apply. The relatively coarse pair of ISA edge connectors on one end of the card slide easily into their slots, but the fine MicroChannel-like VL edge connector needs a hard push to get seated properly in its slot. ISA and EISA bus cards have a less daunting pair of edge connectors (see the sidebar "VL-Bus Cards: Install Carefully").

DRIVER TOUCH UPS

Though the cards are good performers, their Windows software and drivers need added touches to operate more smoothly. For example, the Viper VLB uses its own program to change resolution, number of colors, or system font size, but it doesn't install a convenient point-and-click icon to run it. Instead, you must run the Viper's install program again. And the initial documentation for the Viper VLB doesn't correctly describe where all of its software is installed.

Neither card provides utility

■ VL-Bus Cards: Install Carefully

With more and more 32-bit peripheral chips available on one side of a PC's bus and a very fast 80486 processor on the other, the ISA bus has become a very slender bottleneck.

A VL bus provides a direct 32-bit data path between the 486 chip and up to three add-in cards. Its speed is the same as that of the processor, up to a limit of 40 MHz. It adds a third edge connector to a card, in line with the standard pair of ISA or EISA bus slot connectors. The spec also calls for VL-bus cards to have beveled edge connectors.

Experience with a large number of VL-bus cards seems to be showing that many early cards have been improperly machined at the factory. They have edge connectors with dead square corners, contrary to the VL-bus spec. The square corners of an add-in card can cause damage to a VL-bus motherboard in several ways. First, you need far more force to insert a square connector

into a slot than a connector with slightly beveled corners. Applying excessive force to a motherboard can crack it or otherwise render it inoperable. Then, when you remove a card with square corners from a slot, it's very easy for the sharp point of a square corner to catch a fragile wire inside a slot, potentially damaging the slot and the motherboard.

RADICAL SOLUTION

One solution is frowned upon by most graphics card manufacturers, but it is simple and remarkably effective. You can use a very fine and small file, like the one found on a Swiss Army knife, to round the corners of the connectors slightly. This has to be done with extreme caution, without filing away or otherwise damaging the electrical contacts on the card. After just a little bit of filing, a previously square VL-bus card installs more smoothly.—BM

First Looks

software to adjust the timings of your monitor interactively, so you may find the image displayed on-screen to be off-center or incorrectly sized. However, if your monitor has manual switches to change the size or positioning of the image you will be able to work around this problem with no trouble.

With the Viper VLB, Diamond includes Halo Desktop Imager software, an image editor; and Turbo Display List Driver for the AutoCAD family. In addition to its Windows drivers, the Volante Warp 10LB includes software drivers that have become somewhat standard: AutoCAD, GEM/Ventura Publisher, Lotus 1-2-3, Microsoft Word for DOS, WordPerfect for DOS, and several CAD packages.

VIDEO PERFORMANCE

The Viper VLB turned in a Graphics Winmark score of 27.5

million and a throughput test score of 15.3 million pixels per second with the Image Blit test in PC Magazine Lab's Winbench 3.11 (on a 33-MHz 486 at 1,024-by-768 resolution with 256 colors).

Because the Viper VLB uses VRAM memory, its performance halved and then halved again when run at 65,536 colors and 16 million colors, in line with theoretical expectations. Still, when set up to display the 16 million colors of true color, the Viper VLB remained quite nimble in operation.

The Volante Warp 10LB yielded a Graphics Winmark score of 10.4 million and had throughput score of 15.0 million pixels per second on the same test. Its performance tailed off more sharply at greater color depth than the Viper VLB did, since the Volante Warp 10LB uses DRAM memory—thus stealing cycles from the entire

system to keep the on-screen image refreshed.

The Viper VLB goes up to 800-by-600 resolution with 16 million colors, and up to 1,024-by-768 resolution with 65,536 colors. The Volante Warp 10LB has a full range of resolutions with 16 colors, offers a maximum 800-by-600 resolution with 65,536 colors, and 1,024-by-768 resolution with 256 colors.

INTERESTING CONTRAST

The Viper VLB and the Volante Warp 10LB present an interesting contrast. Though they both crank up graphics performance compared with ISA-based alternatives, the Viper VLB focuses its high speed on Windows and AutoCAD, while the Volante Warp 10LB is broader based in its software support. Either one of these cards will give you much more responsive Windows graphics.

Meanwhile, the VL-bus stan-

dard won't remain at a standstill. Faced with the challenge of the Personal Computer Interconnect (PCI) backed by Intel, the VESA VL-bus committee is working on a revision that extends the bus to 64 bits and accommodates Intel's forthcoming Pentium chip. While this new round of bus wars settles out, early adapters of the VL bus can expect to reap the benefits of peripheral performance that doesn't hamstring today's 486-based systems.

• List price: *Viper VLB*, \$549. *Diamond Computer Systems Inc.*, 1130 E. Arques Ave., Sunnyvale, CA 94086; 408-736-2000; fax, 408-730-5750.

Circle 427 on reader service card

• List price: *Volante Warp 10LB*, \$299. *National Design Inc.*, 1515 Capital of Texas Hwy. S., 5th Fl., Austin, TX 78746; 800-253-8831, 512-329-5055.

Circle 428 on reader service card

■ CD-ROM Drives

Micro Solutions' No-Slot CD-ROM Drive Runs Through Parallel Port

BY TIN ALBANO

You may be among the millions of PC users who have considered buying a CD-ROM drive but have hedged because of your fear of installing it or your unwillingness to sacrifice an internal expansion slot. While Micro Solutions Computer Products' \$499 backpack CD-ROM may not be the fastest CD-ROM drive around, it offers the convenience of a plug-and-play interface that eliminates the need for space-consuming SCSI devices and the ungainly installation routines usually associated with CD-ROM drives.

The backpack CD-ROM implements the same technology found in Micro Solutions' floppy disk- and tape-backup drives to attach to any PC through the parallel port. You

never have to open up the computer, and your printer attaches directly to the backpack CD-ROM. The drive has an average access time of 350 milliseconds and a maximum transfer rate of 150 kilobytes per second. Not bad, considering that the \$814 NEC InterSect CDR-74, the fastest CD-ROM drive that PC Labs has tested ("CD-ROM Drives: Mass Appeal," December 22, 1992), has an average access time of 280 ms and a 300-KBps transfer rate.

Once plugged in, a simple installation program loads the backpack CD-ROM's system drivers and automatically configures

both AUTOEXEC.BAT and CONFIG.SYS files. Although the backpack CD-ROM doesn't meet multimedia standards (it can't support a 150 Kbps transfer rate using only 40 percent of the CPU's resources), it has few problems running most multimedia titles. Also, the majority of nonmultimedia titles we tested ran smoothly, with acceptable delay times.

Because of its plug-and-play interface, the 4.9-pound back-

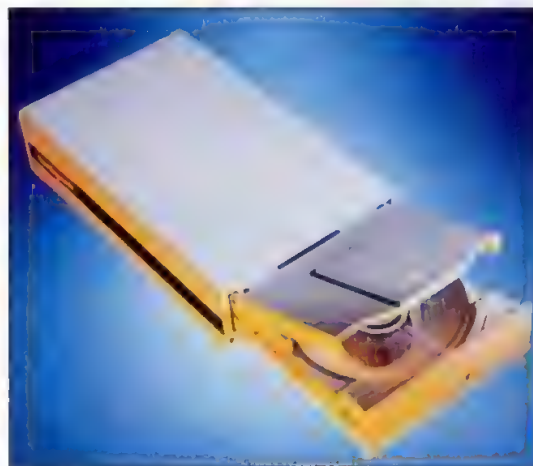
pack CD-ROM can be transferred between PCs and laptops in a matter of minutes. It's also multisession-compatible and will let you take advantage of Kodak Corp.'s Photo CD technology.

If the ultimate in CD-ROM speed is what you're after and you've got the slot to spare (or if you're trying to build a truly multimedia-compatible PC), you should look elsewhere. But if you want the advantages of a

CD-ROM and are unwilling to put up with the problems that installation may pose, the backpack CD-ROM is a great compromise.

• List price: *backpack CD-ROM*, \$499. *Requires: DOS 3.1 or later, parallel port.* *Micro Solutions Computer Products*, 132 W. Lincoln Hwy., DeKalb, IL 60115; 815-756-3411; fax, 815-756-2928.

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■ Windows Document Management

ZyImage: A Winning Combination of OCR And Text Indexing

BY BARRY SIMON

ZyImage, Version 1.0, ZyLab and Calera Recognition Systems' joint entry into the burgeoning world of desktop document storage and retrieval combines optical character recognition and text indexing to turn your paper documents into searchable data. The program combines Calera's WordScan optical character recognition (OCR) software with a version of ZyLab's ZyIndex for Windows. The ZyLab part of the package is \$895, but you'll also need Calera's WordScan (\$295) or WordScan Plus (\$695).

ZyImage lets you collect documents in databases called index sets. The index consists of the path to the text files and pointers to every word in each document except for "noise words" like the.

The WordScan part of the combo is the current version, 1.1, but with an interesting wrinkle. When you run the Windows-based ZyScan, it starts WordScan and then hijacks its main dialog box to add four buttons labelled Save, Import, Search, and Index.

If you're adding paper documents to the database by scanning, you use WordScan as usual and then pick the Save button that ZyImage has added. This saves the document to disk, indexes the scanned document, and adds it to a chosen index set.

The other two buttons invoke two programs that can also be called directly from Program Manager: ZyBuild and ZyFindi. ZyBuild creates indices from text files already on disk in a variety of formats, including the ASCII format that your e-mail probably comes in, as well as the



SEARCH: ZyFindi does complex searches.

file formats of nine different word processors (AmiPro, DisplayWrite, Microsoft Word

for DOS and Windows, MultiMate, Volkswriter, WordPerfect, WordStar, and XyWrite).

The first time you build an on-disk index, it can take some time. On our informal tests, a 386/25 took about 15 minutes to index each megabyte of input text. But after the initial indexing, the build which looks for new and changed files meeting the selection

criteria is faster.

The crucial component is the powerful, flexible search engine

in ZyFindi which lets you do Boolean searches, proximity searches, file- and date-restricted searches, and keyword searches as well.

Searching is lightning quick, and once you get a list of matching files, you can view the documents or launch the word processor to which the document is linked.

ZyImage is a great, high-end solution for any office or organization trying to create a heavy-duty document retrieval system.

• List price: *ZyImage, Version 1.0*, \$895. Requires: 4MB RAM, 10MB hard disk space, Microsoft Windows 3.0 or later, Calera WordScan or WordScan Plus. ZyLab, 100 Lexington Dr., Buffalo Grove, IL 60089; 800-544-6339, 708-459-8000; fax, 708-459-8054.

Circle 420 on reader service card

■ Windows Utilities

Sherlock Makes File Names Make Sense In Windows

BY HENRY FERSKO-WEISS

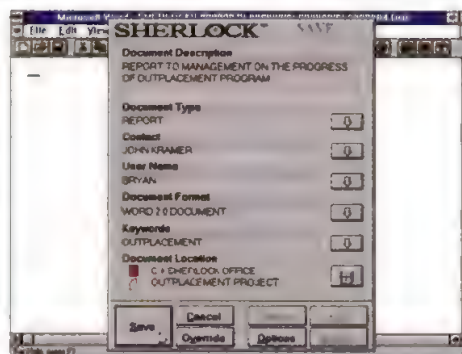
Have you ever found yourself scrolling madly through the File Open dialog box of a Windows application hunting for a file? Or trying to remember the "clever" eight-character name you gave a file? Physiotronics Corp. U.S.A.'s \$179 Sherlock, Version 1.0, will soothe your frustrated nerves.

Sherlock stores your files with long descriptive names, keywords, and other informational fields. It also organizes your files into a visual structure of offices, cabinets, drawers and folders.

This utility isn't for everyone, however. If you use only one or two programs and you've already built a good system of subdirectories, then Sherlock won't do much for you. It doesn't work with database programs, and if you frequently use a DOS communications

package, or exchange files with others, Sherlock will add annoying steps to your work because you have to export a Sherlock file to DOS to give it a name that non-Sherlock users might find meaningful.

Sherlock pops up a form when you select the Save As or Open commands or click the



FILE SPECS: Sherlock makes files easier to find.

Save button in a Windows app. On the form, you enter a document description of up to 254 characters, and that serves as the document name. You can

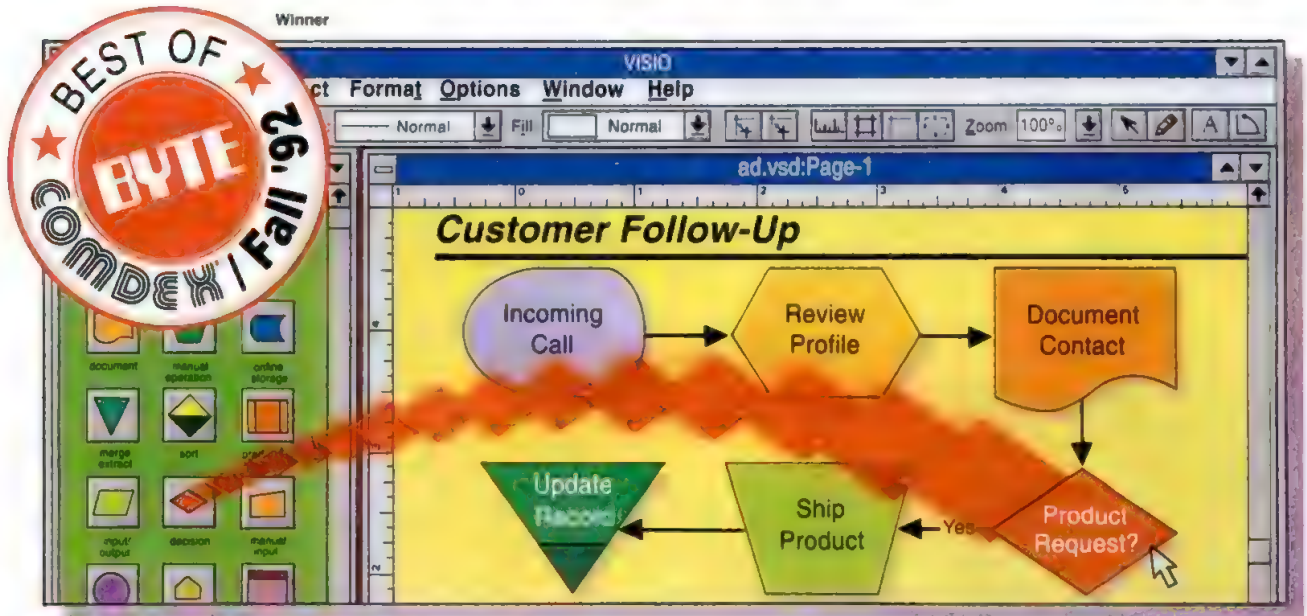
also enter a Document Type, Contact, User Name, Document Format, and Keyword (up to five per file). The more fields that you fill in, the more ways you have to search for a file later.

Sherlock-indexed files end up with DOS file names that are nothing more than a series of locator numbers. They're meaningless if you have to find a file in DOS, so Sherlock has an export feature that lets you send the file to DOS with a typical DOS name. Sherlock also has an automatic import feature that lets you tag a file or group of files and place them within the Sherlock structure. If you don't want to use Sherlock with every program, there is an Override button.

• List price: *Sherlock, Version 1.0*, \$179; five-user network version, \$695. Requires: 2MB RAM, 1.8MB hard disk space, Microsoft Windows 3.1. Physiotronics Corp. U.S.A., 135 W. 52nd St., 8th floor, New York, NY 10019; 800-952-2314, 212-887-9555; fax, 212-887-9546.

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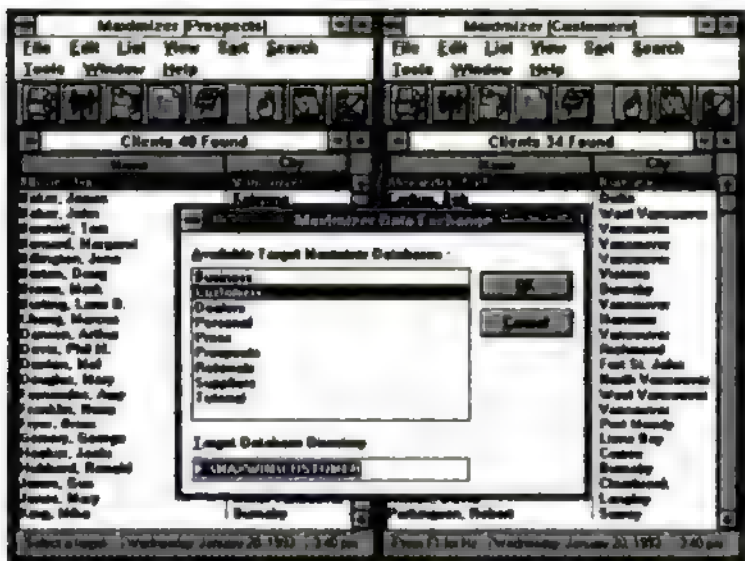
NEWS OF ANNOUNCED PRODUCTS AND UPGRADES

By Brad Grimes

IMPROVED

Maximizer for Windows Is Now Network-Aware

Richmond Technologies & Software has revealed a network-aware version of its contact management software, Maximizer for Windows. Version 1.1 of the program will operate under LANtastic, VINES, Microsoft LAN Manager and Windows for Workgroups, and NetWare. It boasts several new features, including the ability to lock records at the item level, run multiple sessions of Maximizer, transfer data between databases, and schedule group meetings.



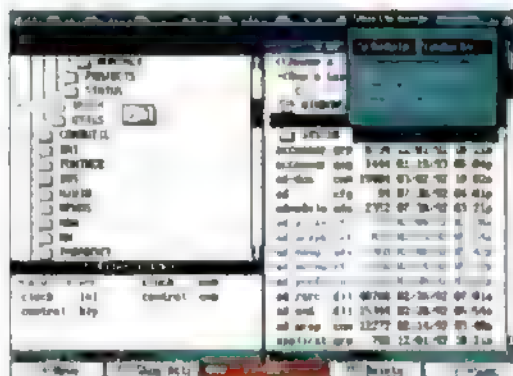
You can run multiple sessions of Maximizer and easily transfer data between databases.

The new record-locking feature means that when you work in a contact's record, another user can work on other items in the same record. Running multiple sessions of Maximizer lets you work with several databases simultaneously. Add to that the ability to transfer data between databases and you have the power to drag and drop contact records from one session directly to another on-screen. Maximizer 1.1's group scheduling feature can search calendars to find free time, and it can also schedule recurring meetings.

Now that Maximizer for Windows is network-aware, you no longer need a separate LAN version. Instead you can buy license packs from Richmond or its dealers.

•List price: *Maximizer for Windows, Version 1.1*, \$249; *License Pack for concurrent user*, \$149. **Richmond Technologies & Software Inc.**, 6400 Roberts St., #420, Burnaby, BC, Canada V5G 4C9; 604-299-2121; fax, 604-299-6743. Circle 402 on reader service card

HOT PROSPECT



LapLink V Makes File Transfers Easier Than Ever

Traveling Software has announced LapLink V, the next generation of its file transfer program. The new version includes usability enhancements such as moving arrows to show you in which direction files are being transferred, icons, a toolbar, and the ability to drag-and-drop. In addition, LapLink V now runs in the background, so the program can be minimized yet remain fully functional during a large transfer.

A new menu item, SmartXchange, is a collection of features for simplifying repetitive tasks. Scheduled Playback lets you transfer files at any time. An on-screen calendar lets you schedule long-distance transfers for times when phone rates are low, or schedule repetitive transfers, such as backups, at regular intervals. Synchronize makes the files in two directories identical and never overwrites newer files. Clone Directory makes a duplicate of a source directory on a target PC. And Refresh Directory updates a directory by copying only the files on the source PC that exist on the target and are newer.

LapLink V now transfers files peer-to-peer over NetWare 2.2 and 3.11 using IPX. You no longer have to waste space on the file server to transfer files like updated software programs.

•List price: *LapLink V, Version 5.0*, \$169.95. **Traveling Software Inc.**, 18702 North Creek Pkwy., Bothell, WA 98011; 800-343-8080, 206-483-8088; fax, 206-487-1284.

Circle 401 on reader service card

NEW

Dell Ships Three Ready-to-Run Multimedia Systems

Dell Computer Corp. is shipping a line of three integrated multimedia systems that are based on Dell's new 333s/L and 433s/L personal computers. The Dell KidStation (386SX/33), the StudentStation (386SX/33), and the OfficeStation (486SX/33) each come with 4MB of RAM, an 80MB to 170MB hard disk, a 3.5-inch floppy disk drive, a Super VGA monitor, a Creative Labs Sound Blaster or Sound Blaster Pro card, LabTec stereo speakers, DOS 5.0, and Windows 3.1. Each system can also be shipped with a \$39 communications package that includes a 2,400-bps modem and the Prodigy Starter Kit.

The StudentStation and OfficeStation also include a LabTec microphone and a Panasonic CD-ROM drive. Software bundles vary based on the targeted user.

•List price: *Dell KidStation*, \$1,499; *Dell StudentStation*, \$1,999; *Dell OfficeStation*, \$2,499. **Dell Computer Corp.**, 9505 Arboretum Blvd., Austin, TX 78759-7299; 800-289-3355, 512-338-4400; fax, 800-727-8320.

Circle 403 on reader service card

NEW

WinBEEP Software Lets You Send Messages to Beepers

Fourth Wave Technologies' new WinBEEP software can send messages to alphanumeric pagers from any PC running Windows 3.x and using a standard data modem. The pager alerts its carrier to the new message, which can be stored, prioritized, and then read at the earliest convenient time.

WinBEEP supports all standard paging protocols and can send messages from notebook PCs using cellular links. Built-in DDE support and a software development kit mean you can trigger WinBEEP to send messages from within applications at scheduled times, or in response to system events.

•List price: *WinBEEP, Version 1.0*, \$149. **Fourth Wave Technologies Inc.**, 560 Kirts Blvd., #105, Troy, MI 48064; 313-362-2288; fax, 313-362-2295. Circle 404 on reader service card

NEW

WinPrinter 360XLS: Even Larger Output at 360 dpi

LaserMaster Corp. is now shipping its largest-output printer, the LaserMaster WinPrinter 360XLS. Using Canon's 17- by 22-inch bubble-jet engine, the 360XLS is capable of 360-dot-per-inch output in PostScript or LaserMaster's Windows direct driver modes. In addition to regular printing jobs on standard paper sizes, you can now take advantage of C-size (17- by 22-inch) real estate for printing large spreadsheets, presentation materials, or CAD drawings.

LaserMaster's FastPort technology transmits video data from the host computer to the print engine at speeds of up to 1.2MB per second, and, like all WinPrint models, the 360XLS has double-frame buffering for improved performance. LaserMaster rates the 360XLS at .25 pages per minute when printing to 17- by 22-inch paper. On the desktop, the unit occupies 5.5 by 23.7 by 13.9 inches and handles two optional paper trays that hold 125 sheets each.

•List price: *LaserMaster WinPrinter 360XLS*, \$1,795. *LaserMaster Corp.*, 6900 Shady Oak Rd., Eden Prairie, MN 55344; 800-950-6868, 612-944-9330; fax, 612-944-0522.

Circle 405 on reader service card

NEW

Super-TCP for Windows Uses New MIME Standard

The Multipurpose Internet Mail Extension (MIME) standard is meant to standardize the way different types of objects or parts within an e-mail message are delivered, and **Frontier Technologies Corp.** is shipping the first Windows-based TCP/IP e-mail program to include these extensions. Its product, Super-TCP for Windows, gives you the ability to send and receive PostScript images, spreadsheets, database files, word processor files, graphics files, and audio and video messages as part of SMTP (Simple Mail Transport Protocol) e-mail over TCP/IP networks.

Super-TCP for Windows features attachment notification to let you know if a message contains multiple MIME parts or attachments and a viewer for seeing text or graphics files directly in the e-mail program. Super-TCP for Windows supports NetWare, VINES, and LAN Manager.

•List price: *Super-TCP for Windows*, \$495. *Frontier Technologies Corp.*, 10201 N. Port Washington Rd., Mequon, WI 53092; 414-241-4555; fax, 414-241-7084.

Circle 406 on reader service card

BRIEFS

LOCAL BUS

Unisys Corp. has introduced its PW² Advantage Plus series of EISA-based personal computers featuring integrated ATI local-bus video controllers and built-in local bus Ethernet adapters. Each system is equipped with an OverDrive socket that will accept Intel's Pentium chip. The Advantage Plus 4333 (\$3,599) has a 33-MHz 486 processor and a 240MB hard disk. Model 4666 (\$4,499) uses a 66-MHz 486DX2 and sports a 340MB hard disk. The 4668, a standing file server, comes with a 66-MHz 486DX2 processor and a 525MB hard disk. 800-448-1424.

Polywell Computers is shipping the Poly 486/66EV (\$2,700), an EISA-based system featuring VESA-compliant local-bus video and a VESA IDE disk controller with 2MB of disk cache. It ships with an Intel 66-MHz 486DX2 processor, 8MB of RAM, a 213MB hard disk, and an S3 805 video accelerator card. An advanced model, the Poly 486/66EW (\$3,950) comes with 16MB of RAM, a 520MB SCSI-2 hard disk, a VESA 32-bit Bus Master SCSI-2 controller, and a Weitek 9000 SuperFast video card. 415-583-7222.

Memorex Telex has rolled out the Memorex Telex 8000 Local Bus family of ISA-based PCs running on Intel 33-MHz 486SX, 33-MHz 486DX, and 66-MHz 486DX2 processors. The 8080-33L (\$2,336), 8090-33L (\$2,636), and 8092-66L (\$3,106) all feature two VESA-compliant local-bus slots, one of which holds a Super VGA video controller. The other can hold an optional VL-Bus SCSI adapter (base systems come with an integrated IDE local bus drive interface). Configurations also include 4MB of RAM, a 170MB hard disk, and a Super VGA monitor. 800-944-4455, 214-444-3500; fax, 214-444-3501.

SOFTWARE

Atech Software is shipping DataSel Gold (\$79), a contact management program with a card file, notepad, and appointment calendar. Unlimited notes can accompany each contact, and contacts can be searched by using 16 different fields. 800-786-3668, 619-438-6883.

NEW

Intel Continues to Launch Network Products

Intel Corp. is broadening its line of networking products with new hardware and software, and introducing technology to make network management easier. The EtherExpress FlashC LAN Adapter is an 8/16-bit ISA card incorporating 256K of flash memory for storing hardware component information and Intel FlashWorks utilities for managing all such adapters over a LAN from a central location. The EtherExpress 16C LAN Adapter is an 8/16-bit ISA card that functions as Intel's Softset utility for automatic configuration and a socket that accepts 256K of flash memory or boots ROMs for NetWare and Microsoft LAN Manager.

Intel has also begun shipping its LANDesk Manager, a set of tools for managing networked desktop systems and related local network services. Information stored in the EtherExpress FlashC's memory can be read across the network, and the LANDesk Manager can be used to troubleshoot a workstation or a file server. The software uses a single Windows-based interface and supports NetWare 3.1 LANs.

•List price: *EtherExpress FlashC LAN Adapter*, \$199; *EtherExpress 16C LAN Adapter*, \$189; *LANDesk Manager*, \$995. *Intel Corp.*, 5200 NE Elam Young Pkwy., Hillsboro, OR 97124; 800-538-3373, 503-629-7354; fax, 800-525-3019, 503-629-7576.

Circle 408 on reader service card

NEW

MIDIScan for Windows Turns Sheet Music into MIDI Files

Musitek has announced MIDIScan for Windows, a music-reading software package that automatically converts printed sheet music into multitrack MIDI files. The process is similar to optical character recognition (OCR): A scanner captures an image of the score, then the music reading software (MRS) extracts the notes and displays them as standard notation in an interactive window for easy point-and-click editing.

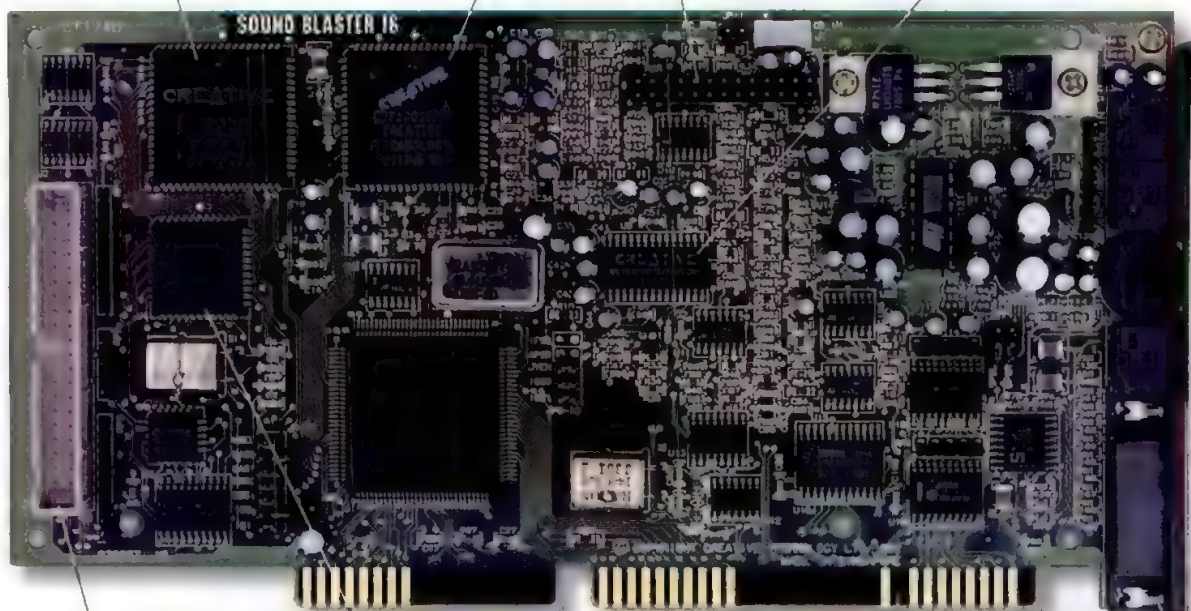
MIDIScan recognizes note pitches, note and rest durations, chords, accidentals, bar lines, clefs, and key and time signatures with up to 98 percent accuracy. The program processes multiple pages of a musical score and corrects skewed images while ignoring non-note objects such as titles, lyrics, and other markings. The

Advanced Signal Processing (ASP) delivers 4:1 realtime hardware data compression and saves up to 65% of CPU processing time.

Enhanced Features include programmable mixing, multiple-source recording, treble and bass controls.

Wave Blaster™ upgrade option for next generation wave table music synthesis.

State-of-the-Art 16-bit Codec with 90 dB signal-to-noise ratio.



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More Inputs than other 16-bit boards, including MIDI, joystick, and multiple audio sources.

Sound Blaster 16 ASP. We're not playing games anymore.

Sure, games are great. But with new applications ranging from voice recognition to full-blown integrated multimedia, it's time to get serious about PC audio. With Sound Blaster™ 16 ASP.™

The 16 ASP comes with all the features you'd expect on a professional-quality sound board, plus more than \$500 in bundled software...all for a suggested retail of just under \$350.

But the real secret lies in Creative Labs' exclusive Advanced Signal Processing technology: realtime hardware data compression that delivers full CD-quality stereo at a fraction of the CPU power required by other

16-bit boards. And downloadable algorithms that enable future upgrades like voice recognition, time control and special effects.

So if you thought the original Sound Blaster set the standard for games, you're right. But the 16-bit PC Sound Barrier has now been broken. With Sound Blaster 16 ASP: the new Sound Standard for CD-quality PC Audio.

For more information call 1-800-998-LABS.



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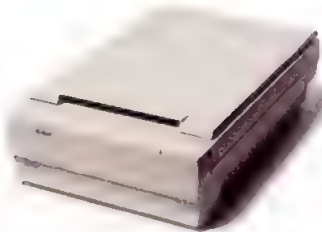


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"bullet points."

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- a gun to someone's head
- to make him read them



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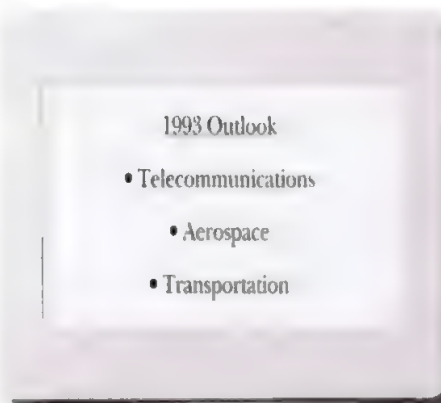


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MIDIscan takes notes from a scanned score (top) and puts them in a format for editing (bottom).

software recognizes sheet music at a rate of about 5 minutes per page.

•List price: *MIDIscan for Windows, Version 1.0*, \$379, Musitek, 410 Bryant Circle, Suite K, Ojai, CA 93023; 805-646-8051; fax, 805-646-8099.

Circle 407 on reader service card

IMPROVED

Competition Heats Up in Remote-Control Arena

Two remote-control software products, **Triton Technologies'** CO/Session and **Ocean Isle Software's** ReachOut, have recently undergone improvements. CO/Session, Version 6.1, is now able to load itself into upper memory automatically. It also now provides Super VGA support under Windows. Triton has further improved the Windows performance of CO/Session by creating virtual communication port and communication buffer drivers for Enhanced mode operations. Furthermore, it includes command line file transfers and support for 16550 UART FIFO serial ports.

Ocean Isle has built more features into Version 3.2 of ReachOut. A short time ago, Version 3.1 saw the incorporation of a three-tiered security system. The newest version has a virus scanner for detecting viruses during file transfers and an enhanced terminal emulator. ReachOut 3.2 supports ANSI, VT-100, VT-52, and TTY terminal emulation and X-modem, Y-modem, Z-modem, Kermit, and ASCII file transfer protocols.

•List price: *CO/Session, Version 6.1*, \$179. Triton Technologies Inc., 200 Middlesex Tpke., Iselin, NJ 08830; 800-322-9440, 908-855-9440; fax, 908-855-9608. *ReachOut, Version 3.2*, \$179. Ocean Isle Software, 49 Royal Palm Blvd., Vero Beach, FL 32960; 800-677-6232, 407-770-4777; fax, 407-770-4779.

Circle 409 on reader service card

BRIEFS

SOFTWARE

Fraction Fonts (\$25), from **White Dog Communication Services**, gives Windows users the ability to put fractions in their applications easily, using Type 1 and TrueType formats. A partial set can be downloaded from a variety of forums on CompuServe, including ZiffNet, for \$10. 515-993-3115.

Timeworks is offering Data Manager for Windows (\$199.95), a graphical database with a query language and report generator, as well as support for relational file linking, DDE, and storage of graphics. It comes bundled with SoftKey's Key Form Designer for Windows. 708-559-1300; fax, 708-559-1399.

Firesign Computer Company has enhanced the speed of unattended file transfers for Version 3.0 of Outbound (\$150). This is accomplished by changing its communications protocol and using a dictionary-based compression scheme. 800-825-7228.

Emerald Systems' Windows-based backup and storage management program, Xpress Librarian, Version 2.0 (\$995), now supports Microsoft Windows for Workgroups across Novell networks. Administrators can now back up every workstation running Windows for Workgroups along with all file servers. 619-673-2161; fax, 619-673-2288.

Ventura Software is now shipping Publisher's PowerPak (\$995), which includes Ventura Publisher 4.1 for Windows, Ventura DataBase Publisher 4.0 for Windows, Ventura AdPro 1.1 for Windows, and Ventura PicturePro 1.1 for Windows. 619-673-0172.

PC-Kwik Corp. announced Version 1.5 of its WinMaster utility kit (\$129.95) with enhancements to the Toolbox, KwikInfo, Power Disk, and KwikVault modules. Included in the new Toolbox is KwikFind, a tool that searches multiple volumes for text and then allows you to view, launch, or delete the files you find. WinMaster now comes bundled with Super PC-Kwik disk cache and PC-Kwik RAM Disk. 800-759-5945, 503-644-5644.

NEW

Build A Terminal: New Model Has Two PCMCIA Slots

Link Technologies has gone one-up on terminal vendors that put PCMCIA-standard flash memory on their network cards. The new MAX/it (Modular, Adaptable, Expandable, Intelligent Terminal) line of alphanumeric terminals comes with two PCMCIA Type II-compatible card slots on the back of the display. This Options/OPEN feature means video RAM or font RAM can reside on a flash memory card that is placed in one of the slots, while the other slot can utilize industry-standard PCMCIA options such as modem or network cards.

The MAX/it can accept cards for all leading emulations, including ASCII/ANSI/PCTerm,



Two Type II PCMCIA slots make Link Technologies' new MAX/it terminals easy to customize and upgrade.

IBM, Burroughs Poll Select, Sperry Uniscope, and DEC VT. It can also connect to networks running NetWare or TCP/IP. Along with two PCMCIA slots, the back plane has an I/O panel that can accommodate three serial ports, a parallel port, and an Ethernet port.

The MAX/it has been designed for easy customization, right down to its single-screw construction.

•List price: *Link Technologies Inc., 46595 Landing Pkwy., Fremont, CA 94538; 800-448-5465, 510-651-8000; fax, 510-651-8808.*

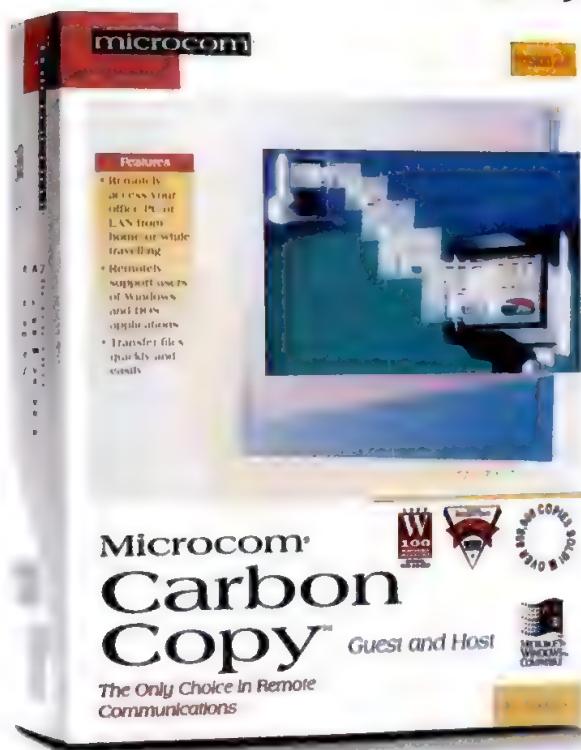
Circle 410 on reader service card

NEW

Powercore Brings WinMail to American Market

WinMail was previously available only in Europe, but now that Powercore and Finansa Ltd. have merged to form **Powercore International**, a new version of the e-mail product, WinMail 1.5, is now on sale in the U.S. The product incorporates a DOS client that is fully key- and mouse-compatible with the Windows client. It was designed as a DLL (dynamic link library) to avoiding tying you to a

Carbon Copy.



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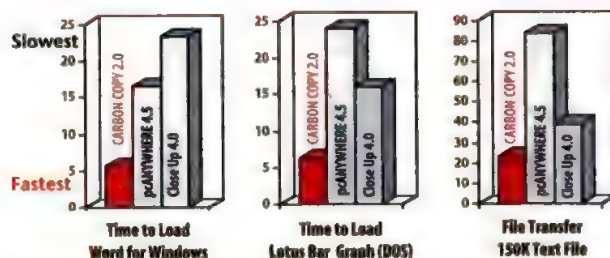
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\$49 Upgrade! Now for a limited time, upgrade from any remote control software, including any version of Carbon Copy, to Carbon Copy for Windows 2.0 for only \$49. Call 1-800-765-1750 today.

Microcom's other PC connectivity products include: MicroPorte and QX high speed portable and desktop modems; Microcom Bridge/Router remote internetworking and LANlord desktop management software.

New & Improved

suite of applications, and it integrates its mail services into the menus of most Windows software.

WinMail 1.5 includes a fax viewer for displaying attachments within the e-mail program and supports sending multiple attachments across MHS gateways. It also features rules-based message filtering that allows you to automatically filter incoming mail and file it away in customized folders for future reading. The rules technology is driven by dialog boxes rather than a scripting language, to make filtering easier.

•List price: WinMail, Version 1.5, five users, \$495. Powercore International Inc., One Diversatech Dr., Manteno, IL 60950-0756; 800-237-4754 ext. 109, 815-468-3737; fax, 815-468-3867.

Circle 413 on reader service card

NEW

Fujitsu's Pen System: 3-volt Processor and PCMCIA Slots

The new Fujitsu 325Point pen-based system from **Fujitsu Personal Systems** weighs 3 pounds and runs on a 3-volt AM386SXLV processor operating at 25 MHz. It comes with 4MB of RAM, two PCMCIA slots, a choice of solid-state disk or 1.8-inch hard disk card, and a ROM card that contains DOS 5.0, Microsoft Mouse emulation, and 2MB of flash memory.

The 1.2- by 11.7- by 8.7-inch (HWD) 325Point comes with a 9.4-inch LCD that offers backlighting on demand, 640-by-480 resolution, and 64 gray scales. The battery life is rated between 3 to 8 hours depending on usage and on whether you use the standard nickel cadmium battery or choose the optional nickel hydride. The system will support multiple pen-operating systems, including Microsoft Windows for Pen Computing, PenDos, and PenPoint, plus a variety of pen development environments such as Slate Corp.'s PenApps, GRiD Systems' PenRight!, and PenPal Associates' Power PenPal.

•List price: *Fujitsu 325Point*, \$2,995. *Fujitsu Personal Systems Inc.*, 5200 Patrick Henry Dr., Santa Clara, CA 95054; 800-831-3183, 408-982-9500; fax, 408-496-0575.

Circle 412 on reader service card

IMPROVED

Full Text of InfoWorld Added to Computer Select CD-ROM

Ziff Desktop Information's Computer Library group now includes the full text of InfoWorld in its Computer Select database of product and industry information. The addition

BRIEFS

STORAGE DEVICES

Ricoh Corp. is entering the PC market with four external and internal rewritable optical drives. The HyperSpace PC/e (\$4,195) and HyperSpace PC/i (\$4,095) are 5.25-inch, 650MB drives, while the Transporter PC/e (\$2,195) and Transporter PC/i (\$1,995) are 3.5-inch, 128MB drives. All of the devices come equipped with CorelSCSI driver software and utilities. 800-955-3453, 408-432-8800.

Pinnacle Micro has introduced a new 3.5-inch rewritable optical drive with an access time of 19 milliseconds, called the PMO-130 (\$1,895). The PS/2 system is offered for \$1,995. The drive comes in external or internal versions and provides 128MB of storage capacity per disk. The split optic design reduces the weight of the optic head and the data queuing on read/writes allows greater throughput. 800-553-7070, 714-727-3300; fax, 714-727-1913.

Storage Dimensions is shipping a Fast SCSI-2 storage subsystem based on a 5.25-inch form factor 2.8GB disk drive called LANStor 2FAST. Designed for use with NetWare 3.11 and 4.0, configurations include single-, dual-, and four-drive subsystems to deliver 2.85GB to 11.4GB of storage (\$11,090 to \$41,610). 408-954-0710; fax, 408-944-1200.

SyDOS, a division of SyQuest Technology, has introduced the SyDOS 88 *extra* in internal (\$999) and external (\$1,069) configurations. SyDOS 88 *extra* is a removable-cartridge, 88MB disk drive sub system that now reads and writes to either 44MB or 88MB cartridges. 407-998-5400, 407-998-5414.

Toshiba's Disk Products Division has added the MK-2326F series to its family of 2.5-inch Winchester disk drives. The MK-2326FC (\$625) has a PC-AT interface and features 340MB of storage space and a 12-millisecond average seek time. A related product, the MK-2326FB, is slated for shipment in the future; it will offer a SCSI interface. 714-583-3000.

brings the number of full-text publications in Computer Select to 71.

Computer Select, which is available on CD-ROM as an annual subscription and on-line through ZiffNet, also features the new ZDScan user interface. Using Dataware Technologies' CD Answer retrieval engine, ZDScan expands the search, print, and help capabilities of Computer Select. ZDI is a division of Ziff Communications Co., publisher of *PC Magazine*.

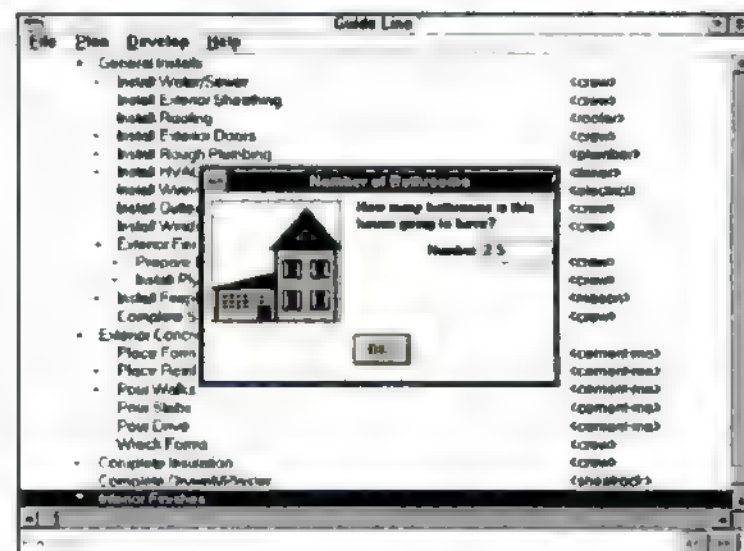
•List price: *Computer Select*, 12-month subscription, \$995. *Computer Library*, One Park Ave., New York, NY 10016; 800-827-7889, ext. 517, 212-503-4400; fax, 212-503-4414.

Circle 411 on reader service card

IMPROVED

Symantec Turns ProjectGuide Into Guide Line

Symantec Corp. has taken **Marin Research's ProjectGuide** (First Looks, October 13, 1992), tweaked the interface, and turned it into **Guide Line, Version 1.0**, a project scheduling program that makes creating project schedules as easy as answering a series of questions. When you respond to project-related questions, **Guide Line** determines tasks, timing, dependencies, and resources and then automatically generates a **Time Line 5.0**, **Time Line for Windows**, or **On Target for Windows** schedule. It is available in **DOS** and **Windows** versions.



Guide Line creates project schedules by asking a series of questions.

Also available is Guide Line Maker, an authoring system that lets you build project management guides from scratch or previously created schedules. If you want to use Guide Line to create schedules for Microsoft Project for Windows, you can buy the Guide Line License Pack.

•List price: *Guide Line, Version 1.0*, \$149.95; *Guide Line Maker*, \$499; *Guide Line License Pack*, \$299. Symantec Corp. 10201 Torre Ave., Cupertino, CA 95014-2132; 800-441-7234, 408-252-3570; fax, 408-253-4694.

Circle 414 on reader service card



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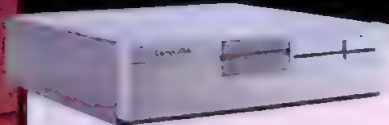
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*Other microprocessor options in this chassis: Cyrix 486DLC rated at 33MHz, i486DX rated at 33MHz, i486SX rated at 33MHz, i486DX2 rated at 50MHz internal/25MHz external, i486DX2 rated at 66MHz internal/33MHz external

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Edited by Carol Levin

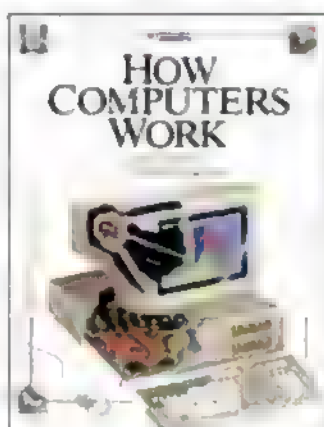
An Incredible Visual Journey Inside the PC

BY ALFRED POOR

"Any sufficiently advanced technology is indistinguishable from magic," said science fiction writer Arthur C. Clarke. So begins *How Computers Work*, Ron White's illustrated journey inside the PC in which he demystifies the inner secrets of our desktop computers and their components, from disks to printers to system caches to networks.

The book's contents are drawn from the "How It Works" column in *PC/Computing* (where White is an execu-

tive editor), which in turn pays homage to David Macaulay's landmark *The Way Things Work*. Both tackle technical topics and explain them in ways that people without engineering degrees can understand.



You will not find hands-on guidance for repairs, upgrades, or troubleshooting sessions, but you will find White's words backed up by some of the most elegantly simple, com-

puter-generated technical drawings you could ever hope to find. Falling into the trap in which pictures become more

important than the concepts they're meant to represent is easy, but this book masterfully steers clear of that problem.

Much of the artwork depicts physical components and procedures in a simplified, schematic manner. For example, the eight-step representation of booting from a disk shows the roles played by BIOS chips, CPU, different segments of the disk's data storage area, and memory. Through a series of carefully labeled illustrations and brief captions, the process is broken down into easily digestible concepts.

Some concepts do not lend themselves readily to illustrations of real components, but White's approach shifts to handle these with equal clarity. For example, the section on how data is written to and read from memory chips relies on a schematic of colored pipes, indicat-

ing the flow of electrical pulses. While the illustration does not look like the inside of a RAM chip, it does an excellent job of conveying how the chip operates.

As an enjoyable way to learn what makes your system tick, nothing comes close to *How Computers Work*. Browse through it for an entertaining and informative diversion, or work your way through from cover to cover for a thorough orientation. And when you're finished, don't hide it away on some remote shelf—leave it out on your coffee table where everyone can enjoy this beautiful book. □

• **How Computers Work**, by Ron White, illustrated by Timothy Edward Downs, \$22.95. Ziff Davis Press, 5903 Christie Ave., Emeryville, CA 94608; 800-688-0448. ISBN: 1-56276-094-7.

Circle 465 on reader service card

Tough-Minded Buying Tips

BY JONATHAN MATZKIN

The recent free-fall in PC prices has attracted large numbers of users who stayed on the sidelines of the information revolution until PCs became commodity items like VCRs or CD players. These newcomers have to stare down the hype that surrounds PC technology, decipher ads that bulge with intimidating jargon, and somehow choose from a daunting range of hardware and software.

The Streetwise Guide to PCs, by *PC/Computing* editors Marty Jerome and Wendy Taylor, aims to guide computer buyers by debunking common myths and offering tough-minded advice on what to buy and how to buy it.

In a highly readable and witty tone, they provide solid, specific help with evaluating needs and buying the right equipment at the right price. They take a refreshingly antagonistic stance when pointing out how advertisers and the media mislead consumers. "The first thing to look for in an ad or brochure is a full mailing address. If none exists, turn the page," they warn in a guide to the fine print in mail-order ads.

But Jerome and Taylor also oversimplify some important technical concepts and turn gratuitously snide at times. One particularly distasteful turn of

phrase refers to successful software publishers as "a handful of unlikely social misfits."

Such outbursts somehow undermine the credibility of the more worthwhile material, of which there is plenty. Three chapters make up a well-presented tutorial on the art of buying a PC through retail stores and mail-order companies, as well as the used-equipment market. The excellent advice ranges from tips on testing used equipment ("Look for the four-digit number on the chips' labels—the first two digits indicate the year they were manufactured.") to pointers on negotiating a fair price ("A good place to start is 25 percent to 30 percent of the original price; 15



percent off the sticker price is not a bad place to end.") Each chapter ends with a checklist of key concepts that will keep a buyer focused on important issues such as service, support, and vendor reliability.

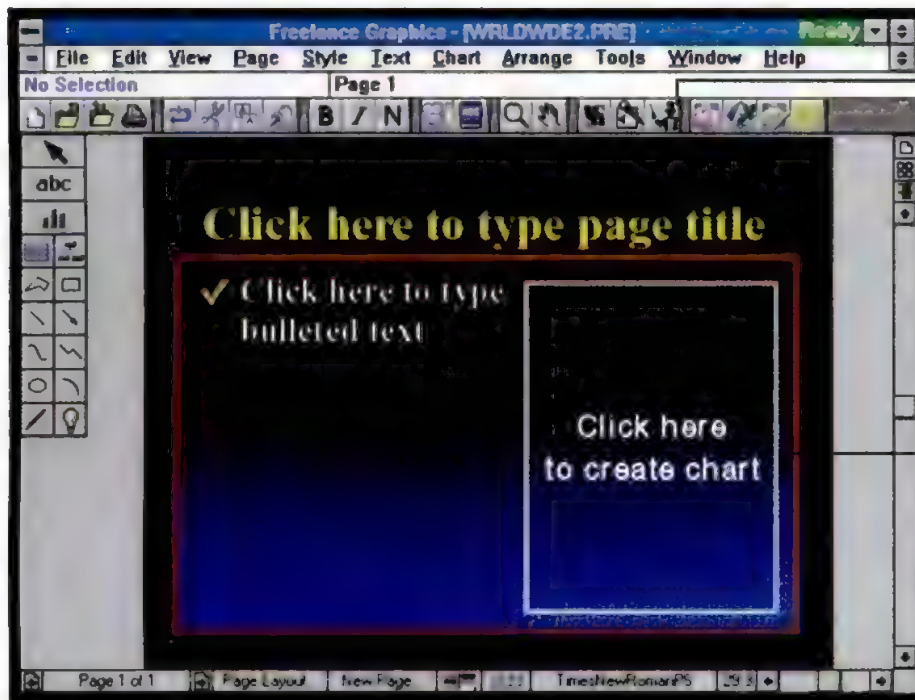
To their credit, the authors urge users to make informed choices and to be skeptical of conventional wisdom. They back up these abstract principles with concrete instructions on acquiring a PC. But some of their more excessive language (computer literacy is a "vapid notion") has to be filtered out in order to take best advantage of this guide. □

• **The Streetwise Guide to PCs**, by Marty Jerome and Wendy Taylor, \$14.95, Addison-Wesley Publishing Co., P.O. Box 2468, Reading, MA. 800-447-2226. ISBN: 0-201-60839-1.

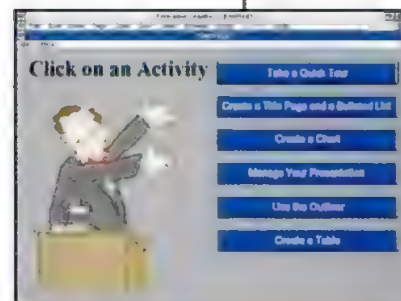
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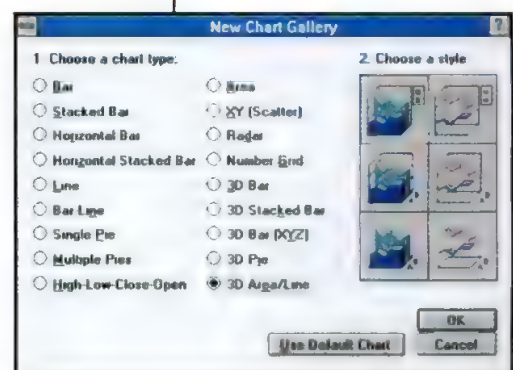
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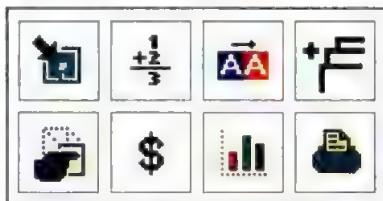
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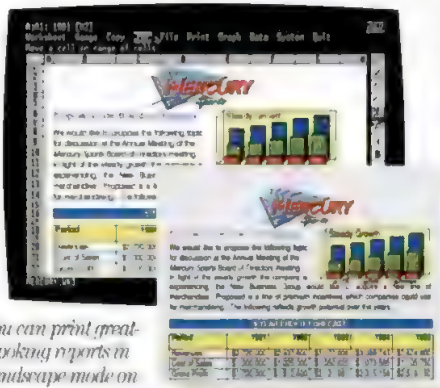
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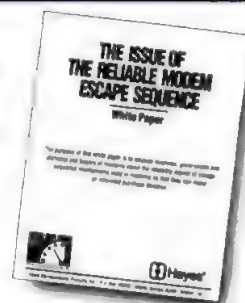
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REVIEWS OF THE LATEST TOOLS FOR THE PC PROGRAMMER

Edited by Trudy Neubaus

Paradox Engine 3.0: A Step Toward IDAPI

BY RICHARD HALE SHAW

Until recently, software developers found object-oriented DBMSs to be little more than hype. But with the appearance of Raima's Object Manager and Object Design's ObjectStore, reality set in. Now Borland International has delivered its object-oriented Database Framework as part of the Paradox Engine 3.0.

The \$299.95 Paradox Engine, Version 3.0, is priced nearly \$200 less than previous versions, yet it still lets you create royalty-free database applications. While it's designed for use with Borland C++ 3.x, Microsoft C 6.0 or later, or any of Borland's Pascal with Objects languages, the fact that the Windows Engine is a DLL means you should be able to use it with other Windows development languages (such as Visual Basic) even if they are not explicitly supported.

Version 3.0 includes everything you need in order to write Paradox 3.5- and 4.0-compatible applications for DOS, Windows, and networked environments. Its Paradox 4.0 support gives you improved file- and record-locking services, use of Paradox 4.0's composite indexes, and a function to upgrade a Paradox 3.5 table to 4.0's format. Plus, the 3.0 Engine offers broader Pascal support: You can use standard overlays and create DOS protected-mode programs with Borland Pascal 7.0.

The Engine API has grown from around 70 functions to

over 90 with Version 3.0. The additions include BLOB (binary large object) support, faster raw data transfer functions (in case you don't want to retrieve a record field by field), and case-insensitive search functions. BLOBs are the same as in Paradox 4.0: They can be any data type including graphics, bitmaps, and formatted or unformatted text; each BLOB field is a pointer to BLOB data in an .MB file that can contain up to 256MB of BLOB data; and you can maintain a brief header for each BLOB in the main table (for storing keywords or formatting information). However, BLOBs can only be read in chunks slightly smaller than 64K; the API should but doesn't contain functions that encapsulate BLOB operations.

But the big news is the Database Framework for C++ and Pascal. It is the Paradox-specific portion of Borland's IDAPI strategy. The Database Framework is an object layer and virtual table structure that hides the connections to drivers for specific data file formats. The idea is that if a database engine is available for a specific format, you'll be able to use the Framework with more than one type of database. For the time being, only Paradox support through the Paradox Engine is available.

The Database Framework turns the Paradox Engine into an object-oriented database

class library, so that instead of creating and manipulating tables, records, and handles, you create objects whose member functions are capable of performing complex database operations for you. All the member functions or methods in the Framework are virtual, so you can override them and change the behavior of classes at runtime. Finally, the classes often contain information that the Engine requires (such as table handles and record handles), so you don't have to pass it to member functions. The result? A cleaner, clearer, more conceptual approach to writing database applications than if you used the Engine by itself.

While it's easy enough to write database applications with the Engine, the Database

Framework is chock-full of useful goodies that make the job even easier. For instance, each class offers a printOn member function that lets you direct the output of Engine information (such as the

class name and the names of data members) to a particular I/O stream. But perhaps the best and simplest features are the preprocess and postprocess virtual member functions found in the BRecord class: You can override these to perform field validation and to create derived fields before and after a record is retrieved and posted.

When compared with products like Raima's Object Manager, however, the Database Framework is too Paradox-specific, and simply doesn't take advantage of all the OOP capabilities of C++; I would have liked to have seen greater use of operator overloading to

ease table navigation, and additional abstraction to let you treat a database table as simply an array of objects.

In addition, things I cited as problems with Version 1.0 (First Looks, April 10, 1990) are still problems in Version 3.0: that the Engine offers no API function for sorting a table, forces developers to use the large memory model, doesn't make it easy to implement Paradox-style auto-refresh in an application, and couldn't use stored QBE and SQL queries while Paradox could.

Unfortunately, that's not all: While the 2.0 Engine added 50K to 100K to any application's size, the 3.0 Engine adds closer to 150K. Finally, on certain operations the 3.0 Engine is over 40 percent slower than the 2.0 Engine. While a decrease in performance is disturbing, it's more unsettling in view of the fact that Paradox 4.0, built with the 3.0 Engine, was significantly faster in our benchmark tests (First Looks, November 10, 1992) than Paradox 3.5, which was built with the 2.0 Engine. What's in Paradox that's not in the Engine? In short, if you're currently developing applications with the Paradox Engine, you'll appreciate 3.0's features, and at \$299.95, newcomers will find plenty of bang for the buck. But if you need to build a full-featured, object-oriented DBMS, Paradox Engine isn't your best bet.

• **Paradox Engine, Version 3.0, and Database Framework**
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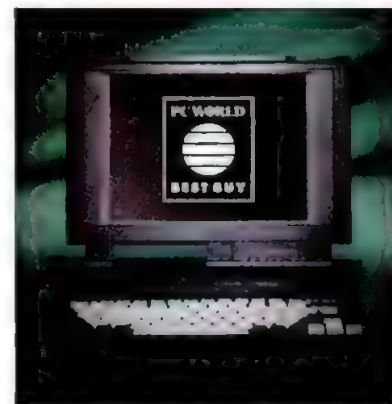
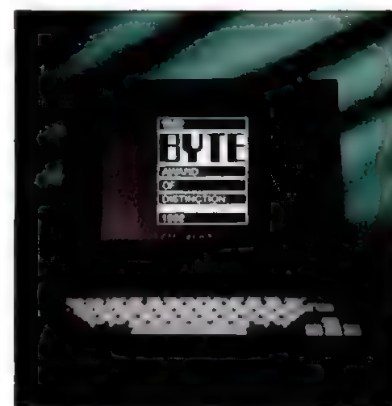
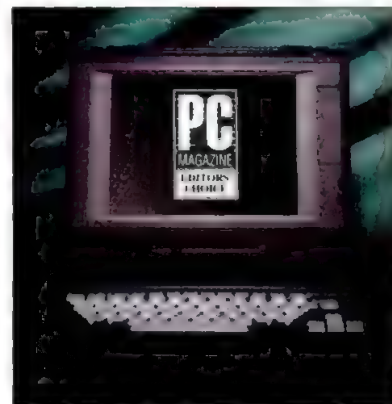
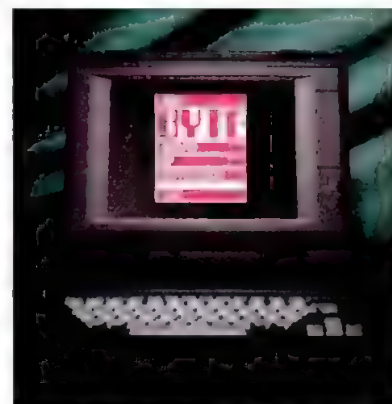
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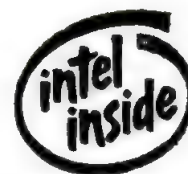
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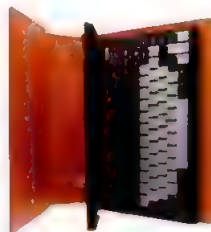
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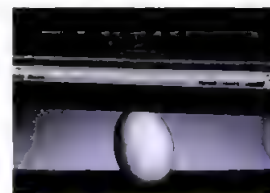
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Michael J. Miller

The Next Software Revolution

If you think the transition from text-based programs to graphical operating systems was a big deal, you ain't seen nothin' yet. Wait until the computer industry moves from application-based computing to document-oriented computing. In-

stead of worrying about which program to use, you'll think about the document you want to create—be it a letter, report, spreadsheet, or drawing—and then bring to it all the tools you'll need to build it.

The result promises to be a whole new way of looking at software, and features such as Microsoft's Object Linking and Embedding (OLE), IBM's System Object Model (SOM), and Apple's Open Collaborative Environment (OCE) are leading the way. These operating environment components are designed to take us to a fully distributed, object-oriented approach to using computers. (For more information in this area, see this issue's cover story, "Application Integration: Making Your Programs Work Together.")

Object-oriented technology will let you combine tools so that the whole is greater than the sum of the parts. On the simplest level, you'll be able to have a single document that contains text, graphics, and spreadsheet portions, and each portion will be edited by the proper tool. Move the cursor to the text, and the word-processing menus will appear. Click on the graph, and charting tools will appear. That's a level of application integration we haven't seen to date, and it should make computing much more powerful.

But that's just the beginning. You'll have less duplication between programs and more freedom to assemble components into a solution that is right for you. You'll be able to pick one spell checker and have it work in all of your applications, from word processing to presentation graphics to spreadsheets. It might even be possible (though perhaps not practical) to combine the text editor from Microsoft Word, the spell checker from Ami Pro, and the search-and-replace engine

from WordPerfect. You could replace one tool with another or add tools that are specific to your needs.

MIX-AND-MATCH FEATURES

Someone who works with illustrations might replace the limited drawing module that accompanies a word processor with the more sophisticated CorelDRAW, Micrografx Designer, or Adobe Illustrator. An engineer might replace the "equation editors" with MathCad, Mathematica, or Maple, which can actually evaluate equations.

Let's take it a step further. A bank could have a loan application form letter with a mortgage-analysis module. Or is that a loan-analysis worksheet with a text-editing module? It might be hard to tell. A legal office might have its briefs set up so lawyers could click on a citation and have the original case law pop up. A stockbroker might have a constant stream of current pricing moving into an analysis spreadsheet.

The software industry has a lot to do before all this actually works, of course. To begin with, the specifications aren't completely finished, and the tools that developers need to write such applications aren't ready.

It would be great, in the long run, if we had enough tools so that the professional developer and sophisticated end user alike could create components. Before this happens, though, we'd need more features in everything from C++ compilers to macro languages.

If and when the components really start working together, there's the question of how we'll obtain these tools. We're used to paying a couple of hundred dollars for a word processor (or less for an upgrade), but how much is a search-and-replace mod-



With any luck, you'll soon stop thinking about "applications" and start thinking about "documents."

Michael J. Miller

ule worth? No one knows. For a long time, I suspect, we'll be buying collections of these tools—word-processing packages that consist of text editors, search-and-replace functions, spell checkers, mail-merge features, table tools, grammar checkers, and so on.

Once you get beyond those basic combinations, though, who will distribute and assemble these objects? I expect you'll see combinations aimed at specific markets—doctors' offices or law firms, for example—and sold through traditional software stores and superstores, as well as through direct mail and trade associations. But I wonder if you'll call up a software vendor directly and order components, or if you'll turn to a value-added reseller or consultant who knows your industry to assemble the tools that are right for you. Soon, perhaps, you'll order your software components the same way you specify the amount of memory, size of hard disk, or type of video system for your PC. The most sophisticated users will

be able to combine the components themselves and create applications tailored to their needs. Perhaps companies will have in-house experts to do this for large groups of users. Or perhaps there will be a whole new consulting discipline that helps people customize their computing environment. The possibilities are endless.

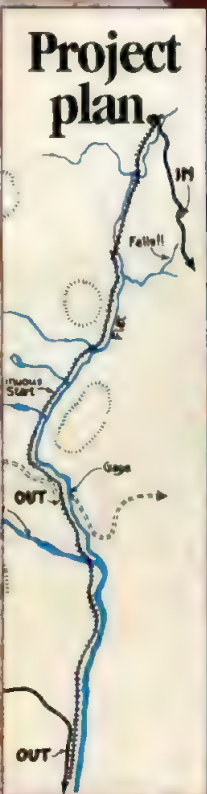
GOOD TECHNOLOGY TIMING

Before we get to this brave new world, we have a few obstacles to clear. One of these is the propensity of the big companies to sell "software suites," such as Microsoft Office and Lotus SmartSuite. These can be a good deal for large customers, and they can certainly push companies toward better integration and better consistency. However, the timing is all wrong from a technological viewpoint. We're already seeing a lot more consistency among Windows applications than we ever saw under DOS. (Let's face it, they all use a mouse, pull-down menus, and icons.) We can finally make any set of programs work together. Now is the time for software vendors to work on integration solutions that work with everyone's software, not just their own.

Then there's the matter of standards.

Everybody wants their own. Just look at the database access standards. There's Microsoft's ODBC, Borland's IDAPI, and Oracle's Glue all on top of industry standards such as the SQL Access Group. And look at messaging standards: We have Microsoft's Messaging Application Programming Interface (MAPI), Lotus's Vendor Independent Messaging (VIM), Novell's Message Handling Service (MHS). Standards should be open and independent, but it seems we're getting APIs that are an extension of someone's own software!

If we want all of this integration, we need to start demanding it from vendors. We need to insist that developers start working with one another's products so that, say, Microsoft Word can work with Quattro Pro files and Lotus Notes can use WordPerfect as an editor. If there are going to be multiple "standards," we need to make sure that these standards communicate with one another. We also need to make sure that the components we buy have open, published interfaces and file formats so that we can tie them together. And, finally, we need to start looking at which companies give lip service to the idea of application integration and which actually implement it. □



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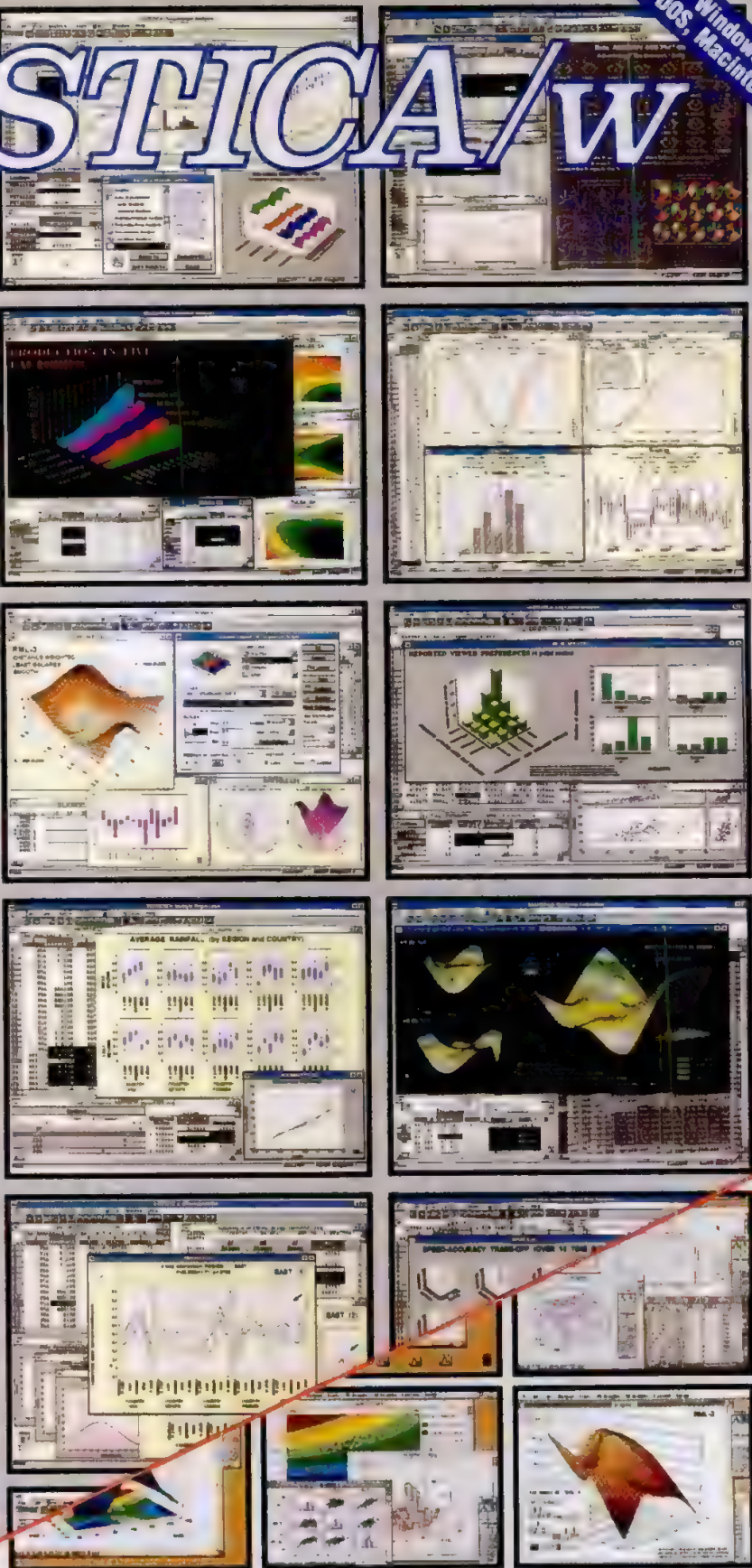


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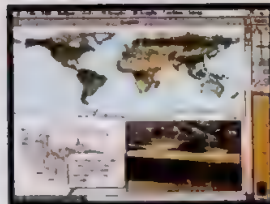
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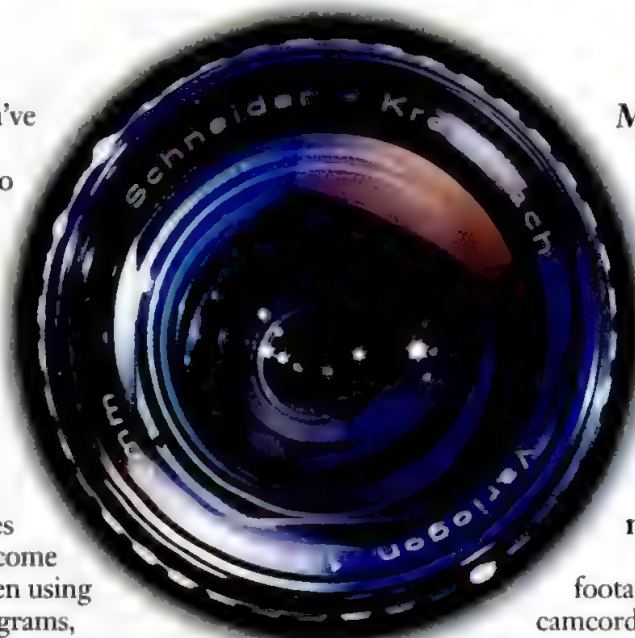
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MEDIA VISION



Bill Machrone

Finally: A Reason for Multimedia

I'm sitting here at 37,000 feet, and the guy next to me with the IBM 700C has just figured out that my headphones are plugged into my Gateway laptop. He knows I'm listening to something, and he's craning his neck so badly to see my

screen that he's going to need a chiropractor by the time we get to San Francisco. He's trying to be subtle, and he's about as sly as a submarine in a bathtub. Now he's a little dismayed by the odd noises I'm uttering under my breath. For his next move, he makes an unnecessary trip to the rear of the cabin so he can have a clearer view of my screen on the way back.

What he sees is Power Japanese, a Windows-based instructional tour de force in speaking, reading, and writing Japanese. To my amazement, I'm actually making progress. I'm learning the sounds and the written forms at the same time in easy, digestible pieces. This is way better than any cassette-based course could possibly be. A tiny adapter, furnished with the course, plugs into the computer's parallel port. It has a socket for headphones (which is also included) or speakers. Power Japanese comes on 14 disks, many megabytes of which are digital sound files. The sounds give me something to imitate, providing far more helpful aid than the usual phonetic pronunciations that are printed in the guidebooks. I can hear sounds repeated with a click of the mouse without having to rewind a tape.

MIND-STRETCHERS

I'm less than halfway through the course now, and I'm getting a severe case of brain stretch. The program's Learner's Dictionary has a concise guide to Japanese grammar and form, which are substantially different from English grammar and form. It approaches the differences from the societal level as well as the grammatical, so it gives insight into the Japanese character, not just the character set. You learn why sentences are constructed the way they are and the importance of the

speaker's relationship to the subject and to the listener.

The course is divided into four parts: *hiragana* (the phonetic symbols used for native Japanese), *katakana* (the phonetics of foreign words), and two grammar and vocabulary sections. Together, they take up more than 20MB of disk space, but the installation program lets you load and unload modules.

Power Japanese draws and pronounces characters simultaneously, a method of writing instruction that is infinitely superior to the little numbers and arrows in printed texts. You get to see the order and direction of the strokes, which makes them much easier to imitate. Only a human teacher could be better, and even then, he or she would need the computer's infinite patience.

Power Japanese comes with practice books for writing. It accustoms you to writing from the top down and from right to left, although the exercise books caution you that you'll also see Japanese written from left to right. In any event, writing Japanese is a strange experience. At first, it feels like you're laboriously copying meaningless symbols. With repetition, though, the sounds and the shapes begin to make sense.

Nothing is ever simple, of course, and I had a lot of trouble with the drill screens because Laptop UltraVision was remapping some of the colors so that the screens were unreadable. I'm so used to UltraVision's marvelously readable text fonts that I can't imagine using a laptop without it. Because the program lives in the background, I only slowly came to suspect problems. Once I selected a new palette, though, everything was fine.

BREAKING NEW GROUND

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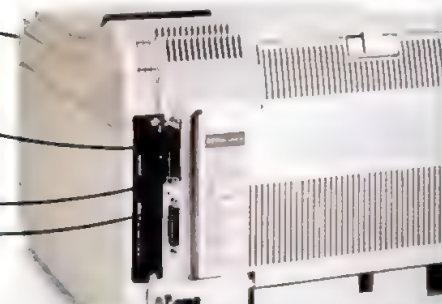
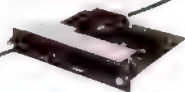
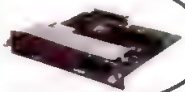
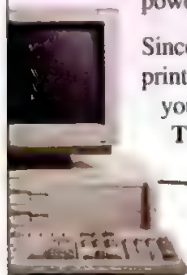
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Bill Machrone

tions. Never mind how many products call themselves multimedia, three is the number. Power Japanese is the Fourth Multimedia Application.

The First Multimedia Application is the sound-and-pictures database. It doesn't matter whether the pictures are moving or not. The Second Multimedia Application is the annotated anything—spreadsheet, voice/data mail, or text document. The Third Multimedia Application is the game—of any sort. The animation, interaction, and synchronization of games make them a breed apart. Language instruction is unlike all the others because it requires navigation through a complex maze of basic information, interactive instruction, drills, and exercises. Instruction in Japanese is significantly different from instruction in other languages because of the graphical nature of the written language.

The only thing that could make Power Japanese better is compatibility with a pen-based computer. I would love for it to read my scratchings as I draw the Japanese characters and for it to pronounce them for me when I get them right. I could then trace over the machine's drawing of the characters rather than copying them from screen to paper. A pen-based machine could also show me my errors on a pixel-by-pixel basis.

The publisher of Power Japanese, BayWare (415-312-0980), has another product, called Kanji Moments. If you're going to read Japanese publications, you need to master *kanji* (the ideographic character set). The characters number in the thousands, and Kanji Moments presents a couple of hundred to work through in each group, or "moment." Using many of the same techniques used by Power Japanese, it takes you through simple articles. When you click on a word or sentence, the program will pronounce or translate it. The only thing I thought was unrealistic about Kanji Moments was the writing drill, where you use the mouse to draw the Kanji characters. Mousing is so unlike writing that the skill is barely transferable to pencil and paper. Where's that pen-based computer when we need it?

Power Japanese and Kanji Moments are much more than useful multimedia applications. You find yourself learning not only what to say, but why you're saying it that way. They're a breakthrough in learning a forbiddingly complex language. □



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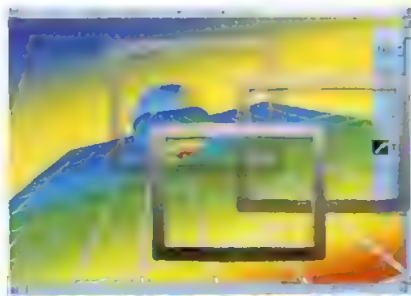


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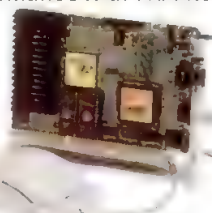
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Jim Seymour
PC Magazine
February 9, 1993

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CIRCLE 125 ON READER SERVICE CARD



John C. Dvorak

The PC Zombie Haunts the Future

The PC architecture is dying. Microsoft knows this. IBM knows this. The cloners who are struggling know this. The cloners who are making money know this. The readers of *PC Magazine* know this. Everybody seems to know this

except the accountants at Intel, who see huge profits from sales of the 486 into this dead-end architecture. The joke will be on Intel if it doesn't wake up and move us to a new design.

It's the crummy AT BIOS that is killing the PC. Microsoft is already banking on moving to RISC chips, including the MIPS processors and the DEC Alpha chip. IBM is looking at microkernel technology for OS/2 for eventual porting to a new platform. If that doesn't work, it has its own Power PC chip. It's also working on a new operating system/environment with Apple and is working with Unix. Is this a company hedging its bets or what? If the future of the Intel architecture was secure there wouldn't be all this non-Intel-oriented activity.

The PC AT—a decade-old design upon which all clones are modeled—is barely viable nowadays. Modern users shouldn't be concerned about incompatible drivers, IRQs, flaky subsystems, and all the rest of the PC nightmare. Smart money avoids these hassles and buys a Macintosh. Even with OS/2 and NT, which supposedly standardize SCSI, there's nothing like the Mac for SCSI ease. I never did get SCSI to work on my OS/2 system, and I'm not going to spend the rest of my life trying. The problem isn't with SCSI or with OS/2. It's with the machine's BIOS.

Subsystems have changed a lot in a decade, but the BIOS hasn't changed a bit. That IBM and Microsoft can get OS/2 and Windows to work on these machines at all is something of a miracle.

I've pestered Microsoft to develop a new PC BIOS and set a new direction. There is no evidence that Microsoft even cares. It

made its intentions clear by making Windows NT run on every imaginable non-PC platform. Microsoft sees a bigger market to dominate if things fragment.

IBM simply doesn't get it. It dropped the ball when it went proprietary with the PS/2. After that, the company lost its way. Only the totally new (non-Intel) Power PC platform has a chance of great success, but the IBM bureaucracy has already hampered its promotion in favor of the AS400 diehards. All observers see IBM as preoccupied with its installed base of old-style computers. Maybe all of the IBM reorganizations will help. But it's unlikely they'll help Intel!

You can also forget about Compaq, Dell, and Gateway. They're mostly equals who growl at each other and offer no industry-wide leadership.

There is only one company that can save the Intel family line: Intel itself. Intel makes chips. Intel designs systems. Intel even makes clones—lots of them. Intel has the most to lose in a platform change. Intel has to be the one to design and sell BIOS/2 or whatever. It should immediately go out and buy AMI and MR.BIOS and a couple of other BIOS designers, put them in a room for a month, and have them design an all-new Intel-based PC.

Such a machine should be moderately backward-compatible so people can run their old DOS-based programs. More importantly, it should incorporate the latest advances in hardware, such as SCSI-2, memory management, IDE, local-bus video, and even 16-bit stereo sound.

Only Intel has the muscle to develop this new BIOS and assure the viability of the giant market for Intel chips. It will save the PC architecture from the trash heap toward which it's headed.

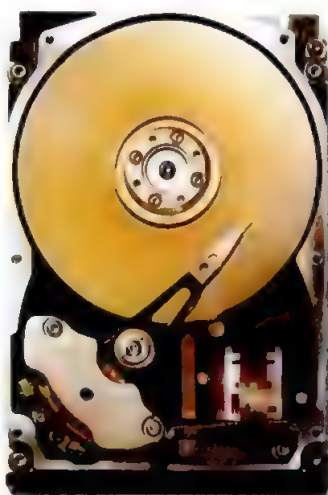


Only Intel has the power to lose the PC's flaky design and save the whole architecture from the trash heap.

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Seagate



Inside Track

Pentium, Pentium, who's got the Pentium? While everyone eagerly awaits the shipment of the Intel Pentium chip, Intel itself is contemplating marketing strategy. It has decisions to make because, according to industry mavens, the **full-blown** 66-MHz version can't be operated with enough leeway on the up side, and the Pentium (a.k.a. the 586) may have to be redesigned so it's somewhat smaller than its current large die size. Smaller is cooler. (Currently, it's about the **size of a small brick**).

These chips have to operate above their specified speed to be commercially acceptable. About 72-73 MHz would be needed. If this **isn't achieved** soon, then Intel has a few hard decisions to make. Now, **as a disclaimer**, if Intel is shipping (in quantity) the 66-MHz Pentium by the time you read this, then all is well. If, by the time you read this, the chip *still* isn't shipping in quantities, then it has some problems.

The company can ship the current revision of the chip as a **50-MHz chip** and make some noise about ramping up to 66 MHz. Apparently, the chip works fine at the slower speed. But Intel has the **99-MHz clock-tripled 486 DX3** in the loop and would have to **swallow its pride**, since it's quite likely that the DX3 would outperform the slowed-down Pentium. Decisions, decisions.

The joke of it is that lurking in the background is the **first 586 clone** that might sneak up on the market. According to sources, Texas Instruments has **secretly designed** a 586 chip it hopes to roll out this year. This explains why TI has been closely allied with Cyrix in the **lawsuits** between Intel and Cyrix. In fact, it may have been using Cyrix as a shield to see what was needed to clone Intel's microprocessors legally. Remember that Texas Instruments has a pocket full of basic **semiconductor patents** to trade, so it has a lot of leverage in the industry, too. Also, TI has the design talent to leapfrog Intel. It's designed microprocessors before and has the cash to finance such a venture. With Intel becoming the **number one** semiconductor maker in the world a few months ago, the other companies are finally getting the message: Microprocessors for the mass market are where the action is. Duh!!

Genuinely Interesting Hardware Dept.: Mirroring software seems to be the rage. The idea is that

*According to sources,
Texas Instruments has
secretly designed a 586
chip that may sneak up
on Intel. TI may have
used Cyrix as a
shield to see what
was needed to clone
Intel's chips legally.*

your system has **two sets of hard disks** going at the same time in the form of a RAID or some other array. If one side fails, you just keep going with the **mirrored backup**. Until now, any elaborate mirroring could only be done with expensive SCSI systems. And the software wasn't cheap. No longer. Silicon Valley Computers in Mountain View, California (415-967-1100) has designed an **IDE mirroring disk controller** (dubbed the Mirror Board) that allows you to mirror two sets of two IDE drives plus run four floppies off the controller as a bonus. The card works with every known IDE drive on the market, including the new **two-gigabyte monsters**. Theoretically, you can have, say, four gigabytes in

the foreground and four gigabytes being mirrored. Seems adequate to me! No wonder the mainframe is dying. Anyway, the card is a **steal** at \$195 and should be considered by anyone looking for an inexpensive IDE solution to this mirroring trend. This is a very cool product.

While on the subject of cool. The mirroring trend is part of a big drift toward **nonstop network servers**. Who needs a breakdown of the main machine in a server environment? That's also the thinking of the premier power-supply maker, PC Power & Cooling. It has developed an **elaborate** backup power-supply system for this same trend. While nothing can be as disastrous as a failed gigabyte hard disk, if the machine won't run because of a failed power supply you might be down for a day while you dig up a substitute. PC Power & Cooling in Carlsbad, California (619-931-5700) has a twin power dual 450-watt special power supply that it sells for \$995. It **pumps out 900 watts** by using two 450 supplies in parallel. If one goes out, the other keeps the system up. Cool too!

Genuinely Interesting Software Dept.: If you're a DOS user with an HP laser printer and a word processor, you seldom have a **painless** way to print an envelope based on the address used in the letter you're writing. A new software utility, AddressMate, will do it automatically, without fail! A TSR looks at your document, determines the address, then **triggers the laser printer** to print a perfect envelope. Code is tight, and the system only uses 40K of memory. As a bonus, it prints PostNet bar codes to **speed** mail processing. AddressMate Software is offering this **nifty** utility for \$49.95 plus \$5 shipping/handling. The price is normally \$69.95. Call them at 510-237-7460 for a copy. *Seamless* is the word I'd use here. □



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Jim Seymour

Novell and Unix: A Good Fit

Okay, Unixoids, get ready. Time to *troff* me another nasty note. Because I still just don't get it. Or so you've been telling me for more than 10 years in letters that have also explained exactly why and how Unix was going to take over the compu-

ter business and become the dominant desktop operating system within another year or two.

On the other hand, maybe you should read a little further. Though I'm still far from convinced Unix is going to take over much of anything, we may be moving a little closer together in our views of the future of the world's most enigmatic operating system.

Santa brought the Unix marketplace an unexpected present last Christmas: AT&T decided to sell Unix Systems Labs, the company it had spun out to focus exclusively on standardizing and promoting Unix, to Novell. The NetWare gang agreed to pony up \$350 million for USL, proving once again that the value of something may be much higher for Buyer A than for Buyer B.

While Roel Pieper, head of USL, had been loudly denying throughout 1992 that the company was for sale, talks had been quietly going on. But no one else was ready to put nearly as much cash on the line. Other potential suitors saw a product line in USL, but for Novell it was a strategic acquisition, as well.

This was not, you should understand, a marriage made in heaven. Rather, it was a marriage made in dark alleys, dark corner booths in smoky bars, and other places where we confront the fears lurking in the darkest corners of our souls.

Novell was, and still is, very worried about Microsoft's Windows NT rollout this year. Microsoft has made clear its willingness to do whatever it takes to own the networking business by virtually giving away peer-to-peer networking in Windows for Workgroups. Now comes Windows NT, a vast and sophisticated operating system capable of making network managers forget every bad joke they ever

heard, and repeated, about Microsoft's first versions of LAN Manager. Microsoft is, shall we say, very *serious* about this networking business.

As strong as Novell is, with a 65 percent share of the network operating system market, it has reason to be worried: The Microsoft juggernaut won't wipe out everything in its path, but no matter how Novell responds, NetWare will lose some market share.

So strategically, the USL play may help arm Novell for its coming big battle with Microsoft and Windows NT by helping Novell get to market first with a more muscular and expandable NOS than NetWare.

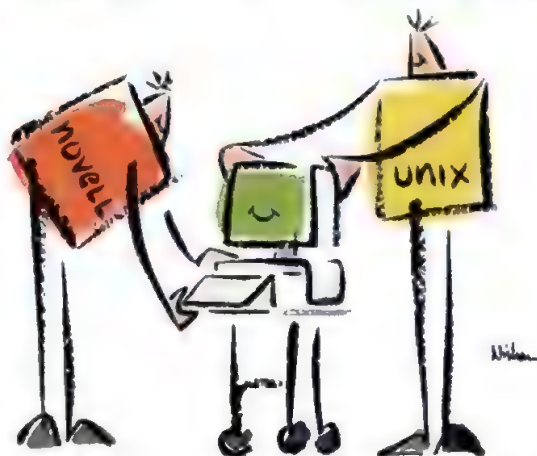
THE UNIVEL CONNECTION

Novell had already been working with the USL people, of course: Univel, an alliance between the two companies, shipped Unixware in late 1992. Unixware, a full-fledged Unix implementation of NetWare, moves the NetWare client code into its Unix kernel, making Unix clients run better and smoother on NetWare LANs.

On USL's side, NT has also been a threat: Just as Pieper's revamping of the company and insistence on standardization is making headway, along came Microsoft, playing spoiler to his vision of Unix as a NOS for serious computing. USL needed a big, rich, powerful ally. It found one.

Will the move pay off for Novell?

Unix has long had five problems: It can be an infuriatingly complex, ugly, and obscure beast to use; it places heavy demands on system resources; it is linked in the computer community's mind with technical workstations; it exists in many uncontrolled and incompatible forms; and



The merger of two operating system giants may finally lead to a standard version of Unix.



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CIRCLE 091 ON READER SERVICE CARD

Jim Seymour

there has never been a single, market-driven source pushing hard for popularizing a truly standard version.

The Novell deal will certainly solve one of those problems, and it may help with two more. As Soft*Letter editor Jeffrey Tarter has said, Unix will now have a very loud cheerleader working for its success. However Novell fits Unix into the NOS picture, it didn't buy Unix Systems Labs just to take a competitor off the table. Ray Noorda and company will be working hard—with a powerful financial incentive—to extend the reach of their single standardized Unix.

The Novell acquisition may also help on two more fronts. Novell has never been known for good-looking interfaces; the Open Look Unix interface was the best GUI I've ever seen, but it did not exactly take the market by storm. But the company's market savvy may help put a more civilized, if not yet pretty, face on the beast.

And finally, Novell's focus on the business computing marketplace, as opposed to the scientific/technical world, may also help shed a little of the Techies-Only reputation of Unix.

So, I see the Novell purchase of USL as a big plus for Unix's future.

In the end, the real questions—perhaps I should say paradoxes—of the Novell/Unix deal are these: How will Novell fit this unwieldy new product into its business plan? And will Novell, as the owner of the putative "open standard," finally be able to establish and control a standard Unix?

My guess on the first question is that Novell will position USL Unix as a higher-end, bigger-network alternative to NetWare, will continue Univel's progress on making Unix-based workstations something better than second-class citizens on NetWare LANs, and will develop network-management tools that work across both systems.

On the latter, I'm not so sure. Sun Microsystems can tell you, from its SPARC experience, just how tough it is to own an open standard. Novell/USL will either have to maintain all the USL licensees' juicy (and often very profitable) proprietary incompatibilities among versions of Unix, or it will have to knock some very big heads together in the interest of standardization.

Ray Noorda's a pretty good head-knocker. Look for Novell to push very hard for one standard version of Unix. □

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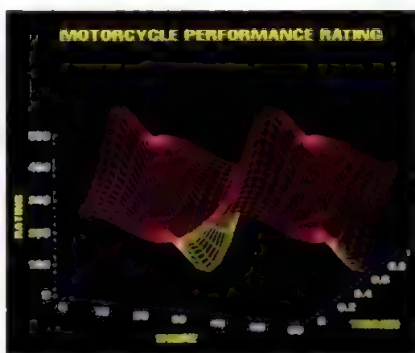
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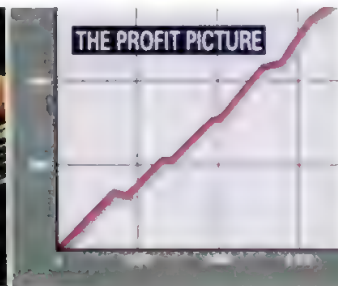
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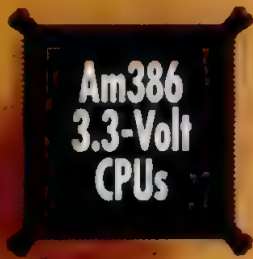
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Bill Howard

The Politically Correct PC

The green PC? Environment-conscious computing? The politically correct PC? Whatever its name, there's a movement to make PCs, peripherals, and packaging use less power, give off fewer emissions, and take up less landfill space.

Computer buyers should track the p.c.-PC phenomenon for three reasons. First, a new generation of PCs and peripherals could save energy and make your office a cleaner, cooler, and possibly safer place to work. Second, whether or not you give a rap about this personally, your company probably has a Green Committee with support at the highest levels, and you ignore it at your peril. Third, the government has gotten interested in the issue, and our government has a history of well-intentioned, individually competent civil servants banding together and promulgating rules whose costs cancel out their benefits. You should watch them like a hawk.

What is a politically correct PC? The most common attributes include monitors with low electromagnetic emissions and PCs that use less power, minimalist cardboard packaging, and toner cartridges and used nickel cadmium batteries you return for safe disposal. But there's much, much more to the concept.

Environmentally conscious computing also embraces flicker-free monitors and nonglare displays. It means whisper-quiet PCs and printers, ergonomic desks and chairs, nonglare lighting, and more comfortable keyboards. In the manufacturing process, it means using soap and water rather than solvents to clean circuit boards. It means using CD-ROM—no paper—user manuals.

The hottest concept is the low-power PC. A typical PC and monitor draws 150 watts today. The EPA wants vendors to build systems with a mode that draws no more than 30 watts for the system unit and 30 watts for the monitor at idle. That's a key reason Intel is adding the power-down attributes of the laptop-oriented SL chip to its DX chip line.

Products that meet

these specifications will receive EPA "Energy Star" certification and logo, an adult version of the gold star you got on your forehead in first grade. Such a system would use about \$12 a year of electricity, versus \$35 a year for a traditional system. It would also reduce your air conditioning load: It takes about 1.5 watts of cooling energy to offset each watt of energy your PC consumes.

Some situations are win-win. Kyocera's silicon-coated Ecosys laser-printer drums last forever, and as a result, each copy costs less than a penny rather than 2 to 3 cents. But you'll find trade-offs, too. If your next monitor goes into power-down rest mode (not just screen-blanker mode, which saves no energy), you'll wait 5 or 10 seconds until it comes back to life.

Then there's the hype. One PC vendor's cardboard box proclaims, "We support recycling," even though the inks and coatings on the box preclude recycling.

WHAT YOU CAN DO

Here are a few things you can do: Add a duplexing attachment to your laser printer and print on both sides in order to save paper. Get a high-resolution monitor and use print preview before you print. Send electronic mail, not paper mail. If you're torn between an ink jet and laser printer, get an ink jet; it uses far less power. If you have a laser printer, change or service the ozone filter regularly.

If you need remote access, get a black box that powers up the system when the modem line rings. Try PhoneBoot from Cybex (205-534-0011) for \$395; keeping your PC on around the clock consumes about \$105 a year in electricity. The payback is partly psychic. But it's a start. □



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CACHE	128K	128K	128K
HARD DISK	240MB	240MB	240MB
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ACCEL. VIDEO	Local Bus (1280 x1024)	Local Bus (1280 x1024)	Local Bus (1280 x1024)
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APPLICATIONS INTEGRATION

Making Your Programs Work Together

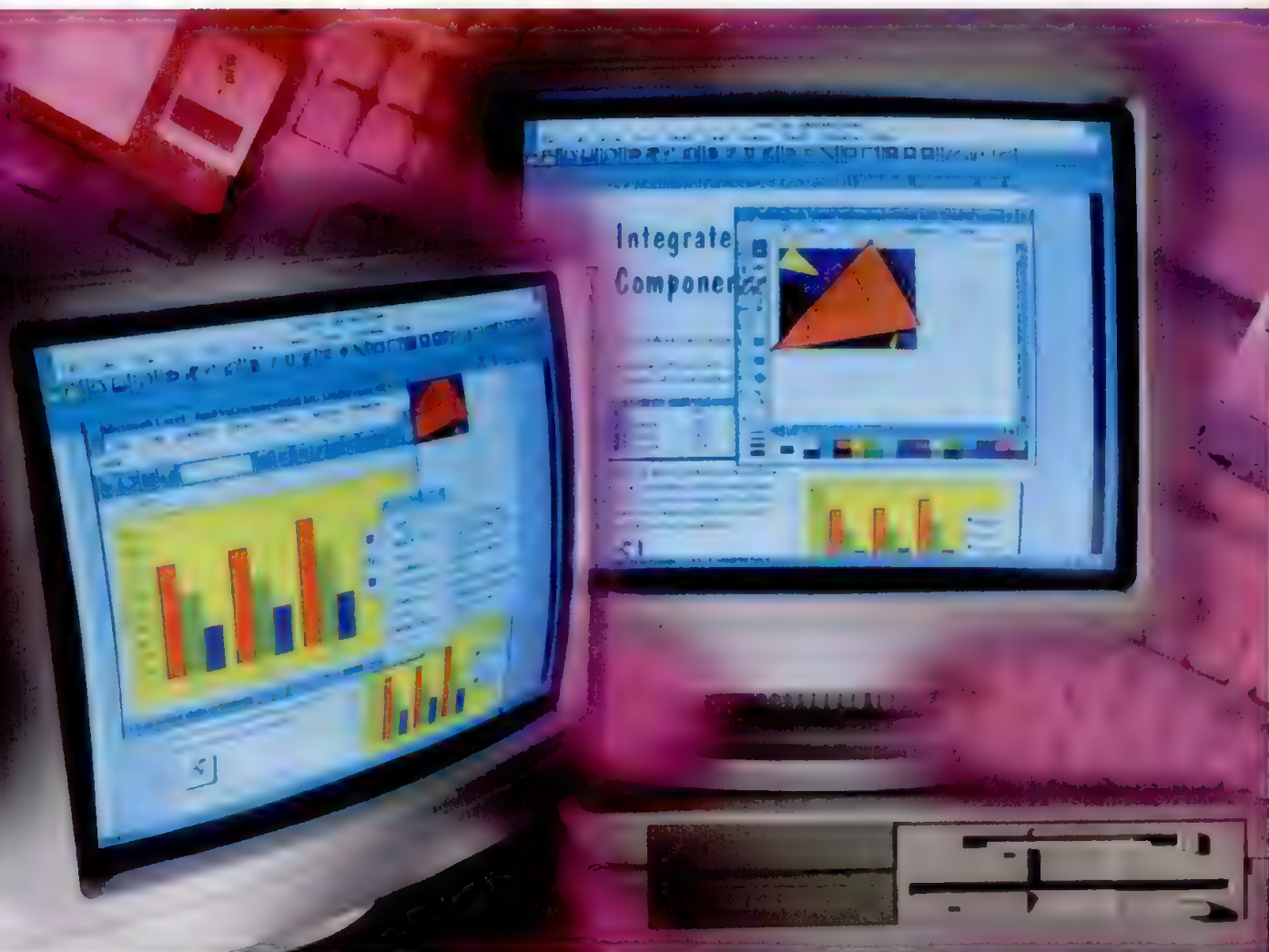


Integrating data poses new challenges for PC users. From file import to OLE, there are many ways to get programs to work together. This report helps you navigate through the thicket.

by Michael J. Miller

If you're like most *PC Magazine* readers, you have a word processor and a spreadsheet package. Perhaps you have a graphics or database program and other applications as well. But how do you get these programs to work together? How do you get information to move between applications? Are you better off buying one vendor's suite of software, or should you buy the best individual program in each category?

All of these are fairly new questions for PC users. Back in the days when DOS-based applications formed the vast majority of PC applications, there really wasn't much choice. Most users ran a single application at a time. A few hardy souls ran operating environments such as DESQview or Microsoft Windows that let you load multiple programs simultaneously. Others chose integrated packages such as Symphony or Microsoft Works. These offered multiple functions but tended to be self-contained.



Whatever integration was available among different programs was typically limited to simple file import/export capabilities.

Now, with more sophisticated applications being introduced for Windows—and to some extent for OS/2 as well—applications integration has become a reality, perhaps even a necessity. Today's graphical applications are designed for a world in which most users have multiple programs running simultaneously, and these applications can share information in multiple ways. Under Windows and OS/2, file import/export and translation features remain, of course, but they have been augmented by a common clipboard that offers cut, copy, and paste features between applications. In addition, there is Dynamic Data Exchange (DDE), a method of having information in one application automatically update information in another application. Windows also offers a version of Object Linking and Embedding (OLE) that lets you effectively place a second application and its data inside of your main application. In the future, more advanced versions of OLE, as well as other object-oriented techniques, will let you edit different kinds of information by using different applications accessible within a single document.

As we move toward applications integration, we may also be moving from an application-centric world of computing—where most of our data is contained in files within a single application—to a more document-centric world of computing, in which all sorts of information are contained in complex documents. Appropriate portions of a document can then be edited using one of many different applications tools.

In this report, we look at the spectrum of methods available for getting your applications to work together. We'll also explore why some methods are more appropriate for certain circumstances than others. The methods range from fairly simple, tried-and-true techniques to those that are still only glimmers on developers' drawing boards. But they have a common goal: to make your applications work together so that the combination is more useful than the sum of the individual applications.

IMPORT/EXPORT, TRANSLATIONS, AND DIRECT READS

The simplest way of sharing data between programs is to take a file created in one program and open it in another. While this sounds easy enough, the reality is not as tidy.

Today, most word processors can read files created in other word-processing programs and can save files to those packages' formats as well. Text usually transfers between these successfully, but properties such as fonts, layouts, columns, and graphics often transfer incorrectly, if at all.

Integrating data in formats not directly supported by your word processor is also a problem. When no direct import is available, most word processors use file-translation filters. The filters are typically provided by one of two relatively small software vendors, Chicago-based Systems Compatibility Corp. and Phoenix-based Mastersoft. These companies also offer their own translation programs. Systems Compatibility Corp.'s Software Bridge and Mastersoft's Word for Word, Word for Windows Version, are popular tools for those who translate file formats frequently. When no translation filters are available, you can nearly always save your text in ASCII format, transferring the text without any formatting.

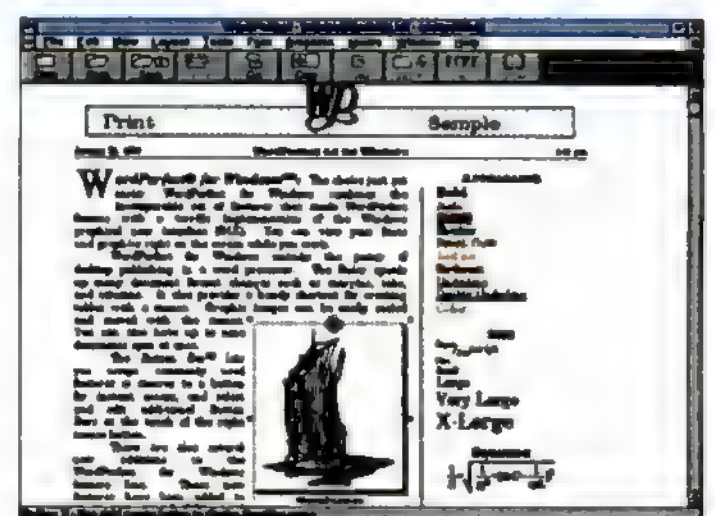
Spreadsheets involve more complexity. Programs such as Microsoft Excel read the various Lotus 1-2-3 formats; 1-2-3 for Windows reads Excel files. However, this direct-read capability can be limited. 1-2-3 stores information in two separate files: .WK3 for data and .FMT for formatting. And neither 1-2-3 nor Excel reads Quattro Pro's file formats. As with word processing packages, data and formulas import fairly well; fonts, colors, and other sophisticated formatting are problematic.

Macros add further difficulties. Both Quattro Pro and Excel execute 1-2-3 macros, but the Excel and Quattro Pro for Windows macros are unique to those packages. In the graphics arena, many

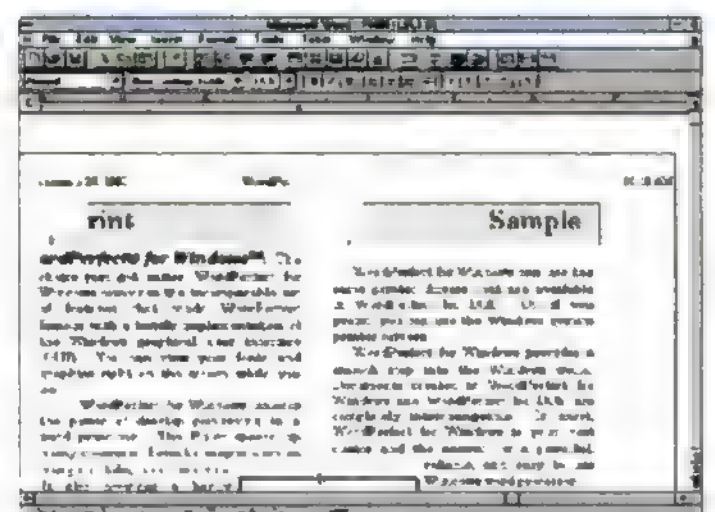
programs have specialized formats, but fortunately there are large collections of standard graphics file formats that most programs support.

In addition to reading and writing files of their own genre, most programs also work directly with data from other types of applications. For instance, most word processors can read in spreadsheet cells or ranges. They usually can use .DBF files in their mail-merge operations. Spreadsheets typically can read in or export database files, and most are gaining facilities to access data from higher-end databases such as those that use the SQL (Structured Query Language) format. Nearly all of the graphical word processors and spreadsheet packages have facilities for reading in graphics directly.

File import/export is the simplest form of application integration. It's easy, fast, and direct. The original application needn't be present; you only need your program to support the import or translation of your data, typically via the Open or Import command. It makes sense to use import/export methods if you want quick data access, provided that data will not need any modifications.



Import and export features generally work quite well for text, but graphics and advanced formatting often do not transfer well. For instance, a document created in WordPerfect for Windows (above) may not look the same if you open it in Microsoft Word for Windows (below).



Microsoft Corporation

Microsoft often describes its strategy as "Windows, Windows, Windows." Certainly Microsoft is pushing its own standards for applications integration as part of its Windows environment. Part of the push involves developing its



Windows for Workgroups' Clipboard

own applications and tools to exploit these standards.

Microsoft has developed a suite of integration tools, ranging from Object Linking and Embedding (OLE) for the desktop to Messaging Application Programming Interface (MAPI) to Open Database Connectivity (ODBC) and the Windows Open Services Architecture (WOSA). Each is designed to make different kinds of information and services accessible through Windows. These tools make Windows APIs the communications glue among multiple applications.

While Microsoft emphasizes the Windows environment, it also promotes versions of MAPI and OLE for the Macintosh. But it doesn't discuss the entire spectrum of cross-platform application support with the same fervor as other vendors do. Instead, Microsoft concentrates on Windows and Macintosh.

Microsoft believes in an incremental approach to application integration, from the Windows clipboard through Dynamic Data Exchange (DDE), OLE 1.0, and now OLE 2.0. With its support for in-place editing, drag-and-drop fea-

tures, and better programmability, OLE 2.0 will make creating compound documents easier.

Not surprisingly, Microsoft's own applications group is a big supporter of OLE 2.0. Vice president of desktop applications Pete Higgins says the company plans to incorporate OLE 2.0 features in future releases of its mainstream applications.

As a part of OLE 2.0, applications will expose many of their features as programmable interfaces that can be controlled by macro languages. For its own applications, Microsoft is developing Object Basic, a common macro language that can be shared by most Microsoft applications, from spreadsheets to databases. Depending on the kind of application there will often be extensions to the language says product manager Tom Button. Higgins says he expects desktop applications to move toward Object Basic over the next 18 months.

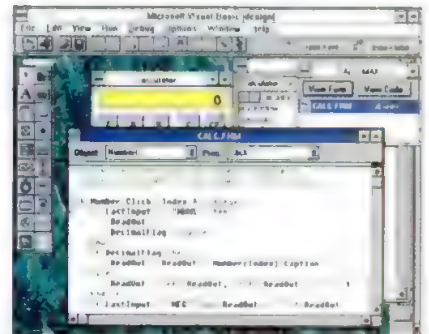
OLE 2.0 and Object Basic work together but are not dependent on each other, comments Microsoft executive vice president Mike Maples. OLE 2.0 is an open specification; software development kits are already available. Object Basic is Microsoft's proprietary language that it uses in its own applications.

As the need for integration increases, Maples believes, customers will begin buying basic sets of productivity tools (such as Microsoft Office or Lotus SmartSuite) and subsequently add customized tools geared specifically to the end user's line of business. Sales of Microsoft Office have been growing, and Higgins believes that by the end of the year, more copies of Excel will have been sold as part of Microsoft Office than as a standalone spreadsheet.

This poses new challenges, both to Microsoft and other vendors, because

users have rising expectations about the consistency of products from the same vendor, particularly if the products come in the same box. Higgins emphasizes that adding consistency to common menus, dialog boxes, and even the placement of tools within the toolbar will become more important to Microsoft in the future. He adds that products such as Microsoft Office will reflect efforts to remove redundant components and include macros that will be designed to help the products work together.

Microsoft describes OLE 2.0 as a "step on the road to Cairo," referring to a future, more object-oriented version of Windows. Cairo's architecture will combine an object-oriented file



Visual Basic for Windows

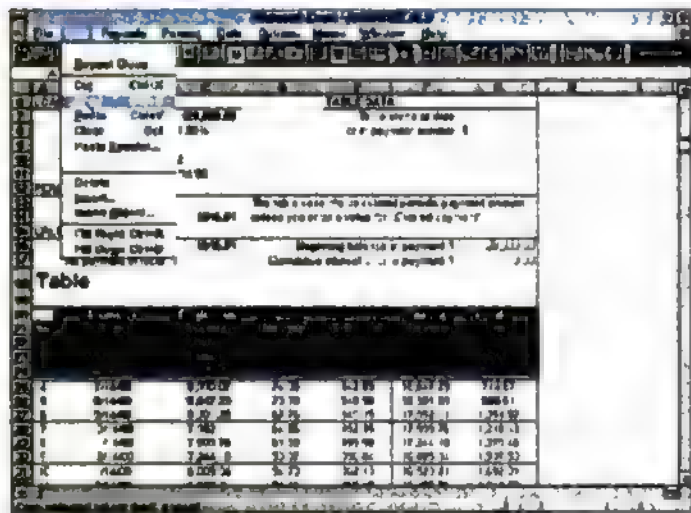
system with elements of OLE, WOSA, and the Win32 API. It will have more drag-and-drop capabilities and a better way of tracking the movements within compound documents. Central to this file system is the ability to retrieve objects based on both properties (such as file names or creation dates) and contents (the information—both text and other—that exists within your objects).

Microsoft plans to preview Cairo this fall and release it sometime in 1994. The company expects it to fill a major role in Microsoft Chairman Bill Gates' vision of "Information at Your Fingertips." □

Applications Integration

CUT, COPY, AND PASTE

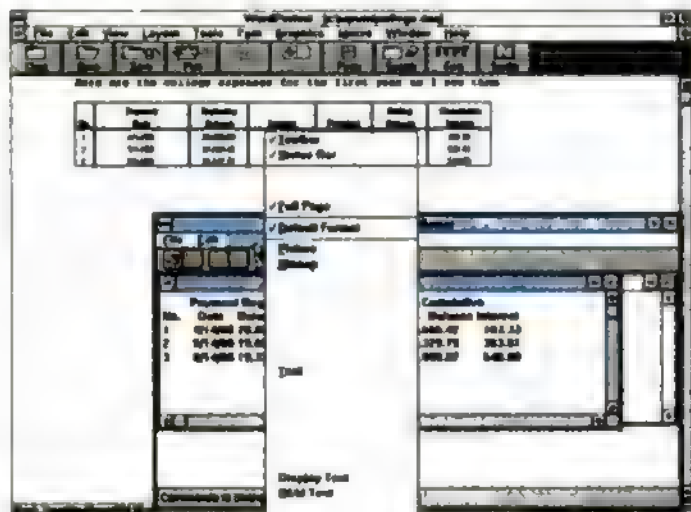
One problem with directly reading data is that the host application needs to know about specific file types in order to import them. Besides being a lot of work for the developer, translation support on a format-by-format basis is redundant for us-



Cut, Copy, and Paste achieve application integration via a shared clipboard. Clipboards are part of Windows (above), OS/2, and the Macintosh. Microsoft Excel will let you copy a cell or range of cells to the clipboard by typing Control-C or by choosing the copy icon or Edit Copy menu command.

ers. A more generic solution is provided by the common clipboard in the Macintosh environment, Windows, OS/2, or a number of other graphical operating environments.

Typically, each application in such an environment has cut, copy, and paste commands. When you cut or copy something with your application—whether text, spreadsheet cells, or a graph—you are placing it on the clipboard; you can then paste it into any other application.



Once information is on the clipboard, it can be pasted into another application. WordPerfect lets you do this using a menu command, keyboard shortcut, or button bar. You can see clipboard contents with Windows' Clipboard accessory.

This isn't quite as simple as it sounds. When you paste data from the clipboard into your application, the application has to accept that data in a form it understands. In most cases, this means that the original application places the data on the clipboard in multiple formats, and the target application chooses the format it knows best. The data usually survives, but it may lose some underlying detail. For instance, if you copy spreadsheet data into a word processor, you typically get the values and the formatting, but not the formulas behind the values.

When you cut, copy, and paste information, the information becomes a part of the application you are bringing it into, just as with file import. For instance, if you bring a graphics file into a word processor, you might be able to edit it with the word processor's drawing tools (if there are any); you should at least be able to display it. You cannot, however, use the editing commands of the original application any longer. Nor can you change the data in the original application.

The clipboard is limited to storing a single item at a time. Several vendors offer more powerful variations on the clipboard. The Macintosh Scrapbook, Eikon Corp.'s Scrapbook Plus for Windows, and the Windows for Workgroups Clipboard all let you store multiple sets of data in a common area. These can be stored and viewed, then pasted later. But in general, cut-and-paste works best when you have both applications on the same system and want to import data that will not change once it has been brought in.

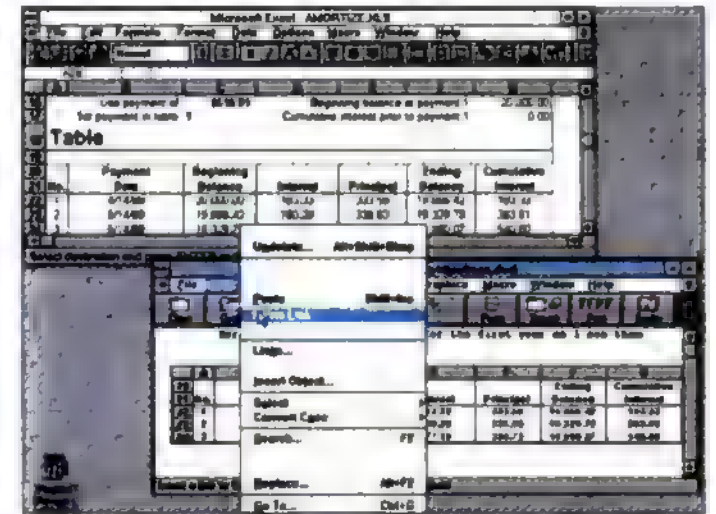
LINKING: DATA BECOMES DYNAMIC

Sometimes information changes. That's when you want the data you bring into your application to be dynamic, not static. Often you'll want this type of data in a compound document—a document made up of data created using a number of different applications. With a compound document, you can edit the various elements or objects, using the applications that created them.

Creating a compound document offers choices. The data can be linked, so that the original data continues to be

stored in a separate file, or embedded, so that both the data and the details about the application that edits it are stored in the compound document.

Linked objects are useful if there is one central file whose data is shared by multiple people or multiple documents. When you use a link, the information is displayed in the target application, but



With DDE, information can be linked instead of pasted. The range is copied in the spreadsheet but linked into the word-processing document through an Edit/Paste/Link command. This lets any changes in the spreadsheet be reflected in the word-processing file.

the source data is stored elsewhere. The compound document contains a reference to the location of the file that stores the data. Thus, you can make changes to the data in the original application that will be reflected in any document that has a link to that file.

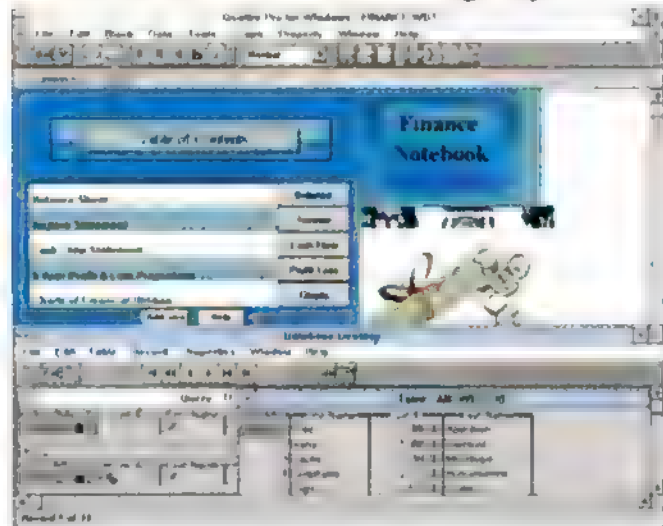
In Windows or OS/2, this linking is accomplished through a Windows feature called Dynamic Data Exchange (DDE). The OLE 1.0 specification is built on DDE and includes the same kind of linking. Typically, you link information by copying it to the clipboard and choosing a Paste Link or Paste Special command in the target application. The two applications then exchange not only the data but information on where it is stored and how it should be displayed as well. Many applications let you specify certain options, such as whether an object should be pasted as text, a picture, or a bitmap. When you click on linked data, you are immediately transferred to the application that created the data. If you update the data, the change is automatically reflected in the main document.

Most applications give you the option of turning off these automatic updates, in which case there is typically a command

Borland International

Object orientation is more than an application integration strategy at Borland International. For years, it has been the way the company looks at and talks about its development efforts.

Borland has been touting object ori-



Quattro Pro for Windows

entation for a long time, most notably in its tools area with products such as Borland C++ and Pascal. These products are object oriented in the classical sense, supporting class libraries, inheritance, and encapsulation.

An end-user approach to object orientation comes through in the firm's spreadsheet and database products. CEO Phillipe Kahn says that Paradox and Quattro Pro for Windows are "object oriented from the ground up." Borland pioneered the use of the right mouse button as an "object inspector" in its productivity applications, and Kahn continues to point to his company's implementation as being different from the "shortcut menus" other companies have implemented.

Reusable components—key elements in what the company calls its Borland Object Component Architecture (BOCA)—are already evidenced in the firm's graphical products. Stephen Kahn, senior vice president, products division, says that components visible to the end user, such as table editing, report writing, and query tools, should be shared. This philosophy is evidenced by the way Quattro Pro for

Windows uses the same database query interface as the one developed for Paradox for Windows. Borland's products will share query tools, a database engine, graphic tools, a user-interface toolkit, and @ function libraries. In the long run, Stephen Kahn sees the notebook metaphor used in Quattro Pro for Windows extended to other products as well—in a more object-oriented environment.

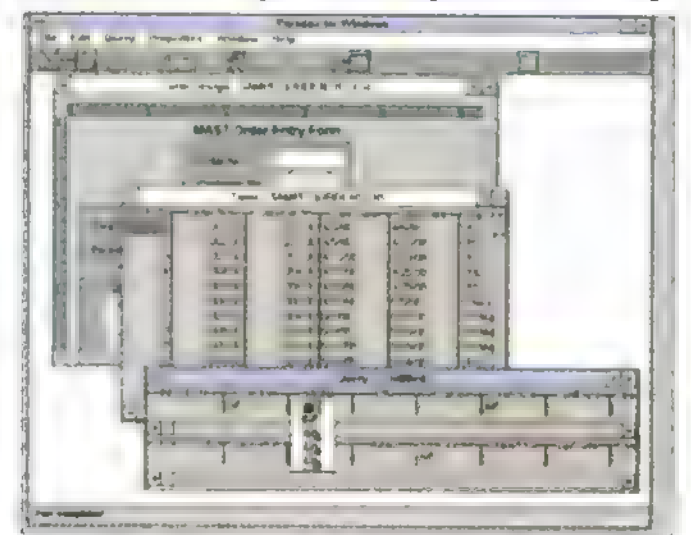
The database engine is central to many of the products and is used by ObjectVision, Quattro Pro for Windows, Paradox, the forthcoming dBASE for Windows, and many of the languages. This engine, in turn, can connect to native Paradox files or dBASE .DBF files via the firm's Open Database Application Programming Interface (ODAPI). This API effort was recently joined by IBM, Novell, WordPerfect, and other vendors to become the Independent Database API (IDAPI), which those companies are promoting as an alternative to Microsoft's Open Database Connectivity (ODBC) standard. Borland promotes IDAPI as being more transparent and able to support more features (such as the ability to join tables in multiple formats to create a virtual table) than ODBC.

The company plans to use IDAPI to connect its desktop products to other products, including its Interbase server. Interbase, now available only on larger systems, is being positioned as a server-based client-server-based solution for on-line complex processing, particularly for environments with more complex data types. Rather than into a single cross-platform macro language, Borland is putting its program hooks into its products so that they can be controlled by the language of your choice, including the company's C++, Pascal, Object Pal, and dBASE languages. "People want to use different

languages," stresses Stephen Kahn.

Although Phillipe Kahn has been one of Microsoft's most persistent critics, his company is emphasizing Windows in its productivity applications. "It's a Prisoner's Dilemma," he says, because the act of developing products for many platforms defocuses you.

Kahn feels that Microsoft's published specifications for standards such as OLE aren't adequate and that Microsoft's plans for making Windows object oriented don't go far enough. "We ultimately need the operating system to be object-based from the ground up," he says. Kahn wants features such as distributed object computing over a network. He supports open standards, such as the Object Management Group



Paradox for Windows

and its Object Request Broker, as opposed to the standards Microsoft is promoting. Nonetheless, he says, the company will support the Microsoft standards as well, backing Vendor Independent Messaging (VIM) and Messaging Application Programming Interface (MAPI) for mail enabling and using IDAPI to get to ODBC.

Borland doesn't market a word processor, so it is working to make sure its products integrate with other word processors, especially WordPerfect. It is convinced that customers should not concentrate on suites of applications but, rather, should buy the "best of breed" application. □

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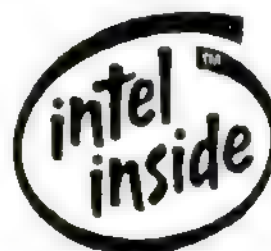


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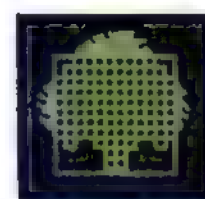
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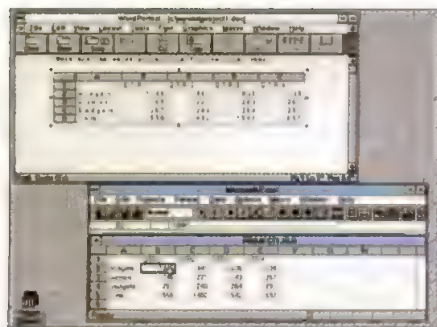


ZENITH DATA SYSTEMS

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Thinking Ahead.

Applications Integration



DDE in action lets you change data in the spreadsheet file and have those changes show up in your documents. When both files are open, the change shows up immediately. Otherwise, you could "refresh" the links when you opened a document that referred to the spreadsheet data.

to update or refresh the links manually. Similarly, when you open a document that contains a link, it usually asks you if you want to update or refresh the links; it then goes out and checks for new data.

DDE links can be confusing. You can edit the data in your target document, but the changes will be overwritten if the links are refreshed. If you change a filename or move your source document, you must manually edit the information pertaining to your links. If you pass someone a document that contains a link, the transmitted data may not be current because the link will not be active.

Because of the constant communications between applications, DDE can be slow. DDE in Windows 3.1 works only on a single machine, although Network DDE recently shipped in Windows for Workgroups.

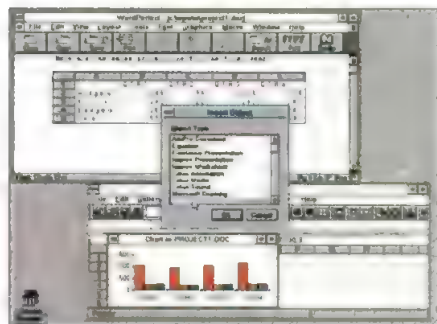
Linking is a good choice if you have data in a compound document that needs to be updated regularly, as long as you don't need to edit it within the compound document itself. This strategy makes particular sense when you have data shared by multiple users or multiple documents.

OLE 1.0: EMBEDDED OBJECTS

When you embed data, you not only integrate the data itself, you also integrate the instructions on how to manage that data. Both the data and the instructions are stored within the compound document. In other words, the object (the data with

its full set of characteristics, such as fonts, color, format, and formulas) actually becomes a part of the document. This increases the size of your file because there is additional information, but it also means the document can travel more easily to another machine or directory.

In the Windows environment, embedding came about following a 1988 proposal from Aldus Corp. for an "extended DDE" (Dynamic Data Exchange). Ultimately, this evolved into the OLE specification, which was developed by Microsoft Corp. with input from Aldus, Lotus Development Corp., and many other vendors. OLE (Object Linking and Embedding) was first implemented as a series of libraries shipped with applications such as Lotus Notes and Microsoft

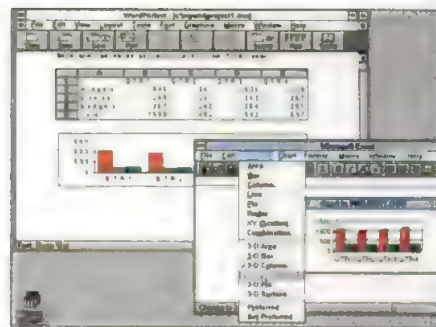


With OLE, you can put an object created using another program into your document. In OLE 1.0, you typically select an Insert Object or Paste Special command and then choose which object to insert from a list. Windows keeps a list of which objects can be inserted within applications.

Excel and later included in Windows 3.1.

OLE 1.0 allows the basics of embedding and is today implemented in various forms by about 150 Windows applications. An application can contain objects (in which case it is called a container or an OLE client), or it can act as an embedded object (in which case it is a component or an OLE server). Some applications do both.

In OLE 1.0, when you double-click on an embedded object, you launch that application in its own window. You can edit the object with the application that created it, but you can't see the context (the document) that surrounds it. For instance, PowerPoint uses an OLE charting module to create graphs for use in presentations. But when you launch that charting engine, you can't see other parts



With OLE 1.0, when you click on an object in your compound document, the system opens the application that created it. You can then edit the object in a separate window rather than in the compound document itself; the changed object is returned to the container document.

of the slide around your graph, so it's difficult to make the chart fit properly in your PowerPoint slide.

Because OLE objects are a part of the compound document, they change only when you open them and want to change them. This makes them work faster than DDE, since the applications no longer need to communicate constantly. You can also easily give the compound document to another user of the main application, although the recipient won't be able to edit the embedded object without having the proper application.

You should choose OLE if you want to include a variety of objects in a single document and don't need to share these objects with other applications.

MORE MODULAR APPLICATIONS

The move toward increasingly modular applications has become the rule rather than the exception. Today, most major applications come as a series of compatible programs. For instance, word processing packages typically come with separate spell-checking, grammar-checking, thesaurus, drawing, and charting components. Such modules often existed as overlay files in DOS applications, but in graphical environments they are frequently implemented as a series of dynamic link libraries (DLLs).

Vendors with multiple applications are trying to move to a scheme where their products would share these specific

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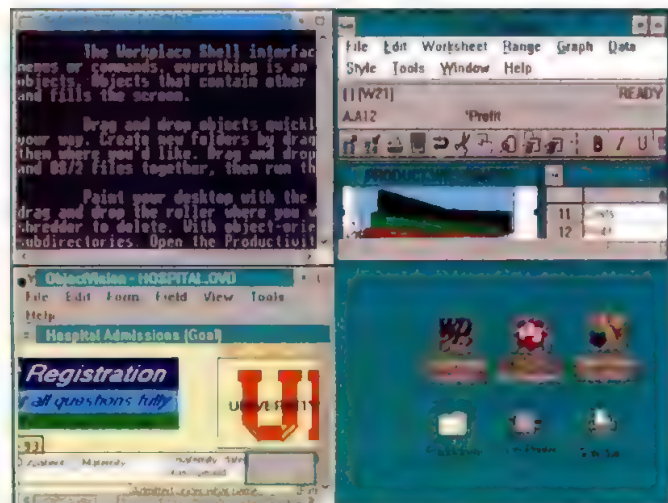


them at the same time, in separate windows on the same screen.

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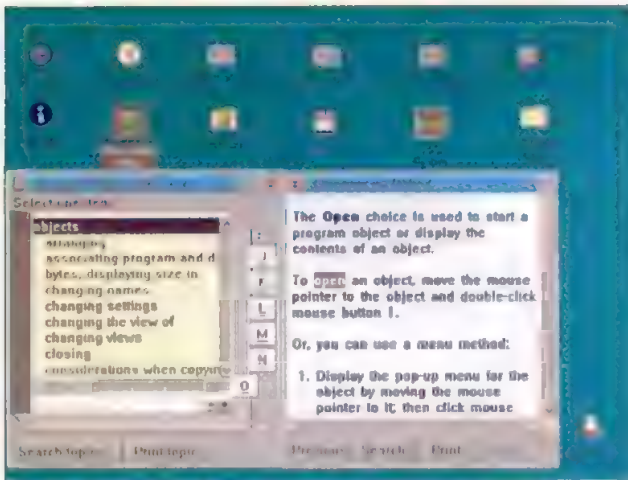
With OS/2, you can stop dealing with the limitations of the past, and start rising above them.

higher

working within the 640K barrier, take advantage of more of your computer's memory.

Use the PMSeek feature to search for files. Use the built-in ICON editor to custom-design your own icons. Use the Productivity Alarms object to schedule automatic backups,

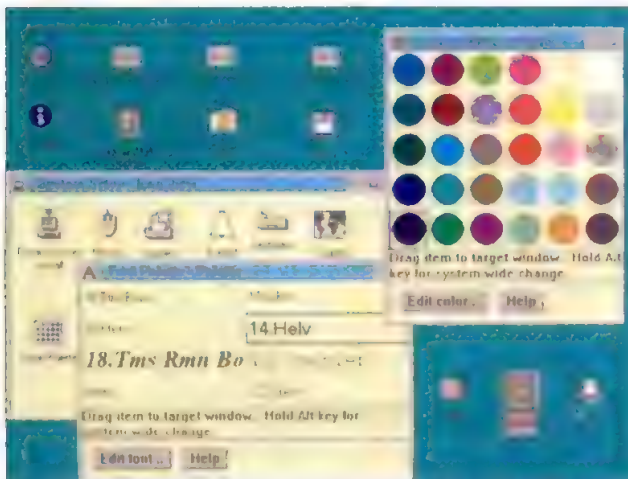
level.



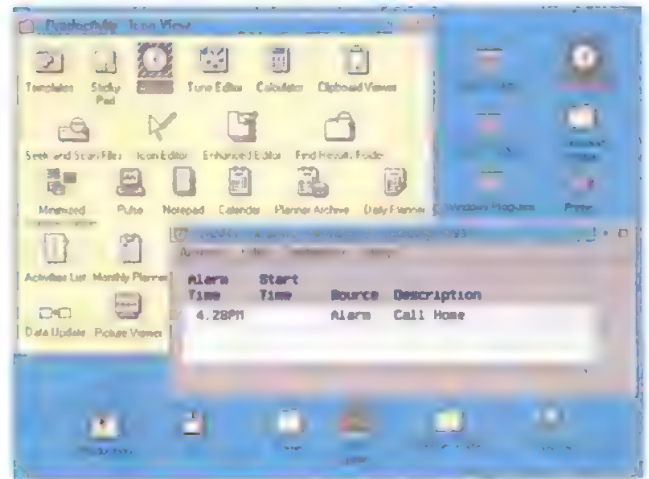
In the Workplace Shell, everything appears as an object. It's a simple, intuitive, more efficient way to work.



With built-in networking features, OS/2 was designed to excel in both standalone and connected environments.



Organize and customize your desktop to look and work the way you want it to.

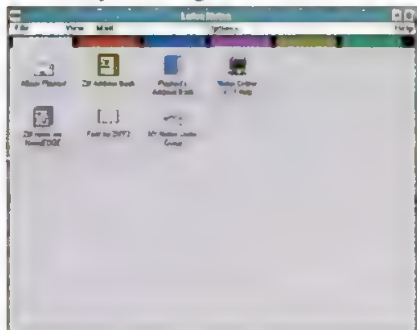


You can set alarms to remind you of events with the Alarms function in the Productivity folder.



Lotus Development Corp.

Lotus's application-integration strategy is centered on communications and networking rather than on a single document residing on a standalone workstation. While other companies talk about objects integrated into a com-



Lotus Notes

pound document, Lotus envisions an environment where data of all kinds will be organized, coordinated, and shared through a communications vehicle. That vehicle is Notes, Lotus's groupware package, and cc:Mail, its electronic-mail product.

This "communications-centric" view, articulated by Lotus senior vice president of software development and chief technical officer John Landry, involves seeing objects—such as e-mail messages, graphs, and parts of documents and spreadsheets—within the "object store" of Notes.

One way this might work is via future implementation of Chronicle—the code name for a technology Lotus is developing for its 1-2-3 spreadsheet. Chronicle allows users to record alternative scenarios for various ranges of cells. Notes could store these independent views, tracking which user created or modified each. Similarly, a Notes database could store and track the individual contributions to a word-processing document created with an application such as Lotus's Ami Pro. In both cases, the information would become part of a shared database.

With this strategy, applications such as word processors and spreadsheets could act as editors that get used on appropriate portions of information. Notes was one of the earliest OLE 1.0 containers, but Lotus also has its own internal TOOLS (Technology for Object Oriented Linking & Sharing) to handle shared objects and methods. These include drawing, charting, annotation, mail enabling, and scripting modules, all of which are capable of in-line editing. For now, TOOLS objects use the OLE 1.0 specification, although Landry says Lotus plans to extend TOOLS so that objects can act as OLE 2.0 objects as well. One example of Lotus's in-line editing that already exists is the drawing module within Ami Pro 3.0. When you double-click on a graphics frame, the menu changes to supply appropriate drawing tools.

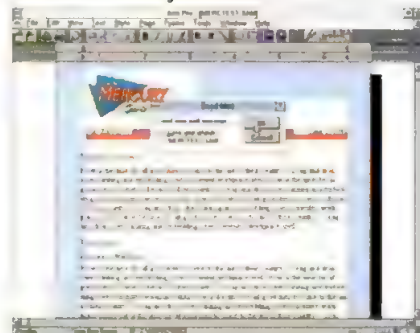
In a shared-information environment, applications must also be mail-enabled. To this end, Lotus has been one of the primary forces behind the Vendor Independent Messaging (VIM) standard. Irene Greif, Lotus's director of workgroup technologies, says that in addition to standard e-mail, applications will also need their own mailboxes for application-to-application communication.

Lotus also supports VIM because it is integral to the company's cross-platform solution. Notes and other Lotus applications are expected to appear on Windows, NT, OS/2, Macintosh, and Unix. In fact, Lotus sees Notes itself becoming an application environment with published application programming interfaces (APIs) running on top of Noteware, a system software layer that runs in multiple operating environments.

Today, Lotus applications probably look and feel more consistent than those from other vendors. This can be attributed to Lotus's internal Ami

Frame Interface Development System (AFIDS), which creates user interface components. For instance, nearly all of Lotus's Windows applications share elements such as SmartIcons and a status bar on the bottom of the screen. Landry says this look will one day be enhanced through innovations such as an InfoBox, a pop-up box that's currently activated with the right mouse button in Improv 2.0 for Windows.

The products will also use a common macro language, called LotusScript, designed as an extension to BASIC. It would replace keystroke macros and provide a single model to manipulate objects. An early version of LotusScript is planned for Improv 2.0, with a more object-oriented version



Mail-Enabling

planned for later in the year. Ultimately, all Lotus applications will be able to use LotusScript or other scripting languages.

Because applications from a single vendor can be designed to use shared tools and a consistent user interface, Landry believes they will one day work better together. He says users will want a suite of applications such as Lotus's SmartSuite to take advantage of this, adding that vendors who don't offer a suite will mostly sell their applications to other software vendors, who will then resell them to users. Notes becomes the network glue between these applications or editors. □

Applications Integration

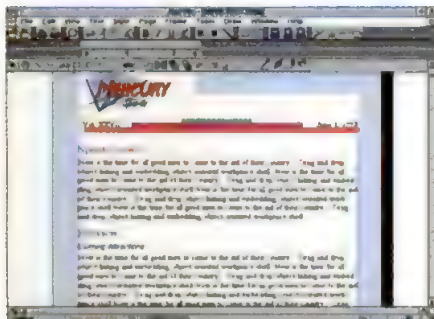


Many applications have common functions, such as spell checking, charting, drawing, and scripting features. Most major developers are creating common modules to provide these features to all of their applications. This could reduce the number of necessary tools and ensure their consistency.

modules. Their products might share, for instance, a single common charting or spell-checking engine. This would be advantageous for developers because they would only have to develop a single library that works across all of their packages; it would be better for customers because multiple programs from one vendor tend to look and act alike. A single spell-checker across applications also saves considerably on disk space.

Lotus Development Corp. has come up with a variation on this that presents a different approach to OLE. Its word processor, Ami Pro, allows you to place a drawing within your document and edit it using Ami Pro's drawing module, all while still being able to see the complete document. This *in-place* editing allows you to see the surrounding context of what you are editing.

DDE, OLE 1.0, and individual



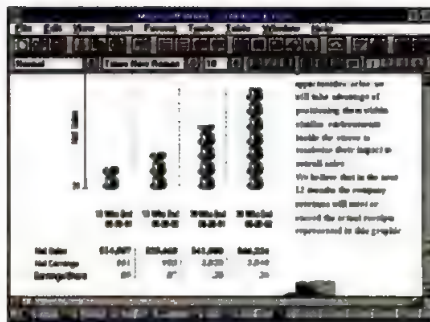
While OLE 1.0 forces you to open a separate window when you edit an inserted object, Lotus's Ami Pro offers *in-line* editing of drawings. When you click on a drawing, you can access a new toolbar with drawing commands, but you remain within the main word-processing document.

approaches like Ami Pro's are incremental steps toward creating a more document-oriented approach to software. What we really want is a situation that lets us both choose the modules we want from multiple vendors and edit data in the context of its containing document. We also want to be freed from the persistent worry that links will be broken when files move.

OLE 2.0

A number of modular, integrated alternatives are now being promoted. The most visible of these is Microsoft Corp.'s OLE 2.0 standard for Windows, which Microsoft developed following discussions with many software vendors.

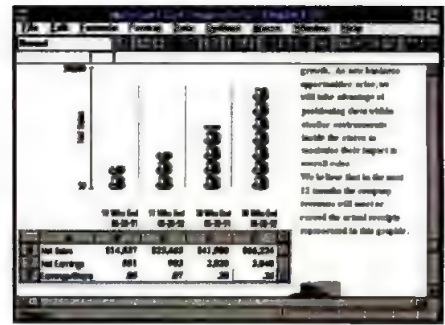
OLE 2.0 is currently in beta testing and is expected to be released later this year. OLE 2.0 will provide *in-place* acti-



These demonstration screens, simulating Microsoft Word and Excel, show how OLE 2.0 might let you create a compound document including word-processing, spreadsheet, and graphics components. Note that the menus and toolbars belong to the word-processing document.

vation and editing. Effectively, you'll double-click on an object and receive the basic menus and tools of the application that created it, while still seeing the complete container document.

In theory, the menus of the two programs would negotiate, so you might have the common File and Edit menus of the container program, as well as specific menus appropriate for the object you are editing. Eventually, a similar process might negotiate the toolbars of the two applications. The implementation of this process is likely to begin with vendors having multiple applications that share interface components.



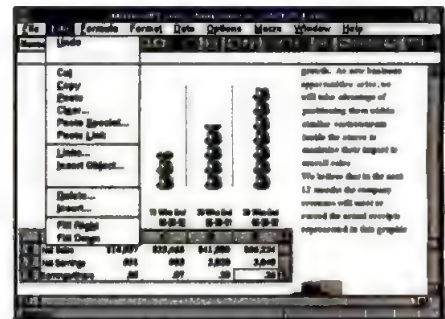
In OLE 2.0, when you select the spreadsheet portion of a document, you can edit the spreadsheet within the compound document. This means you don't have to open up a separate window, as you do in OLE 1.0. Note that it now looks like a spreadsheet and offers the spreadsheet toolbar.

Even with a single vendor providing OLE 2.0, things could be jarring. The original applications menus and most of the tools would disappear. And the precise way that OLE 2.0 will work remains somewhat up to the implementation of each vendor. Microsoft has published guidelines to help smooth the process.

The promise is that you can click on a chart and immediately get your graphing tools, click on a spreadsheet and be inside of your favorite spreadsheet application, and click on text to use your word processor—all without losing the context and flow of your compound document.

OLE 2.0 will also bring drag-and-drop manipulation of objects from one application window to another. For example, you should be able to embed a chart within a spreadsheet and then drag the chart into a word processing window.

Several changes make the 2.0 specifi-



In OLE 2.0, when you are in a word-processing document and open an object created in a spreadsheet, you will get an appropriate spreadsheet menu. Applications will use "menu negotiation" to display these context-appropriate menus.

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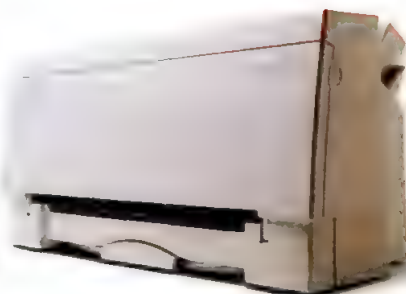
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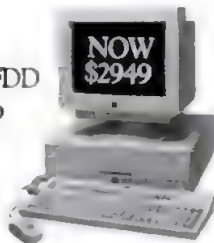
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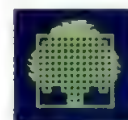
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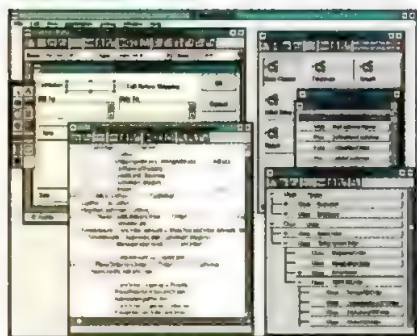
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Computer Associates International

Because Computer Associates has a large number of applications for mainframe and midrange systems, it tackles applications integration from a slightly different angle. CA talks about "mission-critical" and "line-of-business"



CA-Visual Objects for Clipper

kinds of applications more than other PC vendors do, because these concerns have been the key domain of most larger computer systems.

To promote its strategy, CA has created a comprehensive development plan called CA '90s (Computer Architecture for the '90s), which is designed to take portable components and run them across multiple platforms. A large part of this effort is concentrated on helping customers who are adapting both PC and mainframe applications for use on machines of different sizes.

CA is tying together a variety of development systems that run on multiple platforms through a strategy that includes support for client-server applications, graphical environments, object-oriented programming, and visual development systems. CA emphasizes incremental steps that preserve investments in previous applications.

On the development side, CA plans to let developers create a hybrid of traditional procedural code and newer event-driven, object-oriented code. As part of this push, the company plans to extend existing languages via its "Aspen" technology. (Aspen was origi-

nally developed by Nantucket Corp. for future versions of Clipper Xbase compiler. CA bought the technology and named the product CA-Visual Objects.) CA-Visual Objects will be available for multiple languages, ranging from Xbase (via CA-dBfast and CA-Clipper) to COBOL to BASIC (via Realizer). Conceptually, this "wrapping" of legacy code within the structure of an object-oriented graphical user interface-based application allows for incremental refinement of existing applications.

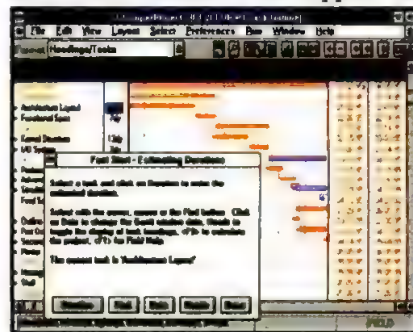
In addition, CA wants its different applications to become part of an integrated development environment. For instance, the company's CA-QbyX query system can operate as a stand-alone application or be used as the query editor in its CA-Visual Objects program. CA plans to make its CA-RET report writer a part of applications such as its CA-Realizer development environment and ACCPAC Simply Accounting for Windows.

Like other companies, CA is planning a macro language designed to be used with multiple applications. CA's CABLE (Computer Associates Basic Language Extended) is a subset of Realizer that doesn't include its forms development capability. "This will turn all applications into application-development systems," says Marc Sokol, director of product strategy. Applications such as the company's CA-Compete spreadsheet and SuperProject will expose their application programming interfaces (APIs) for use by CABLE, Sokol says. CA plans to make CABLE available to other software developers.

On the applications side, CA is working on sharing components and making its applications work together. CA-Cricket Graph is becoming a graphical dynamic link library (DLL) that can be added to other packages,

such as Compete. CA will also integrate some of its more targeted products to work with some of the general productivity applications. For instance, it wants to link programs such as CA-SuperProject with specific programs designed to aid application-size estimation (CA-FPXpert), project size and cost estimation (CA-ESTIMACS), and project planning (CA-PLANMACS).

CA has been a little slow to adopt some of the industrywide methods of integration, but work is underway. Realizer, dBfast, SuperProject, and Compete currently support Dynamic Data Exchange (DDE). As yet, no CA products support OLE. Realizer 2.0, due later this year, is scheduled to act as an OLE container with support for



CA-Realizer/CA-SuperProject

OLE 1.0. "OLE 2.0 makes a lot of sense. Today, OLE is still more of a checkbox item than a real useful tool to most customers," Sokol says.

CA will also support a number of standards for tying together database and other services, including Microsoft's Windows Open Services Architecture (WOSA) and Open Database Connectivity (ODBC) standards, and the IDAPI standard being promoted by Borland International and others.

The company has plans to develop its full line of applications for a variety of platforms, including Windows, OS/2, and NT; it also plans to tie together applications on multiple platforms. □

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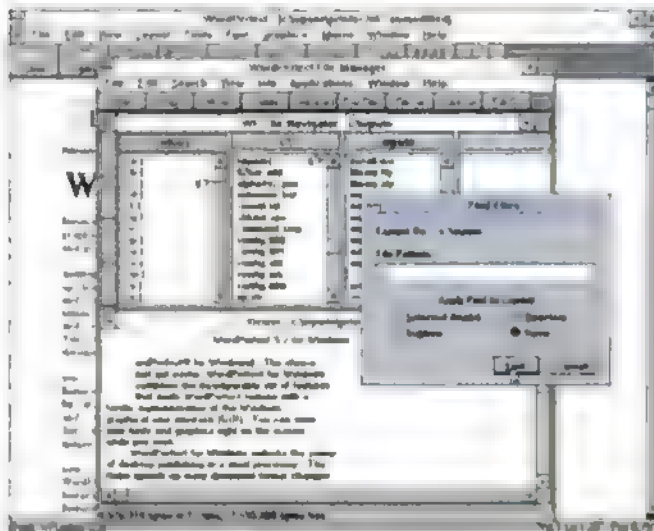
WordPerfect Corp.

You shouldn't be surprised to find that WordPerfect's view of application integration is centered around the document. This view is reflected in the company's suite of products, ranging from its flagship word processor to its still-unreleased forms package called InForms, which allows you to route information and documents over the electronic-mail in the company's new version of its WordPerfect Office. WordPerfect will also be offering a Windows version of WordPerfect Presentations, a business-presentation package, and it just acquired Reference Software, a manufacturer of word-processing tools.

Even though it includes spreadsheet and database products, the WordPerfect suite of offerings is oriented around the document. Mail and the forms package act as the underlying transport system. As part of this strategy, WordPerfect 5.2 for Windows can act as an OLE 1.0 container. The company is committed to working with all major applications via standards such as OLE and Dynamic Data Exchange (DDE). It's also committed to working on multiple platforms.

Although WordPerfect has its own mail product with its own application programming interface (API), the

company intends to support Vendor Independent Messaging (VIM) and Messaging Application Programming Interface (MAPI). Already, WordPerfect 5.2 lets users send mail from within the application and receive mail in WordPerfect Mail for Win-



WordPerfect for Windows 5.2

dows or other mail systems such as cc: Mail. Support for Digital Equipment Corp.'s Teamlinks Mail and an IBM PROFS interface are also planned.

Document management is central to the strategy. WordPerfect 5.2's File Navigator includes a file viewer and QuickFinder, a search-and-retrieval tool. You can imagine this technology being extended to the mail system to help you view any document you receive—even if you don't have the application that created it. □

within other objects). Moreover, it is designed to do a better job of maintaining links when the object file is moved. With OLE 1.0, any movement of object files (to a new directory, for example) resulted in lost links. With OLE 2.0, if you move a container and an object to the same directory, OLE is supposed to maintain those links. But if you move an object separately, the links will still be lost.

OLE 2.0 is also designed to be programmable. It allows applications to "expose" their various commands and functions. Macro languages will be able to use these functions through published application programming interfaces (APIs).

MACRO LANGUAGES

With a macro language, a macro developed in one program can call other programs' functions. A macro could tell a spreadsheet object inside a word processor that it was time to recalculate or to insert new values into certain cells.

Many large software vendors are working on macro languages that should work across their applications. Microsoft is developing a programming tool that can be used to control OLE-enabled applications. It is also developing Object Basic, planned as a proprietary macro language that will use this feature. Lotus is working on LotusScript, designed to be a common model to manipulate Lotus products as well as a replacement for keystroke macros. Computer Associates is developing the CABLE language (Computer Associates Basic Language Extended), a subset of CA-Realizer (the company's BASIC program), to be added to its major applications.

Some are concerned that Microsoft's own applications group has a head start on other software vendors. Competitors agree that Microsoft is likely to be the first to ship applications that implement OLE 2.0, and its implementation is likely to become a de facto standard. The question is how quickly the others can follow.

THE OBJECT-ORIENTED DESKTOP

Other environments are also growing more object-oriented. IBM's OS/2 already includes the System Object Model (SOM), which lets programmers create objects that can be used by other objects. SOM is currently being extended to work with multiple programming languages and on multiple systems.

Apple System 7 has an OLE equivalent with Publish and Subscribe, including a feature called Apple Events—a set of external messages that applications can send and reply to. UserLand Software of Menlo Park, California, offers a third-party cross-application language built on Apple Events, and Apple is working on its own cross-application

cation more robust than OLE 1.0. There is a new format, DocFiles, which applications will use for storing objects. With this format, compound documents will act as self-contained file systems. This format will serve as the underpinning for the file system in Cairo, the planned object-oriented version of Windows.

As a result, OLE 2.0 should be faster than OLE 1.0; it will let objects remain on-disk until needed, rather than requiring that they get loaded into memory each time the document is opened. It will also allow only portions of objects to be written into memory. OLE 2.0 also has better support for nested objects (objects

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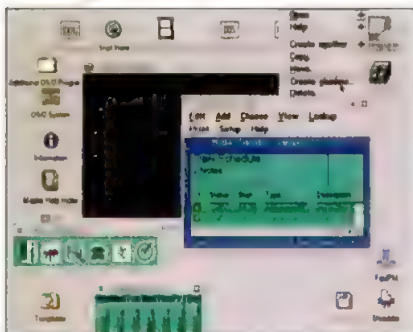


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IBM

IBM positions OS/2 as the "integrating environment," which allows you to run applications created for DOS, Windows, and OS/2. But OS/2 also has a variety of features that help integrate these applications. The most visible ex-



Workplace Shell has object-oriented features.

ample is the Workplace Shell user interface. It allows for object-oriented applications and supports actions such as dragging information between applications.

According to Cliff Reeves, IBM's manager of object technology products, Workplace Shell is based on IBM's System Object Model (SOM), which allows programmers to create objects that become part of the system. SOM is the backbone of the interapplication communications and drag-and-drop features. Applications designed for SOM can share a common printer or shredder icon or they can extend the file-management features built into the operating system.

John Soyering, director of software development programs for IBM Personal Software Products, points to the OS/2-based DeScribe and cc:Mail as applications that use SOM to integrate themselves with the Workplace Shell. Essentially, cc:Mail for OS/2 consists of three large SOM objects: an inbox, an outbox, and a directory listing. These objects work with each other and can be used by other SOM applications.

Other examples include Relish, a

Workplace Shell-based calendar from Sundial Systems (Seal Beach, California). Relish lets you print by dragging the date to the desktop printer icon. Other SOM-based designs, such as those of mortgage loan analysis tools from Footprint Software (Toronto, Canada), offer more vertical market functionality. While the number of SOM-based applications is relatively small today (even the applets that come with OS/2 do not support it), Soyering expects that number to increase as OS/2 compiler support increases. Today, SOM is supported commercially only in C; IBM is working with compiler vendors to make it possible to write SOM-compliant applications in C++, COBOL, and Smalltalk.

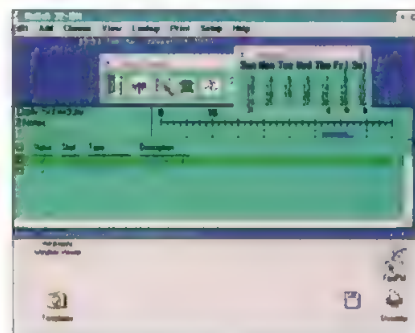
OS/2 supports a variety of other standards that can be used across applications that were designed to run on different platforms. For example, you can use a common clipboard to cut and paste, cutting from a DOS application and pasting into a Windows or OS/2 application. Or you can paste Windows or OS/2 information into DOS applications, although most DOS programs can only accept text.

Dynamic Data Exchange (DDE) works almost identically under OS/2 as it does under Windows, but you can use it between Windows and OS/2 applications. Windows applications that come with the OLE libraries can integrate data while running under OS/2. OLE 1.0 support is part of the Windows 3.1 support that IBM is adding to its upcoming OS/2 2.1. Though OLE support is not part of OS/2 applications per se, Soyering says Windows applications are only now catching up to the drag-and-drop and seamless integration features that are part of SOM.

IBM's strategy is to incorporate more object-oriented and applications-integration features into future versions of the operating system. The next

major step is a microkernel-based Workplace Operating System. Larry Loucks, IBM Fellow and director of software architecture, says this system will be based on the Mach microkernel, with multiple "personality modules"—such as AIX and OS/2—on top of it. IBM will later introduce a more object-oriented Taligent System, the result of a joint venture with Apple Computer.

SOM enhancements, including a version called Distributed SOM (DSOM), should allow objects to be shared with other machines via a network. DSOM is designed to be location- and language-independent. Versions of DSOM for AIX and OS/2 are being readied now, with versions for

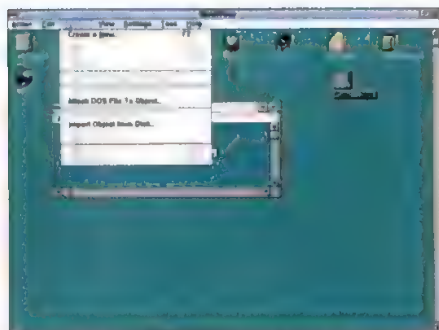


With SOM, applications can be further integrated.

other platforms being planned. These support Object Management Group's CORBA standard for managing objects across platforms and machines. Ultimately, this would bring a true integration to different classes of machines—from laptops to PCs to workstations, minicomputers, and mainframes—thus tying together more of IBM's products.

OS/2 already includes REXX, a cross-application macro language found on other IBM systems as well. Visual programming tools and object-oriented extensions to REXX will make it a powerful cross-platform solution for linking applications. □

Applications Integration



Eventually, most developers look forward to an object-oriented desktop. Some products, such as Hewlett-Packard's NewWave (above), which sits on top of Windows 3.1, add object-oriented features to existing environments. NewWave uses agents to complete interapplications tasks.

macro language, Apple Script. It has also announced support for its own object-oriented file format, Bento, and plans for a larger, more object-oriented solution—Apple Open Collaborative Environment (AOCE). A Windows version of Apple's Bento and a Mac version of OLE (from Microsoft) are on the way.

The evolution is toward an object-oriented world where both the applications and the operating system are object-oriented. Down the road, you might not buy a new application. Instead, you would install a new tool, which could be used in conjunction with your other tools.

There are already several examples of what this object-oriented world might look like, such as NextStep and other Unix-based solutions. GO Corp.'s Penpoint system uses a notebook metaphor where tools can be mixed and matched

across applications. Hewlett-Packard's NewWave environment brings some of these features to the Windows desktop, including an agent facility for programming integrated applications. Other systems under development include Taligent, the joint venture of Apple and IBM.

THE FUTURE IS DOCUMENT-CENTRIC

Microsoft's vision includes an object-oriented version of Windows called Cairo. Cairo is designed to build on the OLE 2.0 specification and the Windows Open Services Architecture (WOSA), with new 32-bit APIs added; it will include a new user interface and a more advanced object model that is expected to combine directory, mail, and object storage. Central to this system is a file system that will let you search and retrieve objects based on both their contents and their properties. Microsoft expects to show Cairo publicly in the fall, although the product is not planned for introduction until late 1994.

Regardless of whether tomorrow's leader is Cairo or another object-oriented operating system, most industry observers believe that we are moving toward integration built around reusable components that act as tools you can use in any document. In part, the movement is fueled by the fact that every year, we expect more and more out of our applications. Vendors wanting to comply with our wishes find that they can add more

architecture, believes that in about two years customers will want to start buying components. He predicts that people will have a small number of very general tools, such as a text editor, spreadsheet cell engine, and chart tool, as well as a large number of special-purpose tools. This will allow us to move from a view of computing that is centered on applications to one that is centered on tools and documents.

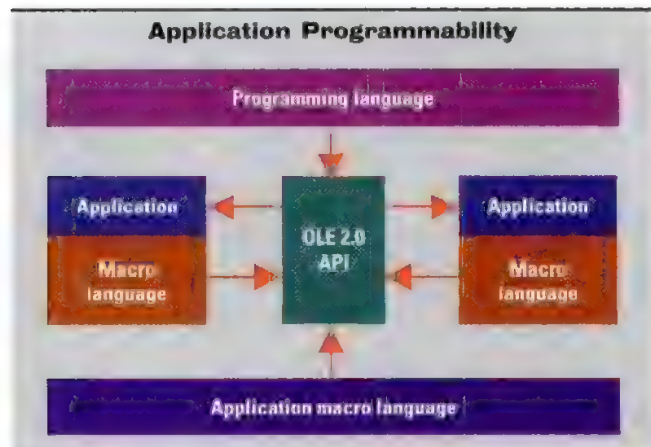
In this kind of environment, you are still likely to start a document by choosing a template that contains the document semantics, says Microsoft executive vice president Mike Maples. Document semantics are important because different kinds of documents organize pages

*You'll be able to mix and
match products to
make your environment
work the way you
want it to work.*

differently. With word processing documents, pages tend to flow. In database report writers, page breaks often depend on the data itself. In presentations, pages tend to be fixed.

After choosing the main document environment, you'll be able to add all sorts of tools. There will probably be more tools designed to replace those in traditional applications—more tools intended for special purposes. We are also likely to see more written specifically for individual businesses. You'll be able to mix and match products to make your environment work the way you want it to work.

There's a long way to go—and many obstacles to overcome—before this becomes a reality. The specifications and standards still have to be completed, and the operating environments and applications themselves need to be written or rewritten. But object orientation promises to change the way we use computers, making application integration not just a welcome feature but a basic way of computing.



Applications will be able to "expose" their features via an interface such as OLE 2.0. This will let general programming languages and macro languages within a program control other programs.

features if they use reusable components. This allows them to break down their applications into smaller, more numerous pieces and create applications out of reusable components. Customers gain the freedom to assemble pieces of software into solutions that fit their particular needs.

Alex Morrow, who is Lotus Development Corp.'s general manager of cross-product

Navigating Applications Integration

Making programs work together is easier with the information in these charts.



by Joseph Desposito

The first chart, "DDE, OLE, and E-Mail Access," contains information on the DDE and OLE capabilities of nine popular Windows programs, specifying whether they act as clients or servers in the DDE and OLE environments. The chart also indicates which of four electronic-mail packages are compatible with each program. (A yes answer implies menu access to the specified kind of e-mail.)

The multipage chart that follows, "How to Make Applications Work Together," indicates the primary ways one application (in the left-hand column) can integrate data from another (in the top row of the chart): by means of a Direct Read, Direct Data Access, a File Import, the Windows Clipboard, Object Linking, or Object Embedding. A Read involves calling up a file, while Direct Access means examining file contents without bringing them into the application. Import involves a

translation of file formats. Wherever Linking or Embedding is an option, the first columns indicate which commands the application uses to support the process.

Note that all the listed products can import ASCII files, and many can export data to file formats other than their own. Also, many vendors have developed macro languages or other hooks to external programming languages that allow various degrees of integration. □

DDE, OLE, and E-Mail Access

	DDE		OLE		E-MAIL ACCESS			
	Client	Server	Container (client)	Object (server)	cc:Mail	Lotus Notes	Microsoft Mail	WordPerfect Office
Ami Pro 3.0 for Windows	■	■	■	■	■	■	□	□
Microsoft Word for Windows, Version 2.0	■	■	■	■	□	□	■	□
WordPerfect 5.2 for Windows	■	■	■	□	■	□	■	■
Lotus 1-2-3 for Windows, Release 1.2	■	■	□	□	■	■	□	□
Microsoft Excel 4.0 for Windows	■	■	■	■	□	□	■	□
Quattro Pro for Windows, Version 1.0	■	■	■	□	□	□	□	□
Freelance Graphics for Windows, Release 2.0	■	■	■	■	■	■	□	□
Harvard Graphics for Windows, Version 1.03	■	□	□	□	□	□	□	□
Microsoft PowerPoint for Windows, Version 3.0	□	□	■	■	□	□	■	□

All data in these charts is based on PC Magazine research and vendors' reports.

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How to Make Applications Work Together

	OLE COMMANDS		DATA FROM:			
	Linking commands	Embedding commands	WORD PROCESSORS			
			Ami Pro 3.0 for Windows	Microsoft Word, Version 5.x	Microsoft Word for Windows, Version 2.0	WordPerfect, Version 5.1
WORD PROCESSORS						
Ami Pro 3.0 for Windows* (Lotus Development Corp.)	Edit/Paste Link	Edit/Insert		Import	Import, Clipboard, Linking, Embedding	Import
Microsoft Word, Version 5.x (Microsoft Corp.)			Clipboard		Import, Clipboard	Import
Microsoft Word for Windows, Version 2.0 (Microsoft Corp.)	Edit/Paste Special/Paste Link	Insert/Object	Clipboard, Linking, Embedding	Import		Import
WordPerfect, Version 5.1 (WordPerfect Corp.)				Import		
WordPerfect 5.2 for Windows (WordPerfect Corp.)	Edit/Paste Link	Edit/Insert Object	Import, Clipboard, Linking, Embedding	Import	Import, Clipboard, Linking, Embedding	Read
SPREADSHEETS						
Lotus 1-2-3 for DOS, Release 2.4 (Lotus Development Corp.)						
Lotus 1-2-3 for DOS, Release 3.4 (Lotus Development Corp.)						
Lotus 1-2-3 for Windows, Release 1.1 (Lotus Development Corp.)			Clipboard		Clipboard	
Microsoft Excel 4.0 for Windows (Microsoft Corp.)	Edit/Paste Link	Edit/Insert Object	Clipboard, Linking, Embedding		Clipboard, Linking, Embedding	
Quattro Pro 4.0 for DOS (Borland Corp.)						
Quattro Pro for Windows, Version 1.0 (Borland Corp.)	Edit/Insert Object	Edit/Paste Format	Clipboard, Linking, Embedding		Clipboard, Linking, Embedding	
PRESENTATION GRAPHICS						
Freelance Graphics for Windows, Release 2.0 (Lotus Development Corp.)	Graph/Import (Link)	Edit/Paste Link	Clipboard, Linking, Embedding		Clipboard, Linking, Embedding	
Harvard Graphics, Version 3.0 (Software Publishing Corp.)						
Harvard Graphics for Windows, Version 1.03 (Software Publishing Corp.)			Clipboard		Clipboard	
Microsoft PowerPoint for Windows, Version 3.0 (Microsoft Corp.)	Edit/Paste Special	Edit/Insert	Clipboard		Read, Import, Clipboard, Linking, Embedding	

* In Ami Pro, objects can be embedded only in frames

COVER STORY
Applications Integration

CONTINUES

SPREADSHEETS

WordPerfect 5.2 for Windows	Lotus 1-2-3 for DOS, Release 2.4	Lotus 1-2-3 for DOS, Release 3.4	Lotus 1-2-3 for Windows, Release 1.1	Microsoft Excel 3.0 for Windows	Microsoft Excel 4.0 for Windows	Quattro Pro 4.0 for DOS	Quattro Pro for Windows, Version 1.0
Import, Clipboard, Linking, Embedding	Import (.WK1, .FMT)	Import (.WK3, .FM3)	Import, Clipboard, Linking, Embedding	Import, Clipboard, Linking, Embedding	Import, Clipboard, Linking, Embedding		Clipboard, Linking, Embedding
Import, Clipboard	Import (.WK1)	Import (.WK3)	Clipboard	Import, Clipboard	Clipboard		Clipboard
Import, Clipboard, Linking	Import (.WK1)	Import (.WK3)	Import, Clipboard, Linking	Import, Clipboard, Linking, Embedding	Import, Clipboard, Linking, Embedding		Clipboard, Linking, Embedding
Read, Import	Import (.WK1, .FMT)	Import (.WK3, .FM3)	Import	Import	Import	Import	
	Read (.WK1), Import (.WK1)	Read (.WK3), Import (.WK3)	Read, Import, Clipboard	Read, Import, Clipboard, Linking, Embedding	Clipboard, Linking, Embedding	Read, Import	Clipboard
		Import (.WK3, .FM3)	Import				
	Read (.WK1, .FMT)		Read				
Clipboard	Read (.WK1, .FMT)	Read (.WK3, .FM3)		Import, Clipboard	Clipboard		Clipboard
Clipboard, Linking	Read (.WK1, .FMT)	Read (.WK3, .FM3)	Read, Clipboard, Linking	Read, Clipboard, Linking, Embedding			Clipboard, Linking
	Read (.WK1), Import (.WK1, .FMT)	Import (.WK3, .FM3)	Read, Import				
Clipboard	Read (.WK1, .FMT), Import (.WK1, .FMT)	Read (.WK3, .FM3)	Read, Import, Clipboard, Linking	Read, Import, Clipboard, Linking, Embedding	Read, Import, Clipboard, Linking, Embedding	Read, Import	
Clipboard, Linking, Embedding	Read (.WK1)	Read (.WK3)	Read, Clipboard, Linking, Embedding	Read, Clipboard, Linking, Embedding	Read, Clipboard, Linking, Embedding		Clipboard, Linking, Embedding
	Import (.WK1)	Import (.WK3)	Import	Import	Import		
Clipboard	Import (.WK1)	Import (.WK3)	Import, Clipboard	Import, Clipboard	Import, Clipboard		Clipboard
Clipboard	Import (.WK1)	Import (.WK3)	Clipboard	Read, Import, Clipboard, Linking, Embedding	Read, Import, Clipboard, Linking, Embedding		Clipboard

DATA INTO:

142 PC MAGAZINE MARCH 30, 1993

ENDS

PRESENTATION GRAPHICS			GRAPHICS FILE FORMATS				
Harvard Graphics, Version 3.0	Harvard Graphics for Windows, Version 1.03	Microsoft PowerPoint for Windows, Version 3.0	.CGM	.EPS	.PCX	TIFF	.WMF
	Clipboard, Linking, Embedding	Clipboard, Linking, Embedding	Import	Import	Import	Import	Import
Import	Clipboard	Clipboard		Import	Import	Import	
Import	Import, Clipboard	Clipboard, Linking, Embedding	Import	Import	Import	Import	Import
			Import	Import	Import	Import	Import
	Clipboard	Clipboard, Linking, Embedding	Import	Import	Import	Import	Import
			Import				
			Import				
	Clipboard	Clipboard	Import				
	Clipboard, Linking	Clipboard, Linking, Embedding					
Read			Import				
	Clipboard	Clipboard	Import	Import	Import	Import	
Import	Clipboard, Linking, Embedding	Clipboard, Linking, Embedding	Import	Import	Import	Import	Import
	Read		Import		Import	Import	
Read, Import			Import		Import	Import	Import
	Clipboard, Linking, Embedding		Import	Import	Import	Import	Import

PORTABLE PCs

The Laptop Gap

Always has been. Always will be. The gap between the features and performance of portable and desktop computers widens and closes, but it never goes away. Sometimes desktops pull away. Sometimes laptops draw closer. Right now, the best portable PCs have narrowed the gap—somewhat.

In this review, PC Magazine Labs takes a look at 31 notebook systems introduced since last fall's Comdex computer show. While none runs at the top 66-MHz speed of the fastest desktop systems, two-thirds of the reviewed notebooks are based on some variant of the Cyrix, IBM, or Intel 486 chips. Three systems have clock-doubled 50-MHz CPUs, just one clock-speed increment removed from the top. And, one unit is based on Intel's low-voltage 486SL/25 CPU, which has been designed for the rigors of life on the road. More on that development later.

Every one of the 31 systems here is capable of

While computer makers squeeze more desktop features into their notebooks and enhance battery life, buyers are demanding even more. We test 31 mobile powerhouses.

by Bill Howard



running Microsoft Windows and has hard disks that are capable of storing the huge program and data files associated with Windows. Clearly, some notebooks do Windows more efficiently than others. And the ones that do it best are, not very surprisingly, the bulkier, heavier, and more expensive systems, such as the Compaq LTE Lite/25E, the IBM ThinkPad 700C, the Toshiba T4400C, and the Compaq LTE Lite 4/25C.

The extent to which notebook makers recognize the importance of Windows is demonstrated by the components found in these notebooks:

- Twelve had color screens; another, the AST PowerExec 3/25SL has a color option, although we did not receive it in time to test it; and one Compaq model, the LTE Lite/25E, offers a dazzling active-matrix monochrome display that is still without equal in the world of liquid crystal technology;
- Almost every vendor offers at least a 120MB hard drive, and ten offer capacities of 200MB or greater;
- Twenty-two machines had some sort of internal pointing device; the majority of them had built-in trackballs.

Even users who don't want or need Windows benefit from the intense competition that forces down the price of perfectly adequate DOS-oriented notebook systems to \$1,500 or less. Many 386-based systems with at least a 60MB drive and 2MB RAM cost less than \$2,000.

WHAT'S NEW, WHO'S HOT

The major vendors that have aggressive, desirable products in this review include

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attachment in desktop PCs. There's also an extensive security system that includes a key-based interlock, an optional Zenith-style port replicator, and a snap-on front-mounted trackball.

Digital Equipment Corp. sells a related version of the PowerExec as the DECpc 325SL, which was not available in time for a full review, but we were able to use one for a few weeks, and we found it to be an overall solid unit with good battery life. The one negative point was the unit's suspend-and-resume function, which sometimes didn't respond.

Compaq has three machines that we

AST, Compaq, IBM, and Texas Instruments. The latest models from other major-label makers such as NEC, Toshiba, and Zenith Data Systems have either been out for a few months and have been reviewed already, or they were shipped after our deadline and will be included in our next review, in August, 1993.

AST's solid but aging Premium Exec line has been superseded by the slimmer, svelter, 6.2-pound AST PowerExec 3/25SL, available with one of three screens: monochrome, passive color, or active-matrix color. The PowerExec's hard disk is removable and can be used with a drive bay at-

reviewed: the first Intel 486SL-based active-matrix color system, the LTE Lite 4/25C; the first PC-based active-matrix monochrome system, the LTE Lite/25E, with an enhanced version of the Hosiden Corp. display panel used previously in the Apple PowerBook; and the value-line Compaq Contura 3/25C, with a passive-matrix color display.

IBM's portables used to be good for a laugh. Now they're just good, period. Particularly the \$4,825 matte black, 7.6-pound ThinkPad 700C with its dazzling 10.4-inch active-matrix color display, which is similar to the screen on the bulky, AC-only Toshiba T6400 luggable. Both displays come from Display Technologies Inc. (DTI), the IBM-Toshiba joint venture. But the most talked-about feature is TrackPoint II, a stubby little pointing device that looks like a pencil eraser jutting up between the G and H keys. Press it in the direction you want the cursor to go. The harder you press, the faster the cursor moves.

IBM also offers a monochrome version, the IBM ThinkPad 700, for \$2,950. While ThinkPad was first used last year as the name for its tablet computer (see the sidebar "State of the Slate"), IBM now uses the ThinkPad appellation for its entire line of portables. The other IBM system in this review, the ThinkPad 300, is a more conventional notebook PC, although it includes a built-in Ethernet connection. If Ethernet sounds unusual from the company that invented Token-Ring networking, it's because the 300 is really a ZDS notebook in disguise.

With its TI TravelMate 4000 WinDX2/50, Texas Instruments takes a leadership role with near-desktop performance and true portability, with the machine weighing in at 4.4 pounds (without its AC adapter). The monochrome TI system, based on Intel's 486DX2/50 CPU (one of the three DX2/50s in the review, along with the Ergo Nifty Fifty 486/50 Color NoteBrick system and the BSI

Our Contributors: BILL HOWARD is an executive editor and CHRISTOPHER BARR is a senior editor of *PC Magazine*. BRIAN NADEL was the associate editor in charge of this story, and JONATHAN HILL was the project leader. OLIVER RIST is a staff writer, CAMILLE N. CLINE and ANUSH YEGYAZARIAN are editorial researchers, and TIN ALBANO is an editorial assistant. BRUCE BROWN is a contributing editor to *PC Magazine*. PETER LEWIS is a free-lance writer and covers computers for *The New York Times*. MICHAEL BONOMO and ANDREW COLLIER are also free-lance writers.

NB486DX2-50), was first or second in virtually all of our performance tests. With a Battery Rundown score of more than three hours, the TI system fared well in battery life tests, and, due to its unique power-conservation system that shuts down the CPU between keystrokes, it didn't heat up either. Our day-to-day experience with TI systems (and the essentially similar TI-engineered systems sold by Gateway 2000) over the past year has shown that they hold up well.

PARITY FOR HAVE-NOTS

Just as the gap between desktop and laptop has been bridged somewhat, so has the gap between the haves and the have-nots of the portable computer industry—measured in quality, portability, power, and desirability. No longer will you see a rickety 10-pound no-name 286-powered laptop lacking a modem slot, with a transformer the size and heft of a

wrecker's ball, trying to go one-on-one in the marketplace with a 7-pound Toshiba or NEC notebook.

Typically, the size and weight disparity today, if there is one, is no more than a fraction of an inch, a fraction of a pound, or a fraction of an hour of battery life. For this survey of 31 notebook systems, we found that the typical machine including battery and charger weighed 7.9 pounds, had a battery life of 2 hours 15 minutes, and cost \$2,890.

In part, this progress is a result of the law of natural selection among computer vendors, which forced some of the lesser lights of the industry out of business by the end of 1992. Call it the result of computational Darwinism, but those companies that survived the shakeout have done so with the help of competent third-party vendors of system BIOSes, chip sets, and video circuitry such as Cirrus Logic, Headland, Intel, Phoenix Techno-

logies, and Western Digital.

At the same time, the industry is still far from true parity. The majority of the innovations in portable computing tend to come first from the name players with the biggest R&D budgets—and that's not liable to change anytime soon.

NOTABLE FEATURES

The majority of reviewed systems have some form of pointing device, although in our opinion none matches up to the quality of the massive trackball on the Apple Macintosh PowerBook (see the sidebar "Double-Duty Duo"). In Apple's case, you're always running in a graphical mode, so it doesn't make sense to have a half-hearted pointing device. We suspect most portable users want to use the built-in devices on the road, and connect a mouse back in the office.

Our features table notes whether the pointing device is built-in (such as a mini-

HIGHLIGHTS

Portable PCs

THE NEXT STEP in portable processing power, Intel's 486SL chip, appeared in one reviewed system: the Compaq LTE Lite 4/25C. Because of the 486SL's hardware power conservation, Compaq was able to trim the system's weight by using lighter batteries, yet the Lite 4/25C has an acceptable battery life despite its power-hungry active-matrix color screen.

THE BEST PORTABLES have just about caught up with standard desktop systems in terms of performance. The TI TravelMate 4000 WinDX2/50 stands alone in delivering near-desktop processor performance, though it lags a bit in DOS video.

THE AVERAGE PORTABLE PC in this 31-product roundup had a 7.9-pound weight (including a battery charger), a Battery Rundown time of 2 hours 15 minutes, and cost \$2,890.

ALL 31 SYSTEMS are capable of running Microsoft Windows, but some do it better than others. Twelve of the sys-

tems had color screens; impressive Windows performers include the Compaq LTE Lite 4/25C, IBM ThinkPad 700C, and Toshiba T4400C.

INTEGRATED POINTING DEVICES, most of them built-in trackballs, appeared on 22 systems. Unique among them was IBM's TrackPoint II, a stubby eraser-like device that sits between the G and H keys: The harder you press, the faster the on-screen movement.

POINTING DEVICE STYLES varied greatly: We saw integrated models (mini-trackballs or IBM's TrackPoint II), clip-ons (cord-based models, like the Microsoft BallPoint), snap-ons (with a cordless connection), and free-standing models (external mice). Several vendors included a software mouse that you activate by pressing keys.

PCMCIA slots appeared on three machines. There are few PCMCIA-slot products, and several modems and flash memory cards have started ship-

ping. Expect to see the true beginning of this technology later this year.

INTEL CPUs, found in 52 percent of the systems, dominated this group, but nine processors came from Cyrix, four from AMD, and two from IBM.

DISCOUNTS are becoming more erratic. Typical price breaks ranged from 5 to 36 percent, depending on the model and choice of outlet.

APPLE'S DUO SUBNOTEBOOK is a step forward in portable computing technology. Weighing 4.2 pounds, the PowerBook Duo 230 uses a Motorola 33-MHz CPU and has Apple's famous front-mounted trackball. The Duo Dock transforms this portable into a versatile desktop PC.

SECOND-GENERATION pen-based systems, like the NEC UltraLite Auto-graph, are much better than their predecessors; still, they are fairly limited and will be used only in vertical applications, like forms filling.



EDITORS' CHOICE

- **Monochrome:**
Compaq LTE Lite/25E
TI TravelMate 4000 WinDX2/50
- **Color:**
Compaq LTE Lite 4/25C

When you strip away all the hype and unreasonable claims about weight, screen quality, and battery life, the essence of a portable computer boils down to an acceptable compromise between power and portability. In this roundup of the computer industry's

newest notebooks, we saw vendors augmenting their lines with innovative features such as PCMCIA slots (AST Research, Compaq, and Sharp), a key-based security system (AST), and peerless color displays (IBM, Toshiba, and Compaq). The Editors' Choices for this review go beyond delivering one or two new or interesting items to integrating power and usability into an eminently portable package.

ALL-AROUND PERFORMERS

Of Texas Instruments' TI TravelMate twins, the system powered by Intel's 50-MHz 486DX2 CPU stands out based on its near-desktop performance. In almost a clean-sweep, the TravelMate took top performance honors on four of seven benchmark test suites, and lagged in none. Still, the TI TravelMate achieved sensational battery life times of greater than three hours due to its unique internal power-management system that shuts down computing between keystrokes. In a rarity that demonstrates the system's ability to please prospective users, the TravelMate rated all fours on our Suitability to Task measure—the equivalent of straight As. Our only criticisms revolve around the system's near-\$4,000 price.

In a return engagement, the Compaq LTE Lite/25E continues to win rave reviews based on its innovative monochrome active-matrix screen, and all-around solid performance. First-time viewers are usually amazed

at its display, likening it to a black-and-white television screen. The Lite/25E sits near the center of both the price and performance ranges for this test, making it the technological value choice. But, its design really demands a more powerful 486-level CPU.

COLORFUL CONTENDER

The Compaq LTE Lite 4/25C is a machine of firsts: the first 486SL processor in our tests, among the first portables with PCMCIA slots, and the first of a new generation of sub-seven-pound color portables. Its light weight was not at the expense of battery power (it lasted more than two hours on the Battery Rundown test), nor is the 4/25C a 98-pound weakling of the notebook world, scoring at or well-above average on all benchmark test suites. Add to that a 14,400-bps internal modem and an upcoming cellular phone interface, and you have a color notebook with a future.

We also give an honorable mention to the ThinkPad 700 notebook family by IBM. The company clearly has stuck with what works—its talented crew of designers and engineers—and dropped what didn't work—its obsolete, klunky portables that were the butt of industry jokes. The monochrome unit excelled in battery life, and its color cousin has the brightest, richest color screen this side of a lugable computer. Both are full of leading-edge technology implemented to make life on the road easier.

trackball or IBM's TrackPoint II), clip-on (such as Microsoft BallPoint, meaning the unit has a cord and hangs on the side of your system), snap-on (a cordless connection device), or free-standing (such as an external mouse). A few units have a software mouse, meaning you press an activation key and then (typically) a cursor key; it's better than nothing.

The biggest innovation in this area is still to come. Microsoft's QuickPort cordless snap-on system that includes all electrical and physical connections goes a long way toward making the use of a mouse on the road easy, but it doesn't go far enough. The QuickPort trackball is still bulky, gets in the way, and will likely have to be removed for storage, but at least you don't have to connect a signal cable. Only one system in this review, the TI TravelMate 4000 WinDX2/50, uses QuickPort, and other notebooks such as Toshiba's T4500C, which should be shipping by the time you read this, will as well.

We expect that by year's end, a built-in pointing device will be a checklist item for business users. Free-standing mice won't cut it, and even the clip-on, hang-on, or screw-in devices with clunky cables will be in disfavor. Other features we saw and liked included:

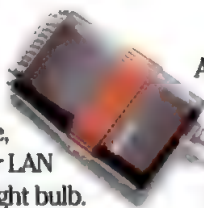
- **Removable hard disks** that make it easy to share data. In this review, AST, Compaq, IBM, and Swan Technologies had units with removable hard disks.
- **Port replicators.** For \$100-\$150, you get the ability to make the quick connections you'd get on a \$500-\$1,000 docking station. For many users, especially if you're attached to a network and can store and back up files there, a port replicator is all you need. Three vendors include this feature: AST, Compaq, and IBM.
- **Built-in networking.** A handful of systems either have a network attachment built-in (you may have to add an adapter cable) or available as a clip-on module.
- **Super VGA or extended VGA resolution** on external monitors when operating from an office or home, and dual-display capability (at VGA resolution) when doing presentations with an overhead LCD panel or large-screen monitor. Note that while video speed continues to improve, it could be better and is still dwarfed by desktop video systems.

We also saw some features that we



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found intriguing, but that we're not going to rush out and embrace—yet:

CPU upgradability, claimed particularly for some 486 systems, could extend the life of your notebook a year or two down the road. But we're concerned about heat dissipation when you install a DX2/50 or faster processor. Maybe it will work, but we'd like to see it done in somebody else's laptop first. That goes especially for upgrades that are supposed to be compatible with Intel's version of the 586 chip, the Pentium, which is rated at 18 watts.

Three machines include the credit card-size PCMCIA expansion slots: the AST PowerExec 3/25SL, the Compaq LTE Lite 4/25C, and the Sharp PC-6881. If you've been reading *PC Magazine* for the past year, you know we've been a relatively lonely voice within the industry saying, "Great piece of technology. Now let's a) see something useful you can stick in it other than a 2,400-bps modem and b) integrate the stupid modem dongle into the machine." We're finally seeing a trickle of product announcements and a few shipments from AT&T Paradyne (14,400/9,600-bps data/fax modem), Intel (2,400-bps data modem), and Megahertz Corp. (14,400-bps fax modem), among others. Our advice: If you need a high-speed modem or a built-in network connection, PCMCIA will be great by year's end. Between now and then, your options will be a bit limited.

INTEL CHALLENGED ON CPUs

While Intel still has the lion's share of the portable CPU market, it's far from a lock. In this review, there are more systems based on the Cyrix Cx486SLC/25 CPU (nine) than anything else. Intel's most prevalent CPU was the 386SL/25 (used in six systems) and overall it had CPUs in 52 percent of the systems tested. There were also chips from IBM (the 486SLC/25) and several AMD 386 variants.

In comparing the performance levels of the CPUs in our benchmarks, note that there are 486 CPUs and then *there are* 486 CPUs. Specifically, the Cyrix and IBM 486-named CPUs have many of the attributes of Intel 486 CPUs, but they also have 16-bit data paths rather than the 32-bit data paths of Intel 486 CPUs.

Intel's portable PC plans are emerging

Suitability to Task: Portable PCs

The TI TravelMate 4000 WinDX2/50 was the most versatile unit reviewed. It's a quality desktop replacement and offers top-notch performance.

Road warrior/communications rates how complete a traveling companion a portable is. *Excellent* units combine small size, light travel weight, long battery life, good hard disk capacity, and good communications options.

DOS applications measures a system's ability to run DOS software quickly. *Excellent* systems have at least a 25-MHz 386 CPU, an 80MB hard disk, a 9-inch-diagonal display, and a DOSmark score in the top 25 percent.

Windows applications demand CPU speed and high-volume data storage. Top units have system RAM expandable to at least 8MB, a 120MB hard disk available, Graphics Winmark and Disk Winmark scores in the top 25 percent, a built-in pointing device, Windows-compatible

power management, and good video.

A good **desktop replacement** system offers internal expansion or a docking station, has at least 120MB of hard disk space, supports Super VGA graphics on an external monitor, and has good keyboard options.

SERVICE AND RELIABILITY

In our 1992 Service and Reliability Survey, we sent questionnaires to 17,000 random *PC Magazine* subscribers; about half responded. Results are given for vendors for which we received an adequate number of responses. For more information, see our February 9, 1992, issue.

Vendors are rated *above average*, *average*, or *below average* in satisfying computer owners' needs:

Reliability indicates whether PC owners felt their systems met their operational expectations.

Repair service results were culled from those who contacted the manufacturers to have PCs repaired.

Technical support scores indicate if technical support services met respondents' expectations.

Machine Name

SUITABILITY TO TASK	
Road warrior comm.	POOR
DOS applications	FAIR
Windows applications	GOOD
Desktop replacement	EXCELLENT
VENDOR SERVICE & RELIABILITY	
Overall Reliability	BELOW AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

at this point. The low-voltage 486SL line, which can operate at 3.3 volts, is just starting to appear, and is present in the Compaq LTE Lite 4/25C we tested. This chip integrates twice the raw processing power of the 386SL CPU, but requires 60 percent less motherboard space and cuts processing-power consumption in half. Currently, Intel only has a 25-MHz shipping in quantity, plus a 20-MHz unit made for NEC Technologies and a few others vendors.

Our first look at this intriguing technology was overwhelmingly positive. The Compaq LTE Lite 4/25C did well in terms of overall performance and battery life, particularly in light of the fact that the system's active-matrix color screen uses about twice as much power as a passive color display. The standard of comparison for active-matrix notebooks, Toshiba's T4400C, bested the Compaq 4/25C by a matter of minutes on our Battery Rundown test, primarily due to its heavier, more powerful battery pack.

The next step for this technology is

Intel's release of a 33-MHz SL variant due out in the first quarter of 1993, with notebook systems available during the second quarter. After that, the scenario becomes hazy. Intel says it can take the SL technology to higher megahertz levels and adapt it to clock-doubling technologies (for instance, 50MHz or 66MHz inside the CPU, 25MHz or 33 MHz outside). At the same time, Intel has plans to integrate power conservation features in its DX and SX line of 486 CPUs so that desktops can take advantage of this potential power savings.

Recent press reports of the demise of the SL line appear to have been premature and greatly exaggerated. Intel says that regardless of the chips' names, the company will continue to offer processors specifically designed for portability.

REVIEW CRITERIA

We sought PC-compatible battery-powered notebook systems shipped since our previous review of 67 systems at the end of 1992 ("Portable Computers: On the

Windows at your fingertips.

WinBook, the first notebook computer designed specifically for Windows.

The new WinBook™ gives you all the power to run Windows, and the unique design to make it easier to use.

It features a built-in, centered trackball, which allows you to control cursor movements effortlessly with either thumb—without having to lift a single finger off the keyboard.

And the WinBook comes with the power and speed needed to run Windows effectively. You get 4MB of memory, the new ultrafast 486 SLC/E 25-MHz processor and the Motorola chipset which provides eight power-saving features, even while running Windows.

The WinBook was engineered for Micro Electronics, a division of MEI/Micro Center, Inc. MEI is America's

leading direct source for computer accessories. Micro Center has been selling PCs for more than 14 years—longer than IBM or Compaq—with over 736,000 units sold. And with over 2.2 million satisfied customers nationwide, they have developed a superior support staff, including top engineers and technical specialists. So you always get the highest quality product at the lowest possible price.

Before you choose a notebook computer, look at the only one designed for Windows.

The WinBook from Micro Electronics

—putting Windows at your fingertips.

The 5.4 lb. WinBook was designed by award-winning Palo Alto Design.

- Fast-acting Hitachi LCD screen for no cursor loss
- 512k video RAM for simultaneous display.
- Includes a 9600 baud send/4800 baud receive fax/2400 baud modem
- Industry-standard PCMCIA 2.0 slot for future expandability.



Eight Power-Saving Features

including sleep mode for all I/O ports, HDD, and FDD to increase battery life



Docking Station

With the available docking station, your WinBook instantly becomes a full-function desktop computer. Its two expansion slots allow you to add peripherals such as monitors, hard drives, CD ROMs or an extended keyboard. **And it's just \$399!**

Specifications

Size/Weight

- 11" x 8 3/4" x 1 3/4"
- 5.4 lbs with battery

Pointing Device

- 16mm Alps dual-action, Microsoft compatible internal trackball

Battery

- 4 hours under normal usage
- Sanyo NiMH (no memory effect)
- 2300 MAH with gold-plated contacts
- Worldwide auto-sensing AC adapter
- Quick 2-hour recharge

Power Management

- 8 power-saving features

Processor & Memory

- 486 SLC/E-25 CPU
- 4 MB RAM
- 1 MB ROM for Ami BIOS
- Motorola chipset & Cirrus VGA 6420
- 1k Internal Cache

Drives

- One built-in 1.44 MB 3.5" floppy drive
- Internal 120 MB (15ms) hard drive
- 180 MB (15ms) hard drive optional

Software

- Comes loaded with MS-DOS 3.1 and Microsoft Windows 3.1

Display

- Super-twisted transreflective 64 gray scale 10" LCD with CCFT-backlit
- 640x480 VGA resolution for LCD and 1024x768 for external monitor with 512k simultaneous display
- Adjustable contrast and brightness
- Visible LED indicator on cover-down

Keyboard

- Full-function keyboard with 85 keys and 4 inverted-T cursor control keys, 3.0 mm keyboard spacing

Modem

- Fax-9600 baud send/4800 baud receive/2400 baud modem

I/O Ports

- PCMCIA 2.0 slot
- Serial 9-pin connector
- Parallel port
- Video 15-pin connector for CRT
- 160-pin docking station
- PS/2 mouse interface/keyboard interface

Options

- 180 MB (15ms) hard drive
- 8 MB RAM
- Coprocessor
- Docking station

The WinBook for only

\$1699

\$1499

• 80 MB

(15ms) HDD

• 2 MB RAM

• Fax modem,

Windows optional

• 486 SLC/E 25 MHz

• 120 MB (15ms) HDD

• 4 MB RAM

• Fax Modem

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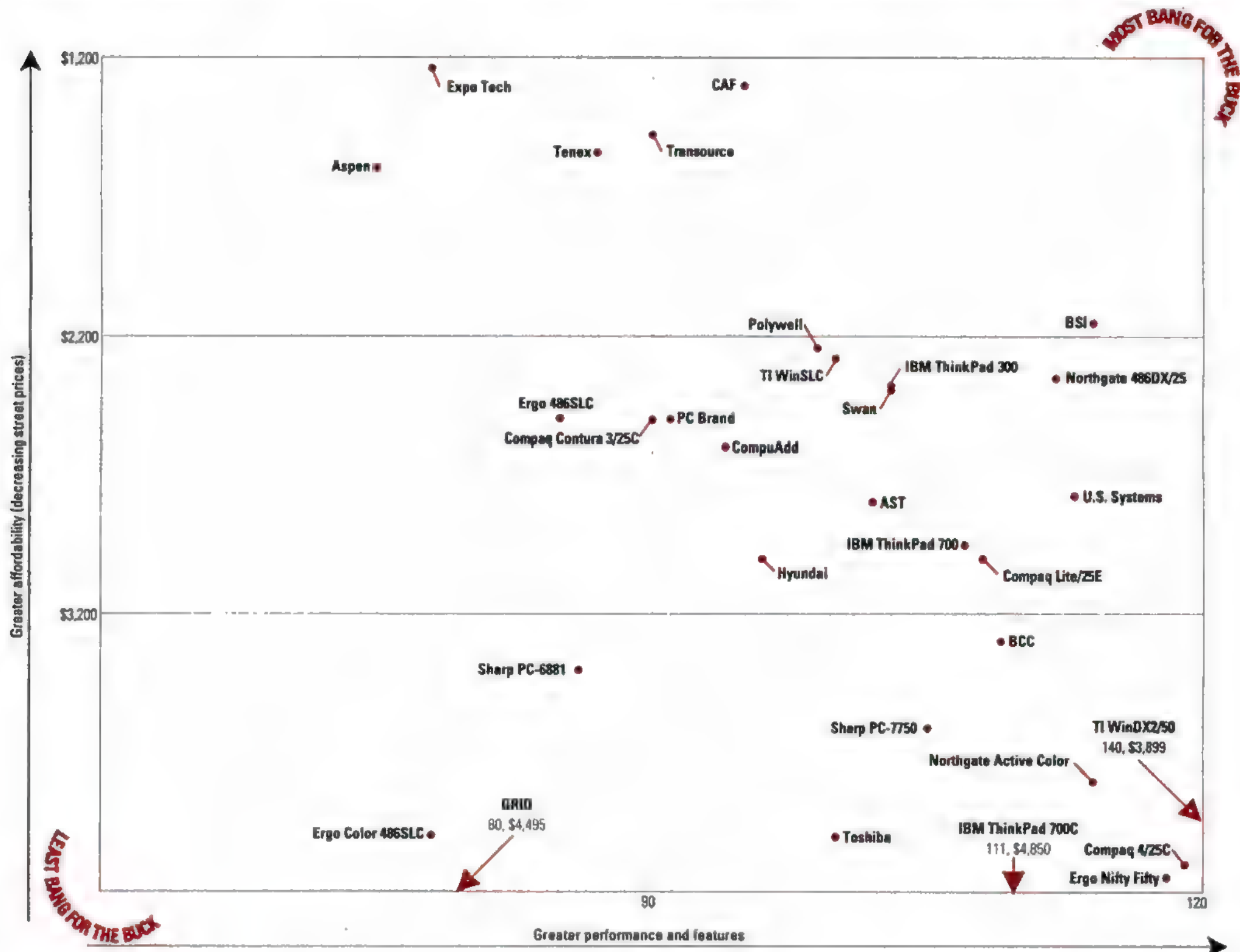
Price/Performance Index: *Portable PCs*

For performance and features, the portables in first and second place were the TI TravelMate 4000 WinDX2/50, which led the group, and the Compaq LTE Lite 4/25C, which combined 25-MHz 486 processing power with built-in power conservation. Because of their outstanding video and Graphics Winmark scores, compactness, light weight, and reasonable battery lives, these two portables are top achievers, worth their approximately \$4,000 prices.

At the other extreme, five portables that cost less than \$1,600 each are the value choices, if a 386 processor is all you need for computing while you're on the road. Of the five, the CAF AquaLITE-II and the Transource Verxion NB8004, each of which uses an AMD Am386SXL/25 processor, had the best combinations of performance and features.

Broadax Systems' BSI NB486DX2-50 and the Northgate ZXPortable 486DX/25 offered the best bang for the buck, but because the BSI is heavy and its battery life was unexceptional during our testing, the value edge goes to the Northgate 486DX/25.

The color units with the best compromise between price and performance/features were the passive-matrix CompuAdd 425C and PC Brand 486/SCL Color LeaderBook. Among the color choices with better performance/features scores were the Ergo Nifty Fifty 486/50 Color NoteBrick and the Northgate ZXPortable Active Color, but each of these portables also has a heavier-than-average travel weight. The Compaq LTE Lite 4/25C provided exceptional performance and features and a bright rich color screen in a 7.8-pound package—at \$4,099.



THE DATA POINTS

The Bang for the Buck performance index reflects each machine's benchmark test scores, hard disk capacity, installed RAM, video RAM, processor socket, flash BIOS, and expansion features such as available drive bays and expansion slots. The index also reflects important extras such as a local bus, 16550 Universal Asynchronous Receiver/Transmitter (UART) support, an extended warranty, on-

site service, and bundled software. Benchmark test scores are weighted to account for half of the performance index; capacity and expansion features account for 45 percent, and the extras account for the remaining 5 percent. You can find more data in PC MagNet's Software Library Editorial Forum as 06BANG.WK1.

Prices are based on our tested configurations (as listed in each product's fact file).

Road," *PC Magazine*, December 22, 1992). In addition, we invited back previous Editors' Choices: the Compaq LTE Lite/25E and Toshiba's T4400C, which replaced the T4400SX. We tested machines in December, and prices are current as of early January.

We believe that the 386SX/20 or 386SL/20 CPUs and below represent the lagging edge of portable computer technology. For this review we looked only for notebooks that have at least a 25-MHz 386SX or SL Intel processor, or the AMD and Cyrix equivalents. All units had to be battery-powered and weigh less than 9 pounds. That's the upper limit of our definition of a notebook computer, and the industry seems to agree, since virtually no one is introducing portable systems that weigh more.

That filter netted us 31 systems: 19 monochrome systems, 12 color systems. All the systems we reviewed fit into the realm of notebook rather than subnotebook (sub-4-pound weight) computers, although the TI TravelMates at 4.4 pounds test the usefulness of that definition. ZDS's intriguing 3.9-pound Z-Lite 320L, with an external floppy disk drive and snap-on front-mounted trackball, shipped too late for inclusion.

WHAT WASN'T REVIEWED

As expected, what we didn't receive was at least as interesting as what we did get. In alphabetical order, those that shipped too late to be included here are: the ALR Ranger MCT 4/25s and MCT 4/25 486SX and DX variants with active color screens; the Altima SLC 33 that uses the Cyrix Cx486SLC/33 CPU; the Austin 386/SL-25 subnotebook and the 486/SX-25 Color Notebook; the Dauphin 550, powered by a Cyrix Cx486SLC/25 CPU; the Toshiba large-screen active-matrix color T4500C and passive color Satellite T1850C; and ZDS's Z-Lite 320L.

We were able to get an advanced look at a few systems that will be available in the coming months. Notable was the Toshiba T4500C, which adds to the company's legendary keyboard a sharp and bright color display from DTI, and an estimated battery life of three hours.

Another soon-to-be-released active-matrix color SL machine that we were able to try out comes from AST. Called the PowerExec 4/25SL ColorPlus, this notebook extends the present line by combining a sharp, bright color screen with power processing, about two hours of battery life and two Type II PCMCIA slots.

RECENT REVIEWS:

Low-Cost, High-Feature PCs

February 23, 1993, Page 110

DX2/66: The New Speed Limit

January 26, 1993, Page 110

Portable Computers: On the Road

December 22, 1992, Page 153

From American Mitac, a newcomer to the portable arena, comes the monochrome 4028G Notebook based on the Cyrix Cx486SLC/33 CPU that will soon be available in a color version.

But most intriguing are a unit from Orchid Technology, the video board maker, and one from Micro Center, the Columbus, Ohio-based computer store. Each company has teamed up with an American design firm and an Asian manufacturer to produce eerily similar PowerBook PC clones. Orchid's Gulliver and Micro Center's WinBook have large front-mounted trackballs and will soon be available (for more information, see the sidebar "Gulliver Travels").

Also, some have disappeared, such as Dataworld, which garnered a considerable following for its affordable lunch box systems in the late 1980s. Additionally, Librex Computer Systems, the well-financed U.S. portable PC arm of Japan's giant Nippon Steel, ceased operations on New Year's Day.

Our testing methodology, benchmark tests, and reporting of results remain virtually unchanged since our portables review of December 22, 1992. As before, we present *PC Magazine's* benchmark tests measuring performance under DOS and Windows, battery longevity tests with power conservation disabled (the Battery Rundown test) and enabled (the ZDigit Rundown test), and a charted comparison of price versus performance (Bang for the Buck).

The one change we have made: Prices listed on our price-performance chart are once again list. Previously, we allowed a 15 percent discount for systems sold through dealers. We recently surveyed 12 of the most popular notebooks and found the discount to range between 5 and 36 percent, but overall a buyer can expect to pay close to list price. We report only

the suggested list price for the system we received through our reviews, fact files, and features table.

IN THIS REVIEW

The 31 notebooks that met our filter are included in 25 reviews, which are arranged in alphabetical order by company name. We have reviewed essentially

similar systems together: the CompuAdd 425C and PC Brand 486/SLC Color LeaderBook (reviewed under the CompuAdd heading), the Ergo Modular Color 486SLC NoteBrick and Ergo Modular 486SLC NoteBrick, the IBM ThinkPad 700 and ThinkPad 700C, the Northgate ZXPortable Active Color and ZXPortable 486DX/25, the Sharp PC-6881 and PC-7750, and the TI TravelMate 4000 WinDX2/50 and TI TravelMate WinSLC.

Aspen Computer Inc.

Aspen Personal 486

The \$1,595 Aspen Personal 486 arrived with one of the smallest hard disks (65MB) in our review group. And with an 8.82-pound travel weight, it was among the heaviest units we saw. Neither its test results nor its features set did much to further distinguish this machine.

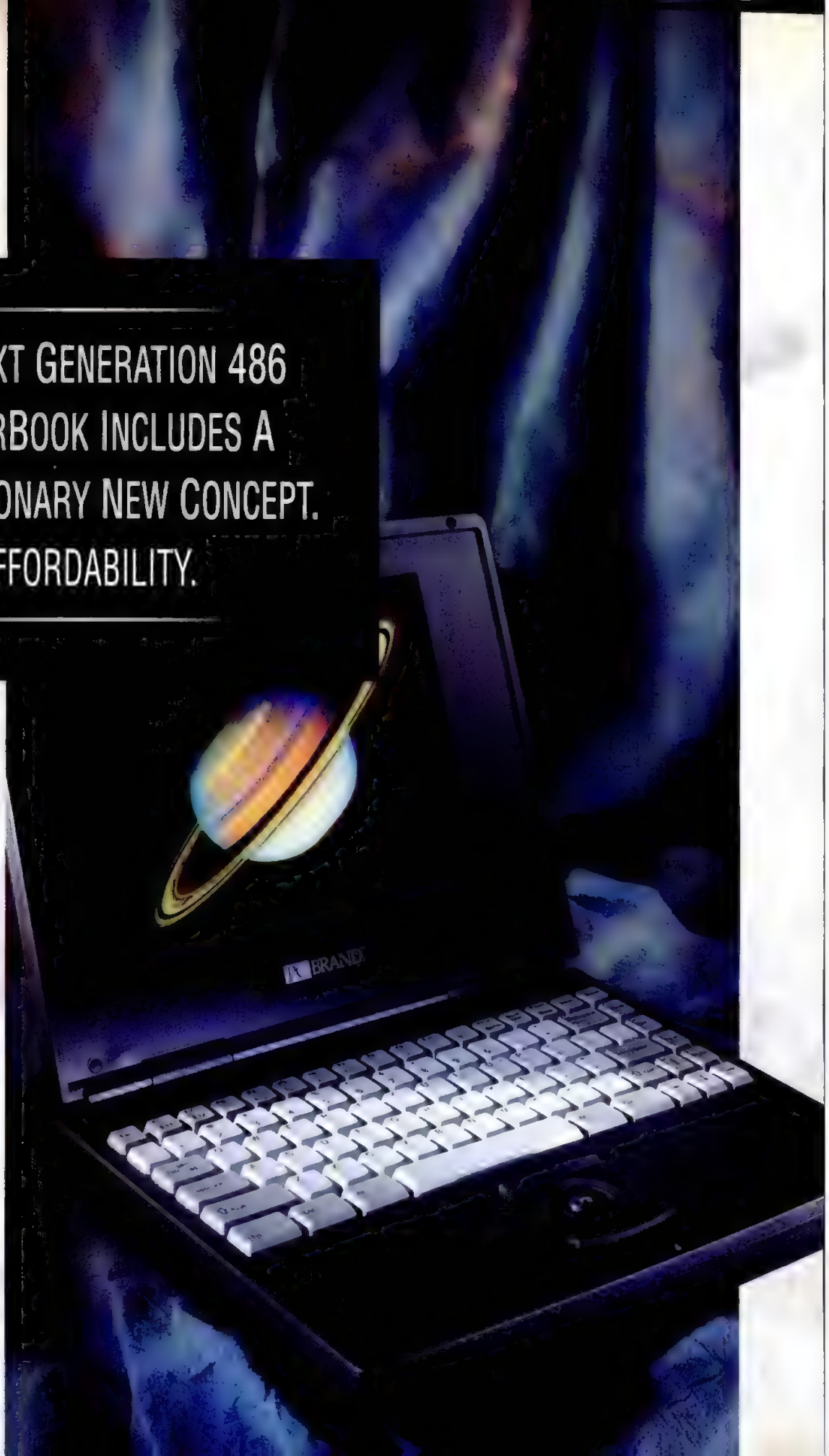
There is one advantage to the heavy case: It feels solid. Also, the keyboard has

a nice, long travel, and the keys are about as large as you can expect from a notebook. The Sharp screen is crisp with very little bleeding, but the contrast isn't as sharp as in

▶ Aspen Personal 486

SUITABILITY TO TASK	
Road warrior comm.	FAIR
DOS applications	FAIR
Windows applications	POOR
Desktop replacement	FAIR

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Specifications

our paper white, high contrast Monochrome, the new super crisp *Dual Scan Color*

or the radiant Active Matrix Color display. Each type provides the best display quality

in its category with sharp, clear visuals. ♦ Run with either Intel's 486SX or 486DX



and know you're getting one of the fastest processors

in the industry, leaving the 386-based

competition in the dust. ♦ All 486



486SX/25 or 486DX/33 processors ♦ 4 MB RAM ♦ 80 or 120 MB HDD ♦ 1.44MB, 3.5" floppy ♦ Choice of Monochrome (13:1 contrast ratio, 10" screen), Dual Scan Color (10" screen), or the Active Color (8.5" screen) ♦ All models support external monitor resolutions up to 1024 x 768 x 16, 800 x 600 x 256 ♦ 1 parallel port & 1 serial port ♦ Locking dual Ni-Cad batteries and power adapter ♦ Full size keyboard with separate "PgUp" and "PgDn" keys, a total of 84 keys ♦ Ergonomic palm-rest and trackball, keyboard tilt feature ♦ 12 function keys ♦ External keyboard port ♦ DOS & Windows 3.1 pre-loaded ♦ 9.2" x 11.3" x 1.9", only 6.6 pounds ♦ carrying case

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486/SX-25 4 MB RAM 80 MB HDD	\$1795	\$2395	\$3495
486/DX-33 4 MB RAM 80MB HDD	\$1995	\$2695	\$3795
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Specifications

	386/SX-33	486/SLC-33	486/SX-25	486/DLC-40	486/DX-33	486/DX2-50	486/DX2-66
Processor	386/SX-33	486/SLC-33	486/SX-25	486/DLC-40	486/DX-33	486/DX2-50	486/DX2-66
Memory	2MB	4MB	4MB	4MB	4MB	4MB	4MB
Hard Drive	105MB	105MB	105MB	170MB	170MB	170MB	170MB
1.44MB FDD	•	•	•	•	•	•	•
1.2MB FDD	•	•	•	•	•	•	•
16-bit SVGA	512KB	512KB	1MB	1MB	1MB	1MB	1MB
Color SVGA Monitor (1024 x 768)	30 dot pitch	28 dot pitch	28 dot pitch	28 dot pitch	28 dot pitch	28 dot pitch	28 dot pitch
2 Serial / 1 Parallel Ports	•	•	•	•	•	•	•
Upgradable Processor	•	•	•	•	•	•	•
200W Power Supply	•	•	•	•	•	•	•
101-Key Keyboard	•	•	•	•	•	•	•
Serial Mouse	•	•	•	•	•	•	•
MS-DOS & Windows	•	•	•	•	•	•	•
CompuServe	•	•	•	•	•	•	•
Toll-Free Technical Support	•	•	•	•	•	•	•
One Year Limited Warranty	•	•	•	•	•	•	•
30-Day Money Back Guarantee	•	•	•	•	•	•	•
PRICE	\$999	\$1295	\$1495	\$1595	\$1895	\$1895	\$2095
SPECIAL!				ADD ONLY \$499	ADD ONLY \$499	ADD ONLY \$499	ADD ONLY \$499
8MB RAM / 200MB Hard Drive / 15" MAG Monitor & FAX/Modem							

engineering, or as reviewed in *Computer Buyers Guide*, "thoughtful and innovative

design." • High quality components with the right features at the right price. Like a slimline case that still allows for 5 expansion slots

in most models and a complete line of processors that range from fast to lightening

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FACT FILE

Aspen Personal 486

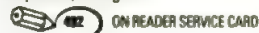
Aspen Computer Inc., 5813 Main St., #10,
Buffalo, NY 14221; 800-472-3273,
716-626-0315; fax, 716-626-1541

List price: \$1,595.

Tested configuration: 5MB 80-ns RAM, 65MB Conner CP 2064 IDE hard disk with 32K buffer, 1.44MB floppy disk drive, 9,600-/2,400-bps data/fax modem, DOS 5.0, Microsoft Windows 3.1, and nylon carrying case.

Options: 4MB RAM upgrade, \$190; docking station, \$595; Ethernet adapter, \$245; extra battery, \$65; 12-volt battery adapter, \$95.

In short: The Aspen Portable 486 is a heavy machine with a small hard disk, and most of its other components didn't outshine those of its competitors. The unit's relatively light battery also logged one of the shortest battery-run-down times in this review. You may find the Aspen's solid case and adequate screen acceptable, though.



■ Battery Life vs. Portability

The majority of machines we tested weighed about 8 pounds, forming a band through the center of the Battery Life vs. Portability chart.

Whether you aim to use your new portable computer on an airplane, in a classroom, or in the press box at Fenway Park, the true usefulness of a portable rests in part on how much time and distance you can comfortably put between yourself and the nearest AC power outlet.

Long battery life by itself, however, is often not enough. If your portable is heavy enough to make your arms weary or your knees ache, your personal productivity may suffer.

In this group of 31 systems, 8 units weighed in at less than 7.5 pounds. Several of the other notebooks turned out to be just 7.5 or a few ounces heavier.

The two models from Texas Instruments offer the lightest available system weight along with excellent battery life. Take your pick between the top-performing TI TravelMate 4000 WinDX2/50, which was one of the three Editors' Choices in this roundup, and the lower-priced TI TravelMate WinSLC. Both systems lasted more than 3 hours on our harsh Battery Rundown test. The WinDX2/50 achieved this longevity primarily by means of its power-management feature, which shuts down the power-hungry CPU between keystrokes. Its Cyrix-powered cousin owed its success to its CPU's inherently low power usage.

Slightly heavier but still in the 3-hour battery-life range is another one of our Editors' Choices: the Compaq LTE Lite/25E, which includes the best monochrome screen available, making it a roadworthy favorite.

The AST Power Exec 3/25SL, the IBM ThinkPad 300, and the IBM ThinkPad 700 each weigh a bit more than the Lite/25E but still less than 8 pounds; any one of these three lasted well over an hour longer than the average tested machine on a full battery charge. The IBM ThinkPad 300 has an arsenal of useful power-management features that make it the endurance leader, with a battery life of 4 hours 18 minutes.

The one remaining Editors' Choice selection, the Compaq LTE Lite 4/25C, found itself nestled with a number of lesser-performing machines in the busiest portion of our chart comparing battery life and portability—but don't let that fool you. While this machine's Battery Rundown time was a hair below the average, once we enabled its power-management features the unit's battery life (its ZDigit Rundown score) emerged among the best in the roundup.

The Lite 4/25C's battery life is even more impressive when you take its beautiful active-matrix color screen into consideration. Even most of the monochrome units with all their power conservation features couldn't keep up with the Lite 4/25C's ZDigit Rundown score.

The Sharp PC-6881 and Hyundai Courier Spectra shared the dubious honor of having meager rundown times. The Hyundai is the featherweight of this review group, and its short battery life was to be expected. It produced a more respectable ZDigit Rundown score of 2 hours 35 minutes when its power conservation features were enabled. Note, however, that the Sharp notebook can accept an extra clip-on battery, which will ensure a more acceptable battery life.

U.S. Systems and Technologies' U.S. Professional Notebook 486DX and Broadax Systems' BSI NB486DX2-50 claimed the 10-pound overweight awards, making them unacceptable for life on the road. Ironically, neither of these units came close to the average battery life for the 31 machines in this test of laptop computers (roughly 2 hours 15 minutes). The poor battery showings for these two models were even more surprising since both machines had batteries that were among the heaviest tested.

Marginally lighter was the Toshiba T4400C, long the standard by which all notebooks have been measured. Not long ago it was regarded as the leanest and meanest color portable machine in all the land. Today, however, the Toshiba appears to be overweight, though it produced a Battery Rundown time slightly better than average.

some other machines. The screen, Cirrus Logic video card, and processor combination was slow when generating a Microsoft Windows image.

There's no trackball, but since few of our technicians were very pleased with the low-drag trackballs found on many of the notebooks, you may want to purchase Thumbelina or some other clip-on device. There's room for such an addition since the floppy disk drive is on the front.

Power conservation is remarkably flexible. The screen and hard disk can be set to shut down at adjustable intervals ranging from 1 to 99 minutes. That would come in handy because at 1 hour 25 minutes, with power management disabled, its Battery Rundown test score was one of the shortest battery ratings we saw. On our ZDigit Rundown test, with power management enabled, it lasted 2 hours 34

COMPUTERS

Portable PCs

	ZDigit Run-down time (hours: minutes)	Rank	Battery Run-down time (hours: minutes)	Rank	Battery weight (pounds)	Rank	Battery life per pound (hours: minutes)	Rank	System weight (pounds)	Rank	Travel weight with adapter (pounds)	Rank
Aspen Personal 486 (C486SLC/25)	01:34	22	02:25	27	1.2	10	01:30	26	7.2	27	8.8	27
AST PowerExec 3/25SL (386SL/25)	01:56	9	03:27	3	1.5	27	02:04	1	6.2	12	7.5	9
BCC Avanti 486/V32 Model 200 (C486SLC/25)	02:44	16	02:29	13	1.2	10	01:55	14	6.6	20	7.9	16
BSI NB486DX2 50	02:44	28	01:31	23	2.2	29	00:41	34	8.5	31	10.0	30
CAF AquaLITE-II (Am386SX/25)	03:44	10	02:12	12	1.1	7	02:04	4	5.4	3	6.7	2
Compaq Contura 3/25C (386SL/25)	03:44	10	01:57	17	1.3	15	01:31	19	7.0	25	8.0	20
Compaq LTE Lite 4/25C (486SL/25)	04:11	4	02:48	18	1.3	15	01:46	17	6.6	20	7.8	15
Compaq LTE Lite/25E (386SL/25)	04:11	4	02:48	7	1.3	15	01:46	17	6.5	16	7.8	15
CompuAdd 425C (C486SLC/25)	02:02	26	02:11	14	1.3	15	01:46	15	5.9	6	7.1	5
Ergo Modular 486SLC (C486SLC/25)	01:30	17	02:11	15	1.1	7	01:30	11	6.1	10	7.5	9
Ergo Modular Color 486SLC (C486SLC/25)	01:30	24	01:43	26	1.1	7	01:24	22	6.5	16	7.9	16
Ergo Nifty Fifty 486/50 Color (486DX2/50)	02:08	25	01:30	24	1.3	15	01:16	24	6.6	20	8.0	20
Expo Note 33 (Am386SX/SL-33)	02:48	14	02:48	9	1.0	3	01:40	7	6.5	16	8.0	20
GRiD 1660C (386SL/25)	02:48	17	01:24	28	1.0	3	01:24	22	6.8	23	8.0	20
Hyundai Courier Spectra (C486SLC/25)	02:45	21	01:11	30	0.7	1	01:41	14	5.7	4	5.9	1
IBM ThinkPad 300 (386SL/25)	05:09	2	04:18	1	1.2	10	01:25	1	6.0	8	7.7	14
IBM ThinkPad 700 (IBM 486SLC/25)	04:11	4	03:11	2	1.4	24	01:21	4	6.5	16	7.9	16
IBM ThinkPad 700C (IBM 486SLC/25)	03:30	13	01:46	22	1.4	24	01:15	25	7.6	29	9.1	28
Northgate ZXPortable 486DX/25	03:15	18	02:40	10	1.0	3	01:24	22	6.8	23	7.6	12
Northgate ZXPortable Active Color (486SL/25)	02:48	17	01:46	14	1.0	3	01:16	24	6.8	23	7.9	16
PC Brand 486/SIC Color (C486SLC/25)	01:52	40	01:55	21	1.3	15	01:26	21	6.0	8	7.2	6
Poly NB433DX (486DX/33)	02:06	23	01:28	29	1.2	10	01:05	27	7.1	26	8.7	25
Sharp PC-6881 (386SL/25)	01:10	31	01:45	31	0.8	2	01:07	28	5.7	4	7.2	6
Sharp PC-7750 (486DX/33)	02:33	23	01:55	18	1.3	15	01:28	20	6.1	10	7.5	9
Swan 486/SIC 25 Notebook (C486SLC/25)	02:48	17	01:55	18	1.2	10	01:35	18	6.2	12	7.6	12
Tenex Notebook 386DX/33 (Am386DX/33)	04:11	4	03:11	4	1.9	28	01:40	15	7.4	28	8.7	25
TI TravelMate 4000 WinDX2/50 (486DX2/50)	05:21	1	03:05	6	1.3	15	02:22	6	4.4	2	6.9	4
TI TravelMate WinSLC (C486SLC/25)	05:08	3	03:10	5	1.3	15	01:21	4	6.5	16	6.8	3
Toshiba T4400C (486SX/25)	03:44	10	01:11	11	2.4	31	01:07	28	6.4	15	9.8	29
Transource Version NB8004 (Am386SX/25)	04:11	4	02:52	8	1.4	24	02:02	10	6.9	24	8.1	14
U.S. Professional Notebook 433DX (486DX/33)	02:07	26	01:39	24	2.2	29	00:45	31	6.4	15	7.1	11

Rank Number 1 represents the top ranking

Battery Life vs. Portability



minutes. Its Windows performance was near the bottom of the pack.

The Aspen's Cyrix 486SLC/25 CPU, arrayed against both lesser-ranked Intel 386s and other types of 486s, ranked about average. Its 5MB of RAM, though more than the average 4MB, yielded only an average memory score.

Aspen includes a one-year parts-and-labor warranty.—*Andrew Collier*

AST Research Inc.

AST PowerExec 3/25SL

AST Research is introducing a new look with its \$2,795 AST PowerExec 3/25SL. Gone is the oversized and overweight beige case; its sleek-looking gray replacement holds a variety of hot options.

The case houses an Intel 386SL/25 processor backed by a 64K external cache. RAM goes up to a whopping 32MB, and you can change the monochrome display to a passive-matrix color version for \$1,499. Active-matrix color will be available but was not priced at the time of this review. Other features include a removable hard disk and a special key-based security system. A software feature lets key combinations simulate a mouse, though you may not need it because AST now includes a snap-on, front-mounted SmartPoint cable-free trackball

on all these models. A port replicator and a docking station are optional. Modem options depend entirely on the unit's two Type II PCMCIA slots.

Performance was fair for a 386-based machine pitted against 486s. The video scores under both operating systems were excellent, ranking

AST PowerExec 3/25SL

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	GOOD
Desktop replacement	FAIR

VENDOR SERVICE & RELIABILITY

Overall Reliability	AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	AVERAGE

third under DOS and thirteenth under Microsoft Windows. But disk scores fell into the bottom quarter under both operating systems. Battery life for the nickel hydride battery was much brighter: 3

What the Numbers Mean

The 31 notebook systems we examined represent ten different CPUs and a variety of approaches to putting lots of performance in a little space. The very best units approach the processing power of desktop systems, although portables still lag well behind desktops in terms of video performance.

PROCESSOR AND MEMORY

New processors from Advanced Micro Devices (Am386SXL/33 and Am386DXL/33), IBM (486SLC/25), and Intel (486SL/25) and the disappearance of 20-MHz chips helped this issue's laptops achieve processor and memory scores averaging 16 percent higher than those in our last laptop roundup (December 22, 1992).

The TI TravelMate 4000 WinDX2/50 was the most powerful portable we've seen, performing 12,369 processor operations per second and handling 8,476K per second in memory operations. At 4.4 pounds, the thin but sturdy WinDX2/50 was also one of the lightest units in the entire test group.

At the other end of the processor-performance spectrum were the nine systems based on Cyrix's Cx486SLC/25 CPU. In this group, the CompuAdd 425C produced the slowest processor performance, while the TI TravelMate WinSLC led in this category.

The next most popular processor was Intel's 386SL/25 chip, found in six of the machines. The SL's integrated cache helped these units achieve decent processor scores ranging from 3,221 operations per second for the IBM ThinkPad 300 down to 2,893 operations per second for the Sharp PC-6881. Expo Tech's Expo Note 33, with the Am386SX/SL-33 chip, used 70-ns interleaved RAM to maintain decent performance on our memory test suite. The CAF Aqualite-II and the Transource Verxion NB8004 used comparable RAM but with weaker results.

The ThinkPad 700-series units sport IBM's new 486SLC/25 chip, a licensed offshoot of Intel's 486 family. These

units and the AMD Am386DXL/33-based Tenex Notebook 386DXL/33 achieved midrange processor scores of 4,364 and 4,492 operations per second, respectively. On our memory test suite, the Tenex Notebook's paged, interleaved memory architecture helped it perform roughly on a par with the Compaq LTE Lite 4/25C, which is based on the 486SL/25 CPU, the newest member of Intel's family of processors. The Tenex's processor and memory scores were comparable with those of 25-MHz 486 units. Among the 486SX/25 units, the Toshiba T4400C stands out, with its custom support chips, its paged, interleaved memory architecture, and its fast 65-ns DRAM. It easily surpassed the 486SX/25 group's average processor and memory marks.

DOS VIDEO

Average DOS video performance improved by 25 percent since our last laptop review. Fully 28 percent faster than its nearest competitor, the top-performing ThinkPad 700C combines a proprietary IBM chip set and a peerless 10.4-inch, active-matrix color display. For the remainder, the demands of LCD screens continued to overwhelm the portables' processors and bus systems. The 486SX/25-based Toshiba T4400C (with its Western Digital WD90C30 video chip set) and the 386SL/25-based AST PowerExec 3/25SL (with the WD90C26 chip set) placed second and third, respectively.

The top seven DOS video performers all use active-matrix displays. There is a sharp drop-off in performance for the machines that do not use active-matrix technology, and the worst scores

here were only slightly better than the worst scores in our last laptop review. The Aspen Personal 486, Sharp PC-6881, BSI NB486DX2-50, U.S. Professional Notebook 486DX, Northgate ZXPortable 486DX/25, and Ergo Nifty Fifty 486/50 Color NoteBrick performed less than 1 million video operations per second in spite of their disparate processors and video chip sets.

DOS DISK

Laptop disk performance is generally slow compared with desktop systems: Notebook disk controllers contain little or no RAM cache, and few laptops support new high-speed IDE drives with a 24-megabit-per-second internal transfer rate. Average disk scores rose only 12 percent since our last laptop review.

The BSI NB486DX2-50 with its top-performing Western Digital WDAC2200 hard disk led the group, at 35.73K per second. The TI TravelMate 4000 WinDX2/50, using Seagate's 128MB ST9144A hard disk, was second, with a DOS disk score 21 percent below the BSI unit.

DOSMARK

The DOSmark results depend mainly on disk and processor performance. The top ten systems on our processor and disk test suites also had the top DOSmark scores. The TI TravelMate 4000 WinDX2/50 led with a score of 31.92, followed closely by the BSI NB486DX2-50 at 30.19. The next two, the Ergo Nifty Fifty 486/50 Color NoteBrick and the U.S. Professional Notebook 486DX, received much lower scores—26.51 and 26.16, respectively—and the scores fell off sharply after that.

GRAPHICS WINMARK

The mean Graphics Winmark score improved 22 percent since our last laptop roundup (December 22, 1992), and the top-ranked units are approaching respectable desktop performance. The TI TravelMate 4000 WinDX2/50, which was tied for first place, uses the same Cirrus Logic chip set (Model GD6420) as the TI TravelMate 4000 WinDX/25, the champ in our last laptop review. The

current model's 20 percent performance improvement over the earlier TravelMate is primarily based on improved processor speed.

Nine of the top ten Graphics Winmark performers were based on Intel 486 designs. The only non-486 design in the top ten is the Tenex Notebook, based on an AMD Am386DXL/33 chip. Tenex used the same Chips & Technologies chip set (Model 82C456) that appears in our lowest-ranked system, the Sharp PC-6881, yet its Graphics Winmark score was nearly double that of the Sharp.

DISK WINMARK

We set up a 1MB SmartDrive 4.0 software cache to represent a typical Windows setup for a portable with 4MB RAM. As it turned out, the top five DOS processor performers achieved the best Disk Winmark scores. The BSI NB486DX2-50 was in a virtual tie with the TI TravelMate 4000 with Disk Winmark scores of 33.82 and 33.27 kilobytes per second, respectively.

How We Tested

In preparing this issue, we used PC Magazine Labs' Hardware Benchmark Tests, Release 7.0, to predict PC processor, memory, video subsystem, and disk performance using DOS applications. Each of the four scores we report is the weighted harmonic mean of the results from several tests, expressed in terms of throughput or operations per second. These results are summarized in a composite score called the DOSmark.

We also used the Windows Benchmark Tests (Winbench), Release 3.1, to obtain the Graphics Winmark and Disk Winmark scores, which predict the relative performance levels using popular Windows applications.

The **processor** score is a measure of the CPU's performance and its interaction with cache and main memory. It is derived from tests that use small and medium-size instruction mixes, along with either the floating-point calculation test or the coprocessor test (depending on the presence or absence of a math coprocessor). The score indicates how well a computer's CPU and cache subsystems would execute common DOS and Windows applications.

CONTINUES

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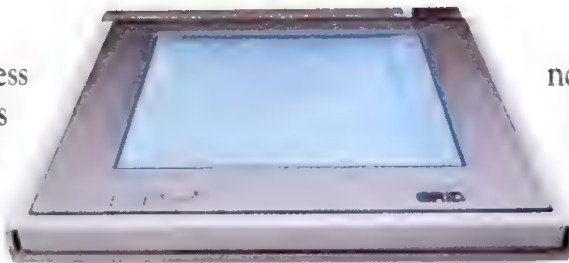
333 E. Center St. Marion, OH 43302-4148

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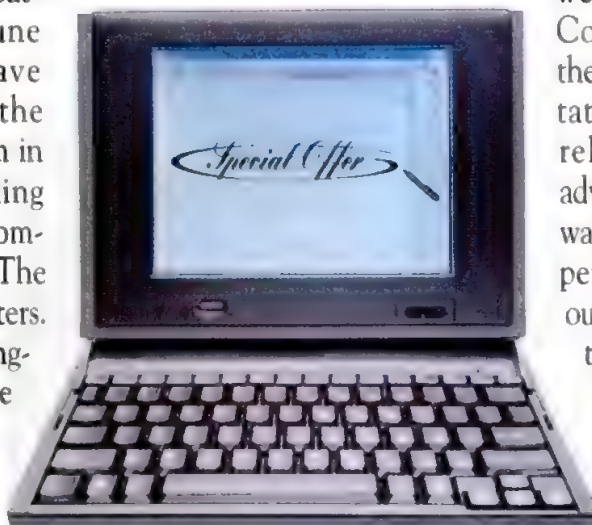
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Benchmark Tests: Portable PCs

The **memory** score is compiled from 8-, 16-, and 32-bit extended-memory read and write tests, as well as 8- and 16-bit conventional-memory read and write tests. Taken together, these tests reflect the throughput of a computer's main memory.

The **disk** score measures throughput using standard DOS INT 21h file I/O calls. The tests measure the speed of file reading and writing, both sequentially and randomly, for a range of file sizes from 256K to 32MB. The tests are performed without software disk caches installed.

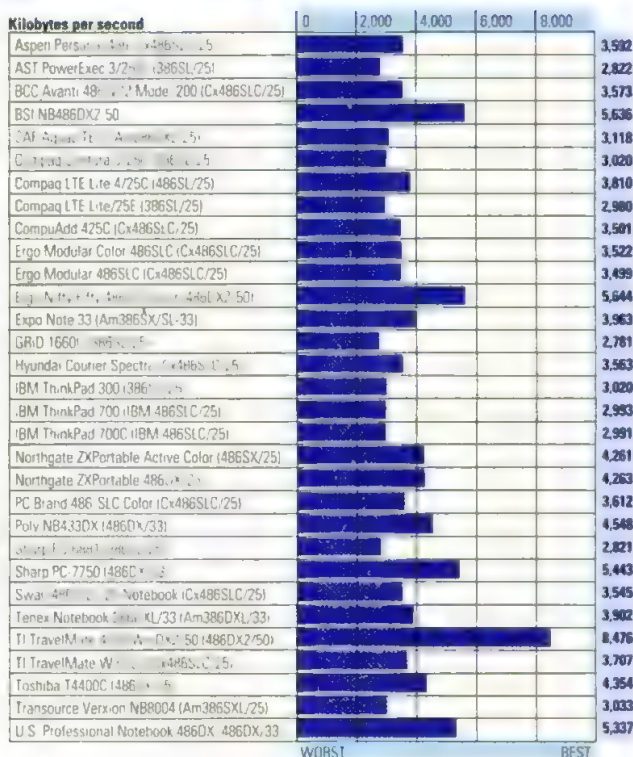
The **video** score is based on direct-to-screen text-write and graphics-write tests. Taken together, these tests reflect the video throughput for a standard EGA/VGA adapter running DOS applications.

The **DOSmark** score is a composite rating that is derived from the processor, memory, video, and disk scores. The DOSmark indicates a PC's ability to run DOS applications.

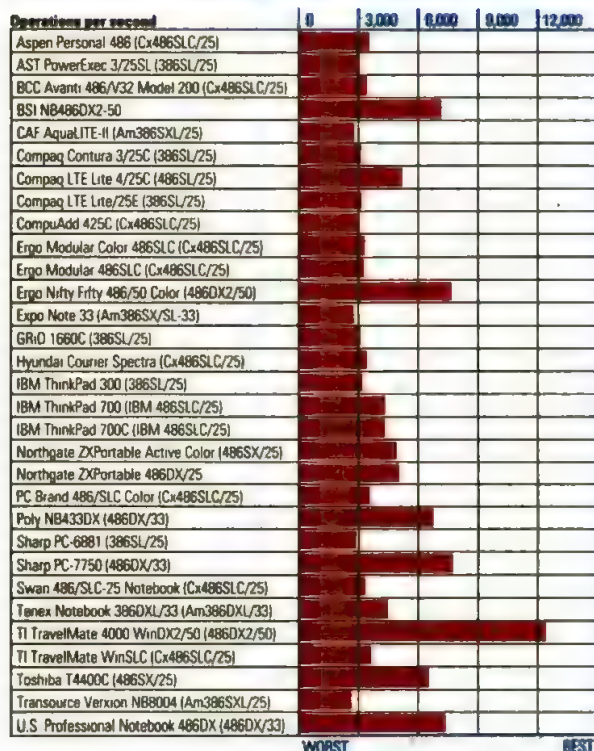
The **Graphics Winmark** score is based on 12 Windows graphics and text functions that are derived from extensive profiling of popular Windows applications. This score is measured in megapixels per second (a megapixel is 1,048,576 pixels).

The **Disk Winmark** score is based on testing techniques adapted from the DOS disk tests to reflect operations within the Windows environment. For this portion of the testing, the systems were configured with up to 2MB of SmartDrive cache.

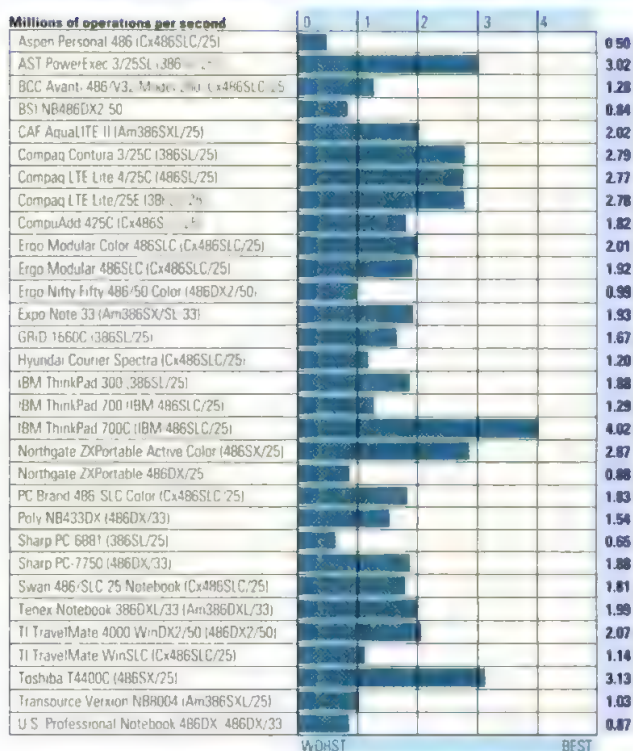
MEMORY



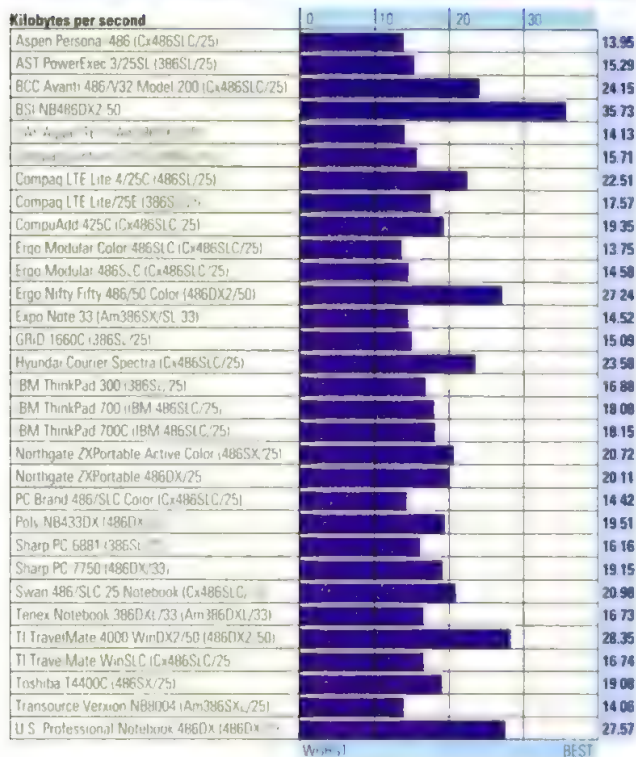
PROCESSOR



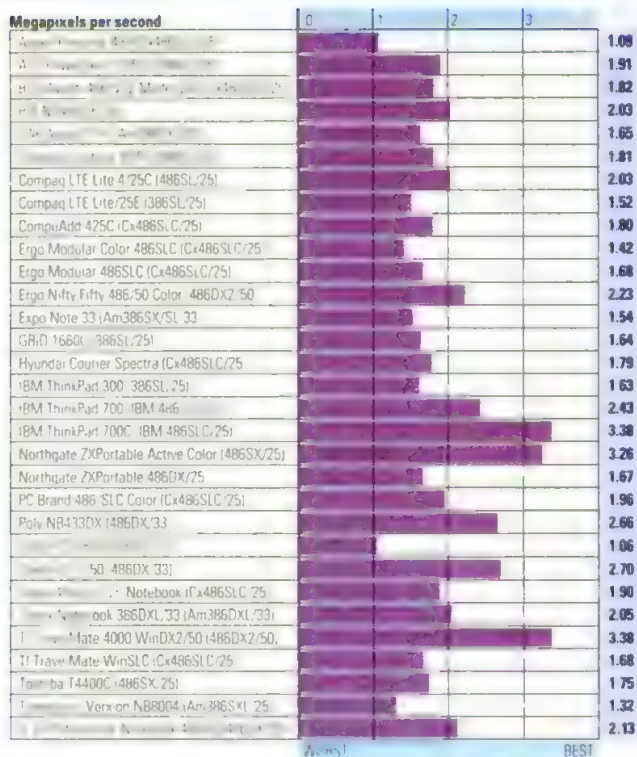
VIDEO



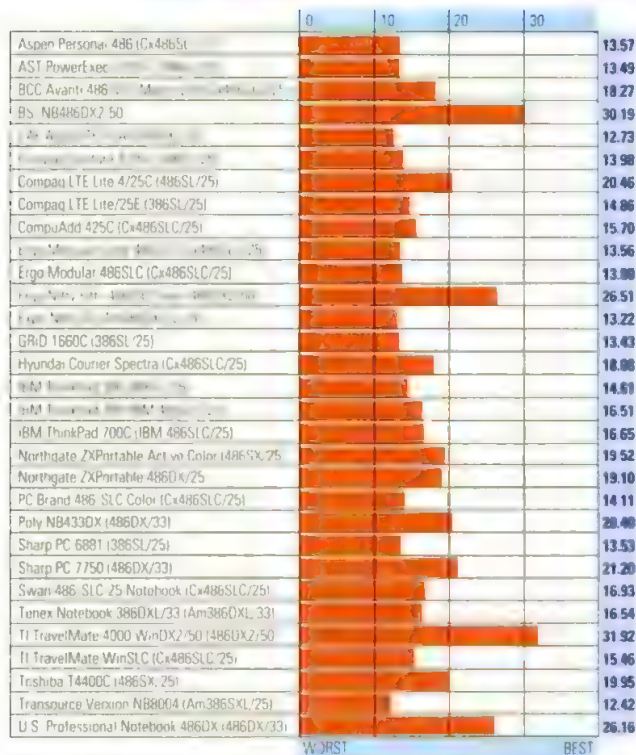
DISK



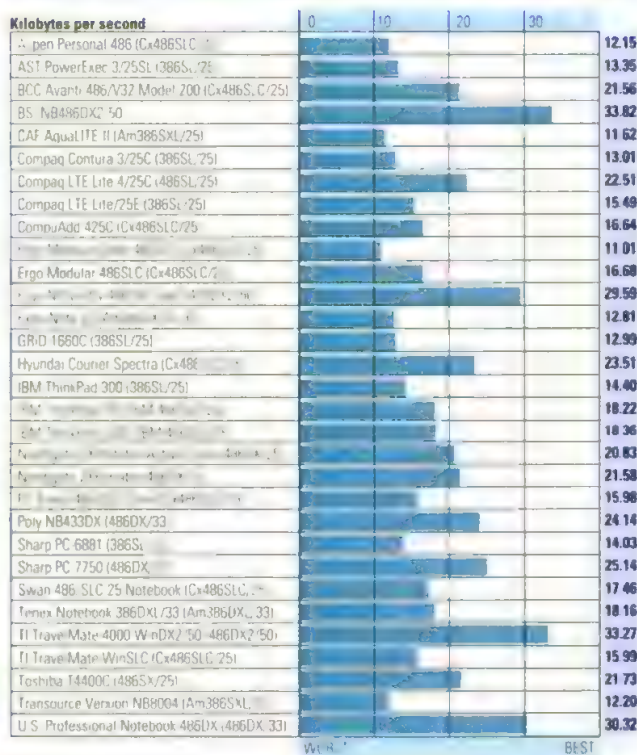
GRAPHICS WINMARK



DOSMARK



DISK WINMARK





FACT FILE

AST PowerExec 3/25SL

AST Research Inc., 16215 Alton Pkwy.,
Irvine, CA 92713; 800-876-4278,
714-727-4141; fax, 714-727-9355

List price (tested configuration): \$2,795.

Tested configuration: 4MB 80-ns RAM with 64K external cache, 120MB Toshiba MK2124FC IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1.

Options: 200MB hard disk, \$800; 4MB RAM upgrade, \$249; 8MB RAM upgrade, \$1,099; trackball, \$69; docking station, \$449; port replicator, \$99; extra battery, \$199; 2,400-bps data modem, \$279; 9,600-/2,400-bps data/fax modem, \$379; 14,400-/9,600-bps data/fax modem, \$599; Ethernet adapter, \$329; external keyboard, \$79; numeric keypad, \$99; battery charger, \$49.

In short: AST Research's new PowerExec line sports a plethora of options and decent performance. This heavyweight contender is also backed by a trusted name.



hours 27 minutes on our Battery Rundown test, with power saving disabled, and 3 hours 58 minutes on our ZDigit Rundown test, with power saving enabled.

As mentioned in the introduction, Digital Equipment Corp. is buying the AST and reselling it under its own name.

AST backs all its systems with a one-year warranty and a 48-hour repair time after it receives the unit; 24-hour turnaround is available under the extra-cost ExeCare Plus program.—*Oliver Rist*

BCC

BCC Avanti 486/V32 Model 200

Compared with other monochrome notebooks based on the Cyrix Cx486SLC/25 processor, the \$3,295 BCC Avanti 486/

V32 Model 200 is fairly pricey. But it offers a uniquely sleek look, a fleshed-out feature set that includes a high-speed internal modem, and competitive performance.

The BCC's case stands out among the other notebooks, and the unit's pivoting screen is a nice touch—although it unfortunately prevents you from pushing the screen back 180 degrees so that it will fit underneath an external monitor.

The keyboard is well laid out, with properly sized keys that have only a slightly tough resistance. Instead of jump-



FACT FILE

BCC Avanti 486/V32 Model 200

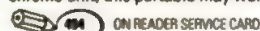
BCC, 1610 Crane Ct., San Jose, CA 95112-4201; 800-827-4222, 408-944-9000;
fax, 408-944-0657

List price: \$3,295.

Tested configuration: 4MB 70-ns RAM, 200MB Toshiba MK-2224FC IDE hard disk with 132K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, 9,600-bps data/send-only fax modem, Thumbelina, Magic Cursor!, Terminal Plus, WinFAX 2.0.

Options: 4MB RAM upgrade, \$200; extra battery, \$100; 12-volt battery adapter, \$40.

In short: The BCC Avanti 486/V32 Model 200 should satisfy everyone. BCC has attended to all the details, including such innovations as a pivoting screen that makes the unit easy to use in tight places. A sleek case encloses a sloping keyboard that makes typing easier. Though the price is a little high for a monochrome unit, this portable may well be worth it.



BCC Avanti 486/V32 Model 200

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	GOOD
Windows applications	FAIR
Desktop replacement	FAIR

ing on the Personal Computer Memory Card International Association (PCMCIA) bandwagon, however, BCC has chosen to stick with a traditional internal 9,600-bps fax modem. The only serious drawback of the case is its cover for the battery; putting back the slide-on door is extremely annoying until you get the hang of it.

Beyond this, however, BCC seems clearly in touch with its customers' needs. The Avanti boasts such features as Flash ROM BIOS and a quick-charge nickel cadmium battery. You can get a math coprocessor to help Cyrix's silicon, but an external cache is not available.

On our benchmark tests, the Avanti turned in mostly average scores. Only its Toshiba hard disk excelled, scoring in the top ten under DOS and just below the top ten under Windows. The unit's battery life was better: 2 hours 16 minutes on our Battery Rundown test and 2 hours 49 minutes on our ZDigit Rundown test. BCC offers a one-year parts-and-labor warranty, toll-free technical support, and a 24-hour bulletin board.—*OR*

Broadax Systems Inc.

BSI NB486DX2-50

Priced at only \$2,150 and equipped with a scorchingly fast 486DX2/50, the BSI NB486DX2-50 should slice off a solid piece of the market-share pie.

Unfortunately, Broadax Systems packs all this high-tech equipment into a case that we also saw on the Aspen Computer and Ergo Computing entries during our last laptop review (December 22, 1992). The case is bulky enough by itself, and the battery screws onto the outside, adding further girth.

On the inside, this system has a large, 202MB hard disk, but the lack of an external processor cache may have hurt it slightly on our benchmark tests. You can get an external floppy disk drive or a relatively low-cost docking station that can handle two ISA cards, but unfor-

BSI NB486DX2-50

SUITABILITY TO TASK

Road warrior comm.	FAIR
DOS applications	EXCELLENT
Windows applications	GOOD
Desktop replacement	GOOD



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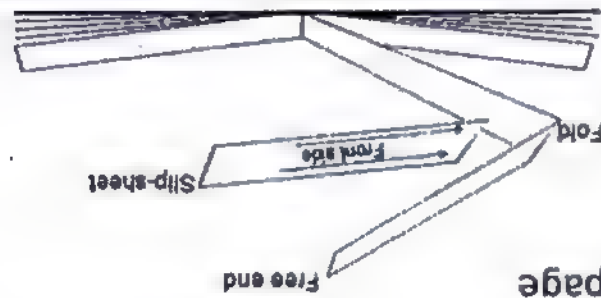
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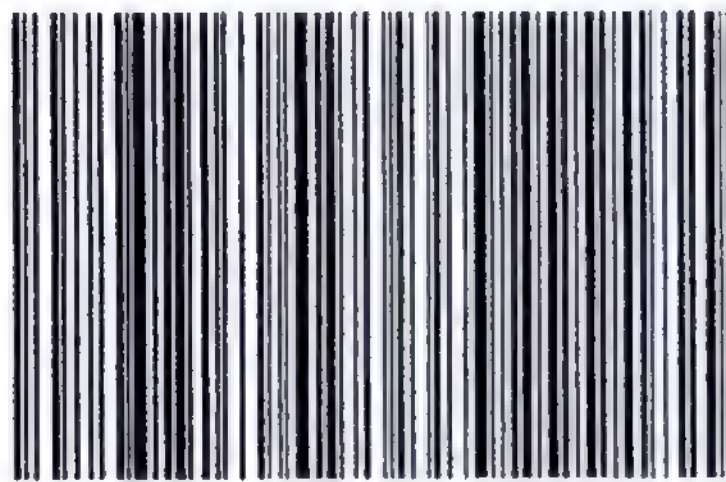
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4. Close the page and slip-sheet



Inverted Foldout slip-sheet



GbsSlipSheet-001

Folded edge of the page

Foldout slip-sheet

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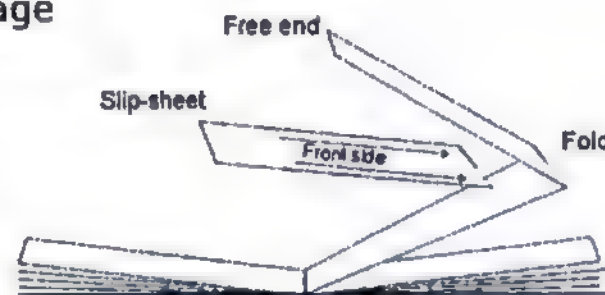
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2. Arrow pointing to the fold

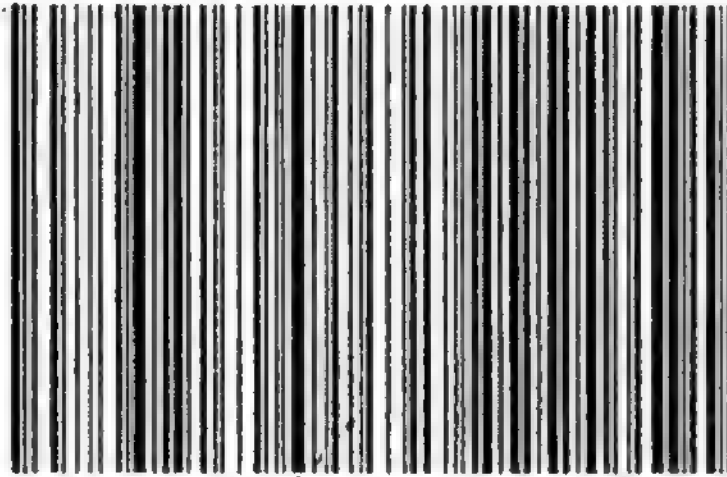
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4. Close the page and slip-sheet



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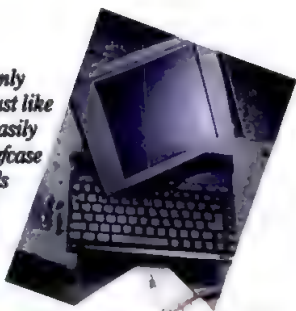


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—PC Magazine, Service and Reliability issue, May 26, 1992



Overall PC reliability



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Future likelihood of buying from the vendor



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COMPUTERS

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FACT FILE

BSI NB486DX2-50

Broadax Systems Inc., 9440 Telstar Ave., #4,
El Monte, CA 91731; 800-872-4547,
818-442-0020; fax, 818-442-4527

List price (tested configuration): \$2,150.

Tested configuration: 4MB 70-ns RAM, 202MB Western Digital WDAC2200 IDE hard disk with 64K buffer, DOS 5.0, Microsoft Windows 3.1, 1.44MB floppy disk drive, numeric keypad, carrying case.

Options: Trackball, \$55; mouse, \$15; docking station, \$180; extra battery, \$95; 9,600-/2,400 fax modem, \$110; Ethernet adapter, \$230; Token-Ring adapter, \$575; external floppy disk drive, \$250; external 120MB tape backup drive, \$390; external 250MB tape backup drive, \$480; external keyboard, \$45; battery charger, \$35; 12-volt battery adapter, \$40.

In short: The BSI NB486DX2-50 is not perfect, but it has lots of processing power, a large hard disk, and fast performance for a pleasing price. Too bad it doesn't include an internal modem or battery.



tunately there is no internal modem option. Lastly, though the power processor is a nice touch, it's obvious that BSI just stuck the next level of silicon into yesterday's case; leave this machine on for a while and it gets too hot to hold comfortably. Other companies like Texas Instruments have addressed this problem with low-heat motherboard chip sets or other engineering solutions.

Performance was more than competitive. The BSI placed first with its DOS-based disk and Disk Winmark scores. It also scored among the top ten on our processor, memory, and Graphics Winmark test routines. The battery lasted 1 hour 44 minutes on our Battery Rundown test and 2 hours 6 minutes on our ZDigit Rundown test. BSI could extend these times by improving the unit's power management, which at present revolve solely

around LCD and hard disk time-outs.

BSI offers a one-year warranty on parts and labor.—OR

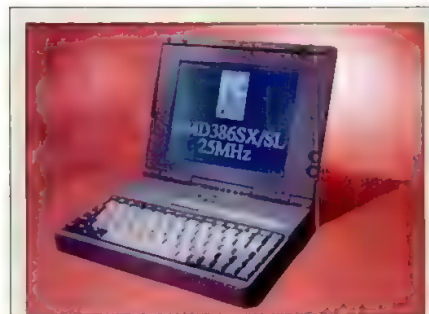
CAF Technology Inc.

CAF AquaLITE-II

With a standard array of components, which include the midrange AMD Am386SXL/25 processor, the \$1,299 CAF AquaLITE-II has little to offer apart from its reasonable price.

The system produced a DOS processor score that landed in the bottom five, and most other scores were in the same range. The only exception was its DOS video score, which was just above average. That's an advantage only if you don't run Microsoft Windows, however, since you can't upgrade the CPU.

The results were not surprising, considering the system's internal guts. The CAF came with a standard 4MB of RAM and no external RAM cache. The video



FACT FILE

CAF AquaLITE-II

CAF Technology Inc., 1315 Johnson Dr.,
City of Industry, CA 91745; 800-336-9369,
818-369-3690; fax, 800-329-2537

List price (tested configuration): \$1,299

Tested configuration: 4MB 70-ns RAM, 80MB Conner CP 2084 IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, nylon carrying case

Options: 2MB RAM upgrade, \$154, 4MB RAM upgrade, \$276; extra battery, \$79; 2,400-/9,600-bps data/fax modem, \$173; numeric keypad, \$66, 12-volt battery adapter, \$131.

In short: With average components, poor benchmark test scores, and no trackball, the CAF AquaLITE-II doesn't rise above the competition.



chip set is manufactured by VLSI Technology and is used by many off-the-shelf notebooks. The 80MB Conner hard disk's test results were quite low compared with the pack's.

The Sharp screen, also quite common these days, produced a clear, sharp image with slight bleeding; most annoying were

four lines that dropped from the top to the middle of the screen. The controls are front-accessible.

The keyboard has a springy, bouncy feel, but the Enter key is almost half the

CAF AquaLITE-II

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	POOR
Desktop replacement	FAIR

normal size. This is frustrating for such a frequently used key. There are no separate F11 and F12 keys. A shortcoming of the CAF compared with most other machines is its lack of an integrated trackball; CAF does not sell a clip-on trackball as an option.

The matte gray case is solid, and all parts—including the hinged screen and the port doors—work with an impressive firmness. Power consumption is flexible, with options to shut off the screen and hard disk from 1 to 30 minutes. The Battery Rundown time of 2 hours 17 minutes is decent, and its ZDigit Rundown time of 3 hours 44 minutes was excellent.

The CAF comes with a one-year warranty, but there's no on-site service available.—AC

Compaq Computer Corp.

Compaq Contura 3/25C

Based around a 386SL 25-MHz processor and toting a \$2,499 list price, the Compaq Contura 3/25C is a step behind the offerings of the most cost-conscious vendors. In that contest, vendors like Broadax Systems and Polywell Computers are dressing primarily in 486 silicon. This portable does offer a more developed and streamlined package, however, and color.

The Contura's attractively priced passive-matrix color screen is better than most monochrome screens, but it is no match for an active-matrix screen. The company had to send us a replacement

COMPUTERS

Portable PCs

Compaq Contura 3/25C

SUITABILITY TO TASK

Road warrior comm	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	FAIR

VENDOR SERVICE & RELIABILITY

Overall Reliability	ABOVE AVERAGE
Repair Satisfaction	ABOVE AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

portable after the original's screen died.

The 7-pound case has standard dimensions—a relief from the bulkier cases often used by smaller vendors. An internal 14,400/9,600-bps data/fax modem is available, as is an 80387 math coprocessor and up to 12MB of RAM. The 2.2-

pound nickel hydride battery clicks easily and securely into a customized and streamlined drive bay, and the AC adapter brick is light and uncumbersome. The Contura 3/25C's documentation is satisfyingly complete and detailed, with plenty of illustrations and look-up tables. Power-management features include CPU, LCD, and hard disk time-out, standby, and hibernation modes.

Its processor and memory scores were on the low side, but remember that this is a 386 system competing against 486s. This portable managed a top-ten video score and an average Graphics Winmark score. Its battery lasted only 1 hour 57 minutes without power conservation (the 486s produced comparable results) and 3 hours 44 minutes with conservation.

Compaq offers its Conturas with a three-year parts-and-labor warranty that includes on-site service from its authorized service centers.—OR

Compaq Computer Corp.

Compaq LTE Lite 4/25C

The \$4,099 Compaq LTE Lite 4/25C sports an excellent active-matrix color screen and a cleverly designed, easy-to-use integrated trackball. It is also the only reviewed system that uses an Intel 486SL/25 CPU.

The processor helped this portable score in the top third on most of our benchmark test suites and still turn in a Battery Rundown test score of 2 hours 6 minutes.

The machine's power-management features include both DOS and Microsoft Windows access programs and a boot-time setup program. Power-conservation features include hard disk and screen shutdowns, four-level CPU speed control, system standby and idle modes, and a sleep mode.

At 8.4 inches diagonally, the Lite 4/25C's active-matrix color screen is 2 inches smaller than the IBM ThinkPad



FACT FILE

Compaq LTE Lite 4/25C

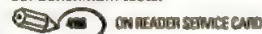
Compaq Computer Corp., P.O. Box 692000,
Houston, TX 77269-2000; 800-345-1518,
713-370-0670

List price (tested configuration): \$4,099.

Tested configuration: 4MB 70-ns RAM, 120MB Compaq IDE hard disk, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, integrated trackball.

Options: 4MB RAM upgrade, \$369; 8MB RAM upgrade, \$849; docking station, \$599; port replicator, \$79; extra battery, \$187; 14,400-/9,600-bps data/fax modem, \$679; external storage module, \$281; external storage module with floppy disk drive, \$393; external keyboard, \$174; numeric keypad, \$82; battery charger, \$132; replacement AC power adapter, \$132; 12-volt battery adapter, \$93; CD-ROM adapter, \$246; carrying case, \$62; briefcase, \$122.

In short: The Compaq LTE Lite 4/25C has a great color screen, a good design, and very good performance on our benchmark tests.



700C's huge color screen, but offers a comparable image. The Compaq's display is very easy to read from all angles and produces sharp and bright images.

The Lite 4/25C uses the same ingenious built-in trackball found on the monochrome Compaq LTE Lite/25E. This screen-mounted pointing device with touch-distinguishable buttons on the back of the case cover allows for very easy one-handed on-screen cursor manipulation.

Priced about \$1,100 more than the monochrome Lite/25E, the Lite 4/25C gives you faster performance, a bigger hard disk (120MB versus 80MB), and a superb color screen. There are other attractive active-matrix notebooks out there (notably the ThinkPad 700C), but the Lite 4/25C is the lightest and most impressive.—Bruce Brown



FACT FILE

Compaq Contura 3/25C

Compaq Computer Corp., P.O. Box 692000,
Houston, TX 77269-2000; 800-345-1518,
713-370-0670

List price (tested configuration): \$2,499.

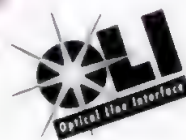
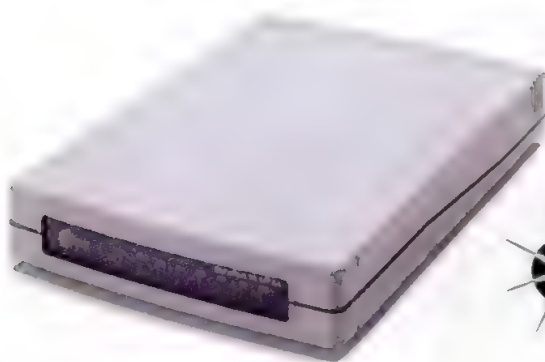
Tested configuration: 4MB 80-ns RAM with 64K external RAM cache, 85MB Conner Henshu IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, trackball.

Options: 120MB hard disk, \$649; 4MB RAM upgrade, \$262; 8MB RAM upgrade, \$526; Compaq mouse, \$36; port replicator, \$79; extra battery, \$24-\$121; 14,400-/9,600-bps data/fax modem, \$649; math coprocessor, \$246; external keyboard, \$174; numeric keypad, \$82; enhanced battery, \$84; battery charger, \$93; 12-volt battery adapter, \$112; carrying cases, \$14 to \$122.

In short: The Compaq Contura 3/25C is outfitted with an acceptable 386-level processor. Its real selling point is passive-matrix color from a big-name vendor, at well below \$3,000.



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CIRCLE 323 ON READER SERVICE CARD



Compaq Computer Corp. Compaq LTE Lite/25E

The Intel 386SL/25-equipped Compaq LTE Lite/25E, which won an Editors' Choice in our issue of December 22, 1992, shows that Compaq Computer Corp.

Compaq LTE Lite/25E

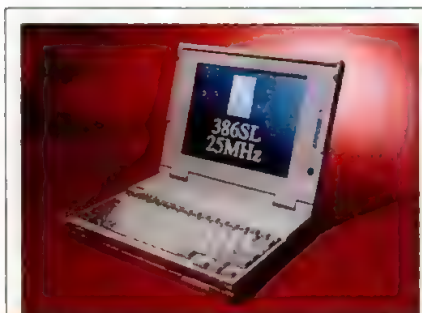
SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	GOOD
Windows applications	GOOD
Desktop replacement	GOOD
VENDOR SERVICE & RELIABILITY	
Overall Reliability	ABOVE AVERAGE
Repair Satisfaction	ABOVE AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

continues its tradition of building well-engineered portables. This \$2,999 portable has a Hosiden active-matrix monochrome LCD panel, along with a clever built-in trackball and top power management, which helped it stand out among its competition.

The Lite/25E has the only active-matrix monochrome screen in a portable PC on the market. Active-matrix technology obviates the need for frequent screen adjustment that most passive-matrix displays require. And when using an active matrix, viewers who aren't directly in front of the screen can still see the images clearly, a feat that's next to impossible with a passive-matrix monochrome unit. Also, the large screen ensures a pleasantly large viewing area.

A second outstanding feature found in the Lite/25E is Compaq's built-in Easy-Point integrated trackball. Like most trackballs, it doesn't have much roll resistance. But two of its features are unique: its placement on the lower right side of the vertical display panel, and its two trackball buttons, located right behind it, on the outside of the case. They are shaped differently from each other, making them easily distinguishable via touch. This unusual system works well.

The Lite/25E's benchmark test scores were average, except for its top-five video score. Its battery life was relatively good, at 2 hours 59 minutes on our Battery Rundown test; its extensive power-management features helped it last 4 hours 12 minutes on our ZDigit Rundown test.



FACT FILE

Compaq LTE Lite/25E

Compaq Computer Corp.,
P.O. Box 692000, Houston, TX 77269-2000;
800-345-1518, 713-370-0670

List price (tested configuration): \$2,999.

Tested configuration: 4MB 70-ns RAM with 64K external RAM cache, 84MB Conner Henshu IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, integrated trackball.

Options: 210MB hard disk, \$699; 4MB RAM upgrade, \$369; 8MB RAM upgrade, \$846; trackball, \$93; docking station, \$599; with 1.2MB or 1.44MB floppy disk drive, \$711; port replicator, \$79; 14,400-/9,600-bps data/fax modem, \$679; external keyboard, \$174; numeric keypad, \$82; battery charger, \$87; replacement AC power adapter, \$132; 12-volt battery adapter, \$93; SCSI interface, \$139.

In short: An excellent active-matrix monochrome screen and good system design make the Compaq LTE Lite/25E highly recommendable.



ON READER SERVICE CARD

If you don't require color but still want the best display possible, the Lite/25E is the only choice.—BB

CompuAdd Computer Corp.

CompuAdd 425C

PC Brand Inc.

PC Brand 486/SLC

Color LeaderBook

Two almost-identical notebooks—the \$2,495 PC Brand 486/SLC Color LeaderBook and the \$2,595 CompuAdd 425C—offer standard components at a moderate price. Manufactured by Taiwan-based Compal, both have a Cyrix Cx486SLC/25 CPU, measure 1.8 by 11 by 8 inches, and weigh 5.9 pounds. However, there

are some important differences, notably in the screen and the chip set.

The PC Brand Color LeaderBook has a backlit passive-matrix LCD made by Sharp. It is readable from almost every angle and has full-screen graphics support that can be reduced to text mode by changes in setup. The CompuAdd 425C has an edgelit passive-matrix LCD made by Sanyo. It is a little smaller than and not quite as good as the Sharp-made screen, and is hard to view from the front and nearly impossible from an angle.

Both machines have a built-in trackball just above the rightmost keys; some users might find the placement of the buttons on the right side of the machine a bit awkward. The keyboards are identical and slightly cramped, with a right Shift key that is too small and easily missed if you're a fast typist.

The biggest difference between the two motherboards is the chip set. The PC Brand has a Chips & Technologies F82C711 chip set; the CompuAdd, a Chips & Technologies F82C310. Since the F82C711 chip set boosts the I/O functions, the PC Brand system can accommodate an optional expansion unit. An expansion port located on the portable's bottom rather than on its back eliminates the need for a cable and lets it plug directly into the docking station. The C&T chip set also helped the PC Brand unit produce a better processor score than the CompuAdd's.

The CompuAdd comes standard with a Cyrix math coprocessor. Both machines require the same procedures for upgrading memory. While experienced users might be able to do the upgrade themselves, both vendors recommend sending the computer back to the factory.

The battery life for both computers ranged from average to poor. The PC Brand unit averaged 1 hour 53 minutes on our Battery Rundown test. The Com-

CompuAdd 425C

SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	FAIR
VENDOR SERVICE & RELIABILITY	
Overall Reliability	AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

PC
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August 1988
Kodak Diconix 701 Printer

The KODAK DICONIX 701 Printer. It's no heavyweight until you consider all it comes with.

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*A three-year warranty covering the printer against defects in materials and workmanship. The warranty is limited to repair or replacement of the printer at Kodak's discretion. Kodak makes no other warranties, expressed or implied, including implied warranties of merchantability and fitness for purpose.

CIRCLE 362 ON READER SERVICE CARD

THE LIGHTWEIGHT WITH HEAVYWEIGHT PROTECTION.

KODAK DICONIX 701 Printer



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Our T4500C features an LCD TFT active matrix color screen that can display a kaleidoscope of 256 simultaneous colors from a palette of 185,193. Our T4500 offers a large, bright, easy-to-read 9.5" VGA display with 640 x 480 resolution and 17:1 contrast ratio.

A 150-pin expansion port lets you attach a SCSI adapter to the notebook. Or lets you attach the notebook to our Desk Station IV, providing true desktop capabilities in your office.

System control hotkeys save time by allowing you to quickly change your display setting, power management, security status, etc., without having to call up menus.

A generous 4MB RAM standard, expandable to 20MB.

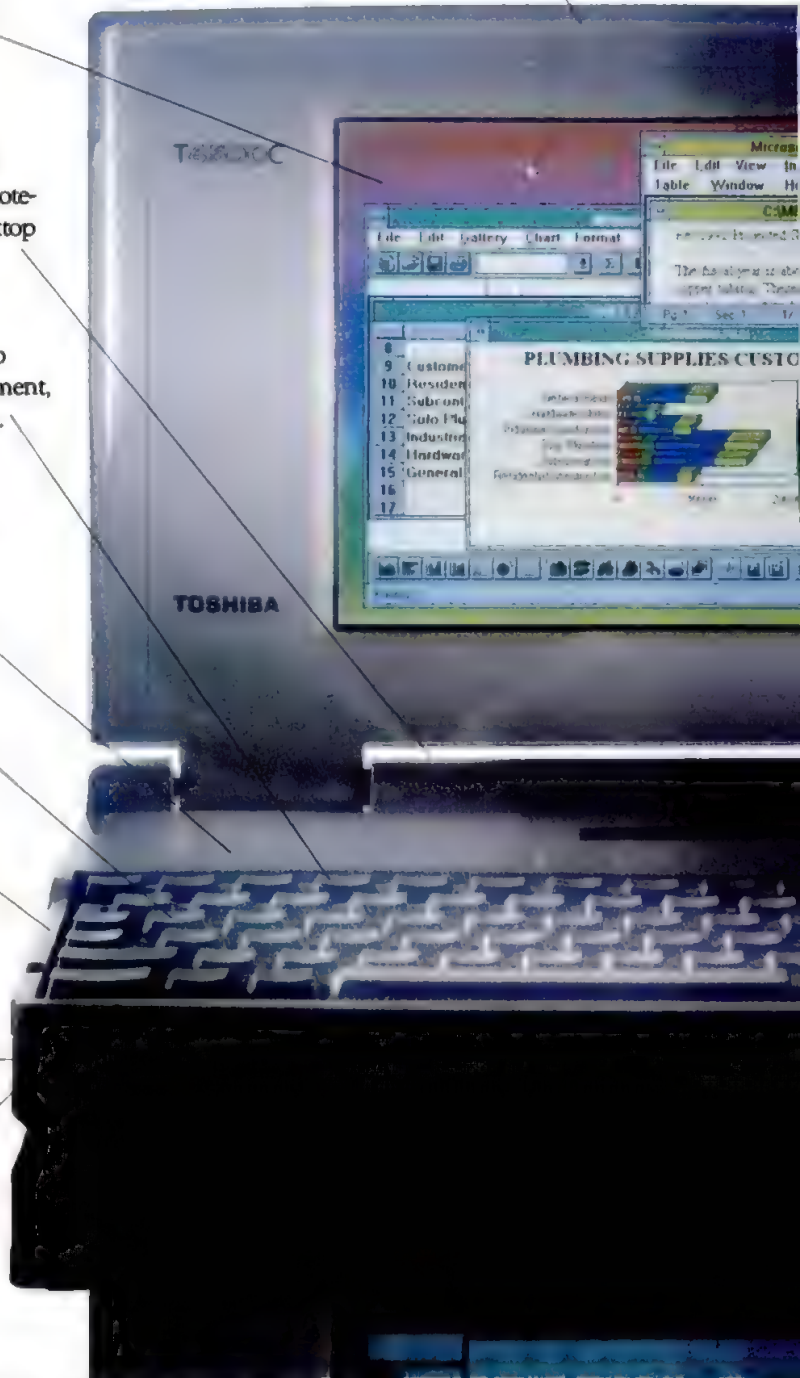
Our award-winning keyboard features standard-sized keys and key spacing.

The T4500 series' advanced 20MHz i486[™]SX processor makes any 386 seem like a tortoise. In fact, tests reveal it's up to two and a half times faster than many 386-based notebooks.

The T4500C comes with a 120MB hard drive and our T4500 comes with a choice of an 80MB or 120MB hard drive.

3.3-volt chip technology decreases power drain by as much as 25%, while adding up to 27% more battery life.

If you're getting the feeling the T4500 series represents a new standard in business notebook computing, you're right.



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The T4500C's dimensions: 11.7"W x 8.3"D x 2.0"H.

The T4500's dimensions: 11.7"W x 8.3"D x 1.8"H.

Both fit into half of a briefcase.

Windows® 3.1 and DOS® 5.0 with Ultrafont™ come pre-installed.

AutoResume lets you start where you left off without rebooting and automatically saves your material when you turn the power off.

Our Quick Charge capabilities allow you to charge the battery while you're working.

Featuring AutoResume, AutoSave, Advanced Power Management, and CPU Sleep Mode, our MaxTime™ power management system helps you get the maximum out of every battery charge.

Quickread LCD status icons allow you to check a host of functions (including remaining battery time, keyboard status, and power-saving mode) at a glance.



An industry-standard PCMCIA 2.0 slot accepts removable hard drives, data/fax modems, network adapters, and other expansion options.

The BallPoint™ mouse connects directly to the computer through a unique "one touch" QuickPort™, so there's no cord to get in your way.

A front-loading floppy drive provides easy access.

Both the T4500 and the T4500C weigh in at about 6.5 lbs.



The T4500 features a large, easy-to-read 9.5" monochrome screen.



Tests reveal that the 3.3-volt 20MHz i486™ SX processor is up to two and a half times faster than many 386-based notebooks.



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CIRCLE 379 ON READER SERVICE CARD

puAdd fared slightly better on the same test, averaging 2 hours 11 minutes. Both machines were unable to run our ZDigit Rundown test because this test interfered

PC Brand 486/SLC Color LeaderBook

SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	GOOD

with their screen-blanking routines. Both machines come with two batteries, each of which takes 4 hours to recharge.

PC Brand's 108-page user manual was comprehensive and very helpful, serving as a good reference work; the 23-page booklet that came with the CompuAdd did not cover enough terminology.

Both the PC Brand and CompuAdd



FACT FILE

CompuAdd 425C

CompuAdd Computer Corp., 12303 Technology Blvd., Austin, TX 78727; 800-627-1967, 512-250-1489; fax, 512-331-6236

List price (tested configuration): \$2,595.

Tested configuration: 4MB 80-ns RAM, 85MB Seagate ST9096A IDE hard disk with 64K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, nylon carrying case.

Options: 122MB IDE hard disk, \$200; 8MB RAM upgrade, \$349; mouse, \$119; extra battery, \$75; 2,400-/9,600-bps data/fax modem, \$129; Ethernet network adapter, \$355; 12-volt battery adapter, \$99; external keyboard cable, \$9.95; portable printer, \$349; sound adapter, \$150; Solidex carrying case, \$69

In short: The CompuAdd 425C has a poor battery life on our benchmark tests and an LCD panel that isn't as crisp as the PC Brand's. It does have in its favor a decent processor at a price that includes a Cyrix math coprocessor.

474 ON READER SERVICE CARD

Traveling Trackballs

We look at substitutes for the common field mouse.

Today's high-end portables are sporting an ever-increasing variety of integrated pointing devices; for example, the IBM ThinkPad 700C has the eraser-like TrackPoint II in the center of its keyboard, and the Compaq LTE Lite 4/25C and Hyundai Courier Spectra have mini-trackballs built into their cases.

Mounted trackballs sans cords, like the Microsoft BallPoint with QuickPort connection, and the DECpc 325SL's front-attached trackball, have crossed the line from cumbersome to compact. However, until every original equipment manufacturer has latched on to the trend, we'll continue seeing a variety of separate pointing devices bundled with portables.

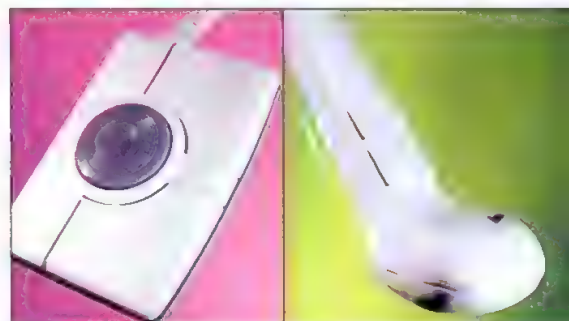
In this roundup of 12 portable pointing devices, we'll check out new twists and old standbys. The newest is the PortaPoint (Interlink Electronics, 1110 Mark Ave., Carpinteria, CA 93013; 800-477-3535). This touch button has no visible moving parts, weighs 2 ounces with its cable (making it the lightest pointer in this review), and costs \$79—less expensive than many bulky trackballs. Finger pressure on a rubber disk moves the cursor, allowing for full 360-degree control. Two mouse buttons partially surround the disk on the bottom half of the 1.8- by 2.6-inch stationary casing.

While pointing is easy, "painting" with the PortaPoint is not always a simple task; this Microsoft mouse-compatible device is better suited to triggering icons and buttons. Its only drawbacks were the need for a PS/2 adapter (which was included with the test unit) and a short, 27.5-inch cord. A spokesperson for the company said a 48-inch extension cable

will be included with future units.

The \$69.95 IMSI PC Stylus provides excellent control over detailed graphics (IMSI, 1938 Fourth St., San Rafael, CA 94901; 800-883-8082). The 6.5-inch PC Stylus requires only about a square inch of flat workspace, and its mouse button is conveniently located where your index finger rests. When used as a trackball, however, its mini-ball feels loose and can be difficult to maneuver. The PC Stylus has a three-year warranty, Microsoft Mouse compatibility, and a 69-inch cord. New PS/2-compatible and serial versions of the PC Stylus were to be released in mid-February.

The \$79.95 Microtrak is bigger than most trackballs, but well designed (Kraft Systems Inc., 450 W. California Ave., Vista, CA 92083; 619-724-7146). With a customizable 10- to 1,150-dpi (dot-per-inch) resolution, this trackball had the best response of the group. The



Interlink Electronics' PortaPoint

The IMSI PC Stylus



MicroSpeed MicroTRAC

Appoint Thumbalina

Microtrak is truly plug-and-play and Microsoft Mouse compatible. Nevertheless, the Microtrak does have a few hang-ups: It's easy to click both mouse buttons simultaneously, its clamp is not fully adjustable, and it lacks a PS/2 adapter. The \$99.95 ICONtroller is a relatively light alternative (Suncom Technologies, 6400 W. Gross Point Rd., Niles, IL 60714; 708-647-4040). The convenient mouse button at the tip of the joystick reduces the amount of thumb calisthenics you'll have to endure, and when your work is done, the ICONtroller adds a new dimension of fun to flight simulators.

Other favorable performers in the portables arena are the \$89 MicroTRAC, with its coiled cable and colorful replacement balls (MicroSpeed Inc., 5005 Brandin Ct., Fremont, CA 94538; 800-232-7888); and the 1.6-inch-square \$99 Appoint Thumbelina and her cousin, the \$99 MousePen Pro, Version 2.0 (Appoint, 4473 Willow Rd., #110, Pleasanton, CA 94566; 800-448-1184). Each of the Appoint devices weighs less than an eighth of a pound.

With a selectable 50- to 9,600-dpi resolution, the MicroTRAC comes

with a top-level 15-inch-per-second tracking speed and the KeyMAP keyboard emulator.

Appoint's evergreen Thumbelina is a very popular thumb-driven pointing device, primarily due to its lilliputian size, but clumsy hands may have a difficult time operating the tiny ball. As with Thumbelina, the MousePen Pro's 5-foot cord terminates in a PS/2 connector. A new version should be available shortly.

Although the other five trackballs are conveniently Microsoft Mouse compatible, their on-screen arrows can be hard to control. Despite sophisticated control panels and concise documentation, these units provided poor maneuverability, and none responded like the magnificent seven reviewed above.

- The \$99.95 NewPoint trackball is shell-shaped, with the "right" mouse button located conveniently at the bottom point (Mouse Systems Corp., Fremont, California; 510-656-1117).
- The \$79 Genius HiPoint sports a design identical to the NewPoint's and also includes several clamp plates of varying sizes for secure attachment

(KYE International Corp., Ontario, California; 800-456-7593).

- The \$169 Logitech TrackMan Portable Mouse, similar to Kraft's Microtrak, is rounder than the other reviewed devices (Logitech Inc., Fremont, California; 800-231-7717).

- The \$69.95 DynaTrak clamps onto any laptop edge and has an extension swing arm for more flexible positioning (DynaPoint Inc. (formerly Z-Nix Co. Inc.), City of Industry, California; 818-854-6440).

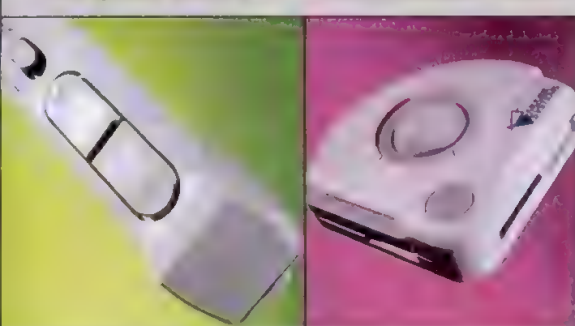
- The \$175 Microsoft BallPoint Mouse, the classic portable trackball, comes with a stand which can be adjusted to any angle (Microsoft Corp., Redmond, Washington; 800-426-9400, 206-882-8080).

—Camille N. Cline



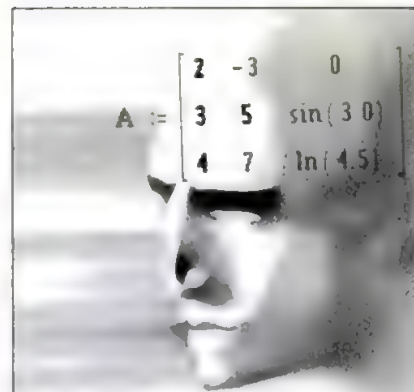
Kraft Systems' Microtrak

Suncom Technologies' ICONtroller



Appoint's MousePen Pro

Mouse Systems' NewPoint



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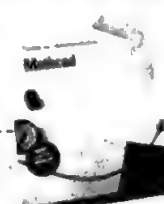
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COMPUTERS

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FACT FILE

PC Brand 486/SLC Color LeaderBook

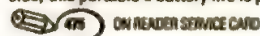
PC Brand Inc., 405 Science Dr., Moorpark, CA 93021; 800-722-7263, 805-378-7848; fax, 805-378-7801

List price (tested configuration): \$2,495.

Tested configuration: 4MB 80-ns RAM, 80MB Seagate ST9144A IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, trackball, nylon carrying case.

Options: 120MB hard disk, \$200; 2MB RAM upgrade, \$150; 4MB RAM upgrade, \$300; docking station, \$399; extra battery, \$59; 2,400-/9,600-bps data/fax modem, \$199; math coprocessor, \$99; external keyboard, \$59; numeric keypad, \$40; battery charger, \$15; 12-volt battery adapter, \$15.

In short: The PC Brand 486/SLC Color LeaderBook is an average machine at an average price. Notable options include a passive-matrix screen and an F82C711 chip set that extends I/O port capabilities. On the downside, this portable's battery life is poor.



are average machines for an average price. In this case, the PC Brand offers more than the CompuAdd, for almost the same price.—*Michael Bonomo*

Ergo Computing Inc.

Ergo Modular Color 486SLC NoteBrick

Ergo Modular 486SLC NoteBrick

One of the first active-matrix color units to sport a sub-\$4,000 price, the \$3,993 Ergo Modular Color 486SLC NoteBrick is less expensive than other active-matrix color machines. Like its junior partner, the \$2,493 monochrome Ergo Modular 486SLC NoteBrick, the Color 486SLC

has most of the same components except for the screen.

The color notebook's biggest asset is its superb screen. Made by Sharp, the crystal-clear 9-inch active-color display makes running Microsoft Windows on the road a real pleasure. The monochrome version has a backlit LCD screen made by Sanyo. Both units have the same refresh rate at 800-by-600 resolution and use the Cirrus Logic 6410 video chip set.

Windows fans will encounter a roadblock in the color unit's performance, however: A weak Graphics Winmark score put it in the bottom 10 percent of the review group, though its DOS video

Ergo Modular Color 486SLC NoteBrick

SUITABILITY TO TASK

Road warrior comm. **FAIR**

DOS applications **FAIR**

Windows applications **FAIR**

Desktop replacement **FAIR**

score was above the mean. Unfortunately, its other test scores were also low: It scored last on our two disk test suites and on the overall DOSmark, although its processor and memory scores were a

shade below the average. The monochrome version performed a tad better overall than the Color NoteBrick.

Both machines have a Cyrix Cx-486SLC/25 processor and come standard with a Cyrix coprocessor, which should make them faster for certain calculation-intensive applications. However, the Cyrix's 1K internal cache was not enough; lack of an external cache accounted in part for its relatively slow processor and memory test results.

Both of these systems are well-built, and both come with a dark, heavy-duty case in either a matte or smooth finish.

The full-size keyboard has 84 keys with separate F11 and F12 keys; the PgUp/PgDn keys are a bit small and sit in a row on the right.

Both units have the trackball on the left side toward the back—better for lefties, but awkward for others. Duplicate



FACT FILE

Ergo Modular Color 486SLC NoteBrick

List price: \$3,993.

Tested configuration: 4MB 70-ns RAM, 120MB Areal A-120 IDE hard disk with 32K buffer, 1.44MB floppy disk drive, 9,600-/2,400-bps data/fax modem, DOS 5.0, Microsoft Windows 3.1, trackball, carrying case.

Options: 4MB RAM upgrade, \$300; 12MB RAM upgrade, \$1,600; trackball, \$99; 9,600-/2,400-bps data/fax modem, \$249; trackball and 2,400-/9,600 data/fax modem, \$299; extra battery, \$129.

In short: The Ergo Modular Color 486SLC NoteBrick's superb color screen and good construction contend against slow graphics performance and a relatively short battery life.

Ergo Modular 486SLC NoteBrick

List price: \$2,493.

Tested configuration: Same as for color unit.

Options: Same as for color unit.

In short: The Ergo NoteBrick monochrome unit lacks the superb screen that its color counterpart has but it performed slightly better on most of our benchmark tests.

Ergo Computing Inc., One Intercontinental Way, Peabody, MA 01960; 800-633-1925, 508-535-7510; fax, 508-535-7512



Ergo Modular 486SLC NoteBrick

SUITABILITY TO TASK

Road warrior comm. **FAIR**

DOS applications **FAIR**

Windows applications **FAIR**

Desktop replacement **FAIR**

sets of trackball buttons—one next to the trackball and the other on the left edge—are a brave attempt to improve trackball placement, but neither set is very accessible. The expansion-minded can choose from four different modules that fit into the trackball slot: standard trackball, trackball/fax, RS232 serial port, or Ethernet adapter. The Ethernet adapter is a plus for corporate networkers who feel tied down by a bulky adapter sticking out the back of their portables.

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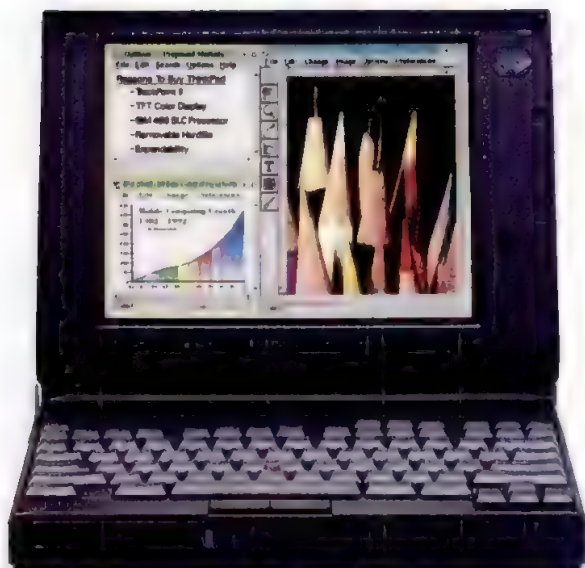


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† ThinkPad 300 and 700C systems and options are manufactured in Japan. PS/ValuePoint 6312, 6314 and 6319 Color Displays are manufactured in Korea.

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these machines are roughly average for those reviewed here. The color system has a travel weight of 7.9 pounds, while the monochrome is a slimmer 7.5 pounds. But battery life tends to be short. The color unit has a rundown time of 1 hour 33 minutes; it lasted 2 hours 20 minutes on the ZDigit Rundown test, with power saving enabled. The monochrome unit had a rundown time of 2 hours 7 minutes and a ZDigit time of 2 hours 48 minutes.

Ergo covers its units with toll-free technical support and a 30-day money-back guarantee.—AC

Ergo Computing Inc.

Ergo Nifty Fifty 486/50 Color NoteBrick

With its 486DX2/50 processor and 120MB hard disk, the \$4,145 Ergo Nifty Fifty 486/50 Color NoteBrick is certainly a power-packed portable. The only really important feature that differentiates it from the similarly equipped BSI NB486DX2-50, is passive-matrix color, though it comes at a \$2,000 price.

Clear color graphics, fast number crunching, and up to 180MB of hard disk storage are in the Nifty Fifty's favor. The base-configuration price gives you a 120MB Areal hard disk; 180MB and 260MB units are options. Ergo Computing also bundles Addstor's SuperStor data compression software to double the hard disk capacity. The Nifty Fifty's exterior is attractive and sleek, and the internal nickel cadmium battery easily inserts into a secure housing. The system can internally display 256 colors in VGA and 16 colors externally in 1,024-by-768. The docking station holds two ISA expansion cards.

Unfortunately, Ergo cut some corners, and it shows. The keyboard had slightly undersize keys. Adding memory or other internal options required opening the case and removing the keyboard. There are no internal modem options, which are critical for a system that advertises itself as meeting today's preferred level of performance. Also, after about



FACT FILE

Ergo Nifty Fifty 486/50 Color NoteBrick

Ergo Computing Inc., One Intercontinental Way, Peabody, MA 01960; 800-633-1925, 508-535-7510; fax, 508-535-7512

List price (tested configuration): \$4,145

Tested configuration: 4MB 70-ns RAM, 120MB Areal A-120 IDE hard disk with 32K buffer, 1.44MB floppy disk drive, Logitech mouse, DOS 5.0, Microsoft Windows 3.1, Cache86, SuperStor Pro 2.0, Xtree for Windows, carrying case

Options: 4MB RAM upgrade, \$300, 12MB RAM upgrade, \$1,600; expansion chassis, \$495; extra battery, \$179; external 9,600-/2,400-bps fax modem, \$249, external 14,400-bps fax modem, \$485, battery charger, \$99

In short: The Ergo Nifty Fifty 486/50 Color NoteBrick is a passive-matrix color-processing powerhouse. However, shortcuts in the features set mean that only the truly power hungry should consider purchasing this portable



ON READER SERVICE CARD

30 minutes to 1 hour of use, this system feels too warm to hold comfortably on your lap. Last, the Nifty Fifty's AC adapter brick is large and heavy, uncharacteristic of today's competitive notebooks.

Performance, on the other hand, was stellar. All its benchmark test scores except its video score placed in the top ten. The battery lasted a disappointing 1 hour 39 minutes on our Battery Rundown test and 2 hours 8 minutes on our ZDigit Rundown test.

Ergo offers buyers a 30-day money-back guarantee, a one-year parts-and-labor warranty and two-year coverage for the Areal hard disk, and an 800 number for technical support.—OR

Ergo Nifty Fifty 486/50 Color NoteBrick

SUITABILITY TO TASK

Road warrior comm.	FAIR
DOS applications	GOOD
Windows applications	FAIR
Desktop replacement	GOOD

Expo Tech Inc.

Expo Note 33

Like many lesser-known computers, Expo Tech's \$1,237 Expo Note 33 has an adequate screen, standard components, and sturdy construction, and delivers these for hundreds of dollars less than its competition. Behind these low prices is Vtech, Expo Tech's parent company and one of Asia's largest electronics suppliers.

But if price is not your only concern,



FACT FILE

Expo Note 33

Expo Tech Inc., 113 McHenry Rd., Buffalo Grove, IL 60089; 800-284-3976; fax, 800-947-3976

List price: \$1,237

Tested configuration: 4MB 70-ns RAM, 60MB Seagate ST9077A IDE hard disk with 32K buffer, 1.44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, carrying case

Options: 2MB RAM upgrade, \$189; trackball and Microsoft Windows 3.1, \$149.95, extra battery, \$119, 9,600-/2,400-bps data/fax modem, \$149; external floppy disk drive, \$199.95, external keyboard, \$39.95, replacement AC power adapter, \$89.95; 12-volt battery adapter, \$89.95

In short: The Expo Note 33 was hampered by a relatively slow processor and a small, 60MB hard disk. On the positive side are good battery life on our tests, a strong case, an adequate screen, and a dirt-cheap price



ON READER SERVICE CARD

performance may disappoint. In this test group, which included both 386- and 486-based machines, the Expo Note's AMD 386SXL/33 CPU placed near the bottom on our processor test suite. The relatively slow processing speed kept the Expo Note in the bottom third on almost every test suite except memory and DOS video, where it came out about average.

Battery times were good, however, registering 2 hours 46 minutes on the Battery Rundown test and 3 hours 16 minutes with power saving enabled on the ZDigit Rundown test. An interesting feature is the system-management interrupt under Microsoft Windows, which lets you return to a Windows program from suspend mode without rebooting.

Our test unit came with a 60MB Seagate Technology hard disk. Expo Tech plans to ship a 120MB hard disk later this year for \$299 more. The sturdily constructed case weighs 8 pounds with battery pack and AC adapter. The Seiko screen creates a sharp picture, and the easily accessible controls give you more contrast and brightness than do most. The combined cursor/position keys are flawed: While the keys are large and have comfortable travel, you must press two keys to move around.

The Expo Tech system comes with a one-year warranty on parts; repairs are made within 24 hours of receipt.—AC

GRiD Systems Corp.

GRiD 1660C

GRiD Systems' GRiD 1660C has a fine active-matrix color screen, but its \$4,795 price is a bit high for a 386SL/25-based notebook.

The best feature of this moderate-size-and-weight notebook is its active-matrix color display manufactured by Sharp. The 8.4-inch screen is bright and easy to read from all an-



FACT FILE

GRiD 1660C

GRiD Systems Corp., 7 Village Circle,
Westlake, TX 76262; 800-222-4743

List price (tested configuration): \$4,795.

Tested configuration: 4MB 80-ns RAM with 64K external cache, 125MB Toshiba MK2124FCIDE hard disk with 64K buffer, 1.44MB floppy disk drive, 9,600-/2,400-bps data/fax modem, DOS 5.0, Microsoft Windows 3.1.

Options: 4MB RAM upgrade, \$395; docking station, \$695; extra battery, \$189; 14,400-/9,600-bps data/fax modem, \$795; battery charger, \$500; 12-volt battery adapter, \$115.

In short: The GRiD 1660C has a good screen and keyboard and a fairly decent battery life for an active-matrix color system, but unfortunately its 386SL processor and awkwardly placed trackball work to its disadvantage.



ON READER SERVICE CARD

gles; it also tilts back a full 180 degrees.

Compared against a field that included 486s, the GRiD's 25-MHz Intel 386SL processor yielded generally slow benchmark test scores. The unit's processor scores landed in the bottom fifth, and its memory scores placed last. Its video score under DOS was closer to the average but still just below the mean. Its Graphics Winmark score fell in the bottom quarter. And while its disk score was better under DOS than under Windows, both disk scores were below the mean.

Battery life, however, was fairly good for an active-matrix color machine. The GRiD registered 1 hour 24 minutes on our Battery Rundown test, with power saving disabled, and 2 hours 48 minutes on our ZDigit Rundown test, with power saving enabled.

The trackball built into the GRiD is placed in the center of the machine past the keyboard; to use it, you have to reach

across the keyboard. But except for the function keys, which are smaller, the keyboard features comfortable, full-size keys and good key travel.

The GRiD pales in comparison with other high-quality active-matrix color notebooks. Its screen and keyboard are enough to carry the system, but its comparatively slow processor and awkwardly placed trackball put it at a disadvantage compared with such systems as the similarly priced but faster and better-designed units from Compaq and IBM.

The GRiD comes with a one-year parts-and-labor warranty.—BB

Hyundai Electronics America

Hyundai Courier Spectra

Hyundai Electronics America has produced a credible competitor with its \$2,999 Hyundai Courier Spectra. Built around a Cyrix Cx486SLC/25 processor, the Courier offers bright passive-matrix color and one of the most usable internal pointing devices we've seen. Its shortcomings include a lack of expandability and some below-average battery times.

The Courier Spectra unit comes with a slightly oversized, flocked-gray case. An internal modem is provided, as are all the requisite I/O ports, including external keyboard and PS/2 mouse ports. The 87-key keyboard is configured in a nonstandard format—all the function, Home, End, PgUp, and PgDn keys are arranged in multiple rows over the other keys—but all are full-sized, with nice travel and tactile response.

The internal pointing device consists of a nicely sized trackball on the right side of the keyboard and two dedicated mouse activation buttons as part of the keyboard configuration. As long as you've got the Courier on a fairly stable work surface, this arrangement works well.

On a negative note, the first Courier that Hyundai sent us had a bad keyboard

Hyundai Courier Spectra

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	FAIR

GRiD 1660C

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	GOOD
Desktop replacement	FAIR

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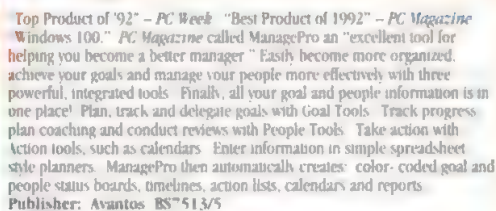
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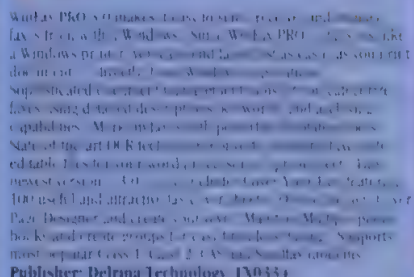
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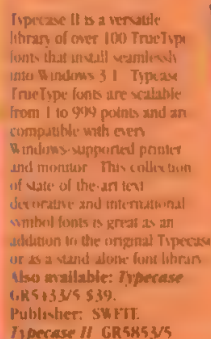


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Fractal Design Corp.		
FK0334	★Painter	279
Generic Software		
CA0074	Generic CADD 6.0	285
Gensoft Integrated Systems		
CD0840	GenStar 3000 Int. MPC CD-ROM Kit	259
GFA Technology		
CA0254	★GFA CAD for Windows	99
Gold Disk		
GR5763/5	★ScreenCraze 2.0 for Windows	25
GR6194	★Video Director for Windows	119
Hayes		
MM2210	OPTIMA 96+ FAX/96	379.95
MM2190	OPTIMA 144+ FAX/144	499.95
MM2540	Accura 2400 External	85
Hewlett Packard		
UT2894	★Dashboard for Windows	45
IBM		
UP0233/5	★OS/2 2.0 Upgrade DOS/Windows	95
Intel Systems		
UT2414	★HiJaak 2.1 for Windows	129
Insoft		
FN0164	Quicken 5.0	43
FN0564	★Quicken 2.0 for Windows	35

Imagica		
DR2060	Bernoulli 90MB Cartridge One Pack	145.95
DR2240	Bernoulli PC Powered	499.95
DR2400	Imagica Tape 250 Insider	255.95
Kensington		
AC0140	Masterpiece Plus	11
Leading Edge		
CP0250	Color Notebook 60MB	2499
Logitech		
IN1070	ScanMan 256	255.95
Lotus		
BS6793/5	★ Lotus 1-2-3 2.4	339.95
BS5253/5	★ Lotus 1-2-3 for Windows	309.95
BS7014	★ Lotus Ami Pro 3.0	339.95
BS6363/5	★ Smart Pics for Windows	69
Media Vision		
IN2550	ProAudio Spectrum 16	305.95
Memory		
MY0013	SIPPS SIMMS DRAM	Call
MY0005	SIMM 1MB 100ns	50
MY0004	SIMM 1MB 70ns	59
Microcom		
CM0574	★ Carbon Copy for Windows	135
Micrografx		
GR2833/5	★ Windows Draw!	99
Microsoft		
BS7353/5	★ Access	89
IN2150	Ballpoint Mouse	119
LN0543/5	★ C/C++ Compiler 7.0	319
BS3253/5	★ Excel 4.0 for Windows	299.95
BS7743/5	★ FoxPro 2.5 for Windows	299.95
IN0890/80	Mouse (busier)	85.95
LN0603/5	★ Visual Basic 2.0 for Windows	99
WP0373/5	★ Word 2.0 for Windows	299.95
BS5324	★ Works for Windows	129.95
MicroSolutions		
OR1240	Backpack 1.4	210
MicroWarehouse		
BN0960	386/SX 33 MHz w/Color Monitor	999
BN0970	486/SX 25 MHz w/Color Monitor	1299

★CorelDRAW! 3.0 CD-ROM Competitive Upgrade

A new era in PC Graphics! CorelDRAW! winner of over 50 international awards is the PC Graphics software for everyone! CorelDRAW! and CorelDRAW! 3.0's enhanced features include graphic design, editing, drawing, improved 3D effects and powerful data-driven charting, point and photo editing, and presentation packages. Other CorelDRAW! 3.0's features include:

Publisher: Corel Systems

\$10590

\$199

Monitors		
MT0500	Magnavox 17" Autocast	849
MT0280	PanaSync C1381 14" VGA Color	389
Panasonic		
PR2200	KX-P1124i Printer	299.95
Peachtree Software		
FN0654	Peachtree Basic Accounting 6.0	75
Persona Technologies		
EX2060	PC Speakers	179.95
Printron		
BS2894	★PackRat 4.1	259
Practical Peripherals		
MM2100	Practical Mod 14400FXSA V.32BIS Ext. S&R	419

★Capitalist Pig™ for Windows

New! Animated business simulation game challenges you to build your own business under authentic economic conditions. Experience the challenge of business, scandals, fires, terrorists, and more, as you battle for billions or bankruptcy. Make crucial decisions every minute, and enjoy the results—or suffer the consequences. Capitalist Pig is the must-have "Game of the Year" for would-be entrepreneurs of all ages. You never knew business could be so stimulating!

Publisher: Plunna Software

EN3663

\$35

Prohance		
IN2490	PowerMouse/100	99
Quadrangle Software Corp.		
BS7433	★A Place for My Stuff	79
Qualitas		
UT0684	386MAX 6	61
Quantum Quality Productions		
DR1250	HardCard II XL 105 MB	269
Quark		
BN1153	★QuarkXPress for Windows w/fonts	595.95
Quartermack Office Systems		
EX1103/5	QEMM 386 6.0	61
BS1043/5	Discover 386 2.4 with Manliest	129
Reference Software		
WP0334	Grammatik 5 for DOS	55
WP0514	★Grammatik 5 for Windows	55
Rupp Corp.		
UT2644	★FastLynx	99
Software Marketing		
ED3734	Autoworks	49
Softkey Software		
GR5494	Key CAD Complete	36
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GR2303/5	★Harvard Graphics 3.0	415.95
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FK0060	The Complete Communicator 3.0	299
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MM2140	VFX V.32 BIS Ext. 14400 S/R Fax	239.95

Close-Up Dual Pack



PC Magazine "Editors Choice 1992," Close-Up remote control software lets you take control of PLS miles away by modem. Supports both DOS & Windows. Use Close-Up to run your office PLS from home or on the road via laptop.

Publisher: Norton-Lambert

CM0503/5

\$119

Presentation Task Force CGM Clip Art 4.0

Now you can own the clip art PC Magazine recently called "The best CGM clip art package for overall quality and usability." Presentation Task Force 4.0 is the only clip art product to feature over 5,500 high quality color illustrations in one easy-to-use comprehensive volume! Use PTF clip art to create presentations, newsletters, and spreadsheets created with over 100 different DOS and Windows applications, including CorelDRAW! Designer, Harvard Graphics, Microsoft Publisher, PageMaker, Persuasion, PowerPoint, Quattro Pro, Ventura Publisher, Word for Windows, WordPerfect, and many more! PTF 4.0 contains simple, realistic business symbols, medical illustrations, holidays, sports, military, and environment-related images.

Publisher: New Vision Technologies, Inc. GR3174

\$134.95



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COMPUTERS

Portable PCs



FACT FILE

Hyundai Courier Spectra

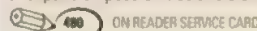
Hyundai Electronics America, 166
Baypointe Pkwy., San Jose, CA 95134;
800-933-3445, 408-473-9200;
fax, 408-473-9279

List price (tested configuration): \$2,999

Tested configuration: 4MB 80-ns RAM, 124MB Areal
A120 IDE hard disk with 32K buffer, 1.44MB floppy
disk drive, 4,800-/2,400-bps data modem, carrying
case

Options: 4MB RAM upgrade, \$377; extra battery, \$50

In short: Decent performance and bright passive matrix
color at an affordable price are offset only by a lack
of expansion possibilities and a short battery life



and had to be replaced. The mono-
chrome Courier 67500, never worked and
wasn't replaced, so we excluded it from
this review.

Below-average processor and mem-
ory scores were the work of the not-quite-
a-486 Cyrix processor; DOS video and
Graphics Winmark scores were also be-
low the mean. But the Areal hard disk
scored in the top ten on our disk test suite
under both DOS and Windows. Battery
times were poor considering the use of
Cyrix's low-power silicon: 1 hour 11 min-
utes on the Battery Rundown test and 2
hours 35 minutes on the ZDigit Rundown
test with power saving enabled.

Hyundai offers an 18-month warranty
on parts and labor.—**OR**

IBM Personal Computer Co.

IBM ThinkPad 300

Somewhat overshadowed by the super-
impressive, but more expensive, Think-
Pad 700 models, IBM's \$2,480 ThinkPad
300 is a cost-effective system with several

well-designed features. The
ThinkPad 300, which was de-
signed and manufactured by
Zenith Data Systems, has a
25-MHz Intel 386SX and a
crisp, passive-matrix mono-
chrome display. The 300 is an
acceptable notebook with no
glaring problems.

The ThinkPad 300's best
feature is its 9.5-inch passive-
matrix supertwist sidelit liq-
uid crystal display. It provides
very crisp characters and is
easy to view as long as you
look at it straight on; as with
other passive-matrix screens,
your view will suffer if you don't.

Battery life is another one of its strong
points. The unit's time of 4 hours 18 min-
utes on our Battery Rundown test was



FACT FILE

IBM ThinkPad 300

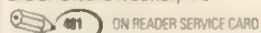
IBM Personal Computer Co., Rte. 100,
Somers, NY 10589; 800-772-2227;
fax, 800-426-4329

List price: \$2,480

Tested configuration: 4MB 70-ns RAM with 64K ex-
ternal cache, 80MB Conner CP-2084 IDE hard disk with
32K buffer, 1.44MB floppy disk drive, DOS 5.0, Micro-
soft Windows 3.1, mouse

Options: 120MB hard disk, \$975, 2MB RAM upgrade,
\$245, 8MB RAM upgrade, \$795, port replicator, \$125,
extra battery, \$175; 2,400-/9,600-bps data/fax modem,
\$365, Ethernet network adapter, \$125, numeric keypad
\$80, replacement AC power adapter, \$145, OS/2 2.0,
\$195, TFT color upgrade, \$3,045, charging cradle, \$80,
carrying case, \$80

In short: The entry-level IBM ThinkPad 300 (made by
Zenith) is an acceptable notebook computer with a bet-
ter-than-average passive-matrix monochrome screen
and an excellent battery life



IBM ThinkPad 300

SUITABILITY TO TASK	
Road warrior comm	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	GOOD
VENDOR SERVICE & RELIABILITY	
Overall Reliability	AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

the best in this roundup. Mul-
tiple power-management fea-
tures extended its time to 5
hours 9 minutes on our ZDigit
Rundown test, also the best in
this group.

The power-conservation
features allow a wide range of
time intervals for LCD and
hard disk shutdown. In addi-
tion to a system-rest mode
and a CPU slowdown mode,
the 300 has a configurable
power-off warning that gives
you a chance to keep the sys-
tem running in case you inad-
vertently turn it off.

The 300's keyboard is acceptable but
unexceptional. It has separate cursor and
page-movement keys, but you must use
an Fn key for some system functions. The
300 has neither a built-in pointing device
nor a removable hard disk, a feature in-
cluded with the 700 models.

With its good screen and above-
average battery life backed by flexible
power management, the 300 is a decent,
albeit unexciting, choice.

IBM offers a one-year parts-and-labor
warranty.—**BB**

IBM Personal Computer Co.

IBM ThinkPad 700

IBM ThinkPad 700C

It took the IBM Personal Computer Co.
years to produce a competitive portable
computer, but now its new IBM Think-
Pad 700 and IBM
ThinkPad 700C
are two of the
finest notebooks
on the market.

The mono-
chrome Think-
Pad 700 (\$2,950)
and the color
ThinkPad 700C
(\$4,825) share a
number of key el-
ements. Each has
the same respon-
sive 84-key key-
board that makes
all user functions

IBM ThinkPad 700

SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	GOOD
Desktop replacement	GOOD
VENDOR SERVICE & RELIABILITY	
Overall Reliability	AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

■ State of the Slate: *Pen-based Computers*

Today's pen computers are lighter and do more, but applications lag.

When George Bernard Shaw said, "We learn from experience that men never learn anything from experience," we know he couldn't have been speaking of pen computing, because neither it nor the electronic computer had been invented. But his remark couldn't have been more prescient about the early pen computer's legacy of hype and failure.

Today's pen-based computers from Dauphin, EO, Fujitsu, IBM, NEC, and Toshiba break the mold by being lighter and more powerful, and by employing new technologies like PCMCIA sockets, better digitizers, backlights, low-voltage components, and more and larger storage options. This current crop may show that makers of pen-based PCs have finally learned their lesson.

SMALLEST AND LIGHTEST

Measuring 9 by 5.7 by 1.2 inches and weighing 2.5 pounds, the \$2,500 (estimated) Dauphin DTR is a powerful computer packed into a little case. It uses the Cx486SLC/25 CPU, has standard serial, parallel and keyboard ports, and includes an internal modem; Ethernet support is optional. Although its screen measures only 6 inches diagonally, the Dauphin has a VGA connector that can support a simultaneous external monitor at 1,024-by-768.

The Dauphin will come with DOS and Microsoft Windows for Pen Computing, and while the internal HP Kittyhawk hard disk holds a meager 21MB, the Dauphin has an external IDE connector that can also be used with Dauphin's DynaDrive, an external hard drive with removable disks. An external floppy disk drive is optional.

► **FACT FILE**
Dauphin DTR



This group of pen-based computers and tablets represents the first generation of real-world systems, including entries from Dauphin, EO, Fujitsu, IBM, NEC, and Toshiba.

Dauphin Technology Inc., 377 E. Butterfield Rd., #900, Lombard, IL 60148; 800-782-7922, 708-971-3400; fax, 708-971-8443.
List price: \$2,500 (estimated).

THE COMMUNICATOR

EO's Personal Communicators are the only machines in this group that don't use an Intel-compatible processor. Powered by AT&T's Hobbit CPUs, the model 440 and model 880 run the Pen-Point operating system. The model 440 weighs 2.2 pounds and holds 4MB of RAM (expandable to 12MB), a microphone and speaker, and PenPoint and

nine applications. All this fits into a 10.8- by 7.1- by 9-inch case and costs \$1,999 with 4MB of RAM. The Kittyhawk hard disk is optional.

The 13- by 9- by 1.1-inch model 880 is larger, weighs 4 pounds, and provides more versatile features and equipment. It costs \$1,000 more (with 4MB of RAM installed) but comes with an internal modem and PCMCIA sockets, along with SCSI II, VGA, parallel, serial, and keyboard ports. Since EO is targeting the line for, well, communications, both computers have a port to connect an optional cellular telephone/modem module.

► **FACT FILE**

EO Personal Communicator 440,
EO Personal Communicator 880
EO Inc., 800A E. Middlefield Rd.,
Mountain View, CA 94043; 415-903-
8100; fax, 415-903-8190.
List price: Model 440, \$1,999; model 880,
\$2,999.

TABLETS, LARGE AND SMALL

The \$2,295 Fujitsu DecisionPoint uses AMD's 3.3-volt 25-MHz Am386SXLV processor to power the 3-pound, 11.7-by-8.7-by-1.2-inch tablet. With a 9.4-inch screen, 4MB of RAM, two PCMCIA Type III sockets (designed to accept solid-state or rotating-media hard disks), the Fujitsu system is small and powerful. It has parallel and serial ports, keyboard and floppy disk drive ports, and a built-in infrared link for point-to-point wireless communications. The Fujitsu can use either Pen Windows, PenPoint, or PenDOS.

By contrast, Big Blue's offering, the IBM ThinkPad 710T, is by far a better product than the ThinkPad 700T released last November but still needs improvement. The ThinkPad 710T is powered by IBM's 486SLC/25 CPU, which gives this portable more punch to drive PenPoint or CIC's PenDOS. Still on the large side, the ThinkPad 710T is slightly smaller and lighter than the ThinkPad 700T, measuring 11.7 by 9.6 by 1.4 inches and weighing 5.2 pounds with its battery. It comes in two configurations: with three PCMCIA Type II sockets for storage, modems, and I/O, and a version with an internal 60MB hard disk and one PCMCIA socket. It has an AT bus connector for a planned docking station. The target is vertical markets where form-filling applications are prevalent, such as the insurance and health care industries. The ThinkPad 710T is presently available on special bid from IBM.

► **FACT FILE**

DecisionPoint
Fujitsu Personal Systems Inc., 5200
Patrick Henry Dr., Santa Clara, CA

95054; 408-982-9500; fax, 408-496-0609.
List price: \$2,295.

► **FACT FILE**

IBM ThinkPad 710T
IBM Personal Computer Corp., Rte. 100,
Somers, NY 10589; 800-772-2227.
List price: Currently by special bid.

NEW CPUs

The NEC UltraLite Autograph is one of the most powerful computers in this group. Using Intel's 3.3-volt 486SL/20, the NEC comes with either PenPoint (\$4,099) or Pen Windows (\$3,999). Equipped with 4MB of RAM and expandable to 12MB, the NEC comes with an internal 40MB 1.8-inch hard disk; an optional 80MB unit will be available.

The NEC weighs 3.9 pounds with its

*These systems open up new ways to use
computers. Their work will revolve
around pen-centric applications such as
insurance paperwork, surveys, sales
reports, and other form-based programs.*

nickel hydride battery and measures 10.9 by 9.8 by 1.2 inches. It comes with two PCMCIA Type II sockets, and enhanced parallel, serial, PS/2 keyboard/mouse, external floppy drive, and simultaneous external VGA ports. NEC is the first to implement the Peripheral Interface (PI) bus in the 486SL processor to speed video response, one of pen computing's shortcomings.

The NEC uses a CalComp digitizer and untethered pen and has a 9.4-inch-diagonal VGA screen. Programmable icons along the edge of the panel can trigger common tasks or programs.

The \$3,499 Toshiba T100X Dynapad is one of the first computers to be powered by AMD's 3.3-volt 386SXLV/25. Weighing 3.3 pounds, it comes with 4MB of RAM (expandable to 20MB), a 40MB hard disk, and two PCMCIA Type II sockets. Its 9.5-inch-diagonal transreflective (non-backlit) VGA

LCD screen uses most of the 10.4-by-7.1-by-1.4-inch case, which is very easy to hold. Display contrast and brightness controls are located on the screen and are adjusted with a tap of the pen tip.

The Toshiba has standard serial and PS/2 keyboard ports, and proprietary parallel and floppy disk drive ports. The nickel hydride battery pack is among the smallest and lightest we've seen—about the size of a pack of cigarettes—and Toshiba claims a worst-case battery life of 2.5 hours during constant use. Like the NEC, it uses a CalComp digitizer with an active pen that fits into a holder built in the case.

The company sells the Toshiba through pen-oriented VARs, which means you probably won't find it in Toshiba's usual outlets. It comes installed with either Pen Windows or PenPoint.

► **FACT FILE**

Dynapad
Toshiba America Information
Systems Inc., 9740 Irvine Blvd.,
Irvine, CA 92718; 800-334-
3445, 714-583-3000.
List price: \$3,499.

► **FACT FILE**

UltraLite Autograph

NEC Technologies, 1414 Massachusetts
Ave., Boxborough, MA 01719; 800-388-
8888, 508-264-8000; fax, 800-366-0476.
List price: Pen Windows, \$3,999; Pen-
Point, \$4,099.

LIMITATIONS TO POWER

Although the features and configurations may remind you of a top-notch notebook, except for the Dauphin these are not meant to be notebook replacements. They are systems that open up new ways to use computers, and whose worth will revolve around their first use with single-purpose pen-centric applications such as filling out insurance paperwork, surveys, physician information sheets, sales reports, and other form-based programs. The perceptions and limitations of what pen computing is all about are finally falling back to earth, and we believe these are the best pen computers yet.—Christopher Barr

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- Overnight replacement if needed

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(8/92)

"...You'll be hard-pressed to find a unit with a better blend of speed, portability, and quality construction than the SlimNote."



(8/92)

"The Compudyne SlimNote 4DX/33... (uses) a marvelous design that wraps a 33 MHz 486DX in a package just over 6 lbs. (This was one) of our favorites."



(12/92)

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PC WORLD (9/92)

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PCM0334

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CIRCLE 132 ON READER SERVICE CARD

available without the use of an Fn key. Both have easily removable 120MB hard disks that make it simple to share a machine—as well as to install upgrades and maintain system security. The biggest

► IBM ThinkPad 700C

SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	GOOD
Desktop replacement	GOOD
VENDOR SERVICE & RELIABILITY	
Overall Reliability	AVERAGE
Repair Satisfaction	AVERAGE
Tech Support satisfaction	ABOVE AVERAGE

surprise, the ThinkPoint II, is a unique pointing stick that protrudes from between the G and H keys. When put to use with the two click buttons located beneath and in front of the space bar, the stick controls cursor speed and movement by detecting the pressure used to push

it. The control stick comes in red (which makes it easy to find) and also in black, and its unobtrusive placement between the touch typist's home keys works well. The ThinkPad 700 has an IBM 486SLC/25 CPU. Its 64-gray-scale edgellit passive-matrix monochrome LCD is as good as this class of screen gets, with little bleeding between differently shaded areas. On both models, the screen folds back flat for use with an external monitor.

A single charge from the small AC adapter powered the ThinkPad 700 for an average of 3 hours and 32 minutes on our Battery Rundown test and 4 hours and 12 minutes on our ZDigit Rundown test, with power saving enabled. On other benchmark tests, the ThinkPad 700 held its own; it scored among the top ten in Microsoft Windows graphics performance, but the rest of its scores were not exceptional.

Based on an IBM 486SLC/25 CPU, the high-end ThinkPad 700C has everything but a low price. It has a large, beautiful, active-matrix color screen and good battery life for its class. Its screen, capable of 256 colors in 640-by-480 VGA mode, is 10.5 inches diagonally—the largest active-matrix color screen sold on a notebook to date. Its colors are crisp and clear. Video performance is excellent as well: The ThinkPad 700C had the fastest DOS video score and the second-fastest Graphics Winmark score.

Although the color screen runs fast and looks great, it adds to the system's thickness and power consumption. At 2.5 inches, the ThinkPad 700C is more than half an inch thicker than the ThinkPad 700. The color notebook's battery life was 1 hour and 46 minutes on our Battery Rundown test but a strong 3 hours and 30 minutes on the ZDigit Rundown test, with power conservation enabled.

Both ThinkPad 700 models earn the highest recommendation. If you have the money, it's hard to walk away from the 700C; those on tighter budgets will still enjoy the 700's design features.—BB



► FACT FILE

IBM ThinkPad 700

IBM ThinkPad 700C

IBM Personal Computer Co., Rte. 100,
Somers, NY 10589; 800-772-2227;
fax, 800-426-4329

List price (tested configuration): ThinkPad 700, \$2,950; ThinkPad 700C, \$4,825.

Tested configuration: 4MB 70-ns RAM (ThinkPad 700), 8MB 80-ns RAM (ThinkPad 700C); 120MB IBM 54G0133 IDE hard disk, 1.44MB floppy disk drive, DOS 5.0, Prodigy 3.2.

Options: 4MB RAM upgrade, \$475; 8MB RAM upgrade, \$945; processor upgrade kit, \$595; mouse, \$75; expansion chassis, \$895; extra battery, \$175; 2,400-/9,600-bps data/fax modem, \$365; numeric keypad, \$80; quick charger, \$195; replacement AC power adapter, \$95; 12-volt battery adapter, \$165; network expansion chassis, \$445; OS/2 2.0, \$195; carrying case, \$80; color upgrade kit, \$2,495.

In short: A removable hard disk, integrated pointing device, and a fine monochrome screen make the IBM ThinkPad 700 an excellent machine. If you can afford it, the IBM ThinkPad 700C is one of the best notebooks on the market. Its top features include a superior active-matrix color screen and a usable mouse substitute.



ON READER SERVICE CARD

Northgate

ZXPortable Active Color ZXPortable 486DX/25

Northgate's two powerful 486-based notebooks cover both ends of the portable computing spectrum: for \$2,349, the ZXPortable 486DX/25 delivers a fast, inexpensive passive-matrix monochrome unit; for \$3,799, the ZXPortable Active Color gives you excellent active-matrix color. Both systems come standard with Intel's 486SX/25 processor, but you can upgrade either one of these machines to a 486DX/25 for an additional \$350.

Both models are housed in an attractive, well-built case, with one serial and one parallel port, an expansion slot, an internal modem slot, and external VGA and keyboard connectors. Northgate offers three docking stations with different combinations of features. The least expensive (\$599) contains three full-length ISA expansion slots, a 1.2MB floppy disk drive, and an extra 5.25-inch drive bay.

We tested the ZXPortable with the 486DX/25 upgrade. Sharp's 10-inch passive-matrix monochrome screen has 64

Northgate ► ZXPortable 486DX/25

SUITABILITY TO TASK	
Road warrior comm.	GOOD
DOS applications	GOOD
Windows applications	GOOD
Desktop replacement	GOOD

Northgate ► ZXPortable Active Color

SUITABILITY TO TASK	
Road warrior comm.	FAIR
DOS applications	GOOD
Windows applications	GOOD
Desktop replacement	GOOD

shades of gray but suffers from several faults common to passive-matrix screens, including muddiness, spotting, and the disappearing cursor. On our benchmark tests, the unit performed very well. Except

for on the DOS video and Graphics Winmark test suites, the monochrome unit turned in scores that ranked among the top ten on our benchmark test suite.

We tested the ZXPortable Active

COMPUTERS

Portable PCs



FACT FILE

Northgate ZXPortable Active Color

List price: \$3,799

Tested configuration: 486SX/25, 4MB 70-ns RAM, 121MB Conner CP-2124 IDE hard disk with 64K buffer, 1 44MB floppy disk drive, 2,400-bps data/fax modem, DOS 5.0, Microsoft Windows 3.1, mouse, carrying case

Options: With 486DX/25 processor, \$350; 4MB RAM upgrade, \$250, 12MB RAM upgrade, \$720 Docking stations, \$599 to \$1,299 Extra battery, \$119, 2,400-/9,600-bps data/fax modem, \$229, replacement AC power adapter, \$99

In short: The ZXPortable Active Color combines the virtues of an excellent screen and top-flight performance

Northgate ZXPortable 486DX/25

List price: \$2,349

Tested configuration: 486DX/25 processor, same components as for color unit

Options: With 486SX/25 processor, \$1,999, same options as for color unit

In short: The ZXPortable offers low-cost 486-based power with a passive-matrix monochrome screen

Northgate, 7075 Flying Cloud Dr., Eden Prairie, MN 55434; 800-548-1993, 612-943-8181; fax, 612-643-6965



ON READER SERVICE CARD

Color with its standard 486SX/25 processor. The unit's most distinguishing feature is its 8.5-inch active-matrix TFT color display, also from Sharp. Its 0.27-mm dot-pitch screen displays 256 colors simultaneously at 640-by-480 resolution. A 60:1 contrast ratio ensures a wide viewing angle and eliminates all ghost images while running under Windows. The fast refresh rate of the active-matrix screen eliminates cursor disappearance, a problem in passive-matrix color notebooks when you move the mouse quickly.

Besides being easy to view, the ZXPortable Active Color performed admirably even without the 486DX upgrade, turning in scores well above average on our entire suite of benchmark tests. Most notably, it produced an excellent Graphics Winmark score that ranked third in our test group.

The nickel hydride batteries in both notebooks produced respectable times for 486-based units. On our Battery Rundown test, the ZXPortable Active Color averaged 1 hour 55 minutes; the ZXPortable, 2 hours 40 minutes. On our ZDigit Rundown test, with power conservation enabled, the color unit averaged 2 hours 48 minutes; the monochrome, 3 hours 16 minutes.

In an effort to retain a full-size keyboard, Northgate made the inverted-T cursor keys, the Ins and Del keys, and the dedicated PgUp, PgDn, Home, and End keys smaller than the letter keys; the design feels cramped.

Northgate offers a standard warranty and a deluxe warranty (\$99) that lets you get a replacement notebook and gives you the option of keeping it or having the old one repaired.—*Tin Albano*

Polywell Computers Inc.

Poly NB433DX

The \$2,240 Poly NB433DX contains a powerful CPU and components to match, but misses the mark in terms of screen clarity, weight, and overall design.

The prime engine for the Poly's generally strong scores on our performance tests is Intel's 486DX/33 CPU. Although the Poly's DOS processor scores trailed those recorded by the Intel 486DX2/50-based machines, the Poly was still among the top twenty percent of PCs reviewed on our CPU benchmark. It also rated in the top twenty percent in the DOS memory and Disk Winmark test suites.

Its DOS memory score was aided by its ACC cache controller, although we were surprised by how much the 32K cache improved the test results. The Cirrus Logic video chip set with 256K of video memory posted a below-average

DOS video score but a top-ten Graphics Winmark score. The Toshiba 130MB hard disk has a fast 16-ns access time and contains 32K of memory, but provided only an average DOS disk mark.

While the components pack a punch, the design of the notebook doesn't. The unit weighs 7.1 pounds and the AC adapter adds another 1.7 pounds, which puts the package at close to 9 pounds. The passive-matrix display is tough to read from an angle and produces small shadows. Moreover, the trackball is awkwardly placed on the unit's front edge. While pushing the left trackball button, you could hit the nearby standby button and inadvertently send the unit into sleep mode. Polywell claims the CPU

► Poly NB433DX

SUITABILITY TO TASK

Road warrior comm.	FAIR
DOS applications	GOOD
Windows applications	GOOD
Desktop replacement	GOOD



FACT FILE

Poly NB433DX

Polywell Computers Inc., 61-C Airport Blvd., San Francisco, CA 94080; 800-999-1278, 415-583-7222; fax, 415-583-1974

List price: \$2,240

Tested configuration: 4MB 80-ns RAM with 32K external RAM cache, 130MB Toshiba MK-2124FC IDE hard disk, 9,600-/2,400-bps data/fax modem, 1 44MB floppy disk drive, DOS 5.0, Microsoft Windows 3.1, trackball, carrying case

Options: With 486DX2/66 processor, \$2,640, 200MB hard disk, \$400, 8MB RAM upgrade, \$340, 16MB RAM upgrade, \$680, 128K RAM cache upgrade, \$80, docking station, \$550, extra battery, \$95, 9,600-/2,400-bps fax modem, \$155, Ethernet network adapter, \$230; external floppy disk drive, \$550, external keyboard, \$50, numeric keypad, \$110; battery charger, \$95; 12-volt battery adapter, \$100

In short: The Poly NB433DX's powerful processor is overshadowed by a poor design and a heavy case



The



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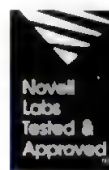
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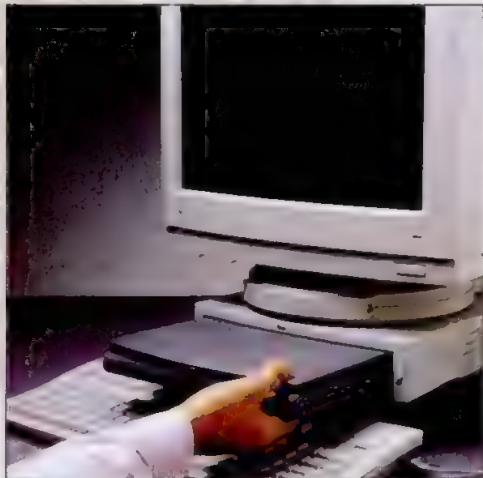
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Double-Duty Duo

Apple Computer has sold more than half a million PowerBook notebooks in the past year; 25 percent of them were bought by people who use DOS and Microsoft Windows desktop machines. Why? The PowerBooks don't run any of their favorite applications, and they generally cost more than comparably powered notebooks in this survey.



The Duo Dock docking station turns laptop into desktop.

We discovered the reason for this seeming incongruity, after testing an Apple PowerBook Duo 230. Alone, the Duo 230 is a stylish, 4.2-pound notebook, but with its unique Duo Dock docking station, it becomes a powerful desktop system. The Duo 230 is more than 2 pounds lighter than other PowerBooks, mainly because it doesn't have an internal floppy disk drive and also uses a lightweight magnesium subframe. The unit we tested, however, suffered from occasional blackouts—which we came to regard as fainting spells—resulting from a pinched cable.

The Duo comes in two flavors. The Duo 210, which we tested, has a 25-MHz Motorola 68030 microprocessor. The Duo 230 has the 33-MHz version of the CPU. The Duo 230 is the same size but has an option for a 120MB

hard disk. Both models have unremarkable monochrome screens, slightly stiff keyboards, and require vampire-fanged adapters to connect to common peripherals on the road.

On the other hand, some would argue that Macintosh system software is what Windows wants to be when it grows up. The PowerBook's trackball, which is located dead center on the case's front, is one of the best implementations we have seen.

When it's souped up with an optional collection of hardware and software called the DOS Companion (\$219), the Duos can swap data easily between Macintosh and DOS-Windows versions of the same application, such as Microsoft Excel or Microsoft Word. It can also use "DOS" peripherals such as HP LaserJet printers and VGA monitors.

The real beauty of the Duo line emerges when it disappears into the Duo Dock and is transformed into a versatile desktop system. Apple's Duo Dock has taken the docking concept a step forward by literally grabbing the subnotebook from you: The docking bay is motorized and pulls the Duo, guiding it into place. The 152-pin connector on the back of the Duo is guided gently but precisely to its port and held there, preventing accidental disconnection. An eject button on the Duo Dock lets you release the Duo, freeing the portable so you can take it with you.

An added bonus: The Duo Dock automatically charges the Duo's battery. A particularly nice feature is its ability to "remember" its network and big-screen connections. When the Duo is returned to its Duo Dock, it doesn't have to be manually reconfigured, making set-up quick and easy.—Peter Lewis

is upgradable to the next-generation Intel chip. But with a Battery Rundown time of 1 hour 28 minutes, the power-hungry Pentium might make this the shortest-lived notebook available.—AC

Sharp Electronics Corp.

Sharp PC-6881

Sharp PC-7750

Features that Sharp Electronics Corp.'s two new notebook systems have in common include good screens and reasonable list prices, but short battery lives. The monochrome passive-matrix PC-7750 has a 486DX/33-based CPU and lists for \$3,199, although this price does not include the modem and trackball. The active-matrix color PC-6881, with a 386SL/25 CPU in our tested configuration, costs \$3,698.

Even though both of our test units came with trackballs already built-in, only the PC-6881 has one as a standard feature. In each case, the two trackball buttons are on the top left, just above the keyboard. Oddly, the PC-6881's trackball is way over on the right side, while the ball for the PC-7750 is on the left near the buttons. The trackballs do not have much resistance but are still better than carrying a mouse.

The screen in the PC-6881 is a fine, crisp active-matrix color performer. The unit has a \$3,698 price tag, which is reasonable for any notebook with a screen of this cali-

Sharp PC-7750

SUITABILITY TO TASK	
Road warrior comm.	FAIR
DOS applications	GOOD
Windows applications	GOOD
Desktop replacement	GOOD
VENDOR SERVICE & RELIABILITY	
Overall Reliability	AVERAGE
Repair Satisfaction	BELOW AVERAGE
Tech Support satisfaction	AVERAGE

COMPUTERS

Portable PCs

ber, although it has a 25-MHz 386SL instead of a 486-based processor. The screen is viewable from all angles, but since it folds back only 155 degrees, you can't fold the PC-6881 flat and slide it under an external monitor.

Competing against 486s, the relatively slow 386SL CPU held the PC-6881 to low scores on most of our benchmark tests, including battery life. Its 49-minute run-down time, though short, was within the manufacturer's 40- to 60-minute rated specification. Sharp sells an additional battery pack that clips onto the back of the unit for greater battery life. The PC-

6881's time on the ZDigit Rundown test, with power saving enabled, was 1 hour 10 minutes.

The PC-6881 is thus not the machine to take on cross-country plane trips without extra batteries. This system works best as an easy-to-carry desktop replacement if you want a color screen but don't demand the fastest performance.

If you want a fast portable computer but aren't too demanding about battery life, the \$3,607 monochrome passive matrix PC-7750 is a good bet. Its 33-MHz 486DX CPU helped it achieve high scores on many of our benchmark tests, even without an external RAM cache.

While you can't usually read passive-matrix LCD screens well from side angles, the PC-7750's screen is crisper and shows fewer shadows than most others in its class. The unit averaged 1 hour 55 minutes on the Battery Rundown test and 2 hours 34 minutes on the ZDigit Rundown test. The PC-7750's sole power-management feature is a setting that turns off the LCD backlight and the hard disk after a user-adjustable interval.

The PC-7750 delivers fair performance with a good passive-matrix monochrome screen. The built-in trackball is another convenient option. If low battery life isn't a problem, the PC-7750 is a good choice as a midlevel notebook.—BB

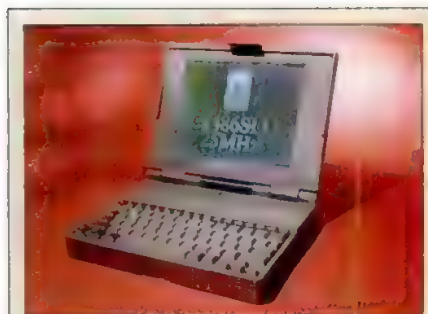
Swan Technologies Inc.

Swan 486/SLC-25 Notebook

For \$2,393, Swan Technologies offers a decent notebook that gets the job done. It's a Cx486SLC/25-based unit with a nice price, but its performance doesn't stand out.

The Swan 486/SLC-25 Notebook has all the basics: 4MB of RAM (8MB maximum), a 117MB hard disk, and a fax modem. But the Swan's expansion and full networking capabilities come up short. It has no docking station, PCMCIA slot, or high-speed I/O ports, and offers no hard disk that is larger than 117MB.

On the plus side, those who make presentations will like the simultaneous-display capabilities and a screen that can



FACT FILE

Swan 486/SLC-25 Notebook

*Swan Technologies Inc., 3075 Research Dr.,
State College, PA 16801; 800-468-9044,
814-234-2236; fax, 814-237-4450*

List price (tested configuration): \$2,393

Tested configuration: 4MB 70-ns RAM, 117MB Quantum Go Drive 120AT IDE hard disk, 2,400-bps data modem, 1.44MB floppy disk drive, DOS 5.0, Microsoft Window 3.1, carrying case.

Options: 6MB RAM upgrade, \$370; 8MB RAM upgrade, \$550, extra battery, \$99, \$129, 9,600-/2,400-bps fax modem, \$249; numeric keypad, \$49, quick charger, \$89, replacement AC power adapter, \$59

In short: The Swan 486/SLC-25 notebook offers quite a bit for the money, including a 117MB Quantum Go Drive hard disk, a passive-matrix LCD panel, and a modem. Its removable hard disk performed well on PC Magazine Labs' benchmark tests, and this portable placed just slightly below the average on our other benchmark tests.

 ON READER SERVICE CARD

lie flat. Since the screen is passive-matrix, however, viewing it at an angle is difficult. The keyboard has ten function keys that are a bit less than half-size. There is an embedded keypad for use with the Fn key, but no separate PgUp, PgDn, Home, or End keys. The cursor keys, laid out in an inverted T, can serve as a mouse emulator, with the Alt and Ctrl keys acting like mouse buttons.

Performance was in the middle of the pack, with the processor, memory, and both video scores falling a tad below the mean. The removable Quantum Go Drive produced the unit's best scores: It ranked 8th under DOS and came in solidly average under Microsoft Windows. The drive gave us some trou-



FACT FILE

Sharp PC-6881

List price: \$3,698

Tested configuration: 4MB 80-ns RAM with 16K external cache, 80MB IBM WDA280 IDE hard disk with 8K buffer, 1.44MB floppy disk drive, DOS 5.0, external battery.

Options: 2MB RAM upgrade, \$299; 4MB RAM upgrade, \$549; docking station, \$999, 2,400-bps modem, \$329; numeric keypad, \$119; extra battery, \$119.

In short: The Sharp PC-6881 offers a fine active-matrix color screen, but suffers from short battery life.

Sharp PC-7750

List price: \$3,607

Tested configuration: 4MB 70-ns RAM, 124MB Toshiba MK2124FC IDE hard disk with 32K buffer, 1.44MB floppy disk drive, 9,600-/2,400-bps data/fax modem, DOS 5.0, Microsoft Windows 3.1, internal trackball.

Options: 4MB RAM upgrade, \$419; extra battery, \$119, 2,400-/9,600-bps data/fax modem, \$299.

In short: The unit offers a good monochrome passive-matrix screen, but has below-average battery life.

*Sharp Electronics Corp., Sharp Plaza,
Mahwah, NJ 07430; 800-732-8221,
201-529-9593; fax, 201-529-9637*

 ON READER SERVICE CARD

Swan 486/SLC-25 Notebook

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	FAIR

Performance was in the middle of the pack, with the processor, memory, and both video scores falling a tad below the mean. The removable

Portable PCs

List price (tested configuration) Not all portable computers are available in comparable configurations. For this reason, we report the price of each system as tested and reviewed at PC Magazine Labs.

Dealers/Direct distribution channel Various machines are sold directly through mail order, through dealers, or, increasingly, through company-owned stores and superstores.

System weight/travel weight Each notebook's system weight includes the weight of the battery. The travel weight adds that of the AC adapter brick and power cord.

Keys: total, function, cursor The table describes each color portable's built-in keyboard: the **total** number of keys, the number of **function** keys, and the number of **cursor** keys. If you have only four cursor keys and you need to access PgUp, PgDn, Home, or End, you must hold a function key and tap one of the arrow keys—an inconvenient procedure.

Type of pointing device installed Many notebooks ship with a bundled or integrated pointing device, which falls into one of four categories: *free-standing* (a normal serial or PS/2-style mouse), *built-in* (for instance, a trackball that has been built into the system's case), *clip-on* (a separate portable pointing device that clips onto the system's case and runs via an external serial adapter cable), and *snap-on* (similar to a clip-on, but using a special port and requiring no serial cable).

The **BIOS version (or date)** can affect the system's performance on our benchmark tests. A machine with another BIOS may perform differently.

PCMCIA slots accept removable I/O devices roughly the size of a credit card. Currently, add-in components

that fit this form factor include expansion memory, nonvolatile static RAM for storage, and modems. The PCMCIA (Personal Computer Memory Card International Association) standard continues to evolve; there are currently three versions: Type I, Type II, and Type III.

Internal modem installed indicates the type of modem bundled with the vendor's computer. Other modems, including PCMCIA devices, may be available. The maximum data and fax communication speeds are listed; all fax modems have send and receive capabilities unless noted.

Ports for port replicator/expansion chassis Some machines have expansion ports that let the system bus connect to two types of optional external devices: a *port replicator* (which re-creates the I/O ports and can easily be removed from the system without disconnecting all your peripherals) or an *expansion chassis* (an external floppy disk drive or full-fledged docking station with additional ports and space for expansion cards).

Screen manufacturer Most vendors purchase liquid crystal displays from outside sources. These panels are physically limited in the number of gray shades or colors they can display.

The chip set and video memory determine the **maximum external resolution** and the number of simultaneous colors the external monitor can display at that resolution. Decreasing the resolution setting usually increases the **maximum external colors**.

Illuminated screen/Active matrix An illuminated screen is either backlit, edgelit, or sidelit. **Active-matrix** displays are brighter, provide richer colors or shades of gray, and are easier to view at an angle than passive-matrix screens are.

The **AC adapter size** can vary significantly among machines with similar power needs.

The table includes the **rated battery life** for each system as reported by the vendor. PC Magazine Labs independently tests the battery life and reports the results in the benchmark test section. We also indicate the battery **charge time** with the unit on and off, as reported by the vendors.

The **battery weight, amp/hour rating** shows the battery's weight in pounds, as well as how many hours that battery is rated to deliver a steady current of one ampere. You'll find wide discrepancies among the sizes and power ratings of batteries that go in the units reviewed in this issue.

The battery-powered systems in this review all include power-conservation features, such as automatic **display** dimming or blanking, automatic **hard disk power-down** (a common feature), slowing or halting the **CPU**, and **peripherals power-down** for removing power to the I/O ports (modem and serial ports) when the machine is not in use. More advanced power-management features include **standby** mode (in which a system preserves its current state in memory, usually via a secondary battery) and **hibernation** (in which the system's state is written to the hard disk). The latter ensures that the system never loses its information when battery power fails.

Warranty All systems included in this roundup came with a one-year parts-and-labor warranty or better. See the individual reviews for details on each vendor's support policies.

Each system has an **FCC Class B identification number**, which means it has sufficiently low radio-frequency emissions to be used in the home. To verify any system's status, you may dial up the Public Access Link, the Federal Communications Commission's own bulletin board service, at 301-725-1072.

ble after removal and reinsertion, but was otherwise problem-free.

The 7.55-pound Swan (with battery and AC adapter) lasted just under 2 hours on our Battery Rundown test, and 2 hours 48 minutes on the ZDigit Rundown test with power conservation enabled. Swan offers a one-year warranty, a 30-day money-back guarantee, an excellent manual, and toll-free technical support.—Anush Yeghazarian

Tenex Computer Express

Tenex Notebook 386DXL/33

Even though many vendors try to strike exclusive deals with original equipment manufacturers (OEMs), often several vendors still wind up selling the same machine. When we reviewed notebooks for our December 22, 1992, issue, Micro Ex-

press sent us its NP933. This time, Tenex Computer Express has what amounts to the same notebook, which it has called the Tenex Notebook 386DXL/33 and priced at \$1,538. The Micro Express rendition was at best average, and Tenex has done nothing to improve upon it.

You'll probably notice the two batteries first: They snap in just below the monochrome display. Though these yielded competitive battery times at 3 hours 11

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TravelMate™ 4000 WinSX™ or WinDX™

- 486 SX/25MHz or 486 DX/25MHz
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- 5.6 pounds

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- 6.3 pounds

\$3,699 SRP*



TravelMate 4000 WinDX2 COLOR

- 486 DX2/40MHz
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- 200MB HDD
- 6.3 pounds

\$4,499 SRP*

Texas Instruments comes on strong with the widest selection of powerful 486 notebooks at incredible prices. From 25MHz to the world's most powerful 50MHz notebook in a 5.6-pound package, there's a TI TravelMate just for you.

Take a look at these

numbers. You get superior 486 performance with an extraordinary three to five hours of battery life. On our color models, you get 256 simultaneous brilliant colors on a large 9.4" display. All these numbers add up to outstanding performance and value.

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COMPUTERS

Portable PCs

► SUMMARY OF FEATURES

Portable PCs

Products listed in alphabetical order

■ = YES □ = NO

	Aspen Personal 486	AST PowerExec 3/25SL	BCC Avanti 486/V32 Model 200	BSI NB486DX2-50	CAF AquaLITE-II	Compaq Contura 3/25C
List price (PC Magazine configuration)	\$1,595	\$2,795	\$3,295	\$2,150	\$1,299	\$2,499
Processor type and speed	Cyrix Cx486SLC/25	Intel 386SL/25	Cyrix Cx486SLC/25	Intel 486DX2/50	AMD Am386SXL/25	Intel 386SL/25
Hard disk capacity	60MB	120MB	200MB	202MB	80MB	85MB
Dealers/Direct-distribution channel	■ □	■ □	■ □	■ ■	■ ■	■ ■
Dimensions (HWD, in inches)	2.3 x 11.5 x 8.5	2 x 11.5 x 8.3	2 x 11 x 8.5	2 x 10.8 x 10	1.5 x 11 x 8.5	2 x 11.5 x 8.8
System weight/travel weight (pounds)	7.2, 8.8	6.2, 7.5	6.6, 7.9	8.5, 10	5.4, 6.7	6.9, 8
Display area and diagonal (inches)	5.8 x 7.8, 9.8	5.8 x 7.8, 9.8	5.8 x 7.8, 9.8	5 x 7, 8.5	5.8 x 7.8, 9.8	5.4 x 7.3, 8.9
Keys: total, function, cursor	82, 12, 8	82, 12, 8	80, 12, 4	82, 10, 8	84, 10, 8	80, 10, 8
Type of pointing device installed	None	Snap-on	Free-standing	None	None	None

Motherboard

Motherboard manufacturer	Aspen	AST	BCC	BSI	CAF	Compaq
Chip set manufacturer	Headland	Intel	WD	ETEQ	VLSI	Intel
BIOS version (or date)	AMI 1.0	AST (7/13/92)	Award 4.24	Award (11/22/89)	Phoenix 1.01	Compaq (9/4/92)
Setup in ROM/Password in ROM	■ ■	■ ■	■ ■	■ □	■ ■	■ ■
System shadowing/Video shadowing	□ □	■ ■	■ ■	■ ■	□ □	■ □

Memory and Disk Drives

Installable RAM	1MB-5MB	4MB-20MB	4MB-8MB	2MB-16MB	2MB-8MB	4MB-12MB
User-installable	■	■	■	□	■	□
External processor RAM cache	None	64K	None	None	None	64K
Available hard disk sizes	60MB-124MB	60MB-200MB	120MB-200MB	80MB-240MB	80MB-120MB	84MB-120MB

I/O and Expansion

Parallel, serial, mouse, expansion ports	1, 1, 0, 1	1, 1, 1, 1	1, 1, 1, 0	1, 2, 1, 1	1, 2, 1, 0	1, 1, 1, 0
High-speed parallel/serial support	□ □	■ □	□ ■	□ ■	■ □	■ ■
Ports for port replicator/expansion chassis	□ □	■ ■	□ □	□ ■	□ □	■ □
PCMCIA slots	None	Two Type II	None	None	None	None
Internal modem installed	2,400-/9,600-bps fax	None	2,400-/9,600-bps send-only fax	None	None	None

Video

Screen/Video chip set manufacturer	Sharp/Cirrus	Toshiba, Sanyo / WD	Sharp/WD	Hitachi/Cirrus	Sharp/VLSI	Sharp/Compaq
Simultaneous external display	□	■	□	□	■	■
Maximum internal resolution	640 x 480	640 x 480	640 x 480	640 x 480	640 x 480	640 x 480
Maximum internal gray shades/colors	64, N/A*	64, N/A*	32, N/A*	32, N/A*	64, N/A*	N/A*, 16
Maximum external resolution	800 x 600	1,024 x 768	640 x 480	800 x 600	800 x 600	800 x 600
Maximum external colors	256	16	16	16	16	16
Illuminated screen/Active matrix	■ □	■ □	■ □	■ □	■ □	■ □

AC Adapter and Battery

AC adapter size (inches)	2 x 3 x 6.5	2.8 x 4.5 x 1.5	2.3 x 3 x 6.3	2.3 x 3 x 6.3	1.5 x 5.3 x 2.5	1.4 x 5.3 x 3.4
Rated battery life (hours)	2.5	4	2.5	2.5	2.5	3
ZDigit Rundown, Battery Rundown (hr:min)	2:34, 1:25	3:58, 3:27	2:49, 2:16	2:06, 1:42	3:44, 2:17	3:44, 1:57
Charge time while on, off (hours)	5, 2	1.5, 1	10, 1	2, 2	2, 2	1.5, 1
Battery weight, amp/hour rating	1.2 lbs, 4.3Ah	1.5 lbs, 2.2Ah	1.2 lbs, 1.7Ah	2.2 lbs, 2.8Ah	1.1 lbs, 1.7Ah	1.3 lbs, 2.2Ah
Display/hard disk power-down	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
CPU/peripherals power-down	□ □	■ □	■ ■	□ □	□ □	■ ■
Standby/Hibernation	■ □	■ ■	■ □	■ □	■ ■	■ ■

Miscellaneous

DOS 5.0, Microsoft Windows 3.1	■ ■	■ □	■ ■	□ □	■ □	■ ■
Warranty	1 year	1 year	1 year	1 year	1 year	3 years
First year on-site service charge	N/A*	N/A*	N/A*	N/A*	N/A*	Included
FCC Class B identification number	GNT2530-758	DJKPWRE386-25SL	I7N48625	FMA3530	ARFNE136X25	CNT75MBZ4B

N/A*—Not applicable: The product does not have this feature. N/A**—Not applicable: The product could not perform this test

BSI—Broadax Systems Inc., C&T—Chips & Technologies Inc., DIT—Display Technologies Inc., NTC—Nan Tan Computer Co., VLSI—VLSI Technology Inc., WD—Western Digital

COMPUTERS
Portable PCs

CONTINUES

Compaq LTE Lite 4/25C	Compaq LTE Lite/25E	CompuAdd 425C	Ergo Modular Color 486SLC NoteBrick	Ergo Modular 486SLC NoteBrick
\$4,099	\$2,999	\$2,595	\$3,993	\$2,493
Intel 486SL/25	Intel 386SL/25	Cyrix Cx486SLC/25	Cyrix Cx486SLC/25	Cyrix Cx486SLC/25
120MB	84MB	85MB	120MB	120MB
□■	■■■	■■■	□■	□■
2 x 11 x 8.5	2 x 11 x 8.5	1.8 x 11 x 8.5	2 x 11.6 x 8.6	1.8 x 11.6 x 8.6
6.6, 7.8	6.5, 7.3	5.9, 7.1	6.5, 7.9	6.2, 7.5
5.1 x 6.4, 8.4	5.7 x 7.6, 9.5	5.3 x 6.8, 8.5	5.2 x 6.8, 8.5	5.7 x 7.6, 9.4
80, 10, 8	80, 10, 8	81, 12, 8	85, 12, 8	85, 12, 8
Built-in	Built-in	Built-in	Snap-on	Snap-on

Compaq	Compaq	Compal	Veridata	Veridata
Compaq	Compaq	VLSI	Headland	Headland
Compaq (9/4/92)	Compaq (9/23/92)	Phoenix (4/9/90)	Award 3.20	Award 3.20
■■■	■■■	■■■	■□	■□
■■■	■■■	■■■	■■■	■■■

4MB-20MB	4MB-20MB	4MB-8MB	4MB-8MB	4MB-8MB
■	■	□	■	■
None	64K	None	None	None
120MB-210MB	84MB-120MB	85MB-122MB	120MB-180MB	120MB-180MB

1, 1, 1, 1	1, 1, 1, 1	1, 2, 0, 0	1, 1, 0, 1	1, 2, 0, 0
■■■	■■■	□□	□□	■■■
□■	□■	□□	□□	□□
One Type I, one Type II	None	None	None	None
None	None	None	2,400-/9,600-bps fax	2,400-/9,600-bps fax

Compaq/Compaq	Compaq/Compaq	Sanyo/Cirrus	Sharp/Cirrus	Sanyo/Cirrus
■	■	■	■	■
640 x 480	640 x 480	640 x 480	640 x 480	640 x 480
N/A*, 16	32, N/A*	N/A*, 16	N/A*, 16	32, N/A*
800 x 600	800 x 600	800 x 600	800 x 600	800 x 600
16	256	16	16	16
■■■	■■■	■□	■■■	■□

1.4 x 5.3 x 3.3	1.4 x 5.3 x 3.3	1.5 x 2.7 x 5.5	1.8 x 5.8 x 5.9	1.8 x 5.8 x 5.9
2.5	4	2	1.5	2.5
4:12, 2:06	4:12, 2:59	N/A**, 2:11	2:20, 1:33	2:48, 2:07
2, 1	2, 1	4, 4	3, 2	3, 2
1.3 lbs, 2.2Ah	1.3 lbs, 2.2Ah	1.3 lbs, 1.7Ah	1.1 lbs, 2.4Ah	1.1 lbs, 2.5Ah
■■■	■■■	■■■	■■■	■■■
■■■	■■■	■■■	■■■	■■■
■■■	■■■	■□	■□	■□

■■■	■■■	■■■	■□	■□
3 years	3 years	1 year on parts, 2 years on labor	1 year	1 year
Included	Included	\$90	N/A*	N/A*
CNT75MAFAE	CNT75MAFAD	IIRTS34XC-25	HLOXP691C25T	HLOXP691C



FACT FILE

Tenex Notebook 386DXL/33

Tenex Computer Express, 56800 Magnetic Dr., Mishawaka, IN 46545; 800-776-6781, 219-259-7051; fax, 219-259-0300

List price: \$1,538.

Tested configuration: 4MB 80-ns RAM with 32K external RAM cache, 85MB Toshiba MK-2024 IDE hard disk with 32K buffer, DOS 5.0, Microsoft Windows 3.1.

Options: 210MB hard disk, \$349.99; 2MB RAM upgrade, \$129.99; 4MB RAM upgrade, \$229.99; mouse, \$16.99-\$19.99; trackball, \$34.99; PortaPoint, \$74.99; extra battery, \$69.99; 9,600-/2,400-bps fax modem, \$179.99; Ethernet network adapter, \$249.99; ARCnet network adapter, \$159.99; external floppy disk drive and second serial port adapter, \$279; external keyboard, \$279; quick charger, \$99.99; 12-volt battery adapter, \$29.99; SCSI interface, \$99.99.

In short: The Tenex Computer Express version of a machine also offered by Micro Express offers nothing new but managed an average showing.

ON READER SERVICE CARD

minutes on the Battery Rundown test, and 4 hours 12 minutes on the ZDigit Rundown test, they add weight to an already slightly oversized system. The system's keyboard has decently-sized keys,

**Tenex Notebook
386DXL/33**

**SUITABILITY
TO TASK**

Road warrior
comm. **GOOD**

DOS
applications **FAIR**

Windows
applications **FAIR**

Desktop
replacement **FAIR**

inverted-T cursor keys, and separate Home, End, PgUp, and PgDn keys. Key travel seemed too long, however, resulting in a wobbly feel. While there is no provision for an internal modem, either slot

provided for the two batteries can be used for fax modems or other attachments. Upgrading memory requires removing the system's rubber feet, opening

COMPUTERS

Portable PCs

S U M M A R Y O F F E A T U R E S

Products listed in alphabetical order

■ = YES □ = NO

	Ergo Nifty Fifty 486/50 Color NoteBrick	Expo Note 33	GRiD 1660C	Hyundai Courier Spectra	IBM ThinkPad 300
List price (PC Magazine configuration)	\$4,145	\$1,237	\$4,795	\$2,999	\$2,480
Processor type and speed	Intel 486DX2/50	AMD Am386SX/SL-33	Intel 386SL/25	Cyrix Cx486SLC/25	Intel 386SL/25
Hard disk capacity	120MB	60MB	125MB	120MB	80MB
Dealers/Direct-distribution channel	■ ■	■ ■	□ ■	■ ■	■ ■
Dimensions (HWD, in inches)	1.9 x 11.2 x 8.1	2 x 11.3 x 9.2	2.2 x 11.8 x 8.6	2.3 x 11 x 8.8	2 x 12 x 8.5
System weight/travel weight (pounds)	6.6, 8	6.5, 8	6.8, 7.9	5.7, 5.9	5.9, 7.7
Display area and diagonal (inches)	5.3 x 6.8, 8.5	5.2 x 6.9, 8.5	5.2 x 6.8, 8.5	5 x 6.8, 8.5	5.8 x 7.6, 9.5
Keys: total, function, cursor	84, 10, 8	80, 12, 4	82, 12, 8	87, 12, 8	82, 12, 8
Type of pointing device installed	Free-standing	None	Built-in	Built-in	Free-standing

Motherboard

Motherboard manufacturer	NTC	VTech	GRiD	Lexmark	Info not available
Chip set manufacturer	ETEQ	VTech	Intel	WD	Info not available
BIOS version (or date)	Award 3.20	AMI (9/12/92)	Phoenix 1.10.01	Phoenix 1.01	Info not available
Setup in ROM/Password in ROM	■ □	■ ■	□ ■	■ □	■ ■
System shadowing/Video shadowing	■ ■	■ ■	■ ■	■ ■	□ ■

Memory and Disk Drives

Installable RAM	4MB-16MB	2MB-6MB	4MB-8MB	4MB-16MB	2MB-12MB
User-installable	■	■	■	□	■
External processor RAM cache	None	None	64K	None	64K
Available hard disk sizes	120MB-260MB	60MB	125MB	120MB	80MB-120MB

I/O and Expansion

Parallel, serial, mouse, expansion ports	1, 2, 0, 1	1, 2, 1, 0	1, 1, 1, 1	1, 1, 1, 0	1, 1, 1, 0
High-speed parallel/serial support	□ □	□ □	□ □	□ □	■ □
Ports for port replicator/expansion chassis	□ □	□ □	□ ■	□ □	■ □
PCMCIA slots	None	None	None	None	None
Internal modem installed	None	None	2,400-/9,600-bps fax	2,400-/4,800-bps send-only fax	None

Video

Screen/Video chip set manufacturer	Sanyo/C&T	Seiko/Cirrus	Sharp/Cirrus	Sanyo/WD	Sanyo/Intel
Simultaneous external display	■	■	■	□	■
Maximum internal resolution	640 x 480	640 x 480	640 x 480	640 x 480	640 x 480
Maximum internal gray shades/colors	N/A*, 256	64, N/A*	N/A*, 16	N/A*, 16	64, N/A*
Maximum external resolution	800 x 600	800 x 600	800 x 600	800 x 600	800 x 600
Maximum external colors	256	16	16	16	16
Illuminated screen/Active matrix	■ □	■ □	■ ■	■ □	■ □

AC Adapter and Battery

AC adapter size (inches)	2.5 x 6.5 x 3	1.9 x 5.5 x 2.8	1.5 x 5.5 x 2.5	1.8 x 5.8 x 3	1.4 x 2.8 x 5.9
Rated battery life (hours)	1	4.5	2	2	4
ZDigit Rundown, Battery Rundown (hr:min)	2:08, 1:39	3:16, 2:46	2:48, 1:24	2:35, 1:11	5:09, 4:18
Charge time while on, off (hours)	2, 1.5	4, 1	3, 1.5	3, 1.5	3, 3
Battery weight, amp/hour rating	1.3 lbs, 1.4Ah	1 lb, 1.7Ah	1 lb, 1.5Ah	0.7 lbs, 1.4Ah	1.2 lbs, 2.2Ah
Display/hard disk power-down	■ ■	■ ■	■ ■	■ ■	■ ■
CPU/peripherals power-down	□ □	■ ■	■ ■	■ ■	■ ■
Standby/Hibernation	■ □	■ □	■ □	■ □	■ ■

Miscellaneous

DOS 5.0, Microsoft Windows 3.1	■ □	■ □	■ ■	■ ■	□ □
Warranty	1 year	1 year	1 year	18 months	1 year
First year on-site service charge	N/A*	N/A*	\$325	Included	\$40
FCC Class B identification number	FMA5500C	IFS 80-2551	ACJ9TG25-3576	IYL1366728	IFO-386SL25

N/A*—Not applicable. The product does not have this feature. N/A**—Not applicable. The product could not perform this test.

BSI—Broadcom Systems Inc., C&T—Chips & Technologies Inc., DiT—Display Technologies Inc., NTC—Nan Tan Computer Co., VLSI—VLSI Technology Inc., WD—Western Digital

COMPUTERS

Portable PCs

CONTINUES

IBM ThinkPad 700	IBM ThinkPad 700C	Northgate ZXPortable Active Color	Northgate ZXPortable 486DX/25	PC Brand 486/SLC Color LeaderBook
\$2,950	\$4,825	\$3,799	\$2,349	\$2,495
IBM 486SLC/25	IBM 486SLC/25	Intel 486SX/25	Intel 486DX/25	Cyrix Cx486SLC/25
120MB	120MB	121MB	121MB	80MB
■ ■	■ ■	■ ■	■ ■	□ ■
1.9 x 11.6 x 8.3	2.5 x 11.5 x 8.3	2 x 11 x 8.5	2 x 11 x 8.3	1.9 x 11 x 8.5
6.5, 7.9	7.6, 9.1	6.2, 7.9	5.9, 7.6	5.9, 7.2
5.8 x 7.6, 9.5	6.5 x 8.5, 10.4	5.3 x 6.9, 8.8	5.9 x 7.8, 9.8	6.5 x 8.5, 10.8
84, 12, 8	84, 12, 8	86, 12, 8	85, 12, 8	82, 12, 4
Built-in	Built-in	Snap-on	Snap-on	Built-in

IBM	IBM	Northgate	Northgate	PC Brand
IBM	IBM	OPTi	OPTi	VLSI
IBM (9/3/92)	IBM (9/3/92)	Phoenix 1.01	Phoenix 1.01	Phoenix 1.01
□ ■	□ ■	■ ■	■ ■	■ ■
□ ■	□ ■	□ □	□ □	■ ■

4MB-16MB	4MB-16MB	4MB-16MB	4MB-16MB	2MB-8MB
■	■	■	■	□
None	None	None	None	None
80MB-120MB	120MB	120MB	120MB	80MB-120MB

1, 1, 1, 1	1, 1, 1, 1	1, 1, 1, 1	1, 1, 1, 1	1, 1, 0, 1
■ □	■ □	□ □	□ □	□ □
□ ■	□ ■	□ ■	□ ■	□ ■
None	None	None	None	None
None	None	None	None	None

DTI/IBM	DTI/IBM	Sharp/C&T	Sharp/C&T	Sharp/Cirrus
■	■	■	■	■
640 x 480	640 x 480	640 x 480	640 x 480	640 x 480
64, N/A*	N/A*, 4,096	N/A*, 256	64, N/A*	N/A*, 16
640 x 480	640 x 480	1,024 x 768	800 x 600	640 x 480
256	256	16	16	256
■ □	■ ■	■ ■	■ ■	■ □

1.6 x 2.8 x 5.5	1.6 x 2.8 x 5.5	2 x 3 x 7.1	2 x 3 x 7.1	1.5 x 3.9 x 5.4
7.5	3	2.5	4.5	2.5
4:12, 3:32	3:30, 1:46	2:49, 1:55	3:16, 2:40	N/A**, 1:53
3, 2	15, 15	1.5, 1	1.40, 1.10	4, 4.5
1.4 lbs, 2.9Ah	1.4 lbs, 2.9Ah	1 lb, 2.2Ah	1 lb, 2.2Ah	1.3 lbs, 1.5Ah
■ ■	■ ■	■ ■	■ ■	■ ■
■ ■	■ ■	■ □	■ ■	■ ■
■ □	■ □	■ □	■ □	■ □

■ □	■ □	■ ■	■ ■	■ ■
3 years	3 years	1 year	1 year	1 year
\$40	\$40	N/A*	N/A*	N/A*
ANO9552M	ANO9552C	BEJG48SIN25L	BEJG48SIN25L	IIRTS34XC-25

the case, and removing the keyboard.

Performance was fair considering that the Tenex was competing against a number of 486-class machines. The unit received midrange processor and memory scores, but suprisingly good video results, considering that it uses only 256K of video memory. Disk scores under both DOS and Microsoft Windows fell to somewhat below average. Tenex offers a one-year parts-and-labor warranty.—OR

Texas Instruments Inc.

TI TravelMate 4000 WinDX2/50

TI TravelMate WinSLC

With powerful components as well as

TI TravelMate 4000 WinDX2/50

SUITABILITY TO TASK

Road warrior comm **GOOD**

DOS applications **EXCELLENT**

Windows applications **GOOD**

Desktop replacement **EXCELLENT**

VENDOR SERVICE & RELIABILITY

Overall Reliability **AVERAGE**

Repair Satisfaction **AVERAGE**

Tech Support satisfaction **AVERAGE**

travel weights of less than seven pounds, the latest offerings from Texas Instru-

ments—the TI TravelMate 4000 WinDX2/50 and the TI Travel-

Mate WinSLC—

are winners.

Both Travel-

Mates have mon-

ochrome passive-

matrix screens

made by Sharp.

The WinDX2/50 (\$3,899) displays

64 shades of gray and handles 256 colors externally; it has full-screen support.

The WinSLC (\$2,278) also has 64 gray shades, but only 16 colors externally. It has a slower screen refresh rate, and the image tends to look washed out at the corners and streaked with shadows.

To bring these systems to below 7 pounds, TI used lightweight plastics that give a flexible feel, but

TI TravelMate WinSLC

SUITABILITY TO TASK

Road warrior comm **GOOD**

DOS applications **FAIR**

Windows applications **FAIR**

Desktop replacement **FAIR**

VENDOR SERVICE & RELIABILITY

Overall Reliability **AVERAGE**

Repair Satisfaction **AVERAGE**

Tech Support satisfaction **AVERAGE**

Now we're your source

1990, 1991 and 1992 World Class Awards
for Best Mail-Order Company



□ 3 1/2" format available. Specify when ordering.
 ■ package includes both 5 1/4" and 3 1/2" disks.
 ■ 3 1/2" format available from manufacturer by request. Call us for details.
 All software is not copy-protected, unless indicated otherwise by (CP).

The four-digit number next to each product is the product's ITEM NUMBER. Please refer to this number when ordering. Thank you.

We carry only the latest versions of products. Version numbers are current at press time. Products listed here in red are Microsoft Windows Applications.

COMPETITIVE UPGRADES

Please call for criteria to qualify to trade up for these popular products. Policies may vary depending on vendor.

Alpha Software	
9724	Alpha FOUR 2.1 Competitive Upgrade \$89.
Approach Software	
3830	Approach for Windows Competitive Upgrade .. 95
Borland International	
3684	Quattro Pro 1.0 Windows Competitive Upgrd. 89.
Clariscorp.	
5228	FileMaker Pro Competitive Upgrade 89.
Corel Systems	
4560	CorelDRAW! 3.0 Competitive Upgrade 179.
Gold Disk	
5412	Gold Disk Professional Draw Comp. Upgrd. . 115.
Microsoft	
5693	Excel 4.0 Competitive Upgrade 125.
8353	PowerPoint 3.0 Competitive Upgrade 125.
3881	Word for Windows 2.0A Competitive Upgrade 125.

SOFTWARE

AddStar	
8807	SuperStar Pro 1.0..... 85.
Adobe Systems	
7547	Adobe Type Manager 2.5 for Windows 59.
6591	Adobe Illustrator 4.0 for Windows 389.
7940	Adobe Type Set Value Pack (30 fonts) 39
<i>(Entire Adobe Type Library available.)</i>	
AGFA	
10396	Discovery TrueType Pack 49.
Aldus	
1332	PageMaker 5.0 for Windows 589.
Alpha Software	
5104	Alpha FOUR 2.0 (incl. Free 2 LAN Pack)..... 329.
Altays Corporation	
8675	Fontographer for Windows (3 1/2" only)..... 259.
Application Techniques	
8337	WinDings 1.0 for Windows 49.
1214	Pizazz Plus 3.0..... 79.
Approach Software	
6598	Approach 2.0 for Windows 259.
Ares Software	
6030	FontMonger 1.06 for Windows 89.
Artisoft	
2455	Lantastic AE-2 EtherNet Starter Kit 4.1..... 469.
9775	Lantastic AE-2 Starter Kit for Windows 499.
2452	AE-2 EtherNet Adapter Card..... 199.
Atech Software	
4797	AllType 2.0 (universal typeface converter)..... 45.
10078	Vanety Font Pack 1.0..... 49.
Automap	
2729	Automap USA for DOS... 55. 8569 Windows. 55.
Avery Dennison	
6006	Label Pro 1.6 (Laser)..... 49.
Banner Blue Software	
2088	Org Plus 1.0 for Windows 125.
Berkeley Systems	
9885	Alter Dark 2.0 for Windows 29.
6649	Star Trek: The Screen Saver (3 1/2" only)..... 34.



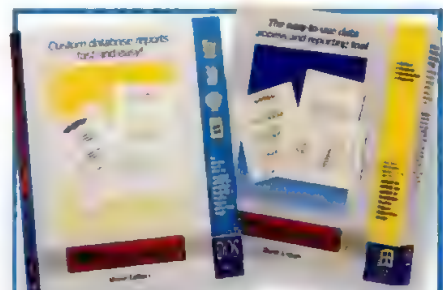
Compaq Computer ... 3 years
 9549 ProLinea 4/25s w/240 MB—We are now an authorized Compaq reseller. You get a 25 MHz 486SX processor, 4 MB of RAM expandable to 32 MB, a 240 MB hard drive, three ISA expansion slots, & a mouse. Plus brilliant high-resolution video (256 flicker-free colors at 1024 x 768) & MS-DOS 5.0 & Windows 3.1 pre-installed. Compaq quality backed by our World Class Award-winning customer support! (monitor not included) **\$1399.**

Other Models available.

9548	ProLinea 3/25s with 84 MB.....	939.
9553	LTE Lite/25c with 120 MB	3589.
9550	Contura 3/25c with 84 MB	2349.
9551	Contura 3/25c with 120 MB	2629.

Bitstream	
8040	FaceLift 2.0 for WordPerfect 5.0/5.1 69.
2089	MakeUp 1.1 for Windows 3.0/3.1 79.
Borland International	
9635	Object Vision 2.1 99.
10616	Quattro Pro for Windows (3 1/2" only)..... 95.
1514	Paradox 4.0 529.
Broderbund	
5900	PC USA 2.0..... 29.
8855	Print Shop Deluxe 1.0 45.
Caere	
4130	Faxmaster 1.0 95.
8933	OmniPage Professional 2.1 629.
Central Point	
8114	Backup 7.1.... 89.
5039	PC Tools 8.0.... 125.
ChipSoft	
1863	Turbo Tax Personal 1040 for DOS..... 49.
3517	Turbo Tax Personal 1040 for Windows 49.
6221	Turbo Tax/Quicken Bundle 10.1/6.0 Final 59.
3080	Turbo Tax Windows/Quicken Bundle 10.1/2.0 59.
5366	Turbo Tax State Packages for DOS..... ea. 39.
5366	Turbo Tax DOS/Tax Tutor + 1992 79.
Clariscorp.	
5257	FileMaker Pro 2.0 for Windows 268.
CompuServe	
7546	DOS Membership Kit 2.0..... 25.
Concentric Data Systems	
6575	R & R Report Writer DOS 159. 9236 Windows 159.
Contact Software	
1825	Act! 2.1 239.
Corel Systems	
5506	CorelDRAW! 3.0..... 395.
Data Storm	
4798	PROCOMM PLUS 2.01.. 69. 6918 Windows . 99.
DCA/Crosstalk	
5611	Crosstalk 2.0 for Windows 119.
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5974	DOSFax PRO... 49.
10454	Windows Communications PAK..... 145.
DeltaPoint	
5172	FreezeFrame 1.0 for Windows 62.
8750	DeltaGraph Professional 1.0 for Windows 339.
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7494	TypeReader 2.0 Windows 499.
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7725	Direct Access 5.1 64.
3950	Fastback Plus.... 119. 6431 Windows 119.
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7822	Sketcher 1.0 for Windows 94.
Gibson Research	
9832	SpinRite II 2.0..... 59.
Hewlett-Packard	
8731	Dashboard 1.0 for Windows 45.
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7303	OS/2 2.0 Upgrade from DOS 99.
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7298	HiJaak 2.1.... 139. 3820 Windows ... 135.
Intuit	
2426	Quicken 5.0.... 45. 5596 Windows..... 45.
LaserTools	
6882	PrintCache 3.1 49.
9510	PrimeType 1.0 for WordPerfect..... 62.
Lotus	
5417	1-2-3 3.4 399.
5653	1-2-3 2.4..... 335. 1852 Upgrade 99.
2755	1-2-3 1.1 for Windows. 309. 3424 Upgrade. 99.

5799	Ami Pro 3.0 239	1847 Competitive Upgrade 99.
3523	FreeLance 2.0 Windows 349.	4983 Upgrad. 99.
5981	SmartSuite	469.
1493	Organizer for Windows.....	99.
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4603	TaxCut 1992	37.
3885	TaxCut 1992 for Windows	37.
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2982	WillMaker 4.0.....	35.



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Software Publishing	
3482	Harvard Graphics 399. 4403 for Windows 369.
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1409	Stacker 3.0..... 95.
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3784	The Norton Backup 2.0 for Windows..... 99.
3146	The Norton Utilities 6.01..... 115.
2359	The Norton Desktop 2.0 for Windows..... 115.
8378	Norton PC Anywhere 4.5..... 119.
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5698	Timeslips Release 5..... 189.
Touchstone Software	
7420	Check It Plus 3.0..... 85.
Traveling Software	
4407	LapLink Pro 4.0..... 99.
WordPerfect Corporation	
3804	WordPerfect... 269. 3494 for Windows.... 279.
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8328	XTree 1.0 for Windows 65. 6161 Gold 2.5 95.

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8653	Mano Teaches Typing..... 24.
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3453	EtherLink II/16..... 159. 3469 II/16 TP..... 169.
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7108	Smart UPS 400..... 339. 7105 Smart 600.... 439.
3819	Back-UPS 250..... 115. 3858 Back 400..... 179.
7107	Back-UPS 450..... 215. 3823 Back 600..... 295.
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9564	Gulliver..... 59.
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8463	VGA Wonder XL24 (with 1 MB)..... 149.
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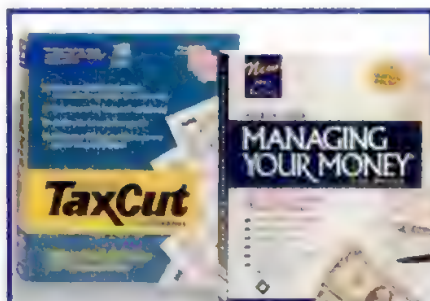
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10468	SVGA33 (with BRT BCT acceleration)..... 149.
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7139	(4 MB)..... 239. 7138 (8 MB)..... 449.
8998	I/O Board for AT.. 49. 6999 for PS/2..... 89.
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8158	Typist Plus Graphics..... 299.
Canon ... 1 year	
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8940	BJ-C800 Color BubbleJet Printer..... 1899.
7897	BubbleJet Ink Cartridge (BJ-10ex)..... 23.
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7867	MVP961F FaxModem Value Pack..... 195.
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State Tax Packages..... ea. 32.	

9554	LTE Lite/25c with 84 MB..... 3289.
9553	LTE Lite/25c with 120 MB..... 3589.
9552	Contura 3/25 with 120 MB, Windows..... 2059.
9551	Contura 3/25c with 120 MB, Windows..... 2629.
9550	Contura 3/25c with 84 MB, Windows..... 2349.
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10300	Address Express..... 689.
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Creative Labs ... 1 year	
8578	Sound Blaster.. 99. 2336 Sound Blaster Pro 189.
5770	Sound Blaster 16..... 229.
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7358	Command Center SPF-4..... 79.
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10079	Stealth 24 Graphics Accelerator..... 165.
8333	SpeedStar 24X Graphics Accelerator..... 165.
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Hayes ... 2 years	
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8187	OPTIMA 24+FA96..... 159.
7395	OPTIMA 144+FA96..... 479.
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Key Tronic ... 3 years	
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3295	Mouseman (combo).... 69. 9786 (cordless) 89.	
10573	Mouseman with TaxCut 1992 for Windows.....	99.
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5637	ProAudio Spectrum 16.....	199.
7873	Fusion CD 16 (internal).....	519.
5638	MultiMedia PC Upgrade Kit 16.....	989.
Megahertz ... 5 years		
6576	External 9600 Pocket Fax/Modem.....	325.
7580	T3144 Internal 14.4 S/R Fax/Modem.....	529.
10514	P2144 14.4 Pocket Fax/Modem.....	499.
10515	C5144 14.4 Fax/Modem (Compaq LTE/Contura).....	499.
10519	C5144 2400/Modem (Compaq LTE/Contura).....	119.
Microsoft ... lifetime		
7597	Microsoft Mouse (bus or serial).....	85.
2898	Mouse with Windows 3.0 (bus or serial).....	149.
1896	Ballpoint Mouse (serial only).....	119.
MicroSpeed ... 1 year		
6007	PC-TRAC Trackball serial.....	75.
Microtek ... 1 year		
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8455	6000C Color Scanner for Windows.....	999.
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7959	4 MB Upgrade for LaserJet 4.....	185.
5729	ProTracer (personal CAD printer) (1 yr.).....	1099.
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9537	CPU Cooler (for 386/33 up to 486).....	29.
3203	Turbo Cool 200 149. 7915 Turbo Cool 300 159.	
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8993	PM2400 V.42bis (int.) 115. 8994 (external) 125.	
8132	PM2400 Pocket Modem.....	109.
5437	PM2400F Pocket Modem.....	115.
5429	PM2400EFX SAV.42 bis (external).....	145.
5428	PM2400EFX V.42 bis (internal).....	139.
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3803	PM14400FX (internal modem/fax).....	359.
9234	PM14400FXPPM Fax/Modem.....	359.
2425	PM14400FXSA (external modem/fax).....	399.
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6315	Fax Line Manager 203.....	125.

TheComplete PC ... 2 years		
6069	TheComplete Modem Plus.....	\$95.
8593	TheComplete Communicator Gold.....	389.
Tripp Lite ... 2 years		
6199	Isobar 4-6 (4 outlets, Gold Seal Warranty).....	49.
6200	Isobar 6-6 (6 outlets, Gold Seal Warranty).....	59.
6797	OMNI 600 LAN Power Backup.....	369.
9312	BC500 Power Backup.....	219.
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7362	WIN.VGA 1 MB (1024 x 768,256 color).....	129.
9261	WIN.PRO 1 MB (1024 x 768,256 color).....	175.
Zoom Telephonics ... 7 years		
1166	AMX 2400 Baud External Modem.....	63.
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1178	Ext. 2400 Baud w/9600 Baud Fax Modem.....	92.
1494	Ext. 9600V.32..... 195. 3075 Internal..... 195.	
3574	Ext. 2400 Baud V.42/9600 Baud Fax.....	115.
3386	FaxModem AFC (2400 baud 96S/48R).....	59.
4430	FaxModem AFX (2400 baud 96S/48R).....	79.
4429	FaxModem VFP V.32bis 14,400 baud (internal).....	219.
4428	FaxModem VFX V.32bis 14,400 baud (external).....	259.
7921	Pocket FaxModem.....	87.

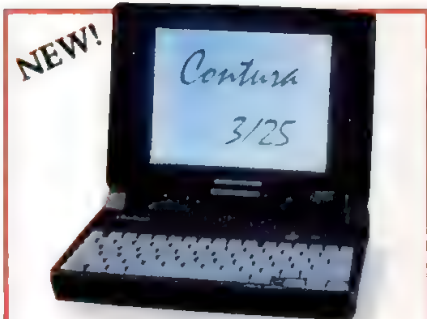
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Colorado Memory Systems ... 1 year		
4194	Jumbo 120 Tape Backup.....	199.
4354	Jumbo 250 Tape Backup.....	269.
1213	Trakker 120 Tape Backup (parallel).....	359.
1073	Trakker 250 Tape Backup (parallel).....	429.
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1337	CP3204 200 MB IDE HD (16 ms).....	429.



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Guaranteed accurate tax preparation.... 37.
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IOMEGA ... 1 year		
6499	Transportable 90 PRO.....	659.
10452	Transportable Multidisk 150.....	849.
6343	PC Powered 90 (incl. PC2B & cartridge).....	499.
6344	PC Powered 90 PRO (incl. PC2B, cartridge & Central Point Software).....	599.
10537	PC Powered 150.....	799.
10457	Dual Multidisk 150.....	1699.
2500	PC2B-2 Controller.....	149.
2530	90 MB Cartridge..... 149. 2467 Tripak..... 439.	
8480	Tape250 Insider Tape Backup.....	239.
8481	Tape250 Inside Half-Height Tape Backup.....	259.
8482	Tape250 PC Powered Tape Backup.....	359.
10103	21 MB Floppical Drive (internal).....	459.
10104	21 MB Floppical Drive (PC Powered).....	499.
NEC ... 2 years		
6582	CDR74 Portable CD-ROM Drive.....	629.
6581	CDR84 Internal CD-ROM (reqs. interface).....	569.
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1304	1.2 MB External (for any parallel port).....	239.
2761	1.44EX MB Ext. (for any parallel port).....	239.
Peripheral Land, Inc. ... 1 year		
8735	Infinity Floppical Drive.....	399.
8736	Infinity 88 MB Removable (Syquest).....	699.
Quantum ... 2 years		
8287	Plus Hardcard II XL 105 MB (9 ms).....	325.
4735	Hardcard E7 127 MB IDE (17 ms).....	329.
4734	Hardcard E7 240 MB IDE (16 ms).....	549.
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4670	1.44 MB Drive for PC/XT (3 1/2").....	59.
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2215	3 1/2" HD Disks (10)..... 15. 2241 (50)..... 59.	
4863	3 1/2" HD Disks (20) w/storage case.....	28.
Sony ... lifetime		
3292	5 1/4" HD Disks (Qty. 10).....	11.
3297	3 1/2" DS Disks (10)..... 9. 6148 (30)..... 25.	
3298	3 1/2" HD Disks (10)..... 15. 6375 (30)..... 42.	
8185	QD2040..... 14. 1895 QD2120..... 19.	
3M ... lifetime		
3943	DC2000..... 17. 1581 DC2120..... 22.	
Toshiba ... lifetime		
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Products listed in alphabetical order						
■ = YES □ = NO	Poly NB433DX	Sharp PC-6881	Sharp PC-7750	Swan 486/SLC-25 Notebook	Tenex Notebook 386DXL/33	
List price (PC Magazine configuration)	\$2,240	\$3,399	\$3,607	\$2,393	\$1,538	
Processor type and speed	Intel 486DX/33	Intel 386SL/25	Intel 486DX/33	Cyrix Cx486SLC/25	AMD Am386DXL/33	
Hard disk capacity	130MB	80MB	124MB	117MB	80MB	
Dealers/Direct-distribution channel	■ ■	■ □	■ □	■ ■	■ ■	
Dimensions (HWD, in inches)	2.4 x 11.4 x 8.5	1.8 x 11 x 8.5	1.6 x 11 x 8.6	1.9 x 11 x 8.5	2 x 12 x 9.5	
System weight/travel weight (pounds)	7.1, 8.7	5.7, 7.2	6.1, 7.5	6.2, 7.6	7.4, 8.7	
Display area and diagonal (inches)	5.8 x 7.7, 9.5	5.3 x 6.8, 8.5	5.8 x 7.6, 9.5	5.8 x 7.6, 9.5	5.8 x 7.6, 9.5	
Keys: total, function, cursor	85, 12, 8	79, 12, 4	84, 10, 8	80, 10, 4	83, 10, 8	
Type of pointing device installed	Built-in	Built-in	Built-in	None	None	
Motherboard						
Motherboard manufacturer	MLT	Sharp	Twinhead	Samsung	Nodestar	
Chip set manufacturer	ACC Micro	Intel	ACC Micro	Intel/VLSI	ACC Micro	
BIOS version (or date)	AMI (1/7/92)	Phoenix reference ID 42	Phoenix 1.01	Phoenix 1.00	AMI (4/13/92)	
Setup in ROM/Password in ROM	■ ■	■ ■	■ □	■ ■	■ ■	
System shadowing/Video shadowing	■ ■	■ ■	■ ■	■ ■	■ ■	
Memory and Disk Drives						
Installable RAM	4MB-16MB	2MB-8MB	4MB-20MB	2MB-8MB	2MB-12MB	
User-installable	■	■	■	■	■	
External processor RAM cache	32K	16K	None	None	32K	
Available hard disk sizes	130MB-200MB	80MB-120MB	124MB	60MB-120MB	80MB-210MB	
I/O and Expansion						
Parallel, serial, mouse, expansion ports	1, 1, 1, 1	1, 1, 0, 1	1, 1, 0, 1	1, 1, 1, 0	1, 1, 0, 1	
High-speed parallel/serial support	□ ■	□ □	□ □	□ □	□ ■	
Ports for port replicator/expansion chassis	□ ■	□ ■	□ □	□ □	□ □	
PCMCIA slots	None	One Type II	None	None	None	
Internal modem installed	2,400-/9,600-bps fax	None	2,400-/9,600-bps fax	2,400-/9,600-bps fax	None	
Video						
Screen/Video chip set manufacturer	Sharp/Cirrus	Sharp/C&T	Sharp/Cirrus	Sharp/Cirrus	Toshiba/C&T	
Simultaneous external display	■	■	■	■	□	
Maximum internal resolution	640 x 480	640 x 480	640 x 480	640 x 480	640 x 480	
Maximum internal gray shades/colors	32, N/A*	N/A*, 16	64, N/A*	64, N/A*	64, N/A*	
Maximum external resolution	800 x 600	800 x 600	800 x 600	640 x 480	800 x 600	
Maximum external colors	16	16	16	256	16	
Illuminated screen/Active matrix	■ □	■ ■	■ □	■ □	■ □	
AC Adapter and Battery						
AC adapter size (inches)	2.1 x 3 x 6.4	1.9 x 3.7 x 6.5	1.5 x 2.8 x 6	1.9 x 3.3 x 4.8	1.5 x 2.5 x 6	
Rated battery life (hours)	2	1.5	2.5	5.5	3	
ZDigit Rundown, Battery Rundown (hr:min)	2:06, 1:18	1:10, 0:46	2:34, 1:55	2:48, 1:55	4:12, 3:11	
Charge time while on, off (hours)	4, 3.5	8, 2	2, 2	5, 5	8, 3	
Battery weight, amp/hour rating	1.2 lbs, 5Ah	0.8 lbs, 1.8Ah	1.3 lbs, 1.7Ah	1.2 lbs, 2.4Ah	1.9 lbs, 1.7Ah	
Display/hard disk power-down	■ ■	■ ■	■ ■	■ ■	■ ■	
CPU/peripherals power-down	■ □	■ ■	□ □	■ ■	■ ■	
Standby/Hibernation	■ □	■ □	■ □	■ □	■ □	
Miscellaneous						
DOS 5.0, Microsoft Windows 3.1	■ ■	■ □	■ ■	■ ■	■ □	
Warranty	1 year	1 year	1 year	1 year	1 year	
First year on-site service charge	N/A*	N/A*	N/A*	N/A*	N/A*	
FCC Class B identification number	JXUMLT486PLUS	APYNAR0033	FKGSLIMNOTE-486	A3LS3800	GS6NP-933	

N/A*—Not applicable: The product does not have this feature

BSI—Broadax Systems Inc., C&T—Chips & Technologies Inc., DIT—Display Technologies Inc., NTC—Nan Tan Computer Co., VLSI—VLSI Technology Inc., WD—Western Digital

COMPUTERS

Portable PCs

ENDS

PC EDITORS' CHOICE				
TI TravelMate WinSLC	TI TravelMate 4000 WinDX2/50	Toshiba T4400C	Transource Version NB8004	U.S. Professional Notebook 486DX
\$2,278	\$3,899	\$3,999	\$1,475	\$2,775
Cyrix Cx486SLC/25	Intel 486DX2/50	Intel 486SX/25	AMD Am386SXL/25	Intel 486DX/33
64MB	128MB	120MB	82MB	212MB
■ ■	■ ■	■ ■	■ ■	■ ■
2 x 11 x 8.5	2 x 11 x 8.5	2.3 x 11.8 x 8.4	2 x 11 x 8.5	2.4 x 11 x 8.5
4.3, 6.8	4.4, 6.9	7.9, 9.8	6.9, 8.1	6.4, 10.3
6 x 8, 9.6	6 x 8, 9.8	5.7 x 7.6, 9.5	6 x 8, 10	5.3 x 6.8, 8.5
79, 10, 4	79, 10, 4	82, 12, 8	80, 10, 4	82, 10, 4
Clip-on	Snap-on	None	Free-standing	None
TI	TI	Toshiba	Transource	Nan Tan
TI	TI	Toshiba	C&T	C&T/ETEQ
Phoenix 1.01	Phoenix 1.01	Toshiba (10/7/92)	AMI (11/15/91)	Award (11/22/89)
■ ■	■ ■	■ ■	■ □	■ ■
■ ■	■ ■	■ □	■ ■	□ □
2MB-6MB	8MB-20MB	4MB-20MB	1MB-16MB	4MB-16MB
□	□	■	□	□
None	None	None	None	None
60MB-120MB	200MB	120MB-200MB	40MB-130MB	80MB-240MB
1, 1, 1, 1	1, 1, 1, 1	1, 1, 1, 1	1, 1, 1, 1	1, 2, 0, 1
□ □	□ □	□ □	□ □	□ □
□ ■	□ ■	□ ■	□ □	□ ■
None	None	None	None	None
2,400-/4,800-bps send-only fax	2,400-/4,800-bps send-only fax	None	None	None
Sharp/Cirrus	Sharp/Cirrus	DTI/VWD	Hitachi/Cirrus	NTC/NTC
■	■	■	□	■
640 x 480	640 x 480	640 x 480	640 x 480	640 x 480
64, N/A*	64, N/A*	N/A*, 256	32, N/A*	64, N/A*
640 x 480	1,024 x 768	640 x 480	800 x 600	800 x 600
16	16	256	256	16
■ □	■ □	■ ■	■ □	■ □
1.5 x 6 x 2.3	1.5 x 6 x 2.3	1.8 x 6.3 x 3	1.8 x 4.5 x 2.8	2.4 x 6.5 x 3
4	4.5	3	3	3
5:08, 3:10	5:21, 3:05	3:44, 2:19	4:11, 2:52	2:07, 1:39
4, 4	4, 4	1.5, 1.5	8, 8	3, 3
1.3 lbs, 5.7Ah	1.3 lbs, 5.7Ah	2.4 lbs, 2.4Ah	1.4 lbs, 2.8Ah	2.2 lbs, 2.8Ah
■ ■	■ ■	■ ■	■ ■	■ ■
■ ■	■ ■	■ ■	■ □	■ □
■ □	■ □	■ ■	■ □	■ □
■ ■	■ ■	■ □	■ ■	■ ■
1 year	1 year	1 year	1 year	1 year
Included	Included	N/A*	N/A*	N/A*
A92TSLC25	A92486DX2	CJGUK906	ITGH82200SX-25	FMA3500

the units are solid and well-made. The high-end WinDX2/50 shone brightly on our tests, placing either first or second on all but the DOS video suite—an impressive showing for such a super-light system (6.9 pounds with battery and AC adapter). Its Intel DX2/50 yielded a first-place processor score despite the lack of a secondary cache. The memory score was also high, thanks to TI's proprietary memory modules, and the DOS video score was among the top third. For Microsoft Windows users, performance was top-notch: Credit for a Graphics Win-



FACT FILE

TI TravelMate 4000 WinDX2/50

List price: \$3,899.

Tested configuration: Intel 486DX2/50, 8MB 60-ns RAM, 128MB Seagate ST9144A IDE hard disk, 1.44MB floppy disk drive, 2,400-/9,600-bps data/send-only fax modem, DOS 5.0, Microsoft Windows 3.1, Microsoft BallPoint with QuickPort connection, carrying case.

Options: 4MB RAM upgrade, \$279; docking station, \$999; 14,400-/9,600-bps data/fax modem, \$689; network adapters, \$469 to \$899; battery charger, \$149; extra battery, \$89.

In short: With a powerful CPU, the WinDX2/50 was a top performer on our benchmark tests, and approaches desktop performance in some.

TI TravelMate WinSLC

List price: \$2,278

Tested configuration: Cyrix Cx486SLC/25, 2MB 70-ns RAM, 64MB Seagate ST9077A IDE hard disk; other components same as in WinDX2/50.

Options: Same as for WinDX2/50.

In short: The TI TravelMate WinSLC is attractively priced but its performance was midrange or below.

Texas Instruments Inc., P.O. Box 202230,
Austin, TX 78720-2230; 800-527-3500,
817-771-5856; fax, 817-774-6660



■ Gulliver Travels

Seeking to combine the best of both worlds, the Orchid Gulliver melds many of the superior stylistic cues and ergonomic features of the Apple PowerBook with the PC's inexpensive hardware and its plethora of off-the-shelf software. Sold by the video board maker, Gulliver makes a bold statement, coming in hunter green or blackberry, or charcoal gray for the traditionalists among us. At a travel weight of 7.2 pounds—nearly a pound less than the average for this group—Gulliver was clearly designed for the road, and its nickel cadmium battery lasted over 2 hours of stop-and-go computing.

The user is immediately drawn to Gulliver's built-in trackball, which is placed slightly left of center, in front of the keyboard. The hand comfortably

rests on the front ledge of the case, and easily controls the larger-than-usual ball surrounded by actuation buttons. After a few minutes of self training, the outer edge of the thumb automatically touches the ball, while the index fingers tap the buttons with ease. Whether the application is a spreadsheet, a word processing package, or an occasional game of electronic Solitaire, the trackball's action is effortless. This is particularly the case for drag-and-drop operations, which can be an exercise in frustration with other built-in trackballs we've seen and used.

The two prototypes we looked at were of exceptional fit and finish, nearly indistinguishable from production quality. With benchmark performance that was well within the range



Gulliver borrows many PowerBook features.

for other Cyrix Cx486SLC/33-based systems (Orchid Technology also offers an AMD Am386SXL/33 CPU), Gulliver provided only one surprise. The battery on one early unit refused to charge, due to a burned-out resistor; the company fixed this problem. Orchid says it plans to start shipping Gulliver this spring.—*Brian Nadel*

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COMPUTERS

Portable PCs

mark score that was more than twice the average goes, in part, to the Cirrus Logic GD6420 chip set.

The less-powerful WinSLC, which is based on a TI-licensed Cyrix Cx486SLC/25 processor, scored in the middle or bottom third of the group on most of our tests. Other differences in components include a Texas Instruments rather than an Intel memory cache and a 64MB hard

disk instead of a 128MB Seagate.

The keyboard lacks a built-in pointing device, so both units used clip-ons: The WinSLC came with a TravelPoint clip-on trackball; the 4000 DX2/50 had a Micro-soft BallPoint cordless trackball with QuickPort connection. The PgUp, PgDn, Home, and End keys are embedded in the cursor keys and are activated with an Fn key. All function keys are half-height.

An expansion station that connects to a 32-bit port on the back of these units has three drive bays, three full-size ISA slots, and a PS/2 compatible, 101-key keyboard connector. TI also supplies an optional Ethernet adapter. You can upgrade the machine's memory on your own, but it's not easy.

If you like to take your notebook with you whenever you step out of the house, these TI machines are an unbeatable value because of their low weight and exceptional battery life. On our Battery Rundown tests, both of the TravelMates bettered 3 hours of battery life, with the Cyrix SLC-based machine outlasting the other by 7 minutes. The DX2/50 TravelMate includes a power-conservation feature that shuts down the CPU between keystrokes, which also generates less heat.—AC



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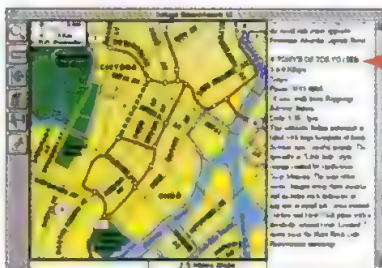
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Toshiba America Information Systems Inc.

Toshiba T4400C

The T4400C is the newest incarnation of Toshiba's award-winning T4400SXC laptop (see *PC Magazine*, December 22, 1992), and it has a list price about \$2,000 lower. Priced at \$3,999, the unit also distinguishes itself with a 9.5-inch bright and brilliant active-matrix display.

The Toshiba system's other positives and negatives remain basically the same. Its keyboard is still king among laptop input devices, and the construction and feature set of these notebooks remain almost unparalleled.

Its weight is about 8 pounds with the battery installed. While this might be heavier than you would want, the PC's feature set and active-matrix color make up for it.

That same plump power cell is also responsible for the unit's excellent battery life. The Toshiba clocked in at 2 hours 19 minutes on our Battery Rundown test,

▶ Toshiba T4400C

SUITABILITY TO TASK

Road warrior comm. **GOOD**

DOS applications **GOOD**

Windows applications **GOOD**

Desktop replacement **GOOD**

VENDOR SERVICE & RELIABILITY

Overall Reliability **ABOVE AVERAGE**

Repair Satisfaction **AVERAGE**

Tech Support satisfaction **AVERAGE**



FACT FILE

Toshiba T4400C

Toshiba America Information Systems Inc.,
9740 Irvine Blvd., Irvine, CA 92718;
800-334-3445, 714-583-3000

List price (tested configuration): \$3,999

Tested configuration: 4MB 65-ns RAM, 120MB Conner MK2124FC IDE hard disk, 1.44MB floppy disk drive, DOS 5.0.

Options: With 486DX processor, \$4,698; 4MB RAM upgrade, \$369; 8MB RAM upgrade, \$699; extra battery, \$399; docking station, \$849; 2,400-/9,600-bps data/fax modem, \$289; external floppy disk drive, \$399; numeric keypad, \$79; battery charger, \$289; 12-volt battery adapter, \$139; SCSI interface, \$279; computer lock, \$69; fabric carrying case, \$79; leather carrying case, \$125.

In short: With an even lower price tag, a larger LCD panel, and the same racy performance and solid ergonomic construction as the last time we reviewed it, the Toshiba T4400C remains a very strong contender

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with power saving disabled, and 3 hours 44 minutes on our ZDigit Rundown test, with power saving enabled.

Nevertheless, we would still like to see flash-upgradable BIOS and perhaps an external processor cache, in case someone would like to upgrade to a 486DX2/50 CPU. The unit's Intel 486SX/25 processor does just fine for most operations, though Toshiba does offer a DX version of this notebook. The SX CPU managed top-ten performance on our benchmark tests, as did the unit's memory subsystem and video chip set—though only under DOS for this last one. The hard disk managed good DOS disk scores, and its Windows disk scores slid into the top ten.

Toshiba offers a one-year parts-and-labor warranty and toll-free technical support.—OR

Transource Computers

Transource Verxion NB8004

When seven-pound, 25-MHz, 386SX-based notebooks first appeared, you may have said "I think I'll wait until the price drops to around \$1,500 before I buy one." Well, your day may be at hand.

While its competitors seem to be tripping over one other in an attempt to get full-blown, 486-based color notebooks to market, Transource Computers is shipping what amounts to yesterday's average computer today at the super-saver price of only \$1,475.

The Transource Verxion NB8004 can be fairly described as average and unremarkable in just about every sense since it offers absolutely nothing you couldn't have gotten in a portable computer a year or two ago. The major exception is its price. The Verxion's size seems slightly

*The Toshiba's keyboard
is still king among laptop
input devices, and the
construction and feature
set remain almost
unparalleled.*

larger than usual, but the 6.9-pound weight is acceptable enough, as is its AMD 386SXL/25 processor.

I/O ports include the usual single serial, parallel, and a useful SCSI port, as well as an external VGA adapter that supports 800-by-600 resolution and 256 colors. The system's 85MB Toshiba hard disk can be upgraded to a maximum of 130MB. More recently fashionable features such as PCMCIA slots or an internal pointing device are, as you might ex-

Transource Version NB8004

SUITABILITY TO TASK

Road warrior comm.	GOOD
DOS applications	FAIR
Windows applications	FAIR
Desktop replacement	FAIR

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pect on a notebook at this low price, conspicuously absent.

The Verxion's AC adapter brick also mirrors the larger and clunkier power-supply units of yesteryear that have been replaced by units of svelter dimensions. In addition, no internal modem options are available for this unit.

Performance was disappointing: The 486-based units of this test group easily outdistanced this contender and even the 386-based competition in this review outperformed it. All of the Verxion's scores on PC Magazine Labs' suite of performance tests were in the bottom quarter of this test group, except for its battery times, which were very competitive. At 2 hours 52 minutes on the Battery Run-down test, the Verxion managed one of the better times we saw. The unit's ZDigit Rundown test score was just as impressive, coming in at 4 hours and 11 minutes.

Transource offers a one-year parts-and-labor warranty that does not include on-site service.—OR



FACT FILE

Transource Verxion NB8004

Transource Computers, 2033 West North Ln., #18, Phoenix, AZ 85021; 800-486-3715, 602-997-8101; fax, 602-997-8886

List price: \$1,475.

Tested configuration: 4MB 70-ns RAM, 85MB Toshiba MK2024FC IDE hard disk with 32K buffer, 1.44MB floppy disk drive, 12-volt battery adapter, DOS 5.0, Microsoft Windows 3.1, mouse, carrying case.

Options: 130MB hard disk, \$200; 4MB RAM upgrade, \$95; extra battery, \$60; extra AC power adapter, \$60.

In short: The Transource Verxion NB8004 would have been a competitive notebook a year ago, but today its feature set looks small and its performance is relatively weak. This portable's price is its only attractive feature.



ON READER SERVICE CARD

U.S. Systems and Technologies Inc.

U.S. Professional Notebook 486DX

U.S. Systems' notebook costs \$2,775 and arrives in a case seen previously with many a low-cost product from lesser-known vendors such as Aspen Computer and Ergo Computing. Though packing a powerhouse processor, the notebook suffers from a decided lack of forethought in the chip's implementation, as well as from the same shortcomings found in other systems with this case.

The case's problems revolve mainly around size. Even without its battery, it's slightly larger than other notebooks. It's also heavier. The battery screws onto the back of the system, adding 2.1 inches and 2.17 pounds. Though the keyboard has fairly full-size keys with decent response,

*The Transource Verxion
can be fairly described
as average and
unremarkable in just
about every sense. The
exception is price.*

the weight of the case, combined with the noticeable noise the unit makes, will make you envy notebooks with more state-of-the-art housings.

U.S. Systems didn't seem to think about the consequences of adding a 486DX/33 processor. There's no external processor cache, and the company offers no upgrade path to a 486DX2/66. Even if it did, you'd soon experience the same heat problems we experienced with the DX/33. Since there is no shielding, provi-



FACT FILE

U.S. Professional Notebook 486DX

U.S. Systems and Technologies Inc., 15041 Bake Pkwy., Unit L, Irvine, CA 92718; 800-872-7239, 714-580-1700; fax, 714-580-1701

List price: \$2,775.

Tested configuration: 4MB 70-ns RAM, 212MB Maxtor 7213A IDE hard disk with 64K buffer, 1.44MB floppy disk drive, numeric keypad, DOS 5.0, Microsoft Windows 3.1, Fastback, Untouchable, carrying case.

Options: 4MB RAM upgrade, \$200; 12MB RAM upgrade, \$560; trackball, \$79; docking station, \$215; extra battery, \$110; 2,400-/9,600-bps data/fax modem, \$150; Ethernet network adapter, \$195; ARCnet LAN pack/ARCnet network adapter, \$100; external floppy disk drive, \$250; external keyboard, \$35; battery charger, \$35; 12-volt battery adapter, \$45.

In short: With an outdated case, an ill-planned implementation of a powerful processor, and an unexceptional price, the U.S. Professional Notebook 486DX is difficult to recommend.



ON READER SERVICE CARD

sions for air flow, or a low-power and cool-operating chip set, using this notebook for an extended time will result in uncomfortable heat buildup. Be sure to have a separate work surface handy.

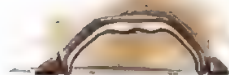
Performance was high as expected from this kind of processor/hard disk combination, and all test scores involving these components were in the top ten. Graphics results were below average under DOS and above average under Windows. Battery times were less impressive due to the power-hungry 486DX/33: 1 hour 39 minutes on our Battery Run-down test, with power saving disabled, and 2 hours 7 minutes on our ZDigit Run-down test, with power saving enabled.

U.S. Systems offers a one-year parts-and-labor warranty but does not offer on-site service.—OR □



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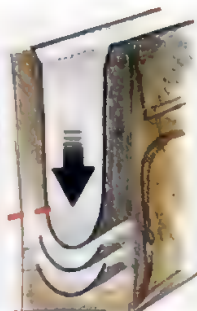
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Colors : Black
Style : 586 : L 13", H 12", W 5"
\$59.00



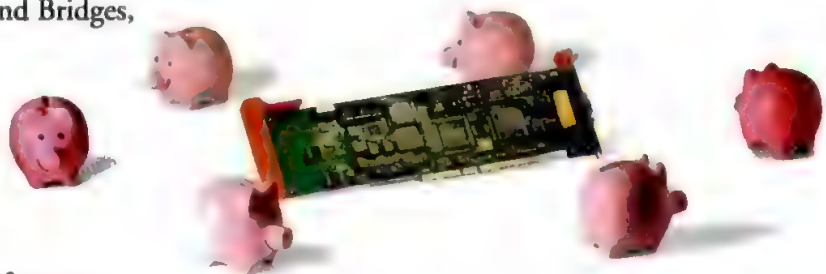
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ENTERPRISE CRITICAL NETWORKING

Building the Highway



by Scott Bradner and David Greenfield

It didn't seem like much at first. After all, an occasional disrupted terminal session is hardly news. But when important users started complaining about not receiving electronic mail, IS managers at Gannett Publications, a subsidiary of Gannett Co., knew they had a problem.

Engineers began digging and soon found the culprit. A flood of traffic was saturating the phone line connecting the New York office to Gannett's Arlington, Va., headquarters. With the lines clogged, the AS/400 based in nearby Maryland was unable to poll the terminals in New York. Sessions were being dropped and electronic mail was being lost.

Faced with the prospect of spending from \$4,000 to \$5,000 more per month on a faster data line between New York and Virginia, Gannett instead chose to pass the data between its networks more intelligently. Routers were installed at both LANs to control the movement of data across the network.

Gannett isn't the only company to manage its wide-area network (WAN) through a combination of routers, internetwork-

Manageability, not speed, is crucial among routers. We look at the management and performance features of 10 leading routers.

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HIGHLIGHTS

Routers

WE EVALUATED TEN products from ten vendors: Advanced Computer Communications, Cisco Systems, Clearpoint Research Corp., Hewlett-Packard, IBM Corp., Network Systems Corp., Novell, Proteon, 3Com, and Xyplex. All of the products support Ethernet networks running TCP/IP and IPX. All run RIP and most run OSPF as their routing protocols.

ROUTERS AND BRIDGES are the two devices used to connect networks. *Routers* forward packets based on their network address while *bridges* forward packets based on their station address.

SECURITY, RELIABILITY, cost-savings, and network planning are the critical reasons for purchasing a router. Since the router looks at more information in a packet than a bridge does, it is better able to control where data will flow on the network. This not only implies tighter security and enhanced reliability, but in the case of remote connections, additional cost-savings.

And with the information gathered by the router, more effective network planning becomes possible.

THERE ARE TWO TYPES of routers: central and peripheral. Central routers sit at the core of a network, connecting many network workgroups. They offer many protocols and interfaces, high reliability, strong performance, and sophisticated management. Pricing and ease of use are less crucial, although the need for the latter is changing. Peripheral routers connect individual workgroups to a local backbone or to a remote site. These are smaller products, connecting one or two networks with one or two protocols. Pricing and ease of use are crucial.

EASE OF USE AND INSTALLATION are the biggest problems facing router vendors today. IBM's 6611 was the easiest of the routers to install and configure. Proteon's DNX-300m and Clearpoint's Pixis were the easiest to bring on-line of the peripheral routers.

VENDORS ARE LOOKING AT NEW ways of making routers easier to use. Several vendors, including Cisco, offer new management applications that make the management information more understandable. As for configuration and installation, 3Com, for example, recently announced its Boundary Routing System (BRS), which lets peripheral routers get complex configuration information from central routers and not from the local network manager.

PERFORMANCE is less of an issue than ease of use, manageability, and interoperability. Still, there were some interesting performance findings. IBM's 6611 was the only product to exhibit near-perfect scalability. Since the IBM's I/O cards each have their own processors, the unit's performance increased in direct proportion to the number of cards in the unit. Cisco's AGS+/4 had the best performance overall, but bridging was still surprisingly low on six streams.

ing hardware, and software that intelligently passes data back and forth across LANs and wide-area digital connections.

Routers embody the idea of intelligent, elegant control of a network. They dynamically move select packets of data between two or more networks. The devices examine the network addresses on each piece of data they receive and then send that data to any of a variety of destinations. They may, for example, move the data to other stations on the LAN that originally sent the data, to other LANs connected to the router, or onto digital data connections to other routers.

In effect, a router treats a WAN as a composite of several smaller networks. It's a simple approach that makes WAN troubleshooting, cost accounting, and planning far easier and more effective.

Routers, for example, enable the network manager to prevent data created by certain applications or users from leaving or entering the network. Such control is

precisely what Gannett needed. Because most of the flood of data clogging the company's data link was nonessential, restricting access to the remote link let the router use the existing line's bandwidth more effectively.

By enabling network managers to determine how data is to be forwarded, routers provide added security, reliability, and management capability. Line usage can be more cost efficient, and network planning can be simplified.

Routers work in conjunction with other security techniques to improve the integrity of corporate data. They let managers restrict sensitive traffic to a particu-

lar LAN, thus protecting valuable information on the LAN from prying eyes. Managers can, for example, ensure that no one outside the accounting department has access to payroll records.

Restricting traffic also makes diagnosing network problems far easier. Managers can focus on troubleshooting independent pieces of a corporatewide network, rather than grapple with the complexity of the larger enterprise network. And the routers themselves assume part of the burden of managing the data. By sharing network information with other routers, the devices can dynamically reroute traffic around a broken

Our Contributors: DAVID GREENFIELD was the associate editor in charge of this story. SCOTT BRADNER is a consultant at Harvard University's Office of Information Technology, Network Services Division. TOMAS KREJCI, the Ziff-Davis Labs Network Platform Manager, is a specialist in internetworking and satellite communications. ROBERT LIPSCHUTZ is a network systems integrator at Ziff-Davis Labs. GEORGE PORNARAS is a data networks engineer at NASA-Ames Research Center in California.

link or route top-priority traffic along the fastest link.

A router's ability to play traffic cop can save money on the expensive, high-speed digital data connections between LANs on an enterprise-wide network. (For more information on WAN costs, see "Linking LANs," March 16, 1993). By managing the traffic that the networks pass, routers can use lines that have less bandwidth—and less cost. Network managers can configure their routers to move less important data across less expensive links.

Network managers can plan their networks' future growth most successfully if they thoroughly understand the patterns of network traffic. As intelligent connectors, routers are the network component best suited to gather such information.

Routers are complex devices. They typically overlay sophisticated proprietary hardware with intricate software. Not surprisingly, this complexity has drawbacks. Expense is the first: Routers typically cost more than bridges. And while bridges are fairly simple to configure and install, routers—even with recent advancements in ease of use—still demand the services of a network engineer.

Developing a router-based infrastructure requires an extensive knowledge of data communications, tempered by a practical understanding of network problems. And with more than 40 manufacturers producing over 100 different models of routers, picking the product best suited for your company can be daunting.

REVIEW CRITERIA

To provide the most useful product evaluations, we settled on a few broad criteria. All of the products reviewed had to connect PCs via Ethernet. Support for multiple network protocols was an obvious criterion; we insisted that all of the products offer the most common workgroup protocol, Novell's IPX (Internet Packet Exchange), and the dominant backbone protocol, TCP/IP (Transmission Control Protocol/Internet Protocol). Routing protocols, the means by which routers share information, were less important. We accepted products that use the Routing Information Protocol (RIP), but gave greater weight to those that supported more sophisticated protocols such



EDITORS' CHOICE

- **Cisco AGS+/4**
- **Constellation Pixis**
- **IBM 6611 Network Processor 140**
- **Novell MultiProtocol Router, Version 2.0**

No single router provides the ideal blend of price, performance, manageability, and reliability for every wide-area network. With that in mind, we've identified two types of routers (central and peripheral) and three markets to which they are targeted.

Multiprotocol, IBM-centric, and Novell-centric networks are the markets we focus on.

We gave our Editors' Choice awards to individual products, not to the product lines of which they are part. You, however, will want to take entire product lines into consideration: Often, the best strategy for purchasing routers is to choose equipment from a single vendor, even if its products are not the most technically advanced. Use our choices as guides for optimizing your selection.

Among the central routers, the best product is the Cisco AGS+/4. Cisco's router offers more interfaces and protocols (including such uncommon ones as SNA) than any other product reviewed. Its performance was exceptional and its management features are strong. The AGS+/4 sets the standard for all routers.

Despite the AGS+/4's impressive SNA capabilities, we recommend the IBM 6611 Network Processor 140 if you need to combine SNA traffic with other types of traffic on a multiprotocol network. The 6611 Network Processor 140 we tested did not support enough networks to be considered a central router. After our testing, however, IBM released a new WAN module with two connections, not one, making the 6611 Network Processor 140 suitable as a central router. In our review, we considered the 6611 as a peripheral router.

The 6611 was also the easiest router to configure and install. The de-

vice does lack transparent bridging, a problem that IBM is moving to correct. In the interim, the company provides network managers with source-route bridging.

Neither of these products offer the fault tolerance that is becoming more widely available in central routers. The Xyplex Network 9000 Intra-Networking Hub offers the best fault tolerance. But the five-slot Xyplex router we reviewed is closer in size to a peripheral than a central router. (Xyplex does make a 14-slot router, but we did not review that product.) For its configurability and reliability, the Xyplex router gets an Honorable Mention.

Among the peripheral routers, Novell's MultiProtocol Router (with NetWare WAN Links) is the obvious choice for connecting Novell workgroups to a backbone. The Novell product is the sole software-only router we reviewed. It offers strong performance and a range of protocols. Best of all, it can be loaded onto your NetWare server, so you won't have to buy another hardware platform.

If you need to connect a workgroup to a multiprotocol backbone, the clear standout is the Constellation Pixis. The Pixis is one of the least expensive products we reviewed, and it is the smallest. It offers IP, IPX, and XMS support, and easy installation as well. Its fixed Ethernet architecture would normally be a crippling problem, but its unique simultaneous bridge/routing capabilities and excellent performance outshine the competition.

Suitability to Task: Routers

Routers cannot be purchased merely on the basis of performance. Protocol support and flexibility are vitally important. Ease of configuration and management will simplify the operation of the router, and dependable technical support gives the user a safety net.

Flexibility Routers should not limit your networking options. They should let you connect the protocols you want on the networks you want. To show you which routers best accomplish that mission, we examined five types of features: the LAN interface options, the network protocols supported, the WAN interface options, the WAN protocols supported, and the routing protocols supported.

Documentation and support Whether you are new to the field or have experience with a particular router, the amount of help the vendor provides is crucial to getting the router up and running effectively. You want the documentation to be clearly written. You will also want an index, a glossary, an installation section, a technology section, and a quick-reference card. Though we weren't able to measure the quality of each vendor's technical support, there are certain

SUITABILITY TO TASK				
Product Name				
	PRO	LAN	WAN	ROUTING
Flexibility	●	○	○	○
Documentation and support	●	●	○	○
Basic configuration	●	●	●	○
Advanced configuration	●	●	●	●
SNMP management	●	●	●	●
Console management	●	●	●	●

services that the vendor should offer, such as an 800 technical-support number, free 24-hour telephone support, training classes, and on-site technical support.

Basic configuration Even powerful routers need to be configured. As routers move out of the domain of the elite technical analyst into the realm of the traditional corporate network manager, how easily the product can be installed and how easily it can be modified are becoming increasingly important. Configuration concerns include the difficulty of hardware installation, whether the setup interface is menu-driven, whether the software offers on-line help (and if so, whether the help is context-sensitive), and finally whether a quick-configuration option is offered and how much of the configuration it can handle.

Advanced configuration Many network managers will be happy just to get the router installed. Some, however, will want to optimize the router for their particular environments. On one level, this means being able to configure filters for each of the different network protocols. Network managers might also want to filter traffic by application type or give certain protocols priority over other protocols. Extent of protocol support is also important, as in the case of IPX with support for Service Access Point (SAP) filters. As always, ease of setup is important.

SNMP management Once the router is fully installed and configured, it will need to be managed. There are several SNMP management concerns. We looked at ease of use, the range of monitoring tests, support for MIB II variables, support (via private MIBs) for protocols not covered by the MIB II specification, support for SNMP traps, and support for HP OpenView and SunNet Manager.

Console management SNMP is not always the optimum management method. Often you'll need to use a terminal to connect directly to the router. To evaluate console management, we looked at how easy it is to manage the router, support for management tools such as Ping and Traceroute, whether the product is Telnet-capable, and whether Telnet sessions and access can be password-protected.

as Open Shortest Path First (OSPF) or Integrated Intermediate System to Intermediate System (Integrated IS-to-IS). (For definitions of terms concerning routers, see "The Router Glossary.")

Our review consisted of performance tests and evaluations of more subjective factors, such as ease of use. We used the performance tests conducted by the Harvard University Network Device Test Laboratory. Once a year, the Harvard lab issues an open invitation to vendors to participate in its independent series of tests. The invitation is placed on two electronic mailing lists (comp.protocols.tcp-ip and comp.dcom.lans) located on the Internet, a research network closely monitored by router vendors.

More than half of the router vendors have accepted the invitation at least once. The performance data included here is from a series of publicly available tests administered at Harvard from September through October of 1992.

The responding vendors were invited to schedule a test date. Each vendor was

required to have a technical representative available on-site for the two to three days of testing. Not all the vendors who initially responded had the resources to meet this requirement. These vendors are not reviewed here.

The Harvard tests were open to all routers, including those that supported only a single protocol. Our review focuses on multiprotocol routers that supporting TCP/IP, IPX, and the TCP/IP RIP routing protocol, and that offer Ethernet and WAN support.

All of the raw data from current and previous Harvard tests are currently available over the Internet from the host hsdndev.harvard.edu (IP address 128.103.202.40) in the directory pub/ndtl. The same directory tree includes copies of all of the scripts used. Results from the tests are also available on CompuServe's Editorial Forum as ROUTER.TXT.

NOT JUST SPEED

But a router is greater than the sum of its performance numbers. Such factors as

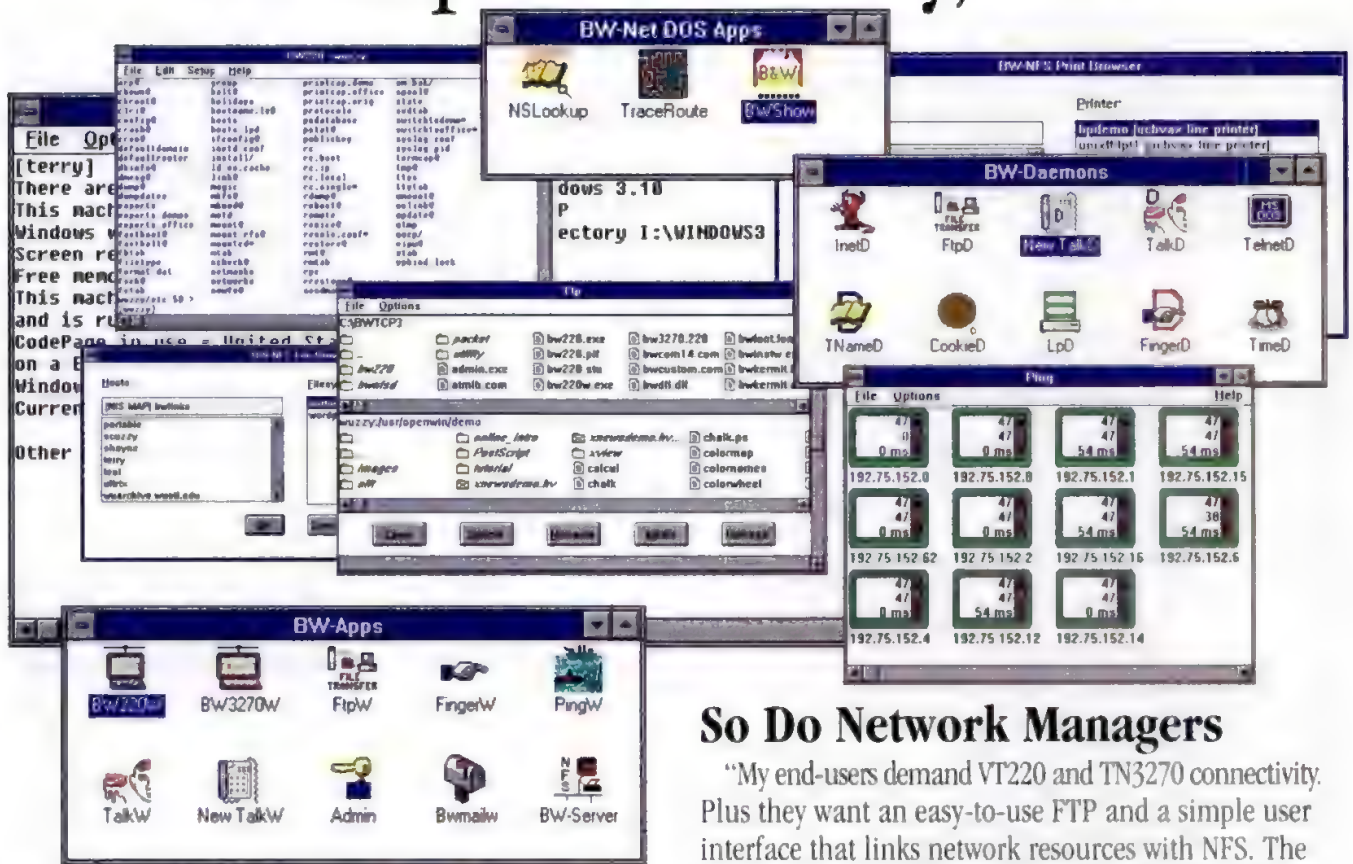
simple installation and easy-to-read management information are critical. To evaluate these and other factors, Ziff-Davis Labs conducted additional tests.

Not all the routers in the Harvard performance test were tested at ZD Labs. Wellfleet Communications is one of the companies that participated in the Harvard tests but whose products are not reviewed here. Wellfleet does not offer IPX support on its new Backbone Node. Support for IPX is available on Wellfleet's other routers, but because the company was in the process of revising its management software, it declined to participate.

Though Cisco Systems participated in the Harvard tests, it lacked the additional personnel to be part of the testing at ZD Labs, which also required the presence of a company representative. Because of the company's commanding market share, we decided to run the Cisco 3000, a lower-end router with management capabilities identical to the AGS+/4, through our testing at ZD Labs. All results here are reported for the AGS+/4.

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NSC submitted its 6617 Bridge-Router to ZD Labs for management and the 6607 for performance. With the exception that the 6617 offers an extra WAN port at a higher price, both products are identical.

BEST AND THE BRIGHTEST

We evaluated each router as a separate entity, rather than a part of a product line. Yet buying all your routers from a single company can often be wise. If you are connecting the routers across a WAN link, the connecting routers should almost always be purchased from the same company.

To implement such a strategy, establish the most important router or set of routers in your network, decide on the product that meets your needs, and then purchase that product and all the supporting routers from the same vendor.

The products we reviewed ranged from two-port routers capable of linking only two Ethernet networks, to massive multiport units capable of linking dozens of networks.

We found four particularly outstanding products—Cisco's AGS+/4, Clearpoint's Constellation Pixis, IBM's 6611

Network Processor 140, and Novell's MultiProtocol Router—each of which targets a different set of needs and a different market.

SOMETHING IN COMMON

Beyond our filters, all the routers reviewed have a few other similarities. First, we generally found their user interfaces to be illogical and their commands arcane. Progress is at hand, however. Some vendors, most notably IBM, are actively trying to making their routers easier to manage and install. At least four vendors offer special applications running under a simple network management (SNMP) console, such as SunNet Manager or HP OpenView.

Most vendors represented in this article exceed our router-protocol requirements by using the sophisticated OSPF protocol to share router information. Many smaller networks work just fine with the standard RIP for sharing information between routers, but most of the vendors aim to provide powerful routing protocols for building enterprise networks of several hundred workgroups.

Product features can be grouped into

several categories. Among these, network management is crucial. All of the vendors, except for Advanced Computer Communications, support SNMP calls based around Management Information Base (MIB) II. SNMP is a standard for collecting management information from different vendors' products.

SNMP collects information through a management station, a protocol for communicating the information to the management station, and an agent in the device. The agent stores the information in a database, or MIB. Vendors can either use standard MIB definitions (MIB I and MIB II) or supply proprietary extensions. Using MIB II ensures that any SNMP-based management station will be able to read the data. ACC uses proprietary MIB extensions to convey this information.

WAN performance, another important consideration, is determined by the speed of the link. During our testing, the various products were about equal at moving data between locations in one direction. All of the routers were able to support nearly a full 56Kb link between two Ethernet or Token-Ring networks with small and large packets, and a T1 link with large packets.

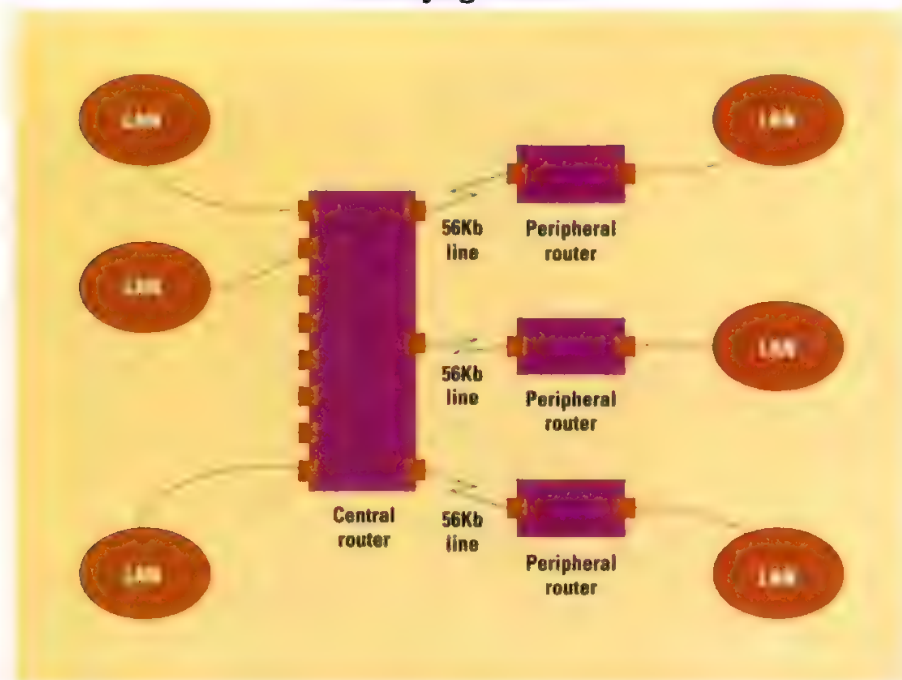
The only exception to this generalization occurred when the products were passing small packets on T1 links. The Proteon and Novell routers were somewhat slower than the rest of the devices. But under normal loads, the mix of packet sizes and the slower speeds of a WAN link would probably make performance differences imperceptible.

Interoperability is another key concern. Though routers from different vendors can, in theory, communicate using the Point-to-Point Protocol (PPP), in fact PPP implementations vary. (PPP is a TCP/IP specification developed by the Internet Engineering Task Force (IETF), the group responsible for enhancing TCP/IP.) All of the routers reviewed offer some PPP support for TCP/IP, and a few have added the extensions that allow PPP to function with multiple protocols.

CENTRAL ROUTERS

The products reviewed in this article, and indeed the products in the market today, mirror the organization of many businesses, in which a corporate headquarters

Classifying Routers



Central routers act as a backbone for the network. They sit at the center, connecting many LANs together. Peripheral routers are much smaller, connecting individual LANs either to a central router or to each other.

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□ Lotus 1-2-3 Windows 1.1 Upgrade Item #54832-16	F3	\$ 99
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□ Microsoft Excel for Windows 4.0-Upgrade Item #44625 (5.25 available)	F3	\$ 119
□ Lotus 1-2-3 2.4 Item #67606-16	F3	\$ 335
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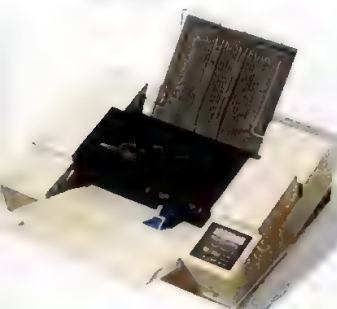
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Dell UltraScan 15FS Item #320-3369	\$ 549

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■ How Routers Pass Information

With large networks connecting tens of thousands of devices, passing data between two stations is no longer a trivial task. No longer can all stations be placed on a single network; they must be separated onto multiple LANs. These LANs in turn must be connected by either a bridge or a router.

The simplest way to solve this problem is with a transparent bridge. In this strategy, each station contains a listing of all network devices. The bridge looks at the traffic, compares the destination address against an address table it contains, and then forwards the frame onto the adjoining LAN if necessary.

Although they are effective for connecting a few networks, bridges begin to falter in the enterprise network. A router takes a different approach. It distributes the address table among the routers to which it is connected. Each router knows the addresses of the nodes on one network, and it notifies adjoining routers that if a packet is destined for a particular network it should be forwarded to the corresponding router. So when a router needs to forward data from one station to a station on another network, it forwards the data to the appropriate router, which in turn directs the frame onto the receiving station. (In the case of DECnet and OSI, the process is slightly different. Routers exchange actual station addresses and not just network addresses.)

By looking at the network address, routers can gather additional information to help make the forwarding decision. For example, a router can identify the type of data that is being sent and exactly who is sending it. By analyzing that type of information, it can filter the data according to different criteria, such as which users have access to which types of connections and which protocols are given priority to move through the wide-area network of connected routers.

But the actual process of routing the

data is far more complex than simply reading an address. It hinges on the ability of the router to accurately read the protocol data, which is packaged together with the addressing information in what's termed a *packet*.

Each packet starts with the hardware address of the device receiving the data (the destination address) and the address of the device sending the data (the source address). Subsequent information indicates the type of protocol the packet contains. Inclusion of this information allows multiple protocols to use the network simultaneously.

There are many protocols used in

Routers use protocols to advertise their direct LAN connections and any connections they have learned about from neighboring routers.

communications; some common examples are Novell NetWare's Internet Packet Exchange (IPX), Microsoft LAN Manager's NetBIOS, and the Internet Protocol (IP) component of TCP/IP. The format of the remainder of the packet depends on the type of protocol being used.

Not all protocols are routable. Packets in a nonroutable protocol format don't differentiate between LANs; to those packets, all the world looks like one LAN. NetBIOS, for example, is an unroutable protocol. These protocols must be bridged, since no useful information is carried for routing.

But routable protocols contain information to differentiate between LANs. Most contain source and destination addresses that identify the LAN and the

particular device connected to that LAN. (DECnet and OSI are two routable protocols that operate somewhat differently; their source and destination addresses contain an area, not a LAN address.) An area may span one or more LANs.

FORWARDING THE PACKET

Routers use this information to move packets between network interfaces, each of which is connected to a LAN. Unlike bridges, routers only receive packets addressed to the router's own hardware address. Thus, if a node on a LAN needs to send a packet to a node on another LAN, it must first know that the destination node is on another LAN, and it must also know the hardware address of the router associated with that LAN.

In sending a packet, the node first compares its own network number with the network number of the destination. If they are the same, the destination node is on the same LAN, and the packet needn't go onto the router network. If the network numbers are different, the node checks its own configuration to find the hardware address of the router to which the packet will be sent. The node could be preconfigured to always send packets to a specific router or it could be listening to the routers advertising themselves on the WAN to dynamically determine the best router.

When a router receives a packet, it examines the destination address to see if the packet is addressed to the router itself. This process, known as *address lookup*, is performed against a database (called the *address table*), which is in part gathered from the other routers on the network. Each address is associated with the port on the router to which the data should be sent and with the address of the router to which the packet should be directed.

Network management and routing packets contain the router's own proto-

col address or a protocol broadcast address indicating that all nodes should act as if the packet is directly addressed to them. If the packet is for the router, it is forwarded to the part of the router software to be processed.

If the packet does not contain the router's protocol address, the router must determine if it can be forwarded to the correct destination. There are three possibilities: The router could be directly connected to the destination LAN, the router could find the destination LAN in its routing table, or the destination could be unknown.

If the destination is on a directly attached LAN, the router goes through a protocol-specific process to find the hardware address of the destination node and then forwards the packet on the LAN to that node.

However, if the destination address is found in the routing table, the router will extract the protocol address of the next router (which will be on a directly connected LAN), find its hardware address, and forward the packet to the

next router for further disposal.

The last case is specific to TCP/IP. Instead of discarding a packet destined for a node not directly connected to the same LAN and not in the routing table, the packet will be forwarded by default to a router that might have a fuller picture of the Internet and thus find a path to the destination LAN. If no default router is configured the packet is discarded and the station is notified.

BUILDING THE ADDRESS TABLE

How routers build their address tables is crucial to their functioning in large networks. *Routing protocols*, the message formats that routers use to exchange information, are defined by the respective vendors or organizations for every network protocol. Novell, for example, uses a form of the routing information protocol (RIP) for IPX. The body that administers IP defined five routing protocols for exchanging information between organizations: a different form of RIP, the Open Shortest Path First (OSPF), the Integrated Inter-

mediate System to Intermediate System (Integrated IS-to-IS), the Exterior Gateway Protocol (EGP), and the Border Gateway Protocol (BGP).

Each router uses a routing protocol to advertise its own direct LAN connections and any connections that it has learned about from its neighboring routers. This information is sent by all routers to all adjacent routers every 10–90 seconds, depending on the particular protocol. Each network protocol normally needs a separate routing protocol, exchanging information separately for TCP/IP, IPX, and AppleTalk, for example.

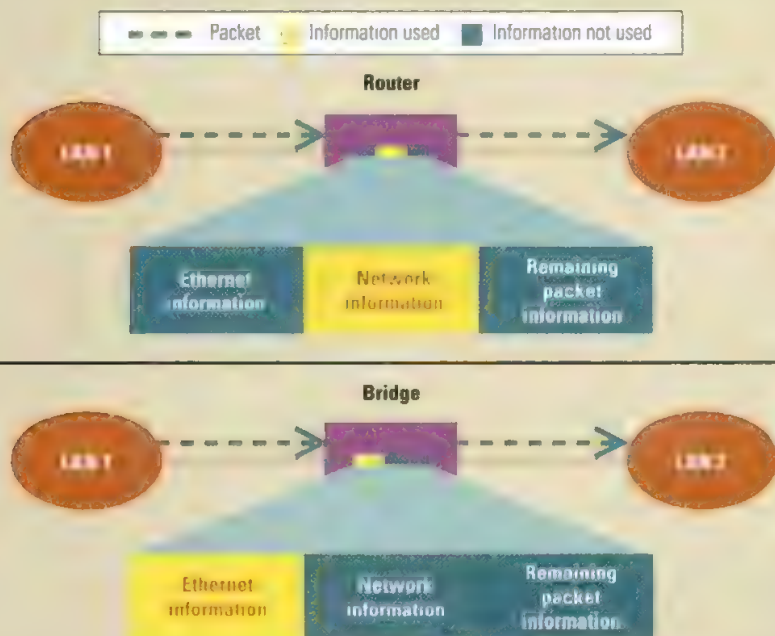
Aside from a list of the networks that the router knows about, each RIP advertisement includes a metric indicating the distance to the network using the best path available to the router.

Each router, on receiving an advertisement, compares the networks listed with those already entered into the routing table. If the advertisement includes one or more networks not in its own database, the new information is added and the router that was the source of the advertisement is listed as the next hop on the path to the network.

If the advertisement contains information about a network that is already in the routing table, but the metric value received is lower (that is, the path is better) than the existing value, the routing table entry is replaced. When it comes time for this router to send out an advertisement, it sends out the entire contents of its routing table, adding its own internal metric to the metric in the entry. In this way, each router running RIP maintains a full list of all LANs in the Internet and the next hop for the best (lowest-value metric) path to the LAN.

Each router in the path will make its own forwarding decisions for each of the packets that it receives. Because of the dynamic nature of the route advertisement process, there is no guarantee that all the packets from one node to another will follow the same path through the network. The routers will continue forwarding the packet until it reaches the destination node. □

Routers vs. Bridges



Routers and bridges both forward data between networks. But while routers make their decisions based on the network address, bridges forward frames based on the Ethernet station address.

mirror the organization of many businesses, in which a corporate headquarters acts as the hub for several remote research, sales, or service offices.

Network managers may connect the workgroups at the corporate headquarters via a backbone, in which case several small, or peripheral, routers sit in each workgroup. These might be the same routers that reside in a remote office and connect that office back to the main network through a leased or a circuit-switched line.

Another approach is to tie the smaller routers into one central router, which acts as a "collapsed backbone." In this approach, the backplane of the router, rather than a separate Ethernet, FDDI, or Token-Ring network, connects the workgroups together. How many LANs a central router connects depends on the given configuration, but we anticipate the number to be at least eight. (For more information, see "Classifying Routers.")

Because central routers connect many networks together, they need to offer a large selection of LAN and WAN interfaces. Typically, Ethernet and Token-Ring are a must for LAN connections. WAN interfaces require at least T1 support with frame relay, High-level Data Link Control (HDLC), PPP, and X.25 as the WAN protocols.

Central routers tend to use a chassis design so that interfaces can be replaced. As more interfaces are added to the router, the need for enough processing power to support increased traffic becomes crucial. Without such power, a central router effective at handling two or three network streams won't be able to scale up to six or eight streams. The IBM 6611 Network Processor 140, a peripheral router with many central-router characteristics, was the only product that showed perfect scalability.

As you connect more networks, the chance that more network protocols will have to be routed becomes greater. So central routers especially need to support

many network protocols. Though we used only IP and IPX as filters, robust central routers will offer AppleTalk, DECnet, and eventually OSI as well.

Fault tolerance is likely to become an increasingly hot topic in the router market. None of the routers reviewed here are optimized for fault-tolerance, however. Among other vendors of routers, Corel Systems Corp. and Wellfleet Communications claim that their products are fault-tolerant, but neither offered IPX support during the time of our testing.

Central routers tend to be the most expensive type of router around. Exact pricing depends on the product's configuration, but for the central routers reviewed here—Cisco's AGS+/4 and 3Com's NETBuilder II—\$15,000 to \$20,000 is a good starting price.

PERIPHERAL ROUTERS

Routers designed to support a small office or workgroup with two to four interconnected LANs have different performance and management requirements than do central routers.

With fewer connections to handle, peripheral routers are significantly less complex. Vendors don't require the same processing resources and sophisticated hardware design to provide a high performance level. But as with central routers, performance still needs to be top-notch. Although many peripheral routers connect remote LANs through low-speed WAN links, some peripheral routers need to connect workgroups to high-speed backbones, such as FDDI.

The simplicity of peripheral routers is perhaps their most important feature. Because network managers in remote offices are typically less experienced than their counterparts at corporate headquarters, peripheral routers must be easy to install, thoroughly documented, and backed by excellent customer support.

Like central routers, many peripheral routers use a chassis design. This often makes it difficult to classify the products.

We classified the IBM 6611 Network Processor 140, for example, as a peripheral router because the configuration we tested lacked a sufficient number of networks. With the release of new network modules, however, the 6611 should scale up to a central router.

Some routers, like those from HP and Proteon, support only a fixed configuration. Manufacturers of fixed-configuration routers cut costs by integrating interfaces onto the motherboard, rather than onto separate modules.

Pricing will be lower, but your options will be more limited. If you run out of connections or need to connect a network that is not supported by the router, you'll be forced to purchase a whole new box. Purchasing a modular unit that can be upgraded later may be a wiser strategy. The peripheral routers we reviewed cost considerably less than central routers. As with central routers, prices will vary greatly, depending on the configuration.

SUFFICIENT PERFORMANCE

With either type of router, matching the performance of the product to the needs of your particular network makes for a cost-effective purchase. If your remote office needs to be connected to a central office with a 9,600-bps telephone line, a router that can pass 14,879 64-byte packets per second (PPS) without fail would be quite a bit of overkill (a 9,600-bps line can only support 19 64-byte PPS).

A properly designed network can help ensure that you'll be able get away with this less costly solution. Applications at a local site, for example, tend to be client-server oriented, where a significant amount of traffic occurs between a client and a file or application server. If a router separates the clients and their servers, the router will have to handle more traffic than if the clients and servers were located on the same network.

How many PPS a router will have to handle is also a function of the type of network being connected and the size of the packets being sent. On Ethernet, for example, a total of 812 PPS can be transmitted onto the LAN if all packets are the maximum size—1,518 bytes. If the packets are the minimum size—64 bytes—as many as 14,880 PPS can be transmitted. The actual limits can be

Not all protocols are routable. To packets in a nonroutable protocol format, all the world looks like one local area network.

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much lower, however, depending on the number of active hosts on the network. The more active hosts, the greater the contention for bandwidth and the lower the actual traffic rate.

The theoretical limits for Token-Ring and FDDI are less precise, because of the token-passing procedures these networks use. When handling the same frame sizes as Ethernet, 16Mb Token-Ring can move about 1,300 PPS for 1,518-byte packets and about 24,500 PPS for 64-byte packets. The maximum number of PPS for FDDI are about 8,100 for 1,518-byte and 160,000 for 64-byte packets.

Few applications can really use this kind of bandwidth, however. Certain graphics applications, such as CAD/CAM, do approach the limits of Ethernet and Token-Ring. But the vast majority of commercial applications pose little problem for today's networking standards.

But there is every reason to expect that a whole range of applications will raise the traffic level on networks and therefore the processing requirements of routers in the near future. So when you purchase a router, be sure it packs some extra power for the added packet load that tomorrow's applications will bring.

WHAT TO LOOK FOR

There are at least eight areas to consider when buying a router: proper configuration, manageability, security, performance, reliability, standards tracking, documentation, and vendor support.

Proper Configuration A router can be an asset to your company only if it is properly configured, and if that configuration is easy to do. The latter is crucial—in fact, two vendor representatives, from DEC (whose DECnis 600 Multiprotocol Router is reviewed in a sidebar) and Network Systems Corp. (NSC), actually mis-

■ Bon Voyage: *The DECnis 600*

by George Pornaras

It's as if Digital Equipment has given up on us Yanks. With the DECnis 600 Multiprotocol Router, Digital squarely addresses the needs and concerns of the OSI-oriented European market. At the same time, the company seems to be ignoring the needs and concerns of the U.S. corporate market, providing scarce support for the IP protocols that drive most of the country's corporate WANs. It's as if Digital were saying, "Vive l'Europe!" and "Yankee, go fish!" all in one breath. Bold trendsetting maneuver or marketing miscalculation? It might well be both.

As Europe has gone much farther along the ISO OSI standardization path than the U.S. has, it is only natural to suppose that Digital is targeting Europe for its latest router introduction, the DECnis. For starters, most of the router's development was accomplished in Great Britain, not in the United States.

And since this country presently harbors by far the largest TCP/IP-based network anywhere in the world, and since the DECnis has not even started to address those IP-IBM market concerns (manifested by its lack of SNMP, OSPF, Token-Ring, and SNA encapsulation products), it is evident that Digital is definitely not headed for dominance of U.S. corporate network routing any time soon. At least not with

the DECnis.

So what is this cosmopolitan router good for? For starters, the DECnis has plenty of horsepower in store for its intended OSI user base. Its central processor is a VAX chip with up to 8MB RAM and 2MB flash electrically erasable programmable ROM (EEPROM). Each I/O card has up to four RISC processors with 256K of RAM, which allows plenty of room for CPU activity. There is an additional 11MB of memory, 3MB of which is used exclusively for the routing tables and their maintenance, and 8MB of which is used for shared memory.

The fan-out is also impressive. There are seven slots for line cards in the 600 model with the ability to hold a dual attached station (DAS), dual Ethernet, and dual serial T1 as well as eight-port, 128Kbps WAN cards. All this is encased in a box designed to withstand being dropped from a ten-story building. (The only damage would doubtless be done to the pavement.)

Then there are the protocols that

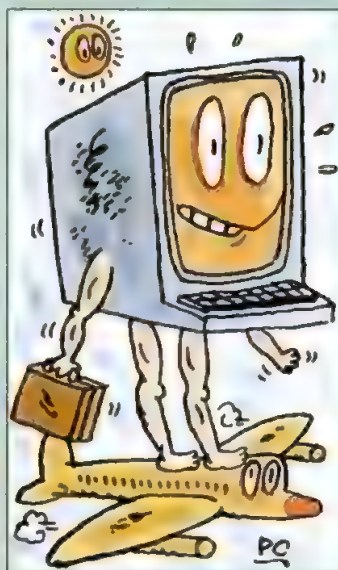
make the router what it is: IP, IPX, AppleTalk II, DECnet, OSI CLNS/CMNS, Integrated IS-IS, ES-IS, RIP, PPP, X.25, X.21, and CMIP. With the product's focus on OSI, OSPF and

SNMP are conspicuously absent, replaced by Integrated IS-IS, which handles both IP and IS-IS routing, and CMIP, which does all the network monitoring and management.

However, since there isn't a Telnet or FTP capability, the ability to log in and transfer files to the router is seriously hampered in the IP domain. (Other means exist for accomplishing those tasks in the OSI world.) Also, since

there isn't an RS-232 console port on the DECnis, no out-of-band management capability exists.

Finally, there are the off-line configuration programs that are used for setting up the router. Somewhat similar in concept to the IBM's GUI configuration program, the Digital configuration programs are nonetheless text-oriented setup programs (unless one owns a DECmcc management console).



configured their routers during performance tests at Harvard.

The configuration of the router hinges on support for the right access method, the cabling, the network protocol, and the routing protocol. All of the routers reviewed here support Ethernet; some offer Token-Ring and FDDI support as well. These access methods can use a variety of cabling. Ethernet, for example, can run over fiber, thick-coax, thin-coax, and unshielded twisted-pair (UTP) wiring. Token-Ring will run over fiber, shielded twisted-pair (STP), and UTP.

As for network protocols, Novell's

Internet Packet Exchange (IPX) and the Internet Protocol (IP) are common across all the products we reviewed. NetBIOS, commonly used in peer-to-peer LANs, must be bridged. Most of the vendors offer transparent bridging, except for Novell. IBM supports only source-route bridging.

IBM's System Network Architecture (SNA) is another protocol that is gaining widespread support. SNA is the network architecture that IBM uses for connecting its mainframes. Traditionally, SNA networks existed separately from LANs. This meant that companies typically had

to maintain separate wide-area links for SNA as well as LAN-based networks: an expensive proposition at best.

With SNA support, routers can pass SNA traffic over the LAN. There are two general approaches to this. The best approach, used by IBM and Cisco, is what IBM calls Data Link Switching (DLS), also known as "poll-spoofing." This approach terminates the SNA connection at the router. The host polls the router, not the terminal, for data. The router in turn sends the terminal's data to the host. This prevents excess SNA traffic from crossing the link, so network managers can place terminals farther away from the IBM hosts.

Many other vendors use SNA encapsulation to forward SNA traffic across the LAN link. The SNA data is encapsulated in a TCP/IP frame and routed across the network. This approach is cheaper and easier to implement, but it adds network traffic and does not extend the distance between terminals and IBM hosts.

Two routing protocols are widely supported by the products: OSPF and RIP. Both allow routers to share routing information with each other. RIP is fine for small to medium-size networks, and OSPF is quickly becoming the choice as the enterprise-wide solution.

Since routers are so complex, we recommend looking for a product that offers off-line configuration. With this procedure, you configure the router without attaching it to the network, so you avoid accidentally impacting your network. Among the vendors whose products we reviewed, IBM was the only one to offer off-line configuration, but we expect to see this function more widely available and touted in the future.

Manageability Routers can be managed either through SNMP or directly through a terminal connection. When management is handled through a terminal connection, good on-line help is especially important. The vendor should ideally provide a clear explanation, accessible at the terminal, of the various options for proficient and effective management.

SNMP allows you to gather bits of information from devices across the network. With SNMP, you'll want strong

Further, configurations are *always* created and compiled off-line using CMIP (on a VAXStation running VMS or from an Ultrix host) before they are downloaded to the target router. No reasonably simple option exists for on-line configuration of the DECnis.

The download host also maintains a database of configurations for multiple DECnis units. As with the IBM unit, the DECnis comes with copious amounts of documentation, tutorial information, and excellent technical support.

OSI support is indeed more prevalent in Europe than in the United States, but there's certainly one large potential customer base here in the States. Given the hardware and software makeup of a typical DECnis along with its sturdy construction and centralized support capability, it isn't hard to visualize this router working for the U.S. government.

The government's heavy emphasis on OSI product selection and the mandatory use of OSI by all federal agencies ensures eventual acceptance of the DECnis by the government sector. Digital may be positioning itself to reap the fallout of federal OSI-procurement compliance laws (for example, GOSIP) and take advantage of federal agencies' predisposition to selecting large, stable, and reliable vendors to fill those OSI procurement orders. If so, then the DECnis is definitely right on the mark.

On the other hand, Digital may have overestimated the size, scope, timing, and demand for OSI products and

underestimated these critical marketing factors for IP networking products. They may, in fact, have preempted the market by rolling out the DECnis now. Perhaps Digital determined that demand would be high in the commercial sector for its DECnet IV follow-on product. This could have led the company to invest heavily in OSI, as that international standard represents the only viable growth path other than IP for the DECnet protocol stack. Perhaps Digital incorrectly read the signs on the networking horizon that spelled out "IP" in hazy RFC (Request for Comment) standards-discussion numbers. That too would have meant less development in the IP domain and more in the ISO.

In either case, the effect is the same: Digital's future, at least in multiprotocol networking, is now inextricably tied to the OSI world and is woefully limited in the IP arena. If OSI succeeds, the DECnis 600 MPR will be the perfect router for the job at hand. But at least for now, or until OSI penetrates the U.S. market, it looks like a long European vacation for the DECnis 600 MPR. □

► **FACT FILE**

DECnis 600 Multiprotocol Router
Digital Equipment Corp., 146 Main St.,
Maynard, MA 01754-2571; 800-332-
4636, 508-493-7161.

List Price: \$11,600 (platform), Ethernet
card, \$2,400; WAN card, \$4,000.

Requirements: None.

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Performance Tests: Routers

What the Numbers Mean

In our tests, all of the routers were able to forward the traffic generated by a single LAN. The amount of WAN traffic the routers can pass is limited only by the link speed. The Cisco AGS+/4 had the best performance among central routers; three products stood out favorably among peripheral routers.

Routers are categorized as central or peripheral. A central router acts as a backbone for the network, connecting many LANs together. Peripheral routers connect individual LANs either to a central router or to each other.

Both types of routers were able to handle the amount of traffic typically generated on a network of more than a dozen nodes. This load will usually contain packets of various sizes; larger packets carry most of the data but move more slowly through the network than smaller packets. Smaller packet sizes place a heavier stress on the router by giving it more packets to forward.

CENTRAL ROUTERS

Only two of the tested routers are central routers: the Cisco AGS+/4 and 3Com Corp.'s NETBuilder II. The IBM 6611 Network Processor 140 would be a central router if configured with the company's dual-line WAN modules. These modules were not available during our testing, so we classified the 6611 as a peripheral router.

Both the Cisco device and the NETBuilder II offer top-notch performance and exceed the requirements of almost any conceivable Ethernet, FDDI, or Token-Ring network running TCP/IP. The Cisco AGS+/4 offers more ports than the NETBuilder, but its WAN performance with other protocols is a bit lower than with IP, since the Cisco device typically runs new protocols on a slower Motorola 68040 and not on its faster CiscoBus controller.

If you need a central router, you might consider three products included in Harvard Labs' tests but not reviewed here because of their lack of IPX sup-

port. The Alantec PowerHub, the DEC-nis 600 MPR (for more information on this product, see "Bon Voyage"), and the Wellfleet Backbone Node were excellent when handling six Ethernet streams (12 networks). All were able to forward more than 80,000 PPS (packets per second) for TCP/IP routing or bridging (the theoretical maximum number for these 64-byte packets was 89,280 packets). Each device was within a few percentage points of the theoretical limit for six full Ethernet data streams when the network was saturated with 1,518-byte packets (3,248 packets).

PERIPHERAL ROUTERS

Peripheral routers serve fewer networks than central routers. Clearpoint's Constellation Pixis (and its twin, the Datability DXA 550), the NSC 6607 Bridge-Router, and Xyplex's Network 9000 Intra-Networking Hub all displayed excellent performance. All were able to handle more than 90 percent of Ethernet's theoretical maximum with 64-byte packets and more than 98 percent of full theoretical Ethernet capacity with 1,518-byte packets. The HP Router ER is slightly slower than this group but will perform adequately on almost all existing Ethernet networks. The Novell router performed well, but it is geared mainly to NetWare-centric networks.

Advanced Computer Communications' ACS 4200 was a bit slower than the rest of the routers, but it can handle most network loads. Problems may arise, however, when the router is used to connect clients and servers that communicate frequently. In this situation, many small frames are passed between the nodes—frames that are particularly

difficult for any router to handle, and especially the ACS 4200.

On the Ethernet-to-Ethernet LAN testing, the Proteon ProNet DNX-300m was the slowest router, with a forwarding rate of about 4,000 64-byte PPS for bridging and for IP routing, and even fewer for IPX routing. But this router would still be able to handle the full load of most networks.

The IBM 6611 Network Processor 140 nearly fits into the central router category. With the new interfaces that are now available, the 6611 can connect enough WANs to function as a central router. It offers impressive Ethernet and Token-Ring performance when handling large frames, but it is slow with small packets. We attribute this to poor protocol programming. The IBM device's architecture should be able to support a much higher packet rate, and future versions of the IBM software will significantly raise the throughput.

The IBM's perfect scalability is unique. Each interface card on the IBM router has a separate RISC processor that performs all of the routing functions and transfers packets directly to the RISC processor of another interface card without going through a common controller. By increasing the number of interface cards, you increase the 6611's performance nearly proportionally.

How We Tested

Four configurations were used for testing these routers. The performance tests, run at Harvard University, were based on the work done by the Internet Engineering Task Force's Benchmarking Methodology Working Group. (Slightly different configurations were reviewed at ZD Labs.)

Three tests determined these products' throughput, packet loss rates, and latencies. We report only the Throughput test scores. The Packet Loss Rate test results are used as a basis for extrapolating throughput results in cases where the Throughput test could not be run. Significant Latency test results are noted in the reviews.

All the tests measured router performance when packets were sent in one direction through the test router. Bidirectional results are not reported here because of the difficulty of isolating the impact of the tester on performance, especially on an Ethernet network. We ran the local Ethernet

tests several times with varying numbers of active connections (or streams).

The Throughput and Packet Loss Rate tests were run on four network configurations. Two of them tested local Ethernet and Token-Ring performance, and two of them tested Ethernet and Token-Ring remote performance across 1.536-Mbps and 56-Kbps lines (as shown in four diagrams).

The vendors configured the routers for all supported protocols at the start of the tests, and the routers were not reconfigured until the test series was complete. This procedure simulates a real-world multiprotocol network. In some cases, this procedure probably reduced performance, particularly for routers with bridge mode enabled. A router that routes some protocols and bridges others requires more overhead, because it must deal with all the packets on a LAN rather than only those addressed to the router.

A range of packet sizes were used for each test. Packet sizes ranged from 64 bytes to 3,960 bytes, depending on the protocol being run and the type of network. Under AppleTalk, for example, protocol specifications relegated the packet size to a maximum of 512 bytes. Tests run on Ethernet used packet sizes up to the maximum 1,518 bytes; tests run on FDDI and Token-Ring used the maximum 3,960 bytes per packet.

Test limitations required that identically sized packets of the same protocol be used. Mixed-protocol results were inconclusive. Tests will be performed this summer to clarify the effects of mixed protocols on given routers.

The **Throughput** test is the best single indicator, from the end user's perspective, of how a router performs. The test identifies the fastest rate at which a router can process and forward incoming packets without error. The test sends a 30-second packet burst to the router. The tester then compares the number of packets forwarded by the router in each burst against the number of packets offered by the tester. If the router forwards all of the packets, the tester increases the number of packets sent and repeats the test. The testing continues until a packet is dropped or the maximum theoretical limit of packets is reached. This maximum limit varies. With a 56-Kbps link, a router can theoretically forward 108 64-byte Ethernet packets or five 1,518-byte Ethernet packets. On a 1.536-Mbps link, any router can forward 2,976 64-byte frames or 162 1,518-byte frames.

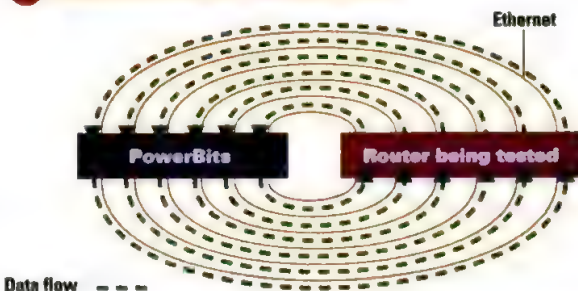
On a 56-Kbps WAN link, 110 64-byte Token-Ring packets or three 2,048-byte Token-Ring packets can be passed. On a 1.536-Mbps link, 3,123 64-byte packets or 99 2,048-byte packets can be sent. Results are measured in terms of the total number of packets per second forwarded.

The **Packet Loss Rate** test identifies how the router behaves when there are too many packets on the network. A 30-second burst of packets is sent to the router. The packet burst is either the network's maximum theoretical rate or the maximum rate that the tester can produce. The number of packets forwarded is then subtracted from the number of packets sent to determine the total number of lost packets. The tester repeats the test nine times, decreasing the load by 10 percent each time for each packet size. The results are expressed in terms of the percentage of packets dropped.

The **Latency** test measures the amount of delay the router imposes when forwarding a packet between two networks. A 100-PPS burst is sent through a router. The burst consists of about 5 seconds of data packets, followed by a specially marked packet and another 5 seconds of traffic. The tester records the time at which it transmits and receives the marked packet. The transmission time is subtracted from the reception time. Then the time the packet takes to travel on the cable (determined by the W&G DA30 testing device) is subtracted, yielding the amount of delay. The test is repeated ten times with various packet sizes, and the average result is calculated.

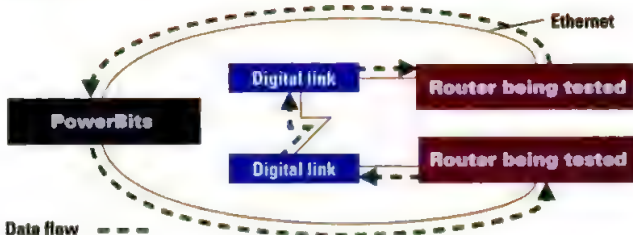
Harvard Labs used four configurations to test router performance.

A Ethernet to Ethernet



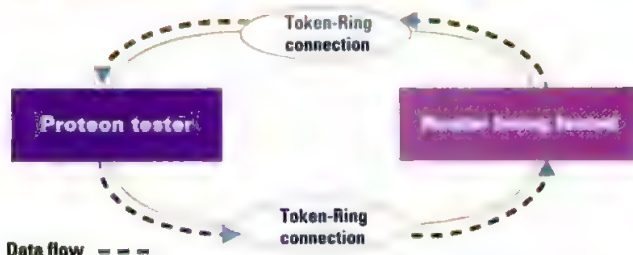
Data flow ---
On this version of the Throughput test, Harvard Labs connected each router to an Alantec PowerBits traffic generator via 12 connections.

B Ethernet-to-Ethernet via WAN



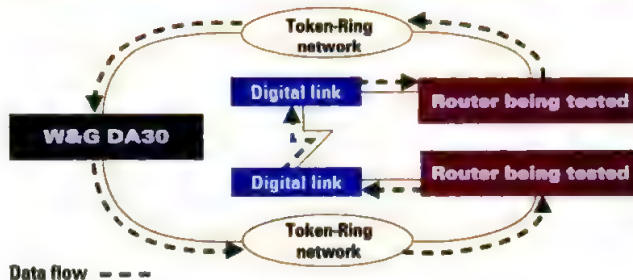
Data flow ---
Each product's Ethernet WAN capability was tested by connecting two of each device through digital links as the WAN connection, and then again through a single Ethernet link as the LAN connection.

C Token-Ring to Token-Ring



Data flow ---
Harvard Labs tested the local Token-Ring capabilities of each product by connecting each router via two links to a custom-designed Proteon tester.

D Token-Ring to Token-Ring via WAN



Data flow ---
Token-Ring WAN performance was tested by connecting two of the same products via WAN digital links and via a W&G DA30 tester on a LAN.

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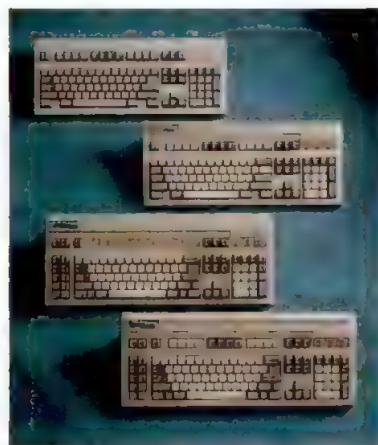
- Elegance ZXP 486DX/66
- 8MB RAM
- 240MB IDE hard drive
- 1.44MB and 1.2MB floppy drives
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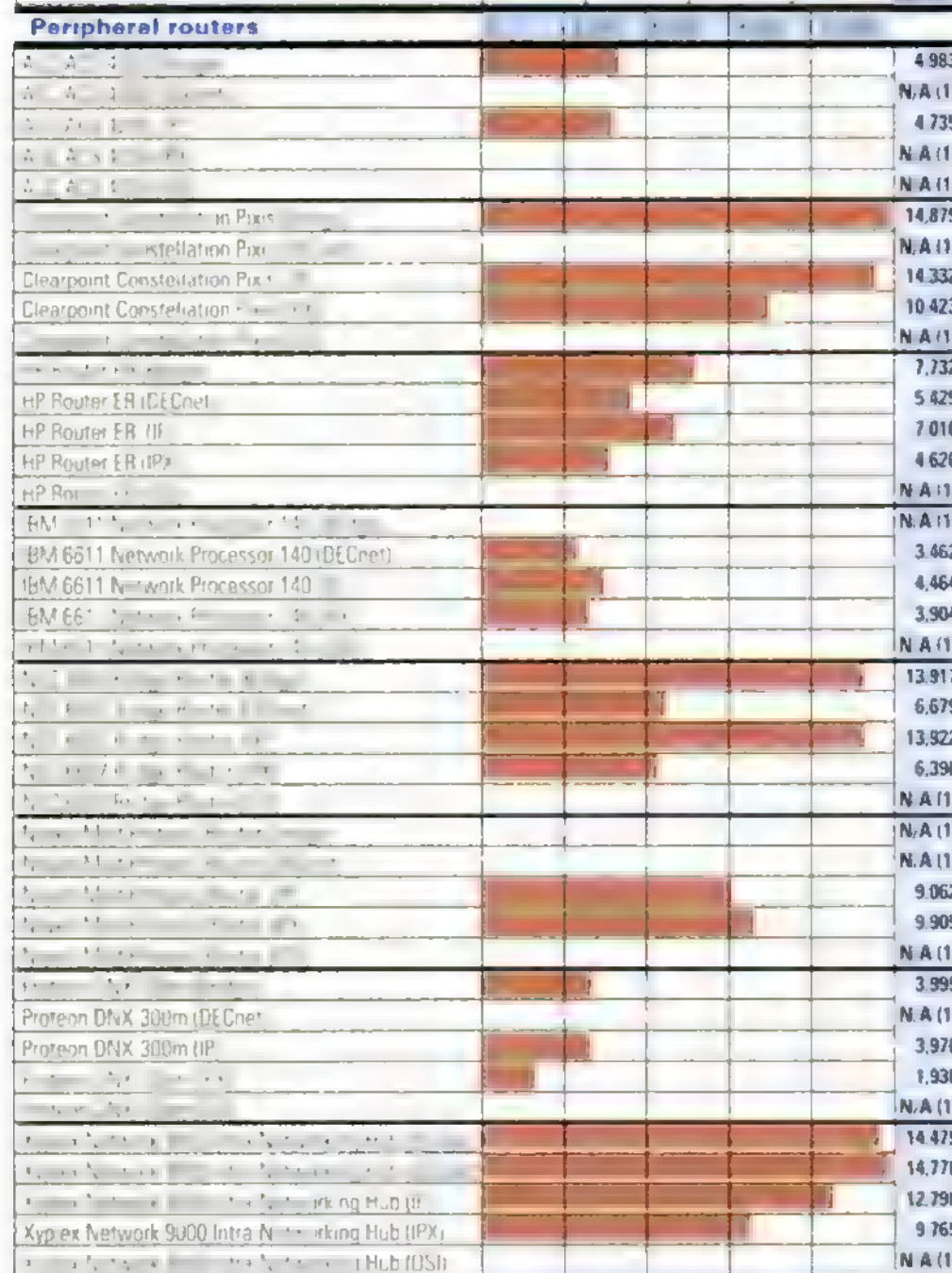
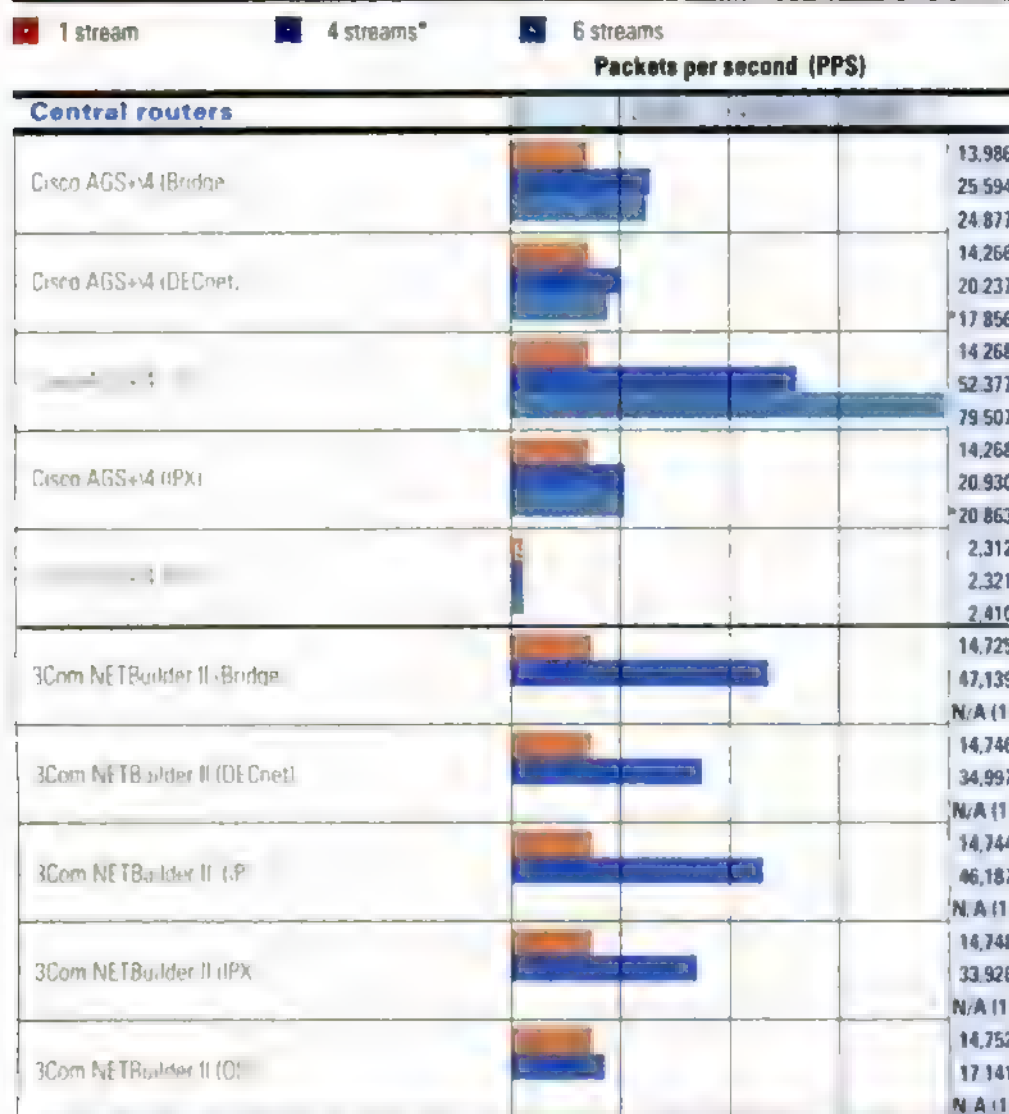
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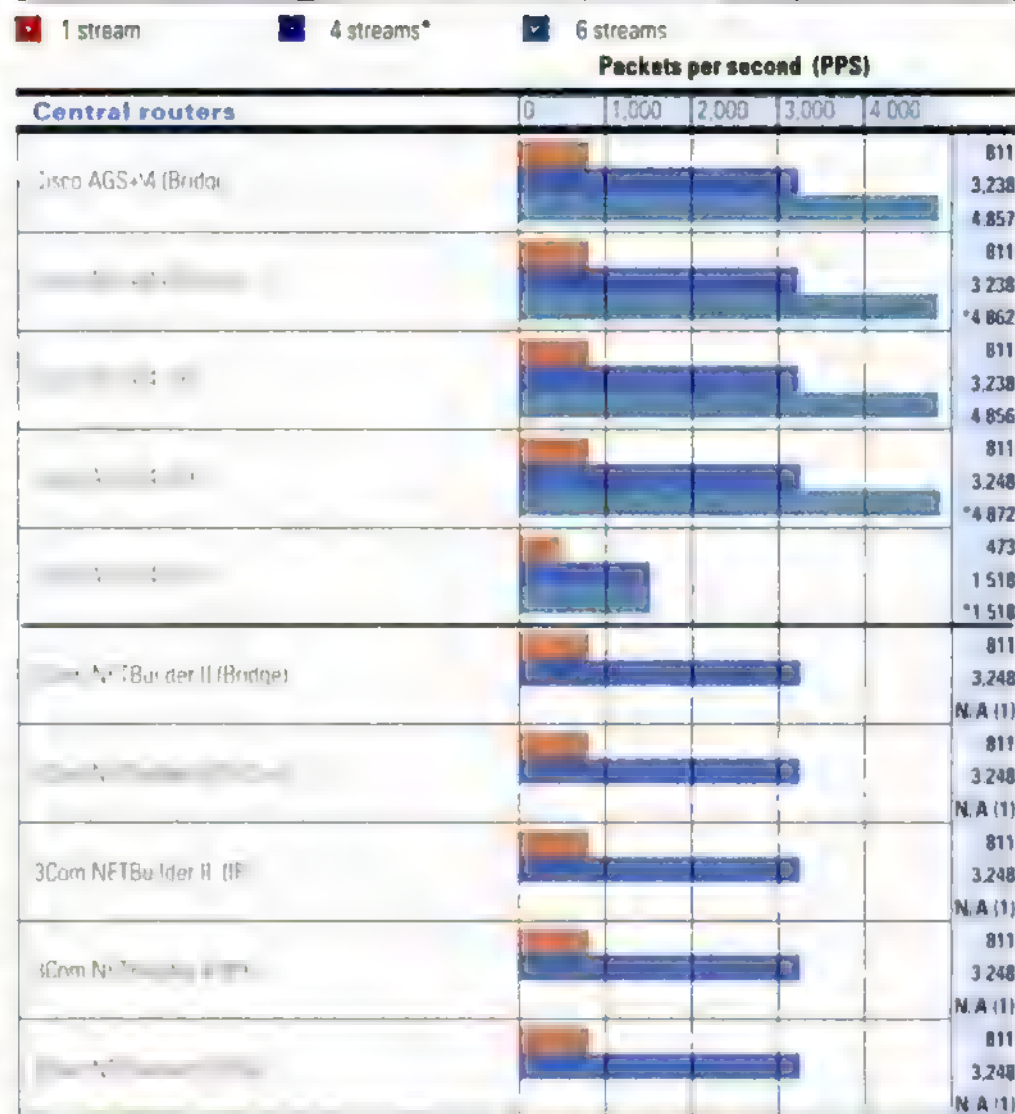
Performance Tests: Routers

ETHERNET-TO-ETHERNET THROUGHPUT

64-byte packets



1,518-byte packets

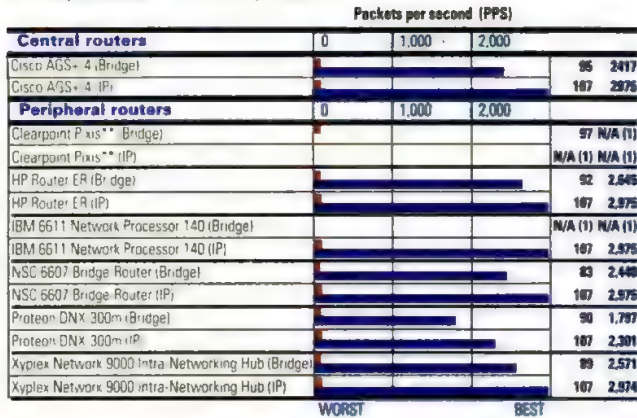


* These throughput scores were calculated based on Packet Loss Rate test results. N/A (1)—Not applicable. The vendor did not configure the router for testing with this protocol.

ETHERNET-TO-ETHERNET THROUGHPUT VIA WAN

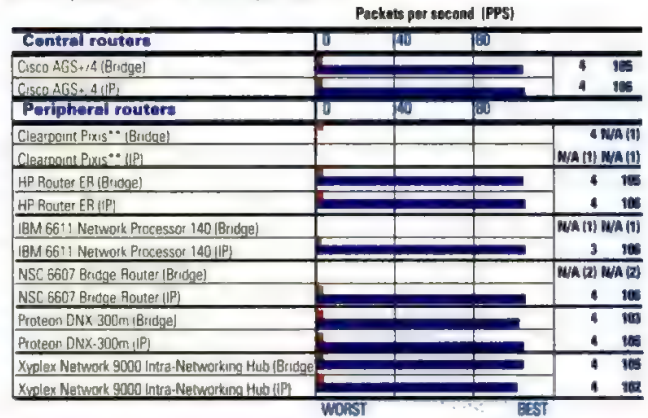
64-byte packets

■ 56-Kbps connection ■ 1.536-Mbps connection



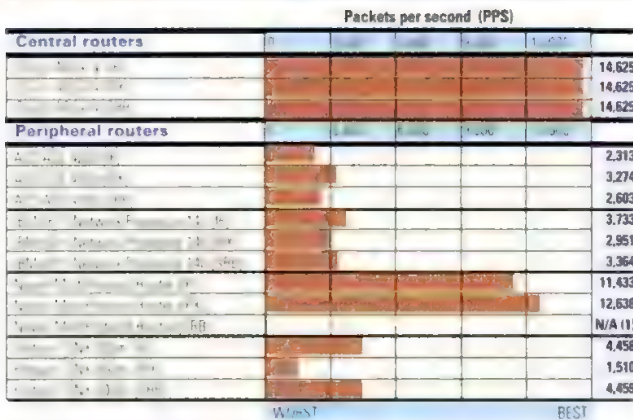
1,518-byte packets

■ 56-Kbps connection ■ 1.536-Mbps connection

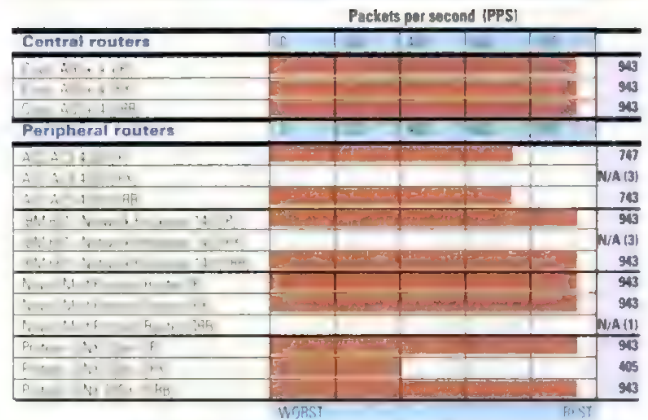


TOKEN-RING TO TOKEN-RING THROUGHPUT

64-byte packets



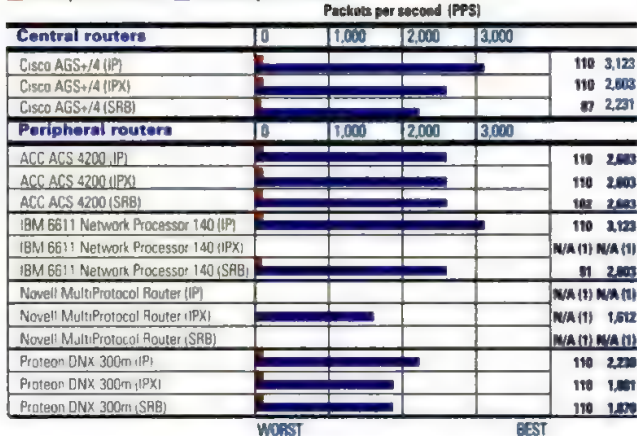
2,048-byte packets



TOKEN-RING TO TOKEN-RING THROUGHPUT VIA WAN

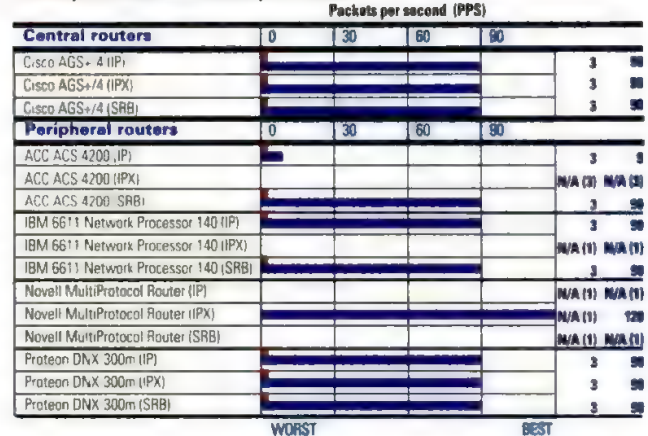
64-byte packets

■ 56-Kbps connection ■ 1.536-Mbps connection



2,048-byte packets

■ 56-Kbps connection ■ 1.536-Mbps connection



** These test results are based on the Datability DXA550, a repackaged version of the Constellation Pixis

N/A (1)—Not applicable. The vendor did not configure the router for testing with this protocol. N/A (2)—Not applicable. This test could not be run because the vendor misconfigured the router.

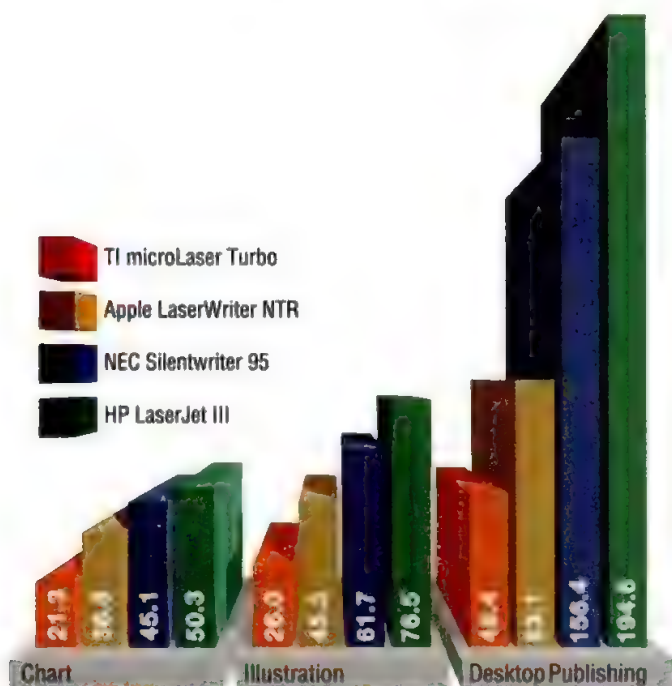
N/A (3)—Not applicable. This router could not handle 2,048-byte IPX packets.

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support for MIB II and you'll want to shy away from proprietary MIBs wherever possible. SNMP is in a state of evolution. The new version, called SNMP II, makes a number of significant changes to the protocol. One change involves adding security features to prevent an unauthorized user from reconfiguring the router. Be sure that the vendor you choose plans on supporting the protocol and can tell you how it will be supported.

Though a number of new routers will be entirely configurable with SNMP, you'll still want to be able to connect a terminal to the router. Terminal connections allow you to gather information from devices connected to the network or, in the case of a cable break, through a remote connection via a modem or serial cable. In either case, it's commonly called an out-of-band connection.

A number of vendors are trying to make it even easier for a centrally located network manager to manage remote routers. Cisco, for example, allows the network manager to dial into the router and remotely update software on the router itself. (3Com is developing a similar technique for the NETBuilder line of routers.) 3Com has just announced its border gateway protocol, which allows a remote router to inherit its configuration from a central router.

Be sure that the terminal screens are easy to read. Ask the vendor for a hands-on test of the user interface. Though we've looked at and rated the interfaces in these reviews below, our observations are necessarily subjective.

Security Preventing some types of data from entering the network is critical to ensuring network integrity. All networks connected to the Internet, for example, should be able to implement the filters recommended by the Computer Emergency Response Team (CERT). These recommendations stipulate that the router should be able to selectively reject packets that do not conform to the list of permitted protocols. In many environments, the same type of filters (also known as access lists) are used to protect against network managers who might misconfigure local network devices. The router should be able to implement the filters that are necessary for reliable and

secure network operation. The manager should be able to disable the SNMP SET commands to prevent unauthorized interaction.

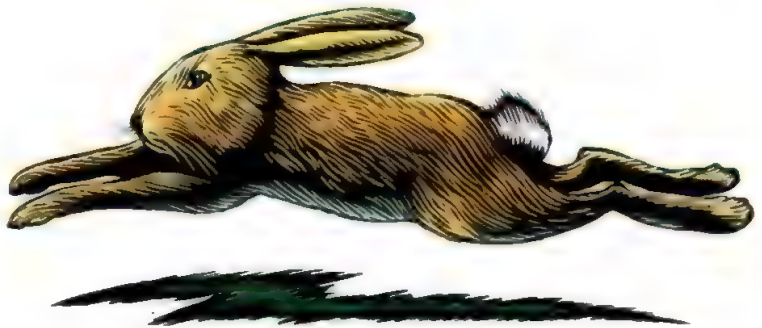
Performance Is the device fast enough to handle the current and projected traffic? Though the answer to that question varies according to the network configuration, a reasonable minimum for router

performance in networks with a normal traffic load is 4,000 64-byte PPS or 750 1,518-byte PPS flowing between any two local network connections. The router's performance over wide-area links should be limited by the data rate of the link and not by constraints in the router itself.

Reliability As multiprotocol data networks become the backbone of enter-

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prise networks, reliability becomes all the more important. In most networks, an outage of more than a few hours would cause major disruptions of a company's operation.

But in a growing number of cases, the same can be said of an interruption of more than a few minutes. Router vendors are beginning to recognize this and build devices with much higher Mean Time Between Failure (MTBF) and much lower Mean Time To Repair (MTTR). Though MTTR requirements will vary, depending on the site, they should not exceed an hour.

The logical resolution of this trend is in the fault-tolerant capabilities now starting to be offered, for example, in the routers sold by Corel Systems Corp. and Wellfleet Communications.

Cisco has just announced a new fault-tolerant central router, the Cisco 7000 Internetwork Router, as a response to the routers from Corel and Wellfleet. The 7000 will provide fault tolerance and support as many as 30 Ethernet and 20 Token-Ring networks.

Standards tracking Many varieties of standards are relevant to the functioning of routers. Most of the protocols in use are vendor-defined. TCP/IP and OSI, however, are defined by standards groups. Router vendors must be able to track the changes in these protocol definitions. Router vendors can (and have) made changes overnight that can render a network nonfunctional until the router vendor can create and distribute updates. The update processes for TCP/IP and OSI are much more formalized than the update process of proprietary protocols, but changes do occur. The standards-tracking history of the prospective router vendor should be checked to see how rapid it has been at implementing changes.

Documentation As with any complex electronic device, frequent reference will be made to the vendor-supplied documentation. Can you find the information you need in the manuals? Do they have indexes? When you do locate the information, does it include explanations as well as merely instructions? IBM's routers had some of the best documenta-

tion we've seen. Its manuals included a series of appendices in the back, listing valuable MIB information.

Vendor Support Even the most reliable router with the best documentation requires support from the vendor. Does the vendor have support-response-time guarantees that match the uptime requirements of your network?

Can you use e-mail to ask technical questions and to report bugs, or do you have to call long-distance on your nickel? (Or worse yet, do you need to use a 900, pay-by-the-minute number.)

As we discovered, getting your hands on a router can be difficult. Many of the most successful router vendors, such as Cisco, are comparatively lean organizations that operate on a three-to-six-week backlog. For larger orders, delivery time may, obviously, be reduced. Still, leave plenty of time between when you order these products and when you need them.

LOOKING AHEAD

With speed on individual networks at maximum capacity, vendors are turning their attention to reliability, ease of use, and increased protocol and interface support. Those are the issues that will drive the products covered in the following reviews over the next 12 months.

Advanced Computer Communications

ACS 4200

BY TOMAS KREJCI

You've probably seen bridges and routers explained with the OSI model and compared to post offices and telephone systems. Now, imagine a supermarket model. Traffic flow can be visualized as shoppers wading through checkout lines. Router features correlate to the selection on the shelves, and the company's product line determines whether it is a warehouse or a Mom-and-Pop corner grocery store. Advanced Computer Communications (ACC) might be compared to an upcoming neighborhood market with reasonable variety and an interesting specialty section, but short a couple of clerks and possibly your second-favorite flavor of frozen yogurt.

ACC provides a range of moderate-

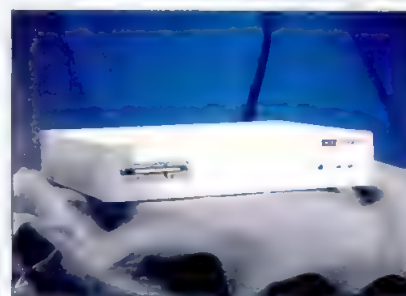
SUITABILITY TO TASK

ACS 4200

	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	●	○
Documentation and support	●	●	●	○
Basic configuration	●	●	○	○
Advanced configuration	●	●	●	○
SNMP management	●	●	○	○
Console management	●	●	○	○

performance bridge-router products, from reasonably priced standalone boxes to more expensive hub-style solutions. Excellent support is provided for most protocols with the exception of Banyan VINES.

Management is accomplished through a typically cryptic command line interface, but this drawback is offset by a logical design and easy access to powerful features. Innovative bandwidth-optimization techniques promise to improve wide-area network performance.



FACT FILE

ACS 4200

Advanced Computer Communications,
10261 Bubb Rd., Cupertino, CA 95014;
408-864-0600; fax, 408-446-5234

List price: \$6,500 (includes two Ethernet cards and one WAN card).

Requirements: None.

In short: The ACS 4200 is part of the Series 4000 multiprotocol bridge/router family. It is well suited for multiprotocol bridge/routing on a LAN connecting into a WAN, but LANs with heavy traffic will see slow performance. All major network protocols but VINES are supported. Custom filters are supported, and a queuing technology offers predictive service and network stabilization.



ON READER SERVICE CARD

Although local bridging and routing can be performed over both Token-Ring and Ethernet, ACC's expertise clearly lies in the WAN arena. Two of the company's products support local routing. The ACS 2100 bridge-router can route only IP. The full-featured ACS 4200 can be used as a local router and was examined for this article. Its performance is adequate for remote connections and perhaps a couple of LAN circuits. But it is definitely not suitable for sites with multiple LANs running heavy traffic, since collapsed backbone designs are not feasible.

Except for the hub-style ACCes/4500, ACC's products have box-style casings with single power supplies. A variety of interface cards are available, but not on all platforms. Besides Ethernet and Token-Ring LAN cards and the usual serial WAN cards supporting X.25, frame-relay, T1, and other common U.S. data links, European-standard WAN cards are available. The modular design is definitely an improvement over hardwired I/O boards, but nonetheless the cards proved a bit tricky to install.

The ACS 4200 uses a 25-MHz Motorola 68030 processor with 2.5MB of RAM. This design provides limited horsepower for high-bandwidth demands. Speed is important for local routing; however, wire-speed routing can be accomplished with current technology. But the product we saw didn't begin to approach even those speeds. Local performance was generally lackluster.

Remote routing is a completely different story because of the slow serial lines. Here, the ACS did quite well, since raw horsepower is not the primary issue. The ACS offers prioritization filtering, and ACC has taken matters a step further with an innovative technology called Express Queuing, which will be available by the time you read this. For networks, the effect is likely to stabilize traffic flow and offer more fair service than first-come, first-serve queuing. If that's not enough, data compression and Ethernet frame compression are also available. Even without these bandwidth optimiza-

tion techniques, ACC's filtering is truly impressive.

The usual litany of protocols and RFCs are supported. We tested the routing of IP, IPX, and AppleTalk without experiencing any problems. The tests used software Version 5.1; the next major upgrade (Version 6.0) will soon be released. Some of the less common protocols, such as Banyan VINES and OSI routing, are unavailable. ACC has demonstrated interest in standards activities and was an early participant in tests of the OSPF routing protocol for IP.

All configuration and monitoring is performed at the command line interface, which is structured in a logical fashion with sensible abbreviations. A handy feature is the ability to make configuration changes and easily check the results; this sounds fundamental, but it's not as common as one might think. A sparse on-line help and Quick Reference cards are available to provide reminders.

The power of the command language becomes evident during troubleshooting. Important statistics and information are readily available to the manager. For example, in case of a NetWare problem, you can easily view screens that show statistics from the physical port, IPX (the network layer), SAP (the service advertising protocol), server tables, routing tables, and a host of other items.

Management is performed via terminal or terminal emulator. The manager can use PC-based communications software with a scripting language (such as HyperAccess/5 or Procomm Plus), so common commands can be hot-keyed. Once configured with basic IP information, remote sessions can be established, and routers anywhere on a WAN can be easily monitored. Many of the management commands require a follow-on Reset command in order to take effect, but the process is nearly instantaneous with minimal disruption to traffic.

Extensive SNMP support is provided, but it is via the obsolete MIB I (with a very large private extension), rather than the widely implemented MIB II. Surpris-

ingly, a number of Set commands have been implemented, raising the spectre of security problems. MIB II support is promised for early 1993.

Documentation includes an installation guide, configuration guide, command reference guide, and a series of quick-reference guide folders. A series of technical overview pamphlets covers various issues. Illustrations are a bit primitive and rather scarce. The configuration guide provides a decent section on general routing concepts, configuration worksheets, and step-by-step examples. A glossary of network terms is included, but no index. ACC offers a toll-free technical support line and BBS access. For more help, training classes that include hands-on lab experience are held regularly.

The ACS 4200 is well-suited for providing multiprotocol connectivity over wide-area networks and limited local area networks. LANs with heavy traffic will be hindered by slow performance. Its flexibility and moderate pricing make it a good buy now, and the company's innovative bandwidth-optimization makes it a product worth watching in the future.

Cisco Systems Inc.

AGS+/4

BY GEORGE PORNARAS

When it comes to routers, network managers typically think Cisco, and when they think Cisco they think the AGS+/4, the preeminent product in the bridging and routing market. Its excellent performance, strong protocol support, wide range of LAN and WAN interfaces, and top-notch documentation are hard for any network manager to pass up.

It's not perfect, though. The AGS+ lacks the fault tolerance of some of the newer central routers, a fact that Cisco recently addressed with its new Cisco 7000 router. What's more, the Ethernet performance of the AGS+ is surprisingly low. Configuration is also made difficult and nasty by a command-line configuration editor that is coupled with a rigid and unforgiving setup program. Finally, Cisco's reluctance to respond to new industry standards doesn't bode well in this competitive field.

*Each router is aware
of the addresses of
stations on its locally
connected network.*

Still, as the standard by which all routers are measured, the AGS+/4 is a must-see if you're considering a central router for your network.

The AGS+/4 offers blazing performance in many environments. This is due to its unique hardware architecture. High-performance protocols, such as IP, run off of a high-speed processor called the CiscoBus controller. Newer protocols, such as OSI, initially run on a slower processor, the 25-MHz Motorola 68040.

These two processors are linked by a 533-Mbps data bus and a system-wide Multibus and can use up to 16MB of RAM and 1MB of ROM. Hanging off the bus are four high-speed and two low-speed card slots, connected via the Multibus Interface adapters (up to two dozen can slide into these slots). Each adapter has a separate 16 MIPS Very Large Instruction Word (VLIW) bit-slice processor to speed up packet processing. Three additional bus slots are reserved for the Motorola processor, the CiscoBus controller, and the environmental controller.

Interface adapters run the gamut. In fact, the AGS+/4 supports virtually every known LAN and WAN interface (except ARCnet). Add to that Cisco's support for almost any type of hardware, as well as its pledge to support any market-strategic protocol or interface, and you see why Cisco rules the router world.

But the AGS wasn't quite king of the test-bed, though it was the only device that completed all 96 performance tests. While the AGS+/4 proved extremely effective in handling all protocols over Token-Ring, it was slightly less effective in the traditional Ethernet environment.

Single stream for IP, IPX, and DECnet didn't pose a problem; the AGS+/4 passed 95 percent of the theoretical capacity. OSI performance was substantially lower at 15 percent, making the AGS+/4 inappropriate for OSI traffic. Cisco attributes the performance to a header option in the OSI packet, an

option often present in OSI and DECnet Phase V networks. Cisco recommends using its CiscoBus or its soon-to-be-released 7000 model for OSI routing.

Single-stream routing is far less important for central routers than the ability to handle multiple streams. The AGS+/4 was a strong performer in many but not all multiple-stream tests. IP performance degraded only slightly; with both four and six data streams, 85 percent of the maximum number of IP packets were forwarded. It also handled DECnet bridging and routing effectively. The AGS+/4 was able to bridge 40 percent of the four-Ethernet stream and 25 percent of the six-Ethernet stream, and it routed 30 percent and 20 percent of the traffic from four and six Ethernet streams, respectively.

However, OSI performance was virtually nonexistent. The router handled just three percent of both four and six Ethernet streams. The AGS+/4 had poor throughput (52 percent of the Ethernet's capacity) but a very high forwarding rate. WAN performance was fine for both 56 Kbps and T1. Bridging was poor. The AGS+/4 had the lowest latency of the routers tested.

The configuration editor is linear in design, allows for no mistakes, and makes configuration of the AGS+/4 difficult. There is no quick-configuration program. The editor seems out of place because Cisco is usually meticulous about updating its software, as shown by its long list of supported networking protocols.

PROTOCOL SUPPORT

The AGS+/4 supports more than 20 network protocols, including IP, IPX, AppleTalk II, DECnet, OSI, VINES, and SDLC transport. It also supports every conceivable routing protocol (including OSI IS-IS and ES-IS, RIP, EGP, BGP, RTMP, and OSPF) and management protocol (SNMP, Telnet, and TFTP).

Cisco has delayed providing support for some of the new standards that

encourage interoperability: OSPF and OSI's Integrated IS-IS routing protocol are two examples. Support for both was delayed in deference to Cisco's own proprietary IGRP protocol.

SNA TO RIVAL IBM

But Cisco's support for other protocols is beyond reproach. For example, its support for SNA/SDLC networking is phenomenal: Cisco truly understands the IBM environment. No other vendor, except perhaps IBM itself, implements SNA internetworking this well.

As with IBM's Data Link Switching (DLS) technique, SDLC traffic is gracefully handled by the AGS+/4 in the multi-protocol internetworking domain. There are a number of different techniques used. Cisco uses local termination via poll spoofing, in which the router responds to the host's requests, not to the terminal. This last technique provides a number of benefits, including greater flexibility in network design and more efficient data

SUITABILITY TO TASK				
Cisco AGS+/4				
	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	●	●
Documentation and support	●	●	●	●
Basic configuration	●	●	●	○
Advanced configuration	●	●	●	○
SNMP management	●	●	●	●
Console management	●	●	●	○



FACT FILE

Cisco AGS+/4

Cisco Systems Inc.,

1525 O'Brien Dr., Menlo Park, CA 94025;

800-553-6387, 415-326-1941;

fax, 415-903-7555

List price: \$25,750 (with one Token-Ring port, two Ethernet ports, five WAN ports, and 16MB RAM)

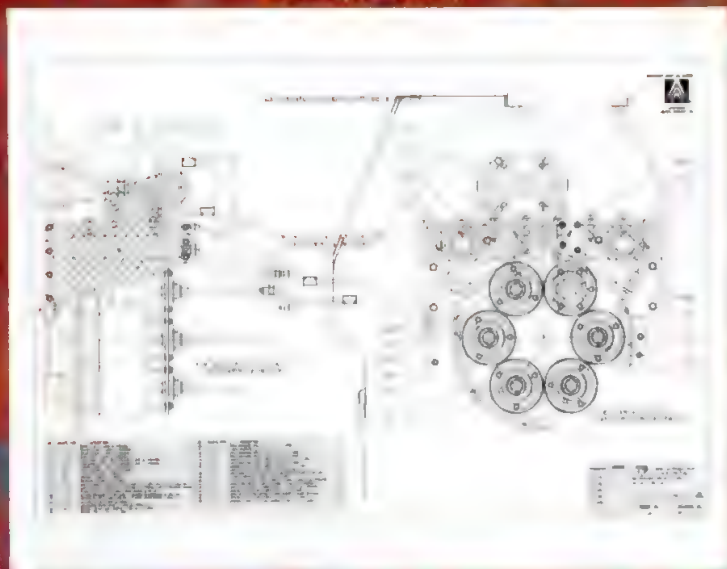
Requires: VT100-compatible terminal emulator

In short: The AGS+/4 is the preeminent central router on the market today. With capacity for up to 28 LAN or 20 WAN interfaces and a full package of protocols, the AGS+/4 offers wide user application support. Cisco's IBM internetworking is second only to IBM's, and its OSI support is second only to DEC's. Management options, which are handled through SNMP, Telnet, or TFTP management protocols, are flexible and complete.

ON READER SERVICE CARD

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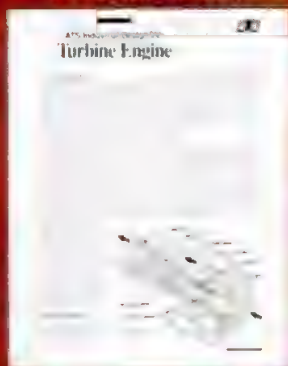
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transfers across the networks.

Individual transmit-receive data-throttling session queues give the AGS+ SDLC WAN traffic transport capability.

SNA priority and Class of Service routing (a type of prioritization that allows the router to give priority to, and to respond differently to, traffic coming from particular groups) ensure sufficient bandwidth for SNA traffic in a multiprotocol environment. Source-route and source-route/transparent bridging allow the AGS+/4 to route Token-Ring packets in mixed Ethernet and Token-Ring environments.

The AGS bridges the protocols it cannot route. Every type of bridging is supported: encapsulation for tunneling over backbones or WAN links; translational/transparent bridging for making peers out of disjoint MAC-type network devices; and source-route/transparent bridging for enabling SDLC transport over Token-Ring as well as Ethernet, FDDI, and WAN links.

NETWORK MANAGEMENT

Management functions are handled through monitoring software, which has full MIB II support, and by the built-in debugger. Conditions monitored include active router and protocol status, packet traffic statistics, interface status, packet logging, trace, Telnet, and ping commands. The router supports four levels of protocol priorities to ensure optimum queuing order. And Cisco's support for access restrictions is second only to Network Systems' BCF/PCF technology.

Documentation is well-executed. Even the product brochures have educational value. The manuals are carefully organized, thoroughly consistent, and profusely illustrated with diagrams and examples. And though the Cisco sales force has a notoriously haughty attitude toward potential customers, tech support under a Cisco maintenance contract is wonderful. It includes a toll-free support line and BBS support.

If you are just beginning to explore internetworking, you should know that Cisco's products form the standard against which all others must be measured. The AGS+/4 is a solid router; its future will depend largely upon the company's approach to an increasingly competitive market.

Clearpoint Research Corp.

Constellation Pixis

BY GEORGE PORNARAS

The most compact standalone bridging router on the market, the Constellation Pixis packs a wallop. Its form factor makes the Pixis attractive for offices where wiring closet space is scarce, and its quality makes it an excellent router for virtually any multiprotocol office.

You'll find the Pixis easy to install, easy to configure, easy to maintain, and easy to afford at \$7,745. It does lack support for Token-Ring networks, and OSPF was not available during our testing period. An off-line configuration storage facility would be welcome, and the context-sensitive on-line help is limited. But the power of its subnet bridging and routing, which is a hybrid of Ethernet switching and simultaneous concurrent bridging and routing, leave an excellent impression.

The Clearpoint Constellation product line comprises four products: The Pixis and Little Dipper are standalone units, while the Auriga and Carina are board-level products for Extended Industry Standard Architecture/Industry Standard Architecture (EISA/ISA) and VME systems, respectively. The Auriga and Carina can take up a card slot on the host system or can be used in a standalone router. Both use only the power supply of the VME or ISA/EISA bus into which they're inserted. All the units perform essentially the same way, but the Little Dipper has the highest fan-out capability (up to 16 Ethernet ports).

Contained within the Pixis' 12- by 7.75- by 1.5-inch fixed chassis are four Ethernet ports, a 256-Kbps WAN interface, and a serial console port. It has an AMD29005/16MHz RISC processor, and a 120Mbps parallel-bus based design with a common memory architecture. The memory space consists of more than 1.5MB of static RAM and 256K of parameter-storing NVRAM. This is coupled with software that allows the machine to reboot in a third the time of most routers, along with a menu-driven configuration, monitoring, and management system.

With all this power crammed into such

SUITABILITY TO TASK				
Constellation Pixis				
	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	○	○
Documentation and support	●	●	●	○
Basic configuration	●	●	●	○
Advanced configuration	●	●	●	○
SNMP management	●	●	●	●
Console management	●	●	●	○

a tiny space, it's almost possible to overlook the fact that the Pixis is a full-function router, moving IP, IPX, XNS, and (by the time you read this) AppleTalk II packets. However, because it employs the less-powerful RIP protocols for router maintenance instead of the OSPF protocol, it is not yet suitable for large internetworks. The company expects to be shipping the Pixis with OSPF support by the time you read this. The router also has SNMP, Telnet, Hello,



FACT FILE

Constellation Pixis

Clearpoint Research Corp.,

35 Parkwood Dr., Hopkinton, MA 01748;

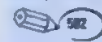
800-253-2778, 508-435-2000;

fax, 508-435-7390

List price: \$7,745 (includes four Ethernet ports and one WAN port); frame relay or X.25 WAN port, \$250

Requires: VT100 terminal emulator.

In short: This is an inexpensive, full-bandwidth, peripheral bridging-router. The unit we saw supports only the Appletalk II, IP, IPX, RIP, and transparent bridging protocols, and its port configuration is limited. But its slim case and simple configuration give it a high price/performance value. This unit is recommended for work-group networks of fewer than 100 nodes that will eventually connect to a larger backbone environment.



ON READER SERVICE CARD

SAP, and EGP management support.

In the peripheral-router category, the Pixis shows solid performance. On a single stream, Pixis proved excellent at bridging and routing IP traffic. For IPX, it handled 70 percent of Ethernet's theoretical capacity; not extraordinarily effective, but impressive nonetheless. Latency was also very low. Though WAN tests were not run on the Pixis, they were run on the Datability's DXA 550, an OEM of Pixis. Not surprisingly, the DXA 550 had similar performance numbers on the Ethernet. It was also very effective in bridging traffic across the WAN.

INSTALLATION

Installation is a snap. Physical installation is literally plug-and-play. Switching on the machine brings up the configuration menu. There is no separate option for quick configuration, but the text-driven menu system is easily navigated with little or no help from documentation. However, supplying some typical values or examples would help the user through some of the more arcane menus. The Pixis also provides no method of storing the basic system configuration file off-line other than downloading it to another Pixis.

This ease of use is impressive when the sophistication of the Pixis' bridging and routing facilities is taken into account. The Pixis can be configured to simultaneously bridge and route over several of its ports, which are treated as a single subnet. This allows multiple ports to be grouped together into a single logical bridging router, so that, for instance, the four bridging ports and one WAN port of the unit can be set initially to route to all five simultaneously as a single five-port bridge. The manager can partition off and merge several of those ports to form a subnetwork without affecting the other ports.

The Pixis ably serves smaller offices: The Little Dipper, with the same subnetwork capability and with potential for up to 48 connections, has the potential to handle enterprise-style routing. The

Dipper strings together several Pixis-like units (up to eight two-port Ethernets for a total of 16 ports, or eight six-port WAN boards for a total of 48 ports) in one standalone package. Optional RS-422, RS-449, RS-530, or V.35 WAN ports (up to three); support for the EGP protocol; and the promise of DECnet, OSPF, and IS-IS protocol support in the first quarter of 1993 round out the Little Dipper's potential for this wider router market. The company is expected to announce T1/E1 support in 1993.

Router-management access is rarely simple, but here again the Pixis sparkles.

It allows for both direct and remote viewing of key system, routing, bridging, and other protocol parameters. IP, SNMP, ARP, TCP, Telnet, and host table information can be viewed either through the network with SNMP or Telnet or through a directly connected Telnet console into

the router's Network Protocol menu screen. In either case, the password-protected screens supply packet, error, and routing protocol statistics in an easy-to-manipulate tabular form. Status, routing table info, and packet statistics are also accessible using both modes.

SNMP GET/GET NEXTs (but not SETs) are also supported. Using HP OpenView (the vendor doesn't produce its own proprietary management station, though its StarWatch software works with OpenView), managers have ready access to both the standard MIB II variables and some of the MIB extension variables. Full SNMP configuration capability should be available by the time you read this; many MIB II extensions are already incorporated.

The Constellation Pixis' clean, compact design and all-in-one architecture prove that solid peripheral routers can come in small packages. Yet the Pixis is a big router: big on features, functionality, and promise. With its basic yet comprehensive list of supported protocols, it has the requisites for internetworking as well as for standard workgroup use.

By looking at the network address, routers can gather additional information to help make the forwarding decision.

Hewlett-Packard Co.

HP Router ER

BY ROBERT LIPSCHUTZ

Despite bright spots such as its quick-configuration editor and its performance, Hewlett-Packard's Router ER won't dazzle you. A fixed configuration prevents expansion, and a clumsy configuration editor makes \$8,000 seem a bit much for this peripheral router.

The Router ER has a fixed configuration of two Ethernet ports and two WAN ports. The quick-configuration screen and portions of the documentation are good, but not good enough to make up for the unintuitive configuration editor. The ER offers excellent SNMP support and robust WAN capabilities, including Switched Multi-megabit Digital Service (SMDS).

The core of HP's code comes from Wellfleet Communications, though certain aspects have been added. Most obvious among these is an excellent quick-configuration program. The ER has a 68020 processor running at 25 MHz on the motherboard, which uses a shared-memory architecture. The system is sold in a fixed architecture, available in mixtures of either three or four Ethernets. Its bridging and routing of IP speeds were fine, forwarding 50 percent of Ethernet's theoretical maximum generated traffic. DECnet and IPX performance were slightly lower at 36 and 30 percent, respectively. WAN performance was fine; as a bridge, the ER was able to deliver 85 percent of the Ethernet's capacity. It was able to route all IP traffic.

UP AND RUNNING

Just plug the ER in and away you go: not even a power switch to stand in your way, and plenty of status lights to guide you. When you turn on your terminal, the router brings up a menu, a welcome change from the common command-line interfaces.

HP has a terrific quick-configuration option, second only to IBM's in usability. All the parameters required to construct a basic configuration are on one screen. The unusually good context-sensitive on-line help may be toggled on and off, and

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1984

The Luggables

- 35 pounds
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 - 512K RAM
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 - No hard drive
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 - Monochrome display
- \$4000 to \$5000**



1987

The Laptops

- 15 to 20 pounds
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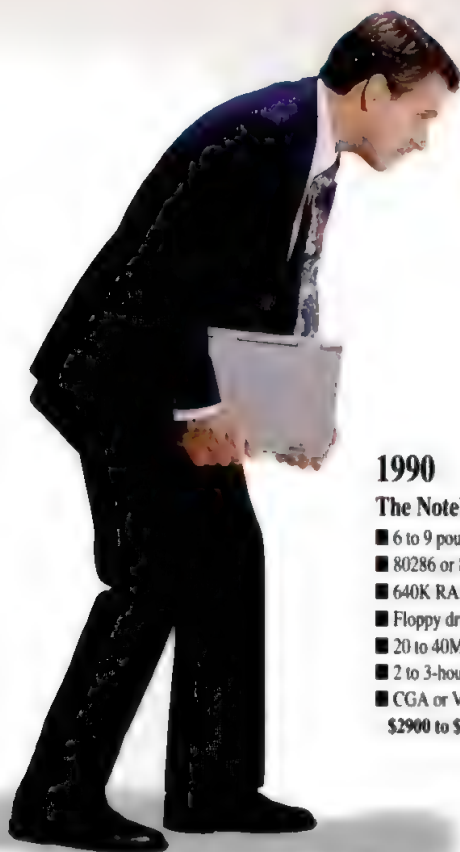
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The quiet and comfortable touch-type keyboard allows you

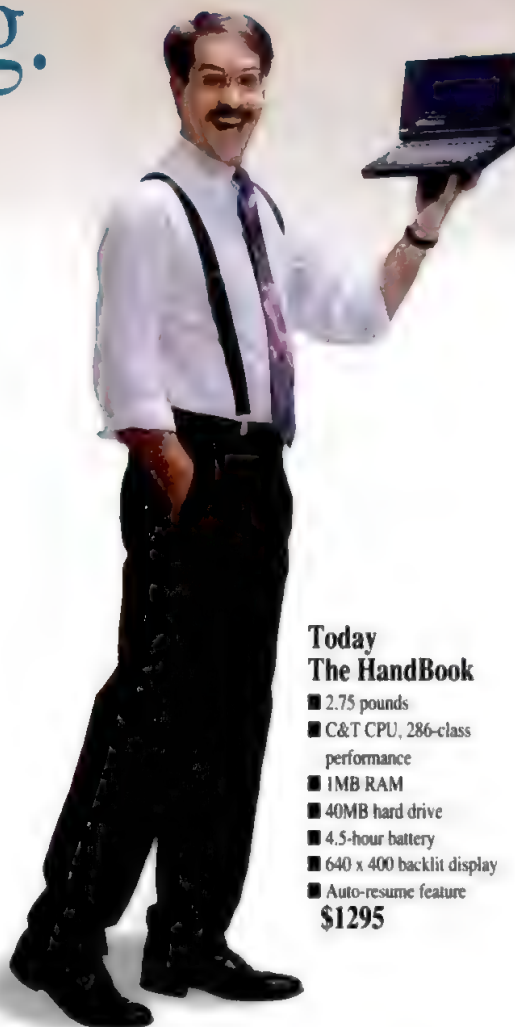
Portable Computing.



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- 6 to 9 pounds
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- \$2900 to \$4500**



Today

The HandBook

- 2.75 pounds
 - C&T CPU, 286-class performance
 - 1MB RAM
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 - 4.5-hour battery
 - 640 x 400 backlit display
 - Auto-resume feature
- \$1295**

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The HandBook's 640 x 400 resolution backlit screen can be read in virtually any light and is large enough to display full 80-column lines of text, so you can use the HandBook whenever and wherever you need to. And the HandBook gives you all this with up to 4.5 hours of life on a replaceable battery.

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The HandBook was named one of the year's "Best of What's New" products by Popular Science magazine and received BYTE magazine's Award of Distinction.



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605-232-2000 • Fax 605-232-2023

Routers

though the program does not enter information for you, it is able to detect incorrect entries for such things as subnet masks. This screen may be used to configure IPX, IP, AppleTalk, DECnet Phase IV, and bridging, and to enable Telnet access and SNMP support.

However, when the time comes to perform such tasks as enabling OSPF, setting IPX SAP filters, and adding multiple AppleTalk zones, you'll need the configuration editor. Here your troubles will begin. The configuration parameters for each protocol are scattered over many screens, for example, and adding an IPX filter takes more than ten steps.

Despite this badly conceived interface, HP's filtering capabilities provide flexibility. You can enable SAP filters by server or network, and traffic filters by destination address, source address, or socket number. Similar flexibility exists for IP and AppleTalk, but the ER does not allow protocol prioritization of the type offered by several of the other packages we reviewed. HP allows you to

define lists of networks, hosts, sockets, and packet types to ease filtering configuration for activities such as restricting access to particular networks. But a complete lack of on-line help and little explanation in the documentation leave those unfamiliar with filter creation at a disadvantage.

The HP Router ER supports bridging both between Ethernet networks and also between Token-Ring networks, but not translational bridging between a Token-Ring and an Ethernet network. Routable protocols are unaffected, but don't try bridging IP between Ethernet and Token-Ring.

HP makes HP OpenView a leading SNMP management-station software package. It makes sense that the company would have good SNMP support built into its router: it supports the entire MIB II specification and uses Wellfleet's private MIB, which addresses areas such as IPX, AppleTalk, bridging, and FTP. The private MIB provides helpful information such as the number of forwarded IPX packets and IPX error packets.

For easier viewing of these and other statistics, HP sells Interconnect Manager, a separate package for an OpenView station that presents a graphical representation of the back of the router and of the router statistics gathered. When certain user-definable parameters for a particular port, such as a given number of error packets, are reached, the graphical port will change colors and an alarm will sound.

The router may also be managed through the console port or through Telnet. HP offers password protection. A clear button on the back clears all passwords in case you forget; this assumes, correctly, that the greatest danger of tampering comes from hackers Telnetting into systems. You may also disallow Telnet access altogether. Once logged into the router, you may view router statistics by port or by protocol with the Statistics Screen Menu.

The ER's event log displays its mes-

sages in mercifully plain English. Typical messages note, for example, when a network interface has been enabled and when carrier sense has been lost on an Ethernet port. Event-log filtering allows specific types of messages to be shown.

The router supports both IP ping and AppleTalk Echo in its Network Control Language Interpreter section, where the user may set router passwords, conduct a Telnet session, display the basic configuration, perform SNMP maintenance, and reboot the router.

The ER's documentation is well-organized and includes many informative diagrams. An installation guide, configuration guide, operator's guide, and even a training disk are included, but only the configuration guide is indexed. The technical reference guide contains invaluable information, including a question-and-answer section. Unfortunately, as with the documentation for the other packages we saw, little information on network protocol filtering is given.

Hewlett-Packard has made an effort to make this router easy to use, with good documentation, computer-based training, and a quick configuration with on-line help. The mundane configuration editor, however, was as unpleasant to use as most of the rest of its kind. More seriously, the router lacks modularity, which forever brands it as a peripheral router. In that category, it is an acceptable, if overpriced, package.

SUITABILITY TO TASK

HP Router ER

	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	●	○
Documentation and support	●	●	●	●
Basic configuration	●	●	●	○
Advanced configuration	●	●	●	○
SNMP management	●	●	●	●
Console management	●	●	●	○



FACT FILE

HP Router ER

Hewlett-Packard Co., Roseville Networks Division, 8000 Foothills Blvd., Roseville, CA 95747; 800-752-0900; fax, 800-333-1917

List price: \$8,000 (with two Ethernet and two WAN ports and 5MB RAM)

Requirements: VT-100 terminal

In short: HP offers an excellent Quick Configuration utility with context-sensitive on-line help. A poorly designed configuration editor brings HP back toward the pack, as does its \$8,000 price. The unit has excellent SNMP support, including MIB-II, private MIB, and an application (Interconnect Manager) that runs under HP OpenView. Good WAN support, including SMDS, solidifies this device's place among peripheral routers

ON-READER SERVICE CARD

IBM Corp.

IBM 6611 Network Processor 140

BY GEORGE PORNARAS

A GUI on a router? It hardly seems possible. But whether or not you choose to use the off-line configuration editor that runs under Microsoft Windows 3.1x or X-Windows, the IBM 6611 Network Processor's configuration editor is downright attractive. Moreover, IBM's foray into the world of routers stands out not only

Glossary

APPC Advanced Program-to-Program Communications, IBM's proprietary network protocol that can be used to support a form of distributed computing.

APPN Advanced Peer-to-Peer Networking, IBM's proprietary network protocol that allows network nodes to interact without a host computer

AUI Attachment Unit Interface, the connector used to attach a device to an Ethernet transceiver

BGP Border Gateway Protocol, a routing protocol designed to replace EGP. Unlike EGP, BGP weights each route. BGP is used to interconnect organizations.

BNC A locking-type connector. Thinnet, a form of Ethernet, uses BNC connectors.

DECnet Digital Equipment Corp.'s proprietary network protocol

EGP External Gateway Protocol, a routing protocol that is used to exchange network reachability information among organizational networks. EGP indicates whether a network is reachable; it does not weight that decision

FDDI A standard for a 100-Mbps LAN based on fiber-optic media configured as dual counter-rotating token-rings. The Fiber Distributed Data Interface is defined for fiber-optic cable, but will soon be available over shielded and unshielded twisted-pair cable.

Filter The ability to selectively forward data based on criteria specified by the network manager

FTP A TCP/IP protocol that is used for basic operations such as logging on and copying files

IETF Internet Engineering Task Force, the organization that produces the standards used in TCP/IP and the Internet

Integrated IS-to-IS A routing protocol that combines routing for TCP/IP and OSI protocols. It is a superset of IS-IS, the OSI routing technology

IPX Although IPX stands for a particular protocol (Internet Packet Exchange), it is normally used to refer to the entire Novell protocol suite. IPX is the Novell equivalent of the IP protocol. It is used to route NetWare packets between LANs

MIB, MIB I, MIB II Management Information Base, the database used by SNMP to monitor and manage networks. MIB I and MIB II are revisions of the database used on TCP/IP networks. (The original MIB was renamed MIB I when MIB II was defined.)

OSI The International Standards Organization's architecture for Open Systems Interconnection, a scheme for a standard architecture and protocol suite. OSI consists of seven layers: physical, data link, network, transport, session, presentation, and application. The physical layer deals with the electromechanical interface to the network media. The data link layer controls access to that media and defines frame formats and error control over the link. Ethernet and Token-Ring are examples of data-link protocols. The network layer provides addressing and forwarding of data between LANs. The transport layer adds reliability to the process of sending data being forwarded between LANs. The session layer controls the flow of data between nodes. The presentation layer adds structure to the exchange of data, while the application layer manages communications between applications programs.

OSPF Open Shortest Path First routing protocol, used on TCP/IP networks, in which routers maintain an internal map of the network and exchange information about the current state of each network link

Packet vs. Frame Two roughly equivalent terms that refer to a message package

Ping A test in which an ICMP echo request packet is sent to another router; the sending program waits for an indication that the packet has reached its destination

RIP Routing Information Protocol. A routing protocol used on TCP/IP networks that distributes the addresses of reachable networks and metrics reflecting the degree of difficulty involved in reaching particular networks from particular locations.

Routing Protocol The messages exchanged by routers to indicate LAN reachability. Reachability can be defined in a variety of ways, depending on the routing protocol. In the case of RIP, reachability indicates the number of routers that sit between two nodes. This information is used to determine the optimum path to all of the LANs in an Internet

SNA Systems Network Architecture, IBM's proprietary network protocol description. Devices in an SNA network contain a Logical Unit (LU) and a Physical Unit (PU). The LU is IBM's equivalent of a network address. The PU is the logical address used to manage a node on a network. Devices are commonly connected on an SNA network using the Synchronous Data Link Control (SDLC) protocol, which runs over serial lines

SNMP Simple Network Management Protocol, a standard low-level protocol used to monitor and manage nodes on a network. Currently best defined for TCP/IP networks, it will soon be used on AppleTalk and IPX networks

SNMPv2 A proposal for a revision of SNMP that includes additional security features, the ability to transfer a large chunk of data at once, and the ability to communicate between SNMP management stations.

SRB Source-Route Bridge, a procedure in which a node sending a packet places a path in the packet header to define the path that packet should take through the network.

SRT Source-Route Transparent, a proposed integration of source-route and transparent bridge functions

Subnet Mask A configuration feature of a router that is used to select the portion of a 32-bit TCP/IP node address that refers to the LAN and the portion that refers to the node on the LAN

TCP/IP Transmission Control Protocol/Internet Protocol. TCP and IP are two of the standard Internet protocols; the term TCP/IP is often used to refer to the entire Internet protocol suite. TCP/IP is used to exchange data between nodes that support the TCP/IP protocol suite. The IP portion works at the OSI network layer to direct data between nodes on LANs, and TCP provides a reliable transport service. TCP/IP is the Internet equivalent of IPX.

Telnet The TCP/IP remote terminal protocol

Tunneling The encapsulation of one protocol within another. Tunneling is often used to transport a LAN protocol across a backbone network that does not support the LAN protocol

for its novelty value but for its elegant, virtually fail-safe off-line approach to configuration.

There are problems with the 6611, a peripheral router, not the least of which is its low performance. Still, with its GUI front end, IBM is certainly providing an attractive, easy-to-use alternative for its mainframe-centric customer base.

Today, IBM customers connect their mainframes through SNA, a networking paradigm that revolves around the host. The 6611 enables IBM's customers to save money by merging their SNA traffic with their multiprotocol network.

The 6611 certainly accomplishes that objective, protecting IBM's SNA turf. But it's also a surprisingly well-developed entry into the internetworking market in its own right.

The 6611 encompasses the basics of current bridge-routing technology. It offers Ethernet, Token-Ring, T1 Serial, X.25, and Synchronous Data Link Control (SDLC) interfaces. IBM has stated its intention to support FDDI and APPN/

NN directly within the unit. It supports four cards in the 140 model we tested and seven in the 170. The normal complement of protocols is supported (IP, IPX, DECnet, XNS, and AppleTalk, plus RIP, OSPF, EGP, and PPP), as well as some extras such as frame relay and source-route bridging, but there is no transparent bridging.

IBM's strongest suit is its SNA/NetBIOS tunneling over IP (called Data Link Switching, or DLS, by IBM). IBM takes a unique approach to SNA by terminating the host connection at the router. The host does not need to poll the PC running terminal software. The router is responsible for delivering data to and from the client. When the host doesn't have to poll the client, there is less of a chance that the session will time out and lose the connection. This makes DLS more effective than any other approach to passing terminal traffic across the LAN.

PERFORMANCE

More than any other performance feature, the 6611's scalability stands out. The 6611 uses completely separate routing RISC processors for each interface card, so for each network it connects, performance increases proportionally. With two Ethernet networks, for example, the 6611 can route twice as many packets as it can with a single Ethernet network. The interface cards share only the Micro Channel architecture (MCA) bus. This is in direct contrast to most low-end router buses, which generally use a common routing engine that is shared between interfaces.

The unit's performance when it routed IP, IPX, and DECnet packets between two networks was adequate. When connecting six Ethernet networks (three streams), the 6611 maintained the same level of performance. Performance across both a 56Kbps link and a T1 link was excellent.

Surprisingly, the router performed

better on an Ethernet network than it did on a Token-Ring. Performance on our IP, IPX, and source-route tests hovered between 20 and 25 percent of theoretical bandwidth. When connecting between Token-Ring and a 56-Kbps link, performance was great for IP and good for source-route bridging. The opposite results appeared when connecting to a T1

link. On the whole, latency was on the higher side for Ethernet frames of maximum size. This higher latency may pose a problem for Novell LANs running without burst mode.

INSTALLATION

Installation of the unit is made easier

with the use of the menu-driven context-sensitive help and with the intelligent defaults for network parameters. To ensure that the off-line configuration file is properly set up, the configuration editor uses both record/data checking and window locking. For instance, when the user fills in a field in a lower-level window, the configuration editor gives color cues to indicate all the other fields that are affected by this data entry.

It will refuse to relinquish control to a higher-level window until the required fields are appropriately completed. The data is cross-checked against other data entries and for appropriate format to verify its validity.

There is also a text-driven, menu-based "delayed" on-line configuration system, which allows managers to run untested configurations during off-peak hours. There is no quick-configuration program.

The router supports RLOGIN/RSN clients and servers. It also features dual end-point filters for IP and MAC addresses and SAP/RIP filters for IPX. There are a few things that the 6611 doesn't do, like simple translational bridging and OSI networking. It has no hot-swap capability, WAN compression, or protocol prioritization. IBM does claim protocol prioritization, but that only applies to protocols within SNA, not

SUITABILITY TO TASK				
IBM 6611 Network Processor 140				
	POOR	Fair	GOOD	EXCELLENT
Flexibility	●	●	●	○
Documentation and support	●	●	●	●
Basic configuration	●	●	●	●
Advanced configuration	●	●	●	○
SNMP management	●	●	●	●
Console management	●	●	●	○



FACT FILE

IBM 6611 Network Processor 140

IBM Corp., One Old Orchard Rd., Armonk, NY 10504; 800-772-2227

List price: \$13,095 (with two Ethernet ports, four WAN ports, and 16MB RAM) MPNP software, \$3,600

Requires: Off-line configuration station with Windows 3.x or X-Windows interface

In short: The device is limited by its nonmodular architecture, but it approaches central-router functionality with its long list of supported protocols. With IBM's excellent technical support team and documentation, as well as IBM's incomparable GUI off-line System Configurator, the 6611 comes highly recommended for both IBM- and non-IBM-based workgroup networks



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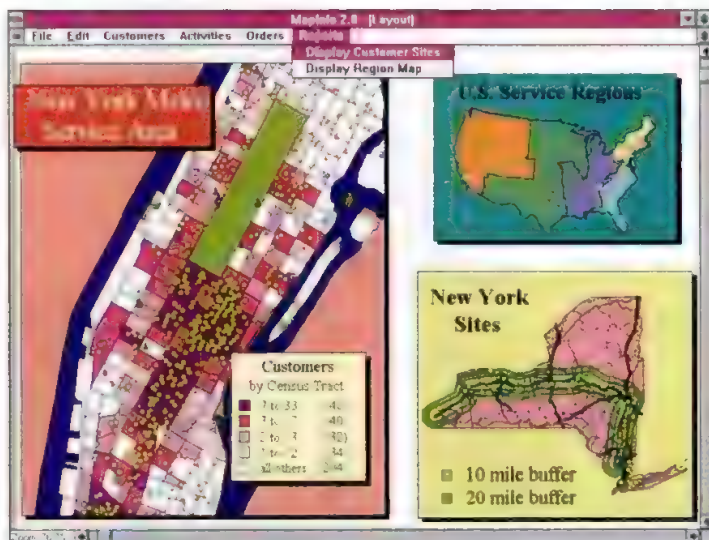
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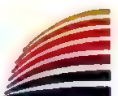
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Charlotte, NC	5/27
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Cleveland, OH	4/14
Columbus, OH	5/6
Dallas, TX	6/3
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Los Angeles, CA	4/13
Memphis, TN	5/11
Milwaukee, WI	5/18
Minneapolis, MN	4/8
Montreal, PQ	5/20
Nashville, TN	6/8
New York, NY	5/4
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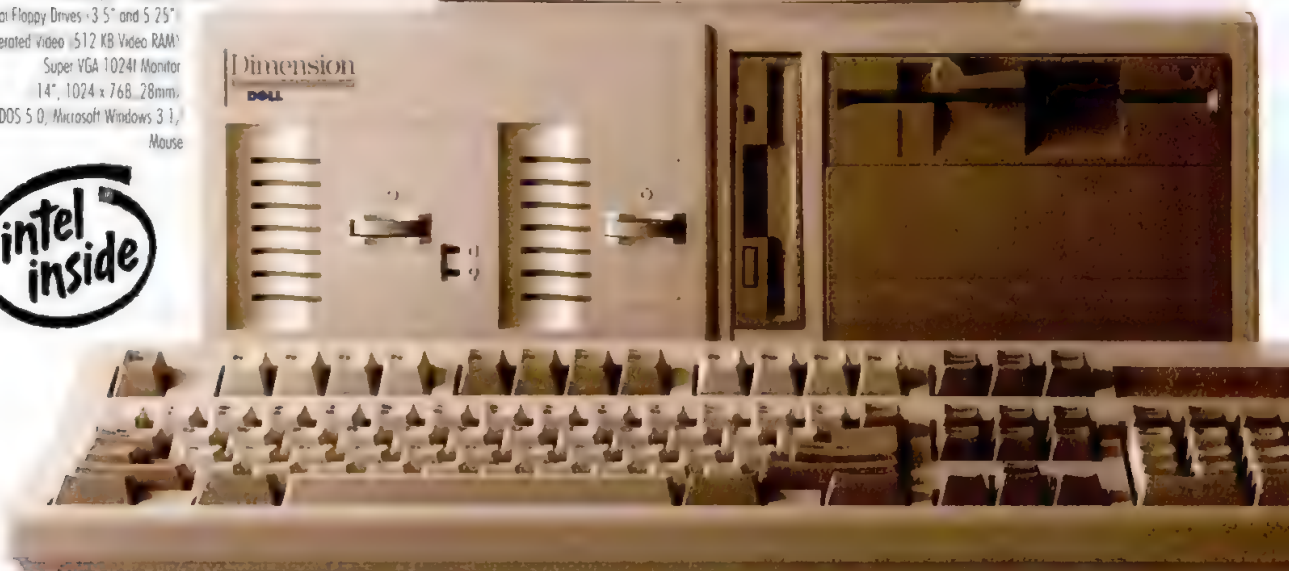
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SUMMARY OF FEATURES

Routers

The routers we tested fall into two categories: central routers, which can easily handle many simultaneous connections, and peripheral routers, which are suitable for sites with fewer connections. Since the speed of the connecting line, not the communications bus speed, is the main limit on speed for most peripheral routers, we give bus speeds only for the central routers.

In alphabetical order by company	PC EDITOR'S CHOICE					
	Advanced Computer Communications ACS 4200	Cisco Systems Inc. Cisco AGS+/4	Clearpoint Research Corp. Constellation Pixis	Hewlett-Packard Co. HP Router ER	IBM Corp. IBM 6611 Network Processor 140	
Tested software version	5.1	9.1.1	3.1B4	5.74 05	1.0	
List price (ZD Labs' tested configuration)	\$6,500	\$25,750	\$7,745	\$8,000	\$13,095	
Type	Peripheral	Central	Peripheral	Peripheral	Peripheral	
LAN ports on ZD Labs' tested unit:						
Ethernet	2	2	4	2	4	
FDDI	None	None	None	None	None	
Token-Ring	2	1	None	None	4	
WAN ports on ZD Labs' tested unit	3	1	1	2	4	
Connection types available	Fractional T1, frame relay, PPP, RS-232, RS-449, T1, V.35, X.21, X.25	Frame relay, fractional T1, HDLC, ISDN, PPP, RS-232, RS-449, SDLC transport, SMDS, T1, V.35, X.21, X.25	X.25	Frame relay, fractional T1, ISDN, PPP, SMDS, T1	Frame relay, HDLC, PPP, SDLC transport, T1, X.25	

Network Protocols Supported

AppleTalk	☒	☒	☐	☒	☒	
CLNP (OSI)	☐	☒	☐	☐	☐	
DECnet Phase IV	☒	☒	☐	☒	☒	
IP	☒	☒	☒	☒	☒	
IPX	☒	☒	☒	☒	☒	
NetBIOS	☐	☒	☐	☐	☒	
SNA	☐	☒	☐	☒	☒	
Router terminates SNA traffic	N/A*	☒	N/A*	☐	☒	
Router passes SNA traffic via IP encapsulation	N/A*	☒	N/A*	☒	☒	
XNS	☒	☒	☐	☒	☒	
VINES	☐	☒	☐	☐	☐	

Routing Protocols Supported

BGP	☐	☒	☐	☐	☒	
EGP	☒	☒	☒	☒	☒	
ES-to-IS	☐	☒	☐	☐	☐	
Integrated IS-to-IS	☐	☐	☐	☐	☐	
IS-to-IS	☐	☒	☐	☐	☐	
OSPF	☒	☒	☐	☒	☒	
RIP (IP)	☒	☒	☒	☒	☒	
RIP (IPX)	☒	☒	☒	☒	☒	
RTMP	☒	☒	☐	☒	☐	

N/A*—Not applicable. The product does not have this feature.

CONTINUES

Network Systems Corp. NSC 6607 Bridge-Router	Novell Inc. Novell Multi-Protocol Router	Proteon Inc. ProNet ProNet DNX-300m	3Com Corp. NETBuilder II	Xyplex Inc. Network 9000 Intra-Networking Hub
2.0	2.0	12.0	5.2	3.1B1
\$9,950	\$2,490 (with NetWare WAN Links)	\$4,995	\$11,995	\$9,635
Peripheral	Peripheral	Peripheral	Central	Peripheral
2	2	2	2	4
None	None	None	1	None
None	None	None	1	None
2	None	None	1	6
Frame relay, HDLC, PPP, X.25	Fractional T1, PPP, T1, X.25	HDLC, PPP, X.21	HDLC, PPP, X.25	HDLC, PPP, X.21

☒	☒	☒	☒	☒
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☐	☐	☒	☐	☐
N/A*	N/A*	☐	N/A*	N/A*
N/A*	N/A*	☒	N/A*	N/A*
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☒	☒	☒	☒	☒
☒	☒	☒	☒	☒

standard network protocols. It has a graceful Unix-like shutdown command, but it takes approximately three times as long to reboot as any other router.

IBM documentation is comprehensive beyond comprehension. The manual set includes everything: tutorials; in-depth networking and protocol descriptions; and detailed feature delineation by charts, tables, appendices, examples, and explanations. And nothing is left to chance: System capabilities and limitations for each mode of operation are documented in exacting detail. For good measure, the toll-free tech support number is printed in every manual. IBM's tech support and training teams are legendary, and their excellence continues for this product.

The 6611 is certainly not perfect; a number of management niceties are missing, and performance is merely average. But the 6611 has obviously been targeted by IBM first to conquer the SNA/SDLC internetworking world and then to move on to the open systems galaxy. And it is well-placed to do just that. For this reason, if you are presently in an IBM-centric shop, you must go and check out the IBM 6611, pretty face and all.

Network Systems Corp.

NSC 6607 Bridge-Router

BY GEORGE PORNARAS

Network Systems' 66xx-series of bridge-routers looks back to an earlier time. The fixed architecture, poor documentation, and arcane user interface of the tested 6607 unit mark it as a first-generation machine trying to hold market share in a field of more highly evolved competitors. And yet its sophisticated bridging and routing filters, full complement of protocols, and impressive array of network interfaces show that this router can't be entirely written off, especially for existing NSC or Vitalink shops.

NSC and Vitalink—the companies merged in 1992—both have a venerable presence in the bridge-router market. The 66xx-series routers boast an excellent suite of bridging and routing filters known collectively as Bridging and Routing Packet Control Facilities (BCF/PCF). The 6607 supports a large complement of

NETWORKING

Routers

► SUMMARY OF FEATURES

Products listed in alphabetical order

■ = YES □ = NO

Advanced
Computer
Communi-
cations
ACS 4200

PC EDITOR'S CHOICE
Cisco Systems
Inc.
Cisco AGS+/4

PC EDITOR'S CHOICE
Clearpoint
Research
Corp.
**Constellation
Pixis**

Hewlett-
Packard Co
HP Router ER

PC EDITOR'S CHOICE
IBM Corp.
**IBM 6611
Network
Processor 140**

Bridging

Source-routing	■	■	□	■	■	
Source-routing transparent (SRT)	□	■	□	■	□	
Transparent	■	■	■	■	□	

Hardware Architecture

Modular architecture	■	■	□	□	■	
Number and location of processors	1 on backplane	1 on backplane	1 on backplane	1 on backplane	1 on backplane, 1 on each processor module	
Processor type and speed	68030/25	68040/25	29005/16	68020/25	I960/25	
Communication-card slots offered	3	9	1	1	4	
Total RAM on tested unit	2MB	4MB	1.5MB	5MB	24MB	
On motherboard	2MB	4MB	1.5MB	5MB	16MB	
On processor boards	None	None	None	None	8MB	
Number of buses	1	2	1	1	1	
Bus speed	Line speed	533 Mbps, (CiscoBus) 12 Mbps (system bus)	Line speed	Line speed	Line speed	

Fault Tolerance

Hot-swappable modules	□	□	N/A***	N/A***	□	
Redundant power supplies	□	□	□	□	□	

SNMP Management

Compliant with MIB-I	□	■	■	■	■	
Complaint with MIB-II (RFC 1213)	□	■	■	□	■	
MIB extensions:						
AppleTalk	□	■	□	□	□	
Border Gateway Protocol	□	■	□	□	□	
Bridge	□	■	■	□	□	
DECnet Phase IV	□	■	□	□	□	
DS1 interface	□	■	□	□	□	
DS3 interface	□	■	□	□	□	
Ethernet interface	□	■	■	□	■	
FDDI interface	□	■	■	□	□	
Generic	□	■	■	□	■	
OSPF, Version 2	□	■	□	□	■	
Token-Ring	□	■	□	□	■	

N/A**—Not applicable. This is a software product

N/A***—Not applicable. This product is not modular

ENDS

Network
Systems Corp.
NSC 6607
Bridge-
Router



Novell Inc.
Novell
Multi-
Protocol
Router

Proteon Inc.
Proteon
ProNet
DNX-300m

3Com Corp.
NETBuilder II

Xyplex Inc.
Network 9000
Intra-
Networking
Hub



N/A**



1 on backplane

N/A**

1 on backplane

1 on backplane

2 on midplane,
1 on each
processor module

29005/25

N/A**

80386/25

29005/25

68040/25

3

N/A**

2

8

5

2.5MB

N/A**

2.5MB

12MB

18MB

2.5MB

N/A**

None

12MB

16MB

None

N/A**

2.5MB

None

2MB

1

N/A**

None

1

1

Line speed

N/A**

Line speed

800 Mbps

Line speed

N/A***

N/A**

N/A***

☒
(Communications
modules only)


N/A**



routing protocols, including IP, IPX, AppleTalk II, DECnet IV, SR bridging, XNS, RIP, and PPP. Ethernet, 4-Mbps and 16-Mbps Token-Ring, T1, X.25, and FDDI networks are supported. And OSPF support is coming soon.

Probably the most important attribute of all is NSC's ownership of the 66xx series; there is always the hope that this router line, which originated with Vitalink, will eventually be brought up to the level of NSC's other products. The merger certainly has the potential to bring forth excellent products.

There are 18 routers in the 66xx series. The 6607 is a good choice for Ethernet networks; it has two Ethernet ports and one WAN port along with an AMD29005 single processor with 2.5MB of shared memory for buffer and protocol support. It had excellent IP routing and bridging performance, moving 90 percent of Ethernet's theoretical maximum. DECnet and IPX routing were good but far less impressive at 40 percent. Routing across 56-Kbps and T1 links proved



FACT FILE

NSC 6607 Bridge-Router

Network Systems Corp., 2001 Gateway Pl.,
700 West, San Jose, CA 95110;
408-452-8400; fax, 408-452-7631

List price: \$9,950 (with two Ethernet ports and two WAN ports)

Requires: VT100 terminal emulator

In short: The 6607 Bridge-Router's Bridge/Packet Control Facility gives the WAN manager unequalled control over security and network traffic. However, the archaic interface, nonmodular architecture, and poor documentation tarnish the product. The 6607 needs reworking to be viable in this competitive market, but it's certainly not a hopeless case. NSC or Vitalink shops will want to pay close attention to this product's evolution.



ON READER SERVICE CARD

"Recommended."
Jerry Pournelle, Byte, July 1992

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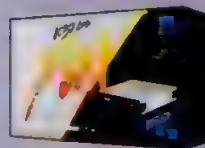
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excellent for IP. Bridging across 56Kbps and T1 was also good at 75 and 80 percent, respectively. Latency was very low.

But getting the 6607's excellent performance is extremely difficult due to a poorly designed interface. Configuration is hampered by wretched documentation, and the main tool for creating and modifying the configuration files resembles the "ed" editor of early Unix. Worse, when you've finally finished editing and compiling your configuration, the *.CFG files are binary-unreadable, making them unviewable. A rudimentary quick configuration may be done using INIT commands, but this is poorly documented.

HIDDEN TREASURES

Like many other aspects of the 6607, the rudiments of good internetwork management are present but are not yet fully realized. Support of SNMP, in particular, suffers from the incomplete technical merger of the two companies. The product has a great deal of MIB II support, but there's no information on it in the documentation. Subprotocol options, such as SAP filters for IPX and interprotocol prioritization, are lacking. Fault monitoring is also outdated; there is no trace tool, and output from the debugger must be sent to NSC for analysis.

But experience counts, and only Proton rivals NSC for experience and market influence. That is most evident in the richness of the 6600's bridging and IP packet routing filtration. These state-of-the-art systems are the culmination of years of combined bridging and IP routing experience. The Bridge Control Facility is an extensive filtering system that provides power and flexibility in establishing host zones of influence (domains) utilizing just the MAC-level address of the originating and target systems. These domains establish security and data-integrity nets around groups of hosts, as well as bidirectional controls on traffic moving to and from the hosts.

The elegance of NSC's high-level filtering becomes apparent when employing the 6607's IP Packet Control Facility. No fewer than five levels of filtering are available—two filters each for both the input and output interfaces and another that is internal to IP itself. The potential combination of filters allows network

administrators to restrict routing processes even by type of application. Thousands of rule-specified processes can be restricted or allowed via the PCF. A powerful and indispensable tool for security, integrity, and bandwidth management, the PCF is a refined and mature filtering system, unsurpassed in the industry.

TROUBLES

The many features of the NSC 6607 are obscured by poor documentation. Errors abound; such blunders as missing commands in sample software configuration files, incorrect statements, and poor cross-referencing to vital information make configuration setup a hazardous proposition and make relying on the documentation a waste of time. Context-sensitive help is rudimentary; typing a question mark (or two consecutive question marks) supplies

some information, but truly useful information such as default parameters and key-word information is not available.

But once again, the well-established organization behind the product compensates, at least in part, for these shortcomings. NSC's large and well-trained cadre of engineers and service personnel

provides technical support for users.

With NSC's guidance and development, the 66xx series may yet feature a viable product. The filtering capabilities and wide range of supported protocols and network interfaces serve as a reminder

that NSC is a company to be reckoned with, but the 66xx series does not advance its reputation. Shops already using NSC or Vitalink products may wish to look this router over, but most others should hold out for its inevitable revamping.

SUITABILITY TO TASK				
NSC 6607 Bridge-Router				
	Good	Fair	Poor	Very Poor
Flexibility	●	●	●	○
Documentation and support	●	●	●	○
Basic configuration	●	●	○	○
Advanced configuration	●	●	●	○
SNMP management	●	●	●	○
Console management	●	●	○	○

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MARCH 30, 1993 PC MAGAZINE 263

CIRCLE 213 ON READER SERVICE CARD

Novell Inc.

Novell MultiProtocol Router, Version 2.0

BY ROBERT LIPSCHUTZ

Is Novell trying to sell you the shirt off your back, sand in the desert, mud in March? After all, NetWare 3.11 already contains routing capabilities, and NetWare 4.0 promises more. You may ask why you need to buy the Novell MultiProtocol Router (MPR), Version 2.0, when NetWare 3.11 already contains a router. It's a good question, but Novell's expanded protocol and hardware support for the MPR makes for a good answer.

With the MPR, Novell has expanded the features of the device that comes with NetWare 3.11. The main differences include OSI and SNMP support, along with a new configuration menu. Otherwise, the router, which runs as a NetWare Loadable Module (NLM) on Runtime Novell, a one-user version of NetWare

3.11, is similar to the router contained in NetWare 3.11. The MPR is an obvious choice for Novell's IPX networks, though it would be out of place in IP environments. The product offers no support for DECnet Phase IV or, more important, for bridging. This means that unless packets can be routed, they cannot be passed. This limitation clearly emphasizes the recommendation above: If your network is primarily running NetWare traffic, the MPR is a great choice; but if the network must handle many other protocols as well, look elsewhere.

If you have more than one network interface card in a NetWare 3.11 server, you have already used a Novell routing product. The MPR adds a few nice features: a great configuration utility, OSI and SNMP support, an enhanced SAP fil-

ter, and network protocol stacks. The router requires a 386 or 486 processor with 8MB of RAM, and Novell suggests using an Extended Industry Standard Architecture (EISA) or Micro Channel architecture (MCA) bus for high performance. Novell also recommends that you install the router on a dedicated PC, though it would be best to use a Novell-certified PC for this task. Because the device can use any ODI-compliant card, LocalTalk and ARCnet networks may join the group of LANs connected to the router.

PERFORMANCE

Performance may be increased by using Novell's PACKETBURST.NLM and LIPX.NLM. Although the PACKETBURST.NLM is not included in Version 2.0, it was available in Version 1.0 and

SUITABILITY TO TASK				
Novell MultiProtocol Router				
	POOR	FAIR	GOOD	EXCELLENT
Flexibility	☒	☒	☒	☐
Documentation and support	☒	☒	☒	☐
Basic configuration	☒	☒	☒	☐
Advanced configuration	☒	☐	☐	☐
SNMP management	☒	☒	☐	☐
Console management	☒	☒	☒	☒

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will be in NetWare 4.0. It lets IPX use a sliding-window acknowledgment scheme that improves performance, especially over wide-area links. This is especially important because IPX packets normally need an acknowledgment for each packet sent—a requirement that can really slow down communications.

The second file, LIPX.NLM, allows NetWare to send packets larger than 576 bytes to other networks. Because IPX cannot be fragmented, Novell normally sets the maximum packet size to 576 bytes, a size that Ethernet and Token-Ring can handle. With LIPX.NLM, the maximum packet size is 4K. Both PACKETBURST.NLM and LIPX.NLM are currently being rewritten by Novell to eliminate bugs.

INSTALLATION

The router installation follows standard NetWare procedures, but Novell has added a network configuration utility menu called INETCFG. This NLM supersedes the load and bind commands in AUTOEXEC.NCF. Choices made from

menus are translated into the appropriate command line. You choose the network interface card you will be using and the network protocols you would like to bind to this card. The package then completes

Novell's MultiProtocol Router, Version 2.0, expands on the features of the router that comes with NetWare 3.11.

the configuration process. This utility also allows the manager to check the console log to view the messages given at start-up, thus easing the process of troubleshooting the router. INETCFG.NLM will also ship with NetWare 4.0.

More advanced configuration is handled through the package's menu structure. Typically, the advanced features are listed together with the basic fea-

tures. Somewhat useful context-sensitive on-line help is available.

Filtering is good but uneven. For example, the unit does not support OSPF for IP, and has no AppleTalk, IP, or IPX traffic filtering non sequitur alert, at least without a transition. The device does have IPX SAP filtering, which allows the network administrator to determine which SAP devices may advertise their services across a router. You may also use the SAP filtering to restrict access to users or groups, much as the HP Router ER can group access. If, for instance, you want only your payroll department to have access to a remote server, create a group and give access to this group only.

MANAGEMENT

Novell claims that it offers full MIB-II support for its router, though we observed MIB-II support only for the systems, interfaces, and SNMP portions. This was accomplished through HP OpenView. Novell relies on the network interface card vendors to provide SNMP

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Novell MultiProtocol Router, Version 2.0

Novell Inc., Internetworking Products Division, 2180 Fortune Dr., San Jose, CA 95131; 800-638-9273, 801-429-7000

List price: \$2,490 (with Netware WAN Links)

Requires: 386- or 486-based PC, 8MB RAM, 40MB hard disk, high-density floppy drive, ODI-compatible network-interface cards certified for NetWare 3.11, DOS 3.1 or later, or DR-DOS 6.0 or later. NetWare WAN Links requires the Novell Synchronous/+ adapter board.

In short: The Novell MultiProtocol Router is essentially an enhanced runtime version of the routing program that is included in NetWare 3.11. It has the look and feel of the familiar network package. Novell has added a nifty configuration utility that takes the frustration out of installation. The router supports all network types, including ARCnet and LocalTalk, making it especially appropriate for moderate-size networks utilizing both PCs and Macintoshes. The router can be managed through standard interfaces, such as RCONSOLE, SNMP, and Telnet.



support for the physical media.

All router management is done at the management console. Commands may be typed at the standard colon prompt, or NLMs may be used to access management tools. RCONSOLE, ACONSOLE, XCONSOLE, Telnet, and FTP may be used with the router. RCONSOLE allows a workstation on the network to access the router console. ACONSOLE allows modem access to the router console, while XCONSOLE gives a VT terminal-emulation mode or an X Window System interface the same access. Password protection is provided for RCONSOLE, ACONSOLE, and XCONSOLE sessions.

Several NLMs are available for net-

work management, including INETCFG, MONITOR, TCPCON, and ATCON. INETCFG, as previously discussed, allows the configuration of the interface boards and protocol parameters. INETCFG also allows you to view console messages created as NetWare is loaded. These messages also supply useful information on the status of your configured system. NetWare users are familiar with MONITOR, which shows information about CPU utilization, memory usage, and network-interface-card statistics. TCPCON and ATCON provide TCP/IP and AppleTalk information, respectively.

Novell is working on a new routing protocol for IPX called NetWare Link Services Protocol (NLSP). Like OSPF, NLSP is a link-state protocol that generates much less traffic overhead on your network. NLSP will be available for Novell routers as an NLM, and specifications will also be made available to third-party routers.

Novell's documentation includes a single-page Quick Path Guide reference, which clearly shows all steps necessary for installation and configuration. In general, Novell has finely tuned its router to the needs of an all-NetWare shop. If your network mainly needs to route IPX, this is your router. If you have a multiprotocol environment that includes IP, you'll already be looking elsewhere.

Proteon Inc.

Proteon ProNet DNX-300m

BY ROBERT LIPSCHUTZ

Certainly, the Proteon ProNet DNX-300m's variety of supported protocols ensures a great deal of flexibility for small remote nets. It's one of the few available routers to support VINES networks, and SNA is also supported through IP encapsulation. It even makes allowances for routing any nonroutable protocol through its Adaptive Source Routing Transparent Bridging facility. And Proteon's excellent private MIB also enhances management capability. Best of all, it's inexpensive. But the unit is crippled by a poor management interface and unfriendly on-line help.

The high-end CNX-500 router, which

has FDDI support and three communications slots, is the central router in Proteon's product line. The \$4,995 Proteon ProNet DNX-300m that we tested has an 80386 processor with 2MB of main memory along with 512K of buffer RAM. The DNX-300m has room for only one communications card, which can have either two Ethernet ports and two Token-Ring ports, one Ethernet port and one Token-

SUITABILITY TO TASK

Proteon ProNet DNX-300m

	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	●	●
Documentation and support	●	●	●	○
Basic configuration	●	●	●	●
Advanced configuration	●	●	○	○
SNMP management	●	●	●	●
Console management	●	●	●	○

Ring port, or one LAN port with two WAN ports. All data moves directly to the CPU through a shared-memory bus. Proteon builds in an upgrade path by making these cards compatible with its Series 90 Intelligent Network Concentrator.

The DNX-300m was an uneven but generally acceptable performer, passing packets at less than the recommended rate for IP, IPX, and bridging on Ethernet LANs. On the 56-Kbps WAN, IP was excellent and bridging was acceptable. Bridging degraded a bit when connecting to a T1 link, and IP routing was good, dropping from 100 percent on the 56-Kbps link to 80 percent on the T1 link. Token-Ring performance was slightly better for IP, routing 30 percent of Token-Ring's theoretical maximum. Source route bridging was also at 30 percent. IPX routing was poor at 10 percent of theoretical maximum. The performance on the Token-Ring network with the 56-Kbps link was perfect, since the routing moved 100 percent of the maximum Token-Ring frames on IP, IPX, and source route bridging. The T1 link performance dropped to 70 percent for IP and 60 percent for IPX and source route bridging.

A few hardware niceties ease installation. The DNX-300m has both AUI and RJ-45 connectors, so transceivers are not

required for 10BaseT networks. The router automatically senses which connector type you are using. All ports on the router are well marked. Two lights indicate power and router traffic.

For our testing, we configured the DNX-300m to route AppleTalk, IP, and IPX over its two Ethernet ports. Proteon's Quick Configuration option eases installation for novices by walking them through the parameters required to get started. When selected, this option is automatically started the first time you boot the router, and it can be entered at any time by typing "qconfig" at a router command prompt. Unfortunately, AppleTalk is not included in the Quick Configuration setup screens, so a glimpse into the regular configuration screens is required.

The glimpse reveals the ugly side of the DNX-300m: the configuration editor's unintuitive command line interface. All advanced configuration requires the use of this configuration editor, which often uses long commands entered at a prompt. The editor allows you to communicate with the individual processes in the router. Help with command syntax, for

example, is obtained by typing the command you would like to know more about, followed by a question mark. This shows only the acceptable arguments for the command.

The router supports what Proteon calls Adaptive Source Routing Transparent (ASRT) bridging. This will bridge all traffic that can't be routed. *Adaptive* means, in this case, that this bridging fea-

ture is backwardly compatible with older Proteon bridges that perform strictly source routing, or strictly transparent bridging. Proteon offers OSPF for IP, in case you're planning this move in the future. Extensive filtering may be done for IP and IPX, but no filtering is available for AppleTalk. The filtering command line interface is straightforward and flexible, allowing filtering by network number



FACT FILE

Proteon ProNet DNX-300m

Proteon Inc., Nine Technology Dr.,
Westborough, MA 01581; 800-545-7464,
508-898-2800; fax, 508-366-8901

List price: \$4,995 (with two Ethernet ports and 2 5MB RAM)

Requirements: None

In short: The Proteon ProNet DNX-300m allows three port connections, making it suitable only for small remote sites. It offers the VINES and SNA protocols as well as more common varieties. If you need to route VINES, the DNX 300m is one of the few solutions

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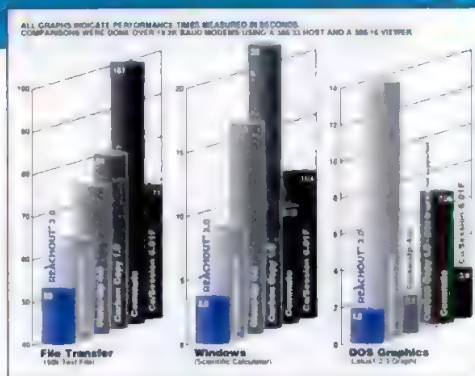
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Back-UPS 600	Heavily configured systems, CAD/CAM workstations	\$449	\$399
Back-UPS 900	Multiple systems, longer runtime applications		\$599
Back-UPS 1250	Multiple systems, LAN hubs, small minis, telecom equipment		\$799

and socket range for IPX, and network/mask, protocol, and port for IP.

PRIVATELY MANAGED

The DNX-300m supports MIB II as well as a private MIB. The private MIB contains a programmable event logger and trap manager, which gives the network manager a powerful tool for network management, as well as such useful things as objects that will tell you what type of connector is on a serial port and the Internet address of the default gateway for the router. MIB II alone is not enough to manage a router fully, but Proteon's private MIB takes SNMP closer to being a viable management alternative. As with many private MIBs, the ASN-compliant ASCII file produced errors when compiled using HP OpenView. A few edits of the file allowed subsequent error-free compiling. Proteon said that it had not compiled the MIB using HP OpenView.

The DNX-300m may be managed through an attached computer running VT-100 emulation, a modem attached through the console port, or a Telnet session. Monitoring can be done through the router's console monitor. Typing "configuration" here shows which protocols are enabled and the state of each network port. Further information may be obtained by entering protocol-specific sections. Here, you may view packet statistics, ping or traceroute an IP station, view the routing tables, or view the interface addresses. No AppleTalk echo was available, and we were not able to view statistics by specific protocol; for example, the number of IPX packets serviced by the router since boot.

The two-manual documentation is mercifully indexed as one volume. In addition, quick-reference cards are provided for each protocol, but we found some irritating errors in the cards as well as in the master index. If the documentation doesn't help you, call Proteon's free technical phone support or take advantage of its free bulletin board access. Not everyone in its tech support group is a router expert, but you will normally get a call back the same day. For more in-depth support, Proteon has a variety of training programs and on-site contract options.

If all configuration tasks were per-

formed through the quick configuration program, the DNX-300m would be an excellent choice for a remote site router. But the quick configuration program lacks AppleTalk, and the editor is incoherent and archaic. If that's no problem for you, the low price and Proteon's reputation may well justify the trouble.

3Com Corp.

NETBuilder II

BY ROBERT LIPSCHUTZ

3Com has the kind of hardware network gurus like. Hot-swappable communication boards, a modular management board, and multiple LED status lights give it much of the functionality of the Xyplex unit to which we gave an Honorable Mention. But 3Com's NETBuilder II has an unpleasant management interface and extremely difficult filter configuration. Improvement in those areas could lift this unit to the heights; for now, it's a solid but somewhat pricey choice.

The NETBuilder II, a central router, comes in two models, with four and eight communications slots. Its networking repertoire includes Ethernet, FDDI, and Token-Ring. Excellent protocol support gives the router flexibility, and planned SNA support and other IBM-centric features promise to expand that base. The combination of protocols and interface support makes the NETBuilder II a strong force in the router market.

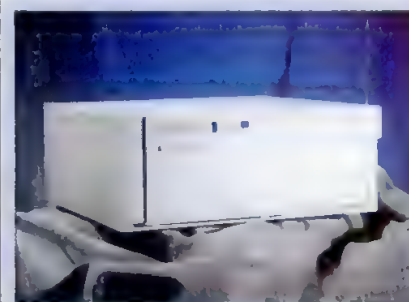
This sort of power isn't cheap. We tested the 8-slot chassis, which along with the Communications Engine Card (CEC, a management module that houses the CPU and memory) costs \$10,495. The software with X.25, frame relay, and SMDS support costs \$1,500 more. Throw in interface cards at \$1,125 for Ethernet, \$2,995 for Token-Ring, \$1,425 for WAN, and \$7,500 for FDDI and you have everything you need. You'll struggle with the user interface, but no more than you would with almost any of the routers we saw. Price aside, the four-slot router is a good choice for a remote site, and the eight-port router a good choice to serve as your company's central router.

3Com, like Xyplex, uses customer-installable hot-swappable communications boards. The cards are not com-

SUITABILITY TO TASK				
NETBuilder II				
	POOR	FAIR	GOOD	EXCELLENT
Flexibility	●	●	●	○
Documentation and support	●	●	●	○
Basic configuration	●	●	○	○
Advanced configuration	●	●	●	○
SNMP management	●	●	●	○
Console management	●	●	●	●

pletely hot-swappable though; you must first disable the path through the management software, lest you erase its configuration. Additionally, only like boards may be swapped.

3Com uses the AMD 29000 RISC processor and Application Specific Integrated Circuits (ASICs). All slots are on one 800-Mbps bus with 12MB of RAM.



FACT FILE

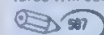
NETBuilder II

3Com Corp., 5400 Bayfront Plaza, Santa Clara, CA 95052-8145; 800-638-3266, 408-764-5000; fax, 408-764-5001

List price: \$11,995 (eight-slot chassis with software and CEC (Communications Engine Card). One-port Ethernet card, \$1,125, one-port WAN card, \$1,425; one-port Token-Ring card, \$2,995, one-port FDDI card, \$7,500. Four-slot chassis with software and CEC, \$9,495

Requirements: None

In short: 3Com's hardware is unequalled, its powerful software includes support for all common network protocols including, by late 1993, SNA. However, an ungainly and poorly designed user interface tarnishes the package. This router is too expensive to be practical for a small, remote site, but it is highly recommended for larger sites, where its modularity and powerful features will certainly be utilized



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Firmware is loaded on Flash PROM on boot-up, and software is updated via disk. This is not as convenient as FTP downloads across a network would be, but it does beat using code on ROM chips, which must be removed for upgrading.

3Com ships the NETBuilder II chassis separately from its interface boards, which easily pop into their slots. The CEC also fits in a modular slot, making it easily upgradable. Any VT-100-compatible terminal attached to the console port serves as a configuration platform.

The NETBuilder II can be configured either through a command-line prompt or through 3Com's menuing system. Though both are difficult to use, the menuing system is somewhat easier, if unnecessarily convoluted. Menu choices are grouped illogically.

PERFORMANCE

As a central router, the NETBuilder II offers low latency and very good overall performance. On the single stream Ethernet-to-Ethernet version of the Throughput test, the NETBuilder II routed DECnet, IP, and IPX packets at 99 percent of theoretical bandwidth. Bridging was equally impressive. OSI routing was lower at 36 percent of Ethernet's theoretical bandwidth.

With four streams, performance declined. Bridging and IP routing were still fine, however. DECnet and IPX performance was good; the NETBuilder II routed both protocols at 60 percent of theoretical bandwidth. OSI routing dropped to 30 percent of theoretical bandwidth. Latency for the NETBuilder II is low.

FDDI performance ranged only slightly. When routing IP, the device performed acceptably, handling 33 percent of Ethernet's theoretical bandwidth. Bridging was only slightly better, at 36 percent of theoretical bandwidth.

MANAGEMENT

3Com has added translation bridging for all protocols except AppleTalk. Although no bridge filtering exists, the NETBuilder II allows flexible (but complicated) router filtering for AppleTalk, IP, and IPX. The router has Classes of Service masks, which enable the router administrator to prioritize specified traf-

fic, right down to the application level, over a WAN port.

3Com takes SNMP seriously, and its support allows thorough router control. 3Com supports all SNMP MIB II variables and markets its own SNMP management station, the ViewBuilder/UNIX, which runs under SunNet Manager. 3Com also supports OSPF and SMDS.

Management support is fully functional, either by protocol or by port. The router chassis even has a large collection of useful LED status lights for direct monitoring of its condition. Whether through a VT terminal, through a modem, or through a Telnet session, much of the 3Com console management may be done from the main prompt with show statements. Among other things, managers may get port-by-port reports on IPX packet routing, including information on packets received, forwarded, and discarded; they may also manage protocol configurations. The router supports ping, traceroutes, and AppleTalk pings. 3Com has a diagnostic port on its chassis, which allows a 3Com engineer to systematically look at your router when problems arise. 3Com claims that this port allows faster troubleshooting of software bugs.

LOOKING AHEAD

3Com recently introduced boundary routing, a software-implemented enhancement that, coupled with changes in network design, aims to make remote routers easier to configure and install. Boundary routing allows the central router to make complicated routing decisions. The remote routers function like bridges but with a bit more intelligence. With decision-making tasks transferred to the central router, remote-site router installation becomes easier.

3Com has announced a plan for adding support for IBM networks. The first stage, Token-Ring support, has already come to pass. SDLC conversion/tunneling and APPN support are slated to appear later this year.

The product comes with good documentation, but it lacks detailed information on such topics as protocols. It does provide a list of common acronyms. In case of trouble, tech support is available through a toll-free number, on CompuServe, and on 3Com's BBS.

3Com's router provides excellent hardware and powerful but poorly designed software. Its strong filtering is also obscured by its interface. With some modifications, the NETBuilder could be first-rate. Presently, it's a good central router, one that you should consider for your multiprotocol environment.

Xyplex Inc.

Network 9000

Intra-Networking Hub

BY GEORGE PORNARAS

Just when we were getting used to self-contained collapsed-backbone routers, Xyplex turns the market upside down with its Network 9000 Intra-Networking Hub. The Network 9000 uses a midplane architecture, giving it great configuration flexibility and lots of processing functionality; this architecture also provides the reliability and manageability users have come to expect from the fast, stable, inexpensive collapsed-backbone routers. Its stellar performance on our performance tests makes this product highly attractive to any multiprotocol shop.

The I/O cards are inserted into the midplane from the back, while the processor cards are inserted from the front. The unique midplane itself consists of

SUITABILITY TO TASK

Network 9000 Intra-Networking Hub

	POOR	FAIR	GOOD	EXCELLENT
Flexibility				
Documentation and support				
Basic configuration				
Advanced configuration				
SNMP management				
Console management				

three Ethernet, four Token-Ring, and two FDDI ports, each of which is an IEEE-standard bus. A tenth port houses the proprietary management bus, which allows the Network 9000 to use out-of-band management. This technique eliminates collisions between moving packets and internal router-management information. Out-of-band management usu-

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ally appears only in central routers; of the other products we saw for this story, only the Cisco AGS+/4 and DECnis had this feature.

The midplane is constructed to include ATM ports when I/O cards supporting that protocol become available. There are two routers available in the 9000 series: The 5-slot unit, which actually supports 5 I/O cards and 5 processor cards, can accommodate bridge-routing over 96 10BaseT or full 6-wire RS-232C terminal-to-server connections, or 20 bridge-router LAN or 20 T1/E1 V.35 WAN port connections, or some combination of these bridge-routing connections. The 14-slot model, which supports 28 cards, has potential for a phenomenal 312 ports for the terminal/host side and 56 ports for the LAN/WAN side.

The midplane architecture ensures that swapping I/O and bridge-routing configurations does not entail replacing your router's interface and board. And to support those configurations, the Network 9000 boasts a great deal of processor and memory power. Each slot can accept a Motorola 68040/25 processor card with 20MB of flash EEPROM and 16MB of static RAM. Additionally, the Network 9000 has the potential for added chassis RAM or an I/O-module ASIC processor through Motorola HC-11 processors. The midplane also accepts Xyplex's old MaxServer boards, thus making the product backward-compatible. Best of all, the modules are all hot-swappable and have automatic reconfiguration capabilities.

The Network 9000 is a strong Ethernet peripheral router, and its test performance was excellent. It bridged and routed 99 percent of the maximum number of DECnet packets. IP performance was slightly lower, at 85 percent, but both were still impressive. When connecting to 56-kilobit-per-second and T1 links, its performance was perfect, turning in 100 percent of the maximum number of IP packets. Bridging performance averaged 80 percent for the 56-Kbps link and 85 percent for the T1 link. Its latency was very low.

The Xyplex user interface is derived from the Digital world and shows a definite bias toward the VMS command line structure. On-line help is available by

typing a command and a question mark. The interface will also give suggestions when commands are typed incorrectly.

The Network 9000 supports a fine selection of protocols, including IP, IPX, AppleTalk II, DECnet IV, RIP, EGP, PPP, X.25, HDLC, and frame relay. Many of the most important network interfaces such as Ethernet, V.35, RS-423, and X.21 are also supported. More seriously, although the buses support Token-Ring and FDDI, cards for those ports will not be available until later this year. The absence of those cards keeps this otherwise qualified package out of the central-router category.

All that heavy-duty hardware and protocol power is supported by feature-rich management and fault-tolerance capabilities, which add immeasurably to the manager's ability to monitor and maintain this unit. The unit has multiple layers of filtering, which range from complex

bridge filters to separate AppleTalk, IP, and IPX filters and a three-level protocol priority queuing scheme to keep time-sensitive DECnet packet traffic moving. However, it has neither the BCF/PCF capabilities of the NSC 66xx series nor the "dial-on-demand routing" scheme from Cisco Systems.

The Network 9000 has redundant, SNMP-managed power supplies and fans, as well as auto-reconfiguration, features that are essential to transaction-based networking systems. With redundant SNMP monitoring, a defective power server will cause an SNMP alert without shutting down the entire router. The other devices will continue to operate and give system SNMP information. Additionally, the midplane's bus flexibility, which lets the user choose the processor-I/O route for transferring information on the midplane, adds reliability and fault-tolerance if configured redundantly.

MIB II is fully supported, as are the Kerberos security and authentication standards for SNMP. On-board Kerberos support, which we saw only in the Xyplex router, allows reliable and secure remote system management using industry-standard SNMP management stations such as Sun's SunNet Manager, IBM's NetView 6000, or Lexcel's Lance, for which Xyplex's ControlPoint management software modules were written. This is a truly fault-tolerant system.

The documentation is showing signs of the transition between the 9000 line and the earlier 6700 series, and stands in need of a thorough rewrite. The release note pages are starting to outnumber those of the original document, and contradiction and repetition are rampant. On the brighter side, Xyplex's warranty, which lasts three years, is the longest in the industry.

In some ways, this product seems almost too powerful to be a peripheral router; the Network 9000 provides the kind of performance and protocol support that approach central-router capabilities. Without OSPF and without Token-Ring and FDDI cards, it's not ready to be your central router, but you can buy the Network 9000 with confidence that you've chosen a dependable and excellent peripheral router. □



FACT FILE

Network 9000 Intra-Networking Hub

Xyplex Inc., 330 Codman Hill Rd.,
Boxborough, MA 01719-1708; 800-338-
5316, 508-264-9900; fax, 508-264-9930

List price: \$9,635

Requires: VT100 terminal emulator.

In short: The Network 9000 Intra-Networking Hub is the most modular, fault-tolerant bridging-router tested. All its components are managed by SNMP and are self-reconfiguring when replaced. The unit has numerous processor and I/O module slots and a full set of protocols. It can serve as either a 10BaseT or terminal server concentrator as well as a bridging/router. The Network 9000 is highly recommended for peripheral bridge-routing; only a lack of Token-Ring cards for this product keeps us from recommending it as a central router as well.

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PROFESSIONAL ILLUSTRATION

In Pursuit of Truth

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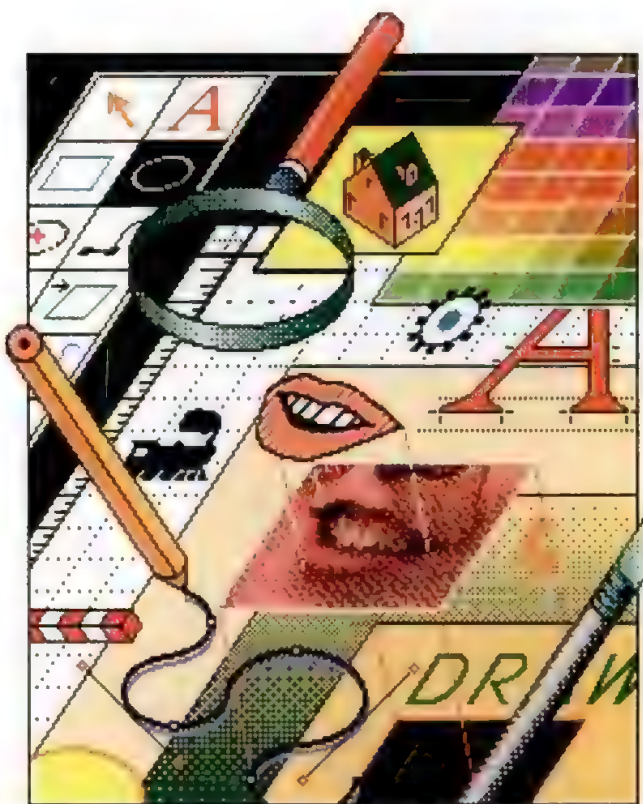
And Beauty

For professional illustrators, one size does not fit all. From the technician detailing the inner workings of a hard disk to the artist depicting the beauty of an inner landscape, success or failure rides on the quality of the tools available. Accepting the limitations of your illustration tools—always an alternative and frequently a necessity—can hobble your creative vision.

Any single product may fill most of your design needs, but there are a variety of reasons why you might purchase a second—or even a third—package for occasional special-purpose tasks. A product such as Corel-

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by James Karney



EDITORS' CHOICE

- Adobe Illustrator
- CorelDRAW

DRAW provides advanced tools for working with type and creating special effects. At the other end of the spectrum, Gold Disk's Professional Draw offers a broad range of object snaps and CAD-like ways to draw objects; for instance, it allows you to create an arc by specifying three points, the center plus two points, or the center, radius, and angle. Professional Draw takes more time and energy to master than most of the other products do, however. Thus, you might wish to create individual elements of an illustration in one product and bring them into another to complete the design.

The professional illustrators served by these packages aren't necessarily professional artists. They may only occasionally need to create sophisticated images—a quick color slide, a simple ad, a short brochure, or a certificate of appreciation—or may have decided to take advantage of a competitive upgrade in order to get a power tool at screwdriver prices. Furthermore, though it takes some time to learn all of a program's features, you don't have to be a master to perform basic tasks with any of these products. Most of these packages also offer clip-art and symbol libraries, which illustrators can use as a jumping off point for their drawings. Arts & Letters Graphics Editor, which can be used to create some very sophisticated and attractive illustrations, is nonetheless almost entirely symbol-based, and it lacks much in the way of traditional drawing tools.

Third-party clip-art libraries, such as those available from 3G Graphics (Edmonds, Washington; 206-774-3518) and a host of other companies, can also be used to augment your package's supply. When choosing a library, pick one that offers files in either the native format of your package—ArtRight offers its art in CorelDRAW's .CDR, for example—or editable EPS. Adobe Illustrator's .AI EPS format has considerable support and is probably the most robust choice for both clip art and file interchange between packages.

Similarly, a growing number of packages are supporting Micrografx's .DRW format. Some of these products, such as CorelDRAW and Designer, offer OLE support as well, which makes sense if

You can create attractive, high-quality illustrations with any of these professional illustration packages; thankfully, competitive street-pricing strategies have made it possible for you to stock your shelves with more than one product.

As Macintosh users have known for years, Adobe Illustrator (\$695) is a fine product for artistic illustration; the program has excellent text handling, and its drawing tools are especially fluid. And if you require bulletproof PostScript printing and great screen-to-printer color matching, this is without question the product that you need. On the downside, Adobe Illustrator is hard to learn, and it has few built-in special effects.

CorelDRAW represents the flip side of Adobe Illustrator. Abundant special effects and a usable interface make this product a good artistic illustration tool; extras such as image-editing and charting utilities make this \$595 package a great buy. Although you can certainly get good PostScript output from CorelDRAW, professionals who require more control over their output may hesitate over the program's inability to work with PPD's (PostScript printer description files)

as well as its lack of calibration.

Aldus FreeHand (\$595) deserves an honorable mention for its fluid drawing tools, including powerful pattern functions, excellent layer handling, and the ability to save object styles. The program's paragraph text and bitmap handling need some work, however.

Micrografx's Designer (\$695) was and still remains a strong program for both technical and artistic illustration, but it needs updating; we look forward to the forthcoming release. Gold Disk's Professional Draw (\$595) has some sophisticated technical illustration tools, but interface quirks and the inability to edit across layers hamper its usability.

The lack of drawing tools in Arts & Letters Graphics Editor (\$695), from Computer Support Corp., deprives it of the flexibility necessary for professional work. The forthcoming update should do much to make this product competitive.

your illustrations need frequent updating. And there's always the Windows Clipboard; you may lose important information when transferring complex graphics this way, however.

POWER TO THE PROS

Despite their diverse specialties, all professional illustration packages should still offer a common set of capabilities in order to facilitate the creation of complex drawings. These capabilities include advanced type handling and text handling—most important, support for nonproprietary scalable font formats such as TrueType or Type 1. Some form of object management—either the ability to lock

and hide objects or the ability to place them on different layers—is essential for managing drawings with large numbers of objects. Support for 24-bit color mixing, for either spot or process color output, as well as the ability to import and export a variety of file formats (at the very least, EPS, .PCX, and TIFF), allows a program to produce high-quality images and to interact more efficiently with a variety of other applications, including desktop publishing packages.

Autotracing, included either as part of the package or in a separate utility, allows you to convert a bitmapped image into an editable, resolution-independent drawing. This capability is invaluable for

Illustration Software

incorporating logos into electronic illustrations without having to re-create them. Finally, creating and editing Bezier curves is necessary for constructing sophisticated drawings.

All the products we evaluate here support these core functions; in addition, we only review products that have been upgraded since the last time we visited this category (the October 29, 1991, issue of *PC Magazine*)—or that received an Editors' Choice at that time (CorelDRAW and Designer). The packages—Adobe Illustrator, Aldus FreeHand, Computer Support Corp.'s Arts & Letters Graphics Editor, CorelDRAW, Gold Disk's Professional Draw, and Micrografx's Designer—are all solid performers, capable of producing full-color display ads, annual reports, technical drawings, and other complex projects. They offer sophisticated tools for editing Bezier curves, producing gradient fills, and defining exact colors. Coincidentally, they all run under Microsoft Windows.

The last year has seen many changes in both the quality of the existing products and the market itself. CorelDRAW has been significantly updated; it has an improved interface, better special effects, and enhanced color support. Gone are the old proprietary Corel fonts, replaced by 255 TrueType and Adobe Type 1 typefaces. In an attempt to become an all-in-one graphics utility, Version 3.0 is bundled with third-party paint, chart, and presentation software—all at a lower price. And the current version of Adobe Illustrator offers a huge improvement over the black-and-white-only version of the product we initially saw under Windows a few years ago.

Advanced tools for handling separations, such as trapping, gray-component replacement (GCR), and under-color removal (UCR), are also becoming more common. If you're doing high-end color work and your printer comes with a PPD (PostScript printer description) file—a device profile that helps you get optimal output quality—you probably want a program that can take advantage of it.

Several new players have also entered the high end. Gold Disk is trying to capture part of CorelDRAW's large mainstream user base by offering productivity-enhancing features such as stylesheets

and a button-bar interface. At the same time, Professional Draw is also oriented toward Designer's more technically oriented users. Aldus Corp. has added Aldus FreeHand, which features Macintosh-like pop-up palettes and 99 levels of Undo, to its inventory.

Expect major upgrades, with interesting new features, from the leaders almost every 12 months. This spring will see another newcomer from the Mac, Canvas for Windows, an upgrade of Designer (see the sidebar "Let's Get Technical"), and a new version of Arts & Letters with drawing primitives. A new version of CorelDRAW is expected by summer.

THE RIGHT PACKAGE

Buying a high-end illustration program is not as straightforward as choosing a hard disk. You need to know what kind of work it must be able to do, what your skill level is (or how much effort you're willing to put into learning), and what kind of hardware you need to run it.

While all the products will work on a 386-based machine with a VGA board and Microsoft Windows, they all want more. If you are creating simple drawings or you are willing to put up with slow performance, the basic hardware will work.

For serious graphics, however, a 486-based PC with 8MB of RAM (16MB is even better), an accelerated Super VGA card with high-resolution drivers (for reviews of accelerated graphics adapters, see "Accelerators: Bringing Windows Up to Warp Speed" in the January 12, 1993, issue of *PC Magazine*), a 17-inch monitor, a permanent Windows swapfile, and at least a 120MB hard disk is recommended. Add to that a PostScript-compatible printer. If you plan on doing serious color work, a fast 24-bit graphics adapter is also advised but not required.

Our Contributors: GAYLE C. EHRENMAN is a staff editor of *PC Magazine*. LUISA SIMONE is a contributing editor to *PC Magazine*. JAMES KARNEY and PAUL MURPHY are frequent contributors to *PC Magazine*. DANIEL WILL-HARRIS is a freelance writer and graphics consultant. LORI GRUNIN was the associate editor in charge of this story, and JEFF MACE was the project leader.

Another consideration for some is cross-platform compatibility. CorelDRAW and Designer offer both Windows and OS/2 versions (see the sidebar "Two for OS/2"). Users who work with Mac-based service bureaus may appreciate the fact that FreeHand and Illustrator offer native file formats that work on both platforms. Corel has indicated a Mac product is in the works, but no ship date has been given.

Of course, there are less high-powered options when it comes to choosing illustration software than the six products we

*Expect to see all
of the packages
reviewed here continue
to copy features from
each other and from
low-end products.*

tested. Some, like Micrografx's Windows Draw (\$199) and Harvard Draw for Windows (\$249), offer an easy-to-use product with a reduced feature set, although Harvard Draw's capabilities approach these professional packages'. If you hate Windows and don't mind using

orphaned software—or think that \$79.95 for a moderately powerful illustration package is too good a deal to pass up—check out KeyDraw! Plus, the current incarnation of Digital Research's Artline. (For more information about low-cost illustration products, see "Business Illustration: Art for the Masses" in the October 27, 1992, issue of *PC Magazine*.)

There's also a new category of illustration products designed specifically for nonartists and people who need to create diagrammatic illustrations such as flowcharts and organization charts. Aldus IntelliDRAW (\$395), for example, has connecting lines that adjust when you move attached elements, the ability to set master objects (allowing users to make global changes), and a Symmetricon tool that draws matching sides as you work. ShapeWare's Visio (\$299; Seattle, Washington; 206-467-6723) works like an electronic stencil set. You drag and drop ob-

Suitability to Task: Professional Illustration

You can create attractive illustrations with each of these packages, but that doesn't necessarily imply that the packages allow you to do so with equal ease. Each product has tools that make it suited for specific types of drawings.

In order to evaluate these illustration packages, each reviewer performed seven tasks. Three went into the creation of the mock ad for Joe's Pizza seen in the figure.

For the first step, our reviewers duplicated a photograph specifically designed to draw forth each package's strengths (see figure). For instance, creating the tablecloth allowed the reviewers to take advantage of such disparate types of tools as Designer's array capabilities and Aldus FreeHand's strong pattern handling. Similarly, simulating a wood grain in the window frame allowed Arts & Letters Graphics Editor's gradient-fill handling to shine.

The reviewers then designed a label, using the packages' text special-effects tools, to add to the drink bottle. Here, the availability of a warping tool allowed some of the reviewers to "wrap" the label around the bottle for a more realistic appearance. A TIFF image of a logo was imported and auto-traced, using both the bitmap and vector versions on the page. The extremely thin lines, the intertwining of filled and unfilled spaces, and the almost-touching

characters of the logo serve as a good test of an autotracer.

Finally, the reviewers imported and formatted several text blocks of varying lengths to test the packages' paragraph-text handling; they also entered various elements via the keyboard. They chose typefaces and other font

packages' technical-illustration capabilities. For the first exercise, the reviewers created a drawing similar to one you might produce with CAD software: a frontal view of a 3-inch gear. This allowed them to examine each package's ability to work with scale and exact dimensions, to create arrays, to convert text to curves, and to export in .DXF format. While Designer was the only package that could create a radial array, the reviewers found that reusable object styles helped to compensate in the other packages.

To test another type of technical illustration—charting and diagramming—the reviewers produced a relatively complex flowchart with hatch pattern fills, evaluating each of the prod-

ucts for ease of use; the intelligence of the symbol, object, and connector tools; and print quality.

To evaluate output and color quality, we printed the images on an HP DeskJet 500C, an HP

LaserJet III, and a Tektronix Phaser II PXi (a color PostScript printer). We also exported the files in CGM, .DXF, and EPS formats. We analyzed the results for print speed, accuracy, color fidelity, and proper lines and fills.

Certain aspects of an illustration package are important regardless of the task. Important considerations for almost any task include the strength and breadth of the product's basic drawing, editing, and workspace management tools, as well as special effects and fills (such as skewing and gradient fills) that can be applied when drawing objects.

Similarly, ease of use and the quality of the package's documentation, tutorial, and on-line help can make a big difference in a user's productivity, regardless of the breadth of the package's feature set.

Joe's Pizza

Old fashioned taste that keeps up with the times

Joe's Pizza has been around since 1937, and in 54 years our commitment to quality hasn't changed. We're proud that fresh, all natural ingredients make our pizza taste home-made, and old-fashioned.

Even though times change, and so does pizza, a few things we've decided to hold onto. We've stayed in the same place, and we've stayed true to our fresh, hand-made pizza. Our sauce didn't need as much salt. International markets and faster transportation methods mean that we can use the finest ingredients from around the world. We've opened Israeli restaurants, posies, and more from Italy, and extra virgin olive oil from Greece make Joe's Pizza the gourmet's choice.

Until now, if you wanted the best pizza available this side of the Atlantic, you had to visit one of our 25 Pizzeria's located nationwide. But now Joe's Pizzeria is available fresh in the refrigerated section of your grocery store. Drop by for a taste of our Marzano, Sausage and Mushroom, or Garden Vegetable pizzas today. And while you're in the store, try Joe's new line of all-natural spritzers. The Italianissimo flavors include Fragola (Strawberry), Mandorla (almond), and Arancia (orange).

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This example of our artistic illustration test was created in Aldus FreeHand by Luisa Simone and printed on a Tektronix Phaser II PXi; the inset was generated as a transparency by MagiCorp.

attributes and used the packages' page layout tools to integrate each of the elements onto a single page.

The next two tasks evaluated the

SUITABILITY TO TASK

Product Name

	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	○	○	○
Technical illustration	●	●	○	○
Color publishing	●	●	●	○
Color publishing	●	●	●	●

When it comes to specific types of tasks, however, products that behave quite dissimilarly can be equally effective. How you decide which package to use depends on the importance of various features to your illustration, your intended output device, and your illustration habits.

A product's suitability for **artistic illustration** depends on four key factors. First is the flexibility and fluidity of its illustration tools. The quality of its text and type handling is also important. Considerations include the flexibility of the program's text import and alignment options, its control over type specifications such as leading and kerning, the number of font choices it offers, and its ability to create special text effects. Special-effects options—such as extrusion, warping, blending, and perspective—can be powerful tools for expressing an artistic vision. Finally, sophisticated color mixing and palette handling are invaluable for creating a high-quality drawing.

Under **technical illustration**, we rate the package's suitability for precision illustration tasks. The ability to assign exact numeric measurements to elements, the flexibility of rulers, grids, and snap options, and the quality of layering and object controls are primary criteria. Strong duplication tools, such as rectangular and circular arrays, and the ability to save and reuse object attributes also come in handy when creating structured illustrations. We also take into account a program's features for importing CAD drawings (such as the ability to handle dimensioning, create element lists, and import .DXF files).

Under **color publishing**, we rate the program's suitability for producing printed color output of your illustrations. Considerations include the strength of its basic color models, its color PostScript support, and its ability to handle such printing-related tasks as registration marks, spot- and four-color separations, batch printing, and under-color removal.

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jects into place on the page from a palette of job-specific shapes. The objects and connecting lines are "intelligent"—move one and the rest will adjust automatically.

Expect to see all of the packages reviewed here continue to copy features from each other and from low-end products. Corel's "everything in one box" approach already has a low-end look-alike in the GraphicsWorks bundle from Micrografx (\$295), which is based around Windows Draw. If the latest wave of upgrades suits your needs, it may be wise to give in to the temptation. You don't have to abandon an old favorite.

The competitive PC graphics market is good for users. We get better software at lower prices. The power offered by inexpensive 486s operating Windows and OS/2 gives developers a good platform for pushing their feature sets in an effort to gain advantage over their rivals. With all the competitive upgrade programs available, the cost of trying out a new top-of-the-line program is often less than \$100 more than the street price of an entry-level application. That makes it easy to fit the right tool—or tools—to the job.

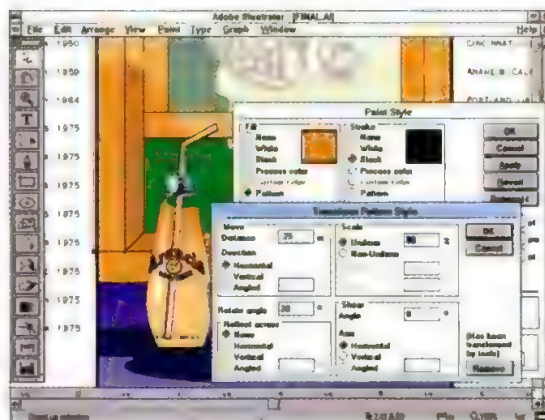
Adobe Systems Inc.

Adobe Illustrator

BY LUISA SIMONE

Adobe Illustrator's virtues are not immediately apparent. This \$695 illustration program doesn't offer fancy special effects. Nor is the program's interface, which primarily consists of 40 different toolbox functions, particularly easy to learn. Even basic features, such as gradient fills and automatic alignment functions, are mysteriously absent. And yet powerful Bezier editing tools, accurate screen previews, and efficient PostScript code make Illustrator a paragon among today's vector drawing programs.

At first, Illustrator's jam-packed, flyout toolbox is intimidating. But nothing beats it for quick access to both drawing and editing tools. Creating the soft silhouette of the soda bottle for our test



The complex patterns of the wood grain are just that—patterns that have been recolored and then rotated, moved, and scaled using Adobe Illustrator's pattern transformation functions.

advertisement was as simple as drawing a rectangle and then inserting smooth curve nodes with the add-anchor-point tool.

In fact, creating all of the outlines for the basic drawing was downright easy, thanks to Illustrator's powerful tools, which all work with either click-and-drag interactivity or dialog-box precision. To create the concentric ellipses that form the plate, we used the centered oval dialog box. Instead of dragging outlines, we just clicked on a central alignment point and entered specific dimensions.

Of course, to complete this picture, we had to fill those outlines with colors and patterns. And here, Illustrator presents a mixed bag of functionality. You can create process colors using a CMYK, RGB, or HSL color model. Best of all, you'll find that Illustrator's process colors not only look good on-screen—they are actually accurate previews of the printed output.

Filling an object with a custom color or a pattern requires a little more work, however. Illustrator ships with 56 predefined patterns and the Pantone, Focoltone, TruMatch, and Toyo Ink color systems. But all of this information is stored in external document files. In order to access patterns or custom colors, you must keep these documents open as you work on your own drawing file.

Ultimately, this approach gives you

more control over your working environment. For example, you can create your own custom color file that functions as a personal palette and contains only the hues you actually use. And Illustrator's insistence on storing patterns as vector drawings means that you can modify the patterns or create your own patterns easily. The complex wood grains of the window frame in our sample illustration are really two patterns that we recolored with woodlike tones and then rotated, moved, and scaled using Illustrator's pattern-transformation functions.

The program does not support true gradients; simulating gradients required that we draw a starting and an ending shape and then use the Blend tool to create transitional objects. This approach isn't as retro as it seems. It gives you a great deal of control over the number of shades (or objects) in a blend and therefore, the size of the resulting file. Increasing the number of transition steps results in a smoother blend, but it also means that you have to manage a larger number of objects.



FACT FILE

Adobe Illustrator, Version 4.01

Adobe Systems Inc., 1585 Charleston Rd., Mountainview, CA 94039; 800-833-6687; fax, 415-961-4810

List price: \$695.

Requires: 386SX-based PC or better, 4MB RAM (8MB recommended), 2.7MB hard disk space (12MB recommended), VGA display or better, DOS 3.3 or later, Microsoft Windows 3.x, mouse.



In short: A tough-to-learn interface and a lack of special effects and gradient fills make Adobe Illustrator, Version 4.01, ill-suited for novices and casual business users. Still, there is some real power here, including sophisticated Bezier editing, accurate screen previews, powerful drawing and editing tools, sophisticated text handling, and advanced masking and blending functions, which should be attractive to professional users.



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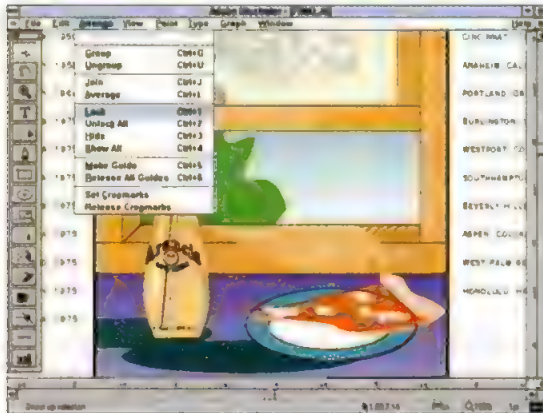
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KUR-0012

COMPLEX PROBLEMS

Illustrator lacks automated alignment functions and robust object management functions. So dealing with a complex drawing that contains lots of objects can be a real chore. Illustrator can create an infinite number of nested groups and lock and hide objects. But selecting objects—even in wireframe mode—is a nightmare if your drawing contains numerous complex blended objects.

During testing, we discovered not just



Adobe Illustrator's Direct-up arrow tool allows you to select and modify an individual outline (such as the plate shown here) that is also part of a larger grouped object.

the power but also the great flexibility of Adobe Illustrator's internal tools and ancillary programs. For example, in the technical illustration, we aligned the teeth of a gear to a 3-inch circle by first drawing the circle and then converting it to a guideline. Illustrator can convert any object into a guide—making it easy to align objects to curved or irregular shapes. The rotation dialog box and step-and-repeat functions made it possible to copy, rotate, and position the gear teeth. And while Illustrator does not contain any associative dimensioning functions, its measurement tool allowed us to determine the true length of the hand-drawn dimension line and then enter the value manually.

Finalizing the layout for the pizza ad was a breeze. Illustrator can wrap text around objects, align text to an irregular path, and even flow text within linked outlines. The paragraph-alignment functions, combined with the kerning and tracking capabilities, made short work of copy fitting and formatting the text. And if you use Illustrator's 18- by 18-inch

pasteboard economically, you can even create spreads or multipage documents.

Illustrator relies on several bundled ancillary programs for essential functions. The package supports only Type 1 fonts (TrueType will be supported in a future version) and requires Adobe Type Manager. If you want to warp an entire word or text phrase by manipulating the object's bounding box, you must use Adobe TypeAlign, because Illustrator does not offer warping functions.

Interestingly, Illustrator's built-in tracing functions did a fine job of producing a clean vector outline from our sample bitmapped logo. But if you trace more complex images, you'll appreciate Adobe Streamline, which can trace color photographs and recognize line patterns and is free to registered Illustrator users.

The fourth ancillary program that ships with Illustrator, Adobe Separator, can turn your Illustrator files into four-color film separations. Among other capabilities, it offers dot-gain compensation and optimized line frequencies.

During testing, we were impressed with both the speed and accuracy with which Illustrator prints. Printouts from our color PostScript printer (a Tektronix Phaser II PXi) exactly matched the screen display. Indeed, the promise of bulletproof PostScript output is one of Illustrator's main selling points.

In the final analysis, Illustrator's lack of special effects makes it less than suitable for casual business users. Its advanced functions, such as masking and blending, are not geared to novices. But, if your design skills make special effects superfluous, you'll find Illustrator's drawing tools to be both powerful and fluid.

Aldus Corp.

Aldus FreeHand

BY LUISA SIMONE

It's easy—too easy—to define Aldus FreeHand only in terms of what the program lacks. This \$595 program boasts no special effects such as warping or per-

SUITABILITY TO TASK

Aldus FreeHand

	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	●	●	○
Technical illustration	●	●	●	○
Color publishing	●	●	●	●

spective à la CorelDRAW. Nor does it offer ancillary programs such as the tracing or separation utilities that ship with Adobe Illustrator. But FreeHand delivers a strong set of drawing tools that rival CorelDRAW for ease of use. The PageMaker-like palettes and streamlined menu structure make FreeHand a program that even business users can master.

FreeHand's seemingly Spartan menu structure belies the real sophistication of the program, where commands often serve double—or even triple—duty. For example, you need know only one command—Join Elements—to connect the end nodes of two different paths or to align text to a curve. FreeHand automatically determines the most appropriate action based on the types of elements you've selected. So if you select a text string and a path, FreeHand aligns the type to the curve. Alternatively, if you se-

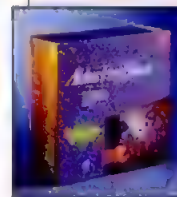
FACT FILE

Aldus FreeHand, Version 3.1

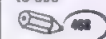
Aldus Corp., 411 First Ave. South,
Seattle, WA 98104-2871; 206-628-2320;
fax, 206-343-3360

List price: \$595

Requires: 286-based PC or better, 2MB RAM (4MB recommended), 5MB hard disk space (16MB recommended), EGA display or better, DOS 3.3 or later, Microsoft Windows 3.x, mouse.



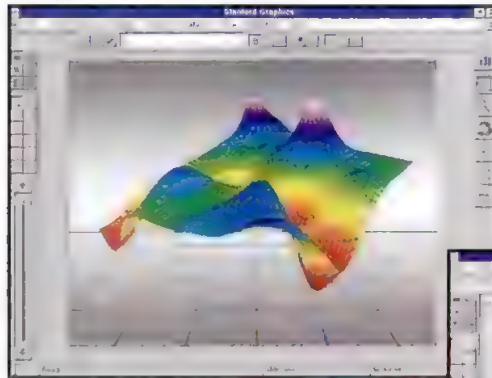
In short: Aldus Corp.'s Aldus FreeHand, Version 3.1, is not the program you should buy if you are looking for an all-in-one solution to your illustration needs. But professional artists will appreciate Aldus FreeHand's masking and patterning functions and strong set of drawing tools, and business users will find that the PageMaker-like palettes and streamlined menu structure make it one of the easiest programs to learn and to use.



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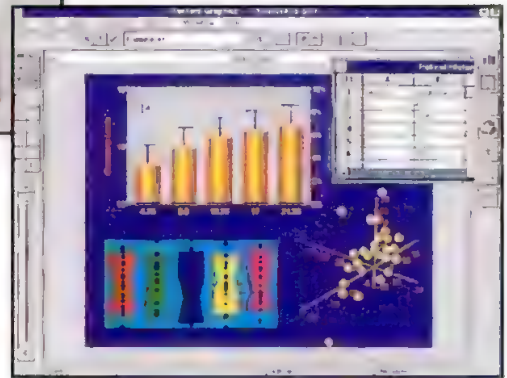
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- PC Magazine
March 1992

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Windows Magazine
November 1992



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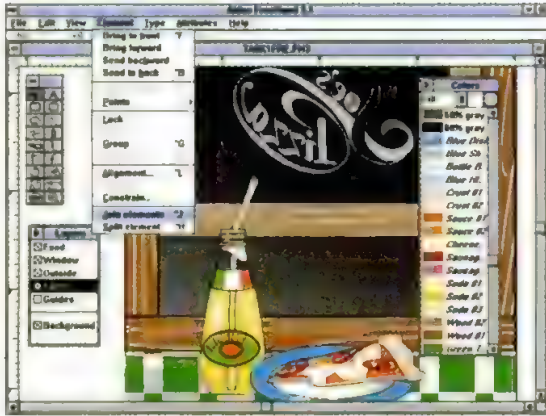
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Illustration Software



In our sample drawing, we used Aldus FreeHand's Join Elements command to create compound objects, connect the nodes of Bezier curves, and align text to a curved path.

lect two open paths (and the end nodes are within snapping distance), FreeHand connects the endpoints to create one path.

We took advantage of FreeHand's masking and custom pattern functions quite a bit during testing. Creating a clipping path (or mask) was the easiest way to clean up the edges of the pizza slice. And repeating pattern tiles made short work of the tablecloth and the wood grain of the window frame. Whatever you copy to the clipboard is available to be pasted into a mask or used as a pattern tile.

All this talk about a simple interface may surprise those users who have tried FreeHand and been intimidated by the complex toolbox and in-your-face drawing paradigm. But once you understand that FreeHand's free-form and Bezier tools create paths—not objects—you can learn this program. Objects created with the rectangle, rounded rectangle, ellipse, and line tools display the familiar Windows handles and can be resized interactively. Paths are in a form suitable for node editing. This, along with the powerful smooth, corner, and connector tools, allows you to modify outlines efficiently. To treat a path like an object, you must group it; to treat an object like a path, you must ungroup it.

FreeHand's functions aren't merely easy to use; they are also intelligently implemented. For example, during the creation of blends or the alignment of text to a path, the relationship between the elements remains dynamic. So it is possible to subselect an element, edit the shapes,

and have FreeHand automatically recalculate the effect.

Even when our tests exceeded FreeHand's capabilities, the program's inherent flexibility allowed us to circumvent the problem. For example, FreeHand's built-in autotracing tool ran out of memory when we tried to trace the entire test logo. Tracing at a lower resolution yielded unsatisfactory results. But tracing only half of the logo and then manually editing the two halves together yielded an extremely accurate trace.

FreeHand gives you a host of different tools with which to manage a complex drawing. With up to 99 levels of undo, creating a FreeHand drawing is almost goofproof. And you can protect your drawing from inadvertent changes with grouping, locking, and layering functions. Simplifying the workspace is as simple as toggling the display of a layer off or dragging a layer to a new position in the Layers palette.

Creating headline or logo text is especially easy with FreeHand's tools. We used the text formatting effects to generate automatic shadows for the display type in our sample ad. Other effects include oblique, outlines only, and zoom (a simulated 3-D effect). FreeHand also produces consistently good results when you are aligning text to a curved path. The Element Info dialog box (which is also used to modify free-form shapes and graphics primitives) lets you skew, rotate,

or maintain the vertical orientation of the text aligned along a path.

MINIMALIST TEXT HANDLING

Unfortunately, the news concerning FreeHand's text capabilities isn't all rosy. FreeHand does not supply warping or perspective functions of any kind; so creating a label that wrapped around the soda bottle was old-fashioned hard work. The program ships with Adobe Type Manager and only 13 Type 1 fonts. In addition, creating a text layout was made

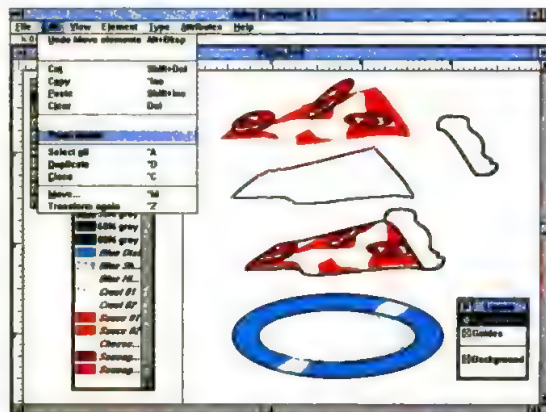
Aldus FreeHand's seemingly Spartan menu structure belies the real sophistication of this illustration program.

more difficult by FreeHand's lack of text import filters, automatic text wraps, and paragraph level formats such as indents or tabs. Most distressing is FreeHand's current level of support for TrueType fonts, which cannot be printed to a PostScript device unless converted to curves.

FreeHand's Styles and Colors palettes are particularly suited to highly formatted drawings, such as the flowchart that was part of our test suite. Using defined styles makes it possible to apply a color, fill pattern, and line style to an object with

one click of the mouse button. And because the style and color palettes remain mapped to the objects in a drawing, you can edit a picture globally by redefining a style or a color.

If you are sending your illustrations to a Linotronic, you'll love FreeHand's control over output. The Colors command in the Preferences dialog box doesn't qualify as true calibration, but its adjustment options can help you to match your screen colors to printed output. FreeHand's use of PPD (PostScript printer description) files,



The unruly ingredients (such as the sausage rounds) are neatly trimmed when the outline of a pizza slice is used as a clipping path with Aldus FreeHand's Paste Inside command.



Adobe Illustrator

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"For professionals, Illustrator 4.0 for Windows is an exceptional do-it-all application..." *InfoWorld*, 1992

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"[Adobe] Illustrator offers the functionality that a mature PC-based illustration market needs: precise drawing tools and bulletproof PostScript output." *PC Magazine*, 1992



Nothing handles the curves better than Adobe Illustrator 4.0 for Windows.



■ Let's Get Technical

Canvas for Windows and Designer offer precision drawing tools.

by James Karney

Two forthcoming products aimed at the technically inclined user offer clues about what the next generation of high-end graphics software will look like: Deneba's Canvas 3.0 for Windows and Micrografx's Designer, Version 4.0. Both bridge the worlds of illustration and CAD applications by providing the ability to create large-scale and very detailed drawings with very precise measurements and to manipulate objects as groups.

They also share a common software architecture; a core graphics engine that allows developers to add new features without reworking existing program code. Canvas has been using this approach on the Mac for some time and offers an application programming interface (API) toolkit so third parties can produce custom tools. For instance, both products offer specialized tools that draw concentric circles and outlines of company logos.

While neither product had reached beta testing at press time, we did see early versions; Canvas was in late alpha, and Designer was in early alpha. Here's a look at what's coming soon.

A FRESH CANVAS

Canvas 3.0 is a bit of a hybrid, providing high-end, technical-drawing tools coupled with built-in, true-color, bitmap-manipulation capabilities. In addition, you'll find everything you're used to finding in a professional drawing package plus tools for drawing parallel lines, user-definable compound objects, and hatch patterns; and programmable Smart Mouse functions, a collection of settings that constrain drawing or movement in relation to the page or other objects. You can also add bitmap frames in a drawing and then use standard paint-style editing tools such as pencils, spray cans, and a lasso.

The same tools can be used to manipulate imported or scanned images.

Learning to use the program may be a bit daunting for the casual user: The program offers a lot of power, but the interface is a bit cumbersome and it takes a bit of practice and searching through the manual to identify the various components. It sports a host of more than 50 specialized tools, many of which can be accessed from on-screen tool palettes or from flyout menus. The program includes tools that draw cubes, arrows, and registration marks. Others produce tables, grids, and stars and draw lines at specific angles. On the plus side, the variety of tools simplifies drawing complex forms, and you can drop tools that you don't want from toolbars and menus or even create a custom desktop.

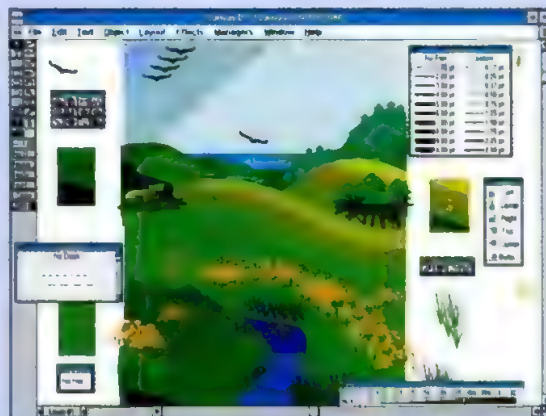
Canvas' text handling rivals that of some low-end desktop publishing programs. You can flow text between frames, add it to and edit it directly on the page, use tabs, apply fractional leading, and kern pairs of letters. A spell-checker is also included. The positioning and dimensioning options exceed that of any PC-based drawing program, letting you, for example, automatically adjust an object to a rule or measure the diameter of several sections of a polygon at once.

The prerelease version we used did not have all the planned color features in place, but the final product is expected to support all the major color models, provide color separations with PostScript printers, and have the ability to trap using both chokes and spreads. Tools like these have wooed Mac users since 1987. Now, Canvas

should find a home on a number of Windows machines in the near future.

A TOTALLY NEW DESIGN

With Version 4.0, Micrografx will be introducing a new interface for Designer that is patterned after the company's Windows Draw product; it



You can add bitmap frames in a Canvas drawing, then use paint-style editing tools such as pencils, spray cans, and a lasso.

will feature a button bar and menus that change options based on the current mode of operation. There will be only one selection tool, and you'll be able to cut and paste between several open drawings. Users who upgrade will discover the ability to undo actions limited only by memory and a file-management utility similar to CorelDRAW's Mosaic, which will include a filter for importing .CDR files.

But the changes are more than just skin deep. The level of precision and drawing-size range have been vastly improved: The smallest unit of measurement is now 0.5 microns (127,000 pixels per inch), and the largest available page size has been enlarged to 300 yards.

Handling objects in drawings will also be much easier. Watch for named styles for objects, multiple master pages, the ability to snap an element

to other objects, and better editing control with Bezier nodes. Sources at the company indicated that the new product will also offer some methods for creating 3-D objects.

Designer will no longer provide (or require) a special PostScript printer driver, and the program will act as both an Object Linking and Embedding (OLE) server and client. Color support is another area of improvement, with palettes for all the major models including CMYK, HSV, RGB, Pantone, Trumatch, and Focoltone. The basic package will allow manual black-component adjustment, while an add-on module will be available for advanced color separations, allowing under-color removal, trapping, dot gain, and ink adjustments.

The version we saw offers much better text handling than its predecessors, thanks to a type-manipulation engine licensed from a third party. Over 150 typefaces will be bundled with Version 4.0, along with Adobe Type Manager; the program will support both Adobe Type 1 and TrueType fonts. The final version is expected to allow text to flow from one frame to another and also to include kerning and tab controls, a spell-checker, and the ability to format any symbol as text or a line end. The new Designer is a worthy successor to a favorite with the more technically minded PC illustrators and should compete well with Canvas and Professional Draw.

The need to beat the competition to market with innovative features (or catch up fast) is more important than ever. Both these products will please sophisticated users with the skills and hardware to drive all the features offered, though newcomers should expect to spend some time learning the tools before they can take full advantage of them. We should also see many of the better ideas—the central core, an API, advanced color-separation support, and smart objects—incorporated into more programs. That means a new round of illustration software enhancements will be on the way. □

user-defined halftones, and a command that can split long paths at print time all work together to ensure quality output. These advanced controls were unable to prevent several printing problems we experienced with a 300-dpi color PostScript device, however; an imported TIFF file failed to print, and gradient fills exhibited noticeable banding.

Aldus FreeHand is not an all-in-one solution to your illustration needs, but it should appeal to the extremes of the illustration market. Professional artists seeking to round out their electronic toolbox will find FreeHand's masking and patterning functions worth the investment of a few hundred dollars. And business users will discover that the PageMaker-like palettes and a streamlined menu structure make FreeHand one of the easiest programs to learn and use.

Computer Support Corp.

Arts & Letters Graphics Editor

BY GAYLE C. EHRENMAN

If your drawing skills are weak, but you still want to turn out a professional-looking illustration, Arts & Letters Graphics Editor may be the package for you. This \$695 program relies so heavily on clip art, you can create an entire illustration without drawing so much as a circle.

Arts & Letters takes a unique approach to illustration. Rather than offering a series of dedicated drawing tools for creating graphics primitives, such as squares and circles, it provides a library of clip-art symbols you can import and manipulate. There are a wealth of these symbols to choose from, in addition to over 8,000 high-quality clip-art images. In order to use one of these symbols, you must type its identification number in a dialog box. The program offers on-screen thumbnails for some of the most commonly used symbols, but for the most part, you must find what you're looking for in the *Clip-Art Handbook*. And while there is a symbol for virtually every shape, Arts & Letters has only two true drawing

FACT FILE

Arts & Letters Graphics Editor, Version 3.12

Computer Support Corp., 15926 Midway Rd., Dallas, TX 75244; 214-661-8960; fax, 214-661-5429

List price: \$695

Requires: 286-based PC or better, 2MB RAM (4MB recommended), 27MB hard disk space, VGA display or better, DOS 3.0 or later, Microsoft Windows 3.x, mouse or other pointing device



In short: If your artistic vision is strong, but your drawing skills are weak, Arts & Letters Graphics Editor, Version 3.12, may be the package for you. There are few true drawing tools, which may frustrate professional illustrators, but business users will appreciate the vast selection of quality clip art. With a little patience, you can create attractive illustrations, but it is more of a struggle than it needs to be

ON READER SERVICE CARD

tools: a freehand curve tool and a line tool.

Once you've found the symbol you're looking for, Arts & Letters becomes easier to use. You can use the toolbox to add another symbol; to access the duplicate, skew, and rotate functions; to draw with one of the program's two drawing tools; or to change the line type and fill of your symbol. And, after you've converted your symbol to a free-form object, you can further customize it by either editing

the nodes or by applying one of the transformation options accessible via the manipulation menu. Clipping, merging, and blending are some of the choices that are

available here.

The clipping and merging options proved particularly useful in the creation of our Joe's Pizza test illustration. We positioned the inner portion of the window frame over the outer frame and cut a hole for it to fit into using the merge command. To create the frame around the illustration (and to clean up the rough edges of the underlying elements), we

SUITABILITY TO TASK

Arts & Letters Graphics Editor

	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	●	○	○
Technical illustration	●	●	●	○
Color publishing	●	●	●	○

GRAPHICS

Illustration Software

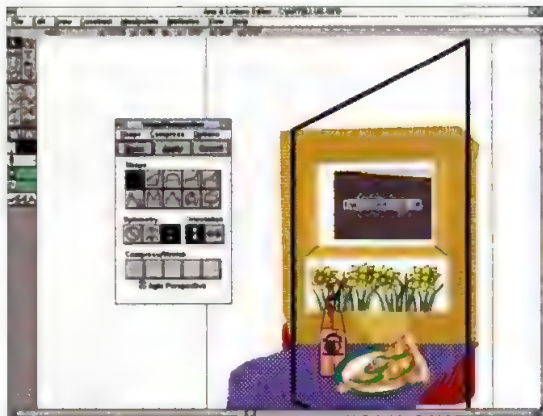
created a rectangle to use as a clipping path, or mask.

Arts & Letters is equally adept at creating complex gradient fills, such as the one we used for the wood-grain pattern in the window frame of the test illustration. It lets you specify the beginning and ending colors; the type and direction of the fill; the starting point and angle for the fill; and the number of times the fill should repeat. Once you've fine-tuned your gradient, you can name and save it as a pattern fill.

In addition to pattern fills, Arts & Letters allows you to name and save virtually any entity you create. You can create clip-art libraries and save images to them, save a group of text attributes or line attributes as a named style, or create named colors. Managing these named objects is easy, thanks to the newly added Clip Art Manager, which lists both the libraries and their contents. Also new is the Activity Manager, which makes it easier to find hard-to-access features such as the on-line tutorial and effects samples.

MIXED BAG

This package has much to offer in the way of tools for technical illustration. The most useful of these is the set-and-recall feature, accessible through the Construct menu. This option lets you specify exact angles and line lengths, save them, and apply them to other line segments in a drawing. This proved to be a useful tool



Arts & Letters' Warp/Perspective menu gives you control over the shape and symmetry of an effect and allows you to flip, mirror, stretch, and compress an object.

for creating our very exacting gear drawing. Also useful is the program's ability to lock and hide objects, which almost makes up for its lack of layers.

When it comes to creative illustrations, Arts & Letters offers a mixed bag. The wide variety of symbols makes it easy to place something on the screen quickly. To create the pizza slice, we simply used a standard triangle symbol and clip-art peppers. Unfortunately, even the simple triangle shape had to be converted to free-form curves before it could be manipulated. The powerful perspective tools made it easy to "wrap" the label around the bottle, by simply picking from one of the preset patterns.

The autotracing and font handling, though, did not live up to these standards. Tracing the Joe's Pizza logo in our test proved to be a chore: Arts & Letters couldn't trace it at its original 300-dpi resolution. After sampling the logo down to a lesser resolution, the package managed to trace it, but only by treating each part of the logo as a separate object and tracing each separately.

The font handling is equally flawed. The package provides 90 proprietary typefaces and supports Type 1 fonts, but it lacks the margin controls and tabs necessary for working with blocks of text. It imported our block of text but could not strip out hard carriage returns. We had to rebreak lines manually

to achieve shorter line lengths.

While Arts & Letters directly reads a variety of file formats, it comes bundled with Decipher, an adept file conversion utility that handles what the program doesn't directly support. It lets you convert .PCX, .GIF, and Targa files into TIFF format, which Arts & Letters imports directly. In addition, it can convert most flavors of PostScript to the package's native .GED format.

In addition to Decipher, the package includes a charting utility. While this module can be used to create a variety of chart types, including bar, area, line, and pie, it suffers from a limited data range (the maximum range is 5 columns by 12 rows) and limited formatting commands. You can, however, cut and paste data through the Windows Clipboard or import it in SYLK, .DIF, or text format.

Shortly after this story reaches print, Arts & Letters will be a greatly changed package. Version 4.0 (set to ship in April) should make the package easier to use; it adds flyout toolboxes, an attribute bar, and thumbnails and drag-and-drop operations under the Clip Art Manager. New features include real drawing tools, object extrusion, global color correction, and the ability to work directly with a broader selection of file formats.

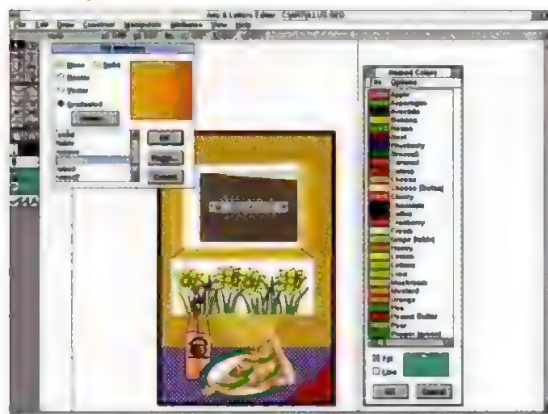
Novice illustrators will appreciate the freedom and power Arts & Letters gives them. But its reliance on clip art and limited number of dedicated drawing tools are liable to frustrate professional artists. You can turn out impressive-looking illustrations with this package, but its unintuitive mode of operation makes it tougher than it needs to be. Wait for the next version, which should remove many of these obstacles.

Corel Systems Corp.

CorelDRAW

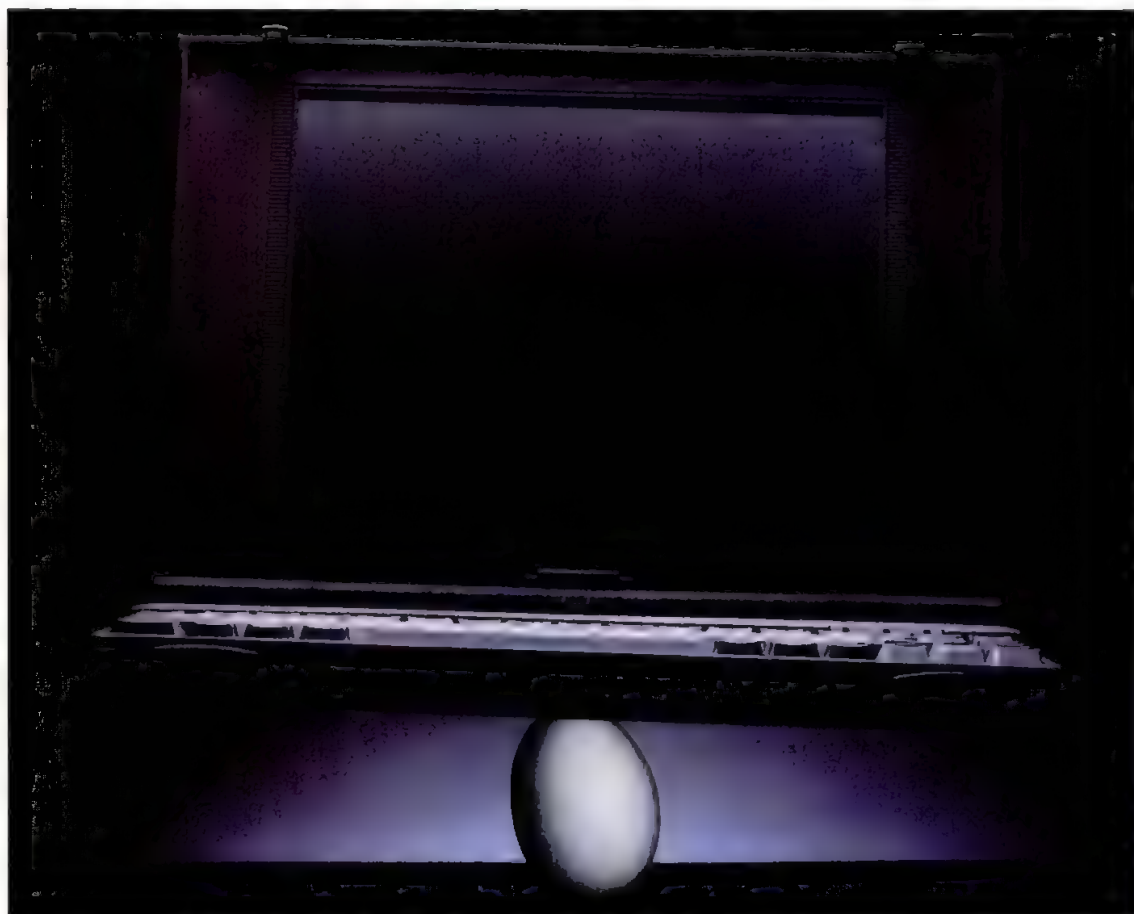
BY DANIEL WILL-HARRIS

CorelDRAW 3.0 remains a top seller for good reason: It combines power, ease of use, and value. The simple toolbox and roll-up menus create a convenient environment for design, while the easy text handling and wealth of fonts make it an alternative to DTP programs for short documents. By the time you throw in the



You can name and save just about any attribute of an Arts & Letters object, including gradient fills, colors, and line styles, or save objects into the program's extensive symbol library.

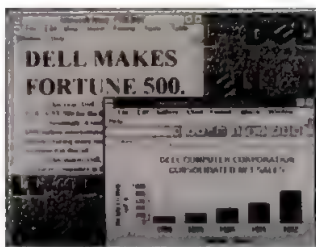
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■ Two New Faces for OS/2

by James Karney

There is good news for OS/2 users. After a long lull in graphics application development for that operating system, things are starting to pick up; Corel Systems Corp. and Micrografx have finally issued the long-awaited updates to the OS/2 versions of their illustration packages.

CorelDRAW 2.5 for OS/2 is really a full 32-bit version of CorelDRAW 2.0 with some friends. The popular program's interface is virtually unchanged from the last release, but now the program ships bundled with two Microsoft Windows applications—CorelChart and CorelPhotoPaint. The box also contains OS/2 versions of CorelTrace, Mosaic, and WFNBoss, which allows users to convert fonts to and from CorelDRAW 2.x's proprietary format (Version 2.5 still uses the older .WFN fonts).

You'll find the font converter comes in handy, since the OS/2 product ships with the same 200-plus PostScript Type 1 fonts that come with the Windows version. Corel has also included all the updated import and export filters designed for the 3.0 release, as well as support for the new CorelDRAW .CDR metafile; thus you can open any file created with the latest Windows version in the OS/2 product, an essential measure for cross-environment compatibility.

While those who use OS/2 will have to put up with a wireframe work area and a separate preview window, Corel Systems has removed the 1,643-object maximum that existed under Version 2.01; now it is only limited by memory. If you are already used to CorelDRAW, Version 3.0, under Windows, it will probably be hard for you to move back to the old interface and reduced feature set. If all that you know and use is OS/2, however, you will find that CorelDRAW is an extremely powerful performer.

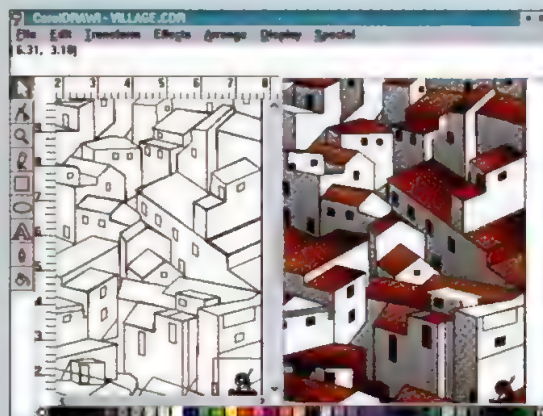
THE SAME DESIGN

Micrografx's Designer is a full implementation of Version 3.0 of the Windows product (Version 3.1 includes OLE and TrueType support, neither of which are supported by OS/2). Like CorelDRAW's Mosaic utility, Designer was ported using Mirrors, Micrografx's toolkit for converting Windows system calls to their OS/2 equivalents. Otherwise, all of the illustration tools and program features

Performance File System), which theoretically could increase speed even more.

Another bonus is OS/2's true background printing, which lets you send a job to the printer and immediately work with another application, without the performance degradation you frequently experience under Windows. As a result, working with large files or complicated images can go much more smoothly than it tends to go under Windows.

The minuses stem from OS/2's smaller user base. It has found a home in many corporations as a LAN server, but most servers aren't used for graphics applications. At the time of this writing, there were few or no 24-bit display drivers for OS/2. S3 is working on one, but it was not yet in beta testing as of this writing. The same holds true for fancy graphics tablets, full-page monitors, and other hardware requiring special drivers. While most PC



CorelDRAW 2.5 for OS/2 is based around the CorelDRAW 2.0 drawing engine, combined with the modules of the latest Windows version. (The image used here is by Norbert Chausse.)

work the same in the OS/2 product as in the Windows product.

If you have installed IBM Corp.'s service pack (basically a minor upgrade), you may encounter some bugs with Designer, according to one source at Micrografx. We ran the program with and without the service pack with no problems, however.

The major benefit of illustrating under OS/2 is the 32-bit graphics engine, which seems to improve screen operation. We found that on a 486/33 with 8MB of RAM, file opening and screen redraws for both packages were faster than the same operations performed under Windows on the same machine, thanks to OS/2's ability to optimize throughput for CPU and I/O operations. We were not using HPFS (High

graphics applications run under Windows, running a program in a Windows box under OS/2 defeats most of the purpose of using the the more powerful operating system.

Finally, many illustrations are created for use in other applications, most notably desktop publishing. But your only choice for off-the-shelf, OS/2-based DTP software is the outdated Ventura Publisher for OS/2.

Dyed-in-the-wool Windows users and buyers for whom the operating environment is of secondary concern will not be wooed away by the OS/2 version of CorelDRAW or Designer. But for OS/2 users, the upgrading of these products is certainly a welcome event; they have got two fine products from which to choose. □

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Illustration Software

included assortment of additional programs for charting, painting, and organizing images, CorelDRAW emerges as an all-around graphic powerhouse for both business and professional users.

CorelDRAW is known for its clean, deceptively simple interface. It has only a few tools, but they're quite flexible. For example, you can use Node Edit to edit Bezier

curves, kern text, change letter and line spacing, change corner radii, or slice circles into arcs or pies. In addition to these multipurpose tools, the latest version of the program adds a useful new interface feature: the roll-up menu—a floating dialog box that can be placed anywhere on-screen. The roll-ups, combined with CorelDRAW's streamlined toolbox, mean that you do not have to search through a large number of tools to get the job done.

CorelDRAW now also has the ability to edit in preview mode, so you can work on full-color images instead of wireframes. This means that you will spend less time flipping between modes and

have more screen with which to work.

One area where CorelDRAW excels is text handling. The program supports both TrueType and Type 1 equally (as well as Corel's older .WFN format). The

text dialog provides on-screen previews of what text will look like set in a specific typeface. This is a unique and helpful feature, because even professionals can be aided

by not having to guess how a particular word will look. Each text block can be up to 8K long, and each character in the block can be individually manipulated for font, size, color, or even angle. CorelDRAW gives the user the tools necessary to set unjustified type correctly, and it includes hyphenation, a spell-checker, and a thesaurus.

For creating, editing, and organizing complex illustrations, CorelDRAW's layer implementation is hard to beat. You can lock objects on a layer and control how they are viewed and printed. This helps speed work, since you can hide complex parts of images or display them only as wireframes. To change the order of layers, you drag them within their roll-up menu. The only thing missing is a single dialog box where you can control the attributes of all layers at once.

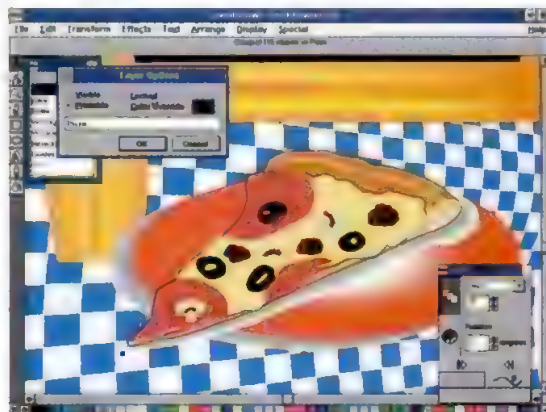
COMING TO YOU LIVE

CorelDRAW is known for its special effects, and in 3.0, these effects are "live": When you change an object, the effects are updated automatically. This is especially useful for operations such as fitting text to a path, because when you change the text attributes, the text is automatically reset to the path. The text-to-path roll-up gives you many different ways to set the text on the path, and it allows you to place text on the other side of the path. You can set text placement either numerically through the roll-up or interactively; for example, you can select the text using the node-edit tool and drag it around the path interactively, making exact place-

ment easier. Other effects include blending and extruding (complete with a light source to create realistic shadows); a change made to one of the control objects automatically updates the blends or extrusions. Envelopes for warping and adding perspective remain a CorelDRAW staple.

CorelDRAW is unique among the products reviewed here in that it includes several other powerful applications in the package: CorelPhotoPaint, a full-featured 24-bit color image-editing program (ZSoft Corp.'s PhotoFinish 1.0); CorelTrace, a standalone autotracing utility; CorelMosaic, an image-organization program that displays and prints thumbnails of CorelDRAW and bitmap files and allows the user to enter and search for keywords; CorelSHOW, a limited OLE-based presentation program; and Corel-

SUITABILITY TO TASK				
CorelDRAW				
	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	●	●	●
Technical illustration	●	●	○	○
Color publishing	●	●	●	○



CorelDRAW's layer feature speeds working on complex graphics by allowing you to view certain layers in wireframe, so the illustration takes less time to redraw.

PC

EDITORS' CHOICE

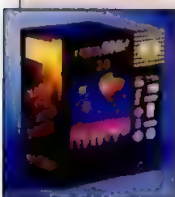
FACT FILE

CorelDRAW, Version 3.0

Corel Systems Corp., 1600 Carling Ave.,

Ottawa, Ontario K1Z 8R7, Canada; 800-

836-3729, 613-728-8200; fax, 613-762-9176



List price: CD-ROM, \$549; with floppy disks, \$595. Upgrade, \$149; competitive upgrade, \$199. **Requires:** 286-based PC or better, 4MB RAM (8MB recommended), 4.5MB hard disk space (20MB for full installation), VGA

display or better, Microsoft Windows 3.x (3.1 recommended), mouse.

In short: It's hard to beat CorelDRAW's combination of power and value. Professional users might long for the color support and better long-text handling found in other illustration programs, but they also may end up coming back to CorelDRAW's comfortable and efficient interface. Business users may find that CorelDRAW is the only graphics package they need.

478 ON READER SERVICE CARD

Chart, a charting program. Finally, the package includes a CD-ROM containing all the programs, as well as 12,000 pieces of excellent professional-quality clip art, 100 additional fonts, all 250 fonts in Type 1 format, and templates and animations for CorelSHOW.

SMOOTH OPERATOR

Overall, CorelDRAW is a smooth, professional-caliber tool. Its import and export capabilities are excellent: It successfully imports an array of different file types, and it can correctly export even calligraphic lines. It automatically breaks long paths into smaller pieces upon export, and the PSComplexityThreshold setting in its .INI file helps you avoid

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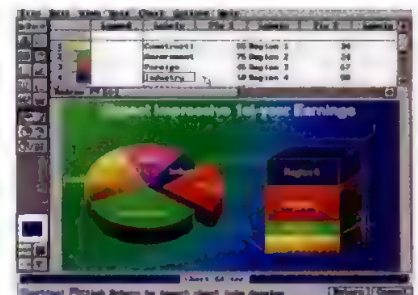


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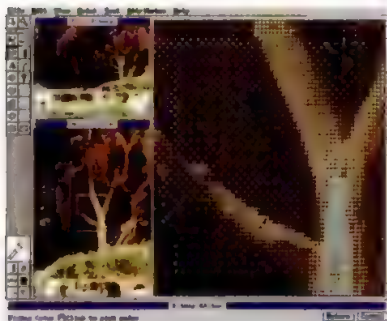
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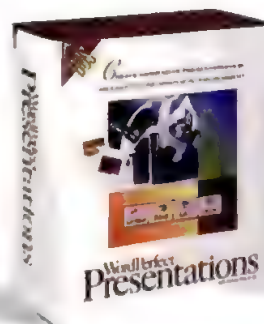
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overloading PostScript devices. In addition, you can use OLE to paste a graphic into another program, then edit it later by double-clicking on it.

Still, despite its professional status, CorelDRAW lacks some features that have become standard among illustration programs. Most of these have to do with the program's ability to create full-page layouts. For example, CorelDRAW documents can only be one page long, making multipage projects difficult. CorelDRAW's otherwise excellent text handling is limited by an inability to flow text from one text block to another, flow text around other objects, or place text inside irregularly shaped objects.

In addition, the program lacks any kind of color calibration and the ability to store commonly used styles and settings. Even without these features, however, CorelDRAW is still a capable product that can handle text-heavy layouts on its own.

In the past, CorelDRAW has been updated every 12 months, so a new version should be forthcoming around mid-1993. This new version should contain the missing features mentioned here. Even with these omissions, it's hard to beat CorelDRAW's combination of power and value. Professional users may long for

Micrografx Inc.

Designer

BY PAUL MURPHY

The roots of Micrografx's Designer (\$695) run deep in the world of Microsoft Windows-based illustration software. It was one of the first programs to transform Windows from nifty to truly useful. Although it wasn't until Windows 3.0 appeared on the scene that most design departments started to take Windows seriously as a platform, Designer had already taken hold in many (including *PC Magazine's*). Its sterling reputation as an illustration tool with the soul of a CAD program for designers who require precision controls has made its reputation and remains its hallmark.

Complex drawings such as those created in our test suite can have many overlapping objects; it's easy to manage these drawings and objects, though, thanks to the program's support for layering. This, however, is not where Designer's similarity to CAD programs ends. You can name objects or groups of objects and recall them for later use within a drawing or save them as clip-art symbols.

Lists of named parts or symbols can also be exported for inclusion in spreadsheet or word processing documents—a great help for simple facilities management or parts lists.

Additionally, Designer can perform simple associative dimensioning, though not nearly as fully as most CAD programs can, and has a broad set of snap options available (though curiously, not snap to grid as one might expect).

Designer's array tool is every bit as powerful as that found in most CAD packages—in some ways more so, since it allows you to apply controls to color blends as well as size and position. As with CAD programs, Designer allows ob-

jects to be drawn to scale using a wide variety of measurement systems, and it actually has a wider range of object tools than even many high-end CAD products. The implementation of these measurement tools, as well as the position controls, is excellent.

LACKS BREADTH

Despite its CAD-like demeanor, however, Designer is not CAD software. Its color and text handling belie the fact that Designer is fundamentally a tool for graphic designers who can benefit from its precision and features.

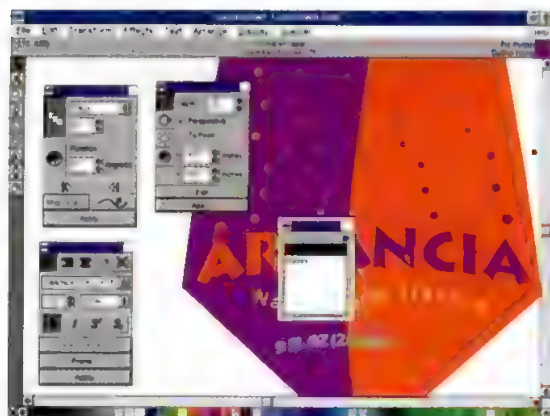
It is in its role as a graphics design tool where it begins to fall a bit short, however. The program lacks special-effects tools for object and text manipulation. While Designer has a simple blend tool, it isn't nearly as powerful as the program's array command, which can be used to do the same thing. The only object effect available here is slanting.

Text can be bound to a curve in Designer or exported for manipulation to

SUITABILITY TO TASK

Designer

	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	●	●	○
Technical illustration	●	●	●	●
Color publishing	●	●	●	○



CorelDRAW's unique roll-up menus give you instant access to layer, fill, pen-style, text, blend, text-to-path, and extrude functions.

color calibration and better long-text handling found in other illustration programs, but they also may end up coming back to CorelDRAW's comfortable and efficient interface. And business users may find that CorelDRAW is the only graphics package they need.

FACT FILE

Designer 3.1 plus OLE

Micrografx Inc., 1303 Arapaho, Richardson, TX 75081; 800-733-3729, 214-234-1769; fax, 214-994-6475

List price: \$695.

Requires: 286-based PC or better, 2MB RAM, 4.5MB hard disk space (12MB to 20MB recommended), DOS 3.0 or later, Microsoft Windows 3.0 with Adobe Type Manager or Windows 3.1,

mouse or tablet.

In short: This longtime favorite is starting to show its age. Though its interface can be a bear, Designer is still a powerful illustration program with a variety of CAD-like tools, including a powerful array command, that make creating precision drawings a breeze. Look for the next version to offer an improved interface and more sophisticated type handling, which should make this old standby a tough competitor again.



ON READER SERVICE CARD

► SUMMARY OF FEATURES

CONTINUES

Professional Illustration Software

Products listed in alphabetical order



	Adobe Illustrator	Aldus FreeHand	Arts & Letters Graphics Editor	CorelDRAW	Designer	Professional Draw
List price	\$695	\$595	\$695	\$595	\$695	\$595
General Features						
On-line tutorial/Paper tutorial	☒ ☒	☒ ☐	☒ ☐	☒ ☐	☒ ☒	☐ ☒
Toll-free technical support number	☐	☐	☐	☐	☐	☐
Technical support hours (eastern time)	9:00–8:00 M–F	10:00–8:00 M–F	9:30–7:30 M–F	4:00 A.M.–8:00 P.M. M–F	24 hours M–F, 9:00–6:00 Sat. and Sun.	9:00–8:00 M–F
Company-run BBS/CompuServe support	☐ ☒	☐ ☒	☐ ☐	☒ ☒	☒ ☒	☒ ☒
Workspace:						
Multiple open windows	☒	☒	☐	☐	☐	☐
Lock and hide objects/layers	☒ ☐	☒ ☐	☒ ☒	☐ ☒	☒ ☒	☒ ☒ *
Maximum number of layers	1	Unlimited	1	Unlimited	64	Unlimited
Illustration Tools						
Drawing primitives:						
Arcs	☐	☐	☐	☐	☒	☒
Circles	☒	☒	☐	☒	☒	☒
Center and diameter	☒	☒	N/A	☒	☐	☒
Concentric/3-point	☐ ☐	☐ ☐	N/A	☐ ☐	☒ ☐	☐ ☒
Ellipses	☒	☒	☐	☒	☒	☒
Axis and eccentricity	☒	☒	N/A	☒	☐	☒
Center and two axes	☒	☐	N/A	☒	☐	☒
Polylines/Polygons	☒ ☐	☒ ☐	☒ ☐	☒ ☐	☒ ☐	☒ ☒
Close curved paths automatically	☒	☒	☒	☐	☒	☒
Chamfers and fillets	☐	☐	☐	☐	☒	☒
Gradient fills	☐	☒	☒	☒	☒	☒
Intelligent connecting lines	☐	☐	☐	☐	☐	☒
Measurement systems:						
Inches/Feet and inches	☒ ☐	☒ ☐	☒ ☐	☐ ☐	☒ ☒	☒ ☐
Metric system	☒	☒	☒	☐	☒	☒
Points/Picas	☒ ☒	☒ ☒	☐ ☒	☒ ☒	☒ ☒	☒ ☒
Alignment Tools						
Align to baseline/to page	☒ ☐	☐ ☒	☒ ☒	☐ ☒	☒ ☒	☒ ☒
Object snaps:						
Baseline/Center	☒ ☒	☐ ☒	☐ ☐	☐ ☒	☐ ☒	☒ ☒
Grid/Ruler	☒ ☐	☒ ☐	☒ ☒	☒ ☒	☐ ☒	☒ ☒
Intersection/Perpendicular	☐ ☐	☐ ☐	☐ ☐	☐ ☐	☒ ☐	☒ ☒
Midpoint/Endpoint	☐ ☒	☐ ☒	☐ ☒	☐ ☒	☒ ☒	☒ ☒
Nearest point	☒	☒	☒	☒	☒	☒
Quadrant/Tangent	☐ ☐	☐ ☐	☐ ☐	☐ ☐	☐ ☐	☒ ☒
Object Manipulation Tools						
Break and combine objects	☒	☒	☒	☒	☒	☒
Clip bitmap to object	☒	☒	☐	☒	☒	☒
Copy or reuse object attributes	☐	☒	☒	☒	☐	☒
Special effects:						
Blend/Extrude	☒ ☐	☒ ☐	☒ ☐	☒ ☒	☒ ☐	☒ ☒
Perspective/Warp	☐ ☒	☐ ☐	☒ ☒	☒ ☒	☐ ☐	☒ ☒
Text Handling						
Font formats supported:						
Adobe Type 1	ATM required	ATM recommended	Native support	ATM required	ATM required	Native support
Bitstream Speedo	Unsupported	Unsupported	Unsupported	FaceLift required	Native support	Unsupported
TrueType	☐	☒	☒	☒	☒	☒

N/A—Not applicable. The product does not have this feature. *Hides layers but does not lock them.



ViewSonic 17

ViewSonic

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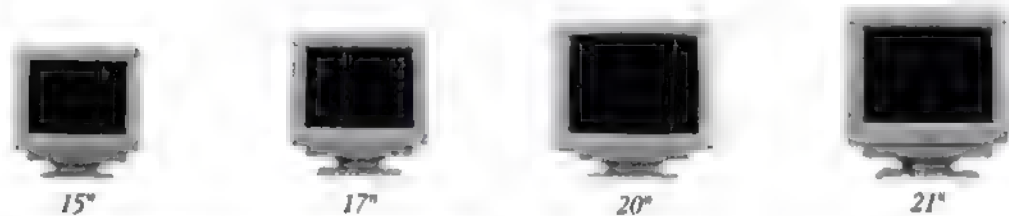
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GRAPHICS

Illustration Software

► SUMMARY OF FEATURES

ENDS

Products listed in alphabetical order						
	Adobe Illustrator	Aldus FreeHand	Arts & Letters Graphics Editor	CorelDRAW	Designer	Professional Draw
Text Handling (continued)						
Point sizes supported	0.1–1,296	0.1–3,000	8–3,200	0.7–2,160	2–unlimited	4–1,024
Align text on baseline	■	□	■	■	■	■
Kerning and leading/Tracking	■ ■	■ □	■ ■	■ ■	■ ■	■ ■
Graphic Handling						
Imports/Exports:						
.BMP	■ ■	■ □	■ ■	■ ■	□ □	■ ■
.CDR (CorelDRAW)	□ □	□ □	□ □	■ ■	□ □	■ □
.CGM	■ ■	■ □	□ ■	■ ■	■ ■	■ ■
.DRW (Designer)	■ ■	■ □	□ □	□ □	■ ■	■ □
.DXF	■ ■	□ □	□ □	■ ■	■ ■	■ ■
Encapsulated PostScript:						
.AI format	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
With TIFF header	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
With .WMF header	□ □	■ □	■ ■	□ □	■ □	□ □
.GED (Arts & Letters)	□ □	□ □	■ ■	□ □	□ □	□ □
.GEM (GEM vector)	□ □	□ □	□ □	■ ■	■ ■	□ □
HPGL	□ □	■ □	□ □	■ ■	□ ■	□ ■
.PCX	■ ■	■ □	■ ■	■ ■	■ ■	■ ■
PhotoCD (import only)	□	□	□	■	□	□
Pict (Macintosh)	■ ■	□ □	□ □	■ ■	■ ■	□ □
.TGA	□ □	□ □	■ ■	■ ■	□ □	□ □
TIFF	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
.WMF (Windows Metafile)	■ ■	■ ■	■ ■	■ ■	■ ■	■ ■
.WPG (WordPerfect Graphics)	■ ■	□ □	□ ■	□ ■	■ ■	□ □
Export selected objects	□	■	■	■	■	■
Selectable export size/resolution	■ ■	■ ■	□ ■	■ ■	■ ■	□ □
Trace color bitmaps	■	■	□	■	■	■
Output						
Screen shows	□	□	■	■	■	□
Print options:						
Break complex curves	■	■	□	■	■	□
Center on page/Fit to page	□ □	□ ■	□ □	■ ■	□ □	□ ■
Header and footer/Margins	□ □	■ □	□ ■	□ □	□ ■	□ ■
Multiple images per page	□	□	■	□	■	□
Selected objects	□	□	■	■	□	■
Specify number of bands in gradient	N/A	□	□	■	□	■
Specify curve flatness	■	■	□	■	□	■
Globally/For objects	□ ■	■ ■	N/A	■ ■	N/A	■ □
Trim marks/Registration marks	■ ■	■ ■	■ ■	■ ■ (PostScript only)	■ ■	■ ■
Color-matching models supported:						
Pantone Matching System	■	■	□	■	□	■
Trumatch/Focoltone	■ ■	□ □	□ □	■ □	□ □	□ □
Color Separation Options						
GCR/UCR	□ ■	□ □	■ ■	□ □	□ ■	■ ■
Black generation	□	□	■	□	■	■
Dot-gain compensation	□	□	□	□	□	□
Ink correction	□	□	□	□	□	■
Specify C,M,Y,K frequencies/angles	■ ■	□ ■	■ ■	■ ■	■ ■	■ ■
Print individual plate	■	■	■	■	■	■
Print separation labels/step scale	■ ■	■ ■	■ □	■ □	■ □	■ □
N/A—Not applicable: The product does not have this feature						

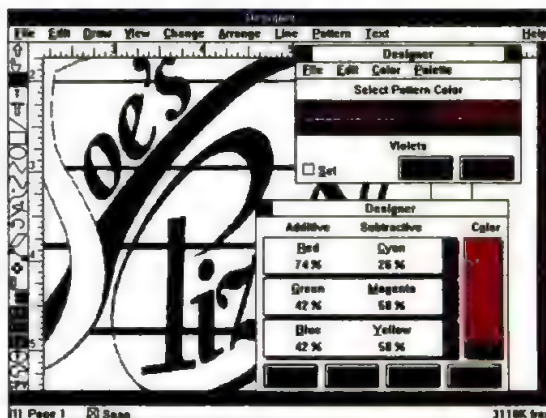
the OEM version of Adobe Type Align that Micrografx supplies. Designer ships with 180 Adobe Type 1, Bitstream, and TrueType fonts, as well as Adobe Type Manager.

There is no provision for interactive kerning or spacing, but all control dialogs are easy to use. You can easily import text either directly or via the Windows Clipboard and then edit it on the page or use the text editor. Text can be easily converted to curves and then filled with gradients and patterns.

Much greater control over text is available in TypeAlign, which can be started from a menu item. There, text can be placed along curves, skewed and warped interactively, and then imported into Designer via the Windows Clipboard.

Objects and text from Designer cannot be imported through TypeAlign's proprietary clipboard, however, so it can sometimes be tricky to get curved or skewed text created in TypeAlign to match objects in your Designer drawing properly. Overall, we found this combination to be significantly inferior to CorelDRAW's enveloping, perspective, and text-manipulating abilities.

Designer's color-handling capabilities are adequate. The program ships with an assortment of named color groups; you can add additional colors to a group using RGB, CMYK, or HLS color models. You can also create new palette groups to hold



Colors are contained in supplied palettes, but Designer allows you to edit them or create new palettes using CMYK, RGB, and HLS color models.

your custom colors. But while other illustration programs allow you to mix and apply color directly from the color models, Designer requires that colors be added to palette groups first, a rather inconvenient method. Pantone color matching, while supported, requires that you purchase a separate color palette from Micrografx.

Designer's gradient tool allows you to fill objects with linear, radial, and rectangular gradients, but it does not provide very flexible color control. Gradients always fill from the current background color to the current fill color; to change either of these, you must use the color selection dialogs.

CUSTOMIZABLE TOOLBOX

Designer's toolbox is rather two-dimensional for the Windows 3.1 era. Tools are not layered as in other drawing programs;

thus the toolbox is limited in its effectiveness. You can, however, add any menu item to the toolbox, provided there is an open, visible slot. The higher the screen resolution, the more tool slots are available. In addition, you can define the second mouse button to perform any menu command with a single click. This can come in handy for quickly opening dialog boxes, such as color and fill.

In addition to some of the changes already mentioned, Designer can now act as an OLE (Object Linking and

Embedding) client, allowing you to embed drawings in other OLE-supporting applications. The OLE facility worked properly and seamlessly in casual testing with Microsoft Word.

Despite these few changes, serious competitors have emerged in the past two years, and Micrografx has begun to play follower in both breadth of tools and interface design. While Version 4.0 is expected to include a complete overhaul of its working interface (see the sidebar "Let's Get Technical"), the present Version 3.1 has a rather mundane toolbox and resorts to extraneous programs to perform meager special-effects functions that other illustration packages perform in-house.

With a new interface and some of the features that are currently being performed by external programs incorporated into the core program, Designer will be as fresh and robust in its next release as any of its competitors. Meanwhile, its technical drawing capabilities are as powerful as ever.

Gold Disk Inc.

Professional Draw

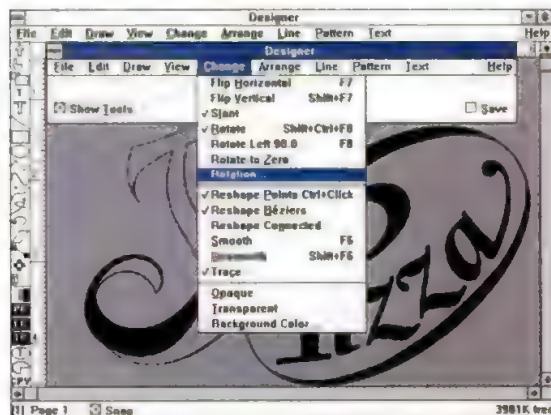
BY DANIEL WILL-HARRIS

Gold Disk's Professional Draw offers a wealth of innovation: Everywhere you look, there are features you've never seen in another program. These include tool modifiers that help when creating complex illustrations, exceptional color

SUITABILITY TO TASK				
	POOR	FAIR	GOOD	EXCELLENT
Artistic illustration	●	●	●	○
Technical illustration	●	●	●	○
Color publishing	●	●	●	○

handling and text handling, an extrude that produces smooth 3-D results, and support for multiple pages. Yet despite (or perhaps because of) the program's exceptional differences, users more familiar with standard illustration programs may find the interface awkward.

Performing basic tasks is very easy—easier in fact than in other illustration programs. For example, the Scissors tool



Micrografx's Designer allows you to add any menu item to the toolbox, although screen resolution limits the number of tools that can fit.

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486DX2/50 Cache	Intel 80486DX2-50 MHz, 128K CPU Cache/ 4 MB	200		\$1799 \$67/mo.*
486DX/50 Cache	Intel 80486DX-50 MHz, 128K CPU Cache/ 4 MB	200		\$1999 \$74/mo.*
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Professional Draw allows you to adjust the brightness and contrast of colors, a unique feature not found in other illustration programs.

allows you to cut any object as if you were using scissors. You can fill open curves without having to first close them—a real time-saver. In addition, you can draw stars or polygons by specifying the number of segments, and the Library feature makes it easy to reuse pieces of graphics as well as to drag images from the Library window onto the page.

But once you go beyond the basics, Professional Draw has a depth and complexity than can be daunting. There are two or more versions of every tool; some

tools also have an additional button offering up to six more options, each of which may offer even more choices. For example, you can draw an arc three different ways, and two of those ways have four additional drawing methods.

There are modifiers that constrain the drawing, transforming, reshaping, and moving of objects, and there are five transformation buttons, all of which change the way each tool works. The arrow tools are also exceptional; you have a multitude of choices and can manipulate the size of the arrow interactively. These myriad tools can make complex tasks simpler—if you can understand the completely new concepts behind them, which steepens the learning curve.

A lack of context-sensitive help exacerbates the problem. Hitting F1 does nothing from within dialog boxes, and the on-line help often neglects the basics. For example, the Help system refers to a Text Block dialog box but does not explain how to locate it. Since the dialog does not appear on a menu and is not accessible by double-clicking the text tool (as with some other tools), only experimentation will reveal that double-clicking on the text block itself brings up the well-hidden menu. A new program with so many new concepts and features needs to take special care in teaching users. Professional Draw doesn't.

COLOR POWER

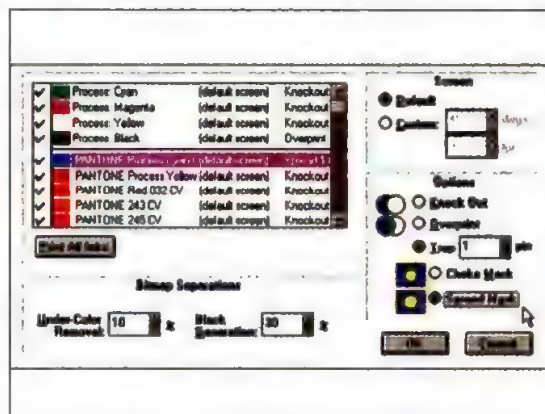
Professional Draw's color handling is one of its greatest strengths. It's the only illustration program that allows you to adjust the colors of objects by brightness, contrast, or color balance. You can use this ability to find the right colors for highlights by adding more brightness instead of mixing colors. You can choose to see only the colors already used in your document, select objects on any given layer by spot color, or use the Style feature to add consistency to fills, strokes, colors,

styles, and arrows. In addition, you're given a choice of tints when you select colors from the on-screen color bar.

Unlike other programs, Professional Draw lets you place multiple colors in a single gradient; sliders let you move those colors along the gradient. You can even change the size and angle of the gradient over the object.

Printing separations is another area where Professional Draw shines. Any ink can be globally overprinted or knocked out. You can create chokes or spreads with spot colors, and 24-bit color boards are widely supported. Professional Draw's EPS export allows you to embed 300-dpi color TIFF headers that print sharply even on non-PostScript printers. (This makes the EPS file larger, but many applications will only print the TIFF header on non-PostScript devices.) Yet, despite all this, there is absolutely no color calibration, so you can't really be sure that the color you see on-screen is the color you'll get on paper.

Professional Draw gives you a variety



Professional Draw includes global controls for overprinting and knockout, and trapping, choking, and spreading for spot colors, with under-color removal and black generation for bitmaps.

of options when it comes to text. The program is equally adept at handling short blocks of text for headlines and effects and long blocks of paragraph text. The long blocks can be linked with text flowing from block to block and page to page, and long blocks can also be set in one of 16 different shapes. But paragraph text cannot be rotated, which can be a severe design limitation. While there are controls for leading, tracking, and even compression and expansion, there is no setting for word spacing.

FACT FILE

Professional Draw, Version 1.0a

Gold Disk Inc., Box 789, Streetsville,
Mississauga, Ontario L5M 2C2, Canada;
416-602-4000; fax, 416-602-4001

List price: \$595.

Requires: 286-based PC or better (386 recommended), 4.5MB hard disk space (18MB recommended), VGA display or better, DOS 3.3 or later, Microsoft Windows 3.x, mouse or tablet.

In short: Professional Draw sports numerous innovative features not found in other illustration programs. Its exceptional color handling, smooth extrusions, multiple pages, and linked paragraph text boxes in irregular shapes make it a powerful program. Unfortunately, Professional Draw is marred by the omission of basic features such as color calibration, lack of context-sensitive help, and problematic font handling.

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Professional Draw handles TrueType and type-scaler-enabled Type 1 fonts and accepts CorelDraw .WFB fonts (though not always fonts converted with WFBoss). In addition, the package includes its own internal Type 1 rasterizer for those lacking ATM.

All these fonts are not as useful as they might be, though. Despite a 1.0a update, which corrects many bugs, Professional Draw would only recognize 188 of the 320 fonts on the system, and only 18 of the 156 ATM fonts installed. The problems corrected by the update include the pre-

Professional Draw is the only illustration program that allows you to adjust the colors of objects by brightness, contrast, or color balance.

vious inability to access high-ASCII characters, such as typographic quote marks, and the limit of 255 fonts on a system (now there's just a limit of 255 fonts per document).

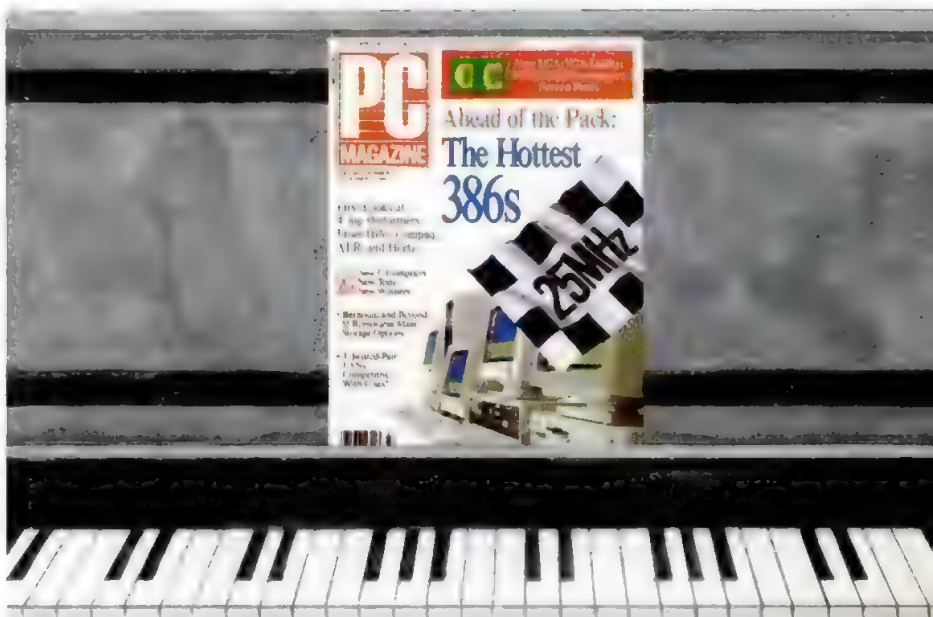
The package suffers from some other shortcomings, too. You can hide or gray out lower layers; however, you cannot select objects across layers, which can make it extremely difficult to effect global changes, such as size or position, in complex illustrations. Furthermore, you must constantly change to the correct layer, and each time you do, the screen redraws, taking time. And while the package supports a good number of imports, it offers only limited exports. .WMF export is adequate, but CGM export is poor; the auto-tracing is very slow and doesn't support Centerline. In addition, the entire screen redraws every time you paste an object.

Professional Draw has some of the most powerful and innovative new features in the world of illustration programs. Some users, however, may find the awkward interface makes the whole of the program sometimes feel less capable than the sum of its many exceptional individual parts. □

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Weight 240 pounds

Build..... Square, boxy.

Remarks: Wears prescription glasses, avid gun collector, drinks light beer, chronic gambler, and race track enthusiast shops at mall and big men's shops.

FIB No....600 DPI

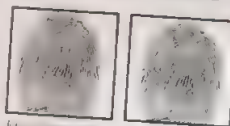
Caution

The HP LaserJet 4 is a good printer but lacks PostScript and true camera-ready output capabilities.

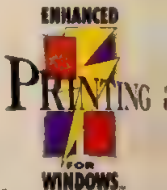
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Measuring a String

BY NEIL J. RUBENKING

MEASURING A STRING

A while back (User-to-User, September 24, 1991), you presented a reader's contribution—GETLEN.BAT—that could determine the length of a string of up to eight characters in DOS. Inventive as it was, a simpler method exists—one that sidesteps the need to create dummy files and directories.

The original GETLEN.BAT batch file works because DOS truncates filenames that are longer than eight characters. My approach uses the operating system's inability to accept more than 127 characters on the command line. The file looks like this:

```
rem @echo off
REM Next line contains 87 x
  characters
if not "%1"==" " getlen1 xxxxxxxxxxxx
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx
xxxxxxxxxx%1 8 7 6 5 4 3 2 1
set N=0
```

Line three checks for the presence of a command parameter and, if found, concatenates it to a filler string (mine is the letter x 87 times), tacks on a space/digit pair for each of the numbers 8 through 1, and then passes the result to GETLEN1. It seems as if this line (when processed by DOS) should grow by two characters for every one in GETLEN's first parameter, since the %1 occurs twice. But in reality, input to GETLEN containing only one character causes the line to hit the DOS length limit, and each succeeding input character pushes two off the line's end. Thus, the number of parameters sent to GETLEN1 depends on the length of the input string.

Suppose the input contains one character—the dollar sign, for example. GETLEN1.BAT would receive a dummy first parameter of 88 characters (87 repetitions of x, then a single \$ symbol) followed by the numbers 8 7 6 5 4 3 2 1. (Note that a space precedes each of these

numbers, including the 8). An input of eight characters, however, would send GETLEN1.BAT a 95-character dummy first parameter (87 plus 8) followed by a space and the number 8. For an original string longer than 8 characters, GETLEN1.BAT receives only the dummy.

GETLEN1.BAT looks like this:

```
for %%f in (10 %2 %3 %4 %5 %6 %7
  %8 %9) do set N=%%f
```

Assuming an input string was present on the GETLEN command line, the FOR

The 127-character limit for a DOS command line or batch lines is normally an annoyance. But the clever batch file presented here can turn this into an advantage.

command sets the length variable N, which first takes on the value 10, then, starting at 8, works its way as far down as 1 depending on the number of parameters passed from GETLEN. An eight-character input string produces two iterations (N=10 and N=%2, which would be the number 8), while a one-character input results in 9 repetitions of the for statement (N=10, N=%2...N=%9). An overflow leaves N set to 10. If no input string

exists on the GETLEN command line, GETLEN.BAT sets N to 0 without calling GETLEN1.BAT.

Van Smith
Bethesda, Maryland

► **PC MAGAZINE:** The 127-character limit for DOS command lines and batch lines is normally an annoyance. How clever to turn it into an advantage! Remember that the 127-character limit applies *after* all environment variables, command line parameters, and FOR variables have been replaced by their values. The line (which I've slightly altered) as shown in Figure 1 is 129 characters long. Suppose the first input parameter is a single A—the two occurrences of %1 will be replaced by A, reducing the line to an acceptable 127 characters and allowing all of the numeric parameters to reach GETLEN1.BAT (Figure 2). If the input is AA, however, the line becomes longer than 127 characters, so the 1 is chopped off. If AAA is input, both the 1 and the 2 get the ax. Each additional character in the input string causes one more number to be snipped off. The *last* number always gives the length of the input string.

I took the liberty of modifying the original GETLEN and GETLEN1 batch files to report lengths from 0 to 10 instead of 0 to 8. A value of 10 means the length was 10 *or more*, not that it was precisely 10. GETLEN.BAT is limited to passing single-digit length values as parameters to GETLEN1.BAT since, for the line to be properly truncated when it's formed, each of these values must occupy precisely two characters. Also, GETLEN1.BAT can only handle nine parameters (which is the maximum DOS will accept in a single statement), since it uses all nine at once in its FOR loop. With a little enhancement, though, this technique can report lengths up to 38 characters.

Figure 3 shows GETLENX.BAT, an adapted version of GETLEN.BAT that uses two-digit numbers as numeric pa-

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USER-TO-USER

Complete Listing

[illegible]

Figure 1: This batch file finds the length of an input string, from 0 to 9 characters.

Complete Listing

```
SHIFT
for %ff in (10 81 82 83 84 85 86 87 88 89) do set N=%ff
```



Figure 2: This batch file is called by GETLEN.BAT; the last parameter GETLEN1 receives is the length of the input string.

Complete Listing

```

@ECHO OFF
REM GETLENX.BAT - Get length of string up to 38 chars
IF '%1'==' ' GOTO None
GETLEN1X x%1%1%1 38 37 36 35 34 33 32 31 30 29 28 27 26 25 24 23 22
 21 20 19 18 17 16 15 14 13 12 11 10 09 08 07 06 05 04 03 02 01
:None
SET N=00

```



Figure 3: This variation of GETLEN.BAT can find string lengths up to 38 characters.

Complete Listing

```

@ECHO OFF
REM GETLEN1X.BAT - used by GETLENX.BAT
SET N=overflow
:Loop
SHIFT
IF '%1'==' ' GOTO OutOfLoop
SET N=%1
GOTO Loop
:OutOfLoop

```



Figure 4: The last parameter received by GETLEN1X.BAT is the length of the string passed to GETLENX.BAT.

rameters. GETLENX.BAT first tests for the presence of a parameter on its command line, jumping to the label None if it finds nothing. Otherwise it executes GETLEN1X.BAT (Figure 4), passing a first parameter that consists of an *x* plus *three* copies of the command line parameter, followed by the numbers from 38 down to 01. Each character in the input string causes the dummy parameter to lengthen by three (due to the term %1%1%1). When forming the line that gets passed to GETLEN1X.BAT, we want every input character to eliminate one numeric parameter, which explains why each number occupies three places

(a space and two digits). As before, the command gets cut off at 127 characters. The *last* numeric parameter remaining gives the actual string length.

Since GETLEN1X.BAT receives and must process more than nine parameters, it uses a SHIFT command to simply flip through them, setting the environment variable *N* to each one in turn. If the actual parameter is *longer* than 38 characters,

GETLEN1X.BAT will receive nothing but the first—in which case it sets the *N* to the string “overflow.”

This is an ingenious technique—I'm still pondering what other problems might be solved by turning the 127-character limitation into an asset.

You can download all files mentioned in this column from the Utilities/Tips Forum on PC MagNet, archived as GETLEN.ZIP. □

Share your latest DOS and system discoveries through User-to-User. See the "How to Contact Us" sidebar in the Solutions column.

Viruses: How They Work and How to Avoid Them

BY JEFF PROSISE

If you've ever encountered a virus on your computer, you know it's not fun. Even viruses that don't damage your system—viruses that throw a message up on your screen or play a tune—can waste your time, use valuable RAM, and slow down your system. U.S. businesses spend millions of dollars a year defending against and recovering from virus attacks.

I didn't give viruses much thought until this past spring when I encountered the Stoned virus. But since then I've been on guard. So when Jim Ralph, director of quality assurance at Gibson Research (makers of SpinRite II), mentioned that he had dissected the Michelangelo virus (the infamous virus that received so much press early last year) and asked if I'd be interested in seeing the commented source code listing, I didn't hesitate to say yes. A prerequisite to formulating a plan for combating viruses is understanding how they work, and what better way is there to learn how they work than examining the most famous virus of all.

I won't reproduce the source code for Michelangelo here. Doing so would border on the irresponsible, because it would place in the public domain a means to produce more sinister strains of Michelangelo. What I will do is summarize the different types of viruses, then give a blow-by-blow account of how the Michelangelo virus works and how it spreads itself to other systems. At the end, I'll wrap up with a few common-sense tips for avoiding virus attacks.

THE TWO TYPES OF VIRUSES While there are many varieties, computer viruses on the IBM PC can usually be divided into two categories: viruses that infect executable files and viruses that infect the system area of a disk—the boot sector on floppy disks and the master

boot record on hard disks. The latter type of viruses are often referred to as *boot sector viruses* or *partition table viruses*.

The first kind of virus typically attaches itself to an .EXE or .COM file. *Attach* in this sense means that the virus searches out a .COM or .EXE file on-disk and physically adds itself to the file. This increases the file length, which is one clue that a virus has infected an executable file. When the program file is run, the virus loads itself into memory where it can actively spread the infection to other executable files. It's relatively simple to concoct a virus that attaches itself to a .COM file, and only a little more work to write one that attaches itself to .EXE files.

The second kind of virus attacks the boot sector of a floppy disk or the master boot record of a hard disk. The *boot sector* is the first sector on a DOS-formatted disk; it holds the bootstrap code that loads DOS into memory. The *master boot record* is the code that reads a hard disk's partition table, locates the boot sector of the bootable partition, and then executes the bootstrap code in the boot sector. In either case, the virus copies the bootstrap code in the boot sector (floppy disks) or the code contained in the master boot record (hard disks) to another location on the disk, and replaces the original code with code that loads the virus and then executes the code that was saved away earlier. Thus, start-up proceeds as normal, but the virus is loaded into memory before the operating system. Once the virus is resident in memory, it monitors disk activity and infects other disks—hard disks and floppy disks—when it can.

The term *partition table virus* is actually something of a misnomer. On a hard disk, the master boot record is stored in the same sector—the first physical sector on the disk—as the partition table, leading some to call viruses that infect

the master boot record “partition table viruses.” In fact, the virus doesn't affect the partition table at all; it only affects the master boot record. Floppy disks don't contain master boot records or partition tables, so viruses go directly to the boot sector, which is as easy to locate on a floppy disk as the sector containing the master boot record is on a hard disk.

THE MICHELANGELO VIRUS Michelangelo is perhaps the best known computer virus. Sometime during the months leading up to March 1992, word leaked to the press that Michelangelo had quietly spread to thousands (by some accounts, millions) of PCs around the world; on March 6, the artist Michelangelo's birthday, the virus would spring to life and overwrite the data stored on infected hard disks. Thanks partly to the publicity that surrounded the virus, the actual number of Michelangelo attacks was substantially less than anticipated. In some ways, Michelangelo even had a positive effect: It increased general awareness about the threat of computer viruses.

Michelangelo is a boot sector virus. The only way you can get it is to boot your PC with an infected floppy disk in drive A:. But the infected floppy disk in drive A: doesn't have to be a bootable disk. If you leave a disk in Drive A: and it happens to be infected, when you reboot, the bootstrap program will run and unknowingly put the virus into memory before you get the “Non-System disk or disk error” message. Once Michelangelo infects the master boot record of your hard disk, the virus is quietly loaded into memory every time you boot from your hard disk. Once it is resident in memory, Michelangelo spreads itself by checking every disk you place in the A: drive and infecting the boot sector of floppy disks that aren't already infected.

When Michelangelo infects a floppy disk, it copies the floppy disk's existing boot sector to the last sector of the root directory and then replaces the start-up code in the boot sector with the viral code. (A certain number of sectors on every disk are reserved for the root directory; the number of reserved sectors depends on the disk's formatted size.)

When you boot from the disk, the viral code in the boot sector gains control. First, it retrieves the word value at absolute address 0040:0013, which specifies how many kilobytes of conventional memory are present, and subtracts 2 from it to make it appear that the PC has 2K less RAM than it really has. Then it copies itself into the upper 2K of RAM that now is hidden from the rest of the system. (That's why Michelangelo doesn't show up in DOS's chain of memory control blocks as other TSRs do; as far as DOS is concerned, the memory where Michelangelo resides doesn't exist.) Second, Michelangelo patches the interrupt 13h vector in low memory to point to one of its own routines. Interrupt 13h is the gateway to the BIOS disk services; by tapping in to this interrupt, Michelangelo can monitor all disk activity in the system.

Now Michelangelo reads the hard disk's master boot record to see whether it is infected. If the hard disk is free of infection, Michelangelo infects it. It first calls a routine that copies the original master boot record to an unused location on the disk (an empty sector between the first sector on the disk—the one that contains the master boot record and the partition table—and the beginning of the first partition). Then it overwrites the master boot record with viral code and links the new master boot record to the old so that both will be executed the next time the PC is started. The partition table itself is left intact, so you can't tell that the hard disk is infected solely by inspecting the partition table. The next time the system is booted from the hard disk, Michelangelo will be loaded into memory just as it was when the system was booted with the infected floppy disk.

Once Michelangelo is resident in memory, it intercepts all interrupt 13h calls to read, write, or otherwise access the disk in drive A:. When a call is intercepted, the virus checks to see whether

the disk is infected with the virus. If it is, Michelangelo hands over the request to the original BIOS interrupt 13h. If the floppy disk is not infected, Michelangelo patches the call through to the BIOS and then reassumes control of the system when the call returns.

When the call returns, Michelangelo infects the floppy disk by copying the original boot sector to the final sector of the root directory and then copying itself to the boot sector. As a precautionary measure, Michelangelo only infects the floppy disk if the drive motor is on, which the virus can determine by inspecting bit 0 of the byte at absolute address 0040:003Fh. Not all calls to interrupt 13h cause the drive motor to come on and the disk to start spinning. By checking the drive motor before acting, Michelangelo ensures that the drive light won't come on for no apparent reason and alert you to the presence of a virus.

Thus, the circle is joined. You got the virus when you tried to boot from an infected floppy disk in Drive A:, the virus copied itself from that disk to your hard disk, and now it will infect other floppy disks that you place in drive A:. These disks, in turn, may infect other systems, and the virus will spread exponentially.

Each time it starts up, Michelangelo calls interrupt 1Ah, function 04h to retrieve the current date from the BIOS. If DX returns 0306h (Month=3 and Day=6, or March 6), the virus invokes an internal subroutine that trashes the disk you booted from. This routine destroys data on the disk by repeatedly calling interrupt 13h, function 03h (the BIOS Write Disk Sectors function) to copy random data from memory to disk, alternating drive heads as it goes to make sure the destruction is thorough. By the time you realize something is amiss, the system area of the disk will be mangled. Even a full backup of the files on your hard disk isn't sufficient to undo the destruction; you'll need a backup of the partition table, too. If you're a DOS 5.0 user, you can copy the partition table to a floppy disk with the MIRROR /PARTN command. If you don't have a backup of the disk's partition tables, you can repartition the disk with FDISK.

Michelangelo is far from perfect. One tipoff that it's present is that CHKDSK

or MEM reports 2K less conventional memory than the amount that is physically installed.

Michelangelo is easily eradicated from hard disks by refreshing the master boot record and rebooting. If you use DOS 4.x or DOS 5.0, you can use FDISK's undocumented /MBR switch to write a new copy of the master boot record to your hard disk. The /MBR switch was discussed in the September 15, 1992, Tutor column.

Other viruses aren't so easily removed. The Joshi virus, for example, intercepts calls to interrupt 13h and silently foils attempts to refresh the master boot record. FDISK /MBR appears to work, but in fact it does not. Worse, if a program tries to read the sector that contains the hard disk's master boot record, Joshi intercepts the request and directs the program to the copy of the original master boot record filed elsewhere on disk. About the only way to eradicate Joshi on a hard disk is to boot from a fresh, virus-free floppy disk so that the viral code never gets a chance to take hold. Then use FDISK /MBR to refresh the master boot record and wipe out the virus.

AVOIDING VIRUS ATTACKS So how do you avoid virus attacks? Some of this is old news, but it bears repeating. First and foremost, be careful about the floppy disks you place in your PC. If you don't know where a disk came from, be wary of it. If a floppy disk has a boot sector virus and you forget to remove it from your floppy disk drive and boot your machine, the virus will spread—even if it's not a bootable floppy disk. However, infected executables will only spread a virus if you execute them.

Also, be suspicious of programs handed to you by friends or downloaded from bulletin boards whose operators do not routinely scan for viruses.

Second, be diligent in scanning your system for viruses. There are several commercial and shareware antivirus programs available. The cost of a good anti-virus utility will almost assuredly be less than the cost of replacing data destroyed in a virus attack. MS-DOS 6.0, which should be nearing release by the time you read this, will have antivirus capabilities built in. We'll discuss the MS-DOS anti-viral aids in a future column. □

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Don't you just hate it when software doesn't work the way you expect? When simple problems block your progress for hours? When your resident techie isn't around, the technical support hotline is constantly busy, on-line help is no help at all, the manual is hopeless, and the book you have tells you everything except what you really need to know?

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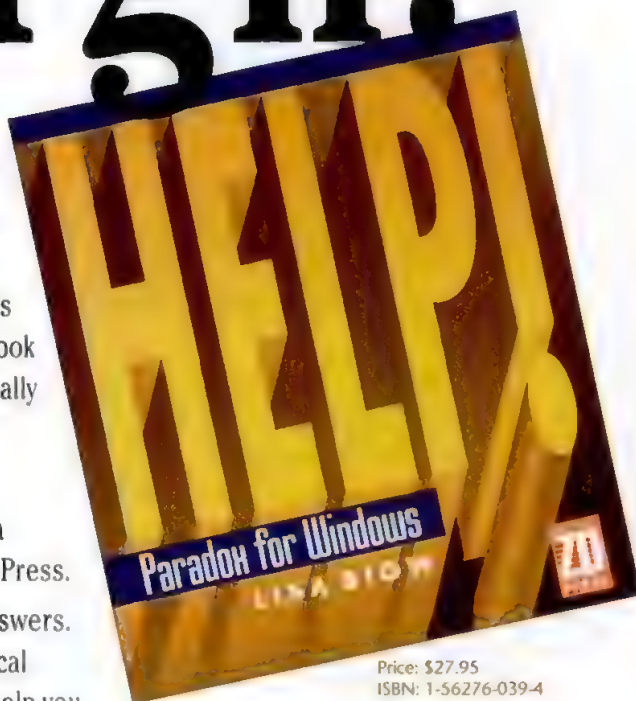
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Quick-Boot Your PC and Protect Your Data with BOOT2C and BOOTPW

BY DOUGLAS BOLING

How often do you forget that you've left a floppy disk in drive A: when you boot up your PC? Don't you wish that instead of giving you an annoying "Non-System disk or disk error" message and making you unlock drive A:, your machine would simply go to drive C: and boot up from there directly?

BOOT2C, the first of this issue's two utilities, eliminates the forgotten-disk syndrome. By installing a tiny bit of code in the boot sector of the drive A: floppy disk, BOOT2C automatically forces the machine to load the operating system files from the hard disk. BOOT2C does this not only for DOS-based PCs, but for machines that run under OS/2 as well.

Indeed, with a BOOT2C-modified disk in drive A:, your machine will actually boot faster. That's because your PC won't receive and process an error when it attempts to read the A: drive. Normally, a PC retries its initial floppy disk read up to five times before giving up and booting from the hard drive.

If you're running under OS/2, BOOT2C can actually redirect its boot-up instruction to another physical disk—drive D:, for example. Unfortunately, current releases of DOS don't support this feature, but in a future DOS version you may not have to be limited to booting from drive A: or C:.

The second utility presented in this issue is BOOTPW, a program that will password protect either a floppy or a hard disk. Once protected, the disk won't be recognized as a valid disk by either DOS or OS/2.

You won't subsequently need the BOOTPW program to unprotect the disk. Just start the machine with the password-protected floppy disk in the A: drive, and the BOOTPW code will ask for the proper password. Note that once the password is entered, the protection is removed; to reprotect the disk BOOTPW must be reinstalled.

If you are interested in the two utilities presented in this issue, you can download both along with their assembler source code from the Utilities/Tips Forum on PC MagNet. Look for BOOT2C.ZIP and

***Boot2C lets you
leave a disk in drive A:
and still boot from your
hard disk, while BootPW
provides operating system
password protection.***

BOOTPW.ZIP. The "Utilities by Modem" sidebar contains the necessary information for downloading the utilities.

If you don't have a modem, BOOT2C and BOOTPW are also available directly from *PC Magazine*. Send a postcard with your name, address, and floppy disk preference (360K, 720K, 1.2MB, or 1.44MB) to the attention of Katherine West, *PC Magazine*, One Park Ave., New York, NY 10016-5802. No phone calls, please!

USING BOOT2C BOOT2C is a simple program with a simple interface. Its full syntax is

BOOT2C d: [n]

where *d:* is the disk drive on which the redirection code is to be installed and the optional *n* parameter (to be explained below) is the number of the disk that holds the boot-up files (OS/2 only). For the normal case, assuming that the BOOT2C.COM program is on your path, you can install the necessary code on the floppy disk in the A: drive by entering

BOOT2C A:

You can then leave the floppy disk in drive A:, and you'll never have to see that irritating "Non-System disk" error message again.

The redirection code written by BOOT2C is not a file you'll find with the DIR command; it resides in the boot sector of the disk. You can write the code to a floppy disk located in drive B: by entering

BOOT2C B:

Obviously, since a PC can't boot from the B: drive, a modified disk in the B: drive won't force a hard disk boot. Such a command is useful, however, if you want to prepare the disk in your drive B: for use in another machine's drive A:. It might be, for example, that you need to put BOOT2C on a 3.5-inch floppy disk and your 3.5-inch drive is drive B:.

By using the *n* parameter, BOOT2C can also modify a floppy disk so it will boot the second hard disk of the system. By the "second hard disk" here I mean a second physical hard disk, not a secondary partition on the first hard disk. Again,

this will not work with current DOS, but OS/2 users may wish to try it. To modify a floppy disk in the A: drive to boot the second hard disk, you use the command

```
BOOT2C A: 81
```

In the above command, 81 represents the physical disk number the BIOS uses to address the disk. According to the BIOS numbering scheme, 0 is the first floppy disk, 1 is the second floppy disk, and so on. Hard disks are numbered starting with 80 hex, so the first hard disk is 80, the second is 81. Thus, to force a floppy disk in the A: drive to boot the disk in the B: drive on systems where the B: drive is bootable, the command is

```
BOOT2C A: 1
```

BOOT2C must use the BIOS number instead of the drive letter because at the point in the boot-up sequence at which the BOOT2C boot program is executed, the operating system isn't available to tell BOOT2C which physical drives it calls the A:, B:, and C: drives! The drive letters with which we are familiar don't exist at the BIOS level when a PC is booted.

Once the new BOOT2C boot record has been installed, the floppy disk will act like any other. Files can be read and written to the disk and programs executed from the disk. The only difference occurs when you boot the system with a BOOT2C-modified floppy disk in the A: drive. In that case the floppy disk displays a message indicating that BOOT2C is present and then continues by booting the files on the hard disk.

Removing BOOT2C from a disk requires executing either the DOS SYS or FORMAT commands on the disk. Although this may seem to be a drastic step to take just to remove a program, there really isn't a reason for removing BOOT2C *unless* you want to make the disk bootable. The SYS command puts the DOS system files onto the disk and replaces the boot record—including any BOOT2C code. FORMAT erases all information on the disk and writes a new DOS boot record.

USING BOOTPW Using BOOTPW is just as simple as BOOT2C. Just type BOOTPW along with the drive letter of

■ Utilities by Modem

The *PC Magazine* utilities are available by modem from PC MagNet, a ZiffNet service hosted by CompuServe.

To find the phone number nearest you, set your communications software to 300, 1,200, 2,400, or 9,600 bits per second, 7 data bits, even parity, 1 stop bit, and full duplex, then dial 800-346-3247 with your modem.

When the modem connects, press Enter. At the HOST NAME prompt, enter PHONES. Follow the menus and note the number closest to you. Or you can call 800-635-6225 (voice) and follow the instructions and note the number.

To obtain the current issue's utility free of charge: Dial the local number; at the HOST NAME prompt, type CIS; and at the USER ID prompt, enter 60116,1. Then at the PASSWORD prompt, enter PCMAG UTIL.

To join ZiffNet: At the USER ID prompt, type 177000,5000. Then, at the PASSWORD prompt, enter PC* MAGNET. Finally, at the ENTER AGREEMENT NUMBER prompt, type PCMAG93.

the disk to protect. For example, to protect a floppy disk in the A: drive, you enter the command

```
BOOTPW A:
```

Once started, BOOTPW will ask you for a password. The password, which can be up to eight characters long, is not displayed on the screen as you enter it. BOOTPW then asks for the password again to ensure that you entered the password correctly. The disk should then be removed from the drive. If you now place the floppy disk in the drive again and try a DIR (or any other disk-related) command, DOS will respond with a "General failure" message.

The password protection can be removed in either of two ways. First, if you run BOOTPW on a drive that is already password-protected, BOOTPW will ask

Register your name and enter your American Express, MasterCard, or Visa number. (If you'd like to have your company billed instead, call CompuServe at 800-848-8990.) Your personal user ID and a temporary password will be displayed. A new password will arrive in the mail within ten days to confirm your subscription.

ZiffNet membership costs \$2.50 per month. This includes access to *PC Magazine* Editors' Choice awards, Product Reviews Index, Weekly News from *PC Week*, Buyers' Market, ZiffNet Highlights, and the Support Forum (which also includes the current utility). CompuServe members can join by entering GO PCMAG at any CompuServe ! prompt.

Outside of these areas, PC MagNet costs \$6.30 per hour for 300-bps service; \$12.80 for 1,200 or 2,400 bps; and \$22.80 for 9,600 bps. Billing is based on 1-minute increments.

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you to enter the password for the disk. If you enter the proper password, BOOTPW will unprotect the disk, restoring it to its original state.

Since you might not always have BOOTPW available, a floppy disk can be unprotected by a second method. Simply place the disk in the A: drive and reboot your machine. Instead of booting the operating system, the disk will ask you for the password for the disk. If you enter it correctly, the password protection will be removed and the disk will continue to boot as if it had never been protected. That's to say, if the disk is not a bootable disk you'll get the standard Non-System disk error message. When this happens, all you need to do is remove the floppy disk and reboot your system.

How much actual protection does BOOTPW provide? As with all password schemes, BOOTPW *can* be broken. Its

protection is at the operating system level; the data on the disk is not modified in any way, and an intrepid programmer can remove the password with a few hours' work. So, using BOOTPW won't *absolutely* prevent people from reading your data, but it will deter them—at least for a while.

REVEILLE When a PC first wakes up or is reset, it goes through a built-in series of Power-On Self Tests (POST) designed to initialize the system components and ensure memory integrity. Only after the machine has been tested and initialized does it look to the outside world for a program to run. Normally, this first program is an operating system, such as DOS or OS/2. BOOTPW and BOOT2C are exceptions to the general rule, for they take control of the machine before DOS or OS/2.

To load its first program, the PC reads the first sector of the first floppy disk in the system and loads the information there at segment 0, offset 7C00 hex. If the data in that sector contains the word value AA55 hex (known as the *signature word*) at offset 510 of the block, the sector is assumed to contain valid code and the BIOS jumps to the first byte of the block (address 0:7C00). At this point, all the microprocessor registers are undefined with

the exceptions of the following: the code segment register (CS), which contains 0; the instruction pointer (IP), which contains 7C00 hex; and DL, which contains the number of the drive where the boot sector was found.

If the first floppy disk sector does not have the correct signature word—because there isn't a floppy disk in the drive or there isn't a drive at all—the BIOS attempts to load the first sector of the first hard disk in the system. The process is the same as when reading the floppy disk: The first sector is placed at address 0:7C00 and the signature word is checked. If a valid signature is not found, the PC assumes that there isn't an external program to load. In this case, an IBM PC will start its ROM BASIC program. Machines that lack ROM BASIC simply wait for the user to place a proper floppy disk in the system.

The DOS boot sector has two components that are vital to DOS and OS/2 FAT drives. The first component is the BIOS Parameter Block (BPB), which is located immediately following a Jump opcode and the OEM identification field. Figure 1 shows the layout of the first 60 bytes of a DOS boot record.

The second important part of a DOS boot record is the boot program itself,

which finds and loads the DOS system files. The boot program is a simple routine that uses the data in the BPB to locate the root directory on the disk. The directory is then read into memory and its entries are checked for the two DOS

*Using the BOOTPW
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system programs: IO.SYS and MSDOS.SYS (for MS-DOS), or IBMBIO.COM and IBMDOS.COM (for PC-DOS). If these files are not in their proper place on the disk, the boot sector code prints its infamous "Non-System disk or disk error" message.

If these files are found, the boot routine reads the first few sectors of IO.SYS (or IBMBIO.COM) into memory and then jumps to the newly loaded code. From that point on, the machine is controlled by the DOS system programs. By using a slightly different boot program and loading the file OS2LDR instead, the machine will run OS/2 instead of DOS. In the case of the programs BOOT2C and BOOTPW, the boot record takes a different path still.

HOW BOOT2C AND BOOTPW WORK Both BOOT2C and BOOTPW work by modifying the boot record on the target floppy disk. Although both BOOT2C and BOOTPW contain code necessary for installation (and removal, in the case of BOOTPW), the replacement boot records of these programs are of primary interest.

When BOOT2C is run, it replaces the original boot record on the floppy disk with the BOOT2C boot record shown in Figure 2. Before the BOOT2C boot record is written to the disk, the fields in the BIOS Parameter Block are filled in with the information from the original boot record.

As Figure 2 shows, the boot sector

The DOS Boot Record

Offset	Name	Size	Description
0	jump opcode	3 bytes	Long jump or short jump followed by a NOP
3	OEM field	8 bytes	Identifies the DOS that formatted the disk
11	Bytes per sector	Word	Sector size in bytes
13	Sectors per cluster	Byte	Number of sectors per allocation unit
14	Reserved Sectors	Word	Number of sectors reserved after the boot record
16	Number of FATs	Byte	Number of file allocation tables on-disk
17	Root entries	Word	Number of entries in the root directory
19	Total sectors	Word	Total sectors on disk 0 if number over 65,535
21	Media descriptor	Byte	Indicates the type of media
22	Sectors per FAT	Word	Size in sectors of each FAT
24	Sectors per track	Word	Number of sectors on each track on the disk
26	Number of heads	Word	Number of heads on-disk
28	*Hidden Sectors	Word	Number of hidden sectors on-disk
32	Huge Sectors	DWord	Total sectors if over 65,535
34	Drive number	Byte	BIOS drive number
35		Byte	Reserved
36	Boot signature	Byte	Must be 29 hex for extended boot record
37	Volume ID	DWord	Volume ID for disk
41	Volume label	11 bytes	Copy of volume label
52	File system label	8 bytes	Identifies file system type (FAT12 or FAT16)

* In DOS 3.3 this field was extended to a double word.

Figure 1: This table shows the layout of the data at the start of the first 60 bytes of a DOS boot record.

■ PC Magazine Utilities Updates

As with all good software, the programs presented in *PC Magazine* are upgraded and improved. Here's a partial list of the programs on PC MagNet that have been updated. To download these files from the Utilities/Tips Forum, type GO ZNT:TIPS, type LIB or select Libraries from the menu, then select Library 2 PCMAG UTILS. Type DOW and the filename listed below (for example, DOW ANSI.COM), or select Download a File from the menu.

ADDIT.COM, Version 1.1
ANSI.COM, Version 1.3
BAT2EXEC.COM, Version 1.5
BCOPY, Version 1.2
CARDFILE.COM, Version 1.1
CHKFRAG.EXE, Version 1.7
CONFIG.CTL, Version 3.0
DIRMATCH.COM, Version 3.1

EMMA.COM, Version 2.2
EMS40.SYS, Version 1.1
PCACCESS.EXE, Version 1.1
RN.COM, Version 3.0
SLICE.COM, Version 1.3
SNIPPER.COM, Version 1.2
ZCOPY.COM, Version 1.4

For a list of the programs that are available on PC MagNet, download the file PCMCAT.ZIP from Library 0 (New Uploads) of the Utilities/Tips Forum.

A downloadable index to *PC Magazine's* product reviews is also available in Library 1 (General Info). PCM.EXE is a self-extracting file containing the Computer Library *PC Magazine* Reviews Index for January 1988 through December 1991. It requires the search files that are in PCSRCH.EXE.

code is quite simple. The first instruction is the required JMP opcode. This is followed by an empty area that is filled in with the BIOS Parameter Block from the original boot record during the installation. After the BPB comes the byte that holds the drive number toward which BOOT2C will redirect the boot. The boot code that follows is relatively short and

can be described straightforwardly.

First, the stack segment (SS) and stack pointer (SP) must be initialized. Since the POST procedure initializes only the CS, IP, and DL registers, all the other registers must be initialized before they are used. Once the registers are initialized, the boot code must be relocated, for the boot record that BOOT2C is to load must

occupy the place that BOOT2C has taken over. BOOT2C therefore moves its own code up by 512 bytes, to address 0:7A00 hex, and then uses a far return to jump to the new location. Once relocated, BOOT2C prints a short message to indicate where it is and then proceeds to read the boot sector on the redirection disk.

Since DOS has yet to be loaded, however, BOOT2C must use the BIOS disk services. In order to read a sector via the BIOS, a program must encode the cylinder, head, and sector information in the CX and DX registers. ES:BX points to the buffer for the data and AL is loaded with the number of sectors to be read. Finally, AH is loaded with a 2 to indicate a disk read, and an Interrupt 13h is performed.

Specifically to read the boot sector of the disk, the registers are loaded so that BX contains 7C00, CX is equal to 1, DH is 0, and register DL contains the disk number.

Following the procedure of the BIOS routine, BOOT2C checks to see whether the sector read has the proper AA55 boot flag located at offset 510. If not, or if an error occurred during the read, BOOT2C displays an error message and halts the machine. If the boot record is valid, BOOT2C loads DL with the new boot drive number and jumps to the new boot code.

The boot code for BOOTPW per-

BOOT2C Boot Record

1 of 2

```

;=====
;BOOT2C Boot record
; Entry:
;   CS:IP = 0:7C00h
;   DL = boot drive
;   ES:SI = Ptr to partition table boot entry (if hard disk.)
;   All other registers undefined
;=====

;Equates for BPB addressing. These aren't used by Boot2C

bytes_per_sec equ word ptr [bp+0bh]
sec_per_cluster equ byte ptr [bp+0dh]
reserved_sec equ word ptr [bp+0eh]
number_of_fats equ byte ptr [bp+10h]
root_size equ word ptr [bp+11h]
total_sec equ word ptr [bp+13h]
media_des_byte equ byte ptr [bp+15h]
sec_per_fat equ word ptr [bp+16h]
sec_per_track equ word ptr [bp+18h]
number_of_heads equ word ptr [bp+1ah]
num_hidden_sec equ word ptr [bp+1ch]
total_sec_long equ word ptr [bp+20h]
drive_number equ word ptr [bp+24h]
reserved equ word ptr [bp+25h]
extended_flag equ word ptr [bp+26h]
vol_serial equ word ptr [bp+27h]

```

```

vol_name equ word ptr [bp+2bh]
boot_flag equ word ptr [bp+3feh] ;Offset +512 needed for code

boot_disk equ byte ptr [bp + offset boot_disko - offset entry]
reloc_entry equ offset boot_2 - offset entry
boot_initmsg equ 7a00h + offset program - offset entry
boot_chgmsg equ 7a00h + offset change_msg - offset entry
boot_errmsg equ 7a00h + offset error_msg - offset entry
boot_rerrmsg equ 7a00h + offset readerr_msg - offset entry

;=====
;Boot sector code
;=====
entry: jmp short boot_1
      nop
boot_data db 54 dup (0) ;Leave room for BPB
boot_dataend = $
boot_disko db 80h ;Disk to boot
boot_1: cli ;Disable interrupts
      cld ;Set direction UP.
      mov ax, 7a00h
      xor bx, bx
      mov ss, bx ;SS:SP = 0:7A00
      mov sp, ax
      sti ;Interrupts OK

```

Figure 2: This listing shows the the replacement boot record supplied by BOOT2C.

BOOT2C Boot Record

2 of 2

```

push    si                ;Save Part table ptr
push    bp                ;Save BP
mov     bp,ax              ;Use BP for addressing

mov     ds,bx              ;DS = 0
mov     es,bx              ;ES = 0
mov     di,ax              ;Move boot code
mov     si,7c00h           ; to 0:7A00
mov     cx,100h
rep     movsw

push    es                ;Push re-entry segment
mov     al,relloc_entry    ; and offset on the
push    ax                ; stack
retf                     ;Return Far to jump

boot_2:
mov     si,boot_initmsg    ;Announce we are here
call    bprint_msg
xor     ax,ax              ;Read boot sector
cwd
mov     bx,7c00h           ;To address 0:7C00
call    boot_read_disk
jc      boot_error1
cmp     boot_flag,0AA55h    ;Check for boot sig
jne     boot_error
mov     si,boot_chgmsg      ;Tell user about
call    bprint_msg          ; switch
pop     bp                 ;Restore BP for
pop     si                 ; stupid DR-DOS bug
jmp     bx                 ;Jump to new boot rec

boot_error:
mov     si,boot_errmsg      ;Print err message
boot_error1:
call    bprint_msg          ;Call print routine
boot_halt:
jmp     boot_halt          ;STOP!

;-----
; Read disk - Reads one sector from the disk
; Entry: DX,AX - Absolute sector to read
;       BX - address of buffer.
; Exit:  CF - Clear if read successful.
;-----
boot_read_disk proc near
push    bx
div     sec_per_track       ;Get sectors per track
inc     dx

read_2:
mov     bx,dx              ;Save sector
cwd
div     number_of_heads     ;Compute head and cylinder
xchg    ah,al              ;Swap cyl low and high bytes
mov     cl,6
shl     al,cl              ;Shift high cyl bits
xchg    cx,ax              ;Copy cyl into CX
or      cl,bl              ;Combine cyl with sector
mov     dh,dl              ;Move head number

mov     si,5                ;Try to read 5 times.
pop     bx

read_3:
mov     dl,boot_disk        ;Get disk to read
mov     ax,0201h            ;Read 1 sector
int     13h                ;Read/Write disk.
jnc     read_exit           ;No error, exit
xor     ax,ax              ;Reset disk before reading
int     13h
dec     si
jnz     read_3
mov     si,boot_rerrmsg      ;Read error message
stc

read_exit:
ret

boot_read_disk endp

;-----
; Print Msg - Prints a message to the screen
; Entry: DS:SI - Points to ASCII2 message
;-----
bprint_msg proc near
push    bx
push    bp

bprint_msg1:
lodsb
or      al,al              ;Get byte
je      bprint_exit         ;If 0, end of string
mov     ah,0eh             ;BIOS print char
mov     bx,7h
push    si
int     10h                ;BIOS video services
pop     si
jmp     short bprint_msg1

bprint_exit:
mov     ax,0e0dh           ;Append CR - LF
int     10h
mov     ax,0e0ah
int     10h
pop     bp
pop     bx
ret

bprint_msg endp
program db "BOOT2C 1.0 Copyright 1993 Douglas Boling",13,10
db "First published in PC Magazine, March 30, 1993"
db 13,10,0
change_msg db "Redirecting boot to "
change_dest db 13 dup (0)
error_msg db "Error: Target disk not bootable"
db 13,10,"System halted",0
readerr_msg db "Error: reading target drive"
db 13,10,"System halted",0
bootcode_end = $
org 2feh
This is offset by COM file base addr
dw 0AA55h ;Boot signature
boot_end = $

```

forms a very similar litany, except extra code is added to query the user for the password. The tasks of the BOOTPW boot record are to ensure that the user enters the proper password, then to find and read the original boot record, write the original boot record back to its proper place, and finally to reboot the machine. Once the original boot record code has been rewritten to the boot sector, the reboot will cause the machine to continue the boot process as if BOOTPW had never existed. Of course, if there are no system files on the floppy disk, the reboot of the original boot record will display the "Non-System disk" message.

The protection provided to the disk is

actually quite simple. The BOOTPW boot record does not conform to the DOS requirement for a BIOS Parameter Block located at the start of the disk. Thus, when DOS attempts to read the protected disk, it does not see a proper BPB and consequently reports a General Error back to the user. Until the correct boot sector is replaced, DOS is not able to access the disk.

BOOTPW can also unprotect a disk without requiring a machine reboot. To do this the BOOTPW program reads and writes the protected disk with DOS interrupt 25 (Absolute Sector Read) and DOS interrupt 26 (Absolute Sector Write). These functions can read the boot record

of a protected disk even with a BOOTPW boot record installed.

Both BOOTPW and BOOT2C show what can be done with no more than the limited 512 bytes of a boot record. By modifying the boot record structure, BOOTPW confuses DOS so that the disk becomes inaccessible. On the other hand, BOOT2C's almost trivial code frees us from the frustration of that silly "Non-System or disk error" message. If you use a lot of floppy disks, you'll rejoice that the full use of your A: drive has been returned to you. □

DOUGLAS BOLING IS A CONTRIBUTING EDITOR TO PC MAGAZINE.



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An Introduction to OS/2 Outline Fonts

BY CHARLES PETZOLD

By all accounts, one man and one company are responsible for first bringing scalable outline font technology within reach of the average user of personal computers. The man is John Warnock (who was presented with *PC Magazine's* Lifetime Achievement award in 1989) and the company is Adobe Systems.

Adobe's PostScript is actually an entire programming language with a stack-oriented Forth-like structure. But the most important aspect of PostScript is its support of a hinted outline font technology. Most users first encountered Adobe's PostScript in high-end laser printers. Adobe ventured into the arena of video graphics with Display PostScript, but it's been largely ignored except for its implementation in NeXT machines.

Adobe was much more on the mark with Adobe Type Manager (ATM). ATM isn't a full-fledged graphics programming environment, but instead supports the display of fonts in the Adobe Type 1 format on video displays and printers from existing graphical environments. ATM was available first for the Macintosh and later for Windows 3.0 as retail products. ATM has also been licensed by IBM for inclusion in OS/2 2.0.

So, when we speak about the support of outline fonts by the GPI (Graphics Programming Interface) of the OS/2 2.0 Presentation Manager, we're really speaking about the support of Adobe Type 1 fonts. OS/2 2.0 is shipped with 13 Type 1 fonts, and you can install additional Type 1 fonts for use with PM programs.

FACE NAMES VERSUS ATTRIBUTES The early support of fonts in graphical environments such as the Macintosh, Win-

dows, and the OS/2 Presentation Manager was not based very much on classical typography. You began with a face name such as Helvetica or Helv and then for certain words or sections in your document, you'd apply an attribute such as boldface or italic. This is how the bit-mapped fonts in PM work.

The Type 1 outline fonts supported by PostScript and ATM are more closely bound to classical typography. Rather

*Outline fonts are more
closely bound to classical
typography than fonts in
early graphical
environments, leading—as
we'll see—to oddities in
their implementation.*

than treating boldface and italic as attributes, these characteristics are part of the typeface name, such as Helvetica Bold, Helvetica Italic, and Helvetica Bold Italic.

This may seem like a trivial difference, but it's not, really, for it determines how users select fonts for their documents. Some slanted fonts may include the word *oblique* in their typeface names rather than the word *italic*. Some fonts may have different degrees of boldness, using words such as *heavy*, *light*, and *dark*. It's more complex than a simple matter of clicking a check box to turn on a boldface flag.

In the January 12, 1993, installment of this column, I discussed the fields of the FONTMETRICS structure (which de-

scribes a font under OS/2), including the `fsSelection` field. This field is supposed to be made up of bit flags that indicate whether the font is boldface or italic. However, the only bit that is possibly set when querying available fonts is the `FM_SEL_ITALIC` bit, and that's only if the typeface name contains the word *italic* (but not *oblique*).

So, unless you want to parse typeface names, you're stuck with presenting the full typeface names to the user. This is an area where I think Microsoft has come up with a better idea. In the implementation of TrueType in Windows 3.1, Windows gives each font three names: the family name (for example, Arial—the TrueType version of Helvetica); the typeface name (for example, Arial Bold Italic); and a style name (for example, Bold Italic). If the family name is the same as the typeface name, then the style name is Regular.

In Windows, this makes it fairly easy to categorize fonts by family and then to indicate which styles are available for each particular family. Thus, the user can pick a family name (such as Arial) from a list box, and then another list box could list the various styles (Italic, Bold, and Bold Italic) available for that particular font family.

The conflict between full typeface names and attributes gets a little weirder in OS/2 because of the fact that the italic and boldface attributes—normally used to simulate these effects on bitmapped fonts—are still valid for outline fonts. You can indeed apply a boldface attribute to a Helvetica font. However, it will be a simulated boldface and won't look the same as the real Helvetica Bold font. You can also apply the boldface attribute to the Helvetica Bold font to get an even bolder font. The same principle holds true for the italic attribute.

OUTFONTS.MAK

Complete Listing

```

#-----
# OUTFONTS.MAK make file
#-----

outfonts.exe : outfonts.obj outfonts.def outfonts.res
    link386 /BASE:0x10000 outfonts,, NUL,, outfonts
    rc outfonts.res

outfonts.obj : outfonts.c outfonts.h
    icc -C -Kbcpr -Ss outfonts.c

outfonts.res : outfonts.rc outfonts.h
    rc -r outfonts.rc

```



Figure 1: The make file to use with the IBM C Compiler to create OUTFONTS.EXE.

THE OUTFONTS PROGRAM If you're curious to see these oddities illustrated on the screen, you can download the executable for the OUTFONTS program, shown in Figures 1 through 5, from PC MagNet (archived as OUTFON.ZIP) and run the program under the OS/2 Presentation Manager. Alternatively, if you have the IBM C Developer's WorkSet/2 installed, you can download the source code from PC MagNet and create OUTFONTS.EXE by running

```
NMAKE OUTFONTS.MAK
```

on an OS/2 2.0 command line.

The OUTFONTS program is very similar to the BITFONTS program, which I discussed in the January 26, 1993, installment of this column. The GetAllOutlineFonts function in OUTFONTS uses GpiQueryFonts to determine the number of fonts on the video display, and then calls GpiQueryFonts again to obtain descriptions of the fonts as an array of FONTMETRICS structures. The function then loops through all the fonts and copies those with the FM_DEFN_OUTLINE flag set in the fsDefn field of the FONTMETRICS structure to another array of FONTMETRICS structures—these are the out-

line fonts. The function reallocates the memory for this second array and returns the array and the number of outline fonts. During the WM_PAINT message, OUTFONTS displays all the outline fonts. (I'll discuss the font selection code shortly.) Each font is displayed with a text string consisting of a space, followed by a 0xDB character (a solid block), followed by another space, the typeface name and point-size, followed by another space, another 0xDB character, and a final space.

As you'll recall, bitmapped fonts come in various typeface names with various point sizes for each. The BITFONTS program listed all the bitmapped fonts on the system—System Proportional and System Monospaced at 10 points; Courier at 8, 10, and 12 points; and Tms Rmn and Helv at 8, 10, 12, 14, 18, and 24 points. The Attributes menu in BITFONTS is then used to select boldface, italic, underline, and strikeout attributes. To refresh your memory, the default BITFONTS window is shown in Figure 6.

Because outline fonts are scalable, they come in only one size. Instead of variations by size, many outline fonts come in bold, italic, and bold italic versions. I've added a Point-Size menu to OUTFONTS that lets you select a size (4, 8, 10, 12, 14, 18, 24, 36, and 48 points).

OUTFONTS.C

1 of 3

```

/*-----
OUTFONTS.C -- Displays OS/2 Outline Fonts
(c) Charles Petzold, 1993
-----*/

#define INCL_WIN
#define INCL_GPI
#include <os2.h>
#include <stdlib.h>
#include <stdio.h>
#include <string.h>
#include "outfonts.h"

#define LCID_FONT 1

MRESULT EXPENTRY ClientWndProc (HWND, ULONG, MPARAM, MPARAM);

int main (void)
{
    static CHAR szClientClass [] = "OutFonts";
    static ULONG flFrameFlags = FCF_TITLEBAR | FCF_SYSMENU |
                                FCF_SIZEBORDER | FCF_MINMAX |
                                FCF_SHELLPOSITION | FCF_TASKLIST |
                                FCF_MENU;

    HAB hab;
    HMW hmw;
    HWND hwndFrame, hwndClient;
    QMSG qmsg;

    hab = WinInitialize (0);
    hmw = WinCreateMsgQueue (hab, 0);

    WinRegisterClass (hab, szClientClass, ClientWndProc, CS_SIZEREDRAW, 0);

    hwndFrame = WinCreateStdWindow (HWND_DESKTOP, WS_VISIBLE,
                                    &flFrameFlags, szClientClass,
                                    "Outline Fonts", 0L,

```

```

                                NULLHANDLE, ID_RESOURCE, &hwndClient);

    while (WinGetMsg (hab, &qmsg, NULLHANDLE, 0, 0))
        WinDispatchMsg (hab, &qmsg);

    WinDestroyWindow (hwndFrame);
    WinDestroyMsgQueue (hmw);
    WinTerminate (hab);
    return 0;
}

LONG GetAllOutlineFonts (HPS hps, PFONTMETRICS * ppfa)
{
    LONG l, lAllFnt, lOutFnt;
    PFONTMETRICS pfmAll, pfmOut;

    // Find number of fonts

    lAllFnt = 0;
    lAllFnt = GpiQueryFonts (hps, GF_PUBLIC, NULL, &lAllFnt, 0, NULL);

    if (lAllFnt == 0)
        return 0;

    // Allocate memory for FONTMETRICS structures

    pfmAll = (PFONTMETRICS) calloc (lAllFnt, sizeof (FONTMETRICS));
    if (pfmAll == NULL)
        return 0;

    pfmOut = (PFONTMETRICS) calloc (lAllFnt, sizeof (FONTMETRICS));
    if (pfmOut == NULL)
    {
        free (pfmAll);
        return 0;
    }

```



Figure 2: OUTFONTS.C contains the source code for the program.

OUTFONTS.C

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```

    }
    // Get all fonts
    GpiQueryFonts (hps, QF_PUBLIC, NULL, &lAllFnt,
                  sizeof (FONTMETRICS), pfmAll) ;

    // Get all the outline fonts
    lOutFnt = 0 ;
    for (l = 0 ; l < lAllFnt ; l++)
        if (pfmAll[l].fsDefn & FM_DEFN_OUTLINE)
            pfmOut [lOutFnt++] = pfmAll [l] ;

    // Clean up
    free (pfmAll) ;
    pfmOut = (FONTMETRICS) realloc (pfmOut, lOutFnt * sizeof (FONTMETRICS)) ;

    *ppfm = pfmOut ;

    return lOutFnt ;
}

HRESULT EXPENTRY ClientWndProc (HWND hwnd, ULONG msg, WPARAM wpl, LPARAM wp2)
{
    static BOOL      fItalic, fUnder, fOutline, fStrike, fBold,
                    fBaseline, fTextBox ;
    static FATTRS    fat ;
    static HWND      hwndMenu ;
    static int       aiPtSizes []
= { 4, 8, 10, 12, 14, 18, 24, 36, 48 } ;
    static LONG      xRes, yRes, lFonts ;
    static PFONTMETRICS pfm ;
    static SHORT     cyClient, sPtSize = IDM_PTS12 ;
    static CHAR      szBuffer [FACESIZE + 32] ;
    static FONTMETRICS fm ;
    static HDC        hdc ;
    static HPS        hps ;
    static int        i, iPtSize ;
    static LONG        l ;
    static POINTL     ptl, aptl [TXTBOX_COUNT] ;
    static SIZEF      sizef ;

    switch (msg)
    {
        case WM_CREATE:
            // Get the array of FONTMETRICS structures
            hps = WinGetPS (hwnd) ;
            GpiQueryFontAction (hps, QFA_PUBLIC) ;
            lFonts = GetAllOutlineFonts (hps, &pfm) ;

            // Get the font resolution of the device
            hdc = GpiQueryDevice (hps) ;
            DevQueryCaps (hdc, CAPS_HORIZONTAL_FONT_RES, 1, &xRes) ;
            DevQueryCaps (hdc, CAPS_VERTICAL_FONT_RES, 1, &yRes) ;
            WinReleasePS (hps) ;

            // Get menu window handle
            hwndMenu = WinWindowFromID (WinQueryWindow (hwnd, QW_PARENT),
                                       FID_MENU) ;

            return 0 ;

        case WM_SIZE:
            cyClient = HIUSHORT (wp2) ;
            return 0 ;

        case WM_COMMAND:
            switch (COMMANDMSG(&msg)->cmd)
            {
                case IDM_PTS04:
                case IDM_PTS08:
                case IDM_PTS10:
                case IDM_PTS12:
                case IDM_PTS14:
                case IDM_PTS18:
                case IDM_PTS24:
                case IDM_PTS36:
                case IDM_PTS48:
                    WinCheckMenuItem (hwndMenu, sPtSize, FALSE) ;
                    sPtSize = COMMANDMSG(&msg)->cmd ;
                    break ;

                case IDM_ITALIC:      fItalic = ! fItalic ; break ;
                case IDM_UNDERSCORE:  fUnder = ! fUnder ; break ;
                case IDM_OUTLINE:     fOutline = ! fOutline ; break ;
                case IDM_STRIKEOUT:   fStrike = ! fStrike ; break ;
                case IDM_BOLD:        fBold = ! fBold ; break ;
                case IDM_BASELINE:    fBaseline = ! fBaseline ; break ;
                case IDM_TEXTBOX:     fTextBox = ! fTextBox ; break ;

                default: return 0 ;
            }
    }
}

```

```

    WinCheckMenuItem (hwndMenu, COMMANDMSG(&msg)->cmd,
                     ! WinIsMenuItemChecked (hwndMenu, COMMANDMSG(&msg)->cmd)) ;

    WinInvalidateRect (hwnd, NULL, TRUE) ;
    return 0 ;

case WM_PAINT:
    hps = WinBeginPaint (hwnd, NULLHANDLE, NULL) ;

    GpiErase (hps) ;

    // Get new fonts if they've changed
    if (QFA_PUBLIC & GpiQueryFontAction (hps, QFA_PUBLIC))
    {
        free (pfm) ;
        lFonts = GetAllOutlineFonts (hps, &pfm) ;
    }

    // Set POINTL structure to upper left corner of client
    ptl.x = 0 ;
    ptl.y = cyClient ;

    // Set the character box for the point size
    iPtSize = aiPtSizes [sPtSize - IDM_PTS04] ;

    sizef.cx = 65536 * xRes * iPtSize / 72 ;
    sizef.cy = 65536 * yRes * iPtSize / 72 ;

    GpiSetCharBox (hps, &sizef) ;

    // Loop through all the bitmap fonts
    for (l = 0 ; l < lFonts ; l++)
    {
        // Define the FATTRS structure
        fat.usRecordLength = sizeof (FATTRS) ;

        fat.fsSelection = (fItalic ? FATTR_SEL_ITALIC : 0) |
                        (fUnder ? FATTR_SEL_UNDERSCORE : 0) |
                        (fOutline ? FATTR_SEL_OUTLINE : 0) |
                        (fStrike ? FATTR_SEL_STRIKEOUT : 0) |
                        (fBold ? FATTR_SEL_BOLD : 0) ;

        fat.lMatch = 0 ;

        strcpy (fat.szFacename, pfm[l].szFacename) ;

        fat.idRegistry = pfm[l].idRegistry ;
        fat.usCodePage = pfm[l].usCodePage ;
        fat.lMaxBaselineExt = 0 ;
        fat.lAveCharWidth = 0 ;
        fat.fsType = FATTR_FONTUSE_OUTLINE |
                    FATTR_FONTUSE_TRANSFORMABLE ;
        fat.fsFontUse = 0 ;

        // Create the logical font and select it
        GpiCreateLogFont (hps, NULL, LCID_FONT, &fat) ;
        GpiSetCharSet (hps, LCID_FONT) ;

        // Query the font metrics of the current font
        GpiQueryFontMetrics (hps, sizeof (FONTMETRICS), &fm) ;

        // Set up a text string to display
        sprintf (szBuffer, " \xDB %s - %d points \xDB ",
                fm.szFacename, iPtSize) ;

        // Drop POINTL structure to baseline of font
        ptl.y -= fm.lMaxAscender ;

        // Display the character string
        GpiCharStringAt (hps, &ptl, strlen (szBuffer), szBuffer) ;

        // Adjust text box points for left baseline
        GpiQueryTextBox (hps, strlen (szBuffer), szBuffer,
                        &TXTBOX_COUNT, aptl) ;

        for (i = 0 ; i < TXTBOX_COUNT ; i++)
        {
            aptl[i].x += ptl.x ;
            aptl[i].y += ptl.y ;
        }

        // Possibly display the baseline
        if (fBaseline)
        {
            GpiMove (hps, &ptl) ;
        }
    }
}

```


OUTFONTS.C

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```

Gpiline (hps, aptl + TXTBOX_CONCAT) ;
}

// Possibly display the character box

if (!TextBox)
{
    Gpiline (hps, aptl + TXTBOX_TOPLEFT) ;
    Gpiline (hps, aptl + TXTBOX_TOPRIGHT) ;
    Gpiline (hps, aptl + TXTBOX_BOTTOMRIGHT) ;
    Gpiline (hps, aptl + TXTBOX_BOTTOMLEFT) ;
    Gpiline (hps, aptl + TXTBOX_TOPLEFT) ;
}

// Drop POINTL structure down to bottom of text
ptl.y -= fm.lMaxDescender ;

```

```

// Select the default font; delete the logical font

GpiSetCharSet (hps, LCID_DEFAULT) ;
GpiDeleteSetId (hps, LCID_FONT) ;
}

WinEndPoint (hps) ;
return 0 ;

case WM_DESTROY:
    if (!Fonts > 0)
        free (pfm) ;

    return 0 ;
}

return WinDefWindowProc (hwnd, msg, wpl, mp2) ;
}

```

In actual practice, the size of an outline font can be scaled to almost anything within reason, even fractional point sizes. The default OUTFONTS display is shown in Figure 7.

The first 21 lines in the display show the standard 13 Adobe fonts. The Helvetica and Helv fonts are exactly the same: GPI has simply retained the Helv name used in OS/2, Version 1.1, for the old unhinted outline fonts, but uses the Adobe Helvetica font instead. The same is true for the Times New Roman and the Tms Rmn fonts. The other fonts at the bottom of the display are some of those I've installed from other Adobe type packages.

CREATING AND SELECTING THE FONT

Creating and selecting a logical outline font is much the same as creating and selecting a logical bitmapped font. You first set up the fields of a FATTRS structure and then pass it to the GpiCreateLogFont function. At this point the logical font is associated with a local ID (often called an "lcid" and pronounced "el cid," but not to be confused with the Charlton Heston movie). You then use the GpiSetCharSet function in order to select that font—referenced by the local ID—into your presentation space.

However, there are a couple of differences between selecting bitmapped and outline fonts, as demonstrated in the WM_PAINT processing in OUTFONTS.C. For outline fonts, you set the lMaxBaselineExt and lAveCharWidth fields of the FATTRS structure to 0. The size of the font is not specified here. Also, you set the fsType field to the combination of the FATTR_FONTUSE_OUTLINE and the FATTR_FONTUSE_

TRANSFORMABLE flags. The first flag insures that you get an outline font. The second flag is used to indicate that you want a font that is subject to graphics transforms. This is true of all outline fonts anyway, but I tend to include the second flag regardless of that.

You set the point size of the font using the GpiSetCharBox function:

```
GpiSetCharBox (hps, &sizef) ;
```

where the second parameter is a pointer to a SIZEF structure. The structure has two fields (cx and cy) that are treated as 32-bit fixed-point values. The high 16-bit part is an integer value, and the lower 16 bits represent a fraction of 65,536. The cy field indicates the em-height of the font (which is equivalent to the point size) and the cx field indicates the em-width—the point size in horizontal coordinates.

OUTFONTS.RC

Complete Listing

```

/*-----
OUTFONTS.RC resource script file
-----*/

#include <os2.h>
#include "outfonts.h"

MENU ID_RESOURCE
{
    SUBMENU " ~Point-Size",          IDM_SIZE
    {
        MENUITEM " ~1.  4 points",    IDM_PTS04
        MENUITEM " ~2.  8 points",    IDM_PTS08
        MENUITEM " ~3. 10 points",    IDM_PTS10
        MENUITEM " ~4. 12 points",    IDM_PTS12,, MIA_CHECKED
        MENUITEM " ~5. 14 points",    IDM_PTS14
        MENUITEM " ~6. 18 points",    IDM_PTS18
        MENUITEM " ~7. 24 points",    IDM_PTS24
        MENUITEM " ~8. 36 points",    IDM_PTS36
        MENUITEM " ~9. 48 points",    IDM_PTS48
    }
    SUBMENU " ~Attributes",          IDM_ATTRS
    {
        MENUITEM " ~Italic",          IDM_ITALIC
        MENUITEM " ~Underscore",      IDM_UNDERSCORE
        MENUITEM " ~Outline",         IDM_OUTLINE
        MENUITEM " ~Strikeout",       IDM_STRIKEOUT
        MENUITEM " ~Bold",            IDM_BOLD
    }
    SUBMENU " ~Show",                IDM_SHOW
    {
        MENUITEM " ~Baseline",        IDM_BASELINE
        MENUITEM " ~Text Box",        IDM_TEXTBOX
    }
}

```

Figure 3: This resource script defines OUTFONTS.EXE's menu.



Normally, the *cx* and *cy* fields are set to the same value, which is the point size in logical units. (By default, logical units are the same as device units, which are pixels.) There are two exceptions: If your logical units are unequal in the horizontal and vertical directions—which is the case for the pixel resolution of the EGA—then you can compensate for that by using unequal values of *cx* and *cy*. You can also use unequal values if you want the font to appear wider or narrower than normal.

It is customary to call the *GpiSetCharBox* function after the font has been selected in the presentation space. However, because the character box attribute applies to the presentation space, you can call it at any time while the presentation space handle is valid. Unless later set to a different value, it will apply to all fonts subsequently selected in the presentation space. To speed along the display of the fonts, I've chosen to call *GpiSetCharBox* once before looping through the font displays.

The tricky part here is converting a point size to pixels. During the *WM_CREATE* message, I call *DevQueryCaps* to obtain the horizontal and vertical font resolution of the video display. As you'll recall, the font resolution

is an "ideal" video display resolution. For the VGA, the font resolution is given as 96 pixels per inch, whereas the real resolution of the VGA is more like 68 pixels per inch. The use of the font resolution to size outline fonts results in larger character sizes, which are more readable on the screen.

When *OUTFONTS* calculates the *cx* and *cy* fields of the *SIZEF* structure, it multiplies the point size by the font resolution (in pixels per inch) and divides by 72—the number of points in an inch. This yields the size of the font in pixels. This pixel size is multiplied by 65,536 to convert to a fixed point value. For a 12-point font on the VGA, for example, the pixel em-height and em-width are 16.

FINDING THE FONT HEIGHT As you'll recall, there are a couple of ways to determine the height of the current font selected in the presentation space. You can call the *GpiQueryFontMetrics* function and use the *lMaxAscender* and *lMaxDescender* fields of the *FONTMETRICS* structure to determine the maximum height of the font characters above and below the baseline. You can also use the *GpiQueryTextBox* function to determine this same information.

For bitmapped fonts, the *lMaxAscender* and *lMaxDescender* fields of the *FONTMETRICS* structure are consistent with the information obtained from the *GpiQueryTextBox* function; for outline fonts, there is often a slight difference. I suspect that

this is a rounding problem somewhere with GPI.

This inconsistency becomes most noticeable when you use the Show menu option to display the text boxes of each displayed line of text. The program uses the *FONTMETRICS* *lMaxAscender* and *lMaxDescender* fields to space the lines of text, and—as you can see in the top screenshot in Figure 8—the tops and bottoms of each successive text box do not always align correctly. Another difference you'll notice is that the text box of

OUTFONTS.DEF

Complete Listing

```

;-----
; OUTFONTS.DEF module definition file
;-----

NAME                OUTFONTS  WINDOWAPI

DESCRIPTION          'Outline Fonts in OS/2 2.0 PM (c) Charles Petzold, 1993'
PROTMODE

```



Figure 5: OUTFONTS.DEF is the program's module definition file.

OUTFONTS.H

Complete Listing

```

/*-----
  OUTFONTS.H header file
  -----*/

#define ID_RESOURCE      1

#define IDM_SIZE         10
#define IDM_PTS04        11
#define IDM_PTS08        12
#define IDM_PTS10        13
#define IDM_PTS12        14
#define IDM_PTS14        15
#define IDM_PTS18        16
#define IDM_PTS24        17
#define IDM_PTS36        18
#define IDM_PTS48        19

#define IDM_ATTRS        20
#define IDM_ITALIC        21
#define IDM_UNDERSCORE    22
#define IDM_OUTLINE       23
#define IDM_STRIKEOUT     24
#define IDM_BOLD          25

#define IDM_SHOW         30
#define IDM_BASELINE      31
#define IDM_TEXTBOX       32

```



Figure 4: The header file defines constants used in the C source code and resource script.

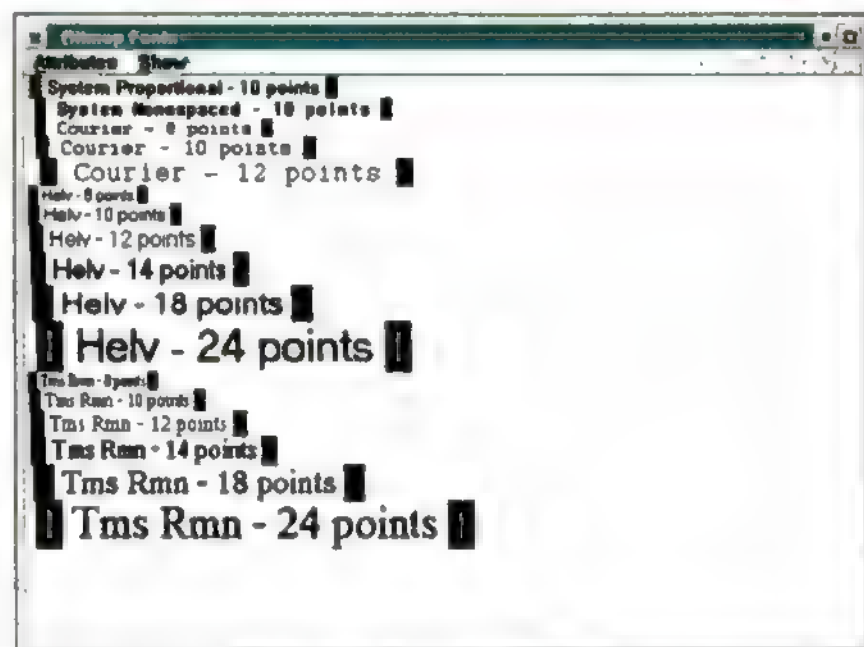


Figure 6: The output of the BITFONTS program from the January 26, 1993, issue of PC Magazine.

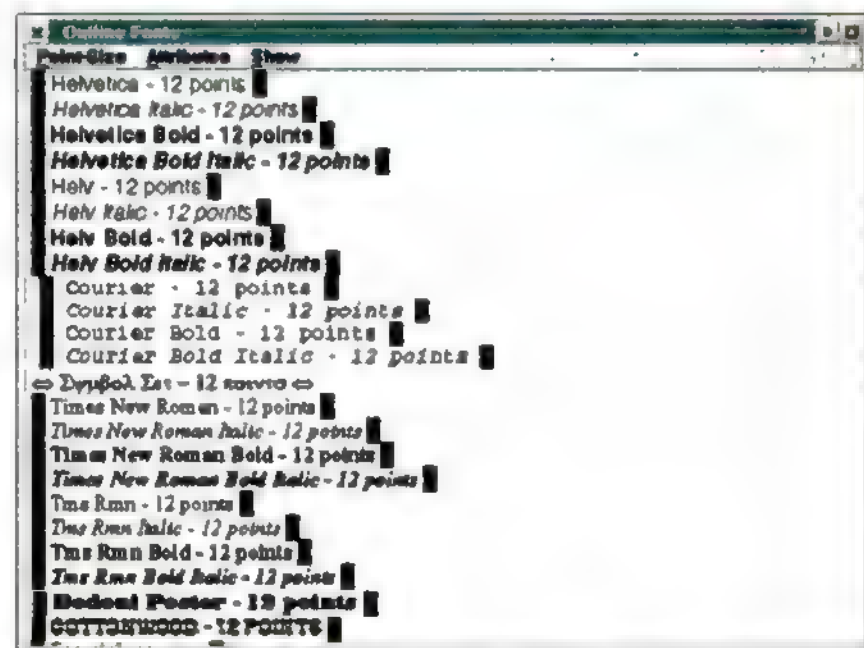


Figure 7: This screenshot shows the default display of the OUTFONTS program.

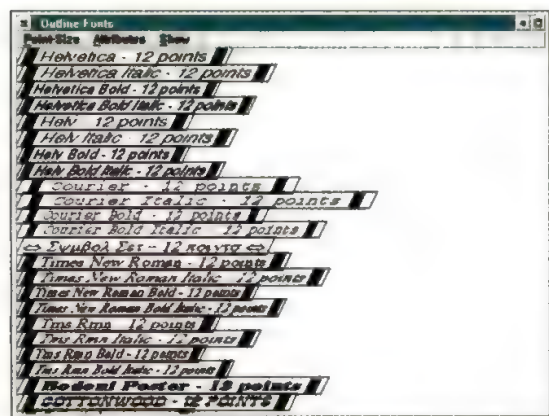
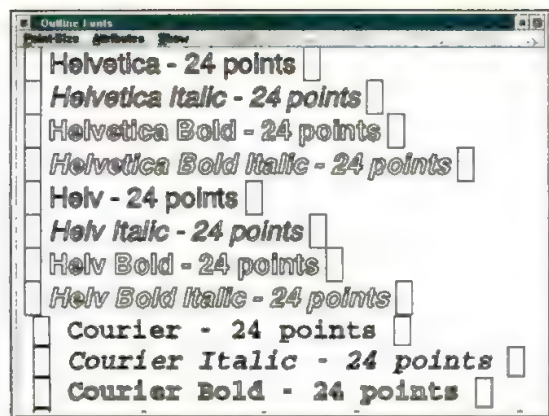
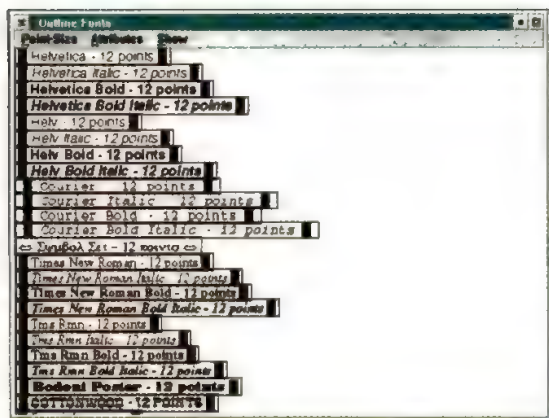


Figure 8: The OUTFOUNTS display with: (top) the character box shown; (middle) the outline attribute selected; and (bottom) the italic and boldface attributes selected.

the italic fonts does not reflect the slant of the characters as it does with bitmapped fonts.

THE ATTRIBUTES MENU As with BIT-FONTS, I've included an Attributes menu that lets you select italic, boldface, outline, underscore, and strikeout attributes. These are used to set up flags in the `fsSelection` field of the `FATTRS` structure before calling `GpiCreateLog-Font`.

The outline attribute does not work with bitmapped fonts, but it works with outline fonts and results in the font appearing as outlined characters rather than filled characters, as shown in the middle screenshot in Figure 8. I've used a larger font size in the figure in order to make the outlines more obvious.

You can also select the italic and boldface attributes, but these are simulations applied to the font. As I mentioned earlier in the column, a Times New Roman Italic font is not the same as a Times New Roman font with the italic attribute, and a Times New Roman Bold font is not the same as a Times New Roman font with the boldface attribute. This should be obvious in the last screenshot in Figure 8, which shows the fonts with both the italic and boldface attributes applied. Look at the difference in the lowercase *a* of the simulated italic version of the Times New Roman font and the real Times New Roman Italic font. Also notice that the text box now shows that the characters are slanted.

DOCUMENTATION FOLLY In the past columns on fonts in OS/2, I've discussed some areas where IBM's technical reference documentation is wrong and where it describes something that simply has not yet been implemented. One of the biggest blunders I've found has to do with the discussion of `FATTR_SEL_OUTLINE`.

The OS/2 documentation specifically makes a point of recommending the use of this option for small font sizes.

The printed documentation (in Volume 1 of the *Presentation Manager Programming Reference* of the *OS/2 2.0 Technical Library*) for `GpiCreateLog-Font` says, "Outline font characters are normally drawn filled. However, hollow characters are produced if the `FATTR_SEL_OUTLINE` flag is set in

the `pAttrs` parameter. For small characters, outlining in this way can give a similar visual appearance to filled characters, with improved performance." The documentation of the `FATTRS` structure repeats this advice: "Setting this flag normally gives better performance, and for sufficiently small characters there may be little visual difference."

It sounds reasonable in theory, but it just isn't true. Don't take my word for it—try it out yourself with the `OUTFONTS` program. Not only is performance much worse with the `FATTR_SEL_OUT-`

The outline attribute doesn't work with bitmapped fonts, but it works with outline fonts and results in the fonts appearing as outlined characters rather than filled characters.

`LINE` flag set, but the characters are more ragged as well. My advice: Don't use the `FATTR_SEL_OUTLINE` flag unless you really want outlined characters.

How did such an error ever get into the OS/2 documentation? Didn't anybody ever try it out? Well, I suspect it originated in the pre-ATM days. The rasterized versions of the original outline fonts in OS/2 1.1 were not cached in memory. Instead, GPI had to algorithmically calculate a filled area for each character as it was being drawn. This takes more time than simply drawing an outline. However, because ATM caches rasterized versions of the characters in memory, displaying the character bitmaps on the screen is much faster than displaying the outlines.

SIMPLIFIED FONT SELECTION In the next issue, I'll do something similar to what I did with the bitmapped fonts: I'll encapsulate outline font selection in some easy-to-use functions that you will be able to implement in your own PM programs. □

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Export Tables in Windows NT Executable Files

BY RAY DUNCAN

In the first column on the Windows NT PE (portable executable) file format (*PC Magazine*, February 9, 1993), I discussed how PE files are related to the Unix Common Object File Format (COFF), explained the file's overall structure, and provided some example code that listed a file's sections and characteristics and dumped out its import table. In the most recent column (*PC Magazine*, March 16, 1993), I continued the discussion by dissecting and analyzing the structure of a PE file's resource table, including source code to create a simple list of resources and code to format a resource directory tree. In this installment, we'll take a look at yet another important component of PE files.

But first, a word of caution. The PE file-related code that has been published in these columns has been developed and tested on the October 1992 beta release of Windows NT. By the time you read this, at least one additional beta release of NT will have been shipped, and it is quite possible that the PE format will have been altered or extended in some way. Consequently, you should consider the code you find published here only as a general framework for working with PE files, and you should not assume that it is necessarily accurate for the version of NT that you are currently running. The programs which appear in this column are available for downloading from the Programming Forum of PC MagNet, and they will be updated and revised on a regular basis to keep them in sync with Windows NT until the system becomes stable.

EXPORT TABLES AND DYNAMIC LINKING Windows NT, like Windows 3.x and OS/2, depends heavily on dynamic linking—that is, “late binding” of an applica-

tion at its load-time or runtime to shareable code and data in special files called dynamic link libraries (DLLs). Functions that are dynamically linked can be designated symbolically (that is, by name) or, for increased linking speed, by an integer identifier called an *ordinal*. Load-time dynamic linking occurs at the time a new program is brought into memory but before it starts executing, and thus is completely under the control of the system loader; runtime dynamic linking is performed by way of application calls to

linking by that DLL and the addresses of their entry points.

Given this information, dynamic linking is a relatively straightforward recursive process of traversing the application's import table, loading the specified dynamic link libraries, looking up the functions in the DLLs' export tables, patching the CALL instructions in the application's executable image to point to the DLL entry points, loading any DLLs that are referenced by the already loaded DLLs, and so on, until all dynamic links are resolved. If a DLL can't be found or there is a mismatch between an import and export table, the system will refuse to run the application and will display an error message.

How does a DLL's export table get created? Every function in the DLL that is going to be called from outside the DLL—whether by an application or by Windows NT itself—must be declared with the proper keyword (APIENTRY, WNDPROC, CALLBACK, and so on). Then, when the DLL is linked from its component object modules, one of the files that is fed to the linker is a so-called *module definition file* (.DEF file). The .DEF file contains a LIBRARY statement indicating that a DLL is to be created instead of a normal executable file, and an EXPORTS command that specifies which of the DLL's functions are to be made visible for dynamic linking by applications in the export table. (The .DEF file may also contain several other commands, which we will ignore for the time being.) Interestingly, under Windows 3.x and OS/2, a .DEF file is needed for linking of any type of executable file, but in Windows NT it is required only for DLLs.

UNRAVELING THE PE EXPORT TABLE It would be nifty to extend the EXELOOK utility that we've been developing over

*A DLL detective
story: finding how
DLLs keep track of
exported functions
and using a Windows
NT program to
report this information.*

Windows NT APIs and hence is more flexible (but also more work for the programmer). For the purposes of this installment, we'll limit our discussion to load-time dynamic linking.

In general terms, in order for load-time dynamic linking to occur, we know from our Windows 3.x and OS/2 experience that the system loader needs two pieces of information:

- From the application, it needs a structure called an *import table*, which lists the names of DLLs and the functions to be bound within those DLLs.
- From each DLL, it needs a structure called an *export table*, which lists all the functions made available for dynamic

The Export Table of WSOCK32.DLL

Complete Listing

```
C>COFF -DUMP -EXPORTS WSOCK32.DLL
```

```
Dump of file wsock32.dll
```

```
Section contains the following Exports for WSOCK32.dll
```

```
# characteristics
```

```
2AD092E4 time date stamp Mon Oct 05 12:09:24 1992
```

```
# version
```

```
1 base
```

```
1F4 # functions
```

```
2F # names
```

```
ordinal hint name
```

```
1F4 0 WEP
66 1 WSAAAsyncGetHostByAddr
67 2 WSAAAsyncGetHostByName
69 3 WSAAAsyncGetProtoByName
68 4 WSAAAsyncGetProtoByNumber
6B 5 WSAAAsyncGetServByName
6A 6 WSAAAsyncGetServByPort
65 7 WSAAAsyncSelect
6C 8 WSACancelAsyncRequest
71 9 WSACancelBlockingCall
74 A WSACleanup
6F B WSAGetLastError
72 C WSAIsoBlocking
6D D WSASetBlockingHook
70 E WSASetLastError
73 F WSASetStartup
6E 10 WSAUnhookBlockingHook
```

```
97 11 __WSAFDIsSet
1 12 accept
2 13 bind
3 14 closesocket
4 15 connect
33 16 gethostbyaddr
34 17 gethostbyname
5 18 getpeername
35 19 getprotobyname
36 1A getprotobyname
37 1B getservbyname
38 1C getservbyport
6 1D getsockname
7 1E getsockopt
8 1F htonl
9 20 htons
A 21 inet_addr
B 22 inet_ntoa
C 23 ioctlsocket
D 24 listen
E 25 ntohl
F 26 ntohs
10 27 recv
11 28 recvfrom
12 29 select
13 2A send
14 2B sendto
15 2C setsockopt
16 2D shutdown
17 2E socket
```

Figure 1: Using the Windows NT COFF utility with the -DUMP -EXPORTS switch generated this list of functions that WSOCK32.DLL exports.

the last few issues so that it could be used to peer into a DLL and determine what functions it exports. Where would we start? Our past explorations have shown that any given NT executable file may contain a half-dozen or more relatively independent units called *file sections*, so our first job would be to figure out which of the sections contains the export table. Based on what we have already learned about the way Microsoft names sections, we could make an educated guess, but a top-down, brute force assault on the file structure would not be too difficult and will have the advantage of being unequivocal.

The first thing I needed was a DLL of manageable size that was known to work and thus could be assumed to have a valid export table. I looked through the WINNT\SYSTEM\ directory for all the files with the extension .DLL and picked WSOCK32.DLL because it was relatively small and yet supported a lot of different functions, so it should have a reasonably complex export table. (WSOCK32.DLL contains the entry points for the "WinSock" or "Windows Socket" functions, which are used for BSD Unix-like interprocess communication across a network.) I then used the Windows NT COFF utility along with the -DUMP -EXPORTS switches in order to

generate the listing that is shown in Figure 1.

Next, I used the DUMP utility from my OS/2 book to produce a hex and ASCII dump of the WSOCK32.DLL file's binary contents on the printer, and visually inspected the dump for strings corresponding to the documented WinSock functions. Having found a clump of such strings, I looked through the section headers at the front of the file for a section whose addresses spanned the strings, then extracted the section name from the section header. The section name for the export table turned out to be .edata, logical enough considering that we already know the name of the import table section is .idata.

With this crucial information, I was in a position to attack the DLL's export table from the bottom up in a more elegant manner. The EXELOOK program already contained routines to open a file, map the file into memory, traverse the real mode (MZ) file header to the protected-mode (PE) header containing the COFF file header and optional header, and from

there leap to the section headers that contain the names, characteristics, sizes, file offsets, and virtual addresses of each of the file's sections. It was straightforward to leverage this code and come up with a runtime pointer to the base of the .edata section. But that was the easy part. Having made the .edata section addressable, it was then necessary to make some sense of it.

At first glance, most of .edata is binary data without an obvious interpretation; for example, in the case of WSOCK32.DLL, the .edata section is ap-

IMAGE_EXPORT_DIRECTORY Structure

Complete Listing

```
//
// Export Format
//
typedef struct _IMAGE_EXPORT_DIRECTORY {
    ULONG Characteristics;
    ULONG TimeDateStamp;
    USHORT MajorVersion;
    USHORT MinorVersion;
    ULONG Name;
    ULONG Base;
    ULONG NumberOfFunctions;
    ULONG NumberOfNames;
    PULONG *AddressOfFunctions;
    PULONG *AddressOfNames;
    PUSHORT *AddressOfNameOrdinals;
} IMAGE_EXPORT_DIRECTORY,
*PIMAGE_EXPORT_DIRECTORY;
```

Figure 2: The structure declaration shown above was the crucial *toehold* that was needed to understand the contents of .edata. The .edata section has five components, as shown in Figure 3.

The .edata Section of a PE File

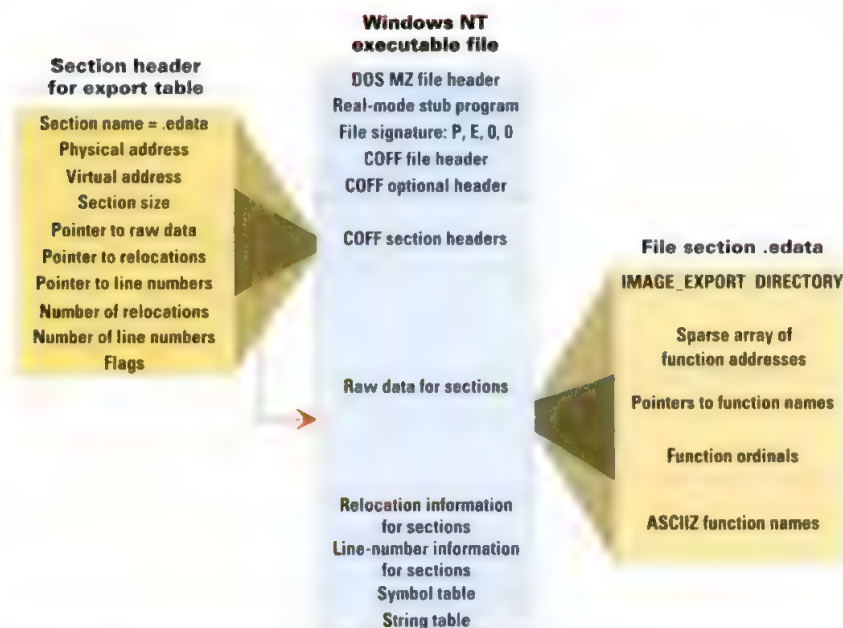


Figure 3: A diagram of the stepwise location of the .edata file section and the components of that section.

proximately 3K long, with only about 600 bytes of this data being recognizable function names. The only documentation in WINNT.H (or anywhere else in the Windows NT SDK, for that matter) that seemed applicable to the problem was the structure declaration shown in Figure 2. This is pretty spartan documentation by anyone's standards, but it turned out

to be the crucial toehold that was needed to understand the contents of .edata. Comparing the output of the COFF utility that is shown in Figure 1 to the hex and ASCII dump of the WSOCK32.DLL file, it was clear that the .edata section begins with an instance of the IMAGE_EXPORT_DIRECTORY structure. The addresses in the last three fields of

the structure were valid virtual addresses for .edata, which I corrected to file offsets with the aid of the contents of the section header for .edata. I then marked up the hex and ASCII dump of .edata with a pencil and determined that the section has five components, as you can see in the diagram shown in Figure 3.

The first part of .edata was, as I already said, the `IMAGE_EXPORT_DIRECTORY` structure. The second part appeared to be a sparse array of virtual addresses whose nonzero values lay within the range of addresses spanned by the DLL's `.text` (executable code) segment, so I speculated that these were the virtual addresses of the entry points for the exported functions. The third part was an array of virtual addresses whose values fell within the range of the `.edata` section. The fourth part was an array of 16-bit values, most likely ordinals (since they are too short to be addresses). And the final component was a packed array of ASCIIZ strings corresponding to the names of the exported functions, the entire set of strings being preceded by the name of the DLL itself. A few more minutes of inspection revealed that the virtual addresses in the third part of `.edata` pointed to the beginning of the function names in the fifth part.

I was now very close to an understanding of *sedata* that would be sufficient for

EXELOOK.C

1 of 2

```
//
// Extracts from EXELOOK.C - source code related to export table.
//
// ExeLook - Display Information about NT "Portable EXE" (PE) File
// Copyright (C) 1992 Ray Duncan
// PC Magazine © Ziff Davis Publishing
//
.
. various #defines and variable declarations omitted here
.
PMZHEADER      pMZHeader;                // pointers to header
PPEHEADER      pPEHeader;                // structures within mapped
PCOFFHEADER    pCoffHeader;              // executable file
POPTHEADER     pOptHeader;
PSCNHEADER     pFirstScnHeader;
PSCNHEADER     pIdataHeader;
PMODULEDIR     pIdata;
PSCNHEADER     pRsrcHeader;
PRSRCDIR       pRsrcDirectory;
PDATADIR       pDataDirectory;
PSCNHEADER     pEdataHeader;
PEXPORTRDIR    pExportDirectory;

.
. various generic or previously-published routines omitted here
.
//
// SetHeaderPtrs -- validates EXE file or DLL, sets up pointers
```

```
// to various structures and sections within the NT executable file.
// Called after the file has been successfully opened and mapped.
//
VOID SetHeaderPtrs(VOID)
{
    UINT i;                                // scratch variables
    PSCNHEADER pCurScnHeader;

    // calculate address of DOS real mode (MZ) file header
    pMZHeader = (PMZHEADER) pMap;

    // calculate address of NT protected mode (PE) file header
    pPEHeader = (PPEHEADER) ((PBYTE) pMZHeader + pMZHeader->e_lfanew);

    if((pMZHeader->e_magic != IMAGE_DOS_SIGNATURE) ||
        (pPEHeader->Signature != IMAGE_NT_SIGNATURE))
    {
        MessageBox(hFrame, "Not a Windows/NT program or DLL!", szAppName,
            MB_ICONSTOP | MB_OK);
        CloseDataFile();
        return;
    }

    // calculate address of COFF File Header and Optional Header
    pCoffHeader = (PCOFFHEADER) &pPEHeader->FileHeader;
    pOptHeader = (POPTHEADER) &pPEHeader->OptionalHeader;

    // calculate address of data directory (embedded in Optional Header)
    pDataDirectory = (PDATADIR) &pOptHeader->DataDirectory;

    // calculate address of first section header
```

Figure 4: Extracts from the source code of EXELOOK.C, showing the routines related to formatting and display of an export table.

EXELOOK.C

2 of 2

```

pFirstScnHeader = (PSCNHEADER) ((PBYTE) pOptHeader +
                                pCoffHeader->SizeOfOptionalHeader);
// default = no sections found
pCurScnHeader = pFirstScnHeader;
pIdataHeader = NULL;
pIdata = NULL;
pEdataHeader = NULL;
pExportDirectory = NULL;
pRsrcHeader = NULL;
pRsrcDirectory = NULL;

// look through the section headers to find header for file section
// containing import table (.idata), export table (.edata), and
// resources (.rsrc). For each section found, save address of
// section header and raw data.
for(i = 0; i < pCoffHeader->NumberOfSections; i++)
{
    if(!strcmp(pCurScnHeader->Name, ".idata"))
    {
        pIdataHeader = pCurScnHeader;
        pIdata = (PMODULEDIR) (pMap + pIdataHeader->PointerToRawData);
    }
    else if(!strcmp(pCurScnHeader->Name, ".edata"))
    {
        pEdataHeader = pCurScnHeader;
        pExportDirectory = (PEXPORTDIR) (pMap +
                                         pCurScnHeader->PointerToRawData);
    }
    else if(!strcmp(pCurScnHeader->Name, ".rsrc"))
    {
        pRsrcHeader = pCurScnHeader;
        pRsrcDirectory = (PRSRCDIR) (pMap +
                                     pCurScnHeader->PointerToRawData);
    }
    pCurScnHeader++;
}

//
// ShowExports -- formats names, ordinals, hint values, and virtual
// addresses of exported functions for this module.
//
VOID ShowExports(VOID)
{
    ULONG i;                // scratch variable
    UINT Hint = 0;          // exported fcn position
    UINT * pFunctionList;   // pointer to pointer list
    PSTR pFunctionName;     // pointer to name
    UINT * pFunctionAddr;   // pointer to virtual addr
    USHORT * pFunctionOrdinal; // pointer to ordinal

    char temp[256];         // formatting buffer

    if(pEdataHeader == NULL) // bail if no export section
    {
        PostMessage(hFrame, WM_COMMAND, IDM_SECT, 0);
        return;
    }

    // extract virtual address of list of pointers to exported function
    // names from export directory, convert virtual to mapped address
    pFunctionList = (UINT *) ((PBYTE) pExportDirectory +
                              (ULONG) pExportDirectory->AddressOfNames -
                              pEdataHeader->VirtualAddress);

    // calculate mapped base address of table of function addresses
    pFunctionAddr = (UINT *) ((PBYTE) pExportDirectory +
                              (ULONG) pExportDirectory->AddressOfFunctions -
                              pEdataHeader->VirtualAddress);

    // calculate mapped base address of table of ordinals which have a
    // 1:1 correspondence to function names
    pFunctionOrdinal = (USHORT *) ((PBYTE) pExportDirectory +
                                   (ULONG) pExportDirectory->AddressOfNameOrdinals -
                                   pEdataHeader->VirtualAddress);

    // display title line
    wsprintf(temp, "%-32s Ordinal  Hint  Virt Addr", "Function Name");
    AddLine(temp);
    // now walk through the array of name pointers and display each name
    // along with function's ordinal, hint number, and virtual address
    for(i = 0; i < pExportDirectory->NumberOfNames; i++)
    {
        // convert virtual address of function name to mapped address
        pFunctionName = (PSTR) pExportDirectory + (ULONG) *pFunctionList -
                        pEdataHeader->VirtualAddress;

        // format and display information for this function
        wsprintf(temp, "%-32s %04Xh %04Xh %08Xh", pFunctionName,
                  pExportDirectory->Base + *pFunctionOrdinal, Hint,
                  pFunctionAddr[*pFunctionOrdinal]);
        AddLine(temp);

        // advance to next name and corresponding ordinal
        // count exported functions for "hint" value
        pFunctionList++;
        pFunctionOrdinal++;
        Hint++;
    }
}

```

writing program code to display the section. Another look at the COFF-DUMP-EXPORTS output told me that the ordinals in the fourth part of the .edata section had a one-to-one relationship with the function names in the fifth part of the section, and that the Base field in the IMAGE_EXPORT_DIRECTORY structure (which contained the value 1) must be added to each of the values in the ordinal array to obtain the true ordinal. The final mystery was the sparse array. There were 47 nonzero values in the second part of the .edata section, 47 pointers in the third part, 47 ordinals in the fourth part, and 47 function names in the fifth part. Moreover, the size of the second part was exactly four times as many bytes as the highest ordinal value plus one. It turned out that the positions of the nonzero values in the second part corresponded to the ordinal values found in the fifth part—in other words, the second part of .edata is a lookup table of en-

try point addresses that is indexed by ordinal value.

We can now surmise how the system loader uses the export table to resolve a

*Given a few simple tools,
knowledge of Windows
NT's predecessors, and
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is little that you can't
puzzle out eventually.*

dynamic link. It uses the MZ and PE headers to find the section header for .edata, extracts the addresses from the section header to locate the file section

.edata, uses the information that is in the IMAGE_EXPORT_DIRECTORY structure to find the names of the exported functions, searches the names sequentially until it finds a match for the desired function, retrieves the corresponding ordinal value from the fourth component of .edata, and uses the ordinal value as an index into the table of function addresses in the second part of .edata. It can then apply any necessary relocation to the address of the desired function and patch up the CALL instructions in the program that is dynamically linking to the DLL.

Aha, you might be thinking, but how will the system loader cope if some misguided programmer renames the .edata section? The NT file format provides an escape hatch for this situation. At the very end of the COFF optional header, in the implementation-specific area, there is a structure called the *data directory*, consisting of sixteen entries, each



Figure 5: This screenshot shows the EXELOOK program in action.

16-bytes in length. Each entry contains, among other things, the virtual address of a file section, and each position in the data directory has a predetermined significance. The first position in the data directory is reserved for a linkage to export data, if any exists in the file. So a system loader which looked through the section headers for a section named .data and came up empty-handed could resort to the data directory, extract the

virtual address from the first entry, search the section headers for a section with a matching virtual address, and proceed from there.

By this point you may be wondering why I've dragged you along on this little detective expedition. It's because I want you to feel confident that even in a complex system such as Windows NT, things are by necessity put together in a fairly reasonable way, and an absence of information about something that you want to do

need never intimidate you. Given a few clues and simple tools, knowledge of Windows NT's predecessors, and some understanding of how the system functions, there is little that can't be puzzled out eventually, even in the absence of official support or proper documentation from Microsoft.

THE EXELOOK EXAMPLE PROGRAM Over the last two months, our EXELOOK example program has grown into quite a

useful utility program. It now has the capability to format and display or print the following structures or information from any Windows NT application or DLL:

- MZ file header
- COFF file header
- COFF optional header
- Data directory
- Section headers
- Import table
- Export table
- Resource list
- Resource directory tree

The code that is specific to the display of the export table is shown in Figure 4, and a screen shot of EXELOOK in action is shown in Figure 5. The complete source code and executable program for EXELOOK can be downloaded from PC MagNet's Programming forum archived as EXELO3.ZIP.

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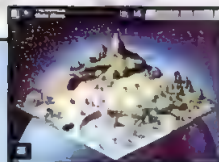


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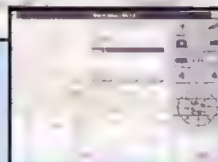


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Grips 2	45	29
Grolier's Multimedia		
Encyclopedia Pack	265	NA
Jones in the Fast Lane	49	35
Kings Quest V	49	35
Loom	59	35
Mavis Beacon MPC	59	29
Microsoft Cinemania	59	NA
Microsoft Encarta	269	NA
Microsoft MM Beethoven	59	NA
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Microsoft Video	139	NA
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MM Toolbook	535	NA
Monarch Notes	69	NA
Monkey Island	49	35
Ocean Digital Imagery	45	29

	REG	BNDL
Grips 2	45	29
Grolier's Multimedia		
Encyclopedia Pack	265	NA
Jones in the Fast Lane	49	35
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Microsoft Video	139	NA
Microsoft Works MM	139	NA
Microsoft Publisher	139	NA
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Sony CDU-535 Internal	319	

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Pro Audio Spectrum 16	235	
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PC Sources, January 1993 "Buying into Local Bus"



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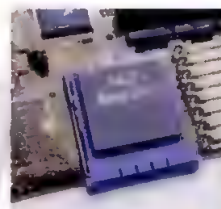
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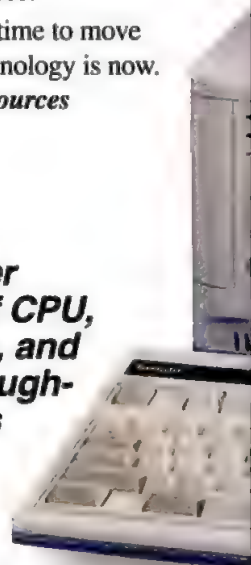
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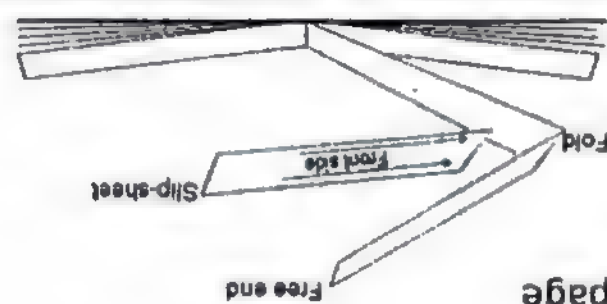
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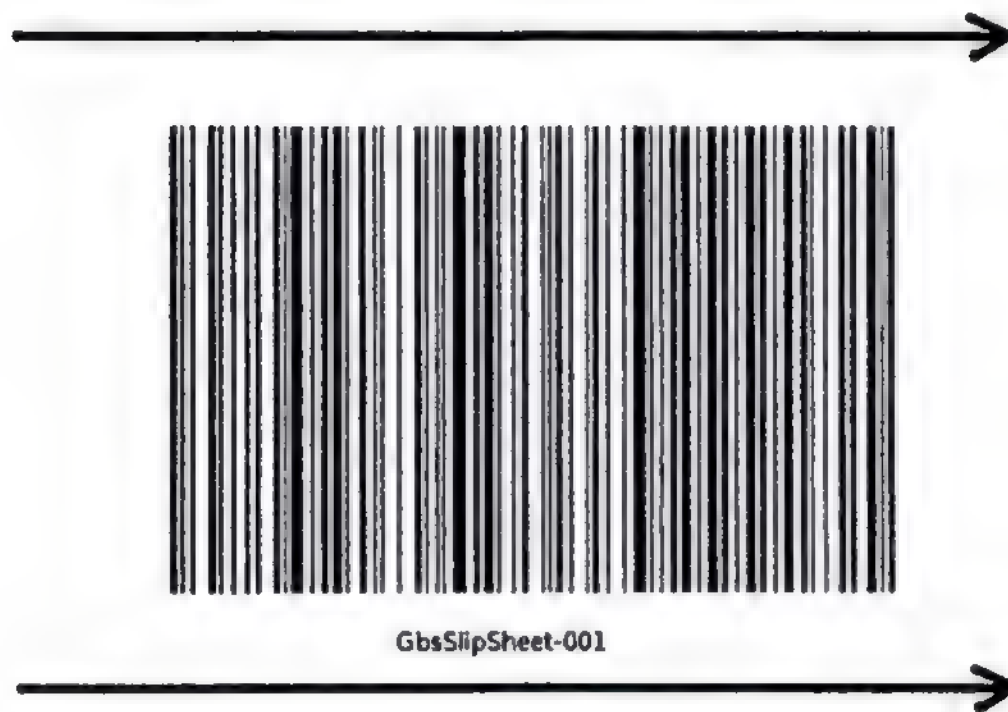
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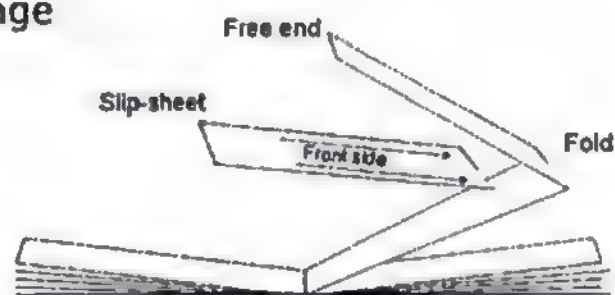
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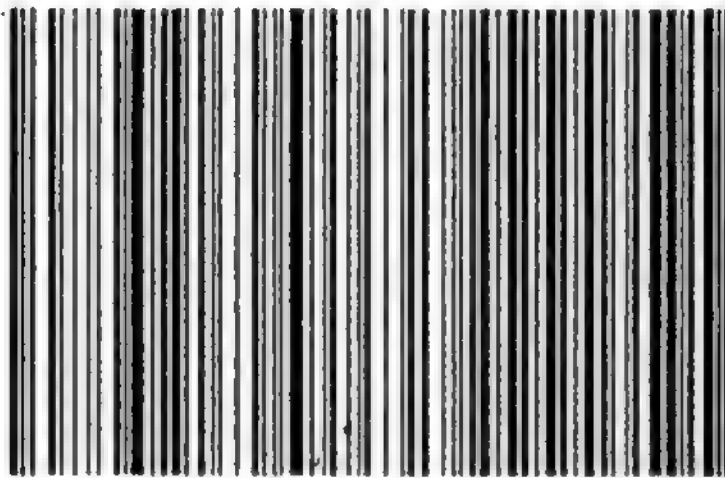
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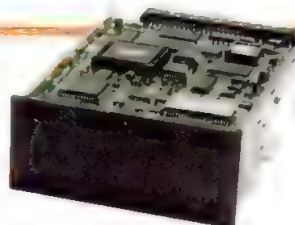
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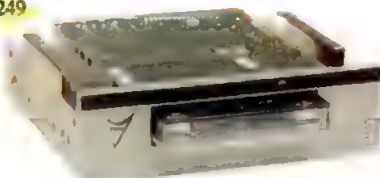
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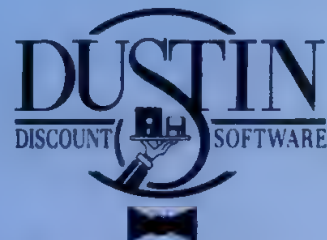
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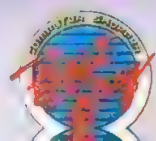
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PCs

WINDOWS WITHOUT DISKS

❓ My new computer came with Windows, but no disks. When I try to install a printer, the program asks for the Windows disks. What do you think I should do, short of buying another Windows package?

David Oglesby
via CompuServe

► **PC MAGAZINE:** Some vendors, such as Microsoft, have licensing agreements with the OEM whereby they don't have to provide distribution disks for each copy of a program they sell. However, most of these vendors install the disks on the hard drive in a separate directory (WINSTALL, for example). This directory contains all the drivers and files included on the disks, and you can create your own set simply by copying the files onto floppy disks. But if you keep a full backup of the directory in case there are any problems, there's really no need to have the files on floppy disks. If you can't find the installation files on your computer, ask your vendor.

It's relatively easy to install new printer or display drivers from this directory. When the Windows setup program asks you to insert a Windows disk, it also allows you to change the drive and path. So simply enter the drive and directory where the installation files are located, and the setup program should work fine.—*Alfred Poor*

KEEPING BATTERIES CHARGED

❓ If I leave my notebook computer turned off for ten days or so, the battery runs down so completely that I have to reconfigure the machine. Should I leave it plugged into the battery charger all the time, even though I may not be using it for extended periods?

J. Glenn Sperry
South Haven, Michigan

Our Advisors

Douglas Boling is a contributing editor and the author of many utilities, including MBOOT.COM and EMS40.SYS.

Frank J. Derfler, Jr. is senior networking editor and the author of the *PC Magazine Guide to Connectivity*.

Alfred Poor is a contributing editor and the author of the *Hewlett-Packard LaserJet Printer Handbook*.

Jeff Prosser is a contributing editor and the author of the *PC Magazine Guide to DOS 5 Memory Management*.

Sal Ricciardi is a contributing editor and the author of the forthcoming *Running FoxPro* books from Microsoft Press.

Nell J. Rubenking is technical editor and the author of two Turbo Pascal books and *PC Magazine DOS Batch File Lab Notes*.

Joe Salemi is a contributing editor and the author of the *PC Magazine Guide to Client/Server Databases*.

Luisa Simone is a contributing editor and the author of the book *Microsoft Publisher*.

Craig Stinson is a contributing editor and coauthor of *Running Windows 3.1* and *Running Microsoft Excel*.

M. David Stone is a contributing editor and coauthor of *Word for Windows Companion*, Second Edition.

Ethan Winor is a contributing editor and the author of *PC Magazine BASIC Techniques and Utilities*.

► **PC MAGAZINE:** It's not unusual for notebook batteries to discharge after a week or two, especially when a portion of memory is maintained as a RAM disk. Whether or not you can leave the computer plugged into its power supply depends on the charger used in the system.

A trickle charge sends a continuous

current, even after the battery has reached a capacity charge. This can shorten the life of the battery, so don't leave this type of charger attached indefinitely if you want to maximize battery life. A float charger reduces the current as the battery reaches capacity, and so avoids damage to the battery. Your computer's documentation should state which kind of charger is used.

You also need to consider a nickel cadmium battery's "memory"; if you recharge the battery before it has been fully discharged, it will "remember" the level it was at when you recharged it and will only discharge to that point (that is, it will effectively go dead at that point).

Manufacturers are now including complete discharge cycles as part of their battery power management features, but if your computer doesn't have this feature, simply run the battery as far down as possible before you recharge it; there are also utilities available that include deep discharge routines to make this easier. You can also recover the capacity lost to the memory effect by running the battery through a series of complete discharge and charge cycles.

One of the most convenient solutions is to purchase an extra battery pack and an external charger if they're available for your computer. This lets you keep a fully charged battery in reserve, so you

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can keep working even after you deplete the battery in your notebook.

—Alfred Poor



WINDOWS SWAP FILE

While working on a friend's computer, I found a hidden file in the root directory with the name 386SPART.PAR—and it was 5MB in size! I've never seen a hidden file this large. It contains some program code and ASCII text that lists various parts of programs from his system. I know how to delete the file, but I'd like to know how it got there before I do.

Tim McLaughlin
Van Nuys, California

► **PC MAGAZINE:** This isn't an uncommon discovery for Windows users who go poking around on their hard disks. What you discovered is a permanent Windows swap file that is used as virtual memory in 386 Enhanced mode. It looks like memory to Windows, but it's actually disk storage. The net effect is that Windows can move idle programs and data to virtual (on-disk) memory, so working programs can use the faster RAM.

Windows 3.0 doesn't automatically set up a permanent swap file, but Windows 3.1's SETUP program will—if it can. To create a swap file in Windows 3.0 you had to run a separate utility, but in Version 3.1 this function is available through the 386 Enhanced icon on the Control Panel. The swap file is created in the root directory of any drive you specify, and can be as large as the largest contiguous (that is, not fragmented) section of disk space that's available.

If you're installing Windows on a new system, it's easiest to set up the swap file when you're configuring it—before the disk is filled or before it becomes fragmented. If you're working on an existing system, you should defragment your disk before creating a swap file. When you create a permanent swap file, Windows also adds a hidden, read-only file named SPART.PAR to your Windows directory.

If you don't create a permanent swap

file, a temporary one will be created every time you run Windows. It will be named WIN386.SWP and will vary in size depending on the amount of available hard disk space. When you exit Windows, this temporary file will be deleted. In general, Windows will start and shut down faster if you use a permanent swap file, since it won't have to create the file on startup and then erase it when you exit.

One important advantage of a permanent swap file that is often overlooked is data recovery. If you're working with Windows in 386 Enhanced mode and encounter a fatal crash (which fortunately seems to be less frequent under Windows 3.1 than 3.0, but still happens enough to notice) and an application closes before you've had a chance to save it, there is a chance that you may be able to recover the data from the swap file.

Use any editor or file viewer that can handle binary files (the Viewer in PC Tools works well since it can find hidden files) to examine the contents of your swap file. If your viewing program has the feature, search on any word that appears in the data you want to recover—when you're searching through a file that is many megabytes long, this can be an im-

HOW TO CONTACT US

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portant time-saver. Most file editors will also allow you to cut and save portions of the file that you want to recover.

—Alfred Poor

CLEARING HIDDEN AND SYSTEM ATTRIBUTES

While cleaning up my hard disk, I found a file called MIRORS.V.FIL that had been put in the root directory by the DOS MIRROR command. I wanted to delete it but several commercial utilities failed, so I tried DOS's own ATTRIB command—with the same result. How can this or a similar file be erased without a drastic step such as WIPEDISK or FORMAT?

Wm. G. Powell
Dallas, Texas

► **PC MAGAZINE:** You can't delete a file marked with any attribute such as read-only, hidden, or system, much less one with all three—MIRORS.V.FIL, for example. Fortunately, the release of DOS you're running also provides the solution to your problem. (I can tell you're using DOS 5.0 since MIRROR wasn't part of

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earlier versions.) Prior to version 5.0 of the operating system, ATTRIB could remove the read-only attribute, but not the other two. With DOS 5.0, ATTRIB gained control of the hidden and system attributes.

ATTRIB didn't work because you can't change the attributes of a hidden file without explicitly setting or clearing the hidden attribute at the same time. The same holds true for the system attribute. You probably tried one of two commands: ATTRIB -H MIRROR.SAV.FIL, which fails because the file has the system attribute set, or ATTRIB -S MIRROR.SAV.FIL, which fails because the file is also hidden. The only way to remove the hidden and system attributes is to handle both at once. The command ATTRIB -R -H -S MIRROR.SAV.FIL will remove all three of the attributes that prevent you from deleting that file.

If you're going to delete MIRROR.SAV.FIL, you'll also want to erase the much larger read-only files MIRROR.FIL and MIRROR.BAK. These contain a copy of the root directory and File Allocation Table of the disk, so their size varies with the size and format of the disk. Note that the purpose of these files is to make it possible for the UNFORMAT command to restore your hard disk if it's ever formatted accidentally. Run MIRROR every day and you can recover almost 100 percent after an inadvertent FORMAT, but only if you're willing to dedicate disk space to the files MIRROR produces.—Neil J. Rubenking

First make sure that Word's Show Non-Printing Symbols option is set to Partial or All. (To set the option, choose Options from the Word menu.) This will let you see the paragraph markers at the end of each paragraph. Then move the cursor to the paragraph marker at the end of the paragraph you want to copy the format from, and give the command to copy to scrap (Alt-F3, or Escape Copy Enter, or Del then Ins to cut the selection and to immediately reinsert it while leaving a copy in scrap).

Next, go to the location you want to copy the format to, and place the cursor on the paragraph marker for that paragraph—at the end of the text if you've already written the paragraph, or on the lone marker on the otherwise blank line. (If necessary, hit Enter to create a blank line first.) Then press Insert to copy the original marker, with paragraph formatting, to this second paragraph.

The same approach works for margin settings or other division-level formatting. Place the cursor on the double dotted line at the end of a division, copy the marker to scrap, move to the spot where you want to insert a division marker with the same settings, and hit Ins.

*Annelise Etienne
Luxembourg*

► **PC MAGAZINE** This technique works because Word 5.0 stores its paragraph- and division-level formatting information along with the markers for each level rather than using separate formatting codes. As a result, when you cut, copy, or move one of the markers, the formatting goes along with it.

You'll find the same underlying design in Word 5.5 and in Word for Windows, which means you can use this same technique in those programs too. The details differ, however. In particular, 5.5 and WinWord use a different terminology, with *sections* instead of *divisions*, and they use different commands for copying and inserting.

Word 5.5 users can use the Preferences dialog box to set the paragraph markers so they will show. To open it, choose Utilities | Customize | Preferences. WinWord 2.0 users will find the setting in the Options dialog box by choosing Tools | Options | View. In

both of these programs, make sure that there is a check in either the All check box (Show All in Word 5.5) or in the Paragraph Marks check box. Alternatively, WinWord 2.0 users can show all of the markers simply by clicking on the Show All toolbar button, which looks like a paragraph mark at the far right of the toolbar.

In both Word 5.5 and WinWord you'll have to select the marker with keyboard or mouse before you can copy it to scrap (or to the Clipboard in WinWord). But Word 5.5 users can use the Shift-Del shortcut to copy to scrap without selecting text first. To insert the marker in either program, use that program's usual insert commands.—M. David Stone

► Spreadsheets

USING FUNCTIONS IN EXCEL CHART SERIES FORMULAS

✓ **TIP** In Excel, I often need to create charts that plot only the most recent 13 weeks of various data ranges. Since Excel provides no easy way to edit chart series, I've accomplished this by creating range names based on Excel's Index function. As time passes and new numbers are added to my database, the ranges pointed to by my names automatically adjust to select only the most recent 13 weeks' worth of data.

For example, in one Excel database, I have the field headings WW, Volume, and Yield. Each record in this database represents one work week (WW). To create a chart that always shows the most recent 13 weeks, I used the Formula | Define Name command to create the names Lookback, WW, Vol, and Yield, as follows:

```
Lookback =12
WW =INDEX(Database,ROWS(Database)
-Lookback,1):INDEX(Database,ROWS
(Database),1)
Vol =INDEX(Database,ROWS(Database)
-Lookback,2):INDEX(Database,
ROWS(Database),2)
Yield =INDEX(Database,ROWS(Database)
-Lookback,3):INDEX(Database,
ROWS(Database),3)
```

Word Processing

A FORMATTING SHORTCUT FOR WORD AND WINWORD

✓ **TIP** Microsoft Word's styles provide an easy way to give a paragraph a previously defined format that may contain such things as a special indentation or a complicated set of tabs. But if you don't use style sheets or simply don't want to create a style in a particular situation, there's another easy way to reformat a paragraph to match the format of a previous paragraph.



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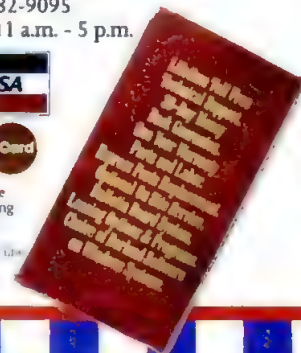
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CIRCLE 209 ON READER SERVICE CARD

Then I edited the SERIES formulas in Excel's chart window to substitute the names WW, Vol, and Yield for the explicit range references that Excel used when I first created the chart. Now, whenever I add new data, I use the Data | Form command. This automatically expands the database to include new information, and the INDEX functions automatically pick the last 13 records. If I decide to change the historical length of my chart (say, to chart the most recent 26 records), all I need to do is change the definition of Lookback.

Wyatt Huddleston
Austin, Texas

► **PC MAGAZINE:** This is an elegant solution to a common problem. Excel's SERIES formulas—the formulas used to define each data series in your charts—do not accept arguments based directly on the INDEX function. But they do accept names, and names in Excel can be assigned to any kind of expression, not merely to cell or range references. Thus, as Mr. Huddleston discovered, the way to plug an INDEX expression into a SERIES formula is to assign the expression to a name, and then use the name in the SERIES formula.

The INDEX function, whose syntax is

```
=INDEX(reference,row_number,
column_number,area_number)
```

returns a reference to an element within a range. For example, the formula

```
=INDEX(Database,3,4)
```

would return the value of the cell in the third row of the fourth column within the range named Database. (The fourth argument, *area_number*, is used only when the first argument is a "multiple selection"—that is, a discontinuous range.) The expression

```
INDEX(Database,ROWS(Database),1)
```

returns the value of the cell at the bottom of the first column of the range named Database, and the expression

```
INDEX(Database,ROWS(Database)
-Lookback,1)
```

returns the value of the cell 12 rows up from the bottom of the first column (because the name Lookback has been assigned to the value 12). Thus the formula that Mr. Huddleston assigned to the name WW:

```
INDEX(Database,ROWS(Database)
-Lookback,1):INDEX(Database,ROWS
(Database),1)
```

returns a range within the first column of his database, extending from the cell 12 rows up from the bottom to the bottom cell. The formulas assigned to the names Vol and Yield return similar ranges in the second and third columns, respectively.

Unfortunately, although Excel's graph module is generous about accepting names in SERIES formulas, it provides no services to help you do that. The Paste Name, Apply Name, Find, and Replace commands are all unavailable in chart windows. Therefore, you have to apply the names by hand. You can do this with the Edit Series command (on the Chart menu), but this approach forces you to edit a long formula within a narrow dialog box edit field.

You'll probably find it easier to start by clicking on the chart series whose formula you want to edit. Excel will respond by displaying the SERIES formula on the edit line at the top of the window. There you can see the entire formula at once while you make your changes.

As Mr. Huddleston points out, you can use his technique to make your charts plot the most recent *n* data points in a series, just by changing the value of Lookback to *n*-1. You can also use his technique to build a graph that plots all data in a range but automatically adjusts to include any new data points you add. In this case, the INDEX expression at the left of the colon in your range name definitions would not need to reference a Lookback value. Instead, it would probably look like this:

```
Name=INDEX(Database,2,1):INDEX
(Database,ROWS(Database),1)
```

You would use the value 2 as the row-number argument in the first INDEX expression because the first row of your

database would consist of field-name headings.

One final tip: Creating range names of the sort used by Mr. Huddleston involves a good deal of typing. But if you're creating a set of names that are identical except for the column-number arguments, you only have to type the long formula once. After you've created your first name in the Formula Define Name dialog box, click Add, not OK. Then you can create subsequent names just by editing the first one.—Craig Stinson

Databases

BOM AND EOM IN PARADOX

✓ **TIP** I found John Kaster's BOM() and EOM() techniques [see Databases, June 16, 1992] very interesting. Since I often use Paradox, I converted his routines from Clipper into the PAL procedures shown in Figure 1. I have also supplied a short test script you can use to demonstrate the functions.

Larry Siemiaszko
Freehold, New Jersey

Bom() and Eom() for Paradox

```
;Returns the first of the month
PROC Bom(dDay)
  IF dDay = BLANKDATE() THEN
    dDay = TODAY()
  ENDIF
  RETURN dDay - DAY(dDay) + 1
ENDPROC
```

```
;Returns the last of the month
PROC Eom(dDay)
  PRIVATE dBump
  IF dDay = BLANKDATE() THEN
    dDay = TODAY()
  ENDIF
  dBump = dDay + 35 - Day(dDay)
  RETURN dBump - Day(dBump)
ENDPROC
```

```
;The following script demonstrates
;the above procedures
```

```
*****
MESSAGE
  "The first of this month is "
  + STRVAL(Bom(TODAY()))
  SLEEP 2000
CLEAR
  SLEEP 500
MESSAGE
  "The last of this month is "
  + STRVAL(Eom(BLANKDATE()))
  SLEEP 2000
```



Figure 1: Two Paradox procedures that determine the first and last date of the month based on a date parameter, and a script that demonstrates them.

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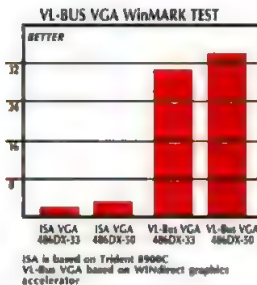
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CAPFIRST.SCR

Complete Listing

```
N CAPFIRST.BIN
A 100
MOV CX, BX
MOV AL, [BX]
CMP AL, 0
JE 132
CMP AL, 20
JE 110
CMP AL, 9
JNE 113
INC BX
JMP 100
CMP BX, CX
JE 123
CMP AL, 41
JB 12F
CMP AL, 5A
JA 12F
OR AL, 20
JMP 12D
CMP AL, 61
JB 12F
CMP AL, 7A
JA 12F
AND AL, 5F
MOV [BX], AL
INC BX
JMP 102
RETF

R CX
33
W
Q
```



Figure 2: This DEBUG script creates CAPFIRST.BIN, which you can use with LOAD in dBASE IV to emulate the PROPER() function found in other dialects.

FoxPro. But dBASE IV 1.5 has no equivalent function. If you're working with a database of uppercase names downloaded from a mainframe, this may help provide that first step at converting those names into proper format.

When typing in the DEBUG script in Figure 2, be sure to enter the blank line after the line containing RETF. Alternatively, the CAPFIRST.DBG DEBUG script as well as the CAPFIRST.BIN file can be found in CAPFIR.ZIP in the Utilities/Tips Forum on PC MagNet.

—Sal Ricciardi

► **PC MAGAZINE:** A lot of readers found Kaster's routines fast and useful. The routines shown in Figure 1 comprise a very straightforward port of the originals to Paradox's PAL language. In PAL, you use the BLANKDATE() function to determine whether a date is empty, whereas this is done with a comparison to NIL in Clipper. And the PAL function that returns the current date is called TODAY(); in Clipper the function is called DATE().

Download BOMEOM.SC from the Utilities/Tips Forum on PC MagNet.

—Sal Ricciardi

A PROPER() FOR DBASE

✓ **TIP** If you've ever had to print mailing labels in all-uppercase letters because that's how the names and addresses are stored in the database, the following program is for you. The program, called CAPFIRST, accepts a string from dBASE (dBASE III Plus and dBASE IV) and capitalizes the first character of each substring within the string, while converting the remaining characters to lowercase. (In this context a substring is a group of characters separated from another group of characters by any number of spaces or tabs.)

You can create CAPFIRST by creating the script file shown in Figure 2 and redirecting it to DEBUG by entering the following:

```
DEBUG < CAPFIRST.SCR
```

Consider the following example:

```
.cName = "JOHN j. JONES"
.LOAD CAPFIRST
.CALL CAPFIRST WITH cName
.RELEASE MODULE CAPFIRST
.? cName
John J. Jones
```

After CAPFIRST has been run, the variable cName contains "John J. Jones" instead of "JOHN j. JONES".

Roger W. Sauer
Fairfield, California

► **PC MAGAZINE:** This capability is provided by the PROPER() function in other Xbase dialects such as Arago and

I'd like to create scalable fonts for both TrueType and PostScript. Do such programs exist? What about one that can accurately convert my bitmapped fonts?

H. Milikian
Beirut, Lebanon

► **PC MAGAZINE:** You're in luck. You'll find viable options for both TrueType and PostScript due to increasing interest in scalable fonts.

Before addressing your question, though, I should clarify some terminology and a few related items: PostScript actually refers to Adobe's page description language (PDL) and requires a PostScript-compatible printer for final output. The phrase *Type 1 fonts* refers to Adobe's font technology. Type 1 was originally developed as PostScript's native font format. Thanks to utility programs such as Adobe Type Manager and Bitstream Facelift, though, Type 1 fonts are increasingly independent of the PostScript PDL, allowing you—in many cases—to use them with non-PostScript printers. Now, on to your concerns.

For aesthetic reasons you may want to develop your own typefaces, in which case you should consider Fontographer for Windows, Version 3.5 (Altsys Corp., Richardson, Texas, 214-680-2060). This \$495 program recently migrated to Windows from the Mac, where it has enjoyed great popularity since 1986. The software lets you create scalable, *hinted* fonts in either Adobe Type 1 or TrueType formats.

Hinting is an essential feature for a typeface design program. Ultimately an outline font must be *rasterized* (converted to a bitmap) in order to be displayed on-screen or output to a printer. Hinting provides invaluable clues that allow letterforms to be accurately reproduced at small point sizes on low-resolution devices, such as your 72-dpi computer screen or 300-dpi laser printer.

Fontographer makes a good choice for several reasons. Should you decide to create fonts, you'll get a great deal of control over their attributes: stroke weights, character widths, and kerning pairs, for instance. And it can also help you to leverage the investment you've already made in custom PCL (Hewlett-Packard LaserJet) fonts. There is no totally auto-

Graphics

DTP GOES INTERNATIONAL

❓ I live in Beirut, Lebanon, and do a lot of desktop publishing in Armenian. Out of necessity I've developed bitmapped Armenian fonts for the HP LaserJet II using ZSoft's Publisher's Type Foundry.

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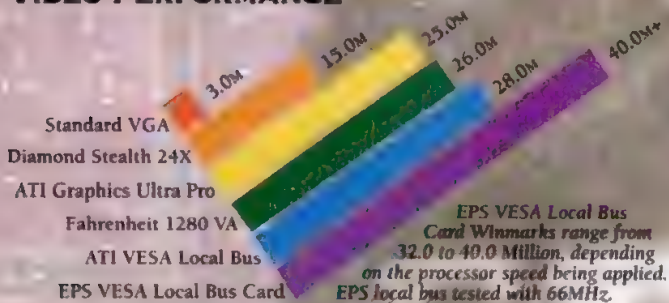
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matic method for converting a bitmapped font—or indeed any bitmapped picture—to outline form. But Fontographer gives you state-of-the-art tools: It allows you to directly access a bitmapped font file, use a built-in autotracing utility to translate the bitmap information to vector form, then export the outline as a scalable font.

For a less-expensive type solution, consider the \$149 FontMonger (Ares Software Corp., Foster City, Calif., 800-783-2737). This utility, which can convert from one font format (such as Agfa Intelifont) to another (Adobe Type 1, for example), does suffer one major drawback: It can't import bitmapped fonts directly. Salvaging the PCL fonts you've developed requires a third-party autotracing program to convert the bitmaps to vector information, which FontMonger can import in the form of editable .EPS files (also known as Adobe Illustrator format). The program can then export automatically hinted TrueType or Type 1 fonts.

You may already own an autotracing utility. If not, you'll find that adding tracing capabilities can be an expensive proposition. Among Windows programs of this sort, the two best known are Adobe Streamline, Version 3.0 (\$195, Adobe Systems Inc., Mountain View, CA 94039, 415-961-4400); and CorelTrace, available only as part of a bundle with CorelDRAW, Version 3.0 (\$595, Corel Systems Corp., Ottawa, Ontario, 613-728-8200).

At first glance CorelDRAW may seem outrageously expensive, but it could provide an all-in-one solution. Though meant as a vector-based illustration program, it shares certain features with FontMonger. Specifically, it can import editable .EPS files (generated with CorelTrace) and export either Adobe Type 1 or TrueType fonts. Unfortunately, CorelDRAW does not support hinting of any kind.

One important option actually lies in the question you didn't ask: "Are there font companies that are producing scalable fonts for the Armenian alphabet?" Yes, small type foundries in the U.S. specialize in foreign language alphabets. While Armenian fonts may not be as common as Greek, Japanese Katakana,

or Cyrillic fonts, they are available. WorldFonts for Windows (Data-Cal Corp., Chandler, Ariz., 800-223-0123) produces an Armenian alphabet in both TrueType and Type 1 formats. If you purchase the \$249 all-purpose version of WorldFonts, you get one font for each language mentioned above as well as truly esoteric alphabets like Estonian or transliterated Sanskrit. WorldFonts for Windows also includes a utility for mapping the new characters to your keyboard. A more modest investment of \$99.95 allows you to purchase four fonts (Normal, Bold, Italic, and Bold Italic) in a standard serif typeface for any alphabet of your choosing. Please note that if you decide to buy the \$99.95 all-Armenian font package you'll also have to pay an additional \$99.95 for the utility program that maps the characters to your keyboard.—*Luisa Simone*

THE RIGHT DIRECTION

❓ I upgraded to a PostScript printer recently, specifically to take advantage of the .EPS (Encapsulated PostScript) file format. When I print in landscape mode, my text and pictures in other file formats (.TIF, for example) print correctly, but the .EPS files remain in portrait orientation. What's wrong, and how do I fix it?

Danielle Levine

Yorktown Heights, New York

► **PC MAGAZINE:** The situation you describe is frustrating but easily fixed. The trouble actually lies with the Windows PostScript printer driver. A minor change to your WIN.INI file will turn the problem around—literally.

One reminder: When you change WIN.INI, be sure to use an editor that reads and writes pure ASCII text. The Windows Notepad provides an excellent tool for the job, but any ASCII-capable word processing program will do.

Scroll through the WIN.INI file until you find a section heading for your printer. The heading will be surrounded by brackets, and will include the name of your PostScript printer and the port to which it's attached, for example:

[AppleLaserwriter IITX, LPT1]

(If you don't know what name Windows uses for your printer, look for the device= line in the [windows] section of WIN.INI—the name is the portion of that key's value up to the first comma.)

Immediately following this section heading you'll see important information specific to your printer, such as installed fonts and your default printer settings. For example, the number of copies will probably be set to 1, and the size of your paper will be set to letter.

Within this section but on a separate line, add the following statement:

LandscapeOrient=270

Save the file, exit, then restart Windows. Your imported .EPS files should now be properly rotated for landscape orientation.—*Luisa Simone*

Networking

MOVING TO UNSHIELDED TWISTED-PAIR WIRING

❓ Our Token-Ring network has been running over IBM Type 2 shielded twisted-pair wire for several years without problems, but we'll be moving soon and the technical department recommends that we switch to unshielded twisted-pair, since it's easier to install. We plan to step up to 100 megabit-per-second transmission in a few years, and I'm suspicious of the new wire. Can you make any recommendations?

Joe Kruczynski
Albany, New York

► **PC MAGAZINE:** If properly selected and installed, unshielded twisted-pair wire will work fine for your present 16-megabit Token-Ring and future 100-megabit system—but that doesn't mean you shouldn't be suspicious of both the installation and the materials involved. In many ways the installer is more important than the manufacturer. Here's the key: Tell the contractor you want an installation that meets EIA/TIA 568 Category 5 standards using material with UL Level V marking.

The EIA/TIA standards describe

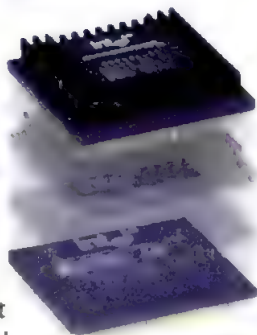
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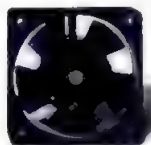
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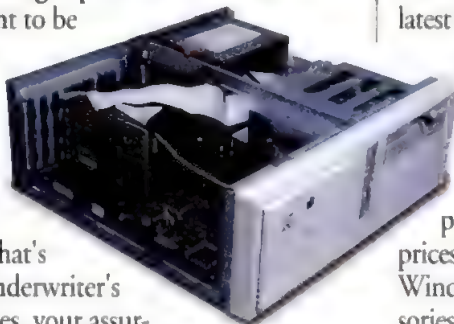
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Every desktop FastMicro PC comes with dual cooling fans. It has a main fan that's quieter than fans in ordinary PCs - plus it includes a special second fan that comes on only when the system gets warm. A cooler system lasts much longer - a concern particularly when upgrading to higher heat-producing clock doubler chips.



Fourth Generation Case

Our desktop case is uniquely engineered to provide the highest quality and maximum expandability in a space saving design. It has a total of seven drive bays to accommodate all of the storage options our customers tell us they want to be able to add in the future. It also has extra protection against electrical interference, unlike the weaker systems others sell. It also includes a



power supply that's listed by Underwriter's Laboratories, your assurance of quality by America's most prestigious safety organization.

Conner 212Mb Higher Performance Drive.

FastMicro ups the ante with Conner's CP-30204 212mb IDE hard drive standard in 486/Pro systems. Conner has a reputation for building the most reliable drives on the market. Couple this with a 12 millisecond access time and up to 8MB/sec. data transfer rate and you won't want to gamble on a less reputable drive. No wonder Conner is now the #1 manufacturer of hard disks in the world!

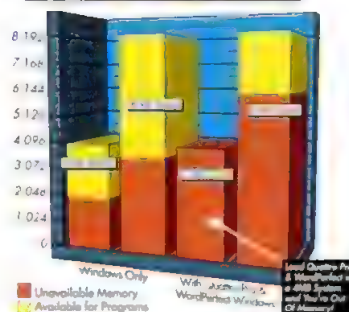


CONNER

Eight Megabytes of Memory!

Running Windows? Don't run out of memory! When Windows runs low on memory, it starts using your hard drive like memory. Memory is 200+ times faster than a hard drive - don't get caught short! FastMicro includes a full eight megabytes of RAM in every 486/Pro system.

Four Megabytes Isn't Enough for Windows!



Start with FastMicro, Stay with FastMicro.

Why call one company to order your PC and another for everything else? FastMicro is the only leading system vendor that also advertises a full line of software, peripherals and more to complete your system and keep you abreast of all the latest technology products to maximize your computing productivity.

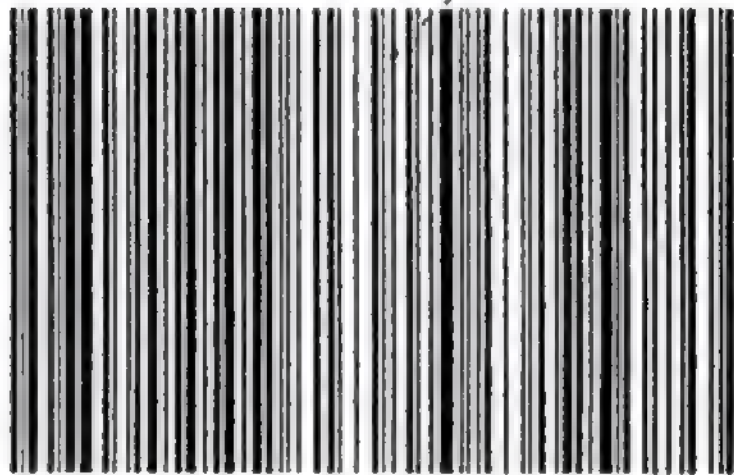
Four times a year, we'll send you our informative catalog featuring over five hundred PC products at low FastMicro prices. It features everything from Windows software to books, accessories to networking, and printers to games. FastMicro is truly your one-stop shop!



1. Follow instructions on the other side

Back

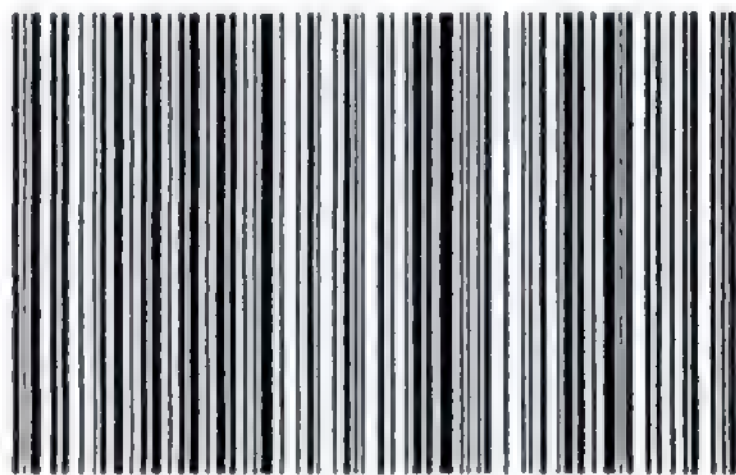
GbsSlipBack-001B



Inverted Back

1. Follow instructions on the other side

Folded edge of the page

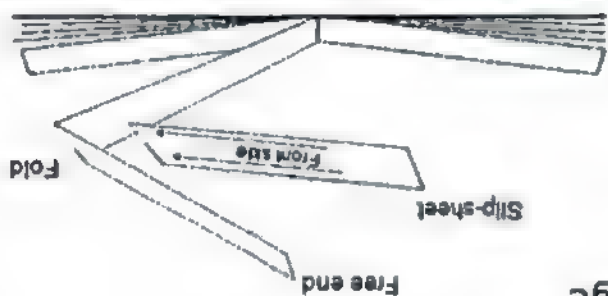
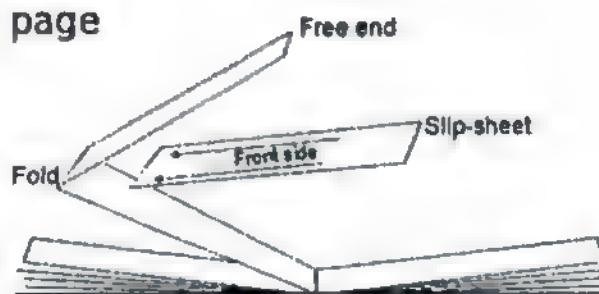


GbsSlipSheet-001



Inverted Foldout slip-sheet

1. Open the foldout page
2. Insert this sheet with
 1. Front side touching the free page
 2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet



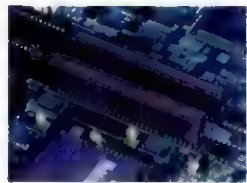
1. Open the foldout page
2. Insert this sheet with
 1. Front side touching the free page
 2. Arrow pointing to the fold
3. Slice the folded edge
4. Close the page and slip-sheet

Foldout slip-sheet

FastMicro 486/Pro Video Power!

Dual VESA Standard!

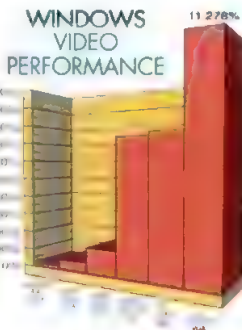
Settle for everything! While a few computer companies give you VESA local bus and even fewer give you a VESA standard monitor, FastMicro includes both!



VESA Standard Local Bus!

Why settle for slow video performance? FastMicro includes a high performance Windows accelerator combined with a VESA standard local bus!

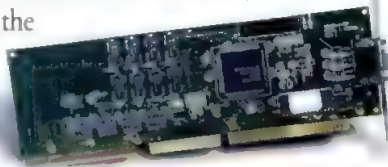
Why is Local Bus faster? The i486DX is a high speed (33+ MHz) 32 bit processor. Video cards plug into a slot in your PC, called a bus connector. The standard PC bus was designed for an 8 MHz 286, therefore it's confined to 8 MHz and 16 bit. FastMicro's VESA Local Bus runs at 33MHz and 32 bit. Turn on your 486/Pro and watch Windows scream!



Why VESA? VESA Local Bus is a standard, unlike a proprietary local bus. You can upgrade your system in the future with third party VESA standard local bus peripherals. With your 486/Pro from FastMicro, you're not locked in.

Plus True Color Video!

No video card delivers more! FastMicro gives you the maximum number of colors possible for scanning, graphics, presentations and desktop publishing. Many systems can only do 256 colors, some can do 32,000 colors, FastMicro takes you to the limit with 16.7 million colors maximum! Plus FastMicro has all the latest VESA video options.



FastMicro Combines VESA Local Bus Performance with Windows Acceleration & over 16 Million Colors!

VESA Standard Flicker-Free Monitor!

Non-Interlaced monitors are not created equal. A non-interlaced monitor with less than a VESA standard refresh rate will flicker at high resolution modes! The resolution is the number of pixels (or 'dots') on the screen, the refresh rate is the speed in which the monitor redraws the screen. Don't be fooled.



VESA Standard Refresh Rates at 640x480, 800x600, & 1024x768!

Your new 486/Pro system from FastMicro includes VESA standard refresh rates at 640x480, 800x600, and 1024x768! Compare and don't settle for less, if other systems don't say it, they won't do it!

20% Larger Display with Edge-to-Edge Video!

In addition to eliminating annoying flicker when running in high resolution modes, FastMicro doesn't make you look at tiny characters either! Our new VESA standard display includes Edge-To-Edge video! 14" monitors are not created equal. You see, 14" is strictly the tube size, not the display area. FastMicro 486/Pro monitors are user adjustable for width, height, and position - just set to your preference and forget it.

You get more useable screen area than many 15" monitors. Edge-To-Edge video is really a lifesaver when running at 800x600 or 1024x768 Super VGA modes!



Standard Non-Interlaced Monitors



FastMicro Edge-To-Edge Video!



Inside the New Fast/Micro 486/Pro!

FastMicro 486/Pro Series - Don't Settle for Less!



4DX/33

\$1999

4DX2/66

\$2399



- i486™ Processor with 8K Internal Cache.
- High Speed 128K External Static RAM Write-Back Cache.
- Upgradable to OverDrive™ Processors.
- 8 megabytes of high speed RAM.
- 212mb 12ms Conner IDE hard disk.
- 1.2mb 5.25" & 1.44mb 3.5" Toshiba floppy drives.

- VESA Local Bus SVGA Windows Accelerator Card with 16.7 Million Colors Maximum.
- VESA Standard Non-Interlaced 14" Super VGA color monitor with 800x600 @ 72hz & 1024x768 @ 70hz and Edge-To-Edge Video.
- Dual Intelligent Cooling Fans.
- Clock/calendar, parallel port, game port and two serial ports.
- 8 expansion slots, 2 occupied.
- Fourth Generation Desktop Case.
- 200 Watt UL Listed Power Supply.
- Microsoft DOS.
- Microsoft Windows 3.1
- Microsoft Serial Mouse.
- Choice of Two Major Software Applications: WordPerfect for Windows, Quattro Pro for Windows, Paradox, PC Tools and/or Graphics Works for Windows.
- FastMicro Peace of Mind.

Legendary FastMicro Service

FastMicro backs up all FastData PC's with the most comprehensive service in the business. Seven day a week toll-free technical support is included for as long as you own your FastData PC. In the unlikely event a part should fail during the one year warranty, we'll express ship you the replacement part. If we still can't resolve the problem, we'll send GE on-site or replace the system



GE Computer Service at no charge.

Satisfaction Guaranteed

We'd love to add you to the FastMicro family of satisfied customers.

Every FastData 486 PC comes with our 30 day money back satisfaction guarantee.

But if you're like the majority of our customers, you'll be very satisfied. After all, at FastMicro, we want you as a customer for life - not just today.



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FASTMICRO 1-800-824-6000

High Performance Software Included Too!

Start with Windows & a Genuine Microsoft Mouse!

With FastMicro 486/Pro systems you get more! Of course you get the latest versions of Microsoft DOS and Windows pre-installed. But unlike most of our competitors, we include a true Microsoft mouse, not the lowest price mouse we could find.



Take Two - Get up to \$700 Worth of Software

The best computer deserves the best software and FastMicro includes some of today's hottest software at no extra charge! Choose any two of the following titles and you'll get the latest versions complete and ready to run. Everything's included and you get full manufacturer support (unlike some other 'bundles'). The products come in special FastMicro boxes - retail boxes shown.



WordPerfect for Windows

WordPerfect is the #1 selling word processing software and the Windows version is loaded with features. It includes the ability to create & edit tables, equations, lists and graphics.

You can even edit graphics created

with other programs! Plus, it works with your WordPerfect for DOS files and uses familiar WordPerfect commands so your transition to Windows is easy.

PC Tools 8.0

The latest version of the top selling utility software! PC Tools 8.0 adds an all new DOS desktop with integrated application menu & manager, file viewer & manager, scheduler, and desk accessories. You also get Central Point's award-winning backup and a hot new version of Anti-Virus. PC Tools also includes DiskFix, FileFix, Undelete, Unformat, Disk Edit, Defragmenter, Cache and more! Central Point Commute lets you remotely run Windows or DOS applications and you get new RamBoost Memory Optimizer too!



Quattro Pro for Windows

"Quattro Pro for Windows is worth the wait" proclaims PC Magazine. QPW uses spreadsheet notebooks to easily organize your spreadsheets. Click your right mouse button and Object Inspectors lets you change attributes instantly! Speedbars give you those one-click shortcuts that change depending on what you're working on!

Interface Builder lets you build applications without programming. "QPW comes with a separate

Database Desktop application - a beautifully designed query-by-example tool" says PC Magazine, "QPW's graphs are gorgeous and include rotatable 3-D types as well as options to adorn them." Need we add more?



Paradox 4.0

Paradox is the most advanced relational database ever created for the PC. Now it's the fastest. For first time users or application developers, Paradox provides the ease of use and power you need! New

Application Workshop, Paradox's application generator, lets you easily

develop custom applications. Paradox also has automatic multiuser support and is network ready. Combine this with the full suite of development tools and SQL connectivity and Paradox is the database of choice!

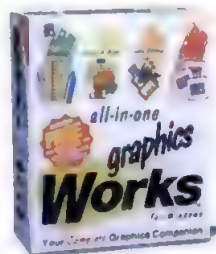


Graphics Works for Windows

With five applications in one, Graphics Works from Micrografx gives you complete graphic tools for Windows.

Includes Windows Draw! - the hot selling package that lets you create graphics compatible with your other

Windows programs. It also includes new Photo Magic! - the photo editing software that comes with hundreds of photos you can use as-is or modify and use in your documents (plus you'll have photo realism on-screen with FastMicro's true color video). You get a charting tool and the leading organization charting software for Windows. Plus you get a bonus CD with over 1,000 photos and 10,000 pieces of clip art you can use as-is or customize with Graphics Works!



Why settle for less?

FastMicro includes the real thing: a Microsoft Mouse.



True Intel 486 for Less Than \$1,000!

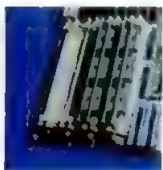


Introducing FastMicro's 486/Valueline.

Don't need all the extra features of our 486/Pro Series? Then the 486/Valueline is right for you. This system is truly a price breakthrough! FastMicro delivers a high performance 486 system at a low end price. Others can only offer a 386/SX for less than \$1000 or substitute an imitation 486 that's more like a 386. FastMicro puts 25MHz 486SX power in your hands. Plus this isn't a 'bare' system, you get a system that's complete and ready-to-run right out of the box, including a Super VGA color monitor and card.

Loaded with Memory & Storage

FastMicro also includes four full megabytes of high-speed SIMM memory! You can

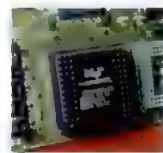


even expand the memory to a total of 32MB. Of course, how can you also expect to get a hard drive at this price? Well, FastMicro includes a quality Conner hard drive with an unbelievable 85MB capacity. Plus, since it's a standard IDE drive, you can easily add a second hard drive later.



Upgradable to OverDrive Processors!

The best part of this system is that you get legendary FastMicro upgradability too! Besides upgrading the memory and drive, you can upgrade later to a faster Intel processor. This system is completely Intel OverDrive™ compatible; which means you can upgrade your FastData 486 system all the way to a 66 MHz 486DX/2! And like all FastMicro systems, you can upgrade monitors, drives, etc. when you order.



Plus, It's from FastMicro!

Pay less and get more! FastMicro backs up this system with seven day a week toll-free technical support and express parts replacement at no extra charge. And should you have an unusual problem, we'll send GE on-site service or replace the system at no additional cost! We also include BBS support and a 30 day money-back satisfaction guarantee too! Try a FastMicro 486/Valueline PC, you'll agree that they offer a lot of power for the price.



GE Computer Service



4SX/25

\$999

- i486SX™ 25mhz Processor with 8K Internal Cache & 64K Static Ram Cache.
- 486 OverDrive™ Processor Upgradable.
- 4 megabytes of high speed RAM.
- 85 mb 17ms IDE hard disk.
- 1.44mb 3.5" floppy drive.
- Mini-Tower Chassis.
- 14" SVGA monitor, 1024x768 resolution.
- 16 bit SVGA card.
- Clock/calendar, parallel port, game port and two serial ports.
- 6 expansion slots, 2 occupied.
- Microsoft DOS 5.0.

FASTMICRO

1-800-821-9000

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Networking...Languages

technical factors including the maximum allowable distance for specific types of wire, how much the signal degrades or attenuates across the cable system, the amount of electrical noise the wires absorb from equipment in the building, and the level of electrical signaling one pair of wires absorbs from an adjacent pair of wires—what is termed near-end crosstalk. When installers plan the wire runs, select terminal equipment, and configure the individual wires, they impact several of these important measurements, particularly the level of noise and the amount of crosstalk. The UL markings show that the materials meet specific portions of the fire code and also meet the minimal technical requirements necessary to a good installation. You can't have a good installation without good equipment, but using the best equipment doesn't guarantee a good installation.

As a part of the job, the firm you hire should supply a set of charts showing the attenuation, noise, and near-end crosstalk of each installed wire pair. The allowable measurements depend on whether you are using 4-megabit Token-Ring, 16-megabit Token-Ring, or 10Base-T, but the installer should know the limits. This type of installation isn't cheap because it requires many hours of skilled labor. Even in new buildings (which are designed to handle cabling), though, it's still easier to run many pairs of high-quality unshielded wire through conduits and shafts than to pull thick, shielded twisted-pair cables. In fact, the trend is toward exclusive use of unshielded twisted-pair to the desktop, but this wire is only fully effective in a properly configured and tested installation.—*Frank J. Derfler, Jr.*

MODEM CONNECTIONS TO PBX PHONES

❓ We have a sophisticated new telephone system that employs digital phones. Unfortunately, we know of only one reliable way to use our existing (standard) modems with the recently acquired equipment—by installing analog cards in the PBX and then running a second line from these to each user's station. It's an expensive solution,

though, and the system's managers are reluctant to downgrade their new hardware with analog technology. We could share a pool of modems at the PBX, but it's complicated and—in our experience—undependable. Is there some way to attach a regular modem to a digital PBX telephone?

*Bill Walsh
Chicago, Illinois*

► **PC MAGAZINE:** So you want to go from your digital computer to an analog modem to a digital PBX and out to a digital telephone central office from which you'll eventually connect to another analog modem attached to a digital computer? Believe it or not, so do many other people. Digital PBX systems are the standard today, but it's often difficult or impossible to make a modem connection without installing a separate and expensive outside line or analog line card. Luckily, a company called Unlimited Systems in San Diego, California (619-277-3300), markets a product just for you—the Konexx Konnector.

The telephone's only analog port is its handset. The Konnector attaches there via the jack, allowing your analog modem's tones to feed into the digital phone. The \$149 device works with any telephone that has a modular jack (but not a dialer) in the handset. It converts the four-wire handset port to a two-wire RJ-11 modem port, handles the necessary impedance transformation, and controls the line level. Because of the excellent electrical connection, the Konnector will work at all modern modem speeds.

Although the Konnector is meant to solve the problems of interfacing to digital telephones, it also comes in handy for those who have been stumped trying to connect a modem to the phone in a hotel room. Unlimited Systems also makes two other products for you hotel communicators. The Konexx Koupler is a high-quality acoustic coupler that contains its own battery and provides clear tones to the handset. The \$149 device adjusts to fit a wide variety of handsets. It also comes as part of a \$169 Konexx Kit that includes a screwdriver, cords with alligator clips, and everything else that a frustrated traveling communicator could need.

—*Frank J. Derfler, Jr.*

Languages

ACCESSING VIDEO MEMORY

❓ Can you tell me how to access the PC's video memory directly? I am interested in performing animation, but the routines provided by high-level languages either don't do what I want or are simply too slow.

*Gabriel Shapiro
Albany, New York*

► **PC MAGAZINE:** While high-level languages provide routines for manipulating video images, many users cannot resist the temptation to write to the video card directly. Great performance improvements can be achieved by writing directly to the hardware, but at the cost of tying the program to a specific hardware implementation.

I've written two programs, one in BASIC and the other in C, to show you how to access the video buffer directly. In both cases, the programs perform a small amount of animation and then terminate. Although they are simple, the programs demonstrate the techniques necessary for direct video memory access. Before discussing them, however, some background should help.

Since the original PC, the basic design of video hardware has remained fairly unchanged. All PCs, from the original IBM PC in 1981 to those of today, use a memory-mapped video design that makes changing what appears on-screen as simple as writing a byte to memory. As new video standards have evolved, they have remained backward-compatible with the original Monochrome Display Adapter (MDA) and Color Graphic Adapter (CGA.)

Video cards in the PC can be set to two basic modes: text and graphics. In text mode, the video memory is divided into 2-byte cells that describe what will appear in a character cell on the screen. One byte specifies the character to be written while the other byte specifies the color and other display attributes.

In graphics mode, each point on the screen is individually set depending on a bit or group of bits in the video memory. While the examples I'll present here only

"Tri-Star Computer Corporation is well known for its high performance CAD and LAN systems..."

—Computer Shopper January 1993



"Outstanding EISA values include the Tri-Star 486, with its great disk performance and generous expansion in a roomy file-server case. If you need a low cost EISA file server the Tri-Star is a worthy choice."

PC Magazine Honorable Mention 9-15-92

"...rates an honorable mention for its thoughtful design touch and two year warranty. Consider this tower if you are looking for a top notch file server."

PC Magazine
486 Honorable Mention
September 11, 1990



TRI-STAR
COMPUTER CORPORATION
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Tri-LAN EISA SCSI Server

INTEL 80486 66 MHZ DX2 PROCESSOR
8MB RAM (EXPANDABLE TO 64MB)
256K SECONDARY RAM CACHE
EISA SCSI 32-BIT BUS MASTER
CONTROLLER
525MB SCSI-2 HARD DRIVE
8 EISA EXPANSION SLOTS
COMBO TEAC 1.2MB & 1.44MB
FLOPPY DRIVES
14" SVGA COLOR DISPLAY
101-KEY KEYBOARD

\$3295

With 1.2GB SCSI Hard Drive

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With 1.7GB SCSI Hard Drive

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Tri-LAN EISA Dual SCSI Server

Includes Two Removable
SCSI Hard Drives to support
disk mirroring under Novell
and SCO. Disk mirroring is
the first and most important
step in creating a fault-
tolerant Server.

Dual 525MB **\$4295**

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Dual 1.7GB* **\$6495**

*Non-removable

Take Disk Mirroring one step
further by adding a second-
ary EISA SCSI Bus Master
Controller to your Server to
achieve Disk Duplexing. Disk
Duplexing offers a greater
level of Fault Tolerance.

Secondary SCSI Controller
Only \$275

Tri-LAN DISK ARRAY SCSI Server

Three 340MB **\$5499**

Three 525MB **\$6699**

Three 1.2GB **\$8699**

OPTIONS

32-Bit Ethernet Adapter **\$299**

SCSI 265ms CD-ROM **\$399**

2GB Tape Backup **\$1089**

SCSI DISK ARRAY

Utilizing an Ultrastor 124F RAID SCSI
Host supporting a three channel SCSI
disk array that increases server data
transfer response times dramatically.
RAID provides optimum server perfor-
mance and optimum fault tolerance.



January 26, 1993
466 Magnum

*"...the most advanced thinking, systems design,
integration, and construction we've seen yet."*

Jim Seymour, PC Magazine, January 26, 1993

A person wearing a white cleanroom suit and mask is holding a large, circular, translucent wafer. The background is a gradient of blue and purple. On the left, there are several integrated circuit chips.

Micron Means Memory

Semiconductors to Systems

Driven by quality, Micron has gained worldwide recognition as a leading semiconductor manufacturer. Founded in 1978, Micron's facilities now span over one million square feet, with more than 4,500 dedicated employees and annual revenues exceeding one-half billion dollars. Quality Micron memory components can be found in everything from personal computers to advanced military applications, giving new dimensions to the words "Made in the U.S.A."

Built on our semiconductor success, Micron continues the legacy by designing high performance systems with the same attention to quality every step of the way. Our unique experience, advanced technology and stringent reliability standards add up to valuable advantages for you and your company. From semiconductors to personal computers, Micron sets the standards by which others are judged.



Micron Means Systems



Pentium™ Ready

At the heart of every Micron 486VL system is a Zero Insertion Force (ZIF) socket designed for Intel's Overdrive™ and Pentium microprocessors. Upgrades are made easily with our "Tool Free" chassis and its single thumbscrew design.



VESA Local Bus

Micron 486VL systems feature VESA Local Bus compliant 32-Bit high performance video and disk controllers. VL-Bus IDE and SCSI II caching controller options provide up to 50 times faster access with a 400% increase in data transfer rates.



Weitek™ P9000

The Weitek Power 9000 graphics processor produces over 50 Million WinMarks for the ultimate in local bus graphics performance. With 2MB of Micron VRAM standard, you'll get more colors at higher resolutions for photographic quality images

"This cutting-edge piece of technology has accelerated the pace of desktop computing..."

"... at or near the top of any previous review."

"The Magnum is a solid, competitive package with exceptional performance."

Jim Seymour
PC Magazine



January 26, 1993
466 Magnum

MICRON

Micron Means Business

486VL Magnum

- VESA Local Bus system board
- Intel™ 486™ processor in ZIF socket
- 256K of Micron® 15ns SRAM cache
- 8MB of Micron high-speed RAM
- Edge® VL24 BitBlaster™
VL-Bus 32-bit graphics accelerator
2MB RAM, 1280 x 1024, 16.8M colors
- 14" SuperVGA color monitor
NI at 1024 x 768, .28mm dot pitch
- VESA Local Bus 32-bit IDE controller
- Maxtor® 213MB 15ms IDE hard drive
- Teac® dual media floppy drive
1.44MB 3.5" and 1.2MB 5.25"
- Desktop chassis with five drive bays and "Tool Free" design
- Logitech® mouse and pad
- 1 parallel, 1 game, 2 serial ports
- 101-Key enhanced keyboard
- Microsoft® DOS® 5.0 factory installed

433•\$1999 450•\$2199
466•\$2399 466•\$2699
EISA

486VL WinStation

- VESA Local Bus system board
- Intel 486 processor in ZIF socket
- 256K of Micron 15ns SRAM cache
- 16MB of Micron high-speed RAM
- VL-Bus 32-bit graphics accelerator
Weitek™ P9000, 50 million WinMarks
2MB VRAM, 1280 x 1024, 16.8M colors
- 15" MAG™ SuperVGA color monitor
NI at 1280 x 1024, .28mm dot pitch
- VESA Local Bus 32-bit IDE controller
- Maxtor 245MB 15ms IDE hard drive
- Teac dual media floppy drive
1.44MB 3.5" and 1.2MB 5.25"
- Desktop chassis with five drive bays and "Tool Free" design
- Logitech mouse and pad
- 1 parallel, 1 game, 2 serial ports
- 101-key enhanced keyboard
- Microsoft DOS 5.0 factory installed



433•\$2599 450•\$2799
466•\$2999 466•\$3299
EISA

486VL MagServer

- VESA Local Bus system board
- Intel 486 processor in ZIF socket
- 256K of Micron 15ns SRAM cache
- 16MB of Micron high-speed RAM
- Edge VL24 BitBlaster
VL-Bus 32-bit graphics accelerator
2MB VRAM, 1280 x 1024, 16.8M colors
- 14" SuperVGA color monitor
NI at 1024 x 768, .28mm dot pitch
- VL-Bus 32-bit bus mastering SCSI II controller, up to seven devices
- Maxtor 1.2GB 13ms SCSI hard drive
- Teac dual media floppy drive
1.44MB 3.5" and 1.2MB 5.25"
- Tower chassis with seven drive bays
- Logitech mouse and pad
- 1 parallel, 1 game, 2 serial ports
- 101-Key enhanced keyboard
- Microsoft DOS 5.0 factory installed

433•\$3799 450•\$3999
466•\$4199 466•\$4499
EISA

486VL ValueLine

- VESA Local Bus system board
- Intel 486 processor in ZIF socket
- 4MB of Micron high-speed RAM
- Edge VL24 BitBlaster
VL-Bus 32-bit graphics accelerator
2MB RAM, 1280 x 1024, 16.8M colors
- 14" SuperVGA color monitor,
NI at 1024 x 768, .28mm dot pitch
- VESA Local Bus 32-bit IDE controller
- Maxtor 120MB 15ms IDE hard drive
- Teac 1.44MB 3.5" floppy drive
- Desktop chassis with five drive bays and "Tool Free" design
- Logitech mouse and pad
- 1 parallel, 1 game, 2 serial ports
- 101-key enhanced keyboard
- Microsoft DOS 5.0 factory installed

433S • \$1499
433•\$1699 450•\$1899
466•\$2099 466•\$2399
EISA

486DXL Color Notebook \$2699



- Intel 486DXL 25MHz processor
8K cache and math coprocessor
- 4MB of high speed RAM (to 16MB)
- 80MB removable hard drive
- Color VGA display 640 x 480
- Dimensions: 9.4" x 12.2" x 2"
- Weight: 7.1 lbs with battery
- Suspend / Resume feature
- Full size 86-Key/keyboard
- 1.44MB 3.5" floppy drive
- Advanced Power Management
- 1 parallel, 1 VGA, 2 serial ports
- A/C charger / adapter
- Carrying case included
- Microsoft DOS 5.0 factory installed

Upgrades

- VL-Bus 32-bit IDE caching controller
- VL-Bus 32-bit SCSI II caching controller
- Multimedia Kit
- MAG 17" Super VGA color monitor
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In Comparison With Gateway 2000's VESA Local Bus ATI Ultra Pro.

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52M



28M

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work in text mode, the principles remain the same for working in graphics mode.

The first routine is a short BASIC program that uses BASIC's DEF SEG, PEEK, and POKE commands to access video memory. The PEEK command can be used to read a byte from memory. The POKE command allows a BASIC program to write a byte directly to memory.

The problem with both the PEEK and POKE commands is that they only accept an offset to an address instead of a segment and offset. The reason for this lies in the history of Microsoft BASIC. Since the original Microsoft BASIC was designed for 8-bit machines such as the Altair, the Apple II, and the Commodore PET, the POKE command only needed to write to an address of 0 to 65,535.

In 1981, Microsoft needed to rewrite its BASIC to work with the segmented architecture of the Intel 8088 used in the IBM PC. Instead of redesigning every command that accessed memory, Microsoft added the DEF SEG command that set the DEFault SEGment that would be used for memory accesses. This addition allowed users of the earlier Microsoft BASIC to port their old programs with a minimum of trouble. It also kept the syntax of the IBM PC version of Microsoft BASIC similar to that of BASIC interpreters on other types of computers that didn't need to deal with

Intel's segmented architecture.

The BASIC program FTR.BAS, shown in Figure 3, moves an image resembling an Imperial Fighter (from the movie *Star Wars*) across the screen. FTR takes the steps that are necessary for any PC-based program that directly accesses video memory. The screen mode must be either determined or set, the location of the video buffer must be determined, and the screen must be initialized. Once all this has been done, the data can be written directly to the video RAM.

FTR uses BASIC's SCREEN statement to set the video mode. The line SCREEN 0 sets it to text mode.

The location of the video buffer is determined by calling the routine GetVidBuff. This routine first uses the DEF SEG statement to set the default segment to 40h, which is the BIOS data segment. The PEEK command is then used to look at offset 63h in the BIOS data segment to get the starting address of the video controller registers. If the address of the video controller is 3D4h, the screen is operating in color mode and the segment of the video buffer is B800h. If the address is 3B4h, the screen is operating in monochrome mode and the segment is B000h. The starting offset of the video buffer is stored in offset 43h of the BIOS data segment.

Drawing the fighter is simply a matter

of POKEing the proper values into the character bytes in the video buffer. FTR uses three characters to draw the fighter, two graphic line characters to draw the wings, and a capital O to draw the fuselage. When the fighter is moved, the image of the fighter is erased by POKEing spaces in the memory locations where the fighter characters were and POKEing the new fighter in the new location.

Figure 4 shows FTR.C, which does the same thing as the BASIC program FTR.BAS. (You can download both files from the Programming Forum on PC MagNet archived as FTR.ZIP.) While the same tasks are performed by both, there are noteworthy differences between the C code and the BASIC code. The library functions _setvideomode and _clearscreen perform the same duties as the SCREEN and CLS statements in the BASIC code.

The routine GetVideoBuff does the same job GetVidBuff did in the BASIC program: It determines the segment and offset of the active video buffer. (Actually, since the video mode is set to a color text mode with the _setvideomode call, we know that the buffer is at B800:0 hex, but the function is provided for comparison with the BASIC code.)

GetVideoBuff accesses the BIOS data segment just as the BASIC version did, by checking the address of the video

FTR.BAS Complete Listing

```

-----
' FTR.BAS - A video demonstration program
' Copyright 1993 Douglas Boling
-----
GOSUB GetVidBuff
SCREEN 0, 0, 0, 0: 'Set text video mode
CLS: 'Clear the screen
DEF SEG = vidseg: 'Point to video segment
k = vidoff: 'Point to starting off
'Display fighter and loop
FOR i = 0 TO 24 STEP 4
  FOR j = i * 2 TO 150 - (i * 2) STEP 2
    GOSUB eraseship
    k = j + (i * 160)
    GOSUB drawship
    FOR m = 1 TO 255: 'Delay
      NEXT m
    NEXT j

  FOR j = 150 - (i * 2) TO i * 2 STEP -2
    GOSUB eraseship
    k = j + ((i + 2) * 160)
    GOSUB drawship
    FOR m = 1 TO 255: 'Delay
      NEXT m
    NEXT j
  NEXT i
END
' Determine video buffer location

```

```

GetVidBuff:
DEF SEG = &H40
IF ((PEEK(&H63) AND &H40) = &H40) THEN
  vidseg = &HB800
ELSE
  vidseg = &HB000
END IF
vidoff = PEEK(&H44)
vidoff = (vidoff * 256) + PEEK(&H43)
RETURN
'Draw spaceship using text characters
DrawShip:
POKE k, 199
POKE k + 2, 79
POKE k + 4, 182
RETURN
'Erase space ship using blanks
EraseShip:
POKE k, 32
POKE k + 2, 32
POKE k + 4, 32
RETURN
badvideo:
PRINT "Video Error"
RESUME NEXT

```

Figure 3: A BASIC program that writes directly to video memory.

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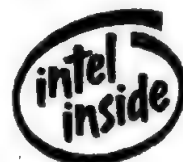
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FTR.C
Complete Listing

```
//-----
// FTR.C - A video demonstration program
//
// Copyright 1993 Douglas Boling
//-----

#include <bios.h>
#include <graph.h>

void DrawShip (int);
void EraseShip (int);
void GetVideoBuff (void);

unsigned int usVSeg, usVOff;

main () {
    unsigned far * lpPtr;
    int i, j, k, m;

    _setvideomode (_TEXT80);          // Set video mode
    _clearscreen (_GCLEARSCREEN);     // Clear screen

    GetVideoBuff();
    // Display fighter and loop
    k = 0;
    for (i = 0; i < 25; i += 4) {
        for (j = i * 2; j < 150 - (i * 2); j += 2) {
            EraseShip(k);
            k = j + (i * 160);
            DrawShip (k);
            for (m = 0; m < 32384; m++);
        }
        for (j = 150 - (i * 2); j > (i * 2); j -= 2) {
            EraseShip(k);
            k = j + ((i + 2) * 160);
            DrawShip (k);
            for (m = 0; m < 32384; m++);
        }
    }
    return 0;
}

// Determine video buffer location
//
void GetVideoBuff (void) {
    lpPtr = 0x400063;                // Get video segment
    if ((*lpPtr && 0x400) == 0)
        usVSeg = 0xb000;
    else
        usVSeg = 0xb800;

    lpPtr = 0x40004e;                // Get video buff offset
    usVOff = *lpPtr;
    return;
}

// Draw spaceship using text characters
//
void DrawShip (int sOffset) {
    char far *lpBuff;

    lpBuff = ((long) usVSeg) << 16 | sOffset;
    *lpBuff = 199;
    lpBuff += 2;
    *lpBuff = 79;
    lpBuff += 2;
    *lpBuff = 182;
    return;
}

// Erase space ship using blanks
//
void EraseShip (int sOffset) {
    char _far *lpBuff;

    lpBuff = ((long) usVSeg) << 16 | sOffset;
    *lpBuff = 32;
    lpBuff += 2;
    *lpBuff = 32;
    lpBuff += 2;
    *lpBuff = 32;
    return;
}
```



Figure 4: A C program that writes directly to video memory.

controller. In the case of the C code, reading memory is simply a matter of loading a pointer with the proper segment and offset and reading the value it points to. In this case, the data is read and tested to determine whether the video is using the color or monochrome address space for the video buffer.

The for loops that cause the fighter to zigzag back and forth across the screen perform the same function as the ones in the BASIC program. Just as in the BASIC program, the fighter is drawn by writing directly to the video memory. As with accessing the BIOS data segment, accessing the video memory in C is a matter of using a pointer to the proper memory address.

The two programs provide an interesting contrast. BASIC is simple and easy to learn and use, but direct accesses to memory are a two-step process involving the DEF SEG and PEEK or POKE commands.

Accessing memory in C is simpler, since it only involves using a pointer to the proper address. Because pointers are

an integral part of the C language, the full power of the language can be brought to bear on the memory address in question. Logical and arithmetic operations can be performed directly on the video memory data. In BASIC, the memory must be read using PEEK, modified and then written back with POKE.

Whatever language is used, accessing video memory will always be a staple of DOS programs that need blazing speed.—Douglas Boling

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- Two 8-bit and six 16-bit expansion slots-tower chassis optional
- Desktop chassis with three 5¼" and two 3½" drive bays
- 14" VGA color monitor and 16-bit video card

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Q-TECH 486DX-50 INCLUDES:

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- Intel 80486DX 50 MHz microprocessor
- 256K external RAM cache
- 4 MB of 70ns RAM, 80 MB IDE hard drive
- Two serial ports and 1 parallel port
- Free MS-DOS 5.0, Windows 3.1, a mouse, and one year on-site service
- High-density 5¼" and 3½" floppy drives
- Two 8-bit and six 16-bit expansion slots-tower chassis optional
- Desktop chassis with three 5¼" and two 3½" drive bays
- .28 mm dot pitch NI SVGA color monitor and 1 MB VGA video card
- Quattro® Pro for DOS or Windows included

Q-TECH 486DX2-66 INCLUDES:

\$2299 PLUS SHPG

- Intel 80486DX2 66 MHz microprocessor
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- 4 MB of 70ns RAM, 80 MB IDE hard drive
- Two serial ports and 1 parallel port
- Free MS-DOS 5.0, Windows 3.1, a mouse, and one year on-site service
- High-density 5¼" and 3½" floppy drives
- Two 8-bit and six 16-bit expansion slots-tower chassis optional
- Desktop chassis with three 5¼" and two 3½" drive bays
- .28 mm dot pitch NI SVGA color monitor and 1 MB VGA video card
- Quattro® Pro for DOS or Windows included

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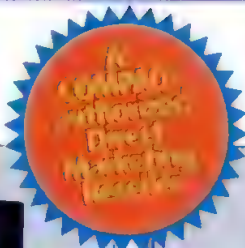
Of course, we'll also custom configure to your specifications. And if you're not sure what they are — but you know what you need to get done — we can even help you spec the system that's just right for your needs and budget. All at no cost to you.

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CIRCLE 268 ON READER SERVICE CARD



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- 4MB RAM, expandable to 12MB
- 64KB cache
- 120MB hard drive
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- Compaq trackball

Call for pricing on other models

\$1749

Lease for \$64.18/month



Contura 25MHz 386SL Color

- 4MB RAM, expandable to 12MB
- 64KB cache
- 84MB hard drive
- Weight 6.7lbs
- MS-DOS 5.0, Windows 3.1
- Compaq trackball

\$2079

- 120MB hard drive configuration

\$2269

Call for pricing on other models

\$2079

Lease for \$76.29/month



LTE Lite 25MHz 386SL Color

- 4MB RAM, expandable to 20MB
- 64KB cache, 84MB hard drive
- Active matrix color display
- Weight 6.5lbs
- MS-DOS 5.0, Windows 3.1
- Built-in Easy Point 6-trackball

\$3299

- 120MB configuration

\$3589

Call for pricing on other models

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Lease for \$121.07/month



ProLinea 486 Desktops

- MS-DOS 5.0, Windows 3.1 and mouse
- W+ models include PFS Window Works, Modem, Prodigy, 5.25" floppy.

Processor/ Model	120MB Drive	240MB Drive
486SX25	\$1199	\$1399
486DX2/50	\$1839	\$1999
486DX2/50W+	\$1959	\$2119

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COMPAQ

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• Includes MS-DOS 5.0, Windows 3.1, and COMPAQ mouse

Processor	Hard Drive	System Only	w/Monitor
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386SX/25	120MB	\$979	\$1329
486SX/25	120MB	\$1199	\$1549
486SX/25	240MB	\$1399	\$1749

Lease for \$50/mo.

\$899



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Bravo

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- 120MB hard drive
- MS-DOS, Windows 3.1, Mouse

Processor	System Only	Monitor
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486DX/33	\$1459	\$1819
486DX/50	\$1869	\$2269
486DX/66	\$2179	\$2539

Lease for \$50/mo.

\$1049



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386/33	130MB	\$1289	\$1299
486/33	130MB	\$1519	\$1599
486/33	214MB	\$1649	\$1729
486/50	214MB	\$1799	\$1879
486/66	214MB	\$2099	\$2149

Color VGA monitors start at \$229.99

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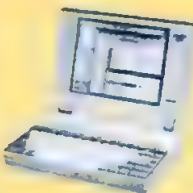
COMPAQ

ProLine 486DX/50
• 4 MB RAM
• MS-DOS 5.0, Windows 3.1, Mouse
• "Works" models also include PFS: Windows Works, 5.25" drive, Modem, Prodigy

Processor/Model	Hard Drive	Price
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486DX/50W+	120MB	\$1959
486DX/50	240MB	\$1999
486DX/50W+	240MB	\$2119

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\$1839



TOSHIBA

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T4500
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\$2669

T4400C 486SX/25
• 4MB RAM, 120MB hard drive
\$3549

Lease for \$50/mo.

\$1089



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Contura 3/25
• Trackball
• MS-DOS, Windows 3.1

Display	Hard drive	Price
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Color	80MB	\$2079
Color	120MB	\$2269

1 FT Lite/25C

Display	Hard drive	Price
Color	80MB	\$3299
Color	120MB	\$3589

Lease for \$64.18/mo.

\$1749



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TravelMate 4000
• 4MB RAM
• MS-DOS 5.0, Windows 3.1

Processor	Display	Hard Drive	Price
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486SX/25	Color	120MB	\$3239
486DX/25	Mono	120MB	\$2829
486DX/25	Mono	200MB	\$3149
486DX/50	Mono	200MB	\$3399
486DX/40	Color	200MB	\$3949

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\$2399



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Power Exec
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• Windows 3.1
• Trackball, 2 PCMCIA slots

Processor	Hard drive	Price
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386SX/25 Passive Color	160MB	\$3199
386SX/25 Active Color	200MB	\$3749
486SX/25 Mono	200MB	\$2949
486SX/25 Passive Color	200MB	\$3449
486SX/25 Active Color	200MB	\$3949

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- ◆ 8MB 70ns RAM
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- ◆ Conner 540MB SCSI Drive
- ◆ EISA SCSI Controller
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- Diamond VESA 1MB 24-Bit SVGA
- MS-DOS 5.0, Windows 3.1, Mouse
- 101 Enhanced Keyboard
- 15" Flat Screen SVGA .28 DP Monitor

\$3195



LAN MASTER 500

- Intel 486DX-50MHz Processor
- 8 Megabytes - 70ns RAM
- 128K Cache - Expandable to 256K
- TEAC 1.2MB & 1.44MB Floppy Drive
- Conner 340MB 12ms Hard Drive
- IDE Controller with I/O
- Diamond VESA 1MB 24-Bit SVGA
- MS-DOS 5.0, Windows 3.1, Mouse
- 101 Enhanced Keyboard
- 15" Flat Screen SVGA .28 DP Monitor

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VESA STATION

- Intel 486DX-33MHz Processor
- 4 Megabytes - 70ns RAM
- 128K Cache - Expandable to 256K
- TEAC 1.2MB & 1.44MB Floppy Drive
- Conner 170MB 16ms Hard Drive
- IDE Controller with I/O
- Diamond VESA 1MB 24-Bit SVGA
- MS-DOS 5.0, Windows 3.1, Mouse
- 101 Enhanced Keyboard
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THE BOTTOM LINE

- Intel 486SX-25MHz Processor
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- 101 Enhanced Keyboard
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FX 1170 \$359
LQ 570 / 870 \$245 / \$425
LQ 1070 / 1170 \$355 / \$579
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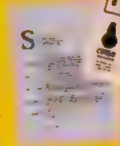
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Vertical Applications

reservations and cost less than \$2,500.

The least expensive system I found was Hotel Perfect (Micro Perfect Corp., 225 W. 34th St., #1001, New York, NY 10122; 212-629-6082; \$495 for the single-user version, \$1,495 for the multiuser version). Hotel Perfect tracks room availability, creates checkout invoices, and handles payments. It also handles both individual and group reservations; keeps track of guest histories, housekeeping duties, and guest parking; and can log messages for your guests. It can import data from a phone-tracking system and export data to a TV-based quick checkout system if you have one.

Polygon Industries (P.O. Box 24096, New Orleans, LA 70185; 800-326-7083, 504-451-5721) sells Front Desk Master, a package that supports DOS and various versions of Unix; the DOS package is \$1,995. It includes support for individual and group reservations, tracks housekeeping and guest billing, and also supports interfaces to telephone billing systems. Front Desk Master gives you the option of storing the data in dBASE-

compatible .DBF files instead of its proprietary format, which lets you create your own specialized reports or bills. The base price includes on-site installation, though the Polygon representative stated that special arrangements would probably have to be made for Australia.

Execu/Tech Systems (118 Village St., Suite A, Slidell, LA 70458; 504-737-9435) has a complete line of motel and hotel management software that ranges from single-user DOS systems to multiuser Unix systems.

Execu/Tech's software is modular, so you only have to purchase what you need; they also give full credit for the purchase price of your existing software when you upgrade from a single-user system to a multiuser system. Execu/Tech's base packages are stripped-down versions of their full system, designated by "motel" in the product name; the base system may be sufficient for your needs. The Motel Reservations module (\$495) handles individual and group reservations, including setting aside blocks of rooms, guest deposits, and seasonal rates. The Motel

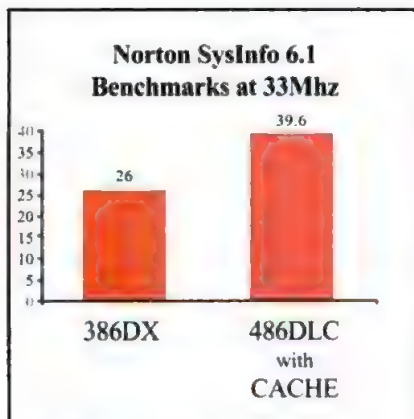
Front Desk, Housekeeping, Manager, and Night Audit module (\$695) adds checkin/checkout reports, guest invoices, and housekeeping schedules.

The full system starts with Hotel Reservations (\$1,095), which adds support for guest prepayments from travel agencies. The Hotel Front Desk, Housekeeping, Manager, and Night Audit module (\$1,995) adds the front desk capabilities. Other modules are available that provide accounting functions such as general ledgers, payrolls, phone call tracking and in-room movie charges, and multiuser versions are available for Xenix and Unix.

Front Desk 2.0 (Front Desk Systems, P.O. Box 178504, San Diego, CA 92177; 800-877-2917, 619-273-9498) comes in two DOS-based systems that support individual or group reservations, guest billing, and guest payments. The base package costs \$650; an enhanced package, which adds night audit reports, full guest reports, and the ability to project room occupancy for the next 55 days, sells for \$2,000.—Joe Salemi □

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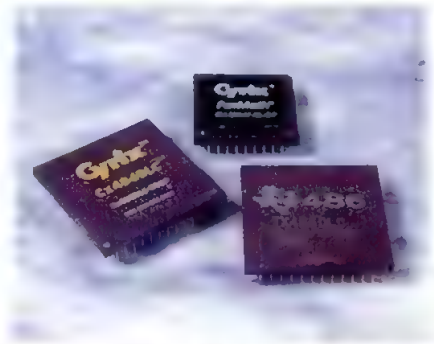
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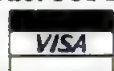
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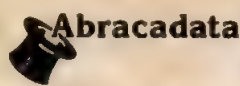
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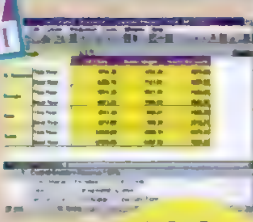


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- ▲ The worldwide standard for database management and application development
- ▲ From Borland, of course

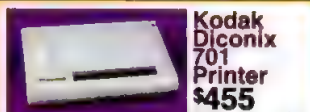
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IBM OS/2 version 2.0 \$139



Kodak Diconix 701 Printer \$455

This new PC compatible, compact printer takes up less space on your desk top than a sheet of paper, yet provides full function capabilities. It consistently delivers crisp, 300dpi professional text and graphics for office-quality output.

AutoMap for Windows \$55



Take the trouble out of road trip planning with this colorful, computerized road atlas for your PC. It has easy-to-read map displays and easy-to-follow trip instructions.

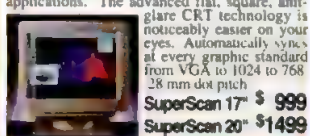
Forget about fumbling with fold-out maps, and troublesome mileage charts, just tell AutoMap where you're starting, and where you want to go.

AutoMap DOS \$49

AutoMap for Windows upgrade \$45

Hitachi SuperScan 15 \$499

A compact, high performance 15" monitor that is the perfect choice for windowing, business programs, presentation graphics and general applications. The advanced flat, square, anti-glare CRT technology is noticeably easier on your eyes. Automatically syncs at every graphic standard from VGA to 1024 to 768 28 mm dot pitch.



SuperScan 17" \$999

SuperScan 20" \$1499

SureTrak \$295

SureTrak helps you plan, schedule, visualize, and control your important projects. Its superb graphics help you plan the project, predict problems, analyze alternatives, and convey your recommended approach to team members and clients. Gantt and PERT charts, and precise resource and cost plans can be customized to make the perfect presentation.

FAST MICRO DIRECT EXPRESS

CD & MULTIMEDIA

Pinnacle Micro Internal CD ROM Drive \$229

The Pinnacle Micro Internal CD-ROM drive uses standard 12cm CD-ROM disks. The drive assembly can sustain a raw data transfer of 4.3 Mbits per second of media. The drive includes supplementary audio outputs to play music and audio CD-ROM disks. Package includes PC bus interface board which supports XT systems and above, and the World Atlas CD-ROM.



CD-ROM Software	
Artshow by Corel	49
Baseball's Greatest Hit	49
Battle Chess	45
Carmen San Diego	59
Sports Illustrated Almanac	39
Book of Mammals	49
MS Multimedia Beethoven	55
MS Multimedia Bookshelf	129
PC SIG Shareware CD	99
U.S. Atlas w/ AutoMap	69
World Atlas	49

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Encarta is a twenty-eight volume encyclopedia on CD-ROM with over 17,000 multimedia elements including pictures, animation and audio. Encarta features over 25,000 articles, samples 45 languages and much more!



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Sony Int. CD Drive Kit	349
ATI Stereo FX	109
Creative Labs	
Multimedia Kit CD-ROM & SB Pro	559
Sound Blaster	95
Sound Blaster Pro (stereo & MIDI)	179
Video Blaster	319
Media Vision	
ProAudio Spectrum Plus / 16	179/197

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DJ-20 80-240mb Int. Tape	259
External K/WAB11	99
Trakker 120 mb / 250 mb	399 / 439
DTC	
6282-24 24mb/sec transfer rate	125
Mazda	
7120A 120mb 15ms IDE	299
7213A 213mb 15ms IDE	399
Micropolis (see DTC Controllers)	
MC1884 345mb HH ESDI 14ms	699
MC1568 668mb FH ESDI 14ms	1279
Plus Development	
HardCard IXL 50mb 9 ms 16bit	249
HardCard IXL 105mb 9 ms 16bit	399

HARDWARE

DRIVES cont.

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LPS120A 120mb 16ms IDE	309
LPS240A 240mb 16ms IDE	579

Teac 1.44mb 3.5" or 1.2mb 5.25" Floppy Drive \$59

Genuine Teac quality at a low price, these high density floppy drives also read write & format low density floppy disks. They work great with all true 286, 386 & 486 compatibles. 1.44 mb 3.5" drive includes mounting kit and bracket. For 1.2mb 5.25" drive, add \$5.



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40MB ST351A 28ms IDE Drive	159
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125MB ST3144A 19ms IDE Drive	299
245MB ST3283A 12ms IDE Drive	549
425MB ST1480A 14ms IDE	879
1.42GB ST41650N 15ms SCSI	1899

Teac	
1.2MB 5.25" Floppy	59
1.44MB 3.5" Floppy	59
Touchline	
360K 5.25" Floppy (Black)	59
1.2MB 5.25" Floppy	59
1.44MB 3.5" Floppy	59
Western Digital	
WDAC280 80mb IDE 20ms	239
WDAC2200 200mb IDE 20ms	399

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9600E External MNP V.42bis	279
Best Data Traveler 9624FP	109
Everex 2400B Int. Modem	89
Hayes	
Optima 24 + Fax96	149
Optima 96 + Fax96	369
Ultra 144 Ext.	669
Pocket Edition 2400 Modem	119
Intel	
Classic 2400 Modem Int. / Ext.	139/159
Satisfaction Int. 100/200	99/299
Practical Peripherals	
2400B Int. Modem Std/MNP	79/119
PM9600SA Int. / Ext.	279/299
PM14400FX Int. / Ext.	379/419
USRobotics	
9600 Sportster Int. / Ext.	279/299
Courier HST 14,400 Int. / Ext.	539/559
Courier HST 14,400 Dual Std. Ext.	799
ZOOM	
14.4 Int. / Ext.	229/269
2400B Internal Modem	59
9624 Send/Receive Int. Fax Modem	79

Optima 9600 \$369

Hayes quality and affordability in this V.32 9600 bps modem. V.42bis boosts throughput to 38,400 bps. It also includes V.42 & MNP 5 error correction and automatic feature negotiation for the most efficient performance.

MICE & INPUT

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Logitech	
Mouseman Serial right-hand	65
Mouseman Bus right-hand	65
Mouseman Cordless	85
FootMan	499
ScanMan 32	139
ScanMan 32 w/ Catchword	179
ScanMan 256	259
ScanMan 256 w/ Catchword Pro	299
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Trackman Portable	95
Microsoft	
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Ballpoint	119

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The affordable, high-quality DEXXA Mouse and Microsoft Windows 3.1 combination takes you beyond DOS. Manage programs, cut and paste between applications and even multi-task.



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Epson Action Laser 1000 \$679

Epson's newest laser printer offers outstanding value and performance to entry-level laser printer buyers. The Action Laser 1000's innovative, compact design can print 6PPM with 14 bit mapped fonts - HP PPL, FX and LQ emulation, and come with 512K of memory expandable to 6.5mb. Optional serial, parallel, AppleLink, twinax and coax interfaces, with automatic interface sensing and emulation switching.



Action Laser 1500 \$849

NETWORKING

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LanTastic 2 Station Ethernet Kit	489
Ethernet Additional Stations	209
Eagle	
NE2000 2 Station NW Lite Kit	419
NE1500 16 Bit 10baseT Adapter	149
FastData NE2000 16 Bit 10-BaseT	109
Intel EtherExpress 16 or 16T	129
Novell Netware Lite 1.1 w/ DR DOS	65

VIDEO & MONITORS

ATI	
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Multisync 3FGX	669
Multisync 4FG	799
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Run Windows six times faster than ordinary VGA! This 1mb VGA card features an ET4000 accelerator chip, maximum 1024x768 resolution, and standard 16 bit ISA compatibility. It also includes a Sierra RAMDAC chip which allows it to display 65,536 colors at the 800x600 mode.



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SuperScan 17	999
SuperScan 20	1499
Orchid	
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Farenheit 1280s HiColor	299
Panasonic C1381 SVGA	329
Radius Color Pivot w/ Card	1099
Seiko CM1450	439
Sony 1304S Multiscan	599
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WIN.VGA 512K/1MB	139/109
V-RAM II Ergo VGA 1mb	319

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RAMPAT	119
RAMPAT Plus	145
Cyrix	
FastMath387DX 40	119
FastMath387SX	75
Intel 287XL	79
387-DX	85
387-SX	79
Overdrive486SX 25	499
Overdrive486DX 33	659
Memory - 1mb SIMMS 80ns	45

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Canon	
BJ10EX Portable	319
BJ300 / BJ330 Ink Jet	459 / 599
Citizen	
200GX 9 Pin	159
GSX-140+ 24 Pin	295
GSX-145 24 Pin Wide	369
PH48 Std / Pro	299/329
GSX-230	259
GSX-240	339
Co Star LabelWriter II/Plus	179/289
Epson	
Action 3250	199
Action Laser 1000/1500	579/849
Memory Products	
HP II, IIP, or III 1/2mb Upgrade	99/129
OKI 400 1/2mb Upgrade	129/189
Pana. 4420, 4450 1/2mb Upg.	119/169
NEC	
Scientwriter 2 Model 95	1444

Okidata	
Okidata 400	599
Okidata ML 360	239
Panasonic	
KXP1180 9 Pin	149
KXP1123 24 Pin	199
KXP1124 High Speed 24 Pin	279
KXP1624 24 Pin Wide	339
KXP2180 Quiet 9 Pin	179
KXP2123 Quiet 24 Pin	259
KXP2124 Quiet 24 Pin	329
KXP21XX Series Color upgrade kit	59
KXP2624 High Speed Quiet 24 Pin	399
KXP4410/4430 Laser	649/899
KXP4450 Laser	1069
KXP4455 Laser	1699

Panasonic 4410 Laser \$649

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Stear Instruments	
Microlessor Plus PS17	1199
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Microlessor PS35 Turbo	1599

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IDE 16 Bit Hard/Floppy Disk Cont.	29
IDE HD/FD w/Par2 Serial/Game	39
MCP Card	29
Parallel2 Serial/Game Card	29
RL 16bit 1" Hard/Floppy Disk Cont.	69
XT 1.44 Dual Floppy Controller	35
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14" Super VGA 1024x768 28 dp	299

FastData 2495 SR FaxModem \$69

A great value, the FastData 2400 baud internal modem with 9600 send and 4800 receive fax works with all industry standard PC's and includes BitFax software, and is configurable from COM 1 - COM 4.



FAST MICRO DIRECT EXPRESS

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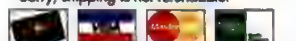
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Clarion Personal Developer	45
Clarion Professional Developer 3.0	449
Clipper 5.01	469
DataEase	509
dBase III+	439
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dBXL V	129
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Formfiller	79
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Formbase Plus	279
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Rbase 4.0	447
Reflex	159



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\$239

The unique, Windows-based design of Ami Pro 3.0 puts a world of creative power right at your fingertips. Create a frame for text or graphics. Copy and apply text attributes with Fast Format. Print an envelope. Import a picture. All it takes is click of the mouse. Whether you create basic letters and memos or complex documents with charts and graphics, Ami Pro 3.0 will make your word processing work dramatically easier, and your output better looking than ever. So you can create letter perfect, picture-perfect documents in half the time, with half the effort.

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Express Publisher DOS / Win	99/99
MicroSoft Publisher	129
Pagemaker	489
PFS Publisher	89
Printshop	33
Printshop Deluxe	49
Publish It!	89
Ventura Publisher for Windows	499
Ventura Database Publisher	179

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SimEarth or SimEarth for Windows	39

FINANCIAL

Microsoft Profit

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= Windows Software

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ACCPAC Simply Accounting Windows	119
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Paradise 2000	29
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Peachtree Acctg. for Windows	69
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Turbo C++ Windows	99
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Turbo Pascal for Windows	119
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1-2-3 version 3.4	399
1-2-3 for Windows 1.1	319
1-2-3 Competitive Upgrades	999

QuattroPro for Windows

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Built with Borland's innovative object-oriented technology, Quattro Pro for Windows is packed with revolutionary new features, including Spreadsheet Notebooks to manage and organize your work, and built-in push button power with intelligent graph system. Take advantage of special pricing for a limited time.

Always	115
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Excel 4.0 Competitive Upgrade	119
Quattro Pro Windows	299
Quattro Pro Windows Upgrade	139
Quattro Pro SE w/ Training Video	65
Quattro Pro Windows Upgrade	89
Supercalc 5.5	89

WORD PROCESSORS

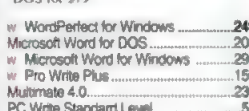
Ami Pro 3.0	239
Ami Pro 3.0 Comp/Vers. Upgr.	95/65
CA-Text	83
Concord Grammar	57
Facilsoft for WordPerfect	57
Grammatik IV for Windows	55
Grammatik V	55
JustWrite 2.0	159
LetterPerfect	85

WordPerfect 5.2 for Windows

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The #1 Word Processor for Windows! WordPerfect 5.2 for Windows includes new features such as Grammatik 5, Mail Enabled, Quick Finder, ATM and Object Linking & Embedding. Upgrade from WP for DOS for \$79.

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RightWriter for Windows	59
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WordPerfect for Windows 5.2	249
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WordPerfect Add'l Station License	159
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WordStar Pro	259
Writer's Toolkit DOS/Windows	79/79



Finder, ATM and Object Linking & Embedding. Upgrade from WP for DOS for \$79.

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Hijack	125
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PC Tools Deluxe 8.0	119
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Pop Drop Plus	53
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ProComm Plus	65
Prodigy	25
QA Plus	85
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QRAM 2.0	40
SideKick 2.0	59
Sideways	55
Smartcom Exec	69
SpintFile II	69
Stacker	89
Super PC Kwik	55
XTree Gold 2.5	89

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Adobe Type Manager	59
Adobe Type Manager Plus Pack	115
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BeckerTools	37
Blastream MakeUp	89
BitFax & BitCom	89
CA-Up To Date	89
CA-SuperProject for Windows	519
Direct Access Windows	80
Hijack	125
Lotus Organizer	89
MicroPhone II	89
Microsoft Mouse w/ Windows 3.1	147
Microsoft Productivity Pack	39
Microsoft Project for Windows	429
Microsoft TrueType Font Pack	39
Microsoft Windows 3.1	89
MediaBlitz	69
Multimedia Make Your Point	73
Norton Backup	89
Norton Desktop	109
On Target	239
PeckRail 4.1	239
ProComm Plus for Windows	95
Stacker for Windows	89
WideAngle for Windows	59
Winconnect	79
WinFax Pro	79
XTree	Call

Wired for Sound Pro

\$39

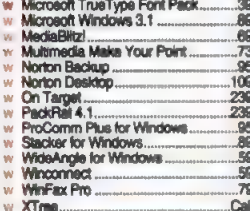
This Windows utility for your sound card has 200 realistic sounds. Add personality by attaching sounds and voices to any Windows application, message, icon, or dialog box. The Talking Alarm Clock and Talking Calendar tell you where to be and whom to see. You also get 400 ICONS that talk, 100 cursors, Talking Calculator, Talking Solitaire, Minesweeper, 10 video screen savers, and four other great programs. For sound without hardware ask for Wired for Sound 2.0. Call 800-551-4547 for a live demo then call FastMicro to order.

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Adobe Type Manager	59
Adobe Type Manager Plus Pack	115
After Dark for Windows	25
BeckerTools	37
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CA-SuperProject for Windows	519
Direct Access Windows	80
Hijack	125
Lotus Organizer	89
MicroPhone II	89
Microsoft Mouse w/ Windows 3.1	147
Microsoft Productivity Pack	39
Microsoft Project for Windows	429
Microsoft TrueType Font Pack	39
Microsoft Windows 3.1	89
MediaBlitz	69
Multimedia Make Your Point	73
Norton Backup	89
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On Target	239
PeckRail 4.1	239
ProComm Plus for Windows	95
Stacker for Windows	89
WideAngle for Windows	59
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XTree	Call

Visio

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Visio is the first product designed to solve the drawing requirements of non-artist business, technical, and administrative professionals. Its intuitive "Drag and Drop Drawing" approach enables quick creation of drawings and diagrams. Drawing is as simple as clicking on shapes and dragging and dropping them into place. With 17 job-specific stencils and over 300 Smart-Shapes, Visio makes drawing an everyday activity.



After Dark for Windows & Star Trek: The Screen Saver



From the makers of the #1 best selling screen saver comes Star Trek: The Screen Saver. Beam Aboard the Star Ship Enterprise with Captain Kirk, Mr. Spock and all your favorite characters on a mission to prevent damaging phosporous screen burn-in.

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Software Marketing Corporation

Astrology enters the computer age with Zodiac Signs, the newest product from SMC. For the science enthusiast, Chemistry Works makes learning about chemistry fun! Take a voyage through the solar system with Orbits, and go far beyond our world into the incredible wonders that fill our heavens. Or, take an adventure in human anatomy with Body Works.

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Paradox for Windows

\$125 Special Introductory Price

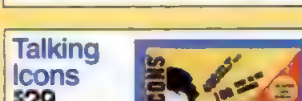
Paradox for Windows is the new relational database product from Borland that makes powerful database features easy to use. It includes a full set of graphical tools including object Inspector Menus Query by example (QBE) interface, SpeedBar icons, Visual Form and Report Designers, built-in Productivity Experts and more, to get you up and running fast. Quantities limited at this price.



Lotus Organizer

\$89

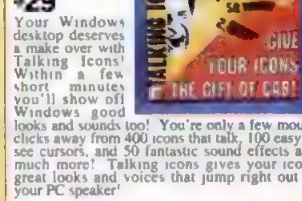
Lotus Organizer is the personal information manager for windows that includes calendar, to-do list, planner, address book, note pad and anniversary. With its traditional notebook format, Organizer feels like an old friend right from the start. The six tabbed notebook sections are easily customized and work together to help you organize your schedule, prioritize task, contact clients and just get more done!



Talking Icons

\$29

Your Windows desktop deserves a make over with Talking Icons! Within a few short minutes you'll show off Windows good looks and sounds too! You're only a few mouse clicks away from 400 icons that talk, 100 easy to see cursors, and 50 fantastic sound effects and much more! Talking Icons gives your icons great looks and voices that jump right out of your PC speaker!



ProComm Plus for Windows

\$95

A powerful, easy to use communication software package for Microsoft Windows. ProComm Plus for Windows has 34 terminal emulations with keyboard remapping, filename clipboard, advanced host mode for unattended remote access with electronic mail and file transfers. It has an automated dialing directory, ASPECT and mouse support.



How PC Direct Helped Computer Discount Warehouse Found "Customer University"

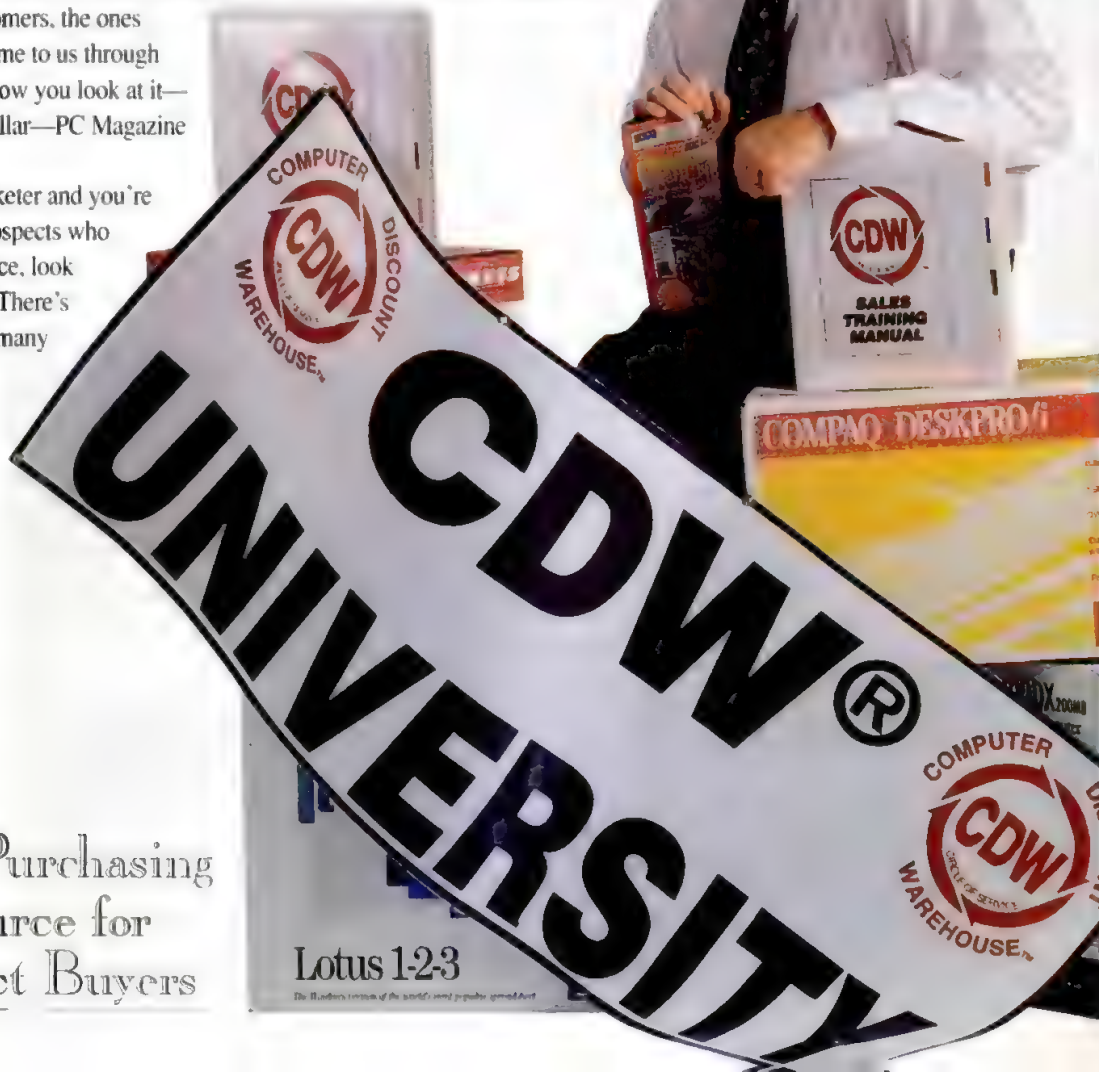
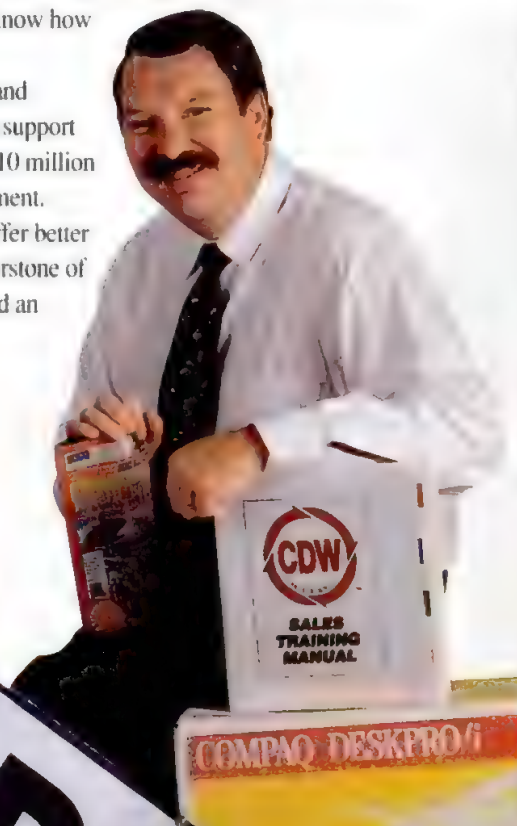
All the employees at the Computer Discount Warehouse are still in school. No, they're not teenagers anymore, but they're all enrolled in a program called CDW University—which they also call "Customer U."

"We believe that the only way to grow is to make the customer #1," says Michael Krasny, the company's CEO. "That's why we established an on-going, mandatory training program that focuses on customer service and product briefings. Our employees also have personal, hands-on experience of a lot of the products they sell—and they know how to treat the customer right."

The customer support program at CDW, a ten-year-old reseller of PC hardware and software, includes free technical support from 8 a.m. to 7:30 p.m. "We guarantee that support calls will be answered within three minutes," says Krasny. He also points out that a \$10 million product inventory makes it possible for the company to provide same-day order shipment.

Computer Discount Warehouse has turned their success into an opportunity to offer better customer service, and Krasny singles out his advertising in PC Magazine as the cornerstone of his success. "We've been in the PC Direct section since 1986, and we've never missed an issue. Our most loyal customers, the ones who appreciate service, come to us through PC Magazine. No matter how you look at it—closing rate, calls per ad dollar—PC Magazine is tops."

If you're a direct marketer and you're looking for one million prospects who understand value and service, look no further than PC Direct. There's no better way to attract so many loyal, repeat customers.



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PC Computing, April 1992

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80387-33 (w/ 386SX)	95.00
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83D87 25	95.00
83D87 33	95.00
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Memory Added	Price
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IMM	355.00
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	4MB 150.00
T1200EX T1600 T3100E	2MB 89.00
	3MB 149.00
T3200	2MB 89.00
T5100	3MB 149.00
T5200 T5200C T8500SL	2MB 89.00
	4MB 150.00
T3100	2MB 139.00
T4400 T6400 T3300SL	2MB 269.00
	4MB 395.00
T4300SL	8MB 549.00

IBM

Memory Added	Price
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Portable	1MB \$179.00
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SLT/386	2MB \$169.00
	4MB \$219.00

NEC

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Prospect SX/20	1MB \$129.00
Prospect 286	1MB \$99.00
386SX/16	2MB \$219.00
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WKST	4MB K4 189.00
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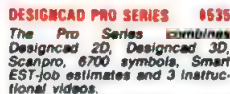
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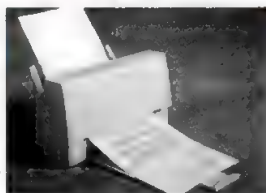
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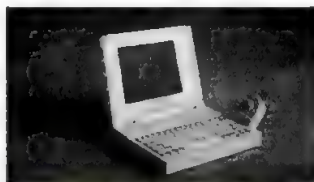
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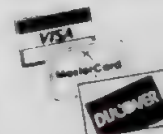
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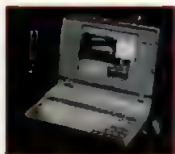


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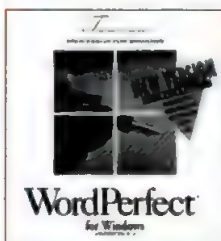
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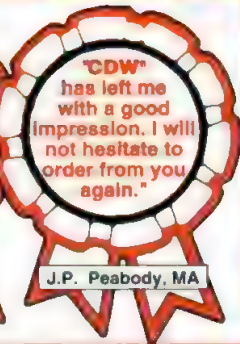
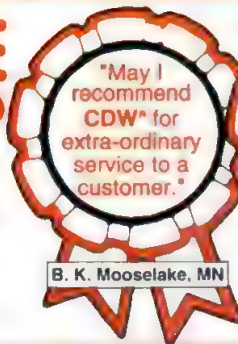


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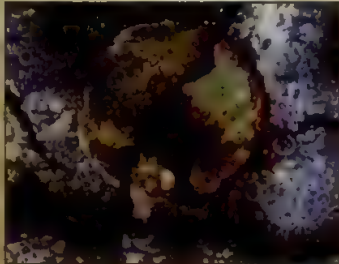
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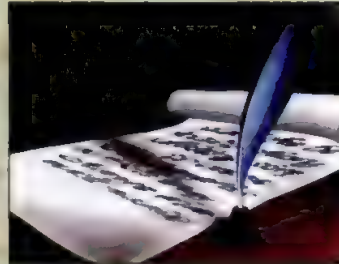
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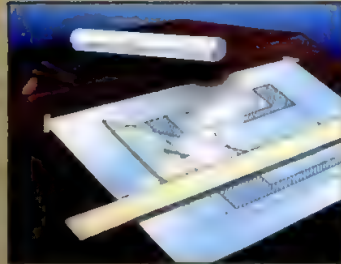
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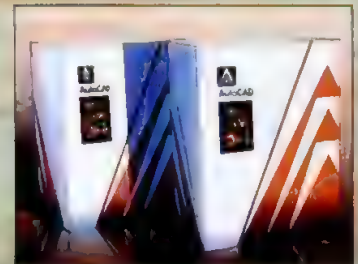
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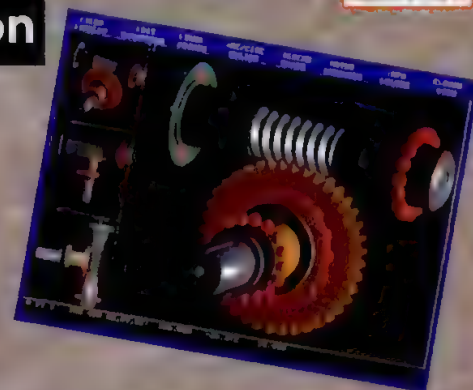


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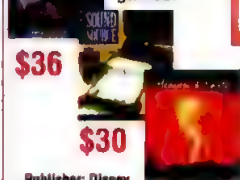
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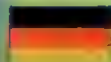


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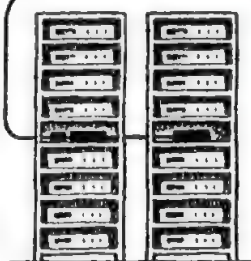
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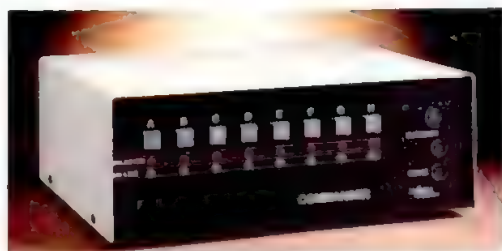
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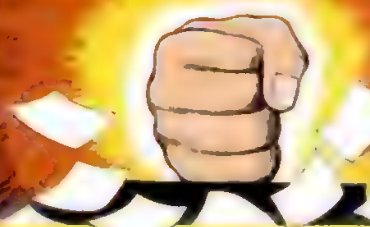


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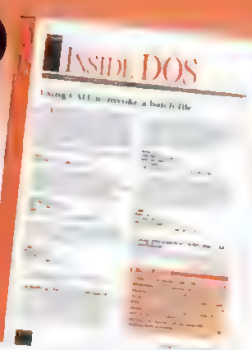
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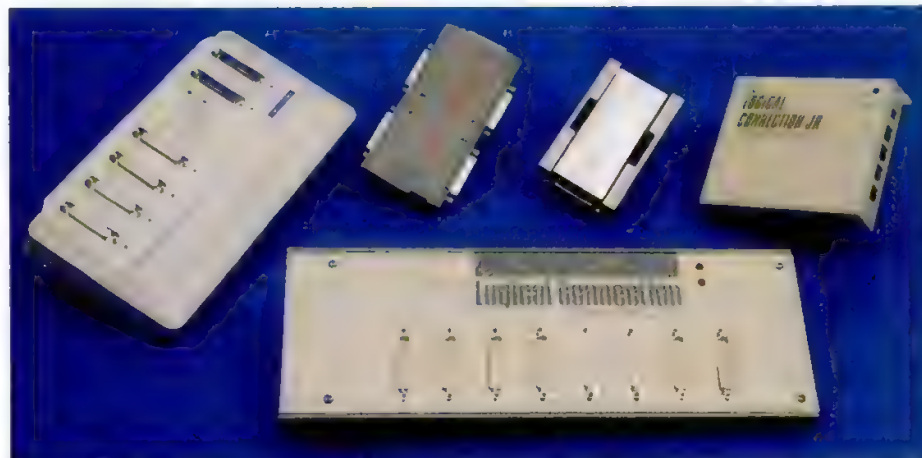
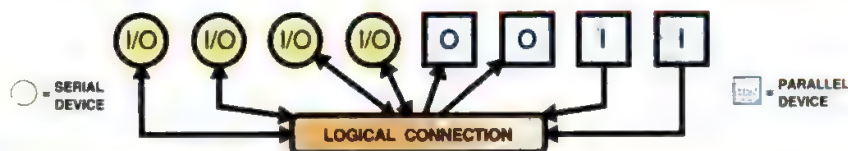


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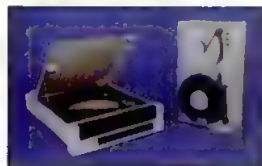
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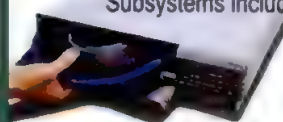
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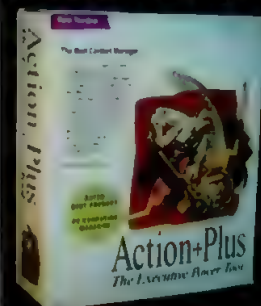
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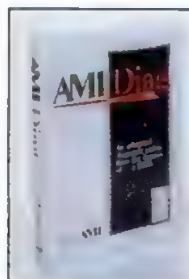
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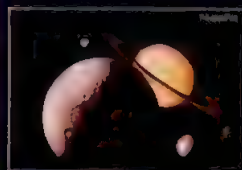
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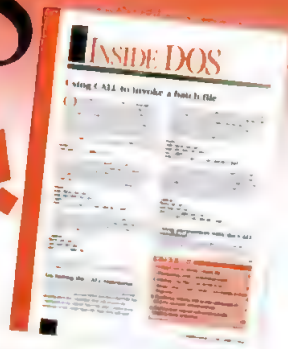
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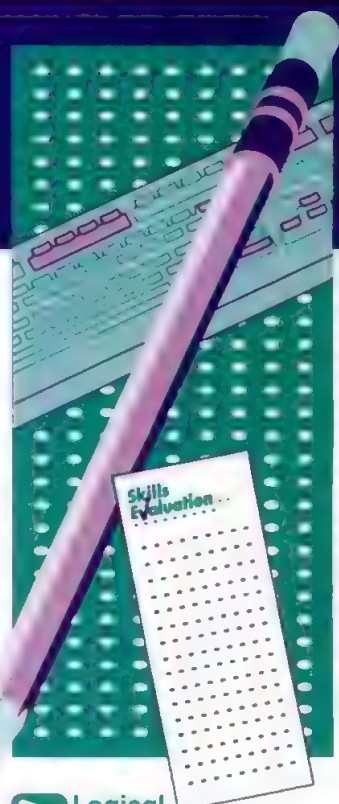
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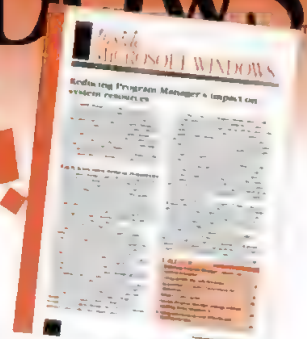
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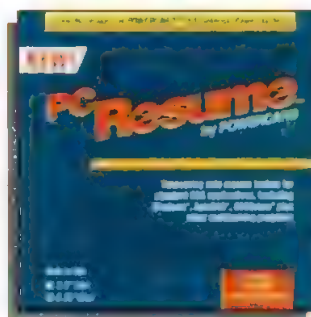


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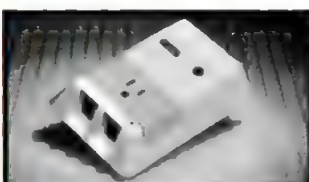
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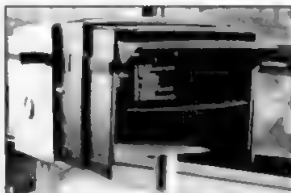
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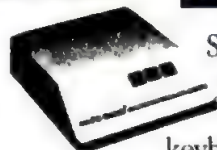
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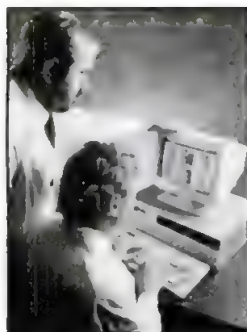
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1. Do you work in a DP/MIS dept.?

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2. Please indicate your company's or organization's primary business activity: (Check one only.)

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03 ☐ Manufacturer-Other
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06 ☐ Computer Retailer/VAR/VAD Distributor
07 ☐ Communications
08 ☐ Finance/Banking/Insurance/Real Estate/Accounting
09 ☐ Education
10 ☐ Government-Federal
11 ☐ Government-Non-Federal
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18. ☐ Other Business or Service

3. Please indicate your primary business function: (Check one only.)

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11 ☐ Education/Training
12 ☐ Marketing/Sales
13 ☐ Medical/Legal
14 ☐ Admin./Mgmt.
15 ☐ Other

4. Is your company a reseller?

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5. For how many IBM PCs and compatibles do you specify brands of products:

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02 ☐ 11-25 04 ☐ 100 or more

6. Are there any PCs in your office? (Check all that apply.)

- 01 ☐ Linked to mainframe
02 ☐ Linked to mini
03 ☐ Networked together

7. Please check the equipment currently installed at your location: (Check all that apply.)

- 01 ☐ IBM or Compatible PCs
02 ☐ IBM or Compatible Mainframes
03 ☐ IBM or Compatible Minis
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05 ☐ CD-ROM
06 ☐ Windows

8. Do you plan to buy any PC products?

01 ☐ Now 03 ☐ In 7 to 12 months
02 ☐ In 4 to 6 months 04 ☐ No definite plans

9. Number of Employees in your entire company:

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Coming Up

Graphics Boards

With new Windows accelerator cards deluging the market every day, trying to choose the best for your needs requires more pugnacity than ever. *PC Magazine* takes its second look this year at Windows accelerators with 1MB for the ISA and EISA buses, as well as a sampling for the VL-Bus—and all for under \$1,000.

Surge Suppressors

Power-line surges can be lethal to your PC. The job of the surge suppressor is to protect your hardware and data from these potentially damaging overvoltages. *PC Magazine* tests 32 surge suppressors, ranging in price from \$12.95 to \$295, and finds that only about half of them are up to the task of stopping an electrical surge before it damages or destroys your valuable computer equipment. We also find that a high price tag does not necessarily guarantee the best protection.

Graphics Utilities



Graphics capture and conversion utilities help navigate the gauntlet of file formats.

Graphics file formats run the gamut through PCX, EPS, WMF, and at least six flavors of TIFF, but the elusive standard still remains...elusive. Enter graphics utilities. *PC Magazine* tests 12 packages

that cover three of the four Cs—graphics conversion, capture, and 24-bit color. Some of them also include the fourth: compression, as well as a number of other useful tricks like color reduction and gamma correction. We'll help you decide which utility to buy.

Free Utility

With so many fonts to choose from in Windows, finding the one you want isn't always simple—or quick. You may be able to remember the difference between Times New Roman and Arial, but what does Bembo or Garamond look like? Next issue's utility, FNTPRN.EXE, is your solution. It lets you easily view multiple fonts and then generate your own font catalog for handy reference. FNTPRN is a Windows 3.1-specific utility. □

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SCREEN SAVERS

From Tribbles to Castaways: Screen Savers for all Tastes

BY DONALD B. TRIVETTE

Consider the rise of the lowly screen saver: In addition to its utilitarian function, it now brings a bit of glitz, glamour, and entertainment to your homely computer screen. It's the Chia Pet of the electronic cottage, computer tinsel at its finest. Here are four new Windows screen savers that deserve special attention.

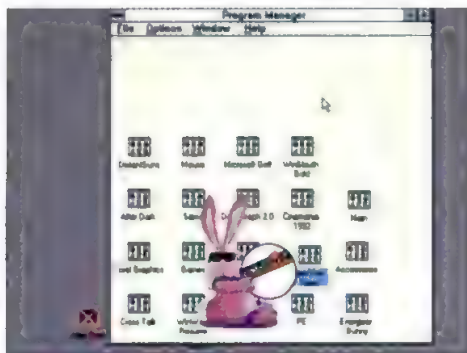
First—and you're never going to believe this—there's PC Dynamics' Energizer Bunny, perfect for PC users who don't mind turning their monitors into a battery commercial. Then there's

Dynamix's Johnny Castaway, one of the only screen savers we've ever seen that actually has a plot. We'll also take a look at Access Softek's Matinee, the first full-motion screen saver—complete with almost 40 short video clips. And, finally, we'll review Berkeley Systems' Star Trek: The Screen Saver—for true Trekkie hackers who want their PC screens to look like a Sickbay Monitor.

PC DYNAMICS

Energizer Bunny Screen Saver

It's true. Eveready's Energizer Bunny, the most unlikely television commercial hero, makes his debut on the tiny screen in the Energizer Bunny Screen Saver. PC Dynamics has licensed the rights and developed a trilogy of Energizer



Still going! The Energizer Bunny marches across Windows spreadsheets and desktops.

Bunny showstoppers.

First, when you run the program in guest-appearance mode, the Energizer Bunny randomly appears on your screen—right on top of your Microsoft Windows-based spreadsheet, word processor, solitaire game, or any other application. When the computer sits idle for five minutes, the bunny makes a guest appearance; as soon as you begin work again, he vanishes.

Guest-appearance activities are inspired by the famous television commercials. There are strolls across the screen with half a dozen drum-beating variations, which include a masked bunny, a parachuting bunny, and an underwater bunny. Each has appropriate sound effects and a sound bite plugging the battery. Granted, this is blatant commercialism, but the Energizer Bunny has become so much a part of our pop culture that it's forgivable.

These same scenes also appear in a true screen-saver mode and in wallpaper mode. The latter has nine bunny motifs, any one of which would look quite handsome on computers in Eveready's corporate offices.

Energizer Bunny Screen Saver, \$24.95. Requires: 2MB RAM, Microsoft Windows 3.0 or later, 3MB hard disk space. PC Dynamics, 31332 Via Colinas, #102, Westlake Village, CA 91362; 818-889-1741, 800-888-1741; fax, 818-889-1014.

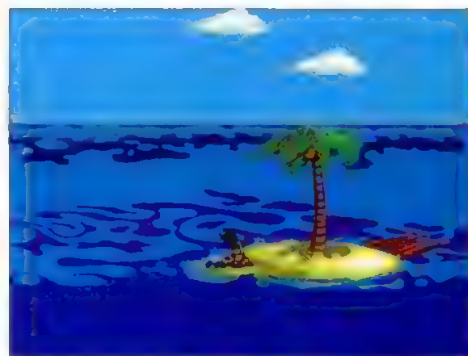
Circle 456 on reader service card

DYNAMIX

Johnny Castaway

Johnny Castaway, from Dynamix, tells the compelling tale of poor Johnny, shipwrecked

on a one-palm island in the middle of the ocean. Johnny, looking suspiciously like Leisure Suit Larry with a beard, has one misadventure after



Will Johnny Castaway ever escape his desert island? Stay tuned for the next screen-saving installment.

another. Lightning strikes, sharks attack, a mermaid entices, rescues fail. Those are just a few of the animated antics—complete with sound effects—that unfold. There are thousands of different animations and combinations.

Underneath the cool cartoons, Johnny Castaway really is a screen saver. No dot of phosphorus would dare burn the screen while our hero is on the lookout. Every few minutes there are changes, sometimes subtle: The island shifts, clouds move, night falls, the moon comes out.

There are also special events for holidays. On Halloween, Johnny carves up a pumpkin, and on December 25, he puts up a Christmas tree. (If you aren't around the computer on holidays, just reset the system date to check out the action.)

In addition to random antics and holiday specials, how-

Johnny Castaway

ever, a cohesive plot runs through the story and advances a little each day. It takes about 120 days—that's 120 days once you start Windows—to complete the tale. Johnny slowly builds a raft, he corresponds with a woman in New York via a glass bottle, and he eventually tries to escape. Does he succeed? You'll have to bring up Windows every day to advance the story.

Johnny Castaway, \$34.95.

Requires: 2MB RAM, Microsoft Windows 3.1, 1.4MB hard disk space; 3.5-inch disks only. Dynamix, 99 West 10th, #224, Eugene, OR 97401; 800-326-6654, 503-343-0772; fax, 503-344-1754.

Circle 457 on reader service card

ACCESS SOFTEK

Matinee

If you've ever aspired to the Hollywood cutting room, Access Softek's Matinee will delight you. Matinee is the first screen saver that uses full-motion video clips and lets you combine them in any order to create your own minimovies.

Access Softek squeezes 38 2- to 5-second clips—roughly 2 minutes of video—into a 3.6MB program, using a proprietary compression scheme. How you combine those shots

is up to you. Make a breakfast screen saver, for example, by combining a clip of eggs hitting a sizzling pan with Matinee's answer to Flying Toasters: two slices of perfectly browned bread flinging themselves out of a toaster. Follow up with a pair of smacking red lips.

You can adjust the frame rate from 5 to 30 frames per second. The higher the rate, the smoother the appearance of the clip; consider 30 frames per second full-motion video.

Matinee's film clips come from public-domain movies and cartoons; only a few of them feature familiar scenes, such as Neil Armstrong walking on the moon. Access Softek is shipping 10 additional film-clip packages: nostalgia, monsters, dancing, sports, cartoons, space, nature, humor, bikinis, and biceps. Each comes with 10 to 15 clips and sells for \$19.95. You can't add your own video files to the screen saver, however: Although the files have an .MPG extension, they are not compatible with the Motion Picture Experts Group (MPEG) standard.

The weakest part of the package is the quality of backdrops on which the movies play. Access Softek gives you four choices. The art-deco television set is reminiscent of the Jetsons, and the movie theater is rendered in an ugly

black, char- treuse, and rust color combination. The newspaper is pretty dull. Fortunately, you can use any .BMP file—including your Windows desktop—as a backdrop. With this option, you can also place the

video anywhere on the screen.

Matinee produces two Windows icons: the Matinee Editing Room and Matinee Play. In the editing room, you can create your film, select its frame rate and backdrop, and choose a password. When satisfied with your results, set Matinee as your screen saver under Windows 3.1's Control Panel.

Matinee, \$49.95. Requires:

4MB RAM, Microsoft Windows 3.1, 256-color display, 3.6MB hard disk space. Access Softek, 2550 9th St., # 206, Berkeley, CA 94710; 510-848-0606; fax, 510-848-0608.

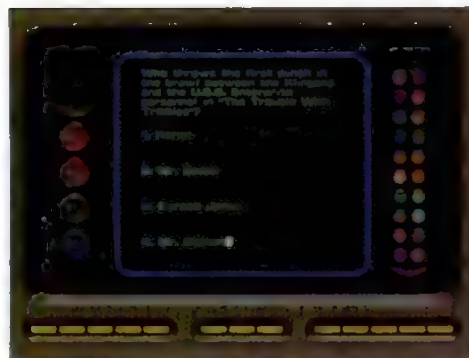
Circle 458 on reader service card

BERKELEY SYSTEMS

Star Trek: The Screen Saver

Now your toasters can fly with the Enterprise. Star Trek: The Screen Saver adds 15 new modules to the original After Dark interface. Each screen saver pays tribute to a popular Star Trek feature, such as the Final Frontier opening sequence, Scotty's Files, Spock, Tholian Web, and everyone's favorite furballs, the Tribbles.

The package installs its own Randomizer and Multi-Module control panels, which allow you to combine the modules any way you like to personalize your screen saver. If you have the original interface, the Star Trek modules are automatically added to the collection and can be combined with any other module.



Treble a tribble or test your Trekkie IQ in Berkeley Systems' Star Trek: The Screen Saver.

For Trekkie trivia fans, there's a final exam with hundreds of multiple-choice questions. By pressing the Num-Lock key, you can disable keyboard reset and enter answers without actually disrupting the screen saver. Here's a pop quiz, taken from some of the screens: What is the number on McCoy's cabin? (1) 5D 137 (2) 4C 288 (3) 2B 149 (4) 3F 127. What color are Number One's fingernails in "The Cage"? (1) Red (2) Blue (3) Green (4) Yellow.

In addition to great graphics, some of the modules have audio clips from the original television series. Along with the voices of Captain Kirk, Mr. Spock, Bones, and Scotty, you can hear the trilling of the Tribbles and the sucking of the Brain Cells. You'll hear the sounds on a PC speaker, but a sound card provides much better results.

(By the way, McCoy's cabin number was 3F 127, and Number One's nails were blue.)

Star Trek: The Screen Saver, \$59.95. Requires: 2MB RAM, Microsoft Windows 3.0 or later, 2MB hard disk space. Berkeley Systems Inc., 2095 Rose St., Berkeley, CA 94709; 800-344-5541, 510-540-5535; fax, 510-540-5115.

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Make your own screen saver. You're the producer in Matinee's video editing room.

SOUND BITES

Speak Out! 10 Sound-Clip Libraries Give Voices to Windows

BY DONALD B. TRIVETTE

Now that so many of us have sound cards and Microsoft Windows, software developers are turning out sound-clip software with a vengeance. Some of these 10 Windows-compatible products claim to work without an optional sound card; technically they do, but the quality is poor due to the small, tinny-sounding speaker that is standard on PCs. We strongly recommend a sound card.

MOON VALLEY
SOFTWARE

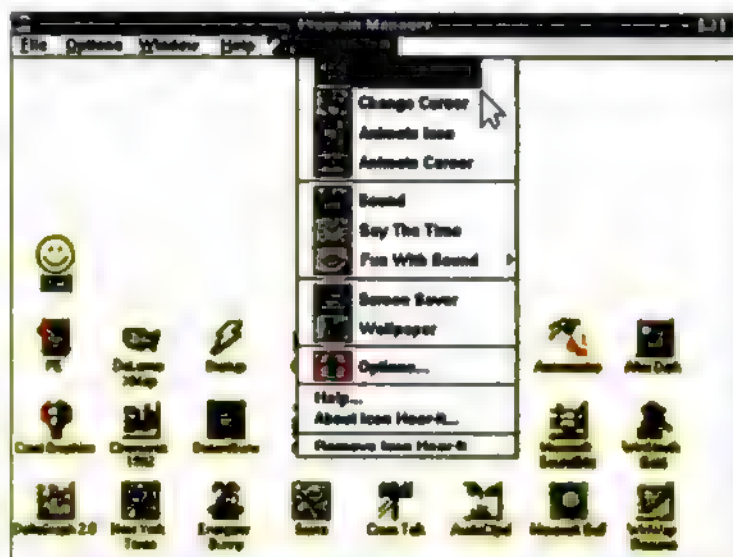
Icon Hear-It

Although Icon Hear-It doesn't have as many sounds as Aristosoft's Wired for Sound Pro, it does have some nifty features. Chief among them is the ability to replace the boring, generic Windows group icons with colorful, descriptive ones. You might choose a big happy face for the main group, a lightning bolt for the start-up group, and a striped balloon for CorelDRAW. Shame on Microsoft for not making this a standard Windows feature.

Icon Hear-It comes with 20 animated cursors and 50 animated icons; it even includes some popular program logos. The Lotus 1-2-3 icon, for example, shows the familiar 1-2-3 logo changing through a rainbow of color. Animated cursors are an even more exotic adornment. Like a screen saver, the animated cursor

comes to life after a preset number of seconds passes without activity. In one case, the cursor turns into a bird and flies across the screen.

Icon Hear-It has fewer sounds than Wired For Sound Pro, but it can still make a respectable racket with its 100 or so choices. There's a talking calculator, a talking clock that can be set to speak every quarter hour, and a talking enhancement—complete with a cheat option—to Windows



Sure cure for dull desktops: Animated icons and more than 100 sounds are included in Icon Hear-It.

Solitaire. Click on any card, and Icon Hear-It will tell you what it is.

Icon Hear-It can be run like a standard Windows application, or it can become a pull-down window on Program Manager's menu bar. The latter feature makes Icon Hear-It easy to run and makes the program seem like an integral part of Windows.

Icon Hear-It, \$49.95. Requires: 2MB RAM, Microsoft Windows 3.0 or 3.1, 3MB hard disk space, sound card recommended. Moon Valley Software Inc., 706 E. Bell Rd., #112, Phoenix, AZ

85022; 800-847-3546, 602-375-9502; fax, 602-993-4950.

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MICROSOFT Soundbits

Microsoft is offering three different sound-clip packages: Musical Sounds, Hanna-Barbera Cartoons, and Hollywood Movies.

The first features 50 brief musical creations played on banjo, guitar, oboe, sax, steel drum, and violin.

With the Hanna-Barbera Cartoons collection, you can choose from 50 sound clips of some of 'Toondom's greatest characters, such as Yogi Bear and Scooby-Doo.

Some people never get sick of hearing classic movie lines such as, "I'll get you, my pretty! And your little dog too!" You can choose Hollywood Classics to get dialogue from 50 classic movies, including not only *The Wizard of Oz* but also *The Maltese Falcon*, *The Thin Man*, and *North by Northwest*.

Microsoft Soundbits, \$39.95 each. Requires: 2MB RAM, Microsoft Windows 3.1, sound card, 2MB hard disk space. Microsoft Corp., One Microsoft Way, Redmond, WA 98052; 800-426-9400, 206-882-8080; fax, 206-883-8101.

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WINDOW WARE Soundwav Pro

Window Ware produces two Soundwav Pro packages. Soundwav Pro 1 contains 78 cartoon, movie, and television bits, including clips of Bugs Bunny, the Jetsons, Yosemite Sam, Popeye, Bullwinkle, the

Simpsons, Dirty Harry, and Crocodile Dundee, and the movies *Star Wars* and *The Wizard of Oz*. There's a small manual that suggests where the clips might be appropriate.

Soundwav Pro 2 features 54 sound clips for the politically savvy. Among them are clips of Spiro Agnew, Richard Nixon, Harry Truman, George Bush, and Winston Churchill. The package also features sound effects such as thunder and lightning, a flushing toilet, breaking glass, screeching tires, and a lawn mower. The collection includes a few TV and movie clips, such as Alfred Hitchcock's famous greeting, "Good evening. . ."

Soundwav Pro 1, Soundwav Pro 2, \$29.95 each. Requires: 2MB RAM, Windows 3.1 or later, 4MB hard disk space. Window Ware Inc., 1450 Concordia Ave., St. Paul, MN 55104; 800-426-9400, 612-544-8581; fax, 612-644-7410.

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SOUND SOURCE UNLIMITED

2001: A Space Odyssey Star Trek: The Original Television Series Star Trek: The Next Generation

Sound Source Unlimited gives you three sci-fi choices: Both the original and Next Generation versions of *Star Trek* and *2001: A Space Odyssey*. The packages contain between 70 and 80 clips from each.

2001 features 77 clips from the classic movie, such as "I'm sorry Dave, I'm afraid I can't do that." There are also a number of sound effects, such

Star Trek

as lasers and alarms.

Star Trek: The Original Television Series contains 70 clips, including authorized digital sound effects, phasers, photons, musical cues, and the voices of Spock, Captain Kirk, and Bones McCoy. Fans of Star Trek: The Next Generation will be interested in the third package, which contains 74 clips of dialogue, sound effects, and music from the pilot episode of the show.

2001: A Space Odyssey, \$69.95; **Star Trek: The Original Television Series**, \$59.95; **Star Trek: The Next Generation**, \$69.95. Requires: *Microsoft Windows 3.1, 2MB to 5MB hard disk space. Sound Source Unlimited Inc., 2985 E. Hillcrest Dr., Suite A,*

Westlake Village, CA 91362; 800-877-4778, 805-494-9996; fax, 805-495-0016.

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ARISTOSOFT

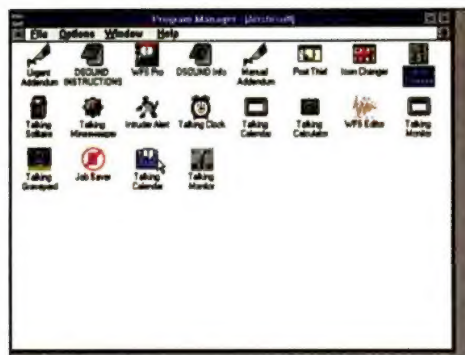
Wired For Sound Pro

Wired for Sound Pro lets you change almost everything about the way Windows sounds and looks, from icons to cursors. There are hundreds of colorful little pictures that can be substituted for applications' standard icons. If you are unhappy with the standard Windows pointer, you can change that cursor; you can also adjust the wait, I-beam, crosshair, and other cursors. Among the 100 choices are fingers, stars, and happy faces.

Once you get the visuals set to your liking, you can concentrate on sounds. True to its name, Wired for Sound has

hundreds of sound and voice clips that can be attached to Windows events. When you close an application, for example, you can hear a round of applause or a cow mooing. My own favorite is the frail voice saying, "I've fallen, and I can't get up," when a Windows error occurs.

Wired For Sound Pro includes utilities such as a talking clock, talking calculator, talking calendar, talking Solitaire, and an odd little feature called a JobSaver. This sound-track features keyboard clicks, throat clearing, and the occasional cough; the idea is that you can take a nap in your of-



Fool the boss into thinking you're hard at work or just fool around with Wired For Sound Pro's icons and sounds.

office, and no one will notice. □

Wired For Sound Pro, \$79.00. Requires: *2MB RAM, Microsoft Windows 3.0 or 3.1, sound board, 7MB hard disk space. Aristosoft Inc., 7041 Koll Center Pkwy., #160, Pleasanton, CA 94566; 800-338-2629, 510-426-5355; fax 510-426-6703.*

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Abort, Retry, Fail?

THE LIGHTER SIDE OF PERSONAL COMPUTING

By Robin Raskin

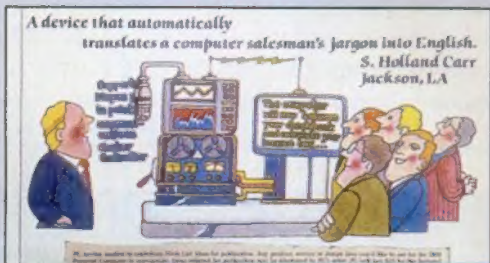
10 YEARS AGO IN PC MAGAZINE

From a list on this page ten years ago:

Wishes that Made It (the Radius Pivot)



Still Working on It



Who Said the Car/Computer Analogy Was Dead?

The MotorMouse (from Motor Mouse Products, 604-681-6062) is a bona fide MS-compatible mouse that even comes with its own cruise-control mouse "driver." You can choose the color and model of your car icon, set the speed, and even click the center mouse button to hear a "beep beep."

Press Releases We Never Finished Reading

"Features Comparison Between Word For Word-Windows Edition, Word for Word, Word for Windows Version and Word for Word Professional Version"

—MASTERSOFT PRESS RELEASE

Top Ten Reasons Apple and Novell Should Merge

10. Mormon Tabernacle Choir gains a trendy new repertoire.
9. Utah won't slide into the ocean if the big quake hits.
8. Apple's sprout-centric diet and Novell's ice cream-centric diet make for some intriguing new flavors.
7. Immediate improvements to Novell's Frisbee and Hacky Sack teams.
6. More fans to attend Utah Jazz home games.
5. "Sculley and Noorda" sounds cool, like "Starsky and Hutch."
4. Male Apple programmers driven by a deluded belief that polygamy is still legal.
3. Potential names are intriguing ("Nopple," "Appell," "John and Ray's Billion-Dollar Baby").
2. Think of the first Christmas party.
1. Ray Noorda needs to loosen up.



You'll need a consenting lap-neighbor or you'll look pretty suspicious with your hands tucked under your tray as you try to use this MouseMate device on an airplane ride! (Comptors, 404-487-4741.)



If your entry is used in Abort, Retry, Fail? we'll send you \$50 and a PC Magazine T-shirt. Winners this issue: Windows tongue twister (Don Willmott), AppleNet (Emerson A. Torgan).

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